

From: Trustpilot Content Integrity <contentintegrity@trustpilot.com>
To: Anthony Brodie <Brodies@REDACTED.email>
Subject: Decision on the review you've flagged - Ticket #28160563 - Ticket #28160563
Date: Sun, 25 Aug 2024 08:05:56 +0000



Trustpilot

Nadia A (Trustpilot Content Integrity)

Aug 25, 2024, 09:05 GMT+1

Hi,

Thank you for reaching us back.

Could you provide more details about why you believe the review is not genuine?

If you have any further information regarding this matter, please let me know by replying to this email.

Kind regards,

Nadia A,
Content Integrity Team



We are rated **4.4** out of **5**

Trustpilot trades on the London Stock Exchange under the ticker **TRST**

Anthony Brodie

Aug 25, 2024, 01:39 GMT+1

Their review is lies about functions our discord bot doesn't even have? Rather than using an algorithm to check it, why aren't you checking it legitimately? What's the point in "trust"ing you to keep the integrity of reviews legitimate if you refuse to? That's false advertising.

From: Trustpilot Content Integrity <contentintegrity@trustpilot.com>

Sent: Sunday, 25 August 2024 10:02 AM

To: Anthony Brodie <asoulofone@hotmail.com>

Subject: [Trustpilot Content Integrity Team] - [#28160563](#) Decision on the review you've flagged - Ticket [#28160563](#)

Trustpilot Content Integrity (Trustpilot Content Integrity)

Aug 25, 2024, 01:02 GMT+1

Hi dayzmultitool.com,

Thanks for your inquiry about the [review](#) by Kyle, which you recently flagged as not based on a genuine experience.

The assessment

When a review is flagged for this reason, we no longer ask the reviewer to provide documentation of their experience. Instead, we run it through our new detection software that analyses various factors, including:

- Reviewer history (e.g., number of previous reviews, past invitations to review other businesses),
- Other suspicious patterns detected by our [fraud detection software](#).

If the software determines that the content or the reviewer is suspicious, the review is taken offline; if not, it stays online.

The decision

In this case, we've assessed the review for the reason you flagged it and determined that it follows our [guidelines](#). Therefore, we'll keep the review online.

Keep in mind, a reviewer who's had a [genuine experience](#) may not have purchased anything. They could have made contact with your business another way, e.g. they may have browsed your website or had an online chat with your business.

Tell your side of the story

You can always [reply to this review](#) to help win respect and credibility. Replies appear alongside the review, so readers get the full picture from both a company's and reviewer's point of view.

If you have any questions or think we've made a mistake, please let us know by replying to this email.

Thanks,

Content Integrity Team



We are rated **4.4** out of **5**

Trustpilot trades on the London Stock Exchange under the ticker **TRST**

[Visit Trustpilot](#) | [Help Center](#) | [Trustpilot Privacy Policy](#).

Trustpilot A/S

Pilestraede 58, 5th floor, 1112 Copenhagen K, Denmark
Company no. 30276582

Email Headers (Raw)

X-Mozilla-Status	0001
X-Mozilla-Status2	00000000
Received	from SY5P282MB4445.AUSP282.PROD.OUTLOOK.COM (2603:10c6:10:26a::9) by MEYP282MB3301.AUSP282.PROD.OUTLOOK.COM with HTTPS; Sun, 25 Aug 2024 08:06:04 +0000
Received	from DB8PR03CA0019.eurprd03.prod.outlook.com (2603:10a6:10:be::32) by SY5P282MB4445.AUSP282.PROD.OUTLOOK.COM (2603:10c6:10:26a::9) with Microsoft SMTP Server (version=TLS1_2, cipher=TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384) id 15.20.7897.23; Sun, 25 Aug 2024 08:06:00 +0000
Received	from DU2PEPF0001E9BF.eurprd03.prod.outlook.com (2603:10a6:10:be:cafe::7b) by DB8PR03CA0019.outlook.office365.com (2603:10a6:10:be::32) with Microsoft SMTP Server (version=TLS1_2, cipher=TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384) id 15.20.7897.23 via Frontend Transport; Sun, 25 Aug 2024 08:05:58 +0000
Authentication-Results	spf=pass (sender IP is 188.172.137.46) smtp.mailfrom=trustpilot.com; dkim=pass (signature was verified) header.d=trustpilot.com;dmarc=pass action=none header.from=trustpilot.com;compauth=pass reason=100
Received-SPF	Pass (protection.outlook.com: domain of trustpilot.com designates 188.172.137.46 as permitted sender) receiver=protection.outlook.com; client-ip=188.172.137.46; helo=mta-out1.pod29.euw1.zdsys.com; pr=C
Received	from mta-out1.pod29.euw1.zdsys.com (188.172.137.46) by DU2PEPF0001E9BF.mail.protection.outlook.com (10.167.8.68) with Microsoft SMTP Server (version=TLS1_3, cipher=TLS_AES_256_GCM_SHA384) id 15.20.7918.13 via Frontend Transport; Sun, 25 Aug 2024 08:05:56 +0000
X-IncomingTopHeaderMarker	OriginalChecksum:6FA6AC2BD3883158479EC1FEE8EEBC5BC9AFF61B467DF82E654EFE1DF4225163;UpperCasedChecksum:B0A6DA919523CBCABA2244CC3648663C2F05BFA6C20E4CFA92C1A2D3E642069D;SizeAsReceived:1991;Count:19
Received	from zendesk.com (unknown [127.0.0.6]) by mta-out15.pod29.euw1.zdsys.com (Zendesk) with ESMTP id b62055c7-c9b1-4033-b885-7c0772b7ec1f for <Brodies@REDACTED.email>; Sun, 25 Aug 2024 08:05:56 +0000 (UTC)
Date	Sun, 25 Aug 2024 08:05:56 +0000
From	Trustpilot Content Integrity <contentintegrity@trustpilot.com>
Reply-To	Trustpilot Content Integrity <contentintegrity@trustpilot.com>
To	Anthony Brodie <Brodies@REDACTED.email>
Message-ID	<GYR5J9RK9PZ_66cae5e3cfe4a_403908100422_sprut@zendesk.com>
In-Reply-To	<MEYP282MB330194A9DE726C6790AD98A1A08A2@MEYP282MB3301.AUSP282.PROD.OUTLOOK.COM> <t:GYR5J9RK9PZ_66ca74b21a543_493908886ca_sprut@zendesk.com>
References	<GYR5J9RK9PZ@zendesk.com> <GYR5J9RK9PZ_66ca74b21a543_493908886ca_sprut@zendesk.com> <MEYP282MB330194A9DE726C6790AD98A1A08A2@MEYP282MB3301.AUSP282.PROD.OUTLOOK.COM>
Subject	Decision on the review you've flagged - Ticket #28160563 - Ticket #28160563
Content-Type	multipart/alternative; boundary="====_mimepart_66cae5e4ee76_403908100519"; charset="utf-8"
Content-Transfer-Encoding	7bit
X-Delivery-Context	event-id-21112498741533
Auto-Submitted	auto-generated
X-Auto-Response-Suppress	All
X-Mailer	Zendesk Mailer
X-Zendesk-From-Account-Id	a559393
X-Zendesk-Email-Id	01J64940CQZM93E5Q6RRCNVHX6
DKIM-Signature	v=1; a=rsa-sha256; c=relaxed/relaxed; d=trustpilot.com; q=dns/txt; s=zendesk2; t=1724573156; bh=t9j468iwS3UzzSuvoJ0C+/LpDm6HhAXnk9ezBlcphlQ=; h=date:from:reply-to:to:message-id:in-reply-to:references:subject:mime-version:content-type:content-transfer-encoding; b=XpjbUjjAUNQLQtvF0kQ2o3hTZERDQv8PAf1/OusHwP2kRog7hpQ9TdQJcdY8VAbE70E32IPiEO0LKgz3v5Xh0hFJPR5l7iqk9wB0SVDUIBdA0HVtybb7huCqlG4WgFYVWH62FwUQQeRVSBdWNf+s+fx6aDtjcdupzpyuf6XdMyZSa6XwMMDmwoYpVrKigz4rUvR6EaHADUCiF2cNvFm4Lpx5f56PUWVvF9eUT8/1Evls24K5kq9B8SaeYQTwgnVUYrlzXHPz1f5jzDcyNycYUy+6EZiq47USCdnzbbDY3l6TlXBYPhPmYTgROdRUZ5tw05dbd2aknHVcb0z6AUamw==
X-IncomingHeaderCount	19
Return-Path	contentintegrity@trustpilot.com
X-MS-Exchange-Organization-ExpirationStartTime	25 Aug 2024 08:05:56.3678 (UTC)
X-MS-Exchange-Organization-ExpirationStartTimeReason	OriginalSubmit
X-MS-Exchange-Organization-ExpirationInterval	1:00:00:00.0000000
X-MS-Exchange-Organization-ExpirationIntervalReason	OriginalSubmit
X-MS-Exchange-Organization-Network-Message-Id	031f1a14-e458-4190-2ad0-08dcc4dcbf74
X-EOPAttributedMessage	0
X-EOPTenantAttributedMessage	84df9e7f-e9f6-40af-b435-aaaaaaaaaaaa:0
X-MS-Exchange-Organization-MessageDirectionality	Incoming
X-MS-PublicTrafficType	Email

X-MS-TrafficTypeDiagnostic	DU2PEPF0001E9BF:EE_][SY5P282MB4445:EE_]MEYP282MB3301:EE_
X-MS-Exchange-Organization-AuthSource	DU2PEPF0001E9BF.eurprd03.prod.outlook.com
X-MS-Exchange-Organization-AuthAs	Anonymous
X-MS-UserLastLogonTime	8/25/2024 7:55:51 AM
X-MS-Office365-Filtering-Correlation-Id	031f1a14-e458-4190-2ad0-08dcc4dcbf74
X-MS-Exchange-EOPDirect	true
X-Sender-IP	188.172.137.46
X-SID-PRA	CONTENTINTEGRITY@TRUSTPILOT.COM
X-SID-Result	PASS
X-MS-Exchange-Organization-SCL	1
X-Microsoft-Antispam	BCL:0;ARA:1444111002 10300799029 461199028 9400799024 1680799051 9000799047 4302099013 3412199025 4400099028 1380799030 1360799030 1370799030 56899033 1602099012;
X-MS-Exchange-CrossTenant-OriginalArrivalTime	25 Aug 2024 08:05:56.2428 (UTC)
X-MS-Exchange-CrossTenant-Network-Message-Id	031f1a14-e458-4190-2ad0-08dcc4dcbf74
X-MS-Exchange-CrossTenant-Id	84df9e7f-e9f6-40af-b435-aaaaaaaaaaaa
X-MS-Exchange-CrossTenant-AuthSource	DU2PEPF0001E9BF.eurprd03.prod.outlook.com
X-MS-Exchange-CrossTenant-AuthAs	Anonymous
X-MS-Exchange-CrossTenant-FromEntityHeader	Internet
X-MS-Exchange-CrossTenant-RMS-PersistedConsumerOrg	00000000-0000-0000-0000-000000000000
X-MS-Exchange-Transport-CrossTenantHeadersStamped	SY5P282MB4445
X-MS-Exchange-Transport-EndToEndLatency	00:00:08.2185236
X-MS-Exchange-Processed-By-BccFoldering	15.20.7897.019
X-Microsoft-Antispam-Mailbox-Delivery	wl:1;pcwl:1;ucf:0;jmr:0;ex:0;auth:1;dest:I;OFR:TrustedSenderList;ENG:(5062000308)(92022119095)(90000117)(920221120095)(90013020)(91025020)(91040095)(9050020)(9060121)(9100341)(1005237)(944500132)(2008001181)(4810010)(4910033)(9920006)(9510006)(10105021)(9439006)(9310011)(9220031)(120001);
X-Message-Delivery	Vj0xLjE7dXM9MDtsPTA7YT0wOQ09MTtHRD0xO1NDTD0tMQ==
X-Microsoft-Antispam-Message-Info	ObBgepM05BZHKKcKuSjiK5va7Gs0hQr8vnNIC41DN0pLsoHOu28JDtLvmiAv5lpHdEajTnAp9EMqcNhGKlbt7K+IqVEEJ7pa9QkL.fms2PH0V0vmHKgzgM4Qx9vHS082skJRFdVfrLUNM53HuL4SOZwJZosxiazSfqjiVw48RZs0u5Ga7HZH048AbY73py5tpxov28w8R0nO0bBMxtG0TPhduytlddhOhcOjNZZWQmaanw0XskCx7EYd1JZ8L4ZDagCNeL3ACK6uphv9LLR71VNUp0soiBLIYK2cJOzQUCF8UPeiy9FDwt8e7liMf9VNOHfSB/fMpR/z7WZ/F47F6R+F3hutsIveQ+qCohUdRsKWNuBiBWEmX3lzlKWH2v3TibBWPdtr1mGzXL+Qv3N/yiugNyG668g3OFddFCV08SubtgP6dLmh7JGI DqjoGaScnVMO5BxhHCSXwqHzpxBSD5IQEURAxrFFbnKjnY/ncgLmm7xkDo6uZ5LRa6uSk+ivDsZPzKYuolhe5wPoUrL6pBEK3+hnBaFiP++AYHEK7CPIbTT6xBIb2V8CHOm0JTM9TACC/ZtFgY4uhqaiZPwy3HHWVsVpXeioST5/Pizdm6HZe7bp42p5bfni1EfDNK7YuoBzj1CEA4rztAguSqqzZtk6T7cdy0u8Aq6tDgYIHlJT6gj4NyledSS+rTtZW32/fBJcKSycoYWJfup/ENLTDgR3xa2T5LiEAzGcDZXy4kCDVF+NXt/oAj47KaSGB7Q/3uy4BVG95T10jdXeaNDLOWrhoT0finAjNnmr/2Fznpvw33b5nFqm47D3xZO3L+68N/5mnCXX7beXRQqGgvrQG1TiFzql1L2wP5bCK3rP8vfxVbD+sPK75dkGhdfpxNvbo7DfbMoPuqN+OM6zraJRnAX3u2gyOn+9VCkCMU0V0CtnOPpPd6ufbBjoe9il16vsfUDcQLpQmp++/A2f0yc3n8sxfilBS4PlvMPqz8f9YPiFER2C5s7M067K8CLJ0vA8+nAXijC7n9rwBbZwWY05L3/xVRCeSw9O4Re1lpOuQRKrmMP0hH6LSBCBYCvQ7HZNLMSHAkY5EvCJ21MsPRXtKFcSOu0XI+UwccwzBbrlEtagtEIA4ED6pGCRiFx/kO2aaMVHGXj+LyjtKKXHuaa0NDq6s23Zj9GI3/FzU+0PxxXKNE8ghJDf02s7/yu0ImRH4iSiPhYgtT2ibQjpultpnFQ7J+Jjn8ci7zYleu+Bi1Pw3a2rGbEvNW6NL9kdGtijLdDNOMLgarg2BKsOTI9HJsVJJBwPXRuTVmBUD0EAKS1Cq6U1n0Fh/j3RdQEsJNcSql1HSE980VhXB0FhS1KOtQgkhP+C28XBaS78J0r0Yj48zCTy3Lp0aeNluc1h81LrCA6jSUovreMtEIHCGhvNsFuKwUd+VEkmELhBYSFmchQreswYplk15VkJMgbPQbepE6mfbYXEExxXmfDmE97fNd/zCi5IPfBiBETsjUGy9Dv3Pi+qIRbuTUKvG0F46Q1pBJF6Mp/8JagTzhJ645OZ2HnT9Hpm4MXsryxYvZ7cEeaA8JKAf1H8TjyE2D2UmsxvR1vTmKouKA0vwyeeOeC2jSVJB3aEmrsxm7dZhum1l71ywyAv92DLNNE8vY1md+W/GfZ7NVIDu/TSQpzCz+aLzQ3Sok54grwZYYCGbJVRgTW8jNBCHosd6NTpG2gppOzsf/6vvCD2/9giWimk8rPTQsqBi2+XL/uincZ9aiHgrTW13vLhcRPiCHXXM5kqCK33JZXfwTWtOzXVCU1s2miKNe+Pgff1jpyMf7i9HZgQXv4Y8Me5G321sIDlcx53RBBanG0w4+PKZ5LYbMr1uXwa4OetzT/4augV/oxybVBv5sE2MIh7iLy9p5aqOigAc/zHdtNeKpl/m3VOacPVB2uAlmczVD+qls797jKeYX1RRZvQ0rCBkqyKw8oKvqMeSveQQSWuTfLb/O365punFcEQXPFPFPfKHovP/hG2H+BTv5F5KNNZysiJoIs1Wrs/Azi/09Kv/hOfylC0Fo4DNXal/joRAp4qn7+OD/FqPBDuTrHcZ1ToI55awiqLwnzGQFq/hpwwqz+cFmMcy+RW5V2147eJFctD1MRlgyBdeY93Dc3twvPKA5n7rOHPCzrrFZQ9JTDc1KeQzkc3l4tnQicwDLv9a5FcrvD7rLD9U7cPAHjiyCfT/w2Qf8a/B6RXANDrSLNwfiF5sFYEWnKcBY5mDM3hjtqm4wk73IbJaoGJocZho=
MIME-Version	1.0