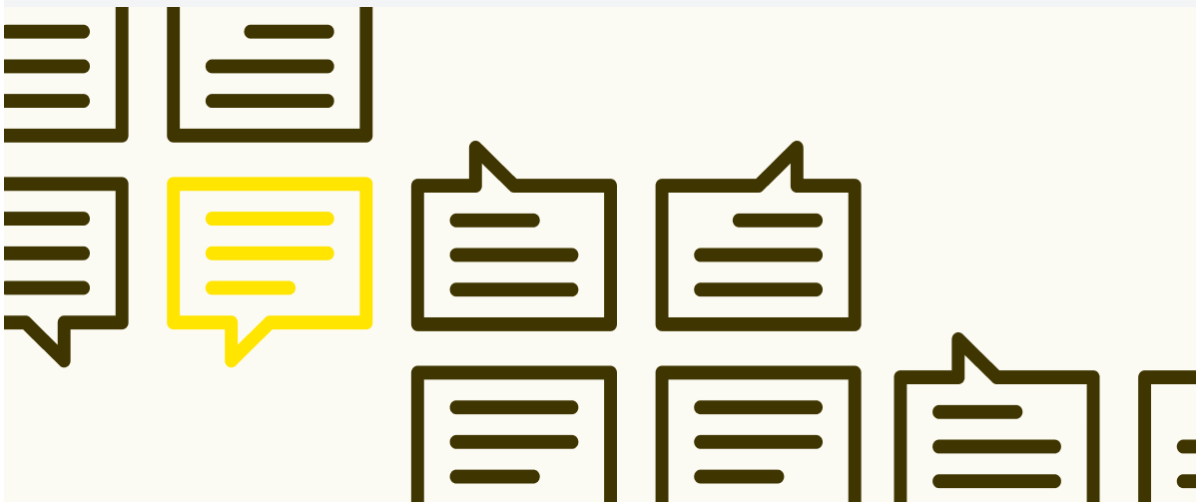


From: Soul Legion <Brodies@REDACTED.email>
To: Trustpilot Support <support@trustpilot.com>
Subject: Re: Domain Name Change (#2792148)
Date: Tue, 27 Aug 2024 20:16:17 +1000

That doesn't help because I can't access the email `soul@legionkillfeed.xyz` anymore so I can't register 'killfeed.co' as a business under the same email address therefore, I can't fill out the form. Why do ya'll make it so complicated?

I can put a "Hey trust pilot support, I own both these domains" on both pages if you want but I no longer pay for the hosting of `soul@legionkillfeed.xyz`

From: Trustpilot Support <support@trustpilot.com>
Sent: Tuesday, August 27, 2024 6:11 PM
To: name <Brodies@REDACTED.email>
Subject: RE: Domain Name Change (#2792148)



You have a message from Jeroen regarding your support request: Domain Name Change ([#2792148](#)). To continue the conversation, you can just reply to this email.

Jeroen S. (Support)

Aug 27, 2024, 10:11 GMT+2

Hi there,

Thank you for reaching out to Trustpilot Technical Support!

I am happy to help you change your domain URL/domain name. However, to do this, a merge request is required. This is because, at the time of registration of the domain on our platform, it is permanently attached to the domain it is registered with. As a result, we cannot modify it without proceeding with a merge. This will also allow you to keep all of the reviews that are currently connected to `legionkillfeed.xyz`.

At this moment, because both websites are live, you can merge under the option of 'Identical Domains'. This qualifies for the merge at this moment. No redirect is required right now for the merge to be approved. You can read the exact process for merging profiles here: <https://support.trustpilot.com/hc/en-us/articles/115015645768-Guidelines-for-merging-business-profiles>

Here, besides some useful information on how it works, you will also find what is required from your side before we can

process the merge. At the end of the article, you will find the application form: https://support.trustpilot.com/hc/en-us/requests/new?ticket_form_id=11056392934674

Once you have completed and submitted the form, a new ticket will be created and we will contact you if we need more information from you.

If you have any further questions please feel free to reach out at any time.

Have a great day!

With kind regards,



Jeroen S.

Business Support Agent



See our reviews



Find answers



Follow us



Pilestraede 58, 5th floor, 1112 Copenhagen K, Denmark

Email Headers (Raw)

X-Mozilla-Status	0001
X-Mozilla-Status2	00000000
From	Soul Legion <Brodies@REDACTED.email>
To	Trustpilot Support <support@trustpilot.com>
Subject	Re: Domain Name Change (#2792148)
Thread-Topic	Domain Name Change (#2792148)
Thread-Index	AQHa+Fi4RWV5QecTH0yC8+59omS/+bl64qre
Date	Tue, 27 Aug 2024 20:16:17 +1000
Message-ID	<SL2P216MB2029F22DD88586C4ED261CB9DA942@SL2P216MB2029.KORP216.PROD.OUTLOOK.COM>
References	<X6V6EVM3YXR@zendesk.com> <X6V6EVM3YXR_66ca3abdcdd43_55390862181_sprut@zendesk.com> <SL2P216MB202946347D31BE413781736ADA8A2@SL2P216MB2029.KORP216.PROD.OUTLOOK.COM> <X6V6EVM3YXR_66cd8a2c917d6_44390858005f_sprut@zendesk.com>
Keywords	Purple category,Trustpilot
In-Reply-To	<X6V6EVM3YXR_66cd8a2c917d6_44390858005f_sprut@zendesk.com>
Content-Language	en-US
X-MS-Has-Attach	
X-MS-TNEF-Correlator	
X-MS-Exchange-Organization-RecordReviewCfmType	0
msip_labels	
Content-Type	text/html; charset="ks_c_5601-1987"
Content-Transfer-Encoding	quoted-printable
MIME-Version	1.0