

From: Trustpilot Support <support@trustpilot.com>
To: name <Brodies@REDACTED.email>
Subject: RE: Domain Name Change (#2792148)
Date: Fri, 06 Sep 2024 17:23:19 +1000



You have a message from Jeroen regarding your support request: Domain Name Change ([#2792148](#)). To continue the conversation, you can just reply to this email.

Jeroen S. (Support)

Sep 6, 2024, 09:23 GMT+2

Good morning,

Thank you for your reply!

I'm sorry to hear that you've had such negative experiences with us in the past. We take the integrity of our platform seriously and work hard to ensure reviews reflect genuine experiences. If a reviewer cannot verify their use of a service when required, we do take steps to address this, including potentially removing the review. Our goal is to maintain a fair and balanced environment where all parties can share their experiences openly, within our guidelines:

<https://legal.trustpilot.com/for-reviewers/guidelines-for-reviewers>.

If you believe a review violates our guidelines, we encourage you to report it for further investigation. You can find more information on how we handle flagged reviews here: <https://support.trustpilot.com/hc/en-us/articles/115004535608--What-happens-after-businesses-flag-reviews>

We're also committed to respecting privacy laws, including those in Australia, and we aim to resolve any issues within the scope of the law. If you'd like more assistance on this, feel free to reach out to our Privacy team here: https://trustpilot-help.zendesk.com/hc/en-gb/requests/new?ticket_form_id=360000232798&tf_18057003092765=lang_en_cf

Please let me know if you have any additional question regarding this or if you want to continue the merge request.

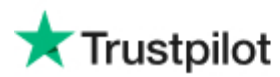
Have a great weekend!

With kind regards,



Jeroen S.

Business Support Agent



See our reviews



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Pilestraede 58, 5th floor, 1112 Copenhagen K, Denmark

Email Headers (Raw)

X-Mozilla-Status	0001
X-Mozilla-Status2	00000000
Received	from PU4P216MB1980.KORP216.PROD.OUTLOOK.COM (2603:1096:301:d9::15) by SL2P216MB2029.KORP216.PROD.OUTLOOK.COM with HTTPS; Fri, 6 Sep 2024 07:23:24 +0000
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From	Trustpilot Support <support@trustpilot.com>
To	name <Brodies@REDACTED.email>
Subject	RE: Domain Name Change (#2792148)
Thread-Topic	Domain Name Change (#2792148)
Thread-Index	AQHArAPYFqR3Z2qqEqTfp2ATciDmrJH8NwFgADb4BeAAAp4YAACTeLgAEExzniAAEo2QA==
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Keywords	Purple category,Trustpilot
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X-MS-Has-Attach	
X-Auto-Response-Suppress	All
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X-MS-TNEF-Correlator	
X-MS-Exchange-Organization-RecordReviewCfmType	0
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