

From: Trustpilot Help <support@trustpilot-help.zendesk.com>
To: Anthony Brodie <Brodies@REDACTED.email>
Subject: Your request - -Fake reviews - Ticket #28203846 - Ticket #28203846
Date: Tue, 24 Sep 2024 09:10:35 +0000



Muhammed H (Trustpilot Help)

24 Sept 2024, 10:10 BST

Hello Anthony,

Hope this email finds you well.

I do understand your point and where you are coming from. We, as Trustpilot, fully understand how negative reviews can affect your business, especially the ones that do not reflect real customer experience.

While we are committed to assisting you in resolving the issue with this review, it is essential that all actions align with our guidelines.

I truly appreciate that dealing with these matters can be challenging, especially when they affect your business. But let me assure you again that all of our decisions were made carefully and accurately.

Most important to know that Trustpilot allows anyone [who's had a genuine buying or service experience](#) to leave a review. However, we're not in a position to decide what is factually correct or incorrect, so we have no other option than to take a [neutral stance in factual disputes](#).

Best Regards,

Muhammed H,
Content Integrity Team



We are rated **4.4** out of 5

Trustpilot trades on the London Stock Exchange under the ticker **TRST**

Anthony Brodie

18 Sept 2024, 06:41 BST

I know it's fake because it was written immediately after I left a competitor a review when they tried to extort me to change my businesses software to be compatible with theirs. I have repetitive told you this shit.

From: Trustpilot Help <support@trustpilot-help.zendesk.com>

Sent: Friday, September 13, 2024 11:17:29 PM

To: Anthony Brodie <asoulofone@hotmail.com>

Subject: Your request - -Fake reviews - Ticket [#28203846](#) - Ticket [#28203846](#)

Maryam E (Trustpilot Help)

13 Sept 2024, 14:17 BST

Hi Anthony,

Thank you for reaching out to us.

Kindly keep the conversation professional as we don't tolerate such behavior.

We understand that you disagree with the reviewer's description of events and how a negative review could affect your business.

Kindly note that we are assessing each review individually based on the flagging reason you choose and that your review was flagged for "About different business "reason and it complies with our terms and guidelines and we cannot delete any review unless it contravenes our guidelines, please note that we've informed you with the outcome in ticket: 28529892.

We can see that you've claimed your Trustpilot profile, so we must ask you to flag reviews via your business account. Doing so automatically triggers our investigation process and helps us get all the information we need to handle your request. See our article "[How to flag reviews from your Trustpilot Business account](#)" for a step-by-step guide.

If you find any other issues with this review, you can [flag](#) it via your business account for a different flagging reason and we will reinvestigate and let you know about the outcome as soon as possible.

For any further questions please don't hesitate to contact us, we will be more than happy to help you.

Have a good day.

Best regards,

Maryam E,
Content Integrity Team



We are rated **4.4** out of **5**

Trustpilot trades on the London Stock Exchange under the ticker **TRST**

Anthony Brodie

6 Sept 2024, 14:16 BST

Alrighty cocksuckers, now that I've nearly committed suicide, there's an open police investigation in the liars leaving these false reviews, do your fucking jobs and remove their lies.
CIRS-20240906-104

From: Trustpilot Help <support@trustpilot-help.zendesk.com>

Sent: Sunday, 1 September 2024 8:10 PM

To: Anthony Brodie <Brodie@REDACTED.email>

Subject: Your request - -Fake reviews - Ticket [#28203846](#) - Ticket [#28203846](#)

Nourhan E (Trustpilot Help)

1 Sept 2024, 11:10 BST

Hello Anthony,

Thank you for reaching out to us.

We're sorry to hear that you're dealing with a challenging situation regarding a false review.

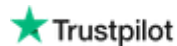
We understand how frustrating it must be. In order to address your inquiry promptly, we kindly ask you to refer back to this ticket **28160563** and keep our communication within it.

We just need to know why you think the review is fake.

Waiting for your correspondence within the mentioned ticket.

Warmest regards,

Nourhan E,
Content Integrity Team



We are rated **4.4** out of **5**

Trustpilot trades on the London Stock Exchange under the ticker **TRST**

Anthony Brodie

27 Aug 2024, 13:52 BST

This review is a lie

<https://www.trustpilot.com/reviews/665eb2dd4a8081d6b374eac3>

They have never used my bot.

Discord has everything in Audit Log, they should be able to provide a screenshot of the audit log proving that DayZ Multi Tool did anything at all.

<https://i.postimg.cc/KzwN6Zmc/SDEV-27-08-2024-2247-10s-003.png>

that is how it would look if it was true

and they would be able to click on the bot to show it was in fact our bot

<https://i.postimg.cc/x8Wtr9yy/SDEV-27-08-2024-2250-46s-004.png>

and that's how that would look. If they cannot do this, their review is fake.

Attachment(s)

[redacted.txt](#)

[redacted.txt](#)

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Email Headers (Raw)

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X-Mozilla-Status2	00000000
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Date	Tue, 24 Sep 2024 09:10:35 +0000
From	Trustpilot Help <support@trustpilot-help.zendesk.com>
Reply-To	Trustpilot Help <support+id28203846@trustpilot-help.zendesk.com>
To	Anthony Brodie <Brodies@REDACTED.email>
Message-ID	<9XW0M9E5YGJ_66f2820b29ce8_40396c1150620_sprut@zendesk.com>
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Subject	Your request - -Fake reviews - Ticket #28203846 - Ticket #28203846
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X-MS-Exchange-Organization-ExpirationStartTime	24 Sep 2024 09:10:36.5276 (UTC)
X-MS-Exchange-Organization-ExpirationStartTimeReason	OriginalSubmit
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