

From: Trustpilot Support <support@trustpilot.com>
To: name <Brodies@REDACTED.email>
Subject: Ticket #2819333: Merging business profiles
Date: Fri, 27 Sep 2024 20:28:11 +1000

Hi name,

We've received your request about **cancelling old domain and moving completely to new url**. A support agent will contact you soon about your request.

This email is a reminder to enable account management permissions and disconnect all Trustpilot integrations, so we can process your merge request.

Here's how you can enable account management permissions:

In Trustpilot Business, navigate to **Settings > Business settings > [Data consent](#)**. Under **Account Management**, enable the permission toggle for **ALL** of the domains included in the merge.

If you're using a Trustpilot integration, here's how you can find out how to disconnect it:

You can find out how to disconnect your integrations on our [Help Center](#) by typing "disconnect" and the name of your integration in the search bar. Then follow the instructions in the article to disconnect your integration.

If you need assistance with either of these things, please reply to this email to be contacted by a support agent directly. Otherwise, we'll be in contact with you soon about your merge request.

Have a great day!

Trustpilot Support



Pilestraede 58, 5th floor, 1112 Copenhagen K, Denmark

Email Headers (Raw)

X-Mozilla-Status	0001
X-Mozilla-Status2	00000000
Received	from PU4P216MB1340.KORP216.PROD.OUTLOOK.COM (2603:1096:301:a2::7) by SL2P216MB2029.KORP216.PROD.OUTLOOK.COM with HTTPS; Fri, 27 Sep 2024 10:28:16 +0000
Received	from PH7PR10CA0001.namprd10.prod.outlook.com (2603:10b6:510:23d::23) by PU4P216MB1340.KORP216.PROD.OUTLOOK.COM (2603:1096:301:a2::7) with Microsoft SMTP Server (version=TLS1_2, cipher=TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384) id 15.20.7982.28; Fri, 27 Sep 2024 10:28:15 +0000
Received	from CY4PEPF0000EE36.namprd05.prod.outlook.com (2603:10b6:510:23d:cafe::57) by PH7PR10CA0001.outlook.office365.com (2603:10b6:510:23d::23) with Microsoft SMTP Server (version=TLS1_2, cipher=TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384) id 15.20.8005.23 via Frontend Transport; Fri, 27 Sep 2024 10:28:14 +0000
Received	from mta-out11.pod18.euc1.zdsys.com (188.172.138.11) by CY4PEPF0000EE36.mail.protection.outlook.com (10.167.242.42) with Microsoft SMTP Server (version=TLS1_3, cipher=TLS_AES_256_GCM_SHA384) id 15.20.8005.15 via Frontend Transport; Fri, 27 Sep 2024 10:28:13 +0000
Received	from zendesk.com (unknown [127.0.0.6]) by mta-out15.pod18.euc1.zdsys.com (Zendesk) with ESMTP id f3953240-9cbc-4b54-9feb-03155ad00248 for <Brodies@REDACTED.email>; Fri, 27 Sep 2024 10:28:11 +0000 (UTC)
From	Trustpilot Support <support@trustpilot.com>
To	name <Brodies@REDACTED.email>
Subject	Ticket #2819333: Merging business profiles
Thread-Topic	Ticket #2819333: Merging business profiles
Thread-Index	AQHbEMf3d1L1WOD7pkedlRX6Y5hn0w==
X-MS-Exchange-MessageSentRepresentingType	1
Date	Fri, 27 Sep 2024 20:28:11 +1000
Message-ID	<D47ER6WVG16_66f688bb27a66_3e396c17025db_sprut@zendesk.com>
Keywords	Purple category,Trustpilot
In-Reply-To	<D47ER6WVG16@zendesk.com>
Reply-To	Trustpilot Support <support@trustpilot.com>
Content-Language	en-US
X-MS-Exchange-Organization-AuthAs	Anonymous
X-MS-Exchange-Organization-AuthSource	CY4PEPF0000EE36.namprd05.prod.outlook.com
X-MS-Has-Attach	
X-Auto-Response-Suppress	All
X-MS-Exchange-Organization-Network-Message-Id	6c66f6db-e7c4-4998-f8c6-08dcdedf17e2
X-MS-TNEF-Correlator	
X-MS-Exchange-Organization-RecordReviewCfmType	0
received-spf	Pass (protection.outlook.com: domain of trustpilot.com designates 188.172.138.11 as permitted sender) receiver=protection.outlook.com; client-ip=188.172.138.11; helo=mta-out11.pod18.euc1.zdsys.com; pr=C
x-ms-publictraffictype	Email
X-Microsoft-Antispam-Mailbox-Delivery	ucf.0;jmr.0;ex.0;auth.1;dest.1;ENG:(5062000308)(920221119095)(90000117)(920221120095)(90011020)(91015020)(91040095)(9050020)(9060121)(9081003)(9100341)(944500132)(2008001181)(4810010)(4910033)(9930004)(9545005)(10172021)(9320005)(120001);
X-Message-Delivery	VJ0xLjE7dXM9MDtsPTA7YT0wO0Q9MTtHRD0xO1NDTD0tMQ==
X-Microsoft-Antispam-Message-Info	JKuwv0lKq/BdOSHQESKDLfDvUIPGaco/pAwP/hVSKThyRVjkugP6RIUu5YRZTiwOaFEuW+/X4ft5/RW1oYOYRETVz4GPGTizDK0d+juCrc4LFlPjrw5fytjoekAniGCifzFRi9X75ob06hgdqsjsE+KxRhoAEg2vFSIL/W4V0BEVSSidYzkMAiymfmjncgZkzIl66nKuhDQpPkUhEMRZalStMB2GYw9c6047wUATpcM9XJnaBNDsBOaGRoyvsWYkR/VR2nT9QOdnQmqx5OhWeQROsK4iilhl2bugdsvVfptwBc+hJax4VrWbnoGvdVpqtNoMsR6wzMg4y2KSqli2iErCp82gWdJJBfc6MDC3gfBN/r79u6XybvW6DJUA7.JnRWrM5O2FDWZGO/2jsd6nBKeWUUVdcj2eclscOWk2QFTb2pSAFhC0ngk+Q1phbPCLapd7DRYAx1ZNjANcTp/HNObmwyUUV62PMwrz59RmbNIE9Am7Hkr1hMV/Ldjt9ObRcgqVmSumC4sun3PqGgrz+ynXeuKZ8619WTPyCw5iZGc6nLVZyfaz5Kdf98/xsApMXsBzXMD4elOHxlbzGf2S7fTHn9Ohj2ihzaf//A4JwGu+Yqr12rqif+c/uPYbNtNVJxY37hktAxVW23RWrf6vrP57BAToHS5MMjM7ip8ETuuKzP6igN9Mj7HLy1aPqVIDGEYiV9Nk5djsZ/dtrvx/fD937vX+JS4sZDqbK93ZRt0Q392lw0k81cBD2JSAnDd2baoMt8vlyFxQJ2V7i5KAUyXtXJ3Y0IAiqjx818ONQNgMV3kAOzaJ9mzvAPWxLi2uw9DCAn8Auo+ZZTNbfepWLPvD4E+VVis53Wj4Mv61c8HwynGhSofYqVc8M2CjxccQA6ORTU/uJusuFHDBRbuABLXTTTP0bsW9uf1a7WSOol9B4wj8GCvsJAA0ZMNdxm8MP9+iQNYzTnSi7J2k6uA9zlnR5jZBEmF1b+1wKlRtV28rbp6WAuw4OqryCvbnLgi9Mvg0tmw0duTDwHjP7CV4IRMMkEmwMAMDyXlNUhJoeLg3qsAuiKh2u60fjKwjRiQxhLYQxzkqvACNVYLMeE7Poiwv/K9RwhXNfu4iJwREX0iOmRHCOPVPK0BRxkJon6pr59RJ7hYkN9SBoZkdNqJmlSB/ISZUW2zPH+HNoXWvzu7Izgemiz9SJlwi70QsB5NWBPZPSC2McLdmYJ5kWX4+2zicog6dX0PsT+O8ABj5vzphZWHdZKuJi9vz7emvCiCYXblQ1Wcq7fBgYz3NkANKuZ34WRzzRNb2W039Z5uNlARkeE26j9rMZyyGVZCmcXsN4JPEwgP8KiX7Ut3mTyQ9C24PPAjYw5GCfPBbudRRBZ0ZpqWKcFQbce7jGOhgtRBJ4iAXEAleUwWhqQoXDcHMR7VWQnyCcoW5BKtiwNTBHUj1ksT0zVCA5qAZGR2zdYm6B2VzGwjTKA3ruVPAdbUPVcjWHpoDgl6dHZ3uo/ouOuv42lQ3m2tj17anb8C3K2Tc7K+9avW7XR5vQTB8MDhPRl+0uaMq7A8CYb02sKqvg13TlBMJerrHlVlhUkHszOrjINuCi1jJO6ubcaKakxZZOuoHz+YqZiyBILDYbzSlS79NnuSpqKPtVnaxeeclCioiefvcXZxGbLJmgnYZAXiDhcFIQERzUGTKt1lFQjwMbPtNuqgpKWqo2n0UN2OlhPQKhVSZlr1l02rC8cJQaXKRSznkygoMHaAlGpfl26saEM+8i1MVFUozIhvfTZ7Z7AWCYz3PTITLUlVlaD+F7ZNGePxczWwAX35xN1BUiBL82ZvGbC/vrD7Y3Ke53QkyfQYdokbhQbfvoTKS1M1zKlitiVZc3HoYRlaO0b7/l/t1DYFZc=
Content-Type	text/html; charset="utf-8"

Content-ID	<54CFFE72E11BAF4E9D84CE79653A307F@KORP216.PROD.OUTLOOK.COM>
Content-Transfer-Encoding	base64
MIME-Version	1.0