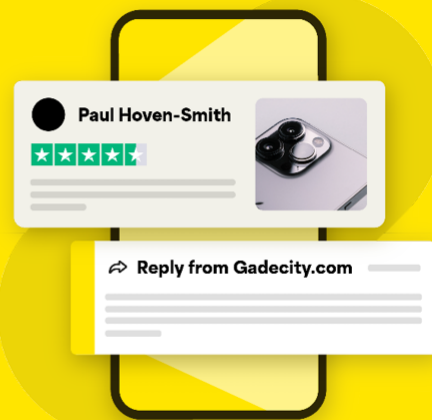


From: The Trustpilot Team <info@marketing.trustpilotinfo.com>
To: "Brodie@REDACTED.email" <Brodies@REDACTED.email>
Subject: Let your customers know you're listening
Date: Fri, 15 Nov 2024 22:00:51 +1100

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Engaging with reviews means a lot to your customers



Hi Legionkillfeed@outlook.com,

As you begin receiving reviews - positive, negative or somewhere in between - it's important to respond to your customers to show that you care about their experience. Whether expressing gratitude, resolving an issue, or answering a question, review responses show you're listening. In fact, **64% of consumers surveyed would prefer to buy from a responsive company over one that appears perfect.**



Jul 15, 2022

Woop 🙌

Absolutely love it

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Th



Post reply

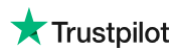
Respond to your reviews

If you need any tips on how best to respond to reviews, you can find everything you need in our [Help Center](#).

All the best,

The Trustpilot Team

We are rated **4.4** out of **5**



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From	The Trustpilot Team <info@marketing.trustpilotinfo.com>
To	"Brodies@REDACTED.email" <Brodies@REDACTED.email>
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