

From: Soul Legion <Brodies@REDACTED.email>
To: Support <support@trustpilot.com>
Subject: Re: Update on your request #00133145 [thread::m7e2ozjld1Sj7rz7KGCQgWA::]
Date: Tue, 01 Apr 2025 23:24:41 +1100

See that would be logical, if there wasn't a lower rated D below L and below F

From: noreply@salesforce.com <noreply@salesforce.com> on behalf of Support <support@trustpilot.com>
Sent: Tuesday, April 1, 2025 8:24 PM
To: Brodies@REDACTED.email <Brodies@REDACTED.email>
Subject: Update on your request #00133145 [thread::m7e2ozjld1Sj7rz7KGCQgWA::]

Hi,

Thanks for the follow up email and the screenshot.

This search function is done by alphabetical order. In this instance because the first two companies names start with the letter D whereas yours starts with "L".

If you have any follow-up questions, please remember that you're always welcome to get back in touch. You can reach me directly by simply replying to this email.

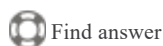
All the best,

Dan P.

Senior Technical Support Agent



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----- Original Message -----

From: Soul Legion [Brodies@REDACTED.email]
Sent: 01/04/2025 06:21
To: support@trustpilot.com
Subject: Re: Update on your request #00133145 [thread::m7e2ozjld1Sj7rz7KGCQgWA::]

When searching for what my service offers, it shows them in a random order which gives the impression that my higher rated service isn't as good as a lower rated service.

From: noreply@salesforce.com <noreply@salesforce.com> on behalf of Support <support@trustpilot.com>
Sent: Thursday, March 27, 2025 11:30 PM
To: Brodies@REDACTED.email <Brodies@REDACTED.email>
Subject: Update on your request #00133145 [thread::m7e2ozjld1Sj7rz7KGCQgWA::]

Hi Anthony,

I hope you're well and thanks for reaching out to Trustpilot technical support.

I am not quite sure I understand what you mean. What list are you referring to?

All the best,

Dan P.
Senior Technical Support Agent



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Email Headers (Raw)

X-Mozilla-Status	0001
X-Mozilla-Status2	00000000
From	Soul Legion <Brodies@REDACTED.email>
To	Support <support@trustpilot.com>
Subject	Re: Update on your request #00133145 [thread::m7e2ozjld1Sj7rz7KGCQgWA::]
Thread-Topic	Update on your request #00133145 [thread::m7e2ozjld1Sj7rz7KGCQgWA::]
Thread-Index	AQHbnxQR9pSL46wFWEmOGKzJniM2MrOOTTQZgABETgCAADI6IA==
Date	Tue, 01 Apr 2025 23:24:41 +1100
Message-ID	<SL2P216MB20298CE5C9EA3330B90643B9DAAC2@SL2P216MB2029.KORP216.PROD.OUTLOOK.COM>
References	<z_txZ00STS83400BFPyBly_S_Gil-fYj3IE0w@sfdc.net> <SL2P216MB2029EC0A4DA54059564343ABDAAC2@SL2P216MB2029.KORP216.PROD.OUTLOOK.COM> <wmXIT00SU18SB00-jlx_ISPS3euSL_7vS54Nq@sfdc.net>
Keywords	Purple category
In-Reply-To	<wmXIT00SU18SB00-jlx_ISPS3euSL_7vS54Nq@sfdc.net>
Content-Language	en-US
X-MS-Has-Attach	
X-MS-TNEF-Correlator	
X-MS-Exchange-Organization-RecordReviewCfmType	0
msip_labels	
Content-Type	text/html; charset="us-ascii"
MIME-Version	1.0