

From: Soul Legion <Brodies@REDACTED.email>
To: Trustpilot Content Integrity <contentintegrity@trustpilot.com>
Subject: (no subject)
Date: Sat, 02 Aug 2025 17:42:10 +1000

Dear Trustpilot Legal Team,

I am writing to formally demand the immediate removal of three defamatory reviews (attached) targeting my business, Legion Killfeed, which violate your Content Guidelines and constitute actionable offenses under UK law, which is where the main perpetrator is located. These reviews are part of a coordinated harassment campaign by competitors and disgruntled individuals, as evidenced by:

False Statements of Fact:

- Claims that Legion Killfeed “robs people” (Review 1) and is a “trash bot” (Review 2), and has “toxic owners” (Review 3) are demonstrably false and intended to harm my business.

These statements meet the legal definition of libel under the Defamation Act 2013 (7 counts).

Malicious Intent:

- The reviews are part of a documented campaign to incite financial harm, including urging fraudulent PayPal chargebacks (Fraud Act 2006 §2) and encouraging others to report my business falsely (Serious Crime Act 2007 §44-46).

Ongoing Harassment:

- This conduct violates the Protection from Harassment Act 1997, as confirmed by an active police investigation (Thames Valley Police, Case Ref: 43250388789).

Trustpilot’s Legal Obligations

Under UK law, platforms hosting defamatory content may be held liable if they fail to act upon notification.

Your automated system has repeatedly ignored:

- Prior warnings that these individuals intended to post false reviews (attached correspondence).
- Evidence of competitor involvement (e.g., Danny Hayes’ admission: “I have my bots” in Review 3).
- Violations of your own Guidelines, which prohibit reviews with “unsubstantiated accusations” and “conflicts of interest.”

Immediate Actions Required

- Remove the flagged reviews within 24 hours.
- Suspend accounts of the reviewers (Danny Hayes et al.) for abuse of your platform.
- Provide written confirmation of compliance.

Consequences of Non-Compliance

Failure to act will result in:

- A formal complaint to the Australian Competition and Consumer Commission (ACCC) for enabling fraudulent business interference.
- Legal proceedings against Trustpilot for contributory liability under UK law, seeking damages for lost revenue and reputational harm.
- Escalation to UK regulators, including the Information Commissioner’s Office (ICO), for data protection breaches tied to fraudulent accounts.

This matter is time-sensitive. A response is expected by 6pm Sunday August 3rd 2025

Thanks, Soul.

Email Headers (Raw)

X-Mozilla-Status	0001
X-Mozilla-Status2	00000000
From	Soul Legion <Brodies@REDACTED.email>
To	Trustpilot Content Integrity <contentintegrity@trustpilot.com>
Subject	
Thread-Index	AQHcA4D0iyRuXHCeQkql0+qHmlpOwA==
X-MS-Exchange-MessageSentRepresentingType	1
Date	Sat, 02 Aug 2025 17:42:10 +1000
Message-ID	<SL2P216MB20291CB71728CA6A9289A386DA21A@SL2P216MB2029.KORP216.PROD.OUTLOOK.COM>
Keywords	Purple category, Trustpilot Assholes
Content-Language	en-US
X-MS-Has-Attach	
X-MS-TNEF-Correlator	
X-MS-Exchange-Organization-RecordReviewCfmType	0
msip_labels	
Content-Type	text/html; charset="utf-8"
Content-Transfer-Encoding	base64
MIME-Version	1.0