

From: Microsoft Outlook <MicrosoftExchange329e71ec88ae4615bbc36ab6ce41109e@sct-15-20-7719-20-msonline-outlook-cf59e.templateTenant>
To:
Subject: Undeliverable: Subject: FORMAL LEGAL NOTICE – Defamatory Content Removal Demand & Multi-Jurisdiction Liability
Date: Sat, 02 Aug 2025 18:25:21 +1000

mx.google.com rejected your message to the following email addresses:

compliance@trustpilot.com (compliance@trustpilot.com)

There's a problem with the recipient's mailbox. Please try resending your message. If the problem continues, please contact your email admin.

mx.google.com gave this error:

The email account that you tried to reach is inactive. For more information, go to [https://support.google.com/mail/?p=DisabledUser 41be03b00d2f7-b4237b3111fsi3981165a12.967](https://support.google.com/mail/?p=DisabledUser_41be03b00d2f7-b4237b3111fsi3981165a12.967) - gsmtip

trust-safety@trustpilot.com (trust-safety@trustpilot.com)

The address you sent your message to wasn't found at the destination domain. It might be misspelled or it might not exist. Try to fix the problem by doing one or more of the following:

1. Send the message again, but before you do, delete and retype the address. If your email program automatically suggests an address to use, don't select it.
2. Clear the recipient AutoComplete cache in your email program by following the steps in this article: [Status code 5.1.1](#). Then resend the message, but before you do, be sure to delete and retype the address.
3. Contact the recipient by some other means (by phone, for example) to confirm you're using the right address. Ask them if they've set up an email forwarding rule that could be forwarding your message to an incorrect address.

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clifford.gronhoj@trustpilot.com (clifford.gronhoj@trustpilot.com).

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carolyn.jameson@trustpilot.com (carolyn.jameson@trustpilot.com).

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Diagnostic information for administrators:

Generating server: SEWP216MB2924.KORP216.PROD.OUTLOOK.COM

compliance@trustpilot.com

mx.google.com

Remote server returned '550-5.2.1 The email account that you tried to reach is inactive. For more 550-5.2.1 information, go to 550 5.2.1 [https://support.google.com/mail/?p=DisabledUser 41be03b00d2f7-b4237b3111fsi3981165a12.967](https://support.google.com/mail/?p=DisabledUser_41be03b00d2f7-b4237b3111fsi3981165a12.967) - gsmtip'

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clifford.gronhoj@trustpilot.com

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Original message headers:

ARC-Seal: i=1; a=rsa-sha256; s=arcselector10001; d=microsoft.com; cv=none;

b=Cj2+umNZy7xVqZQ3J/bFqkZ5EF0zci0RVt0SdMeZLSCGSbWboeiktUxN7s18RM01AywYt9ngsK+WcNmGUACEs0crrvNBGGUdhpC3WFGHbGchQFMiw0hbi8+pUlhBosRbG5lmPmA+VhCrHnuVbFhDedvX3V0oyGsiEsQRaWkt04HaNaJQlGLD2YmvF7wXBKZZuZH/9aUwR1LpsR9guJPVyg6mOXyCDDzHTUqbzbB94mKPmp8FWJe2xEXBz50CcVPDOnHTNa4jwk5VCLa5mi9iWcAgHP0qAz8hidbQhguypMk2yW3k2aTj0Y+7HXAxFJQdT9SeB2bYPKABrk/loe6g==

ARC-Message-Signature: i=1; a=rsa-sha256; c=relaxed/relaxed; d=microsoft.com; s=arcselector10001;

h=From:Date:Subject:Message-ID:Content-Type:MIME-Version:X-MS-Exchange-AntiSpam-MessageData-ChunkCount:X-MS-Exchange-AntiSpam-MessageData-0:X-MS-Exchange-AntiSpam-MessageData-1; bh=1HXC6E8RQq3+C0jBtNO/Bifh+G1JmeNTYy1+PlnPuQk=;

b=ac/pzweGpZRQLjZ9kLiviuYTpS/C9g0olbVwSB9jBxWlNpn8JUbu8K+P6xYyPZ8xaMTe50C1xBwdyVLINd4K4B3uQmCTcS3XsCN0y1xR
bBSgfJj0+tHf8Tv0afil9Q4EKDtpCxBv1MaNAfSr8UBIFf4bNLq1ImQic04fN85NI3C3QqaLoG2YN1F097f3DBbrMF0uvM9fuhpNvQTe9d
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cOwHG2p+gXd4gThGG/LrHE7z1g==
ARC-Authentication-Results: i=1; mx.microsoft.com 1; spf=none; dmarc=none;
dkim=none; arc=none
DKIM-Signature: v=1; a=rsa-sha256; c=relaxed/relaxed; d=outlook.com;
s=selector1;
h=From:Date:Subject:Message-ID:Content-Type:MIME-Version:X-MS-Exchange-SenderADCheck;
bh=1HXC6E8RQq3+C0jBtNO/Bifh+G1JmeNTYyl+PlnPuQk=;

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IRlcpRxCU3A+FlIgvDMkK2YSgw==
Received: from SL2P216MB2029.KORP216.PROD.OUTLOOK.COM (2603:1096:101:14e::13)
by SEWP216MB2924.KORP216.PROD.OUTLOOK.COM (2603:1096:101:298::11) with
Microsoft SMTP Server (version=TLS1_2,
cipher=TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384) id 15.20.8989.18; Sat, 2 Aug
2025 08:25:10 +0000
Received: from SL2P216MB2029.KORP216.PROD.OUTLOOK.COM
([fe80::6013:6329:df5:e3a9]) by SL2P216MB2029.KORP216.PROD.OUTLOOK.COM
([fe80::6013:6329:df5:e3a9%7]) with mapi id 15.20.8989.017; Sat, 2 Aug 2025
08:25:10 +0000
From: Soul Legion <Brodies@REDACTED.email>
To: Trustpilot Content Integrity <contentintegrity@trustpilot.com>
CC: "legal@trustpilot.com" <legal@trustpilot.com>, "press@trustpilot.com"
<press@trustpilot.com>, "accounting@trustpilot.com"
<accounting@trustpilot.com>, "compliance@trustpilot.com"
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<trust-safety@trustpilot.com>, "board@trustpilot.com" <board@trustpilot.com>,
"adrian.blair@trustpilot.com" <adrian.blair@trustpilot.com>,
"peter.muhlmann@trustpilot.com" <peter.muhlmann@trustpilot.com>,
"clifford.gronhoj@trustpilot.com" <clifford.gronhoj@trustpilot.com>,
"carolyn.jameson@trustpilot.com" <carolyn.jameson@trustpilot.com>
Subject: =?Windows-1252?Q?Subject:=A0FORMAL_LEGAL_NOTICE_=96_Defamatory_Content_Re?=
=?Windows-1252?Q?moval_Demand_&Multi-Jurisdiction_Liability?=
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Date: Sat, 2 Aug 2025 08:25:10 +0000
Message-ID: <SL2P216MB202985FF6D96048E8A3C932FDA21A@SL2P216MB2029.KORP216.PROD.OUTLOOK.COM>
Accept-Language: en-US
Content-Language: en-US
X-MS-Has-Attach: yes
X-MS-TNEF-Correlator:
msip_labels:
x-ms-exchange-messagesentrepresentingtype: 1
x-ms-publictraffictype: Email
x-ms-traffictypediagnostic: SL2P216MB2029:EE_|SEWP216MB2924:EE_
x-ms-office365-filtering-correlation-id: a05fe426-8384-4675-5403-08ddd19e186c
x-microsoft-antispam:
BCL:0;ARA:14566002|5062599005|461199028|6092099016|15030799006|15080799012|19110799012|13031999003|3106199
9003|8060799015|8062599012|12050799012|9400799033|41001999006|440099028|40105399003|39105399003|4302099013
|3412199025|20055399003|18061999006|19111999003|102099032|1602099012;
x-microsoft-antispam-message-info: =?Windows-1252?Q?
xRCU+fRca61RQuioAo8uYt/XRxISpbePVjz6VWtq8CqomQb1J4RiZ0c3?=
=?Windows-1252?Q?uKd1Gi60W0GZ1wQZD2keCDw+8Ao7Hxq2YlBDGZE9zJcYzEYV9ohuFMuo?=
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=?Windows-1252?Q?APU0h5/3b+eodNX4lmRyB0FdgcyWTqpE+vGE2AuSpvWbxSFvSCyj95I9?=
=?Windows-1252?Q?L7YuvfJf2hmK6Mm8IoK1F+kdkPhE8iu/9ZbtN2CZzw/vSRtpz8Q97/XJ?=
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=?Windows-1252?Q?8YrCk3UIzJiPzCmH0r9jtutu+ZQ=3D?=
Content-Type: multipart/mixed;
 boundary="_017_SL2P216MB202985FF6D96048E8A3C932FDA21ASL2P216MB2029KORP_"
MIME-Version: 1.0
X-OriginatorOrg: outlook.com
X-MS-Exchange-CrossTenant-AuthAs: Internal
X-MS-Exchange-CrossTenant-AuthSource: SL2P216MB2029.KORP216.PROD.OUTLOOK.COM
X-MS-Exchange-CrossTenant-RMS-PersistedConsumerOrg: 00000000-0000-0000-0000-000000000000
X-MS-Exchange-CrossTenant-Network-Message-Id: a05fe426-8384-4675-5403-08ddd19e186c
X-MS-Exchange-CrossTenant-originalarrivaltime: 02 Aug 2025 08:25:10.1090
 (UTC)
X-MS-Exchange-CrossTenant-fromentityheader: Hosted
X-MS-Exchange-CrossTenant-id: 84df9e7f-e9f6-40af-b435-aaaaaaaaaaaa
X-MS-Exchange-CrossTenant-rms-persistedconsumerorg: 00000000-0000-0000-0000-000000000000
X-MS-Exchange-Transport-CrossTenantHeadersStamped: SEWP216MB2924

Email Headers (Raw)

X-Mozilla-Status	0001
X-Mozilla-Status2	00000000
Received	from SL2P216MB1923.KORP216.PROD.OUTLOOK.COM (::1) by SL2P216MB2029.KORP216.PROD.OUTLOOK.COM with HTTPS; Sat, 2 Aug 2025 08:25:31 +0000
Received	from CH0PR13CA0028.namprd13.prod.outlook.com (2603:10b6:610:b1::33) by SL2P216MB1923.KORP216.PROD.OUTLOOK.COM (2603:1096:101:100::12) with Microsoft SMTP Server (version=TLS1_2, cipher=TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384) id 15.20.8989.17; Sat, 2 Aug 2025 08:25:26 +0000
Received	from CH1PEPF0000AD82.namprd04.prod.outlook.com (2603:10b6:610:b1:cafe::9c) by CH0PR13CA0028.outlook.office365.com (2603:10b6:610:b1::33) with Microsoft SMTP Server (version=TLS1_3, cipher=TLS_AES_256_GCM_SHA384) id 15.20.9009.8 via Frontend Transport; Sat, 2 Aug 2025 08:25:24 +0000
Received	from SEVP216CU002.outbound.protection.outlook.com (52.103.74.53) by CH1PEPF0000AD82.mail.protection.outlook.com (10.167.244.91) with Microsoft SMTP Server (version=TLS1_3, cipher=TLS_AES_256_GCM_SHA384) id 15.20.9009.8 via Frontend Transport; Sat, 2 Aug 2025 08:25:23 +0000
From	Microsoft Outlook <MicrosoftExchange329e71ec88ae4615bbc36ab6ce41109e@sct-15-20-7719-20-msonline-outlook-cf59e.templateTenant>
Subject	Undeliverable: Subject: FORMAL LEGAL NOTICE – Defamatory Content Removal Demand & Multi-Jurisdiction Liability
Thread-Topic	Subject: FORMAL LEGAL NOTICE – Defamatory Content Removal Demand & Multi-Jurisdiction Liability
Thread-Index	AQHcA4I86f1Ki8yW7ka+GQvFj9mVhrRPBvTu
X-MS-Exchange-MessageSentRepresentingType	1
Date	Sat, 02 Aug 2025 18:25:21 +1000
Message-ID	<69ffb49-d3c1-4392-8090-08c34489b1b1@SEWP216MB2924.KORP216.PROD.OUTLOOK.COM>
References	<SL2P216MB202985FF6D96048E8A3C932FDA21A@SL2P216MB2029.KORP216.PROD.OUTLOOK.COM>
In-Reply-To	<SL2P216MB202985FF6D96048E8A3C932FDA21A@SL2P216MB2029.KORP216.PROD.OUTLOOK.COM>
Content-Language	en-US
X-MS-Exchange-Organization-AuthAs	Anonymous
X-MS-Exchange-Organization-AuthSource	CH1PEPF0000AD82.namprd04.prod.outlook.com
X-MS-Has-Attach	yes
X-Auto-Response-Suppress	All
X-MS-Exchange-Organization-Network-Message-Id	38241c22-34c0-45ec-0130-08ddd19e20d9
X-MS-TNEF-Correlator	
X-MS-Exchange-Organization-RecordReviewCfmType	0
received-spf	Pass (protection.outlook.com: domain of SEVP216CU002.outbound.protection.outlook.com designates 52.103.74.53 as permitted sender) receiver=protection.outlook.com; client-ip=52.103.74.53; helo=SEVP216CU002.outbound.protection.outlook.com; pr=C
x-ms-publictraffictype	Email
x-microsoft-antispam	BCL:4;ARA:1444111002 19300799024 68400799013 461199028 27400799015 70000799015 25000799016 26400799015 22300799015 39102599003 45200799018 6092099016 9800799015 9400799033 21080799006 69000799018 1380799030 1370799030 1360799030 1602099012 18301999012 6022199012 2082599003 3412199025 4302099013 440099028 16125499006 21101999018 18021999003 26104999006;
X-Microsoft-Antispam-Mailbox-Delivery	ucf:0;jmr:0;ex:0;psp:0;auth:0;dest:I;OFR:SpamFilterPass;ENG:(5062000311)(920221119095)(90000117)(920221120095)(90010023)(91010020)(91040095)(9050020)(9100341)(1011006)(944500132)(99900191)(99901095)(99902094)(2008001181)(4810010)(4910033)(9920006)(9610028)(9510006)(10105021)(9320005)(9230038)(120001);
X-Message-Delivery	Vj0xLjE7dXM9MDtsPTA7YT0wO0Q9MTiHRD0xO1NDTD0tMQ==
X-Microsoft-Antispam-Message-Info	yzO0O5AWoo1RER0hTRBYCLf8nvMnWIPq5MBYeUnFy219+v/oMz44f4OoJ4vOfbGajj04tWtnTJsPyaXly9b6CmumHHW+VxDmO2m1pc7p7toKUwiAWWjNOD3V/CpCoAt52NcDkWq95/c9HM1CFw9/cZwxuu1PoaD3qymgdpLaznnM4M0CYO7Lg1taUPxCj2Xh5fCz7wP1lhxzYCCegnAP+gU9dlo0EchZREM91rf4o9AE2HaPZx7tNbMmUg2c3erU5HuW/9RHUMmohzw9ECuJd7Wmj/lcrsKZiEaVUZqLUXn1wzs42fCq0ghg0UCdlQMphb60Fthrdoe/sMb1HHXMSR2JmYXb/VGogj3SJ9Z5uP01GCI0rCBzceKir1lvMRlh4O5LXSBjCw+EUHbglN5bnt4boRq+5Te8j9xtaeMICrCV0efg4OrRryp j5OVfP26/JIQF7RGI3QPmnaWulhdzwYWyutMZ8J1JrVz/KAswxKylZohuVtHoAYLn5wJwpl8XhDCerkvz8LiN4wF8wzMp1e5ujwh6Z92fB8QmozNzRCobpMSrpg8c7bXNS9/j36TTDQYOIPB/J83hpoX2aL3JfJ09Q8dwsFN+DiKGoWwTH7sndmhZpWEjrJ8ntN0J5pw336XP3duJj5BEvbmQBQ/ruPWWh0zUtp/rgUx5h8C1swNB3rjoLKSJ1jgAHyaU6Ln71OJCxVwyCdSqMQRn2rTwSCyAEmpAJHmFh95ZNVqRhaL1isK6MN8LalhBnmrZD+SulscAYpwaCwCoUFckI34/0FGP412e+cOijH588Y73gTEx2Si3KwSuUlFCMOkq364ScGmG77d0ROnG548VwBattHqlnZUxJRtsUy0CUA264rLY9Ljm6Yw/pnR9CCECMlbbkKyXSR2Darnf7+I3gsSJ1sW9B4gem2YNktlvSZEQ0UxYA80RGMMviUHz2V0QR+GQUoJsd5L/VpRO4qhQeZdDyJuBfl22Q6tWfI72ROKISkeLQsqm0Ugvk1XzmNF+sUKpCte1EwxJmVUabrkZ7iCdI39J7KkFGOHfQ26DAgdLLePWRG3gGBua+U/Pzp8CP9a/p6xsyKEotxc7257OHCOTIREMYI3PFuHOUG2LaiqGPwmuGitiJwaXKGWQsEPov3LFugDE7xXCeNmKV5WQXyZTjpCETi8r0I2zTupqC14hz4pPVQFNEMc7xGVDzhXs77aAietKrfOyQH6/fUvN4rYdCFeHGCQgT7+TrzhGfBLZQLd144fW6UR4AH/29fXxy7Tuq/2qUJwxYY8+iD30S9D/O96JLQ3pFsRRLeLZuhdUio0g7H9c0/4Th9yDI/cQP3XAXprjrayQLmvO1m4e1A89LZbEGUYgaCOYmG4w84WRqmw70tr2ghhoCgeRs8Rz7s4F2S5eUyYlMtgTPzn5QadFzH+rKWFJNXb7YPH4T1FzvfllNICrnY6ENAUbm0iwbzb0usW3GeuGMvMsBaYRrewivNxisDantRgFRmHyRWJGoWuKF61dektScmbjOBKuo+xVer0zO8YESbl99wUnyRaOeLYZ3NOxNvi+9Ptzs6oiW8fkPig77jtB5Q8zRkWCcY7ZnTocUVEqaFjse5qLuZyBftfkN2rT7i1VQBxoyYwQSSfO8d0A1NxxYjAkFR9RwnZvKJyEtS5GFIOkQ4QigryfajBYAWDvvOVJg/k57gcGLGYejBzQCL/JTnAgelziG/Dqd1ax1Z0nT5XkXkEfDTUUTkzCWUS97hRlivOVrj/Ssbl51jLHhWasphaf4blemnnoMxjtm/6lz4hEID43NwXjRz/SxaCl+J5YEwE0uZ+P7KZ66J4wWFr4k/MeQQanE6Otvmfmkc5Nr8eYPrfrM94T79scfGpSKMNizWtO2GiRkAiR4cSzULYxyRHn8ZiLybwmgjooHKSepwfZsrkgJ5f9dmh5Caeaq9ht7OkmHr+kT+FuaUhGaHFx3SYqcG+tZG+xNgwmNw8WsZFekNYm2NKj9YVOF58zykdVzqyFub i4VRCw5CX/AW5tyFSuCMkT6bzrgV/8v6CojH/Vb7n1q8DchswuiOW3BAleDmWtJuAC4Bc54/XH2agYb9wCpvsho

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