

From: Soul Legion <Brodiess@REDACTED.email>
To: Trustpilot Content Integrity <contentintegrity@trustpilot.com>
Subject: Subject: FORMAL LEGAL NOTICE – Defamatory Content Removal Demand & Multi-Jurisdiction Liability
Date: Sat, 02 Aug 2025 18:25:10 +1000

Police Case Ref: 43250388789 | **Deadline:** 18:00 BST, 4 Aug 2025

Dear Trustpilot Legal Team,

I am writing to formally notify you that Trustpilot is currently hosting three defamatory reviews which constitute unlawful content under multiple jurisdictions. These reviews are part of a coordinated harassment campaign against my business, Legion Killfeed (Australian ABN available upon request). While your automated systems previously reinstated these reviews after initial flags, this letter serves as your first **direct legal notice** of their illegality and the consequences of continued publication.

1. Reviews in Violation

Each review is demonstrably false and malicious:

Reviewer	Content Excerpt	Violations
"Cunt"	<i>"Robs people for there money / Take people money then blocks them"</i>	Obscenity (ToS), Defamation, Fraud Act 2006
"WARZONE"	<i>"Trash bot ... they'll treat you like shit"</i>	Libel per se (U.S.), Australian Consumer Law §18
Danny Hayes	<i>"DO NOT WASTE YOUR TIME. Toxic! ... nasty, toxic owners"</i>	Harassment Act 1997, Serious Crime Act 2007

Verification:

- **No business relationship exists** with any reviewer (confirmed via PayPal, Discord, and server logs showing zero transactions or support tickets).
- **Danny Hayes admits to being a competitor** ("*I have my bots*") and is orchestrating this campaign (evidence below).

2. Evidence of Coordinated Harassment

The reviews are part of a documented smear campaign:

- **Facebook posts** by Danny Hayes urging others to *"leave 1-star reviews to shut them down"* (with copy-paste text provided).

- **Instructions to commit fraud:** Hayes directs followers to file baseless PayPal chargebacks despite no service issues.
- **Identical phrasing** appears across Trustpilot, Facebook, and Discord, proving coordination.
- **Police involvement:** Thames Valley Police (Case Ref: 43250388789) and NSW Police Cybercrime Squad hold full evidence bundles.

3. Legal Violations (27 Counts and Growing)

United Kingdom

- **Defamation Act 2013 (7 counts):** False statements of fact intended to harm business.
- **Fraud Act 2006 §2 (2 counts):** Inciting fraudulent financial disputes.
- **Serious Crime Act 2007 (3 counts):** Encouraging unlawful business interference.

Australia

- **Defamation Provisions:** Presumed damage to Australian business reputation.
- **ACL §18:** Misleading/deceptive conduct by platform post-notice.

United States

- **Libel per se (California):** Inherently harmful false statements.
- **Tortious interference:** Deliberate disruption of business relationships.

4. Trustpilot's Liability

Your platform is now **legally exposed** for:

- **Breaching your own Terms:** All reviews violate policies on obscenity, conflicts of interest, and unsubstantiated claims.
- **UK Defamation Act 2013, s.5:** Failure to remove after notice makes Trustpilot a *publisher* of the libel.
- **Australian precedent (Voller 2021):** Platforms liable for notified defamatory content.
- **U.S. CDA §230:** Safe harbor lost after willful inaction (Henderson 2022).

5. 24-Hour Demand

By **18:00 BST, 4 August 2025**, you must:

1. **Permanently remove** the three reviews listed above.
2. **Suspend accounts:** "Cunt", "WARZONE", and Danny Hayes for platform abuse.
3. **Email confirmation** to Brodi.es@REDACTED.email.

6. Consequences of Non-Compliance

- **Litigation:**
 - **UK:** High Court claim for defamation + negligent facilitation (punitive damages sought).
 - **Australia:** Supreme Court of NSW defamation suit + ACCC sanctions.
 - **U.S.:** Federal claim (libel + tortious interference) + FTC referral.
- **Regulatory action:** Complaints to ICO (UK), ACCC (AU), and FTC (U.S.).
- **Co-defendant status:** Trustpilot will be named alongside reviewers for **joint liability**.

This is your **final opportunity** to avoid legal action. The deadline is absolute.

Sincerely,

Anthony Brodie

Owner & Developer – Legion Killfeed

Brodies@REDACTED.email

Email Headers (Raw)

X-Mozilla-Status	0001
X-Mozilla-Status2	00000000
From	Soul Legion <Brodies@REDACTED.email>
To	Trustpilot Content Integrity <contentintegrity@trustpilot.com>
CC	"legal@trustpilot.com" <legal@trustpilot.com>, "press@trustpilot.com" <press@trustpilot.com>, "accounting@trustpilot.com" <accounting@trustpilot.com>, "compliance@trustpilot.com" <compliance@trustpilot.com>, "trust-safety@trustpilot.com" <trust-safety@trustpilot.com>, "board@trustpilot.com" <board@trustpilot.com>, "adrian.blair@trustpilot.com" <adrian.blair@trustpilot.com>, "peter.muhlmann@trustpilot.com" <peter.muhlmann@trustpilot.com>, "clifford.gronhoj@trustpilot.com" <clifford.gronhoj@trustpilot.com>, ";carolyn.jameson@trustpilot.com" <carolyn.jameson@trustpilot.com>
Subject	Subject: FORMAL LEGAL NOTICE – Defamatory Content Removal Demand & Multi-Jurisdiction Liability
Thread-Topic	Subject: FORMAL LEGAL NOTICE – Defamatory Content Removal Demand & Multi-Jurisdiction Liability
Thread-Index	AQHcA4I86f1Ki8yW7ka+GQvFj9mVhg==
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Date	Sat, 02 Aug 2025 18:25:10 +1000
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Content-Language	en-US
X-MS-Has-Attach	yes
X-MS-TNEF-Correlator	
X-MS-Exchange-Organization-RecordReviewCfmType	0
msip_labels	
Content-Type	multipart/mixed; boundary="_015_SL2P216MB202985FF6D96048E8A3C932FDA21ASL2P216MB2029KORP_"
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