

From: Trustpilot Accounting <accounting@trustpilot.com>
To: Brodies@REDACTED.email
Subject: Thank you for reaching out to Trustpilot's Accounting Team! Re: Subject: FORMAL LEGAL NOTICE – Defamatory Content Removal Demand & Multi-Jurisdiction Liability
Date: Sat, 02 Aug 2025 01:25:26 -0700

Thank you for your email.

We are experiencing a much higher number of emails from our customers at this time. Although we aim to respond within 5 working days, it may take us a little longer at the moment and we appreciate your patience. We **apologize** for any inconvenience caused.

So we can assist with your query more efficiently, please include your customer number in your communications with us. The number can be found on your Invoice or Statement.

If you have already submitted a request, please update or write additional comments regarding your request by replying to the existing email rather than submitting a new request-to avoid delays.

You may find additional support at our Trustpilot Support Centre where you will find many handy guides and FAQs: <https://support.trustpilot.com/hc/en-us>

Kind regards/De bedste hilsner/Cordialement

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Trustpilot Accounting Team

accounting@trustpilot.com

Pilestraede 58, 5th floor, 1112 Copenhagen K.



We are rated **4.4** out of **5**

London Stock Exchange: **TRST**

This email, including any attachments, may contain confidential and privileged information.
If you have received it by mistake, please notify us by reply email and then delete it from your system.
Thank you!

Email Headers (Raw)

X-Mozilla-Status	0001
X-Mozilla-Status2	00000000
Received	from PUYP216MB2986.KORP216.PROD.OUTLOOK.COM (2603:1096:301:155::10) by SL2P216MB2029.KORP216.PROD.OUTLOOK.COM with HTTPS; Sat, 2 Aug 2025 08:25:30 +0000
Received	from SI2PR04CA0007.apcprd04.prod.outlook.com (2603:1096:4:197::19) by PUYP216MB2986.KORP216.PROD.OUTLOOK.COM (2603:1096:301:155::10) with Microsoft SMTP Server (version=TLS1_2, cipher=TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384) id 15.20.8989.18; Sat, 2 Aug 2025 08:25:29 +0000
Received	from SG2PEPF000B66CD.apcprd03.prod.outlook.com (2603:1096:4:197:cafe::38) by SI2PR04CA0007.outlook.office365.com (2603:1096:4:197::19) with Microsoft SMTP Server (version=TLS1_3, cipher=TLS_AES_256_GCM_SHA384) id 15.20.8989.18 via Frontend Transport; Sat, 2 Aug 2025 08:25:28 +0000
Authentication-Results	spf=pass (sender IP is 209.85.219.179) smtp.mailfrom=trustpilot.com; dkim=pass (signature was verified) header.d=trustpilot.com;dmarc=pass action=none header.from=trustpilot.com;compauth=pass reason=100
Received-SPF	Pass (protection.outlook.com: domain of trustpilot.com designates 209.85.219.179 as permitted sender) receiver=protection.outlook.com; client-ip=209.85.219.179; helo=mail-yb1-f179.google.com; pr=C
Received	from mail-yb1-f179.google.com (209.85.219.179) by SG2PEPF000B66CD.mail.protection.outlook.com (10.167.240.27) with Microsoft SMTP Server (version=TLS1_3, cipher=TLS_AES_256_GCM_SHA384) id 15.20.9009.8 via Frontend Transport; Sat, 2 Aug 2025 08:25:28 +0000
X-IncomingTopHeaderMarker	OriginalChecksum:FE5B76F942DF252F630C7ED1D744A7CD8D619E342142ADB0D4904D9A73BCC955;UpperCasedChecksum:0CAFD8B2D93C968048DB345B46A4FAAFFD9ECF64F69336C0D59DD8215D99D881;SizeAsReceived:3024;Count:19
Received	by mail-yb1-f179.google.com with SMTP id 3f1490d57ef6-e8bbb605530so3371768276.0 for <Brodies@REDACTED.email>; Sat, 02 Aug 2025 01:25:28 -0700 (PDT)
DKIM-Signature	v=1; a=rsa-sha256; c=relaxed/relaxed; d=trustpilot.com; s=google; t=1754123126; x=1754727926; darn=outlook.com; h=auto-submitted:precedence:content-disposition :content-transfer-encoding:mime-version:subject:message-id:date:from :to:from:to:cc:subject:date:message-id:reply-to; bh=QFOYDRgv+nnCim0OwfzNudmHVK3bDSYLT2uak850/A0=; b=XtIOtwCUisU0VP/kbA9EFiGcQQCCL/DeUt4GXFpteMIWnJmjlonEzlrFFBop33ImY2z GT0Qbx0yVZR7Xfvlg5qzUPkAs1fGzhbkw1v/1epXgWozQgc/Mg+7hrdcg9l6enkQSSUi lqTmSArfYLOVrzzHzsT8NZHNPCSEOA c533w/Q=
X-Google-DKIM-Signature	v=1; a=rsa-sha256; c=relaxed/relaxed; d=1e100.net; s=20230601; t=1754123126; x=1754727926; h=auto-submitted:precedence:content-disposition :content-transfer-encoding:mime-version:subject:message-id:date:from :to:x-gm-message-state:from:to:cc:subject:date:message-id:reply-to; bh=QFOYDRgv+nnCim0OwfzNudmHVK3bDSYLT2uak850/A0=; b=NarTq5LQiYic9fRD5esCfTM6LbcogbAGsptUk/BalLoPhzQc72WJ8mOWHQPO2ml3TL XUKBnnFhNE+ifN/VHfW5sWx9/WjLFYPrVzHLEM8l5J7+M108fTdux3URlD7xSiXWB0R A02C15VAsEPJ6lq8UA1Jla3PLTz7bOhqfU++lFzvYKlFimPutJkddaG525SKpBtUSYIf e9A2PgbrQk4wD+xQo7ZOUChx4mVWrfcdUJzC6N/rqlGSKhkl2spjcnmFfQ279Dlamt Uh3ttBZZhGV5GlitChQJkNqDSNNjtyUEjkd9ugRCvb8AnqavR+34R4XV5cjV7iu0IQNk 5hkw==
X-Gm-Message-State	AQJu0YyMkfm8RO3DhBIScFTJHGIP5UAF+furoGDIFurl/n8cl3Lyo6Yc IV89heUK/UxOZgbWp/pQ1KZ4nrIDD8JWpEl1upnbmMV6vevS3cvlC1ybiscBarGbljItRJMzQEo qBaIFh8jG/HXK+W6cKLy7wt0nyexXQBH70wemeKTV3b3FHRNjbG/YjrGuDCCoZ8Q9JecWhsQKcQ A8KNHmnoi+hYW7Fj3CXK5nDqgBrH+Z
X-Gm-Gg	ASbGncsk0ljxCFsNaoSiaY8KcmXVVmnnLd3rjOpM1/+ok/lb1cjmIwzi1ZDvZfNklks h5qhC+VNeNL3OD8EX4Bb8XOqGbdKmpodCoJGS4nZTQUbqFvzfHTzvDofHeX5xXkfGx8hVRq2WJ4 hepO/PepOu1ggcveUGf4sZ8UXXzBpGrHGClwKs9SPGzfv4OA9EdnIFS9W6OU2huTR8LXUM8m9t3 MN/SKGea7o=
X-Google-Smtp-Source	AGHT+IEZ+zPSARL5hBIgolvKwU+ysKOT3hv+byjfvS7KAKSpKuNjCA7F8sC+ZSc+quZP15LapcB373FsDNfQkqEg3D14e31Zhmy+qCJLW54O
X-Received	by 2002:a05:690c:8b05:b0:716:5fa6:c3e0 with SMTP id 00721157ae682-71b5a8a249bmr79388357b3.18.1754123126486; Sat, 02 Aug 2025 01:25:26 -0700 (PDT)
To	Brodies@REDACTED.email
From	Trustpilot Accounting <accounting@trustpilot.com>
Date	Sat, 02 Aug 2025 01:25:26 -0700
Message-ID	<CAJKFxsSZk8jm0v1v=jAARy8e70qL9L4jTTedm_8=YbDX+H6mSg@mail.gmail.com>
Subject	Thank you for reaching out to Trustpilot☐7;s Accounting Team! Re: Subject: FORMAL LEGAL NOTICE – Defamatory Content Removal Demand & Multi-Jurisdiction Liability
Content-Type	text/html; charset="UTF-8"
Content-Transfer-Encoding	base64
Content-Disposition	inline
Precedence	bulk
X-Autoreply	yes
Auto-Submitted	auto-replied
X-IncomingHeaderCount	19
Return-Path	accounting@trustpilot.com
X-MS-Exchange-Organization-ExpirationStartTime	02 Aug 2025 08:25:28.8332 (UTC)
X-MS-Exchange-Organization-ExpirationStartTimeReason	OriginalSubmit
X-MS-Exchange-Organization-ExpirationInterval	1:00:00:00.0000000
X-MS-Exchange-Organization-ExpirationIntervalReason	OriginalSubmit
X-MS-Exchange-Organization-Network-Message-Id	37502c48-16c0-448d-af76-08ddd19e2392

X-EOPAttributedMessage	0
X-EOPTenantAttributedMessage	84df9e7f-e9f6-40af-b435-aaaaaaaaaaaa:0
X-MS-Exchange-Organization-MessageDirectionality	Incoming
X-MS-PublicTrafficType	Email
X-MS-TrafficTypeDiagnostic	SG2PEPF000B66CD:EE_ PUYP216MB2986:EE_ SL2P216MB2029:EE_
X-MS-Exchange-Organization-AuthSource	SG2PEPF000B66CD.apcprd03.prod.outlook.com
X-MS-Exchange-Organization-AuthAs	Anonymous
X-MS-UserLastLogonTime	8/2/2025 8:25:11 AM
X-MS-Office365-Filtering-Correlation-Id	37502c48-16c0-448d-af76-08ddd19e2392
X-MS-Exchange-EOPDirect	true
X-Sender-IP	209.85.219.179
X-SID-PRA	ACCOUNTING@TRUSTPILOT.COM
X-SID-Result	PASS
X-MS-Exchange-Organization-SCL	1
X-Microsoft-Antispam	BCL:0;ARA:1444111002 461199028 9020799016 47200799021 58200799018 1680799057 3217299011 10300799035 9400799033 9000799050 39110799003 21080799006 440099028 3412199025 13082799006 4141999021 1360799030 1370799030 1380799030;
X-MS-Exchange-CrossTenant-OriginalArrivalTime	02 Aug 2025 08:25:28.6354 (UTC)
X-MS-Exchange-CrossTenant-Network-Message-Id	37502c48-16c0-448d-af76-08ddd19e2392
X-MS-Exchange-CrossTenant-Id	84df9e7f-e9f6-40af-b435-aaaaaaaaaaaa
X-MS-Exchange-CrossTenant-AuthSource	SG2PEPF000B66CD.apcprd03.prod.outlook.com
X-MS-Exchange-CrossTenant-AuthAs	Anonymous
X-MS-Exchange-CrossTenant-FromEntityHeader	Internet
X-MS-Exchange-CrossTenant-RMS-PersistedConsumerOrg	00000000-0000-0000-0000-000000000000
X-MS-Exchange-Transport-CrossTenantHeadersStamped	PUYP216MB2986
X-MS-Exchange-Transport-EndToEndLatency	00:00:01.5736385
X-MS-Exchange-Processed-By-BccFoldering	15.20.8989.017
X-Microsoft-Antispam-Mailbox-Delivery	ucf:0;jmr:0;ex:0;auth:1;dest:l;ENG:(5062000311)(920221119095)(90000117)(920221120095)(90013020)(91025020)(91040095)(9050020)(9065024)(9100341)(944500132)(2008001181)(4810010)(4910033)(9575002)(10195002)(9320005)(120001);
X-Message-Delivery	Vj0xLjE7dXM9MDtsPTA7YT0wOQ09MTtHRD0xO1NDTD0z
X-Microsoft-Antispam-Message-Info	cCWHFleGxNUrsDlj56umy+HCHM8+Te37vmiwdqUYgs4gieFoGMPJsW8CzXEOi9jFVY19JbdVBgH/ziNuNnOX2CK5QdG8GricroVVDVULLalO7GUOgBoySAodL3t84iWfPdwrgVhs7TS0DINNt4+jxVSwnmZRpDQQSrAz7X38lbT8LyFaRWra5Jh44PhE4Ll85UekxoZ0thkzE07g0ge+HL4itDPttb48X7ZvFfuUrUM/w/b7K7eGdl1xcP52K5gPQZq/cK6V5DbLp+xG2fneKup6v2Mcdl1Xb7rles/2LTqLdYPk2G9nstzpfk99er+9ipGFtWepJA9hrFXp7DKl5vtP0DMZo/NsamgeGM3flkHkm0aG5QQ7WSK4zADS7svGKI7UuYTWJjgVQuZZ4n8uJWYYUr2jRTtoWu4t+E0PXDm+fZoWUmwHR5SmiaRrJfQ5W9YISUJUfO5JIOblHMBGYy4dEyoA1Etm5DRle/gxRCc6/SDWIAAnZeKloCakblVLHUmlcMI03C1K77QSN OG9RZZnd+gv79yXJ6RgrvWQL1uiUnJAgNwU264E287Z+ELtk9vtOv+nokdotVslJJlfdvjl6vHqu3blmx2yYRBzklkTunlRL3uWdiuFknl9Co0wxxCuxhpEvclrd3hKElgl6ni9GEg1nSf7fZPE9GeirMW1YdFOwt9Ym3dvgVrTdSgf2oHwLtlB/1uy2lwMXzT0iOnYdcugvzxexas+d2nOQCIPeertuChoWarnNiHBBX7U8cnEx434FWF8PXKA72s40HJ3mSiWSTi6Vm5JiEWjU6tuGmaZ2d02AirU8fGsbMMOVs9WYPfdQtpNCmTYcW1elFDUeei/b8lxfn3TuXU+zPen06YhkmAPHytuBGa0ettZ8mKTJAUR+Tq1HwxQTc8HH5g6s0SL+ptfQmy9TQ6rb0/48fdlkvlyuoJgEguaAWBpdP99jtKwPMmdg2c+/zIJEZIf2aFWXv0Mzq//q7445hO92Rwiua9mtFtS42JbEKLhpelKITLJfTbXHKHWNXPIG+pOlbbpbmM0vOtJg+IEfmrFyRmngj9zljGeaUpf0oDKxT22O0EvxmuhypidzAkUEw5K0jC7EGr/B+3koFuTRR6MHM3qTbNDtNk8pnc/WQ9taU9k6f7h8HVwqb3YtbQzltqpShOUJ7SJUOnxJeqEwUL1XxmNim1UCSMYzRa1YxxdxLpnwjeZS6EAAgB7PnHuF2xq3sziT8NiEVlaF3lDaKJyLr6wJaoNAttrJvzGQn9UuqPayQqRTy8rMapZr1sWuHCebm9ct4iP0xS7M+Aye43O8Mb67mw//s+Gq5iqTjYDjYiUTY6+mWzLgW53yu0AlNfjC6rvbXtlYnoL5Xim71v8USNDWGaat++RO/E/SglbVLag1RfUINSAlATrgDdoDNpbgthd3fOXw8wwg/B2V6OrRQkexpBIBLmlroYiRe+o8sR7fCBLzPFx3j/IEIJ60Z0qfvnjXrDUlHmo8bXQpbxZwcqlxPuMoZZN6GIIRi35fXyndovRlyqCL+z0AKo+kk3NzNrdgP+Kf2iHG7W5FU0slHNubSXjK7wiLcoebxE3kFrYn+Fx7tcoAyQkrlg5yisYReXOLLi6801kNP7ZdWxuwtdMOX1iK9nhcdZGg29ZEP70/1NEGgAml6VHYnRxnLck0XblFgYXtD6TcqK2oRnbikmV/t7mlvAsfZWnASIN7Pg0N0eK9i2LhW49ra4jV6kluUe+S amvQxfP1PUKqjs2g4qt7mvVgM9ojgqDc+fmewubNca/Lm9m8qpqaY9ZCuwyV5kyb1KEqAlb/oUvC2w0wp/DbtKxEWg2eKmqh52aGr9yF7jqP/m6SA1AFoA==
MIME-Version	1.0