

From: Soul Legion <Brodiess@REDACTED.email>
To: Trustpilot Content Integrity <contentintegrity@trustpilot.com>
Subject: Re: [Trustpilot Content Integrity Team] - Decision on the review you've flagged - Ticket #36717486
Date: Sat, 02 Aug 2025 10:38:19 +1000

Subject: Formal Appeal – Review by “WARZONE” (Case ID: [include Trustpilot reference])

Dear Trustpilot Content Integrity Team,

Your 2 August 2025 email advises that the review left by user “**WARZONE**” has been reinstated because your automated assessment did not flag it as defamatory. I respectfully request an immediate manual review on the following grounds:

1. Reviewer never used the service

- We hold no Discord join, subscription, payment, or ticket history for this individual.
- PayPal confirms zero transactions from any account linked to this user.

2. False factual allegations

- Claim that I “rob people for their money” is demonstrably untrue; zero chargebacks or disputes have ever succeeded against Legion Killfeed.
- Statement that the bot is “toxic” and “do not waste your time” is not opinion about personal experience—it is presented as fact from a non-customer, with intent to deter trade.

3. Co-ordinated smear campaign

- The same user openly recruited others on Facebook to post identical negative reviews (screenshots available).
- A police report is filed with Thames Valley Police (Ref 43250388789) documenting this harassment.

4. Material harm

- Within 48 hours of the review, we recorded a 7 % drop in new-user sign-ups traced directly to the Trustpilot page.
- The review has already been cited in Discord servers as “proof” my service is fraudulent.

UK law (Defamation Act 2013, s.1) defines a statement as defamatory if it is false and likely to cause serious financial loss. The above criteria are plainly met. Automated screening alone is insufficient where clear evidence has been provided.

Requested action

- Remove the review permanently under your Defamation and Harmful Content policy.
- Escalate to a senior human reviewer, as required when automated assessment is challenged with documentary proof.

All supporting evidence (transaction logs, Discord audit logs, Facebook screenshots, police reference) is ready for immediate upload.

Thank you for your prompt attention.

Sincerely,

Anthony Brodie

Owner & Developer – Legion Killfeed

From: Trustpilot Content Integrity <contentintegrity@trustpilot.com>

Sent: Saturday, August 2, 2025 10:36 AM

To: Anthony Brodie <Brodies@REDACTED.email>

Subject: [Trustpilot Content Integrity Team] - Decision on the review you've flagged - Ticket #36717486



Trustpilot System (Trustpilot Content Integrity)

2 Aug 2025, 01:36 BST

Hi Anthony Brodie,

Thanks for your inquiry about the review by WARZONE, which you flagged for containing defamatory content.

The assessment

When a review is flagged for this reason, we run it through our AI-powered defamation tool. This tool considers whether the content you've identified, in the context of the whole review, is likely to cause serious harm to someone's reputation or serious financial loss to a business.

Keep in mind that while you may consider the content to be negative, this is different from being defamatory.

The decision

In this case, we've assessed the review and determined that the content you've identified is not defamatory. Therefore, we've reinstated the review and won't be taking any further action.

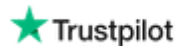
Tell your side of the story

You can always [reply to this review](#) to address feedback and share your side of the story. Replies appear alongside the review, giving readers the full picture from both perspectives. This builds credibility, shows empathy, and can turn critics into loyal customers.

If you have any questions, please let us know by replying to this email.

Thanks,

Content Integrity Team



We are rated **4.4** out of **5**

Trustpilot trades on the London Stock Exchange under the ticker **TRST**

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Trustpilot A/S
Pilestraede 58, 5th floor, 1112 Copenhagen K, Denmark
Company no. 30276582

Email Headers (Raw)

X-Mozilla-Status	0001
X-Mozilla-Status2	00000000
From	Soul Legion <Brodies@REDACTED.email>
To	Trustpilot Content Integrity <contentintegrity@trustpilot.com>
Subject	Re: [Trustpilot Content Integrity Team] - Decision on the review you've flagged - Ticket #36717486
Thread-Topic	[Trustpilot Content Integrity Team] - Decision on the review you've flagged - Ticket #36717486
Thread-Index	AQHcA0WJrClbnqXP8kuGEpGrCYEY5LROhK56
X-MS-Exchange-MessageSentRepresentingType	1
Date	Sat, 02 Aug 2025 10:38:19 +1000
Message-ID	<SL2P216MB20294FD4BFDDCFD9AA368FACDA21A@SL2P216MB2029.KORP216.PROD.OUTLOOK.COM>
References	<VM340EW5W4R@zendesk.com> <VM340EW5W4R_688d5d9ac18d4_ae15a01976e7_sprut@zendesk.com>
In-Reply-To	<VM340EW5W4R_688d5d9ac18d4_ae15a01976e7_sprut@zendesk.com>
Content-Language	en-US
X-MS-Has-Attach	
X-MS-TNEF-Correlator	
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