

From: Soul Legion <Brodiess@REDACTED.email>
To: Trustpilot Content Integrity <contentintegrity@trustpilot.com>, "legal@trustpilot.com" <legal@trustpilot.com>, Trustpilot Accounting <accounting@trustpilot.com>
Subject: Re: [Trustpilot Content Integrity Team] - Decision on the review you've flagged - Ticket #36717487
Date: Mon, 04 Aug 2025 11:41:26 +1000

This PDF is a full legal demand letter (dated 4 August 2025) from Anthony Brodie, owner of Legion Killfeed, detailing a coordinated smear-and-harassment campaign that has generated multiple fake 1-star reviews on our Trustpilot profile.

Key points covered:

- Identifies perpetrators:
 - Daniel Santos (U.S.; Facebook alias “dani23COVID”) – author of source post.
 - Danny Hayes (U.K. competitor) – admits on Facebook to “bad reviews” and incites PayPal charge-backs.
 - Accounts “Cunt” and “WARZONE” – obscene, non-customers posting identical false claims.
 - Brett Jones (Canada; alias “MrTech9”) – banned ex-user repeating “pedophile” slur.
 - Dan Ahern, Zeus Lozano – amplifiers.
- Explains that none of these reviewers purchased or used the service; payment/Discord records confirm zero history.
- Shows reviews breach Trustpilot rules on profanity, genuine experience, conflict of interest and defamation.
- Summarises multi-jurisdictional legal exposure (UK Defamation Act 2013 s.5, Australian defamation law, Canadian criminal defamatory-libel provisions, U.S. libel per se).
- Attaches evidence bundle: Facebook screenshots (brigading instructions, incitement), review screenshots, Discord abuse logs, PayPal dispute data, police report reference 43250388789.
- Demands: permanent removal of “Cunt”, “WARZONE”, “Danny Hayes” reviews; suspension of those accounts; confirmation within 7 days; preservation of logs for subpoenas.

The document demonstrates Trustpilot’s prior notice and outlines planned escalation (UK CMA, ACCC, EU DSA regulators, defamation suits) if action is not taken.

From: Trustpilot Content Integrity <contentintegrity@trustpilot.com>
Sent: Saturday, August 2, 2025 10:36 AM
To: Anthony Brodie <legionkillfeed@outlook.com>
Subject: [Trustpilot Content Integrity Team] - Decision on the review you've flagged - Ticket #36717487



Trustpilot System (Trustpilot Content Integrity)

2 Aug 2025, 01:36 BST

Hi Anthony Brodie,

Thanks for your inquiry about the review by Cunt, which you flagged for containing defamatory content.

The assessment

When a review is flagged for this reason, we run it through our AI-powered defamation tool. This tool considers whether the content you've identified, in the context of the whole review, is likely to cause serious harm to someone's reputation or serious financial loss to a business.

Keep in mind that while you may consider the content to be negative, this is different from being defamatory.

The decision

In this case, we've assessed the review and determined that the content you've identified is not defamatory. Therefore, we've reinstated the review and won't be taking any further action.

Tell your side of the story

You can always [reply to this review](#) to address feedback and share your side of the story. Replies appear alongside the review, giving readers the full picture from both perspectives. This builds credibility, shows empathy, and can turn critics into loyal customers.

If you have any questions, please let us know by replying to this email.

Thanks,

Content Integrity Team



We are rated **4.4** out of 5

Trustpilot trades on the London Stock Exchange under the ticker **TRST**

Trustpilot A/S
Pilestraede 58, 5th floor, 1112 Copenhagen K, Denmark
Company no. 30276582

Email Headers (Raw)

X-Mozilla-Status	0001
X-Mozilla-Status2	00000000
From	Soul Legion <Brodies@REDACTED.email>
To	Trustpilot Content Integrity <contentintegrity@trustpilot.com>, "legal@trustpilot.com" <legal@trustpilot.com>, Trustpilot Accounting <accounting@trustpilot.com>
Subject	Re: [Trustpilot Content Integrity Team] - Decision on the review you've flagged - Ticket #36717487
Thread-Topic	[Trustpilot Content Integrity Team] - Decision on the review you've flagged - Ticket #36717487
Thread-Index	AQHcA0WHyeT6rTe3vU2xk7F3VCYWsrRRuxFo
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Date	Mon, 04 Aug 2025 11:41:26 +1000
Message-ID	<SL2P216MB2029D4A685C32085F42EB870DA23A@SL2P216MB2029.KORP216.PROD.OUTLOOK.COM>
References	<43RJP4K9N7Y@zendesk.com> <43RJP4K9N7Y_688d5d9b19341_d215a01924dc_sprut@zendesk.com>
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