

Anthony Brodie – Owner, **Legion Killfeed**
Sydney, Australia (Contact: [Email/Phone])
Date: August 4, 2025

To:

- **Meta Platforms, Inc. – Legal Department (Facebook)**
- **Trustpilot – Legal Team**
- **Thames Valley Police** (Cyber Crime Unit)

Subject: Formal Complaint – Coordinated Online Harassment & Defamation Campaign
(Request for Content Removal and Account Action)

INTRODUCTION:

I am writing to file a formal complaint regarding a coordinated online harassment and defamation campaign targeting myself (Anthony Brodie, owner/developer of *Legion Killfeed*) and my business. This campaign has involved defamatory content posted on Facebook, malicious fake reviews on Trustpilot, incitement of fraudulent disputes via PayPal, and abusive communications on Discord. The perpetrators – identified below – span multiple jurisdictions (Australia, the United Kingdom, the United States, and Canada), and their actions violate numerous laws in these countries as well as Facebook's Community Standards. This letter serves as official notice of these violations and a request that: **(1)** the specific Facebook post (URL: <https://www.facebook.com/share/p/1EKKQXNAKi/>) and related harassing content be removed immediately, **(2)** the accounts involved in this coordinated attack be suspended or banned for breaching platform policies, and **(3)** appropriate steps be taken by Trustpilot and law enforcement to remove false reviews and investigate/prosecute the individuals responsible. All factual assertions herein are supported by evidence (screenshots, chat logs, and a police report) available upon request and attached to this complaint. I request prompt action to halt the ongoing harm to my reputation and business.

INVOLVED PARTIES:

- **Daniel Santos** (Facebook username "*dani23COVID*"): Originator of the defamatory Facebook post in question. Mr. Santos is believed to be a former user or associate who publicly posted false accusations and derogatory statements about me and my service. He is the **author** of the Facebook post that spurred the harassment campaign and actively participated in the ensuing abuse.
- **Danny Hayes** (UK-based competitor): Mr. Hayes is the operator of a competing DayZ killfeed service in the United Kingdom. He became a leading instigator in the harassment campaign, using the Facebook post's comment thread and other channels to direct and encourage attacks against Legion Killfeed. His involvement is especially concerning given his competitive motive to discredit a rival service.
- **Brett Jones** (online alias "MrTech9" or "MrTechN9ne"): A former user/affiliate of our service, believed to be based in North America. Mr. Jones was banned from Legion Killfeed

on July 14, 2025, after an unrelated incident where he made a heinous false accusation against me (calling me a “pedophile”) during a voice chat. He subsequently joined forces with the above individuals, spreading defamatory lies and harassing messages within the community.

- **Dan Ahern:** An associate of Mr. Hayes and/or Mr. Santos, involved in the coordinated harassment. Mr. Ahern has been identified participating in abusive Discord communications and is believed to have contributed to the smear campaign (either through fake reviews or by amplifying the slander on social media).

- **Zeus Lozano:** Another individual who joined the harassment effort. Mr. Lozano inserted himself into the Facebook discussion with fraudulent claims and calls to action against Legion Killfeed. His role appears to be spreading fabricated allegations to justify and escalate mass-reporting of our services.

All of the above individuals are public participants in the online dispute they created. They are **explicitly named here for identification purposes** so that Facebook, Trustpilot, and law enforcement can take appropriate action against their accounts and postings. Each has engaged in overt violations of policy and law, as detailed below, and collectively their actions form a deliberate campaign to inflict damage on my business’s reputation and operations.

FACTUAL BACKGROUND & CHRONOLOGY OF HARASSMENT:

- **Initial Defamatory Facebook Post (Late July 2025):** On or around July 28, 2025, Mr. **Daniel Santos** published a public post on Facebook (the post currently located at the URL referenced above) maliciously attacking Legion Killfeed. The post contained slanderous assertions about the quality and integrity of our service and staff. For example, Mr. Santos’s post (and subsequent comments) accused me and my team of disrespecting or “scamming” customers and urged viewers to take action against us. The language and context made it clear the intent was not genuine criticism but to rally others to “take down” my business. This post **immediately drew involvement from the other named individuals**, who used it as a springboard for a broader harassment effort.
- **Facebook Comment Thread – Coordinated Attacks:** In the **comments section** of Mr. Santos’s post, several of the aforementioned individuals coordinated explicit tactics to harm my business:
- **Danny Hayes’s Incitement of Mass Reporting and False Refunds:** Mr. Hayes aggressively encouraged others to **report** Legion Killfeed’s online platforms and to abuse refund systems. In one comment, he wrote *“Here is the report link guys. Please report to Discord 🙌 I have reported the Facebook and filed a report against scammers and the discord address, as well as a bad review...”* – effectively instructing followers to file complaints to Discord’s Trust & Safety and to Facebook, and to flood our business with negative Trustpilot reviews. He even provided a direct hyperlink to Discord’s support page for reporting users/servers, to facilitate mass

reporting. Furthermore, Mr. Hayes explicitly discussed and **encouraged initiating fraudulent PayPal disputes** against us. He stated that dissatisfied customers should seek a PayPal refund, saying *“that’s the fix then 🙌 PayPal refund and don’t use [Legion] again!”*, and lamented when others noted those disputes had been denied (indicating PayPal found no wrongdoing on our part). This behavior demonstrates a clear intent to organize **economic harm** by urging coordinated false claims of fraud to payment processors.

- **Harassing and Defamatory Remarks:** Throughout the thread, Mr. Hayes and Mr. Santos peppered their comments with insults and slander. For instance, Mr. **Daniel Santos** wrote, *“Legion will fall one way or another, you are trash, go back to school or be reborn so you can learn to respect people...”* [1], directing this at a community member defending us. This statement not only harasses (calling someone “trash”) but also constitutes a **threat** to destroy my business (“Legion will fall one way or another”). Mr. **Hayes** eagerly endorsed Santos’s hostile approach, replying *“couldn’t have said it better 🙌”* to the above threat. Such comments make it evident that the parties’ goal is to **bring about the collapse** of my service through any means necessary, rather than resolve any legitimate grievance.
- **False Allegations and Calls to Action by Zeus Lozano:** Mr. **Zeus Lozano** injected into the discussion a completely fabricated claim that we had “stolen” his server configuration (specifically, he wrote that I had stolen his “Annihilation 10x loot” server). He urged everyone reading to *“please report both [the] server and discord”* associated with Legion Killfeed, implying we engage in theft of content. Notably, Mr. Lozano did **not** provide any evidence for this serious allegation – because it is entirely false. This comment appears aimed solely at further rousing Facebook group members to take punitive action against us. One of our community moderators immediately flagged that Mr. Lozano’s comment was misleading; in fact, a bystander pointed out that Mr. Lozano’s accusation might have pertained to a completely different situation or server, and warned him that *“there’s already a police investigation about this post and you don’t want them mistaking this comment for part of the slander.”* Mr. Santos nonetheless welcomed Mr. Lozano’s remarks, responding, *“hahaha this is AWESOME,”* effectively condoning any and all statements – no matter how false – as long as they contributed to the attack on Legion Killfeed.
- **Additional Coordination and Abuse:** The comment thread further shows Mr. Hayes rallying others by saying *“2 can play that game 😊”* – indicating retaliation – and *“get enough people [to show] they pay for a service that can be removed unfairly... It’s a service not a donation,”* suggesting he intended to organize a group of customers to claim legal rights were violated and thereby pressure us or authorities. When another Facebook user questioned the veracity of their claims, Mr. Hayes responded with derision and continued encouragement to *“advise others not to sign up”* for Legion. In summary, through this Facebook thread Mr. Hayes and

Mr. Santos orchestrated a multifaceted attack: **(a)** mobilizing fake reports to platforms (Facebook, Discord), **(b)** submitting and encouraging false refund claims (PayPal disputes) to financially harm us, **(c)** instructing others to leave defamatory reviews on public sites, and **(d)** repeatedly insulting and defaming us to poison public opinion.

- **Defamatory Fake Reviews on Trustpilot:** In parallel with the Facebook activity, **malicious reviews were posted on Trustpilot.com** for Legion Killfeed by what appear to be the same group of individuals or their associates. These reviews are clearly not genuine customer feedback but rather defamatory statements mirroring the rhetoric from the Facebook harassment. Notably:
- A review posted around July 29, 2025 under the name **“Danny Hayes”** (the same name as the UK competitor) gave Legion Killfeed a 1-star rating and contained the following (paraphrased) content: *“DO NOT WASTE YOUR TIME. Disgusting people behind the bot will kick you for asking simple questions. Nasty, toxic owners and groupies 🍷... you will regret purchasing. REPORT ONLY! Avoid Madelyn Mills ;)”* (Madelyn Mills is actually an uninvolved community member who defended us on Facebook; this review bizarrely names her, presumably to harass her for supporting us). This “review” is replete with slander – calling our staff “disgusting,” “nasty, toxic,” and falsely claiming we mistreat paying customers by kicking/banning them for asking questions. It even explicitly tells readers to not use the product at all but to “report” us, which reveals the true intent: to damage, not to review. This was not a bona fide customer experience, but retaliation. **(Evidence:** screenshot of Trustpilot review by “Danny Hayes,” July 2025, attached.)
- Another review, posted under an offensive alias **“Cunt”**, likewise gave a 1-star and stated *“Take people money then blocks them if you don’t like it stop taking people[s] money funny you don’t say you didn’t do it lol”*^[2]. This broken-English tirade directly accuses me of effectively **robbing** customers – taking their money and then banning them – an accusation that is absolutely false. (For context: Legion Killfeed is a subscription-based service with a nominal fee; we have never “blocked” paying customers without cause. We have removed a handful of users for severe misconduct – such as Mr. Jones’s defamatory abuse – but only with justification, and not in the manner described. In any case, the vast majority of our 50+ legitimate Trustpilot reviews are positive, averaging 4.5/5; these sudden negative reviews are clearly in bad faith.) The same “Cunt” review also taunts us by saying “funny you don’t say you didn’t do it,” essentially goading us. **(Evidence:** Trustpilot review by user “Cunt,” updated July 30, 2025^[3].)
- A third defamatory review appeared from a user alias **“WARZONE”**, calling our bot “trash” and claiming *“they’ll treat you like st... these people aren’t nice at all.”* We have strong reason to believe this is another fake account linked to Mr. Hayes’s group (possibly Mr. Dan Ahern or another cohort) because the tone and timing align with the campaign. (Notably, a user “WARZONE US” left positive feedback on a

competitor's profile, indicating a coordinated effort to downvote us while upvoting a rival.)

Each of these reviews violates Trustpilot's guidelines (which prohibit harassment, explicit language, and reviews not based on genuine experiences). We have flagged these reviews through Trustpilot's content flagging system as defamatory/violating guidelines. However, as of this writing, at least one such review was **not removed** by Trustpilot's automated processes (the review with obscene username "Cunt" was initially deemed "not breaching" certain guidelines due to an apparent misunderstanding by content moderators). Thus, I am formally notifying Trustpilot's legal team of this issue. These reviews are causing tangible reputational harm – our Trustpilot TrustScore dropped from 4.7 ("Excellent") to 4.4 in a short span due to the sudden influx of 1-star ratings from this harassment campaign. Legitimate prospective customers have certainly been exposed to these false allegations.

- **Discord Abuse and Direct Harassment:** Beyond public posts and reviews, the harassment extended to **direct communications on Discord**, a platform we use for customer support and community engagement. The individuals involved took to Discord to continue their abuse in a more personal manner:
- **Abusive Messages:** Attached to this complaint are chat logs showing extremely vulgar and threatening messages sent to me and my staff. For example, one Discord message from an account linked to this group stated: ***"Fing idiot, I can't wait for the cops to show up at your bh boy's back door ya fing potato looking ct."*** Another message retorted, ***"I don't f around kid, cops are legit involved, now f off and ride some other ct's dk you fing idiot."*** These messages are highly distressing and beyond any acceptable discourse. **The level of personal abuse ("potato looking ct," etc.)** is plainly intended to harass and intimidate. The mention of "cops... at your back door" was presumably mocking our intention to involve law enforcement, showing the harassers' brazen attitude. (It is noteworthy that at the time those messages were sent, I had indeed informed them that police were being involved – see next point – which apparently prompted further ridicule and harassment from them.)
- **False "Pedophile" Accusation by Brett Jones:** As briefly mentioned, Mr. **Brett Jones (MrTech9)** engaged in an extremely defamatory personal attack by accusing me of pedophilia with zero basis. This occurred on July 13, 2025 during a voice chat on Xbox Live involving Mr. Jones and some Legion staff members (I was not present). Out of nowhere, and unrelated to the discussion at hand, Mr. Jones referred to me (the developer "Soul") as a **"pedophile."** This was reported to me by witnesses and is partially documented in a Discord text-channel snippet where Mr. Jones told others: ***"I found out the owner of Legion is a pedophile so it's gotta go"*** – implying that he decided to stop using Legion and encouraged others to leave because of this outrageous lie. Upon learning of this incident, I immediately terminated Mr. Jones's access to our services for gross violation of our Terms of

Service and community standards. He was provided a notice (via our Discord bot) on July 14, 2025, explicitly informing him that his defamatory slander was unacceptable and that he was permanently banned from Legion Killfeed's platform. (A copy of this notice, which recaps his conduct, is attached as evidence; it cites his "false, defamatory, and entirely unprovoked accusation... calling [our] lead developer a 'pedophile'," and notes the ban.) Mr. Jones's statement is not only patently false, it is also **per se defamatory** (accusing someone of a heinous crime is defamation of the worst kind). This exemplifies the malicious intent behind this whole campaign: the participants are willing to weaponize any slander, no matter how horrific and baseless, to tarnish my reputation.

The cumulative effect of these actions has been devastating to me personally and damaging to my business. I have endured severe emotional distress from the nonstop stream of abuse and fear that these false accusations (e.g. being labeled a criminal or scammer) will permanently stain the goodwill I've worked hard to build with Legion Killfeed. My business has suffered customer confusion and concern; for example, new users have inquired about these negative reviews or whether our service is in trouble due to the "reports" – meaning the harassers' statements are propagating uncertainty even among those who did not witness the initial posts.

POLICE REPORT: In response to this onslaught, I have sought help from law enforcement. On **July 31, 2025**, I filed a detailed report with the **Thames Valley Police** in the UK (reference number **43250388789**). I did so because a key instigator (Mr. Danny Hayes) is UK-based, and several actions (such as the Facebook posts and some Discord communications) involved UK territorial jurisdiction. In that report, I documented the harassment, provided evidence (much of the same evidence attached here), and identified the individuals involved to the best of my ability. The report was logged as a case of online harassment, malicious communication, and coordinated harmful activity. I am grateful that Thames Valley Police acknowledged the report; an officer (Sgt. Rob Allen) has corresponded with me regarding it. While I understand that cross-border internet cases can be challenging to investigate, I want to stress that this is not a trivial instance of "internet trolling" – it is a **premeditated campaign** causing real harm and blatantly violating laws. I urge law enforcement to treat this matter with the seriousness it deserves, and I am ready to cooperate fully (by providing complete unredacted logs, contact information of witnesses, etc.).

EVIDENCE: I have compiled an evidence bundle that includes:

- Screenshots of the **Facebook post** by Daniel Santos and the **comment thread** showing coordination by Danny Hayes, Daniel Santos, Zeus Lozano, etc. (including timestamps and profile names).
- Copies of the **Trustpilot reviews** referenced (as seen on July 29–31, 2025), including the ones posted under the names "Danny Hayes," "Cunt," and "WARZONE," with their defamatory content highlighted.

- **Discord chat logs** and messages illustrating the abusive language and false accusations (including the “pedophile” slur by Mr. Jones and other direct harassment).
- A copy of the **notice/termination message** sent to Mr. Brett Jones (MrTech9) on July 14, 2025, which summarizes his conduct and our enforcement action (demonstrating that his statements were recorded and addressed internally).
- Confirmation of the **police report filing** with Thames Valley Police (including the reference number and date/time).

These materials are available upon request to any investigating authority or platform. I have attached a selection of the key screenshots to the versions of this complaint sent to Facebook and Trustpilot for ease of reference (with sensitive personal information redacted as appropriate). Please note that due to privacy, some evidence (like full Discord transcripts) will be provided directly to law enforcement rather than appended publicly, but I will gladly share them securely with Facebook/Trustpilot legal if needed for verification. All evidence clearly corroborates the description of events in this letter.

LEGAL VIOLATIONS (BY THE PERPETRATORS):

The conduct described above violates a litany of laws across multiple countries. Below is a non-exhaustive overview of the relevant legal provisions in each jurisdiction that the harassers’ actions contravene:

- **Australia:** I am an Australian citizen, and the impact of this attack is being felt in Australia (where my business operations are based). The **Criminal Code Act 1995 (Cth)** makes it a criminal offence to use a carriage service (internet) to menace, harass, or cause offense – specifically, section 474.17 prohibits online harassment and carries penalties of up to 3 years imprisonment. The coordinated online abuse and threats (“Legion will fall... you are trash”, etc.) clearly satisfy the elements of this offence. Additionally, Australia’s states and territories provide civil remedies for **defamation**; the false statements (e.g. calling me a criminal, fraudster, or pedophile) meet the threshold of defamation under the uniform **Defamation Act 2005** (as adopted in NSW and other states) – they are published to third parties, identify me/my business, and have caused serious harm to my reputation. There is no valid defense (the statements are not true, nor fair comment, etc.). Notably, imputations of serious misconduct (fraud, pedophilia) are defamatory per se. Furthermore, the **Australian Consumer Law (Competition and Consumer Act 2010, Sch 2)** may apply to any competitor spreading false or misleading representations in trade – Mr. Hayes’s conduct in disparaging our service with untrue claims might be considered misleading conduct under Section 18, aimed at diverting customers to his own product. Lastly, Australia’s **Online Safety Act 2021** empowers the eSafety Commissioner to compel removal of “adult cyber-abuse” material. The content in question – extreme harassment and intimidation targeted at an adult (me) – likely qualifies as cyber-abuse material under that law (e.g., it is intended to cause serious harm, and involves menacing, harassing content and

offensive material that a reasonable person would regard as menacing). In short, Australian law forbids what these individuals have done.

- **United Kingdom:** The UK has robust statutes addressing online harassment, malicious communications, and defamation, many of which directly apply here, especially given Mr. Hayes (a UK resident) took a lead role:
- The **Protection from Harassment Act 1997** (PHA) criminalizes a “course of conduct” that amounts to harassment of another and which the perpetrator knows or ought to know is harassment. The sustained campaign by these individuals – posting defamatory content, sending abusive messages, encouraging others to harass – could constitute a course of conduct causing alarm or distress, thus falling under the PHA. If Mr. Hayes and others coordinated together, there is even potential for a charge of conspiracy to harass or an order under the PHA against them.
- The **Malicious Communications Act 1988**, Section 1, makes it an offence to send electronic communications that convey a threat, indecent or grossly offensive content, or false information, with intent to cause distress or anxiety to the recipient or any person to whom it is communicated. The Discord messages filled with obscenities and insults clearly are grossly offensive and sent with intent to cause distress. The false allegations (e.g. calling me a pedophile or claiming we scam people) transmitted via Facebook/Discord also fall under sending false information with intent to cause harm. Similarly, **Section 127 of the Communications Act 2003** criminalizes sending messages over a public electronic communications network that are grossly offensive, indecent, or menacing. The public Facebook comments (e.g. “you are trash...”) and threats to ruin my business (“Legion will fall...”) can be considered grossly offensive and menacing messages to both me and others reading.
- **Defamation (Libel):** The UK’s **Defamation Act 2013** applies to published defamatory statements. The content posted by Mr. Santos, Mr. Hayes, etc. on Facebook and Trustpilot contains false allegations of fact (e.g. that I “take people’s money and then block them” or that I am a criminal) that undoubtedly have caused serious harm to my reputation (the Act’s threshold for defamation). For a business, “serious harm” is met if it caused or is likely to cause serious financial loss – given that these reviews and posts were widely disseminated in the gaming community and explicitly urged people not to use my service, they jeopardize our revenue and customer base, satisfying that criterion. I note that truth is a defense to defamation – but here the statements are demonstrably false – and honest opinion does not cover these as they assert specific misconduct as fact. Thus, each perpetrator could be liable for libel in civil court. Additionally, some of the statements (like the pedophilia accusation) might even meet the U.K.’s threshold for **malicious falsehood/injurious falsehood**, since they were made maliciously and caused special damage.
- **Fraud and Incitement:** Encouraging people to file false PayPal disputes potentially implicates the **Fraud Act 2006 (UK)**. If Mr. Hayes is urging others to make dishonest

misrepresentations to obtain refunds (effectively money back for a legitimate service), that is an encouragement to commit fraud by false representation (Fraud Act 2006, s.2) or to obtain services dishonestly (s.11). At the very least, it is **inciting** or encouraging an offence. Under the **Serious Crime Act 2007**, it is an offence in the UK to intentionally encourage or assist the commission of an offence (ss. 44-46). Mr. Hayes's public instructions to "get refunds" after service was delivered – essentially to cheat PayPal's system – could be viewed as encouraging others to commit a fraud or deception. This adds a further criminal dimension to his behavior.

- It should also be noted that UK authorities (including Thames Valley Police) can assert jurisdiction over these acts as needed. Even acts by foreigners can be part of UK offences if a "substantial measure" of the activities was in the UK or the harm is felt here, and clearly one principal offender is in the UK and used UK-based platforms (facebook.co.uk, etc.) to perpetrate harm.
- **United States:** Several perpetrators or aspects of this campaign touch the United States. Facebook and Trustpilot's operations involve US jurisdiction, and at least one individual (Brett Jones) may reside in the U.S. The relevant US laws include:
- **Federal Stalking/Harassment Law:** 18 U.S.C. § 2261A(2) is the federal cyberstalking statute, which makes it a crime to use any facility of interstate commerce (including the internet) to engage in a course of conduct that causes, or is intended to cause, substantial emotional distress to someone, or to place them in fear of death or serious bodily injury. While the threats here are towards my business and reputation, the relentless personal harassment and extreme epithets have indeed caused substantial emotional distress. If any conspirator is in the U.S., this law could potentially apply, especially given the interstate nature of the communications (sent internationally).
- **Interstate Communications (Threats):** 18 U.S.C. § 875(c) prohibits transmitting in interstate commerce any communication containing a threat to injure the person of another. Mr. Santos's statement "Legion will fall one way or another" can be interpreted as a threat to injure my business (economically). While §875 typically addresses threats of physical harm or kidnapping, courts have sometimes considered serious threats to a person's livelihood or reputation in context. At minimum, the intent to harm (even if "only" financially and reputationally) is evident.
- **Federal Wire Fraud and Conspiracy:** Orchestrating false refund claims through PayPal or other payment processors could fall under **Wire Fraud** (18 U.S.C. § 1343) if electronic communications are used as part of a scheme to defraud a business of money or property. Here, Mr. Hayes and cohorts attempted to induce PayPal to issue refunds (which, had they succeeded, would cost my business revenue and/or chargeback fees) under fraudulent pretenses. Even if not successful, the attempt and encouragement might be prosecutable. Moreover, multiple persons acting in concert to execute such a scheme could face **conspiracy** charges (18 U.S.C. § 371

or § 1349). If any coordination occurred on U.S. soil (e.g., through U.S.-based servers or involving a U.S. user), these statutes could be invoked.

- **State Laws – Harassment and Defamation:** In addition to federal law, nearly every U.S. state has laws against harassment, cyberstalking, and libel. For example, California (where Meta Platforms is headquartered) has criminal statutes against harassing electronic communications (see Cal. Penal Code § 653m and § 653.2) and also recognizes civil claims for defamation per se (accusing someone of a crime like pedophilia or fraud is defamation per se under California law, for instance). If any conduct occurred in or targeted California, those laws provide additional avenues. Similarly, other states where individuals may reside (e.g., if Mr. Jones is in Texas, Texas Penal Code § 42.07 addresses harassment; if any are in New York, that state has harsh penalties for aggravated harassment online, etc.). The uniform point is that U.S. legal systems do not tolerate the kind of coordinated malicious harassment we have experienced.
- **Section 230 Note:** I am aware that under U.S. law (47 U.S.C. § 230, the Communications Decency Act), online platforms like Facebook and forums like Trustpilot generally have immunity from civil liability for third-party content. However, that immunity **does not extend to federal criminal law** – meaning, the FBI or other agencies could investigate the harassers’ conduct as crimes. Additionally, Section 230 would not bar a civil action against the **individuals** in U.S. courts for defamation or harassment, should jurisdiction and service be obtainable. I mention this to clarify that while Facebook itself might not be civilly liable in the U.S. for failing to remove defamatory content, the *perpetrators* are not shielded. And given the multi-jurisdictional nature, the platform’s cooperation in removing the content is crucial to mitigate ongoing harm, even if U.S. law wouldn’t penalize the platform for inaction.
- **Canada:** At least one perpetrator or significant portion of this campaign may involve Canada (for instance, if Mr. Lozano or Mr. Ahern are Canadian, or if any of the harmful posts occurred through Canadian-based services). Canadian law provides:
- **Criminal Harassment:** Under Section 264 of the **Criminal Code of Canada**, it is an offence to engage in conduct (including repeated communication) that causes someone to reasonably fear for their safety or the safety of anyone known to them. While the harassment here is more about economic and reputational harm than physical safety, the persistent aggressive communications could potentially be captured under the broader understanding of harassment, especially if any implied threats could be interpreted (e.g., threatening to “bring cops to your door” or “Legion will fall” might cause fear of real-life confrontation or sabotage).
- **Harassing Communications:** Section 372(3) of the Criminal Code specifically makes it a crime to engage in indecent or harassing communications via telecommunication. The Discord messages and any direct messages with obscene insults clearly qualify as indecent and harassing communications. Similarly, Section 372(1) prohibits sending false messages “with intent to alarm” – the

spreading of false accusations (like pedophilia or theft of server data) could be seen as sending a false message likely to injure or alarm, which is illegal.

- **Defamatory Libel (Criminal):** Notably, Canada's Criminal Code still contains provisions on **defamatory libel** (Sections 298-301). While rarely used, these laws make it a criminal offence to publish a defamatory statement that is false, knowing it to be false, or to publish any defamatory libel (with knowledge of falsity being an aggravated form). Accusing someone of being a pedophile or a fraudster in a public forum, knowing these accusations are baseless, squarely fits the definition of defamatory libel – particularly Section 300, which covers publishing false defamatory material knowing it's false (punishable by up to 5 years imprisonment). If any of the harassers are subject to Canadian jurisdiction, their statements meet the criteria for charges under these sections.
- **Civil Defamation:** Like other common law jurisdictions, Canada allows civil suits for defamation. The requirements (publication, identification, defamatory meaning) are all satisfied here. There is no requirement to prove special damages if the statements are defamatory on their face (which they are). The harassers would have no valid defenses (the statements are false and made with malice). A Canadian court could potentially take jurisdiction if, for instance, a large part of the harm (audience) was in Canada or if any defendant is in Canada. Given the global reach of Facebook/Trustpilot, Canadian users have likely seen the content, meaning the defamation was published in Canada as well.

In summary, **across all four jurisdictions – Australia, the UK, the US, and Canada – the actions of these individuals are unlawful.** They constitute criminal harassment and intimidation, criminal communications offences, and clear-cut defamation. The campaign also involves elements of fraud and incitement. The international nature of the conduct does not insulate the perpetrators; it simply means multiple laws are being broken simultaneously. I have taken the step of involving law enforcement (UK and potentially Australian authorities through eSafety or other channels) because of the severity. I am prepared to seek all available legal remedies, including civil litigation for defamation and injurious falsehood, if this content is not promptly removed and the harassment stopped.

VIOLATIONS OF FACEBOOK COMMUNITY STANDARDS (META POLICIES):

Apart from breaching the law, the content in question blatantly violates Facebook's own Community Standards. I draw your attention to several specific policy areas:

- **“Coordinating Harm”** – Facebook's policy on Coordinating Harm and Promoting Crime prohibits facilitation of campaigns that harm others. In this case, the Facebook post's comments were used to coordinate harm against me and my business. Mr. Hayes explicitly used Facebook to organize a harassment mob (mass reporting and economic disruption). The post became a rallying point for a conspiracy to damage a legitimate business. This is arguably akin to coordinated harassment and possibly falls under **“Coordinating Harm”** since they are

coordinating to inflict harm (albeit reputational and economic, but harm nonetheless).

- **“Fraud and Deception”** – Facebook’s Community Standards (Fraud and Deception category) forbid content that “purposefully deceives or exploits others for money or property.” Mr. Hayes and others were advocating deceptive practices (filing false refund claims = attempted fraud). The false allegations (calling us scammers when in fact the complainants are coordinating a scam against us) also amount to deception of the public. Using Facebook to encourage fraudulent disputes and false reports is a clear violation of the spirit of this policy.
- **“Bullying and Harassment”** – The content includes direct harassment and bullying of an individual (myself) and others. Facebook policy does not allow targeted harassment, calls for humiliation, name-calling, etc. Yet here we have name-calling like “trash”^[1], profanity-laden insults, and even a slur of criminal sexual misconduct. There were multiple instances of **harassment**: for example, Daniel Santos telling someone “you are trash, go back to school,” and the general dog-piling with mocking emojis and laughter at our expense. This is classic harassment and cyberbullying, unequivocally disallowed on the platform.
- **Other Policies:** The content arguably also violates the **Hate or Dangerous Individuals policies** if any protected characteristics were invoked (not explicitly in evidence, though the language was extremely derogatory). And it undermines the integrity of the Facebook community environment by using a Facebook group to orchestrate malicious activity off-platform (e.g., raiding our Discord, brigading Trustpilot). This kind of brigading might also run afoul of Facebook’s **Community Standards on Violence and Incitement** (as they are inciting people to attack us, albeit not with physical violence, but with mass reporting “attacks”).

Given these clear violations, Meta is both entitled and obligated under its policies to remove the offending content and penalize the accounts. Facebook’s Terms of Service and Community Standards exist to protect users from exactly this sort of abuse. **Meta has previously acted against coordinated harassment campaigns and I expect similar enforcement here.** Allowing this post to remain accessible not only harms me but sets a dangerous precedent that such blatant policy violations are tolerated. I trust that once the situation is reviewed, Meta will agree that the content must come down and the users responsible should face consequences (temporary or permanent suspension as appropriate under repeat/offender rules).

PLATFORM RESPONSIBILITY & JURISDICTIONAL NEXUS:

This section is to underscore that *once notified*, each platform and intermediary involved is expected – both by law and by its own terms – to promptly address and remediate the issue:

- **Facebook/Meta:** Though U.S.-based, Meta operates globally and must consider other jurisdictions’ requirements regarding defamation and harassment. In

particular, **UK law (Defamation Act 2013, Section 5)** provides a defense to website operators for defamatory content posted by users only if the operator responds appropriately to a notice of complaint. I am hereby providing such notice. If Facebook wishes to avail itself of the Section 5 defense in the UK (should I pursue defamation action), it would need to either quickly remove the content or follow the procedure to notify the poster and provide me with the poster's contact details (which I doubt the poster will volunteer). Non-compliance could potentially expose Facebook to defamation liability in the UK after this notice, given the recent trend of courts holding platforms accountable if they ignore valid defamation complaints. Likewise, in **Australia**, the High Court's ruling in *Fairfax Media v. Voller (2021)* held that platform owners can be considered publishers of third-party content (such as comments) and thus liable for defamation once they have knowledge of it. While Facebook as a whole has some immunities, it's not ironclad worldwide – and certainly Australian authorities have been increasingly assertive (e.g., the looming social media anti-trolling legislation) about requiring social platforms to take down defamatory material or assist in identifying the perpetrators. By removing the content now, Meta can mitigate any risk of being seen as “publishing” it after notification. Additionally, Meta's own **Transparency Center** and public statements emphasize a commitment to user safety and swift action on policy breaches; this situation is a test of that commitment.

- **Trustpilot:** Trustpilot is known to have content integrity processes and to take action on reviews that violate its guidelines (hate, harassment, incentivized reviews, etc.). I have already flagged the offending reviews through the normal channels and provided evidence in the Business dashboard to Trustpilot's content integrity team that these are coordinated, fake, and malicious. While one review was in fact taken down or merged (the current Trustpilot page count dropped from 52 to 48 reviews, indicating some removal), at least one remained as of last check. Under Trustpilot's own policies, reviews must be based on genuine service experiences and may not contain offensive or defamatory language. The reviews by “Danny Hayes” and “Cunt” fail these criteria on multiple fronts. I expect Trustpilot's legal team to ensure these are removed promptly and that the users (likely throwaway accounts) are dealt with. Trustpilot, though a private company, should be aware that hosting clearly defamatory content could expose it to legal risk in jurisdictions like the UK or Australia once notified. Moreover, leaving up a review that uses a misogynistic profanity as a username (“C**t”) and accuses a business of essentially stealing is obviously against Trustpilot's own community standards and diminishes the credibility of the Trustpilot platform. I trust that this formal notice will prompt immediate removal of the remaining defamatory reviews.
- **Law Enforcement (Thames Valley Police and others):** By virtue of the involved persons and impacts, this case spans multiple countries. However, there is a strong UK connection (Mr. Hayes and possibly others operating in the UK). The Thames Valley Police report (Ref. 43250388789) establishes a jurisdictional nexus in the UK

for at least the harassment communications and incitement. I respectfully urge Thames Valley Police to pursue this matter, coordinate with other agencies if needed, and utilize available legal tools (for example, requesting user data from Facebook for the offending accounts, or coordinating with Australian Federal Police or U.S./Canadian counterparts if any assistance is required to identify and warn/charge the individuals abroad). The involvement of an Australian citizen (me) as a victim also means Australian authorities (e.g., AFP or state police) may have interest, particularly regarding the online abuse aspect; I am prepared to file a report in Australia as well, and this letter will be CC'd to Australian eSafety if necessary for an official takedown request under the Online Safety Act's adult cyber-abuse scheme. The **bottom line for law enforcement** is that this is a serious cross-border harassment and defamation case – not just “internet drama.” Lives are not only hurt emotionally, but livelihoods are threatened by the coordinated attempt to drive away my customers and destroy my business's reputation through fraud and lies. Such conduct is precisely what modern cyber-harassment and cybercrime laws are intended to address. I am asking for protection and justice: removal of the offending content (via liaison with the platforms) and appropriate consequences for those responsible (ranging from warnings under the Harassment Act to charges for any criminal offences identified).

- **Jurisdictional Collaboration:** I understand that each recipient of this complaint (Meta, Trustpilot, police) has different roles. I wish to clarify that I am sending this same comprehensive report to all three so that **all parties are informed simultaneously**. I urge Meta and Trustpilot to cooperate with any law enforcement inquiries that arise and to preserve all relevant records (user identities, IP logs, etc.) pertaining to the accounts of Daniel Santos, Danny Hayes, Brett Jones (MrTech9), Dan Ahern, Zeus Lozano, or any other associated aliases, in anticipation of potential legal proceedings. The harassment took place on your platforms, so you may possess crucial evidence (for instance, Facebook might have the identifiers for the “dani23COVID” account and related posts, and Trustpilot can identify if the “Danny Hayes” review came from an IP or email tied to the real Danny Hayes). Preserving and furnishing this information when legally required will be essential to holding the wrongdoers accountable. Since the offenders acted brazenly in public, privacy concerns should be minimal – they effectively **forfeited anonymity by conducting targeted harassment in a public forum**.

Finally, I want to highlight that **the harm is ongoing**. Every day that the defamatory Facebook post remains up, it continues to be visible to audiences (it was posted in a community of DayZ gamers, many of whom overlap with my customer base). Each day those false Trustpilot reviews remain, they mislead potential new customers and tarnish our hard-earned reputation. The abusive messages have already taken a psychological toll on me and my small team. We are doing our best to reassure our community and clients that these claims are false, but an official removal and condemnation by the platforms will go a long way to rectifying the situation.

REQUESTED REMEDIAL ACTIONS:

To Facebook/Meta: I formally request that Facebook **remove the post** located at <https://www.facebook.com/share/p/1EKKQXNAKi/> (and any reposts or shares of it that are subsequently identified). This post is the centerpiece of the defamation campaign and contains multiple violations of law and Facebook policies. I further request that Facebook **review and remove the associated comments** in that thread which are harassing or inciting harmful actions (as detailed above). In particular, the comments by Daniel Santos and Danny Hayes should be expunged for hate/harassment and bullying policy violations. I also ask that Facebook consider **suspending or banning the accounts of Daniel Santos and Danny Hayes**, at minimum, for their egregious misconduct. Mr. Santos created and fanned a defamatory hoax, and Mr. Hayes explicitly used Facebook to coordinate fraudulent and harmful acts – if such behavior does not merit account suspension, it is hard to imagine what would. Their actions were not borderline; they were overt and malicious. Additionally, any other profiles clearly identified as participating in this organized harassment (e.g., Zeus Lozano’s profile if his comment also violated policies) should face appropriate enforcement. I am willing to work with Facebook’s legal and support teams to pinpoint the content in question (if internal reference IDs are needed for the posts/comments). The evidence I’ve attached includes screenshots with profile names and comment text to aid in identification. Given the cross-jurisdictional legal issues, I also request that Facebook **retain all data** related to this incident for at least 180 days (as this matter may proceed to legal action and such data could be evidence). This includes account information and message/content logs of the involved parties, which law enforcement may seek via a Mutual Legal Assistance Treaty or court order.

To Trustpilot: I request the immediate **removal of the defamatory reviews** identified above. Specifically, the 1-star reviews from late July 2025 that contain clear falsehoods and personal attacks: the review by “Danny Hayes” (mentioning “nasty, toxic owners” and urging “REPORT ONLY”) and the review by “Cunt” (“take people’s money then blocks them...”) and any similar review likely posted by the same group (such as any by “Warzone” if it appears). These are not genuine customer experiences and violate multiple Trustpilot guidelines (inappropriate language, not based on an actual service interaction, conflicts of interest due to competitor involvement, etc.). I also ask that Trustpilot consider **suspending or banning the user accounts** that posted those reviews. In particular, the user account with the name “Cunt” should be removed simply on the basis of having an obscene name, aside from the content – allowing such a profile to remain would contradict Trustpilot’s user guidelines. The account “Danny Hayes” should be investigated for connection to the known individual of that name (if it is indeed him, he used Trustpilot for an anti-competitive smear, which should not be tolerated). If Trustpilot requires any additional proof that these reviews are fake or malicious, I am ready to provide it. However, the content of the reviews themselves (e.g. open calls to just “report” our service without even claiming to have used it) should suffice to show they are not legitimate. Removing this content will help restore fairness and accuracy to our Trustpilot page, which is important for consumer trust. I also urge Trustpilot to **communicate with us** on the status – if for any reason Trustpilot believes any of these reviews cannot be removed (though I can’t see why,

given the blatant violations), please let me know so that we can address it through formal channels or provide further evidence. Note that leaving defamatory material up after a clear notification can expose Trustpilot to legal risk under defamation law in some jurisdictions (e.g., in the UK, once aware, a platform might not be protected). I am hopeful that will not be necessary here, as Trustpilot has generally been responsive to businesses regarding false reviews.

To Law Enforcement (Thames Valley Police and relevant authorities): I respectfully request that law enforcement continue to investigate this matter and take appropriate action against the individuals responsible, specifically: - **Danny Hayes (UK):** Investigate Mr. Hayes for offences under UK law, such as harassment (Protection from Harassment Act), malicious communications, and incitement to commit fraud. At minimum, I ask that police **formally warn** Mr. Hayes to cease and desist all harassment and defamatory actions against me (a so-called “harassment warning” or PIN, Police Information Notice, could be considered). Ideally, if the evidence permits, charges should be brought to convey the seriousness of such conduct. His actions were willful and persistent, and he showed knowledge of wrongdoing (e.g., encouraging fraudulent refunds is an acknowledgement of dishonesty). His being a business competitor aggravates the matter, showing a motive to harm for personal gain. - **Daniel Santos:** Determine Mr. Santos’s location (if he is within the UK or another country) and address his involvement. If he is UK-based, similar harassment or malicious communication charges could be pursued. If he is overseas (e.g., possibly Australia or US), consider referring the case to that jurisdiction’s authorities for action. At the very least, document his identity and role in any case file in case of future incidents. - **Brett Jones (“MrTech9”):** If Mr. Jones is in the United States (as suspected), I ask that Thames Valley Police liaise with U.S. law enforcement (the FBI or local police in Mr. Jones’s area) to provide them the evidence of his defamatory libel (“pedophile” accusation) and harassment, so they can evaluate charges under U.S. law. Given the strong stance in the U.S. against cyberstalking, a federal case could be possible if he engaged in interstate communications to harass (which he did, since his messages reached me internationally). At minimum, a law enforcement inquiry to him might deter further misconduct. - **Dan Ahern & Zeus Lozano:** Similarly, identify and warn these individuals. If Mr. Ahern or Mr. Lozano are UK-based, they fall under the same harassment laws. If overseas (e.g., possibly one of them could be in Canada or the U.S.), coordinate as needed. Even a police caution or the knowledge that police are monitoring this situation can have a powerful effect to stop the behavior. - **Cross-border cooperation:** Use the available channels (Interpol notices for harassment if applicable, MLAT requests for data from companies, etc.) to ensure that no one evades accountability solely due to being in a different country. The evidence I’ve provided gives a clear starting point – names, aliases, content of messages. Modern cybercrime units have had success in similar multi-jurisdictional online harassment cases, especially when there is strong documentation as here. - **Outcome:** Ultimately, the goal is to **stop the harassment and obtain justice for the harm done**. This may involve prosecution, but even short of that, law enforcement involvement often leads to perpetrators backing off. I’m seeking assurance of safety from further attacks. Part of that may be facilitating the removal of content (police can

sometimes directly request social media companies to remove content that is unlawful, independent of the user complaint process – I would appreciate that assistance). Additionally, if the case proceeds, I will cooperate in providing testimony or victim impact statements detailing how this campaign affected me and my business.

I understand resources and priorities can limit how far a case goes, but I want to emphasize that doing nothing would embolden these individuals and others like them. They have already openly mocked the idea of police involvement; a strong response now would send a message that cyberspace is not lawless and that coordinated bullying of entrepreneurs and small businesses is unacceptable.

CONCLUSION:

In closing, I want to thank the recipients for taking the time to review this complaint. My aim is not only to seek remedy for the immediate situation (removing the harmful content and stopping the attackers) but also to uphold the principle that **truth and fairness matter online**. What has transpired is deeply unfair – a group of individuals, some motivated by competitive rivalry and others by personal grudges, have exploited online platforms to disseminate lies and hatred. I have tried running my business with integrity and treating customers with respect; one can imagine how devastating it is to see public pages calling me a scammer or worse. I trust that Meta (Facebook) and Trustpilot do not want their platforms used in this manner, and that law enforcement will not ignore clear violations of law just because they occurred via the internet.

I hereby **request prompt written confirmation** of the actions taken in response to this letter. For Facebook, I would like confirmation that the specified content has been removed and information on any account action (if permissible to disclose). For Trustpilot, confirmation of review removal and any related steps. For law enforcement, I would appreciate an update on the status or next steps in the investigation (within the limits of what can be shared). Time is of the essence, as the harm from the defamatory content compounds each day. If I do not receive a satisfactory response within a reasonable timeframe, I will have to consider further legal avenues to protect my rights (including civil litigation and public statements to defend my reputation, which I would prefer to avoid). However, I am optimistic that formal intervention via this complaint will resolve the most urgent issues.

Please direct any correspondence or questions regarding this matter to me at the contact information provided above. I am ready to assist in any way – whether it's providing additional evidence, clarifying timeline details, or working with your teams to identify content. My goal is simply to ensure this malicious campaign is halted and cannot restart.

Thank you for your attention to this serious matter. By addressing it decisively, you will not only be helping a victim of harassment and defamation, but also reinforcing the standards of civility and truth that users expect on your platforms and in our online communities.

Sincerely,

Anthony Brodie

Owner & Founder, **Legion Killfeed** (DayZ Killfeed Bot Service)
(Signature)

[1] Legion bot tech support is horrible - Facebook

<https://www.facebook.com/groups/299960322481369/posts/757760916701305/>

[2] [3] Legion Killfeed - DayZ Discord Bot Reviews | Read Customer Service Reviews of
killfeed.co | 2 of 3

<https://au.trustpilot.com/review/killfeed.co?page=2>