

From: Trustpilot Content Integrity <contentintegrity@trustpilot.com>
To: Anthony Brodie <Brodies@REDACTED.email>
Subject: Flagged review - dayzmultitool.com - Ticket #36629468
Date: Wed, 06 Aug 2025 09:57:27 +0000



Reshma R (Trustpilot Content Integrity)

6 Aug 2025, 10:57 BST

Hi Anthony,

Thank you for getting back to us and for providing additional context regarding this case.

In relation to your concern about a reviewer posting from multiple accounts, we kindly ask you to share the review links associated with the username **Skynet 2.0**, as we are currently unable to locate any reviews under that name.

We appreciate your cooperation and will be able to take appropriate action once we have the necessary information.

Regards

Reshma R,
Content Integrity Team



We are rated **4.4** out of 5

Trustpilot trades on the London Stock Exchange under the ticker **TRST**

Anthony Brodie

1 Aug 2025, 11:48 BST

Subject: Formal Escalation – Defamation & Legal Liability for Fraudulent Review

To: Reshma R (Trustpilot Content Integrity)

Cc: [Legal/Compliance Team if available]

Dear Ms. Reshma R,

I am deeply dissatisfied with Trustpilot's continued negligence in addressing demonstrably false and defamatory content. Your team's refusal to act—despite irrefutable evidence—suggests either a failure to review the case thoroughly or a deliberate disregard for your own policies and legal obligations.

Critical Issues Ignored by Trustpilot:

Defamation (Libel): The review falsely accuses my bot of malicious actions it cannot perform. Discord's audit logs (which I've repeatedly offered to provide) would prove this, yet the reviewer refuses to supply them. Trustpilot is now complicit in amplifying this lie.

Bad Faith Actor: The reviewer is a known harasser (Kamikaze420/Skynet 2.0) using an alt account. This violates Trustpilot's terms against fraudulent accounts and targeted abuse.

Legal Exposure: By retaining this review, Trustpilot risks liability under:

UK Defamation Act 2013 (if hosted in the UK)

Section 230(c)(2) Misapplication (if you ignore evidence of falsity)

EU Digital Services Act (requiring proactive removal of illegal content)

Demands for Immediate Action:

Reassess under "Defamation" (per your suggestion) and remove the review.

Investigate the reviewer's identity for fraudulent account activity.

Escalate to a senior compliance officer—this requires legal review.

Next Steps if Unresolved:

Legal Complaint: Filed against Trustpilot for enabling defamation.

Regulatory Reports: Submitted to the UK CMA, FTC, and Danish Consumer Ombudsman (Trustpilot's HQ jurisdiction).

Public Disclosure: A detailed account of Trustpilot's failure to act, including this correspondence.

Deadline: 24 hours for confirmation of removal or a substantive response from a senior team member. Silence will compel further action.

Attached:

Discord audit log examples (proving bot innocence).

Prior correspondence highlighting Trustpilot's inaction.

Sincerely,

Anthony Brodie

Reshma R (Trustpilot Content Integrity)

1 Aug 2025, 10:33 BST

Hi Anthony,

Thank you for your response.

We assess flagged reviews based on the reason provided. The review by Kyle was flagged for Advertising or promotional content. Upon assessment, we have determined that the review does not contain any advertising or promotional content.

However, If you feel like the review contains defamation you can flag it under defamation.

Thankyou for your understanding.

Best regards,

Reshma R,
Content Integrity Team



We are rated **4.4** out of 5

Trustpilot trades on the London Stock Exchange under the ticker **TRST**

Anthony Brodie

31 Jul 2025, 21:00 BST

Dear Trustpilot Content Integrity Team,

I am writing to formally demand the immediate removal of the fraudulent and defamatory review posted by "Kyle" (Trustpilot user), which falsely accuses my Discord bot, DayZ Multi Tool, of maliciously deleting server channels, messages, and roles.

This bot was used to wipe my server and all it's channels, messages and roles. The Admin/Owner of this bot used a command to do this. This is extremely unprofessional.

Discord bot code was leaked online and code was found to delete all channels, messages.

Date of experience: December 11, 2023

Absolutely false, our bot does nothing more than send embed images and text detailing how DayZ console coding works.

Trust Pilot will be dealing with the authorities soon.

[cid:04f5ed45-3a31-4c34-85c8-1fdb59b7495e]

They have never used my bot.

Discord has everything in Audit Log, they should be able to provide a screenshot of the audit log proving that DayZ Multi Tool did anything at all.

[\[https://i.postimg.cc/KzwN6Zmc/SDEV-27-08-2024-2247-10s-003.png\]](https://i.postimg.cc/KzwN6Zmc/SDEV-27-08-2024-2247-10s-003.png)

that is how it would look if it was true

and they would be able to click on the bot to show it was in fact our bot

[\[https://i.postimg.cc/x8Wtr9yy/SDEV-27-08-2024-2250-46s-004.png\]](https://i.postimg.cc/x8Wtr9yy/SDEV-27-08-2024-2250-46s-004.png)

and that's how that would look. If they cannot do this, their review is fake.

Key Points of Dispute:

1.

No Evidence Provided – The reviewer has failed to supply Discord Audit Logs (which would clearly show if my bot was involved). Discord's systems log all major actions, and no such logs exist because my bot lacks these capabilities.

2.

Proven False by Discord – Discord has already verified that my bot does not have permission or functionality to perform such actions.

3.

Malicious Intent – This review is part of a targeted harassment campaign by a known individual (Kamikaze420 from Skynet 2.0) using an alt account to spread false claims.

Legal Implications:

*

The review constitutes defamation (libel), as it knowingly spreads false information that damages my reputation and business.

*

Trustpilot's refusal to remove it, despite verifiable proof of its falsity, may expose your platform to legal liability under:

*

Section 230 Misapplication (if you ignore evidence of malicious intent).

*

Defamation Laws (U.S./UK/EU, depending on jurisdiction).

*

Business Torts (interference with economic relations).

Final Demand:

*

Remove the fraudulent review immediately.

*

Investigate the user for malicious false reporting.

*

Cease allowing defamatory content against my business.

If this review is not removed within 48 hours, I will have no choice but to:

*

File a formal legal complaint against Trustpilot for enabling defamation.

*

Pursue legal action against the reviewer for fraudulent claims.

*

Escalate to regulatory bodies (FTC, UK CMA, etc.) regarding Trustpilot's failure to moderate false content.

I expect your prompt resolution to avoid further legal escalation.

Attachment(s)

[redacted.txt](#)

Reshma R (Trustpilot Content Integrity)

30 Jul 2025, 15:38 BST

Hi Anthony Brodie,

Thanks for your inquiry about the [review](#) by Kyle, which you flagged for advertising or promotional content.

The decision

We've now read the review and concluded that the words or phrases you've identified follow our [guidelines](#) for the reason you flagged them. Therefore, we'll keep the review online and won't be taking further action.

Keep in mind that it's OK for a reviewer to name another company in their review, as long as they don't urge people to buy products or use services from that company. However, we don't allow reviewers to include promotional references such as marketing material, links, or discount codes.

Tell your side of the story

You can always [reply to this review](#) to help win respect and credibility. Replies appear alongside the review, so readers get the full picture from both a company's and reviewer's point of view.

If you have further questions, please reply to this email.

Thanks,

Reshma R,
Content Integrity Team



We are rated **4.4** out of 5

Trustpilot trades on the London Stock Exchange under the ticker **TRST**

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Trustpilot A/S
Pilestraede 58, 5th floor, 1112 Copenhagen K, Denmark
Company no. 30276582

Email Headers (Raw)

X-Mozilla-Status	0001
X-Mozilla-Status2	00000000
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Date	Wed, 06 Aug 2025 09:57:27 +0000
From	Trustpilot Content Integrity <contentintegrity@trustpilot.com>
Reply-To	Trustpilot Content Integrity <contentintegrity@trustpilot.com>
To	Anthony Brodie <Brodies@REDACTED.email>
Message-ID	<9GRG3ZP0ZGJ_68932706ea42e_7f15a0192626_sprut@zendesk.com>
In-Reply-To	<MEYP282MB3301F4647FF9E0FBE5FF824BA027A@MEYP282MB3301.AUSP282.PROD.OUTLOOK.COM> <t;9GRG3ZP0ZGJ_688c89f52d116_aa15a01889867_sprut@zendesk.com>
References	<9GRG3ZP0ZGJ@zendesk.com> <9GRG3ZP0ZGJ_688c89f52974c_5315a07642e3_sprut@zendesk.com> <9GRG3ZP0ZGJ_688a2e7eba804_aa15a01296980_sprut@zendesk.com> <MEYP282MB3301F4647FF9E0FBE5FF824BA027A@MEYP282MB3301.AUSP282.PROD.OUTLOOK.COM> <SYZP282MB3312D3672D8DFA734BE44EFBA026A@SYZP282MB3312.AUSP282.PROD.OUTLOOK.COM>
Subject	Flagged review - dayzmultitool.com - Ticket #36629468
Content-Type	multipart/alternative; boundary="====_mimepart_689327072607b_7f15a019263b9"; charset="utf-8"
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Auto-Submitted	auto-generated
X-Auto-Response-Suppress	All
X-Mailer	Zendesk Mailer
X-Zendesk-From-Account-Id	a559393
X-Zendesk-Email-Id	01K1ZD0VX6EP6NKJYKKQHXY6NY
DKIM-Signature	v=1; a=rsa-sha256; c=relaxed/relaxed; d=trustpilot.com; q=dns/txt; s=zendesk1; t=1754474247; bh=MiLaFqu1GOxaEI2GQHTVaQC2t5Bz1CNPdH+vkNNOn70=; h=date:from:reply-to:to:message-id:in-reply-to:references:subject:mime-version:content-type:content-transfer-encoding; b=aYwiiP0VsGGhn+cAwVGFr3kLY2sSWJXLzvLM8cHINCLQqQKD6kM4UuclYx5oHxgXIBgeKLHWtxoz3HeJ4NVKFqTW6Xig1q2vMqdGi2NE9txVfECA/Mykujp4hnZfgEKYqmx+Lq1FjxGtz+sJ8nj1tt8miXvP6EBXVYb5+6abbSm6E6xvvAqz42Eawn4gWwyr63xYse9RriGhs8zJ6DekhiPJLe9HuVMlnExnrKGTDCzKGu+OdzpgdxYxl7n35GEWIZwOLUEXuRhMzMz2OS8YAfl2Tq8kiLZuYaxfYqV33Az9WEzruhCCWA+5L+yPw4MsWcFeYlpP+6QF+bETAcjr7og==
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X-MS-Exchange-Organization-Network-Message-Id	951b577a-1592-4471-1e0d-08ddd4cfa78c
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