

From: Soul Legion <Brodies@REDACTED.email>
To: Trustpilot Help <support+id43RZ49-PY2ZY@trustpilot-help.zendesk.com>
Subject: Re: Acknowledgement: Your dispute has been received - Ticket #36813814
Date: Wed, 06 Aug 2025 08:39:52 +1000

Not good enough. It has been a week of lies damaging my business and my reputation. Fix it now.

From: Trustpilot Help <support@trustpilot-help.zendesk.com>
Sent: Wednesday, August 6, 2025 8:38:50 AM
To: Anthony Brodie <Brodies@REDACTED.email>
Subject: Acknowledgement: Your dispute has been received - Ticket #36813814



Ticket number: 36813814

Hi Anthony Brodie,

We just wanted to let you know we've received your dispute that you submitted on 5 August 2025.

What happens next?

Our team members, who handle our dispute process, will review your dispute and respond within 7 working days with an outcome or an update on next steps.

What can I expect from the review of my dispute?

- We'll check the decision that was already made
- We'll review all the information we've already got, and reach out if we need more information — from you or another party
- Taking the above into consideration, we'll provide you with a summary of the dispute and the final outcome

Kind regards,

[Visit Trustpilot](#) | [Help Center](#) | [Trustpilot Privacy Policy](#)

Email Headers (Raw)

X-Mozilla-Status	0001
X-Mozilla-Status2	00000000
From	Soul Legion <Brodies@REDACTED.email>
To	Trustpilot Help <support+id43RZ49-PY2ZY@trustpilot-help.zendesk.com>
Subject	Re: Acknowledgement: Your dispute has been received - Ticket #36813814
Thread-Topic	Acknowledgement: Your dispute has been received - Ticket #36813814
Thread-Index	AQHcBlm5V2Y37Ds2IEKd3PZAjEWh5rRUpuLX
Date	Wed, 06 Aug 2025 08:39:52 +1000
Message-ID	<SL2P216MB2029AADF850D4C505E8A0C82DA22A@SL2P216MB2029.KORP216.PROD.OUTLOOK.COM>
References	<43RZ49PY2ZY@zendesk.com> <43RZ49PY2ZY_689287fad5758_9b15a01330f4_sprut@zendesk.com>
In-Reply-To	<43RZ49PY2ZY_689287fad5758_9b15a01330f4_sprut@zendesk.com>
Content-Language	en-US
X-MS-Has-Attach	
X-MS-TNEF-Correlator	
X-MS-Exchange-Organization-RecordReviewCfmType	0
x-ms-reactions	allow
Content-Type	text/html; charset="Windows-1252"
Content-Transfer-Encoding	quoted-printable
MIME-Version	1.0