

From: Trustpilot Help <support@trustpilot-help.zendesk.com>
To: Anthony Brodie <Brodies@REDACTED.email>
Subject: Acknowledgement: Your dispute has been received - Ticket #36813814 - Ticket #36813814
Date: Wed, 06 Aug 2025 21:36:52 +1000



Erika (Trustpilot Help)

6 Aug 2025, 12:36 BST

Ticket number: 36813814

Hi Anthony Brodie,

Thanks for getting in touch. Thanks for submitting some additional information.

Kindly be advised that we will not tolerate any form of abuse directed towards our staff. It has come to my attention that your interactions with our agents have been quite disrespectful.

I've now concluded the assessment of your dispute that you raised on 06/08/2025 for **the review of WARZONE**.

Dispute outcome

The review was flagged for containing harmful and illegal content, categorized as defamation. However, since it did not violate our guidelines, it has been reactivated and is now available online.

The statements highlighted did not meet our threshold for 'defamation'; therefore, the decision to reactivate the review at that time was correct. When it comes to defamatory statements, we look at **context over keywords**. We consider how the statements you've highlighted as problematic would be interpreted by the average reader, and whether, in the context of the whole review, it's likely to cause serious harm to someone's reputation or serious financial loss to a business.

Please also note that Trustpilot is an **open review platform** that aims to build trust between consumers and businesses. We provide a space for customers to share their genuine experiences, both positive and negative, and for businesses to listen, respond, and engage.

This sets a high bar for the removal of reviews and statements, and we believe it's the right approach to ensure only the most serious and harmful content is removed and that consumers are allowed to voice their opinions, whether positive or negative.

The decision to conduct an offline review has been confirmed, as the review was flagged for being associated with

another business, and the reviewer did not respond; consequently, the review has been filtered offline.

Concerning the review titled "PLEASE," I have flagged it on your behalf due to the reason that it is not based on a genuine experience. At this time, the review remains offline; however, should the reviewer provide documentation demonstrating their interaction or experience with the business in question, the review will be reactivated online.

If you disagree with the contents of the review, we always encourage businesses to respond to negative reviews and comments. This lets you show your side of the story and is an opportunity for you to manage customer feedback and set the record straight if you disagree with what's been said.

This completes the investigation of your case.

Kind regards,

Erika,

Escalation Team - Content Integrity



We are rated **4.4** out of **5**

Trustpilot trades on the London Stock Exchange under the ticker **TRST**

Anthony Brodie

5 Aug 2025, 23:39 BST

Not good enough. It has been a week of lies damaging my business and my reputation. Fix it now.

Anthony Brodie

5 Aug 2025, 23:38 BST

I am sick of repeating myself explaining that these are coordinated attacks organised by competitors on Facebook so if you cum guzzling cocksucking cunts keep making me explain it, you will be added to a FUCKING LAW SUIT because I will be suing for damages. Fucking get rid of the lies from my fucking business profile now.

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Trustpilot A/S

Pilestraede 58, 5th floor, 1112 Copenhagen K, Denmark
Company no. 30276582

Email Headers (Raw)

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X-Mozilla-Status2	00000000
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From	Trustpilot Help <support@trustpilot-help.zendesk.com>
To	Anthony Brodie <Brodies@REDACTED.email>
Subject	Acknowledgement: Your dispute has been received - Ticket #36813814 - Ticket #36813814
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