

From: Soul Legion <Brodies@REDACTED.email>
To: Trustpilot Content Integrity <contentintegrity@trustpilot.com>
Subject: Re: Decision on the review you've flagged - Ticket #36755418 - Ticket #36755418
Date: Thu, 07 Aug 2025 18:24:29 +1000

There is nothing fair about any of what's continued to happen.

You let a coordinated group post fake reviews, encourage others to do the same, and even allowed one with the username "Cunt" to accuse my business of "robbing clients" — all while ignoring direct evidence, police reports, and multiple formal complaints. Your moderation team let these sit live for days, causing measurable damage to my reputation and income. That's not fairness. That's negligence.

Your system failed at every step — allowing lies to be published, letting them stay up far too long, and now responding in fragments, days apart, after the harm has been done. You're only reviewing individual reports when the issue has always been organised abuse across multiple reviews, accounts, and platforms — something you were told about in the very first complaint.

So no — don't act like this was handled fairly. It wasn't. You've been drip-feeding generic responses after ignoring nearly 20 emails. Now go read them properly — all of them — then come back with a full, accountable answer. Or don't, and I'll see you in court.

Anthony Brodie
Owner – Legion Killfeed

I will continue to reply to them all until all are removed from my profile, I don't give a damn what ticket it is.

You keep refusing to remove



This is **defamation**, plain and simple. It causes **real-world commercial harm**, and you are now replying *days later*, which completely undermines your obligations to act "fairly and promptly" when unlawful content is flagged.

Let me be clear:

- I *will* continue to reply to every single defamatory review you leave live.
- I *do not care* what ticket ID it falls under.
- Every response becomes **evidence** — not just of the abuse, but of your **deliberate negligence**.

You're charging businesses for "priority support" while giving attackers a free platform to commit reputational sabotage. That alone renders your process incompatible with basic legal standards in Australia, the UK, and the EU.

If your system is incapable of identifying clearly defamatory content like this — and you knowingly allow it to remain published — then you are actively republishing libel. And as previously warned, that strips you of intermediary immunity under UK and Australian law.

You are now fully on notice. Every single review like this that remains on my profile will be individually documented, responded to, and escalated until I receive confirmation of **permanent removal**.



From: Trustpilot Content Integrity <contentintegrity@trustpilot.com>

Sent: Thursday, August 7, 2025 5:58 PM

To: Anthony Brodie <legionkillfeed@outlook.com>

Subject: Decision on the review you've flagged - Ticket #36755418 - Ticket #36755418



Halla (Trustpilot Content Integrity)

7 Aug 2025, 08:58 BST

Hello,

Thank you for reaching us.

Please note that we assist case by case, carefully reviewing each situation to ensure accuracy and fairness.

Regarding the review you're replying in the ticket related to, please note that it is already offline.

If you have any concerns about any other review, please provide more context so we can better assist you.

Best regards,

Halla,

Content Integrity Team



We are rated **4.4** out of 5

Trustpilot trades on the London Stock Exchange under the ticker **TRST**

Anthony Brodie

3 Aug 2025, 23:20 BST

Can you actually read my last 10 emails? Or am I taking your to court?

Trustpilot System (Trustpilot Content Integrity)

3 Aug 2025, 22:04 BST

Hi Anthony Brodie,

Thanks for the inquiry about the review by Danny Hayes, which you flagged for containing defamatory content.

The decision

We reached out to the reviewer to ask them to consider editing or deleting the content you highlighted as defamatory. Since the reviewer hasn't updated their review to edit or delete this content, we've removed the review from your profile page.

If you have any questions, please let us know by replying to this email.

Thanks,

Content Integrity Team



We are rated **4.4** out of **5**

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Email Headers (Raw)

X-Mozilla-Status	0001
X-Mozilla-Status2	00000000
From	Soul Legion <Brodies@REDACTED.email>
To	Trustpilot Content Integrity <contentintegrity@trustpilot.com>
Subject	Re: Decision on the review you've flagged - Ticket #36755418 - Ticket #36755418
Thread-Topic	Decision on the review you've flagged - Ticket #36755418 - Ticket #36755418
Thread-Index	AQHcB3EYBsaqDw44NUOrnV7ATqcoZLRW1/ok
X-MS-Exchange-MessageSentRepresentingType	1
Date	Thu, 07 Aug 2025 18:24:29 +1000
Message-ID	<SL2P216MB20299DD37B1ECCB622E183E2DA2CA@SL2P216MB2029.KORP216.PROD.OUTLOOK.COM>
References	<LV0JL7XXE63@zendesk.com> <LV0JL7XXE63_688fcef1a4d4_a415a02746d_sprut@zendesk.com> <SL2P216MB2029C3EAC7CD784F0364849ADA20A@SL2P216MB2029.KORP216.PROD.OUTLOOK.COM> <LV0JL7XXE63_68945cad8077e_5a15909949f_sprut@zendesk.com>
In-Reply-To	<LV0JL7XXE63_68945cad8077e_5a15909949f_sprut@zendesk.com>
Content-Language	en-US
X-MS-Has-Attach	yes
X-MS-TNEF-Correlator	
X-MS-Exchange-Organization-RecordReviewCfmType	0
msip_labels	
Content-Type	multipart/mixed; boundary="_018_SL2P216MB20299DD37B1ECCB622E183E2DA2C@SL2P216MB2029KORP_"
MIME-Version	1.0