

From: Soul Legion <Brodiess@REDACTED.email>
To: Trustpilot Content Integrity <contentintegrity@trustpilot.com>
Subject: Re: Decision on the review you've flagged - Ticket #36723684 - Ticket #36723684
Date: Thu, 07 Aug 2025 23:28:41 +1000

Shahana,

You stated, in writing, that the review “has been removed from our platform, as it was found to be in violation of our guidelines.”

Yet the exact review — <https://www.trustpilot.com/reviews/6891f28ff1af81b4b169cffd> — is still publicly visible and marked as *not breaching guidelines*. I've attached the proof.

This isn't an error — it's your team saying one thing and doing another. Either you knowingly sent a false statement or your system is ignoring decisions you've already made. Both are unacceptable.

You've also failed to respond to the following, which have now been raised multiple times:

1. Why were these reviews permitted to be published in the first place, despite clear defamation?
2. Why were they not flagged as defamatory by your system, and why does your platform offer no proper mechanism to report defamation even with documentation?
3. Why did it take over 15 emails before any response at all?
4. What compensation is being offered for the financial damage caused by your platform's inaction?

On top of this, I requested your ABN for legal purposes and was told to wait **10 business days** — a stall tactic that only adds to your liability.

You've removed nothing. You've answered nothing.
Get it sorted.

And double whatever the amount is, you lied to me, wasted my time and you are still hosting false and damaging statements about my business. It's beyond escaping. I will peruse legal action in all jurisdictions.

Anthony Brodie
Owner – Legion Killfeed



From: Soul Legion <legionkillfeed@outlook.com>
Sent: Thursday, August 7, 2025 9:37 PM
To: Trustpilot Content Integrity <contentintegrity@trustpilot.com>
Subject: Re: Decision on the review you've flagged - Ticket #36723684 - Ticket #36723684

Shahana,

You've now confirmed that the review was removed **for violating your guidelines** — finally. What you haven't done is address **any** of the actual questions I asked.

Removing one review **after the fact**, after it's already caused reputational harm, financial loss, and after I had to send over a dozen emails to force action, **is not a resolution**. It's an admission that your system failed.

So I'll ask again, and this time I expect real answers, not another dismissal:

- Where is the **acknowledgement of liability** for hosting defamatory material after being notified?
- Where is the **explanation** for your moderation failure and the deliberate obstruction created by your limited flagging options?
- Where is the **figure for compensation**?

Your failure to address this meaningfully only strengthens the case that Trustpilot is operating **unlawfully** by allowing defamation and refusing to act until pressured.

One review removed doesn't resolve the matter - it confirms it. While I appreciate that you finally following the law, I expect a real answer to the original four points. I will not be repeating myself again.

Anthony Brodie
Owner – Legion Killfeed

From: Trustpilot Content Integrity <contentintegrity@trustpilot.com>

Sent: Thursday, August 7, 2025 9:31 PM

To: Anthony Brodie <legionkillfeed@outlook.com>

Subject: Decision on the review you've flagged - Ticket #36723684 - Ticket #36723684



Shahana A (Trustpilot Content Integrity)

7 Aug 2025, 12:31 BST

Hello Anthony,

Thank you for reaching out. We appreciate you taking the time to share your concerns, and we understand the seriousness of the issues you've raised.

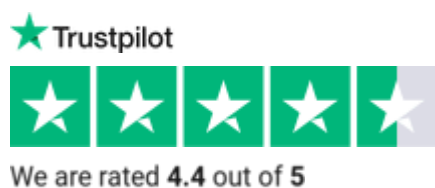
After reviewing the matter, we would like to inform you that the specific review in question has been removed from our platform, as it was found to be in violation of our guidelines. As such, no further action is required or possible regarding that particular content.

If you come across any other reviews that you believe violate our policies, we kindly request you to flag them through the platform. Please note that we assess each review individually, based on its content and context, and take appropriate action in accordance with our moderation policies.

Thank you for your understanding.

Best regards,

Shahana A,
Content Integrity Team



Trustpilot trades on the London Stock Exchange under the ticker **TRST**

Anthony Brodie

7 Aug 2025, 12:06 BST

Shahana,

Thanks for finally acknowledging the situation — though it comes after over 15 emails, multiple formal complaints, and visible financial damage. Since you now claim to take this matter seriously, I require exact and detailed explanations for the following:

1.

Why were these reviews permitted in the first place, despite containing blatantly false and defamatory statements with no basis in fact or service use?

2.

Why did your platform not classify them as defamatory, even after I provided clear legal documentation and evidence? Further — why do your flagging options not allow accurate reporting of defamatory content like this, especially when your moderation supposedly prioritises content integrity?

3.

Why did it take over 15 separate emails before anyone from your team offered a meaningful reply or even acknowledged the actual complaint being made?

4.

What is the monetary figure you intend to write on the compensation cheque for the damage caused by your platform's negligence, repeated inaction, and continued hosting of libelous content after notice?

And since your team is apparently only capable of acting on one review at a time, here is the next one that needs to be removed immediately:

<https://www.trustpilot.com/reviews/6891f28ff1af81b4b169cffd>

That review contains provable falsehoods, no evidence of a real experience, and contributes to an ongoing coordinated harassment campaign which you are now knowingly platforming.

I expect answers, not more templated responses.

You are legally on notice.

Anthony Brodie

Owner – Legion Killfeed

[cid:971705ab-980d-4a27-b3be-9048e22b3f1f]

[https://share.trustpilot.com/images/review?locale=en-](https://share.trustpilot.com/images/review?locale=en-US&reviewId=6891f28ff1af81b4b169cffd&businessUnitId=66d82cfa321310cee73d9ff7)

[US&reviewId=6891f28ff1af81b4b169cffd&businessUnitId=66d82cfa321310cee73d9ff7\]](https://share.trustpilot.com/images/review?locale=en-US&reviewId=6891f28ff1af81b4b169cffd&businessUnitId=66d82cfa321310cee73d9ff7)

[<https://www.trustpilot.com/reviews/6891f28ff1af81b4b169cffd>](https://www.trustpilot.com/reviews/6891f28ff1af81b4b169cffd)

Robert McDonovan gave Legion Killfeed - DayZ Discord Bot 1 star. Check out the full review...

[<https://www.trustpilot.com/reviews/6891f28ff1af81b4b169cffd>](https://www.trustpilot.com/reviews/6891f28ff1af81b4b169cffd)

Scam. Stay away! He takes your money and deleted your server is you disagree with anything he s ...

www.trustpilot.com

From: Trustpilot Content Integrity <contentintegrity@trustpilot.com>

Sent: Thursday, August 7, 2025 8:55 PM

To: Anthony Brodie <legionkillfeed@outlook.com>

Subject: Decision on the review you've flagged - Ticket [#36723684](#) - Ticket [#36723684](#)

[\[https://d1pgqke3goo8l6.cloudfront.net/10x7HHXvSWyealMGYmoQ_tp-logo-rgb.png\]](https://d1pgqke3goo8l6.cloudfront.net/10x7HHXvSWyealMGYmoQ_tp-logo-rgb.png)

Shahana A (Trustpilot Content Integrity)

7 Aug 2025, 11:55 BST

Hello Anthony,

I hope this message finds you well.

Thank you for sending the detailed letter about the fake reviews and harassment on your profile. We take this matter seriously.

We wanted to clarify that our approach to handling cases is to assess each situation individually, on a case-by-case basis. This allows us to carefully consider the unique circumstances and details of every case before making a decision.

Please feel free to reach out if you have any specific cases you would like us to review or if you need further clarification on our process.

Thank you for your understanding.

Best regards,

Shahana A,

Content Integrity Team

[\[https://emailsignature.trustpilot.com/logo.png\]](https://emailsignature.trustpilot.com/logo.png)

[\[https://emailsignature.trustpilot.com/newsletter/en-GB/1/46d6a890000064000500e0c3/stars%402x.png\]](https://emailsignature.trustpilot.com/newsletter/en-GB/1/46d6a890000064000500e0c3/stars%402x.png)

[<https://www.trustpilot.com/review/trustpilot.com>](https://www.trustpilot.com/review/trustpilot.com)

[https://emailsignature.trustpilot.com/signature/en-US/2/46d6a890000064000500e0c3/text_zendesk.png]

Trustpilot trades on the London Stock Exchange under the ticker TRST

Anthony Brodie

4 Aug 2025, 02:40 BST

This PDF is a full legal demand letter (dated 4 August 2025) from Anthony Brodie, owner of Legion Killfeed, detailing a coordinated smear-and-harassment campaign that has generated multiple fake 1-star reviews on our Trustpilot profile.

Key points covered:

- Identifies perpetrators:
 - Daniel Santos (U.S.; Facebook alias “dani23COVID”) – author of source post.
 - Danny Hayes (U.K. competitor) – admits on Facebook to “bad reviews” and incites PayPal charge-backs.
 - Accounts “Cunt” and “WARZONE” – obscene, non-customers posting identical false claims.
 - Brett Jones (Canada; alias “MrTech9”) – banned ex-user repeating “pedophile” slur.
 - Dan Ahern, Zeus Lozano – amplifiers.
- Explains that none of these reviewers purchased or used the service; payment/Discord records confirm zero history.
- Shows reviews breach Trustpilot rules on profanity, genuine experience, conflict of interest and defamation.
- Summarises multi-jurisdictional legal exposure (UK Defamation Act 2013 s.5, Australian defamation law, Canadian criminal defamatory-libel provisions, U.S. libel per se).
- Attaches evidence bundle: Facebook screenshots (brigading instructions, incitement), review screenshots, Discord abuse logs, PayPal dispute data, police report reference 43250388789.
- Demands: permanent removal of “Cunt”, “WARZONE”, “Danny Hayes” reviews; suspension of those accounts; confirmation within 7 days; preservation of logs for subpoenas.

The document demonstrates Trustpilot’s prior notice and outlines planned escalation (UK CMA, ACCC, EU DSA regulators, defamation suits) if action is not taken.

From: Trustpilot Content Integrity <contentintegrity@trustpilot.com><mailto:contentintegrity@trustpilot.com>>

Sent: Saturday, August 2, 2025 7:23 PM

To: Anthony Brodie <legionkillfeed@outlook.com><mailto:legionkillfeed@outlook.com>>

Subject: [Trustpilot Content Integrity Team] - Decision on the review you’ve flagged - Ticket

[#36723684](https://trustpilotcompliance.zendesk.com/hc/requests/36723684)<<https://trustpilotcompliance.zendesk.com/hc/requests/36723684>>

[https://d1pggke3goo8l6.cloudfront.net/10x7HHXvSWyealMGYmoQ_tp-logo-rgb.png]

Trustpilot System (Trustpilot Content Integrity)

2 Aug 2025, 10:23 BST

Hi Anthony Brodie,

Thanks for the inquiry about the review by WARZONE.

The decision

We’ve reached out to the reviewer but they haven’t brought their review within our guidelines<<https://legal.trustpilot.com/for-reviewers/guidelines-for-reviewers>> for the reason you flagged it. That means it’s now been removed from Trustpilot and taken down from your profile page.

Keep in mind that if the reviewer addresses the problem at a later time, the review may be reinstated.

If you have further questions, please reply to this email.

Thanks,

Content Integrity Team

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[\[https://emailsignature.trustpilot.com/newsletter/en-GB/1/46d6a890000064000500e0c3/stars%402x.png\]](https://emailsignature.trustpilot.com/newsletter/en-GB/1/46d6a890000064000500e0c3/stars%402x.png)

[<https://www.trustpilot.com/review/trustpilot.com>](https://www.trustpilot.com/review/trustpilot.com)

[\[https://emailsignature.trustpilot.com/signature/en-US/2/46d6a890000064000500e0c3/text_zendesk.png\]](https://emailsignature.trustpilot.com/signature/en-US/2/46d6a890000064000500e0c3/text_zendesk.png)

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Policy<<http://legal.trustpilot.com/end-user-privacy-terms>>

Trustpilot A/S

Pilestraede 58, 5th floor, 1112 Copenhagen K, Denmark

Company no. 30276582

[GV742K-5YV39]

Trustpilot_Complaint_04Aug2025.pdf

The Drama.pdf

FormSubmission-report-stalking-harassmentsshb-24912-25-4343-ir01.pdf

Attachment(s)

The Drama.pdf<<https://trustpilotcompliance.zendesk.com/attachments/token/J3pyn7WeShEihRylouoVNzCeB/?name=The+Drama.pdf>>

Trustpilot_Complaint_04Aug2025.pdf<https://trustpilotcompliance.zendesk.com/attachments/token/xlvOgu15F3fx4VULabFoJ18DB/?name=Trustpilot_Complaint_04Aug2025.pdf>

FormSubmission-report-stalking-harassmentsshb-24912-25-4343-

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Anthony Brodie

2 Aug 2025, 10:34 BST

Hi Trustpilot Content Integrity Team,

You stated on 2 August 2025 at 10:23 BST that the review by "WARZONE" was removed due to non-compliance after your outreach.

However, as of this writing, the review **remains publicly visible** on our profile page and has **not** been taken down as claimed.

This directly contradicts your own communication and indicates a failure in your moderation process. The review in question contains false, defamatory statements from a non-customer, and its continued presence constitutes ongoing

reputational damage.

This is your final reminder:

If the review is not fully removed and hidden from public view within 12 hours of this message, formal legal proceedings will be initiated and you will be named as a co-defendant. A screenshot of the live review has already been captured for evidence.

There will be no further correspondence on this issue unless for confirmation of removal.

Anthony Brodie

Owner & Developer – Legion Killfeed

legionkillfeed@outlook.com <mailto:legionkillfeed@outlook.com>

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Thanks,

Content Integrity Team

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<<https://www.trustpilot.com/review/trustpilot.com>>

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Trustpilot A/S](https://trustpilot-help.zendesk.com/hc/requests/new?ticket_form_id=20760979389597&tf_4485399523985=decision_dispute_process_form__user_role__business&tf_4485409281297=36723684&tf_20921283130013=36723684&tf_28223032=&tf_28203981=https://www.trustpilot.com/users/connect?redirect=/reviews/688be04caeacae9cc58c81cb/edit&token=eyJhbGciOiJIUzI1NiIsInR5cCI6IkpXVCIsImtpZCI6InYyln0.eyJ0eXBlljoiQ29uc3VtZXliLCJwYXlsb2FkIjp7ImNvb2N1bWVvSWWQlOIl2ODgyYTA3ZjY1MTI1ZWQzYWYyOTA4MjYiLCJs...></p></div><div data-bbox=)

Pilestraede 58, 5th floor, 1112 Copenhagen K, Denmark

Company no. 30276582

[GV742K-5YV39]

Attachment(s)

[image.png](#)

Shahana A (Trustpilot Content Integrity)

7 Aug 2025, 11:55 BST

Hello Anthony,

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Best regards,

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We are rated **4.4** out of 5

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Sent: Saturday, August 2, 2025 7:23 PM

To: Anthony Brodie <legionkillfeed@outlook.com>

Subject: [Trustpilot Content Integrity Team] - Decision on the review you’ve flagged - Ticket [#36723684](#)

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legionkillfeed@outlook.com

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Content Integrity Team



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Trustpilot A/S
Pilestraede 58, 5th floor, 1112 Copenhagen K, Denmark
Company no. 30276582

Email Headers (Raw)

X-Mozilla-Status	0001
X-Mozilla-Status2	00000000
From	Soul Legion <Brodies@REDACTED.email>
To	Trustpilot Content Integrity <contentintegrity@trustpilot.com>
Subject	Re: Decision on the review you've flagged - Ticket #36723684 - Ticket #36723684
Thread-Topic	Decision on the review you've flagged - Ticket #36723684 - Ticket #36723684
Thread-Index	AQHcB4nCJPUBooPeWkm7CybB1n0arLRXBRTkgAAJYbeAAAFYtYAAHN43
X-MS-Exchange-MessageSentRepresentingType	1
Date	Thu, 07 Aug 2025 23:28:41 +1000
Message-ID	<SL2P216MB2029AD3F4D7FE9059D33CEABDA2CA@SL2P216MB2029.KORP216.PROD.OUTLOOK.COM>
References	<GV742K5YV39@zendesk.com> <GV742K5YV39_6894860edf700_c4159015971ac_sprut@zendesk.com> <GV742K5YV39_688dd90a9bba_c115a0138746d_sprut@zendesk.com> <SL2P216MB2029C178437F38DEB6BC9901DA21A@SL2P216MB2029.KORP216.PROD.OUTLOOK.COM> <SL2P216MB2029797AA5047AB7989D895DDA23A@SL2P216MB2029.KORP216.PROD.OUTLOOK.COM> <CAM938V1=Mr9obUG1MXf2+CwrtvTweAwM_aug3niTF15ub93TvPA@mail.gmail.com> <SL2P216MB20291BAAB2F6696CFDB5368BDA2CA@SL2P216MB2029.KORP216.PROD.OUTLOOK.COM> <GV742K5YV39_68948e74c81e6_491590124558e_sprut@zendesk.com> <SL2P216MB2029FE23CD31636BD253F141DA2CA@SL2P216MB2029.KORP216.PROD.OUTLOOK.COM>
In-Reply-To	<SL2P216MB2029FE23CD31636BD253F141DA2CA@SL2P216MB2029.KORP216.PROD.OUTLOOK.COM>
Content-Language	en-US
X-MS-Has-Attach	yes
X-MS-TNEF-Correlator	
X-MS-Exchange-Organization-RecordReviewCfmType	0
msip_labels	
Content-Type	multipart/related; boundary="_002_SL2P216MB2029AD3F4D7FE9059D33CEABDA2CASL2P216MB2029KORP_"; type="text/html"
MIME-Version	1.0