Dear eSafety Commissioner,

I am writing in response to your email regarding my complaint (Reference **CYR-0672200**). Thank you for your prompt attention, but I must respectfully insist that the determination you provided is **incorrect and incomplete**. My complaint outlines a **coordinated campaign of adult cyber abuse** targeting me (Anthony Brodie) and my business, *Legion Killfeed*, which has not been adequately addressed. The abusive material in question clearly falls under the definition of *adult cyber-abuse* in the Online Safety Act 2021 – it involves **serious harassment, intimidation, and defamation** intended to cause me harm esafety.gov.au. Below, I detail the evidence and urge an immediate reassessment of this matter.

Overview of the Coordinated Abuse Campaign

To summarize the key facts from my formal complaint and evidence already provided:

- **Origins on Facebook (Incitement to Harass):** The abuse began with a defamatory Facebook post on **28 July 2025** by a user named **Daniel Santos** ("dani23COVID"). In that public post (in a DayZ gaming group), Mr. Santos falsely accused my service of *"scamming"* customers and explicitly encouraged others to *"take down"* my business. This was essentially a rallying cry for a **mob attack**, not a good-faith consumer review.

- **Cross-Platform Coordination by Multiple Individuals:** Following Mr. Santos's post, *at least five individuals across multiple countries (UK, USA, Canada)* joined in a coordinated effort to escalate the harassment beyond Facebook. Notably, **Mr. Danny Hayes** – a UK-based competitor – seized the opportunity to orchestrate attacks against me. He **openly urged** others in the Facebook comments to **mass-report** my platforms and **flood** us with negative reviews. For example, Mr. Hayes wrote *"Here is the report link guys… Please report to Discord… I have reported the Facebook and… a bad review…"* – effectively coordinating a raid on my Discord server, our Facebook page, and review sites. This was a **deliberate, organized attack** rather than isolated criticism.

- **Incitement of Fraudulent Refunds:** Mr. Hayes went even further, **encouraging fraudulent chargebacks** to hurt my business financially. In the same comment thread he told users that *"that's the fix then – PayPal refund and don't use [Legion] again!"*, urging them to file false refund claims. This incitement of **PayPal disputes/chargebacks** is essentially encouragement of fraud intended to cripple my revenue. Such behavior goes well beyond harassment – it shows an intent to inflict tangible economic harm.

- **Fake & Defamatory Reviews on Trustpilot:** The campaign quickly **spread to Trustpilot**, where a wave of malicious 1-star reviews appeared on my business profile between **29–31 July 2025**. These reviews were **coordinated "review bombing"** by the same group, none of whom are real customers. For example, an account named **"Cunt"** (using a vulgar slur as a username) posted a review falsely claiming we *"take people's money then block them"* – a complete lie and an insult-laden smear. Another user "**WARZONE**" called our service *"trash"* and claimed *"these people aren't nice at all,"* again with no actual experience to support it. These statements are **defamatory falsehoods** intended solely to damage our reputation. Indeed, Mr. Hayes himself contributed a Trustpilot review under his own name, calling us *"disgusting… nasty, toxic owners"* and warning *"you will regret purchasing"* our service. This was a direct attempt by a competitor to scare off potential customers with lies.

- **Harassing Slurs and Personal Attacks:** The **personal abuse** I have suffered as part of this campaign is extreme. In various posts and chats, I have been subjected to vile insults and slurs – at one point I was publicly labeled a *"pedophile"* by one of the attackers (Mr. Brett Jones, alias "MrTechN9ne"). This outrageous false accusation is intended to permanently destroy my personal and professional reputation. I have also been called "scammer," "trash," **obscene epithets** ("f*ing ct," etc.), and even told to kill myself. For instance, Mr. Santos wrote *"Legion will fall one way or another, you are trash…"* – essentially threatening to ruin my business – to which Mr. Hayes cheered *"couldn't have said it better* 👏*"*, egging on the abuse. The **tone is openly menacing and defamatory**, not mere criticism. These are **seriously hurtful attacks** on my character that have caused me intense distress.

- **Continued Harm and Platform Responses:** The **coordinated nature** of this abuse – across Facebook, Discord, and Trustpilot – demonstrates a campaign designed to maximize damage. Their objective, as they stated, is to *"take down"* my service by any means. I have already observed real impacts: **severe anxiety, lost sleep, and a drop in business revenue** due to reputational damage and customer hesitation. I followed proper channels by

reporting the content to Facebook, Trustpilot, and Discord. **Unfortunately, the responses from those platforms have been inadequate.** While **Trustpilot removed one review** (Mr. Hayes's, which they flagged for guideline violations), **several of the fake defamatory reviews remain online**, continuing to tarnish my company's name. On Facebook, a group admin eventually hid one of Mr. Santos's posts after complaints, but the **core offending post and lengthy harassment thread are still live** as of today. My standard reports to Facebook **have not succeeded** in getting the content removed. In short, despite **documented notices** and complaints to those services, much of the harmful material persists. (I have provided your office with an evidence bundle of screenshots and links corroborating all these points.)

All of the above conduct was thoroughly documented in my formal complaint (dated 4 August 2025) and its attachments. This is not a case of one or two rude comments – it is a **targeted, orchestrated harassment and defamation campaign** carried out by a group of individuals. The **intent to cause harm** to me is explicit and well-documented.

Qualifying as Adult Cyber Abuse under the Online Safety Act

The materials and conduct I reported **undoubtedly satisfy the threshold of "adult cyber abuse"** as defined in the Online Safety Act 2021. According to eSafety's own criteria, for content to fall under the adult cyber abuse scheme it must target an Australian adult and be both **"intended to cause serious harm" and "menacing, harassing or offensive in all the circumstances"** esafety.gov.au. This standard is clearly met here:

- **Intent to Cause Serious Harm:** The perpetrators' **stated aim** is to ruin my business and devastate my reputation. They coordinated attacks across platforms expressly to maximize damage. Mr. Hayes and others deliberately encouraged actions (fake refund claims, mass reporting) that would cause **financial harm** and reputational collapse. The **malicious intent** behind these actions is unmistakable – this was not casual criticism or a misunderstanding, but a campaign to inflict serious distress and economic loss. As I noted in my complaint, this behavior – including *"false accusations of heinous crimes"* and *"organized attempts to financially harm"* me – *"appear to clearly meet the threshold of adult cyber-abuse material"* under the law.

- **Menacing, Harassing and Offensive Content:** The content itself is extremely abusive by any reasonable standard. The posts and reviews contain **excessively hurtful and defamatory insults** (e.g. branding me a *"pedophile"*, "toxic scammer", "trash", etc.) and even **threats/intimidation** (e.g. *"Legion will fall one way or another"*). This is precisely the kind of **menacing and harassing content** the Act was intended to cover – it *"places a person in physical or mental danger"* and is *"excessively hurtful"* and persistent. I have been subjected to repeated, targeted abuse that any ordinary person would find deeply offensive and frightening. The **cumulative effect** of this coordinated harassment (the "pile-on" from multiple sources) makes it even more harmful *"in all the circumstances."*

- **Targeted at an Australian Individual:** It is uncontested that *I* (the victim) am an Australian citizen residing in Sydney, and my business is Australia-based. The abuse is directed *specifically* at me and Legion Killfeed. The fact that some attackers are overseas does not change the fact that **the harm is happening here in Australia**, to an Australian adult and business. I emphasize that Australian law and the eSafety Commissioner's mandate exist to protect Australians from exactly this kind of online abuse **"even when it crosses borders."** As I wrote in my complaint, the international nature of the perpetrators *"should not preclude action – rather, it underscores the need for regulatory bodies like eSafety to coordinate with platforms and foreign counterparts to protect Australians from cross-border online harm."* The jurisdictional nexus (Australian victim and harm) is clearly satisfied in this case.

Given the above, **I am frankly at a loss to understand how the eSafety Office concluded that this content does not meet the threshold for adult cyber abuse.** The evidence of serious harm and menacing harassment is overwhelming. By any objective measure, this is the very type of egregious online abuse that the Online Safety Act's adult cyber abuse provisions were designed to address.

Deficiencies in the Determination and Request for Reassessment

Your determination email did not address many of these critical facts, and it appears to misunderstand the gravity of the situation. It may be that the **full scope of the coordinated attack was not taken into account**. I urge you to consider *all* the evidence in context. This is **not** a mere individual "negative review" or a single angry comment – it is a **sustained, multi-platform assault** on my reputation and safety. The **"in all the circumstances"** test requires looking at the pattern as a whole, which clearly reveals a campaign of intimidation and vilification. Ignoring the coordinated

nature of the abuse (or treating each post in isolation) would be a mistake and would **downplay the serious harm** being caused.

I respectfully request an **urgent reassessment** of my complaint **under the proper standard for adult cyber abuse.** All the elements required for eSafety intervention are present, and I have provided copious evidence to your office (including screenshots, links, and prior reports). For your convenience, I have reiterated the key points above, with references to the evidence already submitted. If any documentation was missed or needs clarification, I am ready to provide it immediately. There should be no ambiguity that this content is *"seriously harmful"* and *"menacing, harassing or offensive"* – the documented slurs, threats, and defamation speak for themselves.

Furthermore, I want to highlight that **the abusive content remains live** and the harm is ongoing **right now**. As of today, the original Facebook post (and its comment thread) is still up, and several fake Trustpilot reviews are still published. Every day that this material stays online, I suffer further damage: more people see the lies about me, more attackers may join in, and my mental well-being continues to suffer. I have **exhausted all other avenues** to get this content removed – I filed reports with Facebook/Meta, Trustpilot, and even involved overseas police (Thames Valley Police in the UK) where appropriate. Those efforts have yielded only partial results and slow progress. **It is precisely because the platforms failed to fully act** that I turned to eSafety. Your website and mandate make clear that when a platform **"does not help you, eSafety can direct them to remove seriously harmful content quickly."** esafety.gov.au In this case, the platforms have not adequately helped me, and I am asking eSafety to exercise its powers as Australia's online safety regulator.

The Online Safety Act grants your office broad authority to issue removal notices to service providers and individuals for content that meets the adult cyber abuse definition. In my formal complaint, I specifically urged eSafety to utilize these powers – to send takedown requests to Facebook (Meta), Trustpilot, Discord, and any other relevant platforms – because your intervention can succeed where individual user complaints have failed. I respectfully note that **your Office has a statutory duty to Australians who are suffering serious online abuse**. Failing to act in a case with such abundant evidence of serious, coordinated harassment would contradict the very purpose of the adult cyber abuse scheme.

Consequences of Inaction

I say this with respect: it would be **unacceptable for eSafety to leave this case unresolved**. To do nothing in the face of *clear* adult cyber abuse would not only leave me, the victim, without recourse, but also send a message that coordinated online attacks can continue with impunity even when reported to authorities. I am **determined to pursue all available avenues** to seek protection and justice. If the eSafety Commissioner's office ultimately **declines to take appropriate action**, I will have no choice but to **escalate this matter to your oversight bodies and other authorities**. This may include lodging a formal complaint with the relevant government oversight entity (for example, the Commonwealth Ombudsman or the Department overseeing eSafety) and seeking support from law enforcement and regulatory agencies outside of eSafety's purview. I truly hope that will not be necessary. My goal is **not** conflict with your office, but rather to prompt the action that is desperately needed in this dire situation.

In summary, I urge you in the strongest terms to reconsider the determination on complaint CYR-0672200. The online content reported *does* meet the threshold for serious adult cyber abuse – the evidence is overwhelming that it involves sustained, malicious harassment intended to cause serious harm. I ask that you use the powers of the Online Safety Act to intervene swiftly: issue notices to have the defamatory Facebook posts removed, have the fake reviews on Trustpilot taken down, and ensure the perpetrators' accounts (which are being used solely to harass) are dealt with. The eSafety Commissioner was established as a safety net for Australians in exactly these kinds of situations, and I am **counting on your office to act** to stop this campaign of cyber abuse against me.

Thank you for your attention to this urgent matter. I am available at any time to provide further information or clarification. I trust that upon reviewing the facts in full, you will reach a different determination – one that recognizes this coordinated attack for what it is and takes steps to **remedy the serious harm** being done. I appreciate your prompt reconsideration and look forward to your reply.

As I was drafting this response, **Brett** — one of the individuals directly responsible for the coordinated attacks already detailed — joined my Discord server alongside another known participant, **"MRFATDIX."** Their goal was not support, inquiry, or business-related discussion. It was purely to continue the harassment.

- **10:58 AM** – *"Mr Tech N9ne" (Brett)* joined and posted: *"Hi anthony* 🧐*"*

- **11:04 AM** – *"MRFATDIX"* followed with: *"Hell yea this discord is popping."*
- **11:18 AM** – I responded: *"Hey Brett, enjoy the cops visiting?" (Brett Jones has been reported to the police in his country for the pedophilia comments)*

This behaviour was not spontaneous. It directly followed **a string of vile, targeted abuse in *their own Discord server*** — screenshots of which were privately sent to me by someone disturbed by what was being said. These screenshots (now attached) show users including **MRFATDIX**, **Mr Tech N9ne**, and **King_Geektheif** making graphic sexual insults, homophobic slurs, pedophile insinuations, and taunting comments about my personal appearance, my server, and my professional work. One user proudly bragged about **reporting my Facebook page**; others discussed **joining my Discord purely to continue the abuse**. They did exactly that.

This is no longer a matter of isolated trolling or unpleasant speech. It is a **coordinated international cyber abuse campaign** across multiple platforms. Your office has already been supplied formal complaints, PDF evidence, screenshots, and a breakdown of the links between these actors.

What else must be done before you classify this as **adult cyber abuse under the Online Safety Act 2021 (Cth)?** Your own published guidance states that persistent online harassment, intimidation, humiliation, and abuse of a person via digital means qualifies — and every single one of those is occurring here.

If your office fails to take appropriate action again, I will be filing a **formal complaint to the Commonwealth Ombudsman**, and pursuing this via other national and international authorities who have already accepted submissions.

Sincerely,

Anthony Brodie
Owner, Legion Killfeed

https://www.facebook.com/groups/299960322481369/permalink/757760916701305/

Straight after "Matt Mcgloughin" commented, this review was left on Legion:

https://www.trustpilot.com/reviews/6891f28ff1af81b4b169cffd

And Trustpilot has received at least 19 emails about these coordinated attacks.

This user was sent by Brett Jones to cause disruptions after he was banned.

He even directly messaged me saying so

In retaliation to Brett Jones' lawful termination.

This is just 157 commends against my business, insighting false reviews, but nah, you don't have the authority to do your job? Seriously?

From: eSafety Hotline <online@esafety.gov.au>
Sent: Thursday, August 7, 2025 11:33 AM
To: Anthony Brodie <legionkillfeed@outlook.com>
Subject: Your report to the eSafety Commissioner: CYR-0672200 [SEC=OFFICIAL:Sensitive] CRM:0181467

Complaint Reference: CYR-0672200
Dear Anthony,
Thank you for your report to the eSafety Commissioner (eSafety).

eSafety is the Australian Government's independent online safety regulator and our purpose is to help safeguard Australians at risk of online harms and to promote safer, more positive online experiences.

The Illegal and Restricted Content Team can help remove online content that is class 1 material or class 2 material which is assessed with reference to Australia's National Classification Scheme.

This material ranges from seriously harmful material such as child sexual abuse or pro-terror content, through to content which should not be accessed by children.

We reviewed the content available and did not locate material that met the threshold for removal or restriction under the Online Safety Act 2021 (Cth).

While it does not meet our threshold there may be other options available to assist you such as making a report to the online service directly. We have further information about managing the impacts of online content on our website here: https://www.esafety.gov.au/report/options-if-esafety-cant-investigate

Further information about reporting online harm to eSafety and what we can investigate is also available at: https://www.esafety.gov.au/report
We recommend you submit a report to the Adult Cyber Abuse team for assessment of any adult cyber abuse. Please refer to our online form at the following URL: https://forms.esafety.gov.au/Infiniti/Produce/wizard/5f9d0930-4b23-4db5-9916-62bb383e2300/?portal=1
Thank you for bringing this matter to our attention.

Regards
Illegal and Restricted Content Team
eSafety Commissioner
E online@esafety.gov.au
W www.esafety.gov.au

Australian Government | eSafetyCommissioner

Attachments:

Coordinated Harrassment.pdf	2.3 MB
Submitted-Brett-Jones.pdf	403 KB
Formal Criminal Complaint to Canadian Authorities Brett Jone.pdf	144 KB
The Drama.pdf	3.6 MB

Referenced Files

ocesc-logo-inline.png	https://www.esafety.gov.au/sites/default/files/2019-10/ocesc-logo-inline.png

Email Headers

Subject	Re: Your report to the eSafety Commissioner: CYR-0672200 [SEC=OFFICIAL:Sensitive] CRM:0181467
From	Soul Legion <legionkillfeed@outlook.com>
Date	Thu 7 Aug 2025, 12:13 PM
To	eSafety Hotline <online@esafety.gov.au>
X-Mozilla-Status	0001
X-Mozilla-Status2	00000000
Thread-Topic	Your report to the eSafety Commissioner: CYR-0672200 [SEC=OFFICIAL:Sensitive] CRM:0181467
Thread-Index	AU1ipGwo70GYk3qS4JcAYjzcBzs+y51JMcRd
X-MS-Exchange-MessageSentRepresentingType	1
Message-ID	<SL2P216MB2029DDFEA439506D98747292DA2CA@SL2P216MB2029.KORP216.PROD.OUTLOOK.COM>
References	<16C653CCCD3C49A6B69AE109C69306BA1DC073B3ECB3@ONLINE.ESAFETY.GOV.AU>
In-Reply-To	<16C653CCCD3C49A6B69AE109C69306BA1DC073B3ECB3@ONLINE.ESAFETY.GOV.AU>
Content-Language	en-US
X-MS-Has-Attach	yes
X-MS-Exchange-Organization-RecordReviewCfmType	0
Content-Type	multipart/mixed; boundary="_012_SL2P216MB2029DDFEA439506D98747292DA2CASL2P216MB2029KORP_"
MIME-Version	1.0