

From: TrustSafety <trust.operations@trustpilot.com>
To: "Brodies@REDACTED.email" <Brodies@REDACTED.email>
Subject: Update on your request #00238048 [thread::D8JatV_idnWWZh_2xTPUg2A::]
Date: Fri, 08 Aug 2025 13:29:43 +0000

Hi,

Thank you for getting in touch.

We've reviewed the review you mentioned and can confirm that it has already been flagged. Our Content Integrity team has investigated the matter and contacted you with the outcome.

To avoid any miscommunication and to ensure you receive the best possible assistance, please reply directly within that ticket.

Best regards,

Airne



See our reviews



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----- Original Message -----

From: Trust Support [trust.operations@trustpilot.com]
Sent: 08/08/2025 03:47
To: Brodies@REDACTED.email
Subject: Follow-up to your recent inquiry - Ticket #00238048

Hi ,

We're just following up on your recent inquiry entitled 'Inbound enquiry - Fake reviews'.

Things are a little busier than usual right now, which has caused a slight delay in our response. We sincerely appreciate your patience as we work to get back to you as soon as possible.

In the meantime, you can check our [Help Center](#), which may already have the answers you're looking for.

Thanks again for your understanding.

Best,
Trustpilot

Email Headers (Raw)

X-Mozilla-Status	0001
X-Mozilla-Status2	00000000
Received	from SY4P282MB4190.AUSP282.PROD.OUTLOOK.COM (2603:10c6:10:1c9::10) by MEYP282MB3301.AUSP282.PROD.OUTLOOK.COM with HTTPS; Fri, 8 Aug 2025 13:29:49 +0000
Received	from SN7PR04CA0214.namprd04.prod.outlook.com (2603:10b6:806:127::9) by SY4P282MB4190.AUSP282.PROD.OUTLOOK.COM (2603:10c6:10:1c9::10) with Microsoft SMTP Server (version=TLS1_2, cipher=TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384) id 15.20.9009.18; Fri, 8 Aug 2025 13:29:47 +0000
Received	from SN1PEPF00036F3E.namprd05.prod.outlook.com (2603:10b6:806:127:cafe::b9) by SN7PR04CA0214.outlook.office365.com (2603:10b6:806:127::9) with Microsoft SMTP Server (version=TLS1_3, cipher=TLS_AES_256_GCM_SHA384) id 15.20.9009.16 via Frontend Transport; Fri, 8 Aug 2025 13:29:44 +0000
Authentication-Results	spf=pass (sender IP is 16.170.103.25) smtp.mailfrom=w62kr8p8iimqn6.2-bu0peaw.swe54.bnc.salesforce.com; dkim=pass (signature was verified) header.d=trustpilot.com;dmARC=pass action=none header.from=trustpilot.com;compauth=pass reason=100
Received-SPF	Pass (protection.outlook.com: domain of w62kr8p8iimqn6.2-bu0peaw.swe54.bnc.salesforce.com designates 16.170.103.25 as permitted sender) receiver=protection.outlook.com; client-ip=16.170.103.25; helo=smtp-091fc18f92d62abe7.core1.sfdc-cehfh.smta.salesforce.com; pr=E
Received	from smtp-091fc18f92d62abe7.core1.sfdc-cehfh.smta.salesforce.com (16.170.103.25) by SN1PEPF00036F3E.mail.protection.outlook.com (10.167.248.22) with Microsoft SMTP Server (version=TLS1_3, cipher=TLS_AES_256_GCM_SHA384) id 15.20.9009.8 via Frontend Transport; Fri, 8 Aug 2025 13:29:44 +0000
X-IncomingTopHeaderMarker	OriginalChecksum:4323058E0728DC22C5B1B4DF0B4525DC373E3EC6A975DB05642585468B07BB3F;UpperCasedChecksum:E18B70537AA12DB531820EB6F5EDC1027497C9FEF96193689B5A521258B46C3E;SizeAsReceived:2240;Count:25
Return-Path	trust.operations=trustpilot.com__0-620rkj8uhc7xq@w62kr8p8iimqn6.2-bu0peaw.swe54.bnc.salesforce.com
DKIM-Signature	v=1; a=rsa-sha256; c=relaxed/simple; d=trustpilot.com; s=salesforce2; t=1754659783; bh=VgKgE8WqBmQLiqiANfJeqaGq6sSnbNBWEn50dBOcZlQ=; h=Date:From:To:Subject:MIME-Version:Content-Type; b=QhqtC0gWstT9KJiYnqT90mDB9BRf0nPPIK08XhFijJKPNEx3qNEIKFSKeW10PusF VyrKLbtPmub3 FXhKkCHW4WRWCc7Wk4oKyoZq2ax5Nu/4h2/xdhYSW73r8qPsZb7mJyr zJ4fn8QNNQ6c+nENEjD1864UE522w4Ehyp4VyUIM=
Received	from [127.0.0.1] ([127.0.0.1:59974] helo=eaas-6.eaas.emailinfra.svc.cluster.local) by mx1.core1.sfdc-cehfh.smta.salesforce.com (envelope-from <trust.operations=trustpilot.com__0-620rkj8uhc7xq@w62kr8p8iimqn6.2-bu0peaw.swe54.bnc.salesforce.com>) (ecelerity 4.7.0.20111 r(msys-ecelerity:tags/4.7.0-ga*0)) with ESMTP id F9/BB-00819-7CBF5986; Fri, 08 Aug 2025 13:29:43 +0000
Received	from 127.0.0.1 (localhost. [127.0.0.1]) by eaas-6 (EaaS) id <msLac00000000000000000000000000000000T0OG5H00miVPklxuSRGwVkwgvjonQw@sfdc.net> 00000000000000000000000000000000T0OG5H00miVPklxuSRGwVkwgvjonQw@sfdc.net> for <"Brodiess@REDACTED.email" <Brodiess@REDACTED.email>> Fri, 8 Aug 2025 13:29:43 GMT (GMT)
Date	Fri, 08 Aug 2025 13:29:43 +0000
From	TrustSafety <trust.operations@trustpilot.com>
Sender	noreply@salesforce.com
To	"Brodiess@REDACTED.email" <Brodiess@REDACTED.email>
Message-ID	<msLac000T0OG5H00miVPklxuSRGwVkwgvjonQw@sfdc.net>
In-Reply-To	<wTYiA000T0NMEL00WM63x08kSN2d9EUGqYyxOQ@sfdc.net>
References	<wTYiA000T0NMEL00WM63x08kSN2d9EUGqYyxOQ@sfdc.net>
Subject	Update on your request #00238048 [thread::D8JatV_idnWWZh_2xTPUg2A::]
Content-Type	multipart/alternative; boundary="-----_Part_3397_1755737086.1754659783197"
X-SFDC-LK	00D20000000BU0P
X-SFDC-User	005Sh000001gvVx
X-Sender	postmaster@salesforce.com
X-mail_abuse_inquiries	http://www.salesforce.com/company/abuse.jsp
X-SFDC-TLS-NoRelay	1
X-SFDC-CORRELATION-ID	00039mgaa9hsde6q
X-SFDC-Binding	1WrIRBV94myi25uB
X-SFDC-App	coreapp
X-SFDC-EmailCategory	quickActionEmail
X-SFDC-EntityId	500Sh00000RY9yz
X-SFDC-Interface	internal
X-IncomingHeaderCount	25
X-MS-Exchange-Organization-ExpirationStartTime	08 Aug 2025 13:29:44.8055 (UTC)
X-MS-Exchange-Organization-ExpirationStartTimeReason	OriginalSubmit
X-MS-Exchange-Organization-ExpirationInterval	1:00:00:00.0000000
X-MS-Exchange-Organization-ExpirationIntervalReason	OriginalSubmit
X-MS-Exchange-Organization-Network-Message-Id	2f9e5f2e-b00c-4311-7d98-08ddd67fa375

X-EOPAttributedMessage	0
X-EOPTenantAttributedMessage	84df9e7f-e9f6-40af-b435-aaaaaaaaaaaa:0
X-MS-Exchange-Organization-MessageDirectionality	Incoming
X-MS-PublicTrafficType	Email
X-MS-TrafficTypeDiagnostic	SN1PEPF00036F3E:EE_][SY4P282MB4190:EE_]MEYP282MB3301:EE_
X-MS-Exchange-Organization-AuthSource	SN1PEPF00036F3E.namprd05.prod.outlook.com
X-MS-Exchange-Organization-AuthAs	Anonymous
X-MS-UserLastLogonTime	8/8/2025 12:24:20 PM
X-MS-Office365-Filtering-Correlation-Id	2f9e5f2e-b00c-4311-7d98-08ddd67fa375
X-MS-Exchange-EOPDirect	true
X-Sender-IP	16.170.103.25
X-SID-PRA	TRUST.OPERATIONS@TRUSTPILOT.COM
X-SID-Result	PASS
X-MS-Exchange-Organization-SCL	1
X-Microsoft-Antispam	BCL:0;ARA:1444111002 9400799033 9000799050 58200799018 21080799006 9800799015 10300799035 29080799003 1680799057 461199028 47200799021 3151999006 4141999021 8011999015 6111999015 3412199025 440099028 13082799006 22062799003 26104999006 21101999018 1122599019 16125499006 1370799030 1380799030 1360799030 56899033;
X-MS-Exchange-CrossTenant-OriginalArrivalTime	08 Aug 2025 13:29:44.3670 (UTC)
X-MS-Exchange-CrossTenant-Network-Message-Id	2f9e5f2e-b00c-4311-7d98-08ddd67fa375
X-MS-Exchange-CrossTenant-Id	84df9e7f-e9f6-40af-b435-aaaaaaaaaaaa
X-MS-Exchange-CrossTenant-AuthSource	SN1PEPF00036F3E.namprd05.prod.outlook.com
X-MS-Exchange-CrossTenant-AuthAs	Anonymous
X-MS-Exchange-CrossTenant-FromEntityHeader	Internet
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X-MS-Exchange-Transport-CrossTenantHeadersStamped	SY4P282MB4190
X-MS-Exchange-Transport-EndToEndLatency	00:00:05.0911446
X-MS-Exchange-Processed-By-BccFoldering	15.20.9009.009
X-Microsoft-Antispam-Mailbox-Delivery	ucf:0;jmr:0;ex:0;auth:1;dest:I;ENG:-(5062000311)(920221119095)(90000117)(920221120095)(90010023)(91010020)(91040095)(9050020)(9100341)(944500132)(4810010)(4910033)(9575002)(10195002)(9320005)(120001);
X-Message-Delivery	Vj0xLjE7dXM9MDtsPTA7YT0wO0Q9MTiHRD0xO1NDTD0z
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