

From: Soul Legion <Brodies@REDACTED.email>
To: Trustpilot Content Integrity <contentintegrity@trustpilot.com>
Subject: Re: Decision on the review you've flagged - Ticket #36755418 - Ticket #36755418
Date: Fri, 08 Aug 2025 00:19:41 +1000

⚠ **Snowflake Warning: If you're easily offended by swearing, emotion, or being held accountable for your incompetence — stop reading. This one isn't for you.**

Halla,

Drop the attitude, dickhead. Your reply came **FOUR days** after I raised the issue, and instead of a meaningful response, I get a **patronising, pre-written pile of shit** acting like this is just business as usual and I should be thankful anything was done at all.

Let's spell it out so even your "content integrity team" can follow it:

You allowed fake reviews to publish. You delayed removal. You failed to read what was actually sent. And now you're replying with smug copy-paste bullshit as if I'm in the wrong for chasing it.

This isn't about the reviews that were already taken down — *those were flagged days ago*. The problem is you **don't even know what's still active and what isn't**, you're **responding to old tickets as if they're new**, and you've **ignored context, evidence, user links**, and the **coordinated nature of the attacks** entirely.

You let **known bad actors** post reviews under aliases. You've got **open evidence** of abuse — timestamps, screenshots, fake names, cross-platform harassment — and you've done **fuck-all**. Meanwhile, my business, **Legion Killfeed**, is being dragged through the mud because **your platform enabled it**, then acted like *my reaction* was the real problem.

- I have already filed a formal complaints with the **ACCC, UK CMA**, and the **Danish Consumer Ombudsman**.
- I am looking into **civil legal proceedings** for defamation and platform negligence.
- You, every staff member who replied and Trustpilot will be named, because this **isn't just company-level failure**, it's *personal negligence*.

And yes, I know, respect — you're gonna bitch that I fucking swore. **Suck it up, princess**. You're lucky a few words said out of anger are all you got after your **incompetent platform violated my rights, slandered my business, then acted like me getting angry about it was my fault**.

And you clowns are the ones who **can't even tell what tickets are open and which are closed**, clearly — because you keep replying to the **copious attempts made SEVERAL DAYS AGO** as if I just sent them.

Anthony Brodie
Owner — **Legion Killfeed**
<https://killfeed.co>

From: Trustpilot Content Integrity <contentintegrity@trustpilot.com>
Sent: Friday, August 8, 2025 12:05 AM

To: Anthony Brodie <legionkillfeed@outlook.com>

Subject: Decision on the review you've flagged - Ticket #36755418 - Ticket #36755418



Halla (Trustpilot Content Integrity)

7 Aug 2025, 15:05 BST

Hello,

Thank you for reaching us.

First of all, please rest assured that we take this matter very seriously. we want to inform you that the **three already flagged reviews have already been reviewed and taken offline from your platform:**

688d14d8f18ef096196c8c63 — already taken offline

688be04caeacae9cc58c81cb — also taken offline

688b94bee4c305e4065e432c — also taken offline

Second point, regarding the review submitted under the name "**Robert McDonovan**", we have reopened the report and launched a fresh investigation. We are committed to keeping you updated and will inform you promptly about any further actions we take.

Third point, you mentioned that **some individuals have been attacks you on social media**, which is deeply concerning. To address this properly, **we will escalate the issue to our concerned team**. They will reach out to you as soon as possible to ensure you receive the full support you deserve.

Thank you for sharing your experience with us and for your understanding.

Warm regards,

Halla,

Content Integrity Team



We are rated **4.4** out of **5**

Anthony Brodie

7 Aug 2025, 10:40 BST

Hello,

Thank you for your copy-and-paste response.

Please note that my business is being actively defamed, and your team should be thoroughly reviewing every email before replying — if basic logical reasoning is applied.

Regarding the review I'm referring to — not the one linked to this ticket — please take it offline immediately.

If your process requires you to copy and paste responses until you eventually reach the correct email, please ensure you actually read the context and respond accordingly.

Hoping you burn in hell for ruining my reputation,

Anthony Brodie

Aggrieved Consumer forced to use your illegally operating platform.

[cid:bbb57e4e-c945-478e-81b3-16ce8821cd64]

Attachment(s)

[image.png](#)

Anthony Brodie

7 Aug 2025, 09:25 BST

There is nothing fair about any of what's continued to happen.

You let a coordinated group post fake reviews, encourage others to do the same, and even allowed one with the username "Cunt" to accuse my business of "robbing clients" — all while ignoring direct evidence, police reports, and multiple formal complaints. Your moderation team let these sit live for days, causing measurable damage to my reputation and income. That's not fairness. That's negligence.

Your system failed at every step — allowing lies to be published, letting them stay up far too long, and now responding in fragments, days apart, after the harm has been done. You're only reviewing individual reports when the issue has always been organised abuse across multiple reviews, accounts, and platforms — something you were told about in the very first complaint.

So no — don't act like this was handled fairly. It wasn't. You've been drip-feeding generic responses after ignoring nearly 20 emails. Now go read them properly — all of them — then come back with a full, accountable answer. Or don't, and I'll see you in court.

Anthony Brodie

Owner – Legion Killfeed

I will continue to reply to them all until all are removed from my profile, I don't give a damn what ticket it is.

You keep refusing to remove

[cid:455aa10c-4523-43f1-b49d-34c75da107d7]

This is defamation, plain and simple. It causes real-world commercial harm, and you are now replying days later, which completely undermines your obligations to act "fairly and promptly" when unlawful content is flagged.

Let me be clear:

*

I will continue to reply to every single defamatory review you leave live.

*

I do not care what ticket ID it falls under.

*

Every response becomes evidence — not just of the abuse, but of your deliberate negligence.

You're charging businesses for "priority support" while giving attackers a free platform to commit reputational sabotage.

That alone renders your process incompatible with basic legal standards in Australia, the UK, and the EU.

If your system is incapable of identifying clearly defamatory content like this — and you knowingly allow it to remain published — then you are actively republishing libel. And as previously warned, that strips you of intermediary immunity under UK and Australian law.

You are now fully on notice. Every single review like this that remains on my profile will be individually documented, responded to, and escalated until I receive confirmation of permanent removal.

[cid:9d537de3-a520-4c54-a599-52ccc8610b25]

From: Trustpilot Content Integrity <contentintegrity@trustpilot.com>

Sent: Thursday, August 7, 2025 5:58 PM

To: Anthony Brodie <legionkillfeed@outlook.com>

Subject: Decision on the review you've flagged - Ticket [#36755418](#) - Ticket [#36755418](#)

[https://d1pggke3goo8l6.cloudfront.net/10x7HHXvSWyealMGYmoQ_tp-logo-rgb.png]

Halla (Trustpilot Content Integrity)

7 Aug 2025, 08:58 BST

Hello,

Thank you for reaching us.

Please note that we assist case by case, carefully reviewing each situation to ensure accuracy and fairness.

Regarding the review you're replying in the ticket related to, please note that it is already offline.

If you have any concerns about any other review, please provide more context so we can better assist you.

Best regards,

Halla,

Content Integrity Team

[<https://emailsignature.trustpilot.com/logo.png>]

[<https://emailsignature.trustpilot.com/newsletter/en-GB/1/46d6a890000064000500e0c3/stars%402x.png>]

<<https://www.trustpilot.com/review/trustpilot.com>>

[https://emailsignature.trustpilot.com/signature/en-US/2/46d6a890000064000500e0c3/text_zendesk.png]

Trustpilot trades on the London Stock Exchange under the ticker TRST

Anthony Brodie

3 Aug 2025, 23:20 BST

Can you actually read my last 10 emails? Or am I taking your to court?

Trustpilot System (Trustpilot Content Integrity)

3 Aug 2025, 22:04 BST

Hi Anthony Brodie,

Thanks for the inquiry about the review by Danny Hayes, which you flagged for containing defamatory content.

The decision

We reached out to the reviewer to ask them to consider editing or deleting the content you highlighted as defamatory. Since the reviewer hasn't updated their review to edit or delete this content, we've removed the review from your profile page.

If you have any questions, please let us know by replying to this email.

Thanks,

Content Integrity Team

[\[https://emailsignature.trustpilot.com/logo.png\]](https://emailsignature.trustpilot.com/logo.png)

[\[https://emailsignature.trustpilot.com/newsletter/en-GB/1/46d6a890000064000500e0c3/stars%402x.png\]](https://emailsignature.trustpilot.com/newsletter/en-GB/1/46d6a890000064000500e0c3/stars%402x.png)

[<https://www.trustpilot.com/review/trustpilot.com>](https://www.trustpilot.com/review/trustpilot.com)

[\[https://emailsignature.trustpilot.com/signature/en-US/2/46d6a890000064000500e0c3/text_zendesk.png\]](https://emailsignature.trustpilot.com/signature/en-US/2/46d6a890000064000500e0c3/text_zendesk.png)

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Trustpilot A/S

Pilestraede 58, 5th floor, 1112 Copenhagen K, Denmark

Company no. 30276582

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Annnnd They Are on Notice.pdf

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Submitted-Brett-Jones.pdf
Formal Criminal Complaint to Canadian Authorities Brett Jone.pdf
Formal Complaint to the eSafety Commissioner – Coordinated International Harassment and Defamation C.pdf
Formal Complaint to Thames Valley Police.pdf
Trustpilot_Complaint_04Aug2025.pdf
Meta_Complaint_04Aug2025.pdf
The Drama.pdf

Attachment(s)

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[Complaint_to_Danish_Consumer_Authority_Detailed.pdf](#)
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[Submitted-Brett-Jones.pdf](#)
[Formal Complaint to the eSafety Commissioner – Coordinated International Harassment and Defamation C.pdf](#)
[Formal Complaint to Thames Valley Police.pdf](#)
[Formal Criminal Complaint to Canadian Authorities Brett Jone.pdf](#)
[Trustpilot_Complaint_04Aug2025.pdf](#)
[Meta_Complaint_04Aug2025.pdf](#)
[The Drama.pdf](#)

Halla (Trustpilot Content Integrity)

7 Aug 2025, 08:58 BST

Hello,

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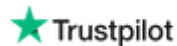
Regarding the review you're replaying in the ticket related to, please note that it is already offline.

If you have any concerns about any other review, please provide more context so we can better assist you.

Best regards,

Halla,

Content Integrity Team



We are rated **4.4** out of **5**

Trustpilot trades on the London Stock Exchange under the ticker **TRST**

Anthony Brodie

3 Aug 2025, 23:20 BST

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3 Aug 2025, 22:04 BST

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The decision

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Thanks,

Content Integrity Team



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Trustpilot A/S
Pilestraede 58, 5th floor, 1112 Copenhagen K, Denmark
Company no. 30276582

Email Headers (Raw)

X-Mozilla-Status	0001
X-Mozilla-Status2	00000000
From	Soul Legion <Brodies@REDACTED.email>
To	Trustpilot Content Integrity <contentintegrity@trustpilot.com>
Subject	Re: Decision on the review you've flagged - Ticket #36755418 - Ticket #36755418
Thread-Topic	Decision on the review you've flagged - Ticket #36755418 - Ticket #36755418
Thread-Index	AQHcB3EYRfEkG6MCqEenLRpbv75gtrRW68PYgABN9OSAAABg6g==
X-MS-Exchange-MessageSentRepresentingType	1
Date	Fri, 08 Aug 2025 00:19:41 +1000
Message-ID	<SL2P216MB202932A571EC079709E788D1DA2CA@SL2P216MB2029.KORP216.PROD.OUTLOOK.COM>
References	<LV0JL7XXE63@zendesk.com> <LV0JL7XXE63_68945cad8077e_5a15909949f_sprut@zendesk.com> <LV0JL7XXE63_68945cad65959_a01590680de_sprut@zendesk.com> <LV0JL7XXE63_688fcef1a4d4_a415a02746d_sprut@zendesk.com> <SL2P216MB2029C3EAC7CD784F0364849ADA20A@SL2P216MB2029.KORP216.PROD.OUTLOOK.COM>; <SL2P216MB20299DD37B1ECCB622E183E2DA2CA@SL2P216MB2029.KORP216.PROD.OUTLOOK.COM> <PU4P216MB20271757CC74E83063BD5C50DA2CA@PU4P216MB2027.KORP216.PROD.OUTLOOK.COM> <LV0JL7XXE63_6894b295e723_5515901234c1_sprut@zendesk.com>
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In-Reply-To	<LV0JL7XXE63_6894b295e723_5515901234c1_sprut@zendesk.com>
Content-Language	en-US
X-MS-Has-Attach	
X-MS-TNEF-Correlator	
X-MS-Exchange-Organization-RecordReviewCfmType	0
msip_labels	
Content-Type	text/html; charset="utf-8"
Content-Transfer-Encoding	base64
MIME-Version	1.0