

From: Trust Support <trust.operations@trustpilot.com>
To: "Brodies@REDACTED.email" <Brodies@REDACTED.email>
Subject: Follow-up to your recent inquiry - Ticket #00238048
Date: Fri, 08 Aug 2025 02:47:10 +0000

Hi ,

We're just following up on your recent inquiry entitled 'Inbound enquiry - Fake reviews'.

Things are a little busier than usual right now, which has caused a slight delay in our response. We sincerely appreciate your patience as we work to get back to you as soon as possible.

In the meantime, you can check our [Help Center](#), which may already have the answers you're looking for.

Thanks again for your understanding.

Best,

Email Headers (Raw)

X-Mozilla-Status	0001
X-Mozilla-Status2	00000000
Received	from SY8P282MB4817.AUSP282.PROD.OUTLOOK.COM (2603:10c6:10:25e::14) by MEYP282MB3301.AUSP282.PROD.OUTLOOK.COM with HTTPS; Fri, 8 Aug 2025 02:47:16 +0000
Received	from MN0PR04CA0013.namprd04.prod.outlook.com (2603:10b6:208:52d::18) by SY8P282MB4817.AUSP282.PROD.OUTLOOK.COM (2603:10c6:10:25e::14) with Microsoft SMTP Server (version=TLS1_2, cipher=TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384) id 15.20.9009.18; Fri, 8 Aug 2025 02:47:14 +0000
Received	from MN1PEPF0000F0E1.namprd04.prod.outlook.com (2603:10b6:208:52d:cfe::b6) by MN0PR04CA0013.outlook.office365.com (2603:10b6:208:52d::18) with Microsoft SMTP Server (version=TLS1_3, cipher=TLS_AES_256_GCM_SHA384) id 15.20.9009.16 via Frontend Transport; Fri, 8 Aug 2025 02:47:11 +0000
Authentication-Results	spf=pass (sender IP is 13.50.31.44) smtp.mailfrom=t1rwr3g14oo1.2-bu0peaw.swe54.bnc.salesforce.com; dkim=pass (signature was verified) header.d=trustpilot.com;dmarc=pass action=None header.from=trustpilot.com;compauth=pass reason=100
Received-SPF	Pass (protection.outlook.com: domain of t1rwr3g14oo1.2-bu0peaw.swe54.bnc.salesforce.com designates 13.50.31.44 as permitted sender) receiver=protection.outlook.com; client-ip=13.50.31.44; helo=smtplibnet-pfprod-core1-sfdc-cehfhs.mta.salesforce.com; pr=E
Received	from smtlibnet-pfprod-core1-sfdc-cehfhs.mta.salesforce.com (13.50.31.44) by MN1PEPF0000F0E1.mail.protection.outlook.com (10.167.242.39) with Microsoft SMTP Server (version=TLS1_3, cipher=TLS_AES_256_GCM_SHA384) id 15.20.9009.8 via Frontend Transport; Fri, 8 Aug 2025 02:47:11 +0000
X-IncomingTopHeaderMarker	OriginalChecksum:322A31B0DBBBC5EBDFB10DE0F34A60A68234FE79393A91AF76846A316F63D88D;UpperCasedChecksum:B50849EA283733994EDD7E36B9131C2170B55BF6A87699F363CB7CFB4B85F29D;SizeAsReceived:2018;Count:24
Return-Path	trust.operations@trustpilot.com__1ok1xlfwq434rswc@t1rwr3g14oo1.2-bu0peaw.swe54.bnc.salesforce.com
DKIM-Signature	v=1; a=rsa-sha256; c=relaxed/simple; d=trustpilot.com; s=salesforce2; t=1754621230; bh=W\$Rscct7F6e3E57g9LOEH6zP9f7De2LkwjvAPxsclUtY=: h=Date:From:To:Subject:MIME-Version:Content-Type;b=LcjJRVjkSTjgFXTK9XdsFrw8L/2r0waKalrnG8ODilZ05eMBxdOKdpYXkKMd/bhc5 YkyZEfANfd2+ q1rbgPhca5izxaotZ4BeOUFLfnvsJK3/hrJfr5InncACIAI+K+0av bVreTOyR4DTTto4blU2p7cq9JIIV7l8fqaNjX8c7JM=
Received	from [127.0.0.1] ([127.0.0.1:36494]) helo=eas-6.eas.emailinfra.svc.cluster.local) by mx1.core1.sfdc-cehfhs.mta.salesforce.com (envelope-from <trust.operations@trustpilot.com__1ok1xlfwq434rswc@t1rwr3g14oo1.2-bu0peaw.swe54.bnc.salesforce.com>) (ecelerity 4.7.0.20111 r(msys-ecelerity.tags/4.7.0-ga*)) with ESMTP id 0A/93-00819-E2565986; Fri, 08 Aug 2025 02:47:10 +0000
Received	from 127.0.0.1 (localhost [127.0.0.1]) by eas-6 (EaaS) id <wTYiA00000000000000000000000000000000T0NMEL00WM63x08ksN2d9EUGqYyxOQ@sfdc.net> <Brodie@REDACTED.email>> Fri, 8 Aug 2025 02:47:10 GMT (GMT)
Date	Fri, 08 Aug 2025 02:47:10 +0000
From	Trust Support <trust.operations@trustpilot.com>
Sender	noreply@salesforce.com
To	"Brodies@REDACTED.email" <Brodies@REDACTED.email>
Message-ID	<wTYiA00T0NMEL00WM63x08ksN2d9EUGqYyxOQ@sfdc.net>
Subject	Follow-up to your recent inquiry - Ticket #00238048
Content-Type	Multipart/mixed; boundary=""-----_Part_694_1226661348.1754621230558"
X-SFDC-LK	00D2000000BUOP
X-SFDC-User	005Sh000003Legf
X-Sender	postmaster@salesforce.com
X-Mail_Abuse_Inquiries	http://www.salesforce.com/company/abuse.jsp
X-SFDC-TLS-NoRelay	1
X-SFDC-Correlation-ID	000st1n24ya5fu9
X-SFDC-Binding	1WrlRBV94myi25uB
X-SFDC-App	coreapp
X-SFDC-EmailCategory	apiSingleMailViaApex
X-SFDC-EntityId	500sh00000RY9yz
X-SFDC-Interface	internal
X-IncomingHeaderCount	24
X-MS-Exchange-Organization-ExpirationStartTime	08 Aug 2025 02:47:11.7454 (UTC)
X-MS-Exchange-Organization-ExpirationStartTimeReason	OriginalSubmit
X-MS-Exchange-Organization-ExpirationInterval	1:00:00:00.0000000
X-MS-Exchange-Organization-ExpirationIntervalReason	OriginalSubmit
X-MS-Exchange-Organization-Network-Message-Id	0f0b00c8-a0f4-4b90-61b0-08dd625e00b
X-EOPAttributedMessage	0
X-EOPTenantAttributedMessage	84df9ef7-e9f6-40af-b435-aaaaaaaaaaaa:0

X-MS-Exchange-Organization-MessageDirectionality	Incoming
X-MS-PublicTrafficType	Email
X-MS-TrafficTypeDiagnostic	MN1PEPF0000F0E1:EE_]SY8P282MB4817:EE_]MEYP282MB3301:EE_
X-MS-Exchange-Organization-AuthSource	MN1PEPF0000F0E1.namprd04.prod.outlook.com
X-MS-Exchange-Organization-AuthAs	Anonymous
X-MS-UserLastLogonTime	8/8/2025 2:34:02 AM
X-MS-Office365-Filtering-Correlation-Id	0f0b00c8-a0f4-4b90-61b0-08ddd625e00b
X-MS-Exchange-EOPDirect	true
X-Sender-IP	13.50.31.44
X-SID-PRA	TRUST.OPERATIONS@TRUSTPILOT.COM
X-SID-Result	PASS
X-MS-Exchange-Organization-SCL	1
X-Microsoft-Antispam	BCL:0;ARA:1444111002 9400799033 21080799006 461199028 29080799003 47200799021 58200799018 9800799015 3151999006 1360799030 1370799030 1380799030 3412199025 440099028 16125499006 1122599019 21101999018 26104999006;
X-MS-Exchange-CrossTenant-OriginalArrivalTime	08 Aug 2025 02:47:11.3905 (UTC)
X-MS-Exchange-CrossTenant-Network-Message-Id	0f0b00c8-a0f4-4b90-61b0-08ddd625e00b
X-MS-Exchange-CrossTenant-Id	84df9e7f-e9f6-40af-b435-aaaaaaaaaaaa
X-MS-Exchange-CrossTenant-AuthSource	MN1PEPF0000F0E1.namprd04.prod.outlook.com
X-MS-Exchange-CrossTenant-AuthAs	Anonymous
X-MS-Exchange-CrossTenant-FromEntityHeader	Internet
X-MS-Exchange-CrossTenant-RMS-PersistedConsumerOrg	00000000-0000-0000-0000-000000000000
X-MS-Exchange-Transport-CrossTenantHeadersStamped	SY8P282MB4817
X-MS-Exchange-Transport-EndToEndLatency	00:00:04.6276337
X-MS-Exchange-Processed-By-BccFoldering	15.20.9009.009
X-Microsoft-Antispam-Mailbox-Delivery	ucf:0;jmr:0;ex:0;auth:1;dest:I;ENG:(5062000311)(920221119095)(90000117)(920221120095)(90010023)(91010020)(91040095)(9050020)(9100341)(944500132)(4810010)(4910033)(9575002)(10195002)(9320005)(120001);
X-Message-Delivery	Vj0xLjE7dXM9MDtsPTA7YT0wO0Q9MTtHRD0xO1NDTD0z
X-Microsoft-Antispam-Message-Info	qLuKZGX+6cVsLTg59MpqjTOs5VCJQnMQ6/AbcPP+QrC09FOKB4o8A3Wypo6/AmoBG/BhS1UBG1E6Kilf7PBK+d9S2mL6+Y0nwTlnF3GcvcgKwrWYQQKUUnL+NRx1vfG+aq06zHHirFTP2YwyeiB1LdrjK0Rt+lkDu3mGoVsXi+Tw1RdSi98MRaxKyC1DLEQ7Q4oQiNdjSoVsRCoB6XsfeJjVvtgJYKaLHG86q8+KOlbXdgDwwW6WcbfdlsBAcacziZX/rPXEF07sAogbuARWP8dQv/Epqh/QnNvEqdtts3Pmlft7kuKf3GYJoEdilGhJ4m1hb5u+Urn1Db0uLhcOd66s9TwkoZWX5gTURf+vsCoMTQ6CXkmMgzNKzGJbx++6aBOQgCauoIMQbmEJBLguMblnO0zNjjqQWAAAXgcOeXyzi8wifzSE+hjMQQmKENxmWg/dLZ6FXP+aeQeyf+utApHMc0fOioZqJrtiBz+vDm+KNfUnXReD26Wdpvge94Zdg13ZCMR4GaXNi/BeEpsR0Umt10YwUIJ4QLDkp6megH2ZqW9J36szwoxmT+HU27wAURZM1luPxRTC2Zlh0q94SQnrglGtV5W6BygbC7O3gENoyulJvGULJ0N+3SKB7j9ubCX+Q/DErCkdRbBjBeybl8T80lPehsWMEGJk5sOPqKmjT55AZVLJLcBMD6cCZ86dUUYY+5OkNwhzYFQZqt5EeqVNFWRgP7Y+xF4wwi69Sh2JYiRjE5l/Krszq3vxibb1NpVteBSVjQ6xWPePlrdSkNy2FmnxPrm7pcK9vAdCUj7pWavGhw709a4+fAHNL5NfoF2nZbtn2v5yO4SHkaUlzPsPDGZF2r7tITGx4NdX1qWG9LKFjQDUrr/PI3RwcvGfIM+kl5jGHfaOsSL5/Frxj2CXL3tkM4JLV/L4kinPFjf2tfJBg1MKX6Qnw7OZzvFDu8AOJhof3a79o+Focccm3gyQ27gY3vJ++bYmj6ufqAVA7Jc7iVruczEkb8+ecviBWoa2XdUQrny+EXFA85Bfa+0rnu6/IF8eK9j8Th1cqko4pDLjwN+uvNtaUbJE5RjhKnunJMGZNflvpw1QQ/4OwO36sPORTfsf/kgnvrhYxJ8AqJzxbF9zGQOknFwCDH9ffPjgvGn3qfkXLaI4zF+ukkhMvWcQDeFcyaaNBsUirv6eqZScruQJj5uPqKeAnpPsLdb+oksbm0iyKcb1ZzQqvd9p5CbXWxetaa4sozauDrGHeAYwlekK3KXmjinQMPTat1ztE1I23RYSmYCCs1A6/HdxGvFzZm+CjKRfvf6JZ0iDYLoUwKB/L2CzYPZRBmDWfVzhHtGQZ09bVZNSTwrfXsyE93WYye5+v4wYeHPGMWRjVwDBNBHj31gjiltiB9uRuUjUyDNXPw/naorFehOBaS4JmMO5XGmyujeaLeK9lq0QhhY2krS3pcGEj5XLgeKqneMiRzUOXigvuu/IH68i6YlhXeNOa/Qi5fOmS5zV6vOQiV+QolEQTCsYyCtW4021mbLR3/rB198fkKHx8YUk5Nuv1ny5lDq/ZCSEVCCcikzeD432CY1LWORMyqilWhMAIAHkZWDWMLU6+wfuTHMwdZG551TgvF8uH6psk/CTI9k1Rt/1hGxzMVesy/4lsHMGKLVfjEjpZVwS34diaVakXJDTf4jbb9QeYiJrRmkmUrN0zHdoO18RW3QF7mMnO40M+M2f6oOmhbF14+noNxQX39V/aYbi3YwO9Jpdq7WDnFoc/oXNh19lOY++6uSXDvN+kQFL7KaOtAfNpQXe/O44xCsQ2szgsQ2THS2IL3EDiB8BcOUIEsw=
MIME-Version	1.0