

From: TrustSafety <trust.operations@trustpilot.com>
To: "Brodies@REDACTED.email" <Brodies@REDACTED.email>
Subject: Trust pilots failure to address coordinated review bombing. [thread::gWX1UwPkd46RUBV9g_gqOmA::]
Date: Sun, 10 Aug 2025 12:51:13 +0000

Hi,

Thanks for reaching out and notifying us. We truly appreciate it.

Alongside our advanced technology and teams of experts, it's community members like you who help us strengthen the integrity of our platform by spotting what might otherwise be missed.

Our team will carefully review the information you provided. If we find that it goes against our guidelines, we'll take [appropriate action](#) and continue monitoring the situation.

During our investigation, we review the evidence you provided and may follow up if we need more details. We also thoroughly investigate data from internal tools, public sources, and similar reports from other Trustpilot users. If we confirm a breach of our guidelines, we take action—this could include sending a warning to the business, placing an alert on their profile, or [other restrictions](#). We then continue to monitor the situation to prevent repeat issues.

Some cases are resolved quickly, while others can take more time due to their complexity. Also, since most of our work happens behind the scenes, you may not see immediate changes. But rest assured, your report is vital in helping us protect the integrity of our platform.

If you have any additional information that could be helpful, please let us know by replying directly to this email.

Thanks again,

Trustpilot

Email Headers (Raw)

X-Mozilla-Status	0001
X-Mozilla-Status2	00000000
Received	from SE2P216MB3086.KORP216.PROD.OUTLOOK.COM (2603:1096:101:291::14) by SL2P216MB2029.KORP216.PROD.OUTLOOK.COM with HTTPS; Sun, 10 Aug 2025 12:51:16 +0000
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Received-SPF	Pass (protection.outlook.com: domain of s5k18vh6tbvxec.2-bu0peaw.swe54.bnc.salesforce.com designates 16.170.118.144 as permitted sender) receiver=protection.outlook.com; client-ip=16.170.118.144; helo=smtp-080ada33b37661bd1.core1.sfdc-cehfhs.mta.salesforce.com; pr=E
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X-IncomingTopHeaderMarker	OriginalChecksum:4FA4B73B56CE339250745FA79ECD4A3EA5B859FA1B7333872A0596E0979931C8;UpperCasedChecksum:3DEE7BDBDB55DC9E9E4B2CF6631AD754A72F5D357D50515EF782FD705FDA9B43;SizeAsReceived:2285;Count:25
Return-Path	trust.operations=trustpilot.com__0-863hlbct4pay0p@s5k18vh6tbvxec.2-bu0peaw.swe54.bnc.salesforce.com
DKIM-Signature	v=1; a=rsa-sha256; c=relaxed/simple; d=trustpilot.com; s=salesforce2; t=1754830273; bh=Y6oBd/dW0dVHHWweedTKflsX3ZxqfJXe/xfYkNfRlvc=; h=Date:From:To:Subject:MIME-Version:Content-Type; b=QNVZcFvKWmNEQqNf0G7ol5dullzO9OmWFyLFRldoEnSRDv98qA19WMjpdobFWQQBu jgqJxf9NGtOHhYXgSn33duwXy3qwVaoWQuXTFxmnYVq/8sw+QqZmZyUfsq3FNg4Bu FjBEg3CwJvkd3xPUsD7m1tGWPnDCIYt0ZWqSy+gw=
Received	from [127.0.0.1] ([127.0.0.1:49668] helo=eaas-1.eaas.emailinfra.svc.cluster.local) by mx1.core1.sfdc-cehfhs.mta.salesforce.com (envelope-from <trust.operations=trustpilot.com__0-863hlbct4pay0p@s5k18vh6tbvxec.2-bu0peaw.swe54.bnc.salesforce.com>) (ecelerity 4.7.0.20111 r(msys-ecelerity:tags/4.7.0-ga*0)) with ESMTP id 1B/E2-00799-1C598986; Sun, 10 Aug 2025 12:51:13 +0000
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Date	Sun, 10 Aug 2025 12:51:13 +0000
From	TrustSafety <trust.operations@trustpilot.com>
Sender	noreply@salesforce.com
To	"Brodiess@REDACTED.email" <Brodiess@REDACTED.email>
Message-ID	<5vxp00T0S3PA00uQmwZTN2RoiYcnAMMgBzqA@sfdc.net>
In-Reply-To	<vhlfW000T0JUVE00RWdWyaLYQrGVW3ITwg7jfQ@sfdc.net>
References	<vhlfW000T0JUVE00RWdWyaLYQrGVW3ITwg7jfQ@sfdc.net>
Subject	Trust pilots failure to address coordinated review bombing. [thread::gWX1UwPkd46RUBV9g_gqOmA::]
Content-Type	multipart/alternative; boundary="-----_Part_2149_1966553266.1754830273712"
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X-SFDC-User	005Sh000001gvZB
X-Sender	postmaster@salesforce.com
X-mail_abuse_inquiries	http://www.salesforce.com/company/abuse.jsp
X-SFDC-TLS-NoRelay	1
X-SFDC-CORRELATION-ID	0003467esuny22g5
X-SFDC-Binding	1WrIRBV94myi25uB
X-SFDC-App	coreapp
X-SFDC-EmailCategory	quickActionEmail
X-SFDC-EntityId	500Sh00000Rbg8t
X-SFDC-Interface	internal
X-IncomingHeaderCount	25
X-MS-Exchange-Organization-ExpirationStartTime	10 Aug 2025 12:51:14.1651 (UTC)
X-MS-Exchange-Organization-ExpirationStartTimeReason	OriginalSubmit
X-MS-Exchange-Organization-ExpirationInterval	1:00:00:00.0000000
X-MS-Exchange-Organization-ExpirationIntervalReason	OriginalSubmit
X-MS-Exchange-Organization-Network-Message-Id	21b8747c-fe9b-43ce-41c8-08dd80c9709

X-EOPAttributedMessage	0
X-EOPTenantAttributedMessage	84df9e7f-e9f6-40af-b435-aaaaaaaaaaaa:0
X-MS-Exchange-Organization-MessageDirectionality	Incoming
X-MS-PublicTrafficType	Email
X-MS-TrafficTypeDiagnostic	DB5PEPF00014B97:EE_]SE2P216MB3086:EE_]SL2P216MB2029:EE_
X-MS-Exchange-Organization-AuthSource	DB5PEPF00014B97.eurprd02.prod.outlook.com
X-MS-Exchange-Organization-AuthAs	Anonymous
X-MS-UserLastLogonTime	8/10/2025 12:30:47 PM
X-MS-Office365-Filtering-Correlation-Id	21b8747c-fe9b-43ce-41c8-08ddd80c9709
X-MS-Exchange-EOPDirect	true
X-Sender-IP	16.170.118.144
X-SID-PRA	TRUST.OPERATIONS@TRUSTPILOT.COM
X-SID-Result	PASS
X-MS-Exchange-Organization-SCL	1
X-Microsoft-Antispam	BCL:0;ARA:1444111002 9800799015 10300799035 29080799003 21080799006 9000799050 58200799018 47200799021 461199028 1680799057 9400799033 3412199025 4302099013 440099028 13082799006 26104999006 1122599019 1602099012 1370799030 1360799030 1380799030 56899033;
X-MS-Exchange-CrossTenant-OriginalArrivalTime	10 Aug 2025 12:51:13.9839 (UTC)
X-MS-Exchange-CrossTenant-Network-Message-Id	21b8747c-fe9b-43ce-41c8-08ddd80c9709
X-MS-Exchange-CrossTenant-Id	84df9e7f-e9f6-40af-b435-aaaaaaaaaaaa
X-MS-Exchange-CrossTenant-AuthSource	DB5PEPF00014B97.eurprd02.prod.outlook.com
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X-MS-Exchange-CrossTenant-FromEntityHeader	Internet
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X-MS-Exchange-Transport-EndToEndLatency	00:00:02.4425181
X-MS-Exchange-Processed-By-BccFoldering	15.20.9031.000
X-Microsoft-Antispam-Mailbox-Delivery	ucf:0;jmr:0;ex:0;auth:1;dest:1;ENG:(5062000311)(920221119095)(90000117)(920221120095)(90013020)(91025020)(91040095)(9050020)(9065024)(9100341)(944500132)(4810010)(4910033)(9575002)(10195002)(9320005)(120001);
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