

From: Soul Legion <Brodies@REDACTED.email>
To: TrustSafety <trust.operations@trustpilot.com>
Subject: Re: Trust pilots failure to address coordinated review bombing. [thread::gWX1UwPkd46RUBV9g_gqOmA::]
Date: Sun, 10 Aug 2025 23:01:37 +1000



From: noreply@salesforce.com <noreply@salesforce.com> on behalf of TrustSafety <trust.operations@trustpilot.com>
Sent: Sunday, August 10, 2025 10:51 PM
To: Brodies@REDACTED.email <Brodies@REDACTED.email>
Subject: Trust pilots failure to address coordinated review bombing. [thread::gWX1UwPkd46RUBV9g_gqOmA::]

Hi,

Thanks for reaching out and notifying us. We truly appreciate it.

Alongside our advanced technology and teams of experts, it's community members like you who help us strengthen the integrity of our platform by spotting what might otherwise be missed.

Our team will carefully review the information you provided. If we find that it goes against our guidelines, we'll take [appropriate action](#) and continue monitoring the situation.

During our investigation, we review the evidence you provided and may follow up if we need more details. We also thoroughly investigate data from internal tools, public sources, and similar reports from other Trustpilot users. If we confirm a breach of our guidelines, we take action—this could include sending a warning to the business, placing an alert on their profile, or [other restrictions](#). We then continue to monitor the situation to prevent repeat issues.

Some cases are resolved quickly, while others can take more time due to their complexity. Also, since most of our work happens behind the scenes, you may not see immediate changes. But rest assured, your report is vital in helping us protect the integrity of our platform.

If you have any additional information that could be helpful, please let us know by replying directly to this email.

Thanks again,

Trustpilot



Email Headers (Raw)

X-Mozilla-Status	0001
X-Mozilla-Status2	00000000
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To	TrustSafety <trust.operations@trustpilot.com>
Subject	Re: Trust pilots failure to address coordinated review bombing. [thread::gWX1UwPkd46RUBV9g_gqOmA::]
Thread-Topic	Trust pilots failure to address coordinated review bombing. [thread::gWX1UwPkd46RUBV9g_gqOmA::]
Thread-Index	AQHcCfV2c/Wy+tuybk+h7xqsgPFhlrRb1zf9
X-MS-Exchange-MessageSentRepresentingType	1
Date	Sun, 10 Aug 2025 23:01:37 +1000
Message-ID	<SL2P216MB2029C05602D3EF711B252FBBDA29A@SL2P216MB2029.KORP216.PROD.OUTLOOK.COM>
References	<vhlfW0000000000000000000000000000000000T0JUVE00RWdWyaLYQrGVW3ITwg7jfIQ@sfdc.net> <5vxpr0000000000000000000000000000000000T0S3PA00uQmwZTN2RoiYcnAMMgBzqA@sfdc.net>
In-Reply-To	<5vxpr0000000000000000000000000000000000T0S3PA00uQmwZTN2RoiYcnAMMgBzqA@sfdc.net>
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X-MS-Exchange-Organization-RecordReviewCfmType	0
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