

From: TrustSafety <trust.operations@trustpilot.com>
To: "Brodies@REDACTED.email" <Brodies@REDACTED.email>
Subject: Trust pilots failure to address coordinated review bombing. [thread::gWX1UwPkd46RUBV9g_gqOmA::]
Date: Sun, 10 Aug 2025 13:42:25 +0000

Hi,

Thanks for your message.

We really appreciate you **taking the time to send us additional information.**

Our team will carefully review this information as part of our assessment.

Thanks again for your help.

Best,

Trustpilot

Email Headers (Raw)

X-Mozilla-Status	0001
X-Mozilla-Status2	00000000
Received	from SL2P216MB2089.KORP216.PROD.OUTLOOK.COM (2603:1096:101:150::14) by SL2P216MB2029.KORP216.PROD.OUTLOOK.COM with HTTPS; Sun, 10 Aug 2025 13:42:30 +0000
Received	from BN9PR03CA0770.namprd03.prod.outlook.com (2603:10b6:408:13a::25) by SL2P216MB2089.KORP216.PROD.OUTLOOK.COM (2603:1096:101:150::14) with Microsoft SMTP Server (version=TLS1_2, cipher=TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384) id 15.20.9031.11; Sun, 10 Aug 2025 13:42:29 +0000
Received	from BL6PEPF0002256F.namprd02.prod.outlook.com (2603:10b6:408:13a:cafe::3) by BN9PR03CA0770.outlook.office365.com (2603:10b6:408:13a::25) with Microsoft SMTP Server (version=TLS1_3, cipher=TLS_AES_256_GCM_SHA384) id 15.20.9009.20 via Frontend Transport; Sun, 10 Aug 2025 13:42:27 +0000
Authentication-Results	spf=pass (sender IP is 16.170.111.3) smtp.mailfrom=7g7kmwd5iioj06.2-bu0peaw.swe54.bnc.salesforce.com; dkim=pass (signature was verified) header.d=trustpilot.com; dmarc=pass action=none header.from=trustpilot.com; compauth=pass reason=100
Received-SPF	Pass (protection.outlook.com: domain of 7g7kmwd5iioj06.2-bu0peaw.swe54.bnc.salesforce.com designates 16.170.111.3 as permitted sender) receiver=protection.outlook.com; client-ip=16.170.111.3; helo=smtp-03d88d28a4b02ec4b.core1.sfdc-cehfhs.mta.salesforce.com; pr=E
Received	from smtp-03d88d28a4b02ec4b.core1.sfdc-cehfhs.mta.salesforce.com (16.170.111.3) by BL6PEPF0002256F.mail.protection.outlook.com (10.167.249.37) with Microsoft SMTP Server (version=TLS1_3, cipher=TLS_AES_256_GCM_SHA384) id 15.20.9031.11 via Frontend Transport; Sun, 10 Aug 2025 13:42:26 +0000
X-IncomingTopHeaderMarker	OriginalChecksum:76535F06AF8C9E4AD3766197EFD773D157289E3FC70D0BBA2871D5E17962085;UpperCasedChecksum:70605380BB6154C63353284B7AB5E2893474DD521FF2E346B1AC69A92370F034;SizeAsReceived:2448;Count:25
Return-Path	trust.operations=trustpilot.com__0-7m5uoh4tpmbjdd@7g7kmwd5iioj06.2-bu0peaw.swe54.bnc.salesforce.com
DKIM-Signature	v=1; a=rsa-sha256; c=relaxed/simple; d=trustpilot.com; s=salesforce2; t=1754833345; bh=vttEZlgFzKULOFDJzX18Qcu033z40mbIH92Ek6CoLY=; h=Date:From:To:Subject:MIME-Version:Content-Type; b=qcKMypFQNbGYXzhg1w90qVvo48qufOVKq2SLpHTKeWeGUkr58U94VYqgZlXK8iyUY KZ5CPToozGt1K/iIO+i811StZapngNBjGtfs+S1u2tJB2lqnBGR6QCW/ZgK/BXxBy utY5kRO9jCS7W1U7b+MVpcku1xbfis+6GECV91qg=
Received	from [127.0.0.1] ([127.0.0.1:59274] helo=eaas-32.eaas.emailinfra.svc.cluster.local) by mx1.core1.sfdc-cehfhs.mta.salesforce.com (envelope-from <trust.operations=trustpilot.com__0-7m5uoh4tpmbjdd@7g7kmwd5iioj06.2-bu0peaw.swe54.bnc.salesforce.com>) (ecelerity 4.7.0.20111 r/msys-ecelerity.tags/4.7.0-ga*0)) with ESMTP id 43/C1-00812-1C1A8986; Sun, 10 Aug 2025 13:42:25 +0000
Received	from 127.0.0.1 (localhost. [127.0.0.1]) by eaas-32 (EaaS) id <1DoF00000000000000000000000000000000T0S62P00sU6-KWX0R6--CWe-sLkIGA@sfdc.net> for <"Brodiess@REDACTED.email" <Brodiess@REDACTED.email>> Sun, 10 Aug 2025 13:42:25 GMT (GMT)
Date	Sun, 10 Aug 2025 13:42:25 +0000
From	TrustSafety <trust.operations@trustpilot.com>
Sender	noreply@salesforce.com
To	"Brodiess@REDACTED.email" <Brodiess@REDACTED.email>
Message-ID	<1DoF000T0S62P00sU6-KWX0R6--CWe-sLkIGA@sfdc.net>
In-Reply-To	<SL2P216MB2029C05602D3EF711B252FBBDA29A@SL2P216MB2029.KORP216.PROD.OUTLOOK.COM>
References	<vhlfW000T0JUVE00RWdWyaLYQrGVW3iTwg7jfQ@sfdc.net> <5vxpr000T0S3PA00uQmwZTN2RoiYcnAMMgBzqA@sfdc.net> <SL2P216MB2029C05602D3EF711B252FBBDA29A@SL2P216MB2029.KORP216.PROD.OUTLOOK.COM>
Subject	Trust pilots failure to address coordinated review bombing. [thread::gWX1UwPkd46RUBV9g_gqOmA::]
Content-Type	multipart/alternative; boundary="-----_Part_2725_6606439.1754833345964"
X-SFDC-LK	00D20000000BU0P
X-SFDC-User	005Sh000001gvZB
X-Sender	postmaster@salesforce.com
X-mail_abuse_inquiries	http://www.salesforce.com/company/abuse.jsp
X-SFDC-TLS-NoRelay	1
X-SFDC-CORRELATION-ID	0002ebpsmqmaork2
X-SFDC-Binding	1WriRBV94myi25uB
X-SFDC-App	coreapp
X-SFDC-EmailCategory	quickActionEmail
X-SFDC-EntityId	500Sh00000Rbg8t
X-SFDC-Interface	internal
X-IncomingHeaderCount	25
X-MS-Exchange-Organization-ExpirationStartTime	10 Aug 2025 13:42:27.1261 (UTC)
X-MS-Exchange-Organization-ExpirationStartTimeReason	OriginalSubmit
X-MS-Exchange-Organization-ExpirationInterval	1:00:00:00.0000000
X-MS-Exchange-Organization-ExpirationIntervalReason	OriginalSubmit

X-MS-Exchange-Organization- Network-Message-Id	8dd896a9-a2d3-4785-e5cc-08ddd813bea9
X-EOPAttributedMessage	0
X-EOPTenantAttributedMessage	84df9e7f-e9f6-40af-b435-aaaaaaaaaaaa:0
X-MS-Exchange-Organization- MessageDirectionality	Incoming
X-MS-PublicTrafficType	Email
X-MS-TrafficTypeDiagnostic	BL6PEPF0002256F:EE__SL2P216MB2089:EE__SL2P216MB2029:EE__
X-MS-Exchange-Organization- AuthSource	BL6PEPF0002256F.namprd02.prod.outlook.com
X-MS-Exchange-Organization- AuthAs	Anonymous
X-MS-UserLastLogonTime	8/10/2025 1:01:40 PM
X-MS-Office365-Filtering- Correlation-Id	8dd896a9-a2d3-4785-e5cc-08ddd813bea9
X-MS-Exchange-EOPDirect	true
X-Sender-IP	16.170.111.3
X-SID-PRA	TRUST.OPERATIONS@TRUSTPILOT.COM
X-SID-Result	PASS
X-MS-Exchange-Organization-SCL	1
X-Microsoft-Antispam	BCL:0;ARA:1444111002 9800799015 21080799006 47200799021 9000799050 29080799003 58200799018 461199028 10300799035 1360799030 1370799030 1380799030 13082799006 440099028 3412199025 1122599019 26104999006;
X-MS-Exchange-CrossTenant- OriginalArrivalTime	10 Aug 2025 13:42:26.7833 (UTC)
X-MS-Exchange-CrossTenant- Network-Message-Id	8dd896a9-a2d3-4785-e5cc-08ddd813bea9
X-MS-Exchange-CrossTenant-Id	84df9e7f-e9f6-40af-b435-aaaaaaaaaaaa
X-MS-Exchange-CrossTenant- AuthSource	BL6PEPF0002256F.namprd02.prod.outlook.com
X-MS-Exchange-CrossTenant- AuthAs	Anonymous
X-MS-Exchange-CrossTenant- FromEntityHeader	Internet
X-MS-Exchange-CrossTenant-RMS- PersistedConsumerOrg	00000000-0000-0000-0000-000000000000
X-MS-Exchange-Transport- CrossTenantHeadersStamped	SL2P216MB2089
X-MS-Exchange-Transport- EndToEndLatency	00:00:03.6000804
X-MS-Exchange-Processed-By- BccFoldering	15.20.9031.000
X-Microsoft-Antispam-Mailbox- Delivery	ucf:0;jmr:0;ex:0;auth:1;dest:I;OFR:SpamFilterPass;ENG:(5062000311)(920221119095)(90000117)(920221120095)(90013020)(91025020)(91040095)(9050020)(9060121)(9100341)(1010050)(944500132)(4810010)(4910033)(9920006)(9510006)(10105021)(9320005)(9230038)(120001);
X-Message-Delivery	Vj0xLjE7dXM9MDtsPTA7YT0wOQ09MTtHRD0xO1NDTD0tMQ==
X-Microsoft-Antispam-Message-Info	CeBgH8rEzUuMGgle94AI4mlQco2rhtDgUpHTKx30Qla97vHZbz4iGISC4Vi6RyFAtMh+fDvUYI+Hoaa5AsiN94Z84zrnyyYUIGz5NhE6uR9UmWTcdys92kIOE5PhaNjkkXklc6HGveGHIV0qeUOzTytZJDj2ddtuYxVGI+1t+zdU8veeXE1R6vMSoiFLaZ46ao81qRdjJUzzRG3PfbwspEJTapzII/VKGRn7cRBenhitVQguYYAtPgJ/vjkiOCx4+mJkJbo dGZ3kBSos1ZCP/bCu2TyZ77qPkLaCwfGtfMVSKzX/rOEn11eYgdTazHRX4VcoF/S7BOo403p0303UBO090Tru5/mLkkFbpyBSRQuuEA2s40P3kgO0VisvcYGMmrllFDD1Q/LIEnXVyVGff+2JY+kyX4dXvVfRXjObUtCa3IDNCCb8LOgQ12q8t0ju9SP8n68OsrGO8dzymfjqeh5+QeWKX1V+BuEzj9eQMdEE.XjBBRpDw8nkT0YDZ/2DhFpO+vDyDjSygpk7tvmxdODcLmLayflWykl9/Xih5K1lvJ1v13s5ZxJoO7lj4G9TGDqWk1piOVtCPZ4Ql6lqmsiFGu/YOfvDaRJJWb5sPTYI+irAaiCofw9oFsiQYBPIM5baatXEnn3+IhuQt1gd8/m4Vv8NRsikZHaoAYiJe/2pt+PZc1bVnH4nlSMSPPtDTQXqCy/le/jouF+f/3dJYLUyLk1J/EbZ57rHJcz//7dtsyBjmUNLUyvrackJNwnCGTybmKGiDKebHt8I8eJvULPtcdztlfF8FtWZJq+A099SP0xrXv5DrT4Wz9qk3zg74RbX/d2p0vztGuuB+S6mLpXDhrB0jvJjHL4JtHpzt9+/060D5FBqMONWD/AdSleGvhfYxRwvu/35nOBZe0I9avpJp6HQth6BziV4/ojsSONxxjZexgpp8ldx9IZVdl9cEyG8l1bT8QZMvXKTHaUBhR6KFqV5IYycWTj6Yr2lOX+VSLgc3ehootDqu6lAro7k6jFVSdK8F80Y6462hBAZ7hJ9sSDSxUV0YkcbXMoEG7Wk4Q93VEowe8y3UjTfg1gQpF3E5QSow7z4NkANTQx7/tgPdLTjuirCtR386N+/OGvXz1elG3RiPp3Z/WaSZbwp53wmET0XelOoQ76+8AgEo/vtvmL0e1xCO/6mVQ0EF6xCeOwln7smZKuZ+MFNdU9BYrFdaTTC/6/O8f1FYMcVuhqOXoQNXrK3w0N/6u2GtgFnmSsqxzD0YeU1cTg83rxzzF13VaYckUO+B90BnWM3WgmIgHKQC0bdmhPW+cN3C6HgmD/N7GY+4afUbVQBsvCZSy5SMQRCxR+iXxlOM9q5hy+QKU0KFHvV8KYhU0+moFpk3ndDgJFiBtyl2Q9jOeygBg6hQx/IJ8tArJjvcBEzawSyCZrnNaKvWv3oe8+DKwwZY7vkl07dLauXa8NmCbucL5lZ+QqzK5rFCoYgmjLTJFmZscSPliqBu/e3gVJy9KE11UleMzCZiHh9Tc2Si4ig0o43cQhAr72NiB0U04YjMd0H8i8RQcG8XAi2BJ8Uo2nErNeGNgGj8sknlvj234uETTq3LqJwu1r7Pr4H0eerUvYVKCX30Tlmbw5/Nulb5i9aaqqXRxSqLh3VyLIbum9mkAGym3+VysRW6e6acGeMxNGw+aVLK1d/LTHfQig7FPL4sgeDI1hRYbRpddJ50R29wCVXPnk/rtNltzRsrUcFiy/D4Hv8jKXrMZSR3NipSAXNtaUNCqdObOnqoipfbKQ1ysQsKBHVjqcqxibdEyHeXQw21dE40YUM/d9hg0aoL3SxT4O8+Qs8CL2GxtTyOsvDU5Nt6jXeS1zxyJyMnEfEe5gjNXgVn9lZEFJ2WysZkGDJiGZQqQ46NWWQ6dH65oaG5o5epVuMjHWG/iKRRY/34vYhlic2QddC27Y1nQrIVmpMTbCskM67HicBBYKggq+2fLKszo1LR1jluyZTNBwJBQo7xofLJzQpcdexshTyLR2IQfrmEvxAtGY619xk5z5+M3eRJv+MCEqbx3054Xn5bTVcAHVe8GoF3lCSNGGoZgysK6McfUn51RPzgBJHHxIT/3n0bCCso9/EHA2WfZarkeu9jSb8dd8CspwQ3xPEm+Bqf3h/3VQZGYIZ3+HbTX6Ten1NBwxz+oZqml2X6VymLGeBjZREM3zBzuKSnXyGxQ5f+hKC76xD6Xs6W36NZnWHPeU4yvSfaqmueTpdgzyBrV5yLpFdK4arqnSJYfx2+XnjFCe4Fh0yolHeazM7jf+QI08

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