

From: TrustSafety <trust.operations@trustpilot.com>
To: "Brodies@REDACTED.email" <Brodies@REDACTED.email>
Subject: Update on your request #00238048 [thread::D8JatV_IdnWWZh_2xTPUg2A::]
Date: Mon, 11 Aug 2025 10:03:41 +0000

Hi,

Thank you for getting in touch.

We understand that this situation has been frustrating, and we're sorry to hear that you feel this way. Please know that we take your concerns seriously.

The review you referred to has already been flagged and assessed by our team, and a decision has been communicated to you. If you're not satisfied with the outcome, you're welcome to flag the review again using the most appropriate reason. Alternatively, you can reply to the previous communication you received — this helps us avoid any miscommunication and allows us to support you more effectively.

We appreciate your patience and are here to assist further if needed.

Best regards,

Airne



See our reviews



[Visit Trustpilot](#) | [Help Center](#) | [Trustpilot Privacy Policy](#)

----- Original Message -----

From: Anthony Brodie [Brodies@REDACTED.email]
Sent: 09/08/2025 08:05
To: trust.operations@trustpilot.com
Subject: Re: Update on your request #00238048 [thread::D8JatV_IdnWWZh_2xTPUg2A::]

You mean the way they refuse to despite legal violations in the ticket for #36629468 ?

Do your fucking job because I AM suing.

From: noreply@salesforce.com <noreply@salesforce.com> on behalf of TrustSafety <trust.operations@trustpilot.com>
Sent: Friday, 8 August 2025 11:29 PM
To: Brodies@REDACTED.email <Brodies@REDACTED.email>
Subject: Update on your request #00238048 [thread::D8JatV_IdnWWZh_2xTPUg2A::]

Hi,

Thank you for getting in touch.

We've reviewed the review you mentioned and can confirm that it has already been flagged. Our Content Integrity team has investigated the matter and contacted you with the outcome.

To avoid any miscommunication and to ensure you receive the best possible assistance, please reply directly within that ticket.

Best regards,

Airne



See our reviews



[Visit Trustpilot](#) | [Help Center](#) | [Trustpilot Privacy Policy](#)

----- Original Message -----

From: Trust Support [trust.operations@trustpilot.com]

Sent: 08/08/2025 03:47

To: Brodies@REDACTED.email

Subject: Follow-up to your recent inquiry - Ticket #00238048

Hi ,

We're just following up on your recent inquiry entitled 'Inbound enquiry - Fake reviews'.

Things are a little busier than usual right now, which has caused a slight delay in our response. We sincerely appreciate your patience as we work to get back to you as soon as possible.

In the meantime, you can check our [Help Center](#), which may already have the answers you're looking for.

Thanks again for your understanding.

Best,
Trustpilot

Email Headers (Raw)

X-Mozilla-Status	0001
X-Mozilla-Status2	00000000
Received	from SY4P282MB1081.AUSP282.PROD.OUTLOOK.COM (2603:10c6:10:a7::7) by MEYP282MB3301.AUSP282.PROD.OUTLOOK.COM with HTTPS; Mon, 11 Aug 2025 10:03:46 +0000
Received	from DM6PR02CA0106.namprd02.prod.outlook.com (2603:10b6:5:1f4::47) by SY4P282MB1081.AUSP282.PROD.OUTLOOK.COM (2603:10c6:10:a7::7) with Microsoft SMTP Server (version=TLS1_2, cipher=TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384) id 15.20.9009.21; Mon, 11 Aug 2025 10:03:44 +0000
Received	from DS3PEPF000099E1.namprd04.prod.outlook.com (2603:10b6:5:1f4:cafe::68) by DM6PR02CA0106.outlook.office365.com (2603:10b6:5:1f4::47) with Microsoft SMTP Server (version=TLS1_3, cipher=TLS_AES_256_GCM_SHA384) id 15.20.9009.18 via Frontend Transport; Mon, 11 Aug 2025 10:03:43 +0000
Authentication-Results	spf=pass (sender IP is 13.49.115.197) smtp.mailfrom=qeir8vlepgru.2-bu0peaw.swe54.bnc.salesforce.com; dkim=pass (signature was verified) header.d=trustpilot.com; dmarc=pass action=none header.from=trustpilot.com; compauth=pass reason=100
Received-SPF	Pass (protection.outlook.com: domain of qeir8vlepgru.2-bu0peaw.swe54.bnc.salesforce.com designates 13.49.115.197 as permitted sender) receiver=protection.outlook.com; client-ip=13.49.115.197; helo=smtp-0765bf9c6b3ff5e7d.core1.sfdc-cehfh.s.mta.salesforce.com; pr=E
Received	from smtp-0765bf9c6b3ff5e7d.core1.sfdc-cehfh.s.mta.salesforce.com (13.49.115.197) by DS3PEPF000099E1.mail.protection.outlook.com (10.167.17.196) with Microsoft SMTP Server (version=TLS1_3, cipher=TLS_AES_256_GCM_SHA384) id 15.20.9031.11 via Frontend Transport; Mon, 11 Aug 2025 10:03:42 +0000
X-IncomingTopHeaderMarker	OriginalChecksum:7C4647DF85C147333811243D09FA8A52B6714BC92B7E712C869D32E4183C4D33;UpperCasedChecksum:6F42ABABC67FD4791DFB4097460413AD0FC4E45B7DE6FD39C30B1A335FCBB2CA;SizeAsReceived:2404;Count:25
Return-Path	trust.operations=trustpilot.com__4h1d0srt1isvq5zu@qeir8vlepgru.2-bu0peaw.swe54.bnc.salesforce.com
DKIM-Signature	v=1; a=rsa-sha256; c=relaxed/simple; d=trustpilot.com; s=salesforce2; t=1754906621; bh=nK+VYPiP9VM1/rvgu9ptO6qCcant6eOv0fWeRV/fdnE=; h=Date:From:To:Subject:MIME-Version:Content-Type; b=qkdd5LpMnrqeV5QW7ckCs9CAEjUubOicF16VXyzxVHzbLQyW2VPkcU19/oLgOKcY dP4mUyrC7pbS OdBieU3Y35yu2TIAL6Prvv/+qwuZsdE/3iC3HjQHciKuEfUNrhoZN 00hnXOG2vECY/pH8jbHpfRyAuGUkrCgKhcHkg76g=
Received	from [127.0.0.1] ([127.0.0.1:59984] helo=eaas-13.eaas.emailinfra.svc.cluster.local) by mx1.core1.sfdc-cehfh.s.mta.salesforce.com (envelope-from <trust.operations=trustpilot.com__4h1d0srt1isvq5zu@qeir8vlepgru.2-bu0peaw.swe54.bnc.salesforce.com>) (ecelerity 4.7.0.20111 r(msys-ecelerity.tags/4.7.0-ga^0)) with ESMTP id 0D/C7-00669-DFFB9986; Mon, 11 Aug 2025 10:03:41 +0000
Received	from 127.0.0.1 (localhost. [127.0.0.1]) by eaas-13 (EaaS) id <Q3baN0000000000000000000000000000T0TQM400YEDrSErSf6kE3f7bTYcWw@sfdc.net> for <"Brodies@REDACTED.email" <Brodies@REDACTED.email"> Mon, 11 Aug 2025 10:03:41 GMT (GMT)
Date	Mon, 11 Aug 2025 10:03:41 +0000
From	TrustSafety <trust.operations@trustpilot.com>
Sender	noreply@salesforce.com
To	"Brodies@REDACTED.email" <Brodies@REDACTED.email>
Message-ID	<Q3baN00T0TQM400YEDrSErSf6kE3f7bTYcWw@sfdc.net>
In-Reply-To	<MEYP282MB3301F25123A34D2FC9EA877DA02EA@MEYP282MB3301.AUSP282.PROD.OUTLOOK.COM>
References	<wTYiA00T0NMEL00WM63x08kSN2d9EUGqYyxOQ@sfdc.net> <mSLac00T0OG5H00miVpKlxuSRGwVkwgvjonQw@sfdc.net> <MEYP282MB3301F25123A34D2FC9EA877DA02EA@MEYP282MB3301.AUSP282.PROD.OUTLOOK.COM>
Subject	Update on your request #00238048 [thread::D8JatV_ldnWWZh_2xTPUg2A::]
Content-Type	multipart/alternative; boundary="====_Part_1754_1552901609.1754906621718"
X-SFDC-LK	00D20000000BU0P
X-SFDC-User	005Sh000001gvVx
X-Sender	postmaster@salesforce.com
X-mail_abuse_inquiries	http://www.salesforce.com/company/abuse.jsp
X-SFDC-TLS-NoRelay	1
X-SFDC-CORRELATION-ID	00023dpqs1bab156
X-SFDC-Binding	1WrIRBV94myi25uB
X-SFDC-App	coreapp
X-SFDC-EmailCategory	quickActionEmail
X-SFDC-EntityId	500Sh00000RY9yz
X-SFDC-Interface	internal
X-IncomingHeaderCount	25
X-MS-Exchange-Organization-ExpirationStartTime	11 Aug 2025 10:03:43.4290 (UTC)
X-MS-Exchange-Organization-ExpirationStartTimeReason	OriginalSubmit
X-MS-Exchange-Organization-ExpirationInterval	1:00:00:00.0000000
X-MS-Exchange-Organization-ExpirationIntervalReason	OriginalSubmit

X-MS-Exchange-Organization- Network-Message-Id	d5c75982-a81b-439b-6130-08ddd8be5abe
X-EOPAttributedMessage	0
X-EOPTenantAttributedMessage	84df9e7f-e9f6-40af-b435-aaaaaaaaaaaa:0
X-MS-Exchange-Organization- MessageDirectionality	Incoming
X-MS-PublicTrafficType	Email
X-MS-TrafficTypeDiagnostic	DS3PEPF000099E1:EE_]SY4P282MB1081:EE_]MEYP282MB3301:EE_
X-MS-Exchange-Organization- AuthSource	DS3PEPF000099E1.namprd04.prod.outlook.com
X-MS-Exchange-Organization- AuthAs	Anonymous
X-MS-UserLastLogonTime	8/11/2025 8:11:24 AM
X-MS-Office365-Filtering- Correlation-Id	d5c75982-a81b-439b-6130-08ddd8be5abe
X-MS-Exchange-EOPDirect	true
X-Sender-IP	13.49.115.197
X-SID-PRA	TRUST.OPERATIONS@TRUSTPILOT.COM
X-SID-Result	PASS
X-MS-Exchange-Organization-SCL	1
X-Microsoft-Antispam	BCL:0;ARA:1444111002 9400799033 1680799057 29080799003 21080799006 10300799035 9800799015 47200799021 58200799018 9000799050 461199028 1360799030 1380799030 1370799030 56899033 13082799006 3412199025 440099028 1122599019 22062799003;
X-MS-Exchange-CrossTenant- OriginalArrivalTime	11 Aug 2025 10:03:42.8993 (UTC)
X-MS-Exchange-CrossTenant- Network-Message-Id	d5c75982-a81b-439b-6130-08ddd8be5abe
X-MS-Exchange-CrossTenant-Id	84df9e7f-e9f6-40af-b435-aaaaaaaaaaaa
X-MS-Exchange-CrossTenant- AuthSource	DS3PEPF000099E1.namprd04.prod.outlook.com
X-MS-Exchange-CrossTenant- AuthAs	Anonymous
X-MS-Exchange-CrossTenant- FromEntityHeader	Internet
X-MS-Exchange-CrossTenant-RMS- PersistedConsumerOrg	00000000-0000-0000-0000-000000000000
X-MS-Exchange-Transport- CrossTenantHeadersStamped	SY4P282MB1081
X-MS-Exchange-Transport- EndToEndLatency	00:00:03.4446540
X-MS-Exchange-Processed-By- BccFoldering	15.20.9009.009
X-Microsoft-Antispam-Mailbox- Delivery	ucf.0;jmr.0;ex.0;auth.1;dest.I;OFR:SpamFilterPass;ENG:(5062000311)(902221119095)(90000117)(902221120095)(90013020)(91025020)(91040095)(9050020)(9065024)(9100341)(1005237)(944500132)(4810010)(4910033)(9920006)(9510006)(10105021)(9320005)(9230038)(120001);
X-Message-Delivery	Vj0xLjE7dXM9MDtsPTA7YT0wO0Q9MTtHRD0xO1NDTD0tMQ==
X-Microsoft-Antispam-Message-Info	t5okr8m7zsP7L4ry6qOFkTCFGsvsZ1S5Y48lve3P24tGdE3qWOzet85Gx5ccif0CsxVbE6JPKv9I7Gei9m3RO4P JLIJ2JJ6xPqS9UDpQxts5QJRJ8r52+4IO/Ry11kflTC6ffrqkgXKzdOnFSKr0sRk9c2RHBNq25UL5Y1KiWQG1Ogb9 gblvaSiohsYxntRhMljAmQiWLtZO1WWVo11Lb0yLt2FhE+KH97hgK9c9emUZWqx0MGo8BzzobxTUH96T4NdCo7Mq s1c384S4g8N/dqKjsNkfdgUPJi2F9xiKM0MSQUW8Os09pUWlhfvbN57hheD76nuyi59UpzMFUGYgmDa0ltAxxJST Ww9l4L4hZ3OJaxm083aXMnzs7T1yTu31lk+//NAKLIB9sAjNBW9VqvALTb3gu0GQ4GC1BmiCOfcXP8CKfzJJ+p+ 5NBS52pvDk1Zuh+G8mHaOVxDleCxbRB1cDoL.LVLgSTBjDfz1Lau5FGBaV38ecu1cRLYvuSTCX02bkwte/R5ue4FX tVREtEbRMZ+vsqSpD+c0ZDYw5TQa/B8t1bzMZj51+FULLFDN5628mGxao1APe/0pi8M1BJcF+KBBW7o/iDD/pld3Ag 6PfhkYUDMnYjtaTqNixy8W1KwvIWqOV9CZbqbVbiTgXc7oU+XPba1iu++J7GRP/wzrtqgTIAMUC7ocnjwylq5rDU 4+c8qzwzhV+IQNp2K0tqTKSOgdklAxtlm0NHrlWqYsueGFnCh4qyR+xaORfr4hBZFadzBbZVLlrvUvXolQE7N0CGf 0/5nDttXugYMcbbCbZfS3SgrxBAFYN0Tb7SM4I8vumk/6ri2HbE7ULe0b+L2EdxEW5sERZjuvRdpy73ZDFhcfCwA agtfgETqhC7W+Ahw73jZP99CfdO5dRyMtEdY6VWMemsCpGNx7WKBQDGHFVuD0WBeJxH0RAxgwkQqZU8w7tqjFISKs OY+V89rCVEC3VNsfToanm+dZttOrtFEpmDbkaiXIQTdFIHfHCnQq753Wkj9zJMck/Sn3p22Y1V5Qit6JxtkExUdMb aRowyf6tJL2i2PVOXnvGExOnUsbraVxqjt+v5kQQgmJt0hSjgOsFB9ZXOHeknoiBDI9zViwgdmlIHXR4GKYsjPx A n9cvKvAs2KC/Zs1J+Hb/gb0RNRsWe17vKVX2+25BwQFqRXbl7bzetwkCe9ZID9fw2yYd/EjxlVss1Od0xsbNWTL/ X7QLtnkFyrf42Xq6kKHmAuT5TC5dv00yqBF5pgKp95wrioEgA6uLCCkvcmp7qa1f8b78Hpm8DtzORoKoNqauBD+M TZ1Dbdn+rlnpbvt5r4IDcVpXvzx7WkzVBkamlbThf+m4RgbbhOZgqcXlcurTpGuKceyGVMMmXExGo2G9t06Zazr U3R44sdwGqcupOHepczuq0fFasIlZs/zhHmlmM+U8kz37nZ2ZdU8GFY/XwIDKktN6uWbD TkQb+VfxdlziN2FvA3+ LylJRVE5pN7OgdjTtD4jo+Sd2+I7z0JPKlrQSFZmx6aGAfE5h0+REpFk/XeaCJK11xc9ZnHlHv+aqSCxUQfpE7zf0 De1PTJcWwPZPI/9RDa/slduXiQw3uga+16ZKz44Tf189fU5i9/2dFkoRsCUrrvcWS2emO5niILonkOyu/XsafK 2aXmm6y5RPndEu/Bm2tNpHc6vbHKb9GGKT9DLDcAHBw0+70vCIWdguZ5ngRpEG79jlbIXTZfJARmUW0KBjPzTbQi aGud7mN0qL5ad1wsMv8uqlmfUjIkZq2E7Uslol0xAeWaokzXVD9ppJ6cfdFs9JctRAkCJR8zPZm8eAPIYZr5QNO5 rGPFcG/SFHpDS5zkq+Qj/+Tm3/C21XuWAn0wQrmGWnsRctgpjmJ+w1+qK/Ar36kMKP7kZaL6bez7M0H59evR2yx0 iK1IzKhqDrkEFFvYb/7D5dhCWKunsIDfkfDX/uucdMhjFJAAE9d6tHDm/MURkvRt0kHaF0r2L6GaFTTB7IEkwhA Z3Ce5DPnz2lImMJNlagFTEBJQuXifpxV0HlqCKfa7MDwOct6mNdNZkr8VUTXbXaexu4E2fBpF0xPIKQCJWKGbVJAt E4gJT7yWRQ1ILH6mEI4c0c6AmpPx/H6k0jshHUJHlvJVolR05+N7drBsBmZHzPhrAOEdBe/f0GZhuwi8bF1GA==

MIME-Version	1.0
--------------	-----