

From: Soul Legion <Brodies@REDACTED.email>
To: Trustpilot Content Integrity <contentintegrity@trustpilot.com>
Subject: Re: Decision on the review you've flagged - Ticket #36814421 - Ticket #36814421
Date: Tue, 12 Aug 2025 19:01:13 +1000

Hi Megha,

I have been trying for days to reach a human about defamatory content and am now receiving overlapping replies from multiple departments. This is wasting time and creating confusion.

Effective immediately, please:

1. Route all current and future communications about Legion Killfeed to your Legal team only and CC the CEO.
2. Instruct all staff to forward existing threads and materials to Legal and stop contacting me from other departments.
3. Confirm a single Legal point of contact and the active reference number.
4. Place a litigation hold and preserve all records, including reviews, flags, moderation notes, internal messages, logs, and related metadata.
5. Confirm removal of the remaining defamatory review(s) and provide a written summary of actions taken.
6. Provide your proposed resolution, including compensation for the harm caused.

I will communicate only with your Legal team.

Regards,

Anthony Brodie

Owner, Legion Killfeed

ABN 28387377607 (see how I provide my ABN, you are legally required to when asked, so far, you haven't.)

Brodies@REDACTED.email

<https://killfeed.co>

From: Trustpilot Content Integrity <contentintegrity@trustpilot.com>

Sent: Tuesday, August 12, 2025 7:00 PM

To: Anthony Brodie <Brodies@REDACTED.email>

Subject: Decision on the review you've flagged - Ticket #36814421 - Ticket #36814421



Megha (Trustpilot Content Integrity)

12 Aug 2025, 10:00 BST

Hello,

Thank you for getting back to us.

We would like to inform you that the review is in filtered status and is taken down from the business profile page.

Should you have any other questions, feel free to ask us by replying to this email and we'll be more than glad to help.

Thanks,

Megha,

Content Integrity Team



We are rated **4.4** out of 5

Trustpilot trades on the London Stock Exchange under the ticker **TRST**

Anthony Brodie

11 Aug 2025, 13:51 BST

ARE YOU STUPID. Go speak to your legal time right now you complete idiot. That review is already removed, has been for over 24 hours and now you're contradicting that and reinstating it? You understand how ridiculously stupid you are right? Like this just concretes my legal concerns, so thanks for guaranteeing a massive settlement?

Megha (Trustpilot Content Integrity)

11 Aug 2025, 13:47 BST

Hi,

Thanks for your email.

We've assessed the review and determined that the content you've identified is not defamatory. Therefore, we've reinstated the review and won't be taking any further action.

To ensure the integrity of reviews on Trustpilot, we balance the rights of reviewers to express their honest opinions and experiences against our legal obligations to remove certain content.

How do we assess flagged reviews?

Flagged reviews are assessed on a case-by-case basis. We consider how the statement you've highlighted as problematic would be interpreted by the average reader, and whether in the context of the whole review it's likely to cause serious harm to someone's reputation or serious financial loss to a business.

This sets a high bar for the removal of reviews and statements, and we believe it's the right approach to ensure only the most serious and harmful content is removed.

What about short reviews or words like 'scam'?

When it comes to defamatory statements, we look at context over keywords. Most of the time, use of a single word or short phrase in an online review won't cross the threshold into being defamatory. That's because it's unlikely a single word or short phrase would cause significant harm or significant financial loss to a business, particularly in the context of a consumer-submitted online review, which is the opinion of a reviewer.

What can you do?

We always encourage businesses to respond to negative reviews and comments. This lets you show your side of the story and is an opportunity for you to manage customer feedback and set the record straight if you disagree with what's been said.

If you have any further questions, please don't hesitate to get in touch.

Kind regards,

Megha,

Content Integrity Team



We are rated **4.4** out of 5

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Anthony Brodie

6 Aug 2025, 01:05 BST

Anthony Brodie

legionkillfeed@outlook.com <mailto:Brodie@REDACTED.email>

Sydney, NSW, Australia

6 August 2025

To: Legal Counsel

Trustpilot Ltd

legal@trustpilot.com <mailto:legal@trustpilot.com>

Subject: Final Notice of Intent to Sue – Continued Publication of Defamatory Reviews

Dear Trustpilot Legal Team,

This is a final legal warning before I initiate defamation proceedings against Trustpilot Ltd in the State of New South Wales, Australia.

You have received no fewer than 13 notices requesting the removal of multiple fraudulent and defamatory reviews hosted on the Legion Killfeed profile (<https://www.trustpilot.com/review/killfeed.co>). These reviews were:

*

Proven false (users never subscribed, paid, or used the service)

*

Part of an organised campaign originating from a Facebook post now under police investigation (Thames Valley Police Ref: 43250388789)

*

In breach of your own published Guidelines and Australian law

*

Recently repeated by a new attacker ("Robert McDonovan", 6 August 2025) falsely claiming I "take your money" and "delete your server" if disagreed with — a criminal accusation and technical impossibility. This review appeared just hours after prior ones were removed, with near-identical phrasing, confirming coordinated abuse.

Legal Standing in Australia

Under the High Court's ruling in *Fairfax Media v Voller* (2021), online platforms are considered publishers once notified.

From that point forward, you are liable for defamation unless swift corrective action is taken.

Furthermore, Trustpilot is now in breach of:

*

Australian Consumer Law (Schedule 2, Section 18) – misleading and deceptive conduct by continuing to host fake testimonials

*

Section 29(1)(g) – publishing false or misleading testimonials knowingly

*

Section 33 – conduct liable to mislead by omission

*

Section 21 – unconscionable conduct

Your failure to respond to lawful takedown requests demonstrates a systemic refusal to comply with both your own platform rules and national legislation. As of this writing, new defamatory reviews have also appeared, further exacerbating the harm.

Technical Clarification

The claims made in several defamatory reviews are not only false but technically impossible. Legion Killfeed does not have access to any user servers. All DayZ servers involved are hosted through Nitrado, and Legion Killfeed interacts with them via user-supplied tokens, which can be revoked at any time. The bot does not retain these tokens once removed from a user's Discord. Any claims of server deletion or data tampering are fabricated and physically impossible.

Formal Demand

You are hereby given five (5) business days from receipt of this notice to:

1.
Permanently remove all defamatory reviews identified in prior correspondence
2.
Suspend or ban the responsible user accounts
3.
Confirm in writing your compliance and planned prevention actions

If you fail to comply, I will commence legal proceedings in NSW under the Defamation Act 2005, seeking:

*

General damages for reputational harm

*

Aggravated damages due to continued publication after notice

*

Legal costs and injunctive relief

A formal complaint has also been filed with:

*

Australian Competition and Consumer Commission (ACCC) – for breaches of ACL

*

eSafety Commissioner – for adult cyber-abuse and platform negligence

Preserve all metadata, account history, moderation logs, and IP access records for the listed accounts. These will be subpoenaed if litigation proceeds.

Yours sincerely,

Anthony Brodie

Owner – Legion Killfeed

Trustpilot System (Trustpilot Content Integrity)

6 Aug 2025, 00:36 BST

Hi Anthony Brodie,

Thanks for your inquiry about the review by Robert McDonovan, which you flagged for containing defamatory content.

The assessment

When a review is flagged for this reason, we run it through our AI-powered defamation tool. This tool considers whether the content you've identified, in the context of the whole review, is likely to cause serious harm to someone's reputation or serious financial loss to a business.

Keep in mind that while you may consider the content to be negative, this is different from being defamatory.

The decision

In this case, we've assessed the review and determined that the content you've identified is not defamatory. Therefore, we've reinstated the review and won't be taking any further action.

Tell your side of the story

You can always [reply to this review](#) to address feedback and share your side of the story. Replies appear alongside the review, giving readers the full picture from both perspectives. This builds credibility, shows empathy, and can turn critics into loyal customers.

If you have any questions, please let us know by replying to this email.

Thanks,

Content Integrity Team



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Email Headers (Raw)

X-Mozilla-Status	0001
X-Mozilla-Status2	00000000
From	Soul Legion <Brodies@REDACTED.email>
To	Trustpilot Content Integrity <contentintegrity@trustpilot.com>
Subject	Re: Decision on the review you've flagged - Ticket #36814421 - Ticket #36814421
Thread-Topic	Decision on the review you've flagged - Ticket #36814421 - Ticket #36814421
Thread-Index	AQHcCr4nz07/mnixSEGcG1MEmK2PibRdZzN/gAFSU1uAAAAefQ==
X-MS-Exchange-MessageSentRepresentingType	1
Date	Tue, 12 Aug 2025 19:01:13 +1000
Message-ID	<SL2P216MB2029E8A548ECF1FAA49A6501DA2BA@SL2P216MB2029.KORP216.PROD.OUTLOOK.COM>
References	<43R6MMRJZLN@zendesk.com> <43R6MMRJZLN_6899e6723a732_6d159021512c9_sprut@zendesk.com> <43R6MMRJZLN_68929564a0647_8d15a040039d_sprut@zendesk.com> <SL2P216MB2029D734ECDB98A4AB211A00DA2DA@SL2P216MB2029.KORP216.PROD.OUTLOOK.COM> <SL2P216MB2029C5F3F13FBF1B264451E3DA28A@SL2P216MB2029.KORP216.PROD.OUTLOOK.COM> <43R6MMRJZLN_689b02945c7_621590518f5_sprut@zendesk.com>
Keywords	Trustpilot
In-Reply-To	<43R6MMRJZLN_689b02945c7_621590518f5_sprut@zendesk.com>
Content-Language	en-US
X-MS-Has-Attach	
X-MS-TNEF-Correlator	
X-MS-Exchange-Organization-RecordReviewCfmType	0
msip_labels	
Content-Type	text/html; charset="Windows-1252"
Content-Transfer-Encoding	quoted-printable
MIME-Version	1.0