

From: Trustpilot Accounting <accounting@trustpilot.com>
To: Brodies@REDACTED.email
Subject: Thank you for reaching out to Trustpilot's Accounting Team! Re: Trustpilot - Legion KillFeed
Date: Thu, 14 Aug 2025 22:31:03 -0700

Thank you for your email.

We are experiencing a much higher number of emails from our customers at this time. Although we aim to respond within 5 working days, it may take us a little longer at the moment and we appreciate your patience. We **apologize** for any inconvenience caused.

So we can assist with your query more efficiently, please include your customer number in your communications with us. The number can be found on your Invoice or Statement.

If you have already submitted a request, please update or write additional comments regarding your request by replying to the existing email rather than submitting a new request-to avoid delays.

You may find additional support at our Trustpilot Support Centre where you will find many handy guides and FAQs: <https://support.trustpilot.com/hc/en-us>

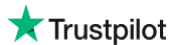
Kind regards/De bedste hilsner/Cordialement

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Trustpilot Accounting Team

accounting@trustpilot.com

Pilestraede 58, 5th floor, 1112 Copenhagen K.



We are rated **4.4** out of **5**

London Stock Exchange: **TRST**

This email, including any attachments, may contain confidential and privileged information.
If you have received it by mistake, please notify us by reply email and then delete it from your system.
Thank you!

Email Headers (Raw)

X-Mozilla-Status	0001
X-Mozilla-Status2	00000000
Received	from SE1P216MB1541.KORP216.PROD.OUTLOOK.COM (2603:1096:101:2a::11) by SL2P216MB2029.KORP216.PROD.OUTLOOK.COM with HTTPS; Fri, 15 Aug 2025 05:31:06 +0000
Received	from BLAPR03CA0144.namprd03.prod.outlook.com (2603:10b6:208:32e::29) by SE1P216MB1541.KORP216.PROD.OUTLOOK.COM (2603:1096:101:2a::11) with Microsoft SMTP Server (version=TLS1_2, cipher=TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384) id 15.20.9052.7; Fri, 15 Aug 2025 05:31:04 +0000
Received	from BN1PEPF00004687.namprd05.prod.outlook.com (2603:10b6:208:32e:cafe::68) by BLAPR03CA0144.outlook.office365.com (2603:10b6:208:32e::29) with Microsoft SMTP Server (version=TLS1_3, cipher=TLS_AES_256_GCM_SHA384) id 15.20.9031.18 via Frontend Transport; Fri, 15 Aug 2025 05:31:04 +0000
Authentication-Results	spf=pass (sender IP is 209.85.128.179) smtp.mailfrom=trustpilot.com; dkim=pass (signature was verified) header.d=trustpilot.com;dmarc=pass action=none header.from=trustpilot.com;compauth=pass reason=100
Received-SPF	Pass (protection.outlook.com: domain of trustpilot.com designates 209.85.128.179 as permitted sender) receiver=protection.outlook.com; client-ip=209.85.128.179; helo=mail-yw1-f179.google.com; pr=C
Received	from mail-yw1-f179.google.com (209.85.128.179) by BN1PEPF00004687.mail.protection.outlook.com (10.167.243.132) with Microsoft SMTP Server (version=TLS1_3, cipher=TLS_AES_256_GCM_SHA384) id 15.20.9031.11 via Frontend Transport; Fri, 15 Aug 2025 05:31:03 +0000
X-IncomingTopHeaderMarker	OriginalChecksum:5A4799D1F3C7272FB4E89A49DD3E147DA08B207B59C5F8D35E9ECA7D2BCABE6;UpperCasedChecksum:239F406BE38B09A1FFA955A4D01968391A00B746CCE71B8762946ADBET7CC820C;SizeAsReceived:2884;Count:19
Received	by mail-yw1-f179.google.com with SMTP id 00721157ae682-71d603acc23so14730247b3.1 for <Brodies@REDACTED.email>; Thu, 14 Aug 2025 22:31:03 -0700 (PDT)
DKIM-Signature	v=1; a=rsa-sha256; c=relaxed/relaxed; d=trustpilot.com; s=google; t=1755235863; x=1755840663; darn=outlook.com; h=auto-submitted:precedence:content-disposition :content-transfer-encoding:mime-version:subject:message-id:date:from :to:from:to:cc:subject:date:message-id:reply-to; bh=QFOYDRgv+nnCim0OwfzNudmHVK3bDSYLT2uak850/A0=; b=FcmuLurTquVRQaq1qQNln/M74ieuPrBjf2G41q2rZaOwlzkA9JFVc0m42j1c4An7Ob JXMamVcc5kzJe1hpm8AHdmxH2jBxyj1Nw3PNI VITyq6dmp+fkAZiJh3qcG4DR/JDK1Y1Q t/RLmFPH+XNA7/KTaSek8ekwmpTFG08CYcrvw=
X-Google-DKIM-Signature	v=1; a=rsa-sha256; c=relaxed/relaxed; d=1e100.net; s=20230601; t=1755235863; x=1755840663; h=auto-submitted:precedence:content-disposition :content-transfer-encoding:mime-version:subject:message-id:date:from :to:x-gm-message-state:from:to:cc:subject:date:message-id:reply-to; bh=QFOYDRgv+nnCim0OwfzNudmHVK3bDSYLT2uak850/A0=; b=kQVd2/aWOkcnSB47FsfvVTEcdl6xrDD9IMlf+GTaVYbBhSljZJxbgfXwqxlp3jzC mNn00prMKJ4FzJw/N8GfFhJLxT765SzQzn/hTku3xX8BXNbAOFxMDqXcUs62DYzbv3xko7C5C0+VuGWaSsaOa7EwrcRzE1V11v55yHKsoEORY14F6iZgYm4gH0EYZ+ddg67/Ci6 SUqx7JfT6s2hFmTTOp7729+WEEaiyOivFbiDMtwcQ+HhDZn+HrCEI7xte5MDhBVScRAf IQ+2xykvhYzCQFtsqYne6NXLU1fWpKbTNBt78IKzuto5J7va2gjPAqbkfj9ecTcAn+b 4HEg==
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X-Google-Smtp-Source	AGHT+IF1QX6DQ+5f34n+jlXlv5BzpyZNFpyJL6LFWcn9eCplNqnO0uOAGz5mjpga4ta8qAGQa/fotH2BGlmF3wklYlgmE3IPXL2rp6k20T7Z
X-Received	by 2002:a05:690c:f0f3:b0:70e:1d14:2b76 with SMTP id 00721157ae682-71e6ddd96ecmr9954277b3.23.1755235863581; Thu, 14 Aug 2025 22:31:03 -0700 (PDT)
To	Brodies@REDACTED.email
From	Trustpilot Accounting <accounting@trustpilot.com>
Date	Thu, 14 Aug 2025 22:31:03 -0700
Message-ID	<CAJKFxsR-uj=6_23q58pak8TiOXyys2XteLouEc75ty_v9YxE+Q@mail.gmail.com>
Subject	Thank you for reaching out to Trustpilot☐7;s Accounting Team! Re: Trustpilot - Legion KillFeed
Content-Type	text/html; charset="UTF-8"
Content-Transfer-Encoding	base64
Content-Disposition	inline
Precedence	bulk
X-Autoreply	yes
Auto-Submitted	auto-replied
X-IncomingHeaderCount	19
Return-Path	accounting@trustpilot.com
X-MS-Exchange-Organization-ExpirationStartTime	15 Aug 2025 05:31:03.9023 (UTC)
X-MS-Exchange-Organization-ExpirationStartTimeReason	OriginalSubmit
X-MS-Exchange-Organization-ExpirationInterval	1:00:00:00.0000000
X-MS-Exchange-Organization-ExpirationIntervalReason	OriginalSubmit
X-MS-Exchange-Organization-Network-Message-Id	1a7da7c6-1afd-4ce0-b3e3-08dddbbcd5b

X-EOPAttributedMessage	0
X-EOPTenantAttributedMessage	84df9e7f-e9f6-40af-b435-aaaaaaaaaaaa:0
X-MS-Exchange-Organization-MessageDirectionality	Incoming
X-MS-PublicTrafficType	Email
X-MS-TrafficTypeDiagnostic	BN1PEPF00004687:EE_JSE1P216MB1541:EE_JSL2P216MB2029:EE_
X-MS-Exchange-Organization-AuthSource	BN1PEPF00004687.namprd05.prod.outlook.com
X-MS-Exchange-Organization-AuthAs	Anonymous
X-MS-UserLastLogonTime	8/15/2025 5:30:18 AM
X-MS-Office365-Filtering-Correlation-Id	1a7da7c6-1afd-4ce0-b3e3-08dddbbced5b
X-MS-Exchange-EOPDirect	true
X-Sender-IP	209.85.128.179
X-SID-PRA	ACCOUNTING@TRUSTPILOT.COM
X-SID-Result	PASS
X-MS-Exchange-Organization-SCL	1
X-Microsoft-Antispam	BCL:0;ARA:1444111002 9020799016 39110799003 3217299011 9000799050 21080799006 1680799057 9400799033 461199028 10300799035 1360799030 1370799030 1380799030 13082799006 440099028 3412199025 4141999021;
X-MS-Exchange-CrossTenant-OriginalArrivalTime	15 Aug 2025 05:31:03.8606 (UTC)
X-MS-Exchange-CrossTenant-Network-Message-Id	1a7da7c6-1afd-4ce0-b3e3-08dddbbced5b
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X-MS-Exchange-CrossTenant-AuthSource	BN1PEPF00004687.namprd05.prod.outlook.com
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X-MS-Exchange-Transport-CrossTenantHeadersStamped	SE1P216MB1541
X-MS-Exchange-Transport-EndToEndLatency	00:00:02.2170346
X-MS-Exchange-Processed-By-BccFoldering	15.20.9052.000
X-Microsoft-Antispam-Mailbox-Delivery	ucf:1;jmr:0;ex:0;auth:1;dest:C;OFR:CustomRules;ENG:(5062000311)(920221119095)(90000117)(920221120095)(90013020)(91025020)(91040095)(9050020)(9060121)(9100341)(944500132)(2008001181)(4810010)(4910033)(9930004)(9545005)(10172021)(9320005)(120001);
X-Message-Delivery	Vj0xLjE7dXM9MDtsPTA7YT0wOQ09MTtHRD0xO1NDTD0tMQ==
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