

From: Soul Legion <Brodies@REDACTED.email>
To: Trustpilot Accounting <accounting@trustpilot.com>
Subject: Re: Thank you for reaching out to Trustpilot's Accounting Team! Re: Trustpilot - Legion KillFeed
Date: Fri, 15 Aug 2025 15:43:43 +1000

Dear Trustpilot Accounting,

We note your auto-acknowledgement to our email of 15 August 2025 regarding Trustpilot – Legion Killfeed. This message records receipt only. There is no accounting query. All substantive matters are for your Legal team.

For the record, our formal legal letter served 15 August 2025 requires:

1. Within 24 hours: removal of the fraudulent reviews by “Z Doneskies” and “Robert McDonovan” under Guideline 3.2 and confirmation of account actions.
2. By 6:00 pm AEST on Sunday, 17 August 2025: production of decision records, aggregate moderation metrics, and logs, reinstatement of suppressed genuine reviews (including “iitzpuzzl3d” and Jim Watkinson), and confirmation of a litigation hold.

Please forward this and our legal letter to your Legal team and provide the full name, title, direct email, and direct phone number of the legal case owner responsible for Legion Killfeed. Non-legal teams do not need to respond.

Regards,
Anthony Brodie
Director, Legion Killfeed
ABN 28 387 377 607

Brodies@REDACTED.email

From: Trustpilot Accounting <accounting@trustpilot.com>
Sent: Friday, 15 August 2025 3:31 PM
To: Brodies@REDACTED.email <Brodies@REDACTED.email>
Subject: Thank you for reaching out to Trustpilot's Accounting Team! Re: Trustpilot - Legion KillFeed

Thank you for your email.

We are experiencing a much higher number of emails from our customers at this time. Although we aim to respond within 5 working days, it may take us a little longer at the moment and we appreciate your patience. We **apologize** for any inconvenience caused.

So we can assist with your query more efficiently, please include your customer number in your communications with us. The number can be found on your Invoice or Statement.

If you have already submitted a request, please update or write additional comments regarding your request by replying to the existing email rather than submitting a new request-to avoid delays.

You may find additional support at our Trustpilot Support Centre where you will find many handy guides and FAQs: <https://support.trustpilot.com/hc/en-us>

Kind regards/De bedste hilsner/Cordialement

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Trustpilot Accounting Team

accounting@trustpilot.com

Pilestraede 58, 5th floor, 1112 Copenhagen K.



We are rated **4.4** out of **5**

London Stock Exchange: **TRST**

This email, including any attachments, may contain confidential and privileged information.
If you have received it by mistake, please notify us by reply email and then delete it from your system.
Thank you!

Email Headers (Raw)

X-Mozilla-Status	0001
X-Mozilla-Status2	00000000
From	Soul Legion <Brodies@REDACTED.email>
To	Trustpilot Accounting <accounting@trustpilot.com>
CC	"legal@trustpilot.com" <legal@trustpilot.com>, Adrian Blair - Trustpilot <adrian.blair@trustpilot.com>
Subject	Re: Thank you for reaching out to Trustpilot's Accounting Team! Re: Trustpilot - Legion KillFeed
Thread-Topic	Thank you for reaching out to Trustpilot 7;s Accounting Team! Re: Trustpilot - Legion KillFeed
Thread-Index	AQHcDaXMBXTxPkp/x0CTkFn73dplcrRjM5/4
X-MS-Exchange-MessageSentRepresentingType	1
Date	Fri, 15 Aug 2025 15:43:43 +1000
Message-ID	<SL2P216MB20293FF9AA22F08AC0B6932ADA34A@SL2P216MB2029.KORP216.PROD.OUTLOOK.COM>
References	<CAJKFxsR-uj=6_23q58pak8TiOXyys2XteLouEc75ty_v9YxE+Q@mail.gmail.com>
In-Reply-To	<CAJKFxsR-uj=6_23q58pak8TiOXyys2XteLouEc75ty_v9YxE+Q@mail.gmail.com>
Content-Language	en-AU
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X-MS-TNEF-Correlator	
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Content-Type	text/html; charset="Windows-1252"
Content-Transfer-Encoding	quoted-printable
MIME-Version	1.0