
Decision on the review you've flagged - Ticket #36755418 - Ticket #36755418

From Trustpilot Content Integrity <contentintegrity@trustpilot.com>

Date Sat 16-Aug-25 3:04 AM

To Anthony Brodie <legionkillfeed@outlook.com>



Asmaa A (Trustpilot Content Integrity)

15 Aug 2025, 18:04 BST

Dear Anthony,

Thank you for your message. Please be assured that we are not ignoring your concerns — we are here to help and are committed to addressing your inquiries appropriately and professionally.

Below is the information you requested:

1- Trustpilot's Proper Address for Service:

Trustpilot A/S,
Pilestraede 58, 5th floor,
1112 Copenhagen K,
Denmark
CVR no.: 30276582

For all addresses of our offices, kindly check this link <https://www.trustpilot.com/contact>.

2. Trustpilot's Australian Business Number (ABN)

Trustpilot does **not currently operate under an Australian Business Number (ABN)**. Our services are provided by our Danish parent company, **Trustpilot A/S**.

3. Data Controller Contact

For any data protection matters under applicable privacy laws, including the GDPR or equivalent frameworks, our designated contact is our **Data Protection Officer (DPO)**:
Email: privacy@trustpilot.com.

If you have any privacy-related inquiry, please inform us so we can direct you to the concerned team.

4. Commitment to Transparency

We understand the frustration you've experienced in seeking support and we regret any delay in reaching a resolution. We take legal and platform-related matters seriously and aim to provide accurate information in line with applicable regulations and our internal policies.

If you have any further questions, we will respond accordingly and in full cooperation.

Kind regards,

Asmaa A,
Content Integrity Team



Trustpilot trades on the London Stock Exchange under the ticker **TRST**

Anthony Brodie

10 Aug 2025, 19:29 BST

Samar M, I'd like a response, specifically,

*

What is the proper address for trust pilot's services?

*

What is Trust Pilot's Australian Business Number

*

Who is the data controller contact?

*

How many 0's are you gonna write on that cheque?

And Samar M, I would like to remind you, you said this:

[cid:7c640dfd-9c1d-40da-aefa-1ef7b3406830]

So now ignoring me when I request information that by law, Trust pilot has to provide, after the 2 weeks of emailing I've had to go through just to reach a human who doesn't just copy and paste replies,
So where is the personal priority support?

From: Soul Legion <legionkillfeed@outlook.com>
Sent: Monday, August 11, 2025 12:31 AM
To: Trustpilot Content Integrity <contentintegrity@trustpilot.com>
Subject: Re: Decision on the review you've flagged - Ticket [#36755418](#) - Ticket [#36755418](#)

You have now removed the defamatory review, but removal does not cure the loss already caused. You were repeatedly put on notice and continued to publish. Liability is preserved. I will now file proceedings without further notice for defamation under the Defamation Act 2005 (NSW) with aggravated damages, and for breaches of the Australian Consumer Law including misleading or deceptive conduct and unfair contract terms. Preserve all documents immediately, including all logs, audit trails, moderation notes, internal messages, reviewer metadata, access records, and correspondence. Confirm your proper address for service, Trust Pilot's Australian Business Number and your data controller contact today, 11 August 2025. Any further interference, republication, or deletion of evidence will be relied on in support of injunctive relief and costs on an indemnity basis.

Govern yourselves accordingly.

From: Trustpilot Content Integrity <contentintegrity@trustpilot.com>
Sent: Monday, August 11, 2025 12:22 AM
To: Anthony Brodie <legionkillfeed@outlook.com>
Subject: Decision on the review you've flagged - Ticket [#36755418](#) - Ticket [#36755418](#)

[https://d1pggke3goo8l6.cloudfront.net/10x7HHXvSWyealMGYmoQ_tp-logo-rgb.png]

Samar M (Trustpilot Content Integrity)

10 Aug 2025, 15:22 BST

Hi Anthony,

We understand your frustration and the impact this situation has had on your business. However, as a platform, we do not offer compensation in such cases. Our role is to investigate reported content in line with our policies and applicable laws, and to take action when violations are confirmed — which we've done in this instance by archiving the review. And as mentioned before, please note that when a review is flagged for defamation, the review is hidden during the entire investigation process.

In this case, the review by Robert McDonovan was archived based on the information you shared about why the review is not based on a genuine experience.

We genuinely appreciate your persistence when flagging a review, you need to choose the most suitable flagging reason, to review your case and to ensure all concerns are properly addressed.

Warm Regards,

Samar M,
Content Integrity Team

[<https://emailsignature.trustpilot.com/logo.png>]
[<https://emailsignature.trustpilot.com/newsletter/en-GB/1/46d6a890000064000500e0c3/stars%402x.png>]
<<https://www.trustpilot.com/review/trustpilot.com>>
[https://emailsignature.trustpilot.com/signature/en-US/2/46d6a890000064000500e0c3/text_zendesk.png]

Trustpilot trades on the London Stock Exchange under the ticker TRST

Anthony Brodie

10 Aug 2025, 15:14 BST

Now lets talk compensation, you by your own admission agreed it was defamation, I provided proof your system rejected that. Causing 5 days of slanderous lies your platform published.

From: Trustpilot Content Integrity

<contentintegrity@trustpilot.com><mailto:contentintegrity@trustpilot.com>>

Sent: Monday, August 11, 2025 12:11 AM

To: Anthony Brodie <legionkillfeed@outlook.com><mailto:legionkillfeed@outlook.com>>

Subject: Decision on the review you've flagged - Ticket

[#36755418](https://trustpilotcompliance.zendesk.com/hc/requests/36755418)<<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>> - Ticket

[#36755418](https://trustpilotcompliance.zendesk.com/hc/requests/36755418)<<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>>

[https://d1pggke3goo8l6.cloudfront.net/10x7HHXvSWyealMGYmoQ_tp-logo-rgb.png]

Samar M (Trustpilot Content Integrity)

10 Aug 2025, 15:11 BST

Hi

Thanks for your reply. We understand your frustration, and we acknowledge that the process hasn't felt smooth on your end.

To clarify — the review by Robert McDonovan

<<https://www.trustpilot.com/reviews/6891f28ff1af81b4b169cffd>> in question has now been archived. As mentioned before, based on the information you shared about why the

review is not based on a genuine experience, we've now taken the review offline, and it's no longer visible on your profile page.

We've let the reviewer know about this decision. Keep in mind that if they dispute it and provide information about their experience <<https://support.trustpilot.com/hc/en-us/articles/201839083-Which-documents-help-us-verify-your-review->>, the review may be reinstated.

[cid:6898a8a3c23c7_7f1590504398@classic-active-job-outbound-mail-worker-6c9c4f8d8-nvm2b.mail <mailto:6898a8a3c23c7_7f1590504398@classic-active-job-outbound-mail-worker-6c9c4f8d8-nvm2b.mail>]

And we appreciate your persistence in bringing it back to our attention. While we aim to assess every report accurately from the start, sometimes additional context or follow-up is needed to trigger a deeper review.

We're continuously working to improve how these cases are handled, especially when multiple flags are involved. I've taken ownership of this case to ensure your concerns are addressed thoroughly and without further delay.

Thanks again for your patience and cooperation,

Samar M,
Content Integrity Team

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[<https://emailsignature.trustpilot.com/newsletter/en-GB/1/46d6a890000064000500e0c3/stars%402x.png>]
<<https://www.trustpilot.com/review/trustpilot.com>>
[https://emailsignature.trustpilot.com/signature/en-US/2/46d6a890000064000500e0c3/text_zendesk.png]

Trustpilot trades on the London Stock Exchange under the ticker TRST

Anthony Brodie

10 Aug 2025, 15:05 BST

Let me get this straight, it's not defamatory, but it is, it's taken down, but it's not? It couldn't be seen, but it could?

Attached are two videos that show you are lying to me now and you outright stated just then that it should have been removed for defamatory, so which lie are you gonna use?

[cid:53dd6f80-b16b-4f33-8485-f8e3057ef5bb]

From: Soul Legion <legionkillfeed@outlook.com> <mailto:legionkillfeed@outlook.com>
<mailto:legionkillfeed@outlook.com> <mailto:legionkillfeed@outlook.com> > >
Sent: Sunday, August 10, 2025 11:53 PM

To: Trustpilot Content Integrity

<contentintegrity@trustpilot.com> <mailto:contentintegrity@trustpilot.com> > >
<mailto:contentintegrity@trustpilot.com> <mailto:contentintegrity@trustpilot.com> > >
Subject: Re: Decision on the review you've flagged - Ticket
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<<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>> - Ticket
[#36755418](https://trustpilotcompliance.zendesk.com/hc/requests/36755418) <<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>>
<<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>>

You mean the review you rejected? That I then had to flag under everything else to get a response from a human?

[cid:331efb6d-0d28-44ee-8905-10362f953887]

From: Trustpilot Content Integrity

<contentintegrity@trustpilot.com> <mailto:contentintegrity@trustpilot.com> > >
<mailto:contentintegrity@trustpilot.com> <mailto:contentintegrity@trustpilot.com> > >
Sent: Sunday, August 10, 2025 11:51 PM
To: Anthony Brodie <legionkillfeed@outlook.com> <mailto:legionkillfeed@outlook.com> > >
<mailto:legionkillfeed@outlook.com> <mailto:legionkillfeed@outlook.com> > >
Subject: Decision on the review you've flagged - Ticket
[#36755418](https://trustpilotcompliance.zendesk.com/hc/requests/36755418) <<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>>
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<<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>>

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Samar M (Trustpilot Content Integrity)

10 Aug 2025, 14:51 BST

Hi Anthony,

I'm Samar and I've now personally taken over this case to ensure it's escalated and handled with priority.

We fully understand your concerns and we're here to assist you. Apologies for any delayed response — we know how important this is and appreciate your patience.

Regarding the review by Robert McDonovan — Based on the information you shared about why the review is not based on a genuine experience, we've now taken the review offline, and it's no longer visible on your profile page.

We've let the reviewer know about this decision. Keep in mind that if they dispute it and provide information about their experience <<https://support.trustpilot.com/hc/en->

[us/articles/201839083-Which-documents-help-us-verify-your-review->](#), the review may be reinstated.

Please note that we have dedicated teams handling specific case types, and it's not always feasible to manually check every email across different threads. The most effective way to help us resolve your issue quickly is to reply within the relevant case thread, so all information stays connected.

When a review is flagged for defamation, it is automatically hidden during the investigation as part of our standard moderation process. This is done to prevent further reputational harm while the claim is assessed.

And if the review is flagged for other reasons, in some cases-such as "Being about a different business" flagging reason, we are required to contact the reviewer to confirm whether the review was mistakenly posted to the wrong profile. If the reviewer does not respond within 3 days, the review is automatically removed from the public profile to avoid confusion or harm to unrelated businesses.

Each flagging reason also follows its own investigation path, so separating them ensures accuracy and avoids delays. Let's keep things coordinated so we can reach the best outcome as efficiently as possible.

Thank you for your cooperation,

Samar M,
Content Integrity Team

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[\[https://emailsignature.trustpilot.com/newsletter/en-GB/1/46d6a890000064000500e0c3/stars%402x.png\]](https://emailsignature.trustpilot.com/newsletter/en-GB/1/46d6a890000064000500e0c3/stars%402x.png)
<<https://www.trustpilot.com/review/trustpilot.com>>
[\[https://emailsignature.trustpilot.com/signature/en-US/2/46d6a890000064000500e0c3/text_zendesk.png\]](https://emailsignature.trustpilot.com/signature/en-US/2/46d6a890000064000500e0c3/text_zendesk.png)

Trustpilot trades on the London Stock Exchange under the ticker TRST

Anthony Brodie

8 Aug 2025, 00:21 BST

It has been over 5 hours since your last correspondence.

You are already in possession of my 4 Aug 2025 formal legal demand and evidence bundles provided to the ACCC, UK CMA, Danish Consumer Ombudsman, Thames Valley Police (Ref 43250388789) and others. This review by "Robert McDonovan" is part of the same coordinated competitor-led harassment campaign already evidenced in those filings.

Its statements are categorically false, made by a non-customer, and are inherently defamatory. You are now well beyond the point where delay is excusable — every day

you knowingly keep this review live is a new act of publication, stripping Trustpilot of any intermediary immunity and making you and your staff personally liable under UK Defamation Act 2013 and Australian Defamation Act 2005.
Remove it immediately or it will be included as a fresh count in my pending defamation proceedings.

From: Soul Legion <legionkillfeed@outlook.com<mailto:legionkillfeed@outlook.com>
<mailto:legionkillfeed@outlook.com<mailto:legionkillfeed@outlook.com>>
<mailto:legionkillfeed@outlook.com<mailto:legionkillfeed@outlook.com>
<mailto:legionkillfeed@outlook.com<mailto:legionkillfeed@outlook.com>>>>

Sent: Friday, August 8, 2025 2:02 AM

To: Trustpilot Content Integrity

<contentintegrity@trustpilot.com<mailto:contentintegrity@trustpilot.com>
<mailto:contentintegrity@trustpilot.com<mailto:contentintegrity@trustpilot.com>>
<mailto:contentintegrity@trustpilot.com<mailto:contentintegrity@trustpilot.com>
<mailto:contentintegrity@trustpilot.com<mailto:contentintegrity@trustpilot.com>>>>

Subject: Re: Decision on the review you've flagged - Ticket

[#36755418](https://trustpilotcompliance.zendesk.com/hc/requests/36755418)<<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>>
<<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>>
<<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>> - Ticket
[#36755418](https://trustpilotcompliance.zendesk.com/hc/requests/36755418)<<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>>
<<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>>
<<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>>

How long does it take you to read? Because this should be gone by now and your failure to remove it further demonstrates how trust pilot knowingly breaks the law. [cid:0f83e4da-c11e-406e-9910-8a4d58045e7e]

From: Trustpilot Content Integrity

<contentintegrity@trustpilot.com<mailto:contentintegrity@trustpilot.com>
<mailto:contentintegrity@trustpilot.com<mailto:contentintegrity@trustpilot.com>>
<mailto:contentintegrity@trustpilot.com<mailto:contentintegrity@trustpilot.com>
<mailto:contentintegrity@trustpilot.com<mailto:contentintegrity@trustpilot.com>>>>

Sent: Friday, August 8, 2025 12:45 AM

To: Anthony Brodie <legionkillfeed@outlook.com<mailto:legionkillfeed@outlook.com>
<mailto:legionkillfeed@outlook.com<mailto:legionkillfeed@outlook.com>>
<mailto:legionkillfeed@outlook.com<mailto:legionkillfeed@outlook.com>
<mailto:legionkillfeed@outlook.com<mailto:legionkillfeed@outlook.com>>>>

Subject: Decision on the review you've flagged - Ticket

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Halla (Trustpilot Content Integrity)

7 Aug 2025, 15:45 BST

Hello,

Thank you for contacting us.

First of all, please note that I'm here to assist and support you every step of the way. and it's very important that our conversation remains constructive and professional.

We sincerely apologize for any delays or inconvenience you may have experienced. Thank you for your understanding and patience.

Please rest assured that your case is now in the hands of our Concerned team. They are actively reviewing the situation and will reach out to you as soon as possible with updates and further assistance.

Warm regards,

Halla,

Content Integrity Team

[<https://emailsignature.trustpilot.com/logo.png>]

[<https://emailsignature.trustpilot.com/newsletter/en-GB/1/46d6a890000064000500e0c3/stars%402x.png>]

[<https://www.trustpilot.com/review/trustpilot.com>](https://www.trustpilot.com/review/trustpilot.com)

[https://emailsignature.trustpilot.com/signature/en-US/2/46d6a890000064000500e0c3/text_zendesk.png]

Trustpilot trades on the London Stock Exchange under the ticker TRST

Anthony Brodie

7 Aug 2025, 15:19 BST

⚠️ Snowflake Warning: If you're easily offended by swearing, emotion, or being held accountable for your incompetence — stop reading. This one isn't for you.

Halla,

Drop the attitude, dickhead. Your reply came FOUR days after I raised the issue, and instead of a meaningful response, I get a patronising, pre-written pile of shit acting like this is just business as usual and I should be thankful anything was done at all.

Let's spell it out so even your "content integrity team" can follow it:

You allowed fake reviews to publish. You delayed removal. You failed to read what was

actually sent. And now you're replying with smug copy-paste bullshit as if I'm in the wrong for chasing it.

This isn't about the reviews that were already taken down — those were flagged days ago. The problem is you don't even know what's still active and what isn't, you're responding to old tickets as if they're new, and you've ignored context, evidence, user links, and the coordinated nature of the attacks entirely.

You let known bad actors post reviews under aliases. You've got open evidence of abuse — timestamps, screenshots, fake names, cross-platform harassment — and you've done fuck-all. Meanwhile, my business, Legion Killfeed, is being dragged through the mud because your platform enabled it, then acted like my reaction was the real problem.

*

I have already filed a formal complaints with the ACCC, UK CMA, and the Danish Consumer Ombudsman.

*

I am looking into civil legal proceedings for defamation and platform negligence.

*

You, every staff member who replied and Trustpilot will be named, because this isn't just company-level failure, it's personal negligence.

And yes, I know, respect — you're gonna bitch that I fucking swore. Suck it up, princess. You're lucky a few words said out of anger are all you got after your incompetent platform violated my rights, slandered my business, then acted like me getting angry about it was my fault.

And you clowns are the ones who can't even tell what tickets are open and which are closed, clearly — because you keep replying to the copious attempts made SEVERAL DAYS AGO as if I just sent them.

Anthony Brodie

Owner – Legion Killfeed

<https://killfeed.co>

From: Trustpilot Content Integrity

<contentintegrity@trustpilot.com<mailto:contentintegrity@trustpilot.com>>
<mailto:contentintegrity@trustpilot.com<mailto:contentintegrity@trustpilot.com>>
<mailto:contentintegrity@trustpilot.com<mailto:contentintegrity@trustpilot.com>>
<mailto:contentintegrity@trustpilot.com<mailto:contentintegrity@trustpilot.com>>>
<mailto:contentintegrity@trustpilot.com<mailto:contentintegrity@trustpilot.com>>
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<mailto:contentintegrity@trustpilot.com<mailto:contentintegrity@trustpilot.com>>
<mailto:contentintegrity@trustpilot.com<mailto:contentintegrity@trustpilot.com>>>>

Sent: Friday, August 8, 2025 12:05 AM

To: Anthony Brodie <legionkillfeed@outlook.com<mailto:legionkillfeed@outlook.com>>
<mailto:legionkillfeed@outlook.com<mailto:legionkillfeed@outlook.com>>

<mailto:legionkillfeed@outlook.com> <mailto:legionkillfeed@outlook.com> > >
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Subject: Decision on the review you've flagged - Ticket

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[#36755418](#) <<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>>
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<<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>>

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Halla (Trustpilot Content Integrity)

7 Aug 2025, 15:05 BST

Hello,

Thank you for reaching us.

First of all, please rest assured that we take this matter very seriously. We want to inform you that the three already flagged reviews have already been reviewed and taken offline from your platform:

688d14d8f18ef096196c8c63 — already taken offline

688be04caeacae9cc58c81cb — also taken offline

688b94bee4c305e4065e432c — also taken offline

Second point, regarding the review submitted under the name "Robert McDonovan", we have reopened the report and launched a fresh investigation. We are committed to keeping you updated and will inform you promptly about any further actions we take.

Third point, you mentioned that some individuals have been attacking you on social media, which is deeply concerning. To address this properly, we will escalate the issue to our concerned team. They will reach out to you as soon as possible to ensure you receive the full support you deserve.

Thank you for sharing your experience with us and for your understanding.

Warm regards,

Halla,

Content Integrity Team

[<https://emailsignature.trustpilot.com/logo.png>]
[<https://emailsignature.trustpilot.com/newsletter/en-GB/1/46d6a890000064000500e0c3/stars%402x.png>]
<<https://www.trustpilot.com/review/trustpilot.com>>
[https://emailsignature.trustpilot.com/signature/en-US/2/46d6a890000064000500e0c3/text_zendesk.png]

Trustpilot trades on the London Stock Exchange under the ticker TRST

Anthony Brodie

7 Aug 2025, 10:40 BST

Hello,

Thank you for your copy-and-paste response.

Please note that my business is being actively defamed, and your team should be thoroughly reviewing every email before replying — if basic logical reasoning is applied.

Regarding the review I'm referring to — not the one linked to this ticket — please take it offline immediately.

If your process requires you to copy and paste responses until you eventually reach the correct email, please ensure you actually read the context and respond accordingly.

Hoping you burn in hell for ruining my reputation,

Anthony Brodie

Aggrieved Consumer forced to use your illegally operating platform.

[cid:bbb57e4e-c945-478e-81b3-16ce8821cd64]

Attachment(s)

image.png <<https://trustpilotcompliance.zendesk.com/attachments/token/cJbwhMXaDAhMEWgvJjhAJRiO/?name=image.png>>

Anthony Brodie

7 Aug 2025, 09:25 BST

There is nothing fair about any of what's continued to happen.

You let a coordinated group post fake reviews, encourage others to do the same, and even allowed one with the username "Cunt" to accuse my business of "robbing clients" — all while ignoring direct evidence, police reports, and multiple formal complaints. Your moderation team let these sit live for days, causing measurable damage to my reputation and income. That's not fairness. That's negligence.

Your system failed at every step — allowing lies to be published, letting them stay up far too long, and now responding in fragments, days apart, after the harm has been done. You're only reviewing individual reports when the issue has always been organised abuse

across multiple reviews, accounts, and platforms — something you were told about in the very first complaint.

So no — don't act like this was handled fairly. It wasn't. You've been drip-feeding generic responses after ignoring nearly 20 emails. Now go read them properly — all of them — then come back with a full, accountable answer. Or don't, and I'll see you in court.

Anthony Brodie

Owner – Legion Killfeed

I will continue to reply to them all until all are removed from my profile, I don't give a damn what ticket it is.

You keep refusing to remove

[cid:455aa10c-4523-43f1-b49d-34c75da107d7]

This is defamation, plain and simple. It causes real-world commercial harm, and you are now replying days later, which completely undermines your obligations to act "fairly and promptly" when unlawful content is flagged.

Let me be clear:

*

I will continue to reply to every single defamatory review you leave live.

*

I do not care what ticket ID it falls under.

*

Every response becomes evidence — not just of the abuse, but of your deliberate negligence.

You're charging businesses for "priority support" while giving attackers a free platform to commit reputational sabotage. That alone renders your process incompatible with basic legal standards in Australia, the UK, and the EU.

If your system is incapable of identifying clearly defamatory content like this — and you knowingly allow it to remain published — then you are actively republishing libel. And as previously warned, that strips you of intermediary immunity under UK and Australian law. You are now fully on notice. Every single review like this that remains on my profile will be individually documented, responded to, and escalated until I receive confirmation of permanent removal.

[cid:9d537de3-a520-4c54-a599-52ccc8610b25]

From: Trustpilot Content Integrity

<contentintegrity@trustpilot.com<mailto:contentintegrity@trustpilot.com>
<mailto:contentintegrity@trustpilot.com<mailto:contentintegrity@trustpilot.com>>
<mailto:contentintegrity@trustpilot.com<mailto:contentintegrity@trustpilot.com>
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Sent: Thursday, August 7, 2025 5:58 PM

To: Anthony Brodie <legionkillfeed@outlook.com> <mailto:legionkillfeed@outlook.com>
<mailto:legionkillfeed@outlook.com> <mailto:legionkillfeed@outlook.com> >
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Subject: Decision on the review you've flagged - Ticket

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Halla (Trustpilot Content Integrity)

7 Aug 2025, 08:58 BST

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Thank you for reaching us.

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Best regards,

Halla,

Content Integrity Team

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Trustpilot trades on the London Stock Exchange under the ticker TRST

Anthony Brodie

3 Aug 2025, 23:20 BST

Can you actually read my last 10 emails? Or am I taking your to court?

Trustpilot System (Trustpilot Content Integrity)

3 Aug 2025, 22:04 BST

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Company no. 30276582](https://trustpilot-help.zendesk.com/hc/requests/new?ticket_form_id=20760979389597&tf_4485399523985=decision_dispute_process_form_-_user_role_-_business&tf_4485409281297=36755418&tf_20921283130013=36755418&tf_28223032=&tf_28203981=https://www.trustpilot.com/users/connect?redirect=/reviews/688b94bee4c305e4065e432c/edit&token=eyJhbGciOiJIUzI1NiIsInR5cCI6IkpXVCIsImtpZCI6InYyIn0.eyJ0eXBlljoiQ29uc3VtZXliLCJwYXlsb2Fkljp7ImNvbnN1bWVvYSWQioi2ODhiOTQ5ZjY1MTI1ZThlMDMzMml4NzUiLCJs...>>>>></p></div><div data-bbox=)

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Formal Complaint to Thames Valley Police.pdf
Trustpilot_Complaint_04Aug2025.pdf
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The Drama.pdf

Attachment(s)

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Formal Complaint to the eSafety Commissioner – Coordinated International Harassment and Defamation

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Formal Complaint to Thames Valley

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Formal Criminal Complaint to Canadian Authorities Brett

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Halla (Trustpilot Content Integrity)

7 Aug 2025, 08:58 BST

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Trustpilot trades on the London Stock Exchange under the ticker TRST

Anthony Brodie

3 Aug 2025, 23:20 BST

Can you actually read my last 10 emails? Or am I taking your to court?

Trustpilot System (Trustpilot Content Integrity)

3 Aug 2025, 22:04 BST

Hi Anthony Brodie,

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The decision

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Thanks,

Content Integrity Team

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[LV0JL7-XXE63]

Halla (Trustpilot Content Integrity)

7 Aug 2025, 15:05 BST

Hello,

Thank you for reaching us.

First of all, please rest assured that we take this matter very seriously. we want to inform you that the three already flagged reviews have already been reviewed and taken offline from your platform:

688d14d8f18ef096196c8c63 — already taken offline

688be04caeacae9cc58c81cb — also taken offline

688b94bee4c305e4065e432c — also taken offline

Second point, regarding the review submitted under the name "Robert McDonovan", we have reopened the report and launched a fresh investigation. We are committed to keeping you updated and will inform you promptly about any further actions we take.

Third point, you mentioned that some individuals have been attacks you on social media, which is deeply concerning. To address this properly, we will escalate the issue to our concerned team. They will reach out to you as soon as possible to ensure you receive the full support you deserve.

Thank you for sharing your experience with us and for your understanding.

Warm regards,

Halla,

Content Integrity Team

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Trustpilot trades on the London Stock Exchange under the ticker TRST

Anthony Brodie

7 Aug 2025, 10:40 BST

Hello,

Thank you for your copy-and-paste response.

Please note that my business is being actively defamed, and your team should be thoroughly reviewing every email before replying — if basic logical reasoning is applied.

Regarding the review I'm referring to — not the one linked to this ticket — please take it offline immediately.

If your process requires you to copy and paste responses until you eventually reach the correct email, please ensure you actually read the context and respond accordingly.

Hoping you burn in hell for ruining my reputation,
Anthony Brodie
Aggrieved Consumer forced to use your illegally operating platform.
[cid:bbb57e4e-c945-478e-81b3-16ce8821cd64]

Attachment(s)
redacted.txt <<https://trustpilotcompliance.zendesk.com/attachments/token/bNf5DSP50QaQJsyuxqVNV1yGI/?name=redacted.txt>>

Anthony Brodie

7 Aug 2025, 09:25 BST

There is nothing fair about any of what's continued to happen.
You let a coordinated group post fake reviews, encourage others to do the same, and even allowed one with the username "Cunt" to accuse my business of "robbing clients" — all while ignoring direct evidence, police reports, and multiple formal complaints. Your moderation team let these sit live for days, causing measurable damage to my reputation and income. That's not fairness. That's negligence.
Your system failed at every step — allowing lies to be published, letting them stay up far too long, and now responding in fragments, days apart, after the harm has been done. You're only reviewing individual reports when the issue has always been organised abuse across multiple reviews, accounts, and platforms — something you were told about in the very first complaint.
So no — don't act like this was handled fairly. It wasn't. You've been drip-feeding generic responses after ignoring nearly 20 emails. Now go read them properly — all of them — then come back with a full, accountable answer. Or don't, and I'll see you in court.

Anthony Brodie
Owner – Legion Killfeed

I will continue to reply to them all until all are removed from my profile, I don't give a damn what ticket it is.

You keep refusing to remove
[cid:455aa10c-4523-43f1-b49d-34c75da107d7]

This is defamation, plain and simple. It causes real-world commercial harm, and you are now replying days later, which completely undermines your obligations to act "fairly and promptly" when unlawful content is flagged.

Let me be clear:

*

I will continue to reply to every single defamatory review you leave live.

*

I do not care what ticket ID it falls under.

*

Every response becomes evidence — not just of the abuse, but of your deliberate negligence.

You're charging businesses for "priority support" while giving attackers a free platform to commit reputational sabotage. That alone renders your process incompatible with basic legal standards in Australia, the UK, and the EU.

If your system is incapable of identifying clearly defamatory content like this — and you knowingly allow it to remain published — then you are actively republishing libel. And as previously warned, that strips you of intermediary immunity under UK and Australian law. You are now fully on notice. Every single review like this that remains on my profile will be individually documented, responded to, and escalated until I receive confirmation of permanent removal.

[cid:9d537de3-a520-4c54-a599-52ccc8610b25]

From: Trustpilot Content Integrity

<contentintegrity@trustpilot.com<mailto:contentintegrity@trustpilot.com>>
<mailto:contentintegrity@trustpilot.com<mailto:contentintegrity@trustpilot.com>>
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Sent: Thursday, August 7, 2025 5:58 PM

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7 Aug 2025, 08:58 BST

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Anthony Brodie

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Trustpilot A/S
Pilestraede 58, 5th floor, 1112 Copenhagen K, Denmark
Company no. 30276582](https://trustpilot-help.zendesk.com/hc/requests/new?ticket_form_id=20760979389597&tf_4485399523985=decision_dispute_process_form_-_user_role_-_business&tf_4485409281297=36755418&tf_20921283130013=36755418&tf_28223032=&tf_28203981=https://www.trustpilot.com/users/connect?redirect=/reviews/688b94bee4c305e4065e432c/edit&token=eyJhbGciOiJIUzI1NiIsInR5cCI6IkpXVCIsImtpZCI6InYyIn0.eyJ0eXBlljoiQ29uc3VtZXliLCJwYXlsb2Fkljp7ImNvbnn1bWVvSjWQioiOiI2ODhiOTQ5ZjY1MTI1ZThlMDMzMmI4NzUiLCJs...>>>>>></p></div><div data-bbox=)

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image.png
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Annnnd They Are on Notice.pdf
HowDareYou.pdf
EuropeanOmbudsman EU Agency for Cybersecurity2.png
EuropeanOmbudsman EU Agency for Cybersecurity.png
Complaint_to_Danish_Consumer_Authority_Detailed.pdf
Report an issue affecting your business · ACCC_redacted.pdf
Coordinated Harrassment.pdf
Submitted-Brett-Jones.pdf
Formal Criminal Complaint to Canadian Authorities Brett Jone.pdf
Formal Complaint to the eSafety Commissioner – Coordinated International Harassment and Defamation C.pdf
Formal Complaint to Thames Valley Police.pdf
Trustpilot_Complaint_04Aug2025.pdf
Meta_Complaint_04Aug2025.pdf
The Drama.pdf

Attachment(s)

redacted.txt <<https://trustpilotcompliance.zendesk.com/attachments/token/TbPSso6FwZ4UWGzA96BLlNbLc/?name=redacted.txt>>

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redacted.txt <<https://trustpilotcompliance.zendesk.com/attachments/token/qANI6OwggbsTWvKcDyFngkWHU/?name=redacted.txt>>

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Halla (Trustpilot Content Integrity)

7 Aug 2025, 08:58 BST

Hello,

Thank you for reaching us.

Please note that we assist case by case, carefully reviewing each situation to ensure accuracy and fairness.

Regarding the review you're replaying in the ticket related to, please note that it is already offline.

If you have any concerns about any other review, please provide more context so we can better assist you.

Best regards,

Halla,

Content Integrity Team

[<https://emailsignature.trustpilot.com/logo.png>]
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<<https://www.trustpilot.com/review/trustpilot.com>>
[https://emailsignature.trustpilot.com/signature/en-US/2/46d6a890000064000500e0c3/text_zendesk.png]

Trustpilot trades on the London Stock Exchange under the ticker TRST

Anthony Brodie

3 Aug 2025, 23:20 BST

Can you actually read my last 10 emails? Or am I taking your to court?

Trustpilot System (Trustpilot Content Integrity)

3 Aug 2025, 22:04 BST

Hi Anthony Brodie,

Thanks for the inquiry about the review by Danny Hayes, which you flagged for containing defamatory content.

The decision

We reached out to the reviewer to ask them to consider editing or deleting the content you highlighted as defamatory. Since the reviewer hasn't updated their review to edit or delete this content, we've removed the review from your profile page.

If you have any questions, please let us know by replying to this email.

Thanks,

Content Integrity Team

[<https://emailsignature.trustpilot.com/logo.png>]
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<<https://www.trustpilot.com/review/trustpilot.com>>
[https://emailsignature.trustpilot.com/signature/en-US/2/46d6a890000064000500e0c3/text_zendesk.png]

Trustpilot trades on the London Stock Exchange under the ticker TRST

Visit Trustpilot <<http://www.trustpilot.com>> | Help Center <<http://support.trustpilot.com>> | Trustpilot Privacy Policy <<http://legal.trustpilot.com/end-user-privacy-terms>> | Dispute our Decision <[---

Trustpilot A/S](https://trustpilot-help.zendesk.com/hc/requests/new?ticket_form_id=20760979389597&tf_4485399523985=decision_dispute_process_form_-_user_role_-_business&tf_4485409281297=36755418&tf_20921283130013=36755418&tf_28223032=&tf_28203981=https://www.trustpilot.com/users/connect?redirect=/reviews/688b94bee4c305e4065e432c/edit&token=eyJhbGciOiJIUzI1NiIsInR5cCI6IkpXVCIsImtpZCI6InYyln0.eyJ0eXBlljoiQ29uc3VtZXliLCJwYXlsb2Fkljpw7ImNvbN1bWVYsWQioiOiI2ODhiOTQ5ZjY1MTI1ZThlMDMzMmMl4NzUiLCJs...> > > ></p></div><div data-bbox=)

Pilestraede 58, 5th floor, 1112 Copenhagen K, Denmark

Company no. 30276582

[LV0JL7-XXE63]

Attachment(s)

image.png <<https://trustpilotcompliance.zendesk.com/attachments/token/vyggk8mUgouCQ97FW3mfH6tOAA/?name=image.png>>

Anthony Brodie

7 Aug 2025, 17:02 BST

How long does it take you to read? Because this should be gone by now and your failure to remove it further demonstrates how trust pilot knowingly breaks the law. [cid:0f83e4dac11e-406e-9910-8a4d58045e7e]

From: Trustpilot Content Integrity

<contentintegrity@trustpilot.com> <mailto:contentintegrity@trustpilot.com>
<mailto:contentintegrity@trustpilot.com> <mailto:contentintegrity@trustpilot.com> >
<mailto:contentintegrity@trustpilot.com> <mailto:contentintegrity@trustpilot.com>
<mailto:contentintegrity@trustpilot.com> <mailto:contentintegrity@trustpilot.com> > > >

Sent: Friday, August 8, 2025 12:45 AM

To: Anthony Brodie <legionkillfeed@outlook.com> <mailto:legionkillfeed@outlook.com>
<mailto:legionkillfeed@outlook.com> <mailto:legionkillfeed@outlook.com> >
<mailto:legionkillfeed@outlook.com> <mailto:legionkillfeed@outlook.com>
<mailto:legionkillfeed@outlook.com> <mailto:legionkillfeed@outlook.com> > > >

Subject: Decision on the review you've flagged - Ticket

[#36755418](https://trustpilotcompliance.zendesk.com/hc/requests/36755418) <<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>>
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<<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>> - Ticket

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[https://d1pggke3goo8l6.cloudfront.net/10x7HHXvSWyealMGYmoQ_tp-logo-rgb.png]

Halla (Trustpilot Content Integrity)

7 Aug 2025, 15:45 BST

Hello,

Thank you for contacting us.

First of all, please note that I'm here to assist and support you every step of the way. and it's very important that our conversation remains constructive and professional.

We sincerely apologize for any delays or inconvenience you may have experienced. Thank you for your understanding and patience.

Please rest assured that your case is now in the hands of our Concerned team. They are actively reviewing the situation and will reach out to you as soon as possible with updates and further assistance.

Warm regards,

Halla,

Content Integrity Team

[<https://emailsignature.trustpilot.com/logo.png>]
[<https://emailsignature.trustpilot.com/newsletter/en-GB/1/46d6a890000064000500e0c3/stars%402x.png>]
<<https://www.trustpilot.com/review/trustpilot.com>>
[https://emailsignature.trustpilot.com/signature/en-US/2/46d6a890000064000500e0c3/text_zendesk.png]

Trustpilot trades on the London Stock Exchange under the ticker TRST

Anthony Brodie

7 Aug 2025, 15:19 BST

⚠️ Snowflake Warning: If you're easily offended by swearing, emotion, or being held accountable for your incompetence — stop reading. This one isn't for you.

Halla,

Drop the attitude, dickhead. Your reply came FOUR days after I raised the issue, and instead of a meaningful response, I get a patronising, pre-written pile of shit acting like this is just business as usual and I should be thankful anything was done at all.

Let's spell it out so even your "content integrity team" can follow it:

You allowed fake reviews to publish. You delayed removal. You failed to read what was actually sent. And now you're replying with smug copy-paste bullshit as if I'm in the wrong for chasing it.

This isn't about the reviews that were already taken down — those were flagged days ago. The problem is you don't even know what's still active and what isn't, you're responding to old tickets as if they're new, and you've ignored context, evidence, user links, and the coordinated nature of the attacks entirely.

You let known bad actors post reviews under aliases. You've got open evidence of abuse — timestamps, screenshots, fake names, cross-platform harassment — and you've done fuck-all. Meanwhile, my business, Legion Killfeed, is being dragged through the mud because your platform enabled it, then acted like my reaction was the real problem.

*

I have already filed a formal complaints with the ACCC, UK CMA, and the Danish Consumer Ombudsman.

*

I am looking into civil legal proceedings for defamation and platform negligence.

*

You, every staff member who replied and Trustpilot will be named, because this isn't just company-level failure, it's personal negligence.

And yes, I know, respect — you're gonna bitch that I fucking swore. Suck it up, princess. You're lucky a few words said out of anger are all you got after your incompetent platform violated my rights, slandered my business, then acted like me getting angry about it was my fault.

And you clowns are the ones who can't even tell what tickets are open and which are closed, clearly — because you keep replying to the copious attempts made SEVERAL DAYS AGO as if I just sent them.

Anthony Brodie

Owner – Legion Killfeed

<https://killfeed.co>

From: Trustpilot Content Integrity

<contentintegrity@trustpilot.com><mailto:contentintegrity@trustpilot.com>

<mailto:contentintegrity@trustpilot.com><mailto:contentinteg

Attachment(s)

[image.png](#)

Anthony Brodie

10 Aug 2025, 15:31 BST

You have now removed the defamatory review, but removal does not cure the loss already caused. You were repeatedly put on notice and continued to publish. Liability is preserved. I will now file proceedings without further notice for defamation under the Defamation Act 2005 (NSW) with aggravated damages, and for breaches of the Australian Consumer Law including misleading or deceptive conduct and unfair contract terms. Preserve all documents immediately, including all logs, audit trails, moderation notes, internal messages, reviewer metadata, access records, and correspondence. Confirm your proper address for service, Trust Pilot's Australian Business Number and your data controller contact today, 11 August 2025. Any further interference, republication, or deletion of evidence will be relied on in support of injunctive relief and costs on an indemnity basis.

Govern yourselves accordingly.

From: Trustpilot Content Integrity <contentintegrity@trustpilot.com>

Sent: Monday, August 11, 2025 12:22 AM

To: Anthony Brodie <legionkillfeed@outlook.com>

Subject: Decision on the review you've flagged - Ticket [#36755418](#) - Ticket [#36755418](#)

[https://d1pggke3goo8l6.cloudfront.net/10x7HHXvSWyealMGYmoQ_tp-logo-rgb.png]

Samar M (Trustpilot Content Integrity)

10 Aug 2025, 15:22 BST

Hi Anthony,

We understand your frustration and the impact this situation has had on your business. However, as a platform, we do not offer compensation in such cases. Our role is to investigate reported content in line with our policies and applicable laws, and to take action when violations are confirmed — which we've done in this instance by archiving the review. And as mentioned before, please note that when a review is flagged for defamation, the review is hidden during the entire investigation process.

In this case, the review by Robert McDonovan was archived based on the information you shared about why the review is not based on a genuine experience.

We genuinely appreciate your persistence when flagging a review, you need to choose the most suitable flagging reason, to review your case and to ensure all concerns are properly addressed.

Warm Regards,

Samar M,
Content Integrity Team

[<https://emailsignature.trustpilot.com/logo.png>]

[<https://emailsignature.trustpilot.com/newsletter/en->

[GB/1/46d6a890000064000500e0c3/stars%402x.png\]](#)
<<https://www.trustpilot.com/review/trustpilot.com>>
[https://emailsignature.trustpilot.com/signature/en-US/2/46d6a890000064000500e0c3/text_zendesk.png]

Trustpilot trades on the London Stock Exchange under the ticker TRST

Anthony Brodie

10 Aug 2025, 15:14 BST

Now lets talk compensation, you by your own admission agreed it was defamation, I provided proof your system rejected that. Causing 5 days of slanderous lies your platform published.

From: Trustpilot Content Integrity

<contentintegrity@trustpilot.com<mailto:contentintegrity@trustpilot.com>>

Sent: Monday, August 11, 2025 12:11 AM

To: Anthony Brodie <legionkillfeed@outlook.com<mailto:legionkillfeed@outlook.com>>

Subject: Decision on the review you've flagged - Ticket

[#36755418](#)<<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>> - Ticket

[#36755418](#)<<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>>

[https://d1pggke3goo8l6.cloudfront.net/10x7HHXvSWyealMGYmoQ_tp-logo-rgb.png]

Samar M (Trustpilot Content Integrity)

10 Aug 2025, 15:11 BST

Hi

Thanks for your reply. We understand your frustration, and we acknowledge that the process hasn't felt smooth on your end.

To clarify — the review by Robert McDonovan

<<https://www.trustpilot.com/reviews/6891f28ff1af81b4b169cffd>> in question has now been archived. As mentioned before, based on the information you shared about why the review is not based on a genuine experience, we've now taken the review offline, and it's no longer visible on your profile page.

We've let the reviewer know about this decision. Keep in mind that if they dispute it and provide information about their experience <<https://support.trustpilot.com/hc/en-us/articles/201839083-Which-documents-help-us-verify-your-review->>, the review may be reinstated.

[cid:6898a8a3c23c7_7f1590504398@classic-active-job-outbound-mail-worker-6c9c4f8d8-nvm2b@mail<mailto:6898a8a3c23c7_7f1590504398@classic-active-job-outbound-mail-worker-6c9c4f8d8-nvm2b@mail>]

And we appreciate your persistence in bringing it back to our attention. While we aim to

assess every report accurately from the start, sometimes additional context or follow-up is needed to trigger a deeper review.

We're continuously working to improve how these cases are handled, especially when multiple flags are involved. I've taken ownership of this case to ensure your concerns are addressed thoroughly and without further delay.

Thanks again for your patience and cooperation,

Samar M,
Content Integrity Team

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<<https://www.trustpilot.com/review/trustpilot.com>>
[https://emailsignature.trustpilot.com/signature/en-US/2/46d6a890000064000500e0c3/text_zendesk.png]

Trustpilot trades on the London Stock Exchange under the ticker TRST

Anthony Brodie

10 Aug 2025, 15:05 BST

Let me get this straight, it's not defamatory, but it is, it's taken down, but it's not? It couldn't be seen, but it could?

Attached are two videos that show you are lying to me now and you outright stated just then that it should have been removed for defamatory, so which lie are you gonna use?

[cid:53dd6f80-b16b-4f33-8485-f8e3057ef5bb]

From: Soul Legion <legionkillfeed@outlook.com> <<mailto:legionkillfeed@outlook.com>>
<<mailto:legionkillfeed@outlook.com>> <<mailto:legionkillfeed@outlook.com>> > >

Sent: Sunday, August 10, 2025 11:53 PM

To: Trustpilot Content Integrity

<contentintegrity@trustpilot.com> <<mailto:contentintegrity@trustpilot.com>>
<<mailto:contentintegrity@trustpilot.com>> <<mailto:contentintegrity@trustpilot.com>> > >

Subject: Re: Decision on the review you've flagged - Ticket

[#36755418](https://trustpilotcompliance.zendesk.com/hc/requests/36755418) <<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>>
<<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>> - Ticket
[#36755418](https://trustpilotcompliance.zendesk.com/hc/requests/36755418) <<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>>
<<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>>

You mean the review you rejected? That I then had to flag under everything else to get a response from a human?

[cid:331efb6d-0d28-44ee-8905-10362f953887]

From: Trustpilot Content Integrity

<contentintegrity@trustpilot.com> <mailto:contentintegrity@trustpilot.com>

<mailto:contentintegrity@trustpilot.com> <mailto:contentintegrity@trustpilot.com> > >

Sent: Sunday, August 10, 2025 11:51 PM

To: Anthony Brodie <legionkillfeed@outlook.com> <mailto:legionkillfeed@outlook.com>

<mailto:legionkillfeed@outlook.com> <mailto:legionkillfeed@outlook.com> > >

Subject: Decision on the review you've flagged - Ticket

[#36755418](https://trustpilotcompliance.zendesk.com/hc/requests/36755418) <<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>>

<<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>> - Ticket

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<<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>>

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Samar M (Trustpilot Content Integrity)

10 Aug 2025, 14:51 BST

Hi Anthony,

I'm Samar and I've now personally taken over this case to ensure it's escalated and handled with priority.

We fully understand your concerns and we're here to assist you. Apologies for any delayed response — we know how important this is and appreciate your patience.

Regarding the review by Robert McDonovan — Based on the information you shared about why the review is not based on a genuine experience, we've now taken the review offline, and it's no longer visible on your profile page.

We've let the reviewer know about this decision. Keep in mind that if they dispute it and provide information about their experience <<https://support.trustpilot.com/hc/en-us/articles/201839083-Which-documents-help-us-verify-your-review>>, the review may be reinstated.

Please note that we have dedicated teams handling specific case types, and it's not always feasible to manually check every email across different threads. The most effective way to help us resolve your issue quickly is to reply within the relevant case thread, so all information stays connected.

When a review is flagged for defamation, it is automatically hidden during the investigation as part of our standard moderation process. This is done to prevent further reputational harm while the claim is assessed.

And if the review is flagged for other reasons, in some cases—such as "Being about a different business" flagging reason, we are required to contact the reviewer to confirm

whether the review was mistakenly posted to the wrong profile. If the reviewer does not respond within 3 days, the review is automatically removed from the public profile to avoid confusion or harm to unrelated businesses.

Each flagging reason also follows its own investigation path, so separating them ensures accuracy and avoids delays. Let's keep things coordinated so we can reach the best outcome as efficiently as possible.

Thank you for your cooperation,

Samar M,
Content Integrity Team

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[<https://emailsignature.trustpilot.com/newsletter/en-GB/1/46d6a890000064000500e0c3/stars%402x.png>]
<<https://www.trustpilot.com/review/trustpilot.com>>
[https://emailsignature.trustpilot.com/signature/en-US/2/46d6a890000064000500e0c3/text_zendesk.png]

Trustpilot trades on the London Stock Exchange under the ticker TRST

Anthony Brodie

8 Aug 2025, 00:21 BST

It has been over 5 hours since your last correspondence.

You are already in possession of my 4 Aug 2025 formal legal demand and evidence bundles provided to the ACCC, UK CMA, Danish Consumer Ombudsman, Thames Valley Police (Ref 43250388789) and others. This review by "Robert McDonovan" is part of the same coordinated competitor-led harassment campaign already evidenced in those filings.

Its statements are categorically false, made by a non-customer, and are inherently defamatory. You are now well beyond the point where delay is excusable — every day you knowingly keep this review live is a new act of publication, stripping Trustpilot of any intermediary immunity and making you and your staff personally liable under UK Defamation Act 2013 and Australian Defamation Act 2005.

Remove it immediately or it will be included as a fresh count in my pending defamation proceedings.

From: Soul Legion <legionkillfeed@outlook.com> <<mailto:legionkillfeed@outlook.com>>
<<mailto:legionkillfeed@outlook.com>> <<mailto:legionkillfeed@outlook.com>> >
<<mailto:legionkillfeed@outlook.com>> <<mailto:legionkillfeed@outlook.com>> >
<<mailto:legionkillfeed@outlook.com>> <<mailto:legionkillfeed@outlook.com>> > > >

Sent: Friday, August 8, 2025 2:02 AM

To: Trustpilot Content Integrity

<contentintegrity@trustpilot.com>
<<mailto:contentintegrity@trustpilot.com>>
<<mailto:contentintegrity@trustpilot.com>>
<<mailto:contentintegrity@trustpilot.com>>>>

Subject: Re: Decision on the review you've flagged - Ticket

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<<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>>
<<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>>

How long does it take you to read? Because this should be gone by now and your failure to remove it further demonstrates how trust pilot knowingly breaks the law. [cid:0f83e4da-c11e-406e-9910-8a4d58045e7e]

From: Trustpilot Content Integrity

<contentintegrity@trustpilot.com>
<<mailto:contentintegrity@trustpilot.com>>
<<mailto:contentintegrity@trustpilot.com>>
<<mailto:contentintegrity@trustpilot.com>>>>

Sent: Friday, August 8, 2025 12:45 AM

To: Anthony Brodie <legionkillfeed@outlook.com>
<<mailto:legionkillfeed@outlook.com>>
<<mailto:legionkillfeed@outlook.com>>
<<mailto:legionkillfeed@outlook.com>>>>

Subject: Decision on the review you've flagged - Ticket

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<<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>>

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Halla (Trustpilot Content Integrity)

7 Aug 2025, 15:45 BST

Hello,

Thank you for contacting us.

First of all, please note that I'm here to assist and support you every step of the way. and it's very important that our conversation remains constructive and professional.

We sincerely apologize for any delays or inconvenience you may have experienced. Thank you for your understanding and patience.

Please rest assured that your case is now in the hands of our Concerned team. They are actively reviewing the situation and will reach out to you as soon as possible with updates and further assistance.

Warm regards,

Halla,
Content Integrity Team

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[<https://emailsignature.trustpilot.com/newsletter/en-GB/1/46d6a890000064000500e0c3/stars%402x.png>]
<<https://www.trustpilot.com/review/trustpilot.com>>
[https://emailsignature.trustpilot.com/signature/en-US/2/46d6a890000064000500e0c3/text_zendesk.png]

Trustpilot trades on the London Stock Exchange under the ticker TRST

Anthony Brodie

7 Aug 2025, 15:19 BST

⚠️ Snowflake Warning: If you're easily offended by swearing, emotion, or being held accountable for your incompetence — stop reading. This one isn't for you.

Halla,

Drop the attitude, dickhead. Your reply came FOUR days after I raised the issue, and instead of a meaningful response, I get a patronising, pre-written pile of shit acting like this is just business as usual and I should be thankful anything was done at all.

Let's spell it out so even your "content integrity team" can follow it:

You allowed fake reviews to publish. You delayed removal. You failed to read what was actually sent. And now you're replying with smug copy-paste bullshit as if I'm in the wrong for chasing it.

This isn't about the reviews that were already taken down — those were flagged days ago. The problem is you don't even know what's still active and what isn't, you're responding to old tickets as if they're new, and you've ignored context, evidence, user links, and the coordinated nature of the attacks entirely.

You let known bad actors post reviews under aliases. You've got open evidence of abuse — timestamps, screenshots, fake names, cross-platform harassment — and you've done fuck-all. Meanwhile, my business, Legion Killfeed, is being dragged through the mud because your platform enabled it, then acted like my reaction was the real problem.

*

I have already filed a formal complaints with the ACCC, UK CMA, and the Danish Consumer Ombudsman.

*

I am looking into civil legal proceedings for defamation and platform negligence.

*

You, every staff member who replied and Trustpilot will be named, because this isn't just company-level failure, it's personal negligence.

And yes, I know, respect — you're gonna bitch that I fucking swore. Suck it up, princess. You're lucky a few words said out of anger are all you got after your incompetent platform violated my rights, slandered my business, then acted like me getting angry about it was my fault.

And you clowns are the ones who can't even tell what tickets are open and which are closed, clearly — because you keep replying to the copious attempts made SEVERAL DAYS AGO as if I just sent them.

Anthony Brodie

Owner – Legion Killfeed

<https://killfeed.co>

From: Trustpilot Content Integrity

<contentintegrity@trustpilot.com<mailto:contentintegrity@trustpilot.com>>
<mailto:contentintegrity@trustpilot.com<mailto:contentintegrity@trustpilot.com>>
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<mailto:contentintegrity@trustpilot.com<mailto:contentintegrity@trustpilot.com>>>>

Sent: Friday, August 8, 2025 12:05 AM

To: Anthony Brodie <legionkillfeed@outlook.com<mailto:legionkillfeed@outlook.com>>
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Subject: Decision on the review you've flagged - Ticket

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Halla (Trustpilot Content Integrity)

7 Aug 2025, 15:05 BST

Hello,

Thank you for reaching us.

First of all, please rest assured that we take this matter very seriously. We want to inform you that the three already flagged reviews have already been reviewed and taken offline from your platform:

688d14d8f18ef096196c8c63 — already taken offline

688be04caeacae9cc58c81cb — also taken offline

688b94bee4c305e4065e432c — also taken offline

Second point, regarding the review submitted under the name "Robert McDonovan", we have reopened the report and launched a fresh investigation. We are committed to keeping you updated and will inform you promptly about any further actions we take.

Third point, you mentioned that some individuals have been attacked on social media, which is deeply concerning. To address this properly, we will escalate the issue to our concerned team. They will reach out to you as soon as possible to ensure you receive the full support you deserve.

Thank you for sharing your experience with us and for your understanding.

Warm regards,

Halla,

Content Integrity Team

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Trustpilot trades on the London Stock Exchange under the ticker TRST

Anthony Brodie

7 Aug 2025, 10:40 BST

Hello,

Thank you for your copy-and-paste response.

Please note that my business is being actively defamed, and your team should be thoroughly reviewing every email before replying — if basic logical reasoning is applied.

Regarding the review I'm referring to — not the one linked to this ticket — please take it offline immediately.

If your process requires you to copy and paste responses until you eventually reach the correct email, please ensure you actually read the context and respond accordingly.

Hoping you burn in hell for ruining my reputation,

Anthony Brodie

Aggrieved Consumer forced to use your illegally operating platform.

[cid:bbb57e4e-c945-478e-81b3-16ce8821cd64]

Attachment(s)

image.png <<https://trustpilotcompliance.zendesk.com/attachments/token/cJbwhMXaDAhMEWgvJjhAJRiO/?name=image.png>>

Anthony Brodie

7 Aug 2025, 09:25 BST

There is nothing fair about any of what's continued to happen.

You let a coordinated group post fake reviews, encourage others to do the same, and even allowed one with the username "Cunt" to accuse my business of "robbing clients" — all while ignoring direct evidence, police reports, and multiple formal complaints. Your moderation team let these sit live for days, causing measurable damage to my reputation and income. That's not fairness. That's negligence.

Your system failed at every step — allowing lies to be published, letting them stay up far too long, and now responding in fragments, days apart, after the harm has been done. You're only reviewing individual reports when the issue has always been organised abuse across multiple reviews, accounts, and platforms — something you were told about in the very first complaint.

So no — don't act like this was handled fairly. It wasn't. You've been drip-feeding generic responses after ignoring nearly 20 emails. Now go read them properly — all of them — then come back with a full, accountable answer. Or don't, and I'll see you in court.

Anthony Brodie

Owner – Legion Killfeed

I will continue to reply to them all until all are removed from my profile, I don't give a damn what ticket it is.

You keep refusing to remove

[cid:455aa10c-4523-43f1-b49d-34c75da107d7]

This is defamation, plain and simple. It causes real-world commercial harm, and you are now replying days later, which completely undermines your obligations to act “fairly and promptly” when unlawful content is flagged.

Let me be clear:

*

I will continue to reply to every single defamatory review you leave live.

*

I do not care what ticket ID it falls under.

*

Every response becomes evidence — not just of the abuse, but of your deliberate negligence.

You’re charging businesses for “priority support” while giving attackers a free platform to commit reputational sabotage. That alone renders your process incompatible with basic legal standards in Australia, the UK, and the EU.

If your system is incapable of identifying clearly defamatory content like this — and you knowingly allow it to remain published — then you are actively republishing libel. And as previously warned, that strips you of intermediary immunity under UK and Australian law. You are now fully on notice. Every single review like this that remains on my profile will be individually documented, responded to, and escalated until I receive confirmation of permanent removal.

[cid:9d537de3-a520-4c54-a599-52ccc8610b25]

From: Trustpilot Content Integrity

<contentintegrity@trustpilot.com<mailto:contentintegrity@trustpilot.com>>
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Sent: Thursday, August 7, 2025 5:58 PM

To: Anthony Brodie <legionkillfeed@outlook.com<mailto:legionkillfeed@outlook.com>>
<mailto:legionkillfeed@outlook.com<mailto:legionkillfeed@outlook.com>>

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Subject: Decision on the review you've flagged - Ticket

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Halla (Trustpilot Content Integrity)

7 Aug 2025, 08:58 BST

Hello,

Thank you for reaching us.

Please note that we assist case by case, carefully reviewing each situation to ensure accuracy and fairness.

Regarding the review you're replaying in the ticket related to, please note that it is already offline.

If you have any concerns about any other review, please provide more context so we can better assist you.

Best regards,

Halla,
Content Integrity Team

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Trustpilot trades on the London Stock Exchange under the ticker TRST

Anthony Brodie

3 Aug 2025, 23:20 BST

Can you actually read my last 10 emails? Or am I taking your to court?

Trustpilot System (Trustpilot Content Integrity)

3 Aug 2025, 22:04 BST

Hi Anthony Brodie,

Thanks for the inquiry about the review by Danny Hayes, which you flagged for containing defamatory content.

The decision

We reached out to the reviewer to ask them to consider editing or deleting the content you highlighted as defamatory. Since the reviewer hasn't updated their review to edit or delete this content, we've removed the review from your profile page.

If you have any questions, please let us know by replying to this email.

Thanks,

Content Integrity Team

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Pilestraede 58, 5th floor, 1112 Copenhagen K, Denmark

Company no. 30276582

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Report an issue affecting your business · ACCC_redacted.pdf

Coordinated Harrassment.pdf

Submitted-Brett-Jones.pdf

Formal Criminal Complaint to Canadian Authorities Brett Jone.pdf

Formal Complaint to the eSafety Commissioner – Coordinated International Harassment and Defamation C.pdf

Formal Complaint to Thames Valley Police.pdf

Trustpilot_Complaint_04Aug2025.pdf

Meta_Complaint_04Aug2025.pdf

The Drama.pdf

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Halla (Trustpilot Content Integrity)

7 Aug 2025, 08:58 BST

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Trustpilot A/S
Pilestraede 58, 5th floor, 1112 Copenhagen K, Denmark
Company no. 30276582](https://trustpilot-help.zendesk.com/hc/requests/new?ticket_form_id=20760979389597&tf_4485399523985=decision_dispute_process_form_-_user_role_-_business&tf_4485409281297=36755418&tf_20921283130013=36755418&tf_28223032=&tf_28203981=https://www.trustpilot.com/users/connect?redirect=/reviews/688b94bee4c305e4065e432c/edit&token=eyJhbGciOiJIUzI1NiIsInR5cCI6IkpXVCIsImtpZCI6InYyIn0.eyJ0eXBlljoiQ29uc3VtZXIiLCJwYXlsb2Fkljpw7ImNvbnn1bWVvSjWQioiI2ODhiOTQ5ZjY1MTI1ZThlMDMzMml4NzUiLCJs...>>>>></p></div><div data-bbox=)

[LV0JL7-XXE63]

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688be04caeacae9cc58c81cb — also taken offline
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7 Aug 2025, 09:25 BST

There is nothing fair about any of what's continued to happen.

You let a coordinated group post fake reviews, encourage others to do the same, and even allowed one with the username "Cunt" to accuse my business of "robbing clients" — all while ignoring direct evidence, police reports, and multiple formal complaints. Your moderation team let these sit live for days, causing measurable damage to my reputation and income. That's not fairness. That's negligence.

Your system failed at every step — allowing lies to be published, letting them stay up far too long, and now responding in fragments, days apart, after the harm has been done. You're only reviewing individual reports when the issue has always been organised abuse across multiple reviews, accounts, and platforms — something you were told about in the very first complaint.

So no — don't act like this was handled fairly. It wasn't. You've been drip-feeding generic responses after ignoring nearly 20 emails. Now go read them properly — all of them — then come back with a full, accountable answer. Or don't, and I'll see you in court.

Anthony Brodie

Owner – Legion Killfeed

I will continue to reply to them all until all are removed from my profile, I don't give a damn what ticket it is.

You keep refusing to remove

[cid:455aa10c-4523-43f1-b49d-34c75da107d7]

This is defamation, plain and simple. It causes real-world commercial harm, and you are now replying days later, which completely undermines your obligations to act "fairly and promptly" when unlawful content is flagged.

Let me be clear:

*

I will continue to reply to every single defamatory review you leave live.

*

I do not care what ticket ID it falls under.

*

Every response becomes evidence — not just of the abuse, but of your deliberate negligence.

You're charging businesses for "priority support" while giving attackers a free platform to commit reputational sabotage. That alone renders your process incompatible with basic legal standards in Australia, the UK, and the EU.

If your system is incapable of identifying clearly defamatory content like this — and you knowingly allow it to remain published — then you are actively republishing libel. And as previously warned, that strips you of intermediary immunity under UK and Australian law. You are now fully on notice. Every single review like this that remains on my profile will be individually documented, responded to, and escalated until I receive confirmation of permanent removal.

[cid:9d537de3-a520-4c54-a599-52ccc8610b25]

From: Trustpilot Content Integrity

<contentintegrity@trustpilot.com>
<contentintegrity@trustpilot.com>
<contentintegrity@trustpilot.com>
<contentintegrity@trustpilot.com>
<contentintegrity@trustpilot.com>
<contentintegrity@trustpilot.com>
<contentintegrity@trustpilot.com>
<contentintegrity@trustpilot.com>

Sent: Thursday, August 7, 2025 5:58 PM

To: Anthony Brodie <legionkillfeed@outlook.com>
<legionkillfeed@outlook.com>
<legionkillfeed@outlook.com>
<legionkillfeed@outlook.com>
<legionkillfeed@outlook.com>
<legionkillfeed@outlook.com>
<legionkillfeed@outlook.com>
<legionkillfeed@outlook.com>

Subject: Decision on the review you've flagged - Ticket

[#36755418](https://trustpilotcompliance.zendesk.com/hc/requests/36755418)<<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>>
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<<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>> - Ticket
[#36755418](https://trustpilotcompliance.zendesk.com/hc/requests/36755418)<<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>>
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Halla (Trustpilot Content Integrity)

7 Aug 2025, 08:58 BST

Hello,

Thank you for reaching us.

Please note that we assist case by case, carefully reviewing each situation to ensure accuracy and fairness.

Regarding the review you're replaying in the ticket related to, please note that it is already offline.

If you have any concerns about any other review, please provide more context so we can better assist you.

Best regards,

Halla,

Content Integrity Team

[<https://emailsignature.trustpilot.com/logo.png>]
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<<https://www.trustpilot.com/review/trustpilot.com>>
[https://emailsignature.trustpilot.com/signature/en-US/2/46d6a890000064000500e0c3/text_zendesk.png]

Trustpilot trades on the London Stock Exchange under the ticker TRST

Anthony Brodie

3 Aug 2025, 23:20 BST

Can you actually read my last 10 emails? Or am I taking your to court?

Trustpilot System (Trustpilot Content Integrity)

3 Aug 2025, 22:04 BST

Hi Anthony Brodie,

Thanks for the inquiry about the review by Danny Hayes, which you flagged for containing defamatory content.

The decision

We reached out to the reviewer to ask them to consider editing or deleting the content you highlighted as defamatory. Since the reviewer hasn't updated their review to edit or delete this content, we've removed the review from your profile page.

If you have any questions, please let us know by replying to this email.

Thanks,

Content Integrity Team

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[https://emailsignature.trustpilot.com/signature/en-US/2/46d6a890000064000500e0c3/text_zendesk.png]

Trustpilot trades on the London Stock Exchange under the ticker TRST

Visit Trustpilot <<http://www.trustpilot.com>> | Help Center <<http://support.trustpilot.com>> | Trustpilot Privacy Policy <<http://legal.trustpilot.com/end-user-privacy-terms>> | Dispute our Decision <[---

Trustpilot A/S](https://trustpilot-help.zendesk.com/hc/requests/new?ticket_form_id=20760979389597&tf_4485399523985=decision_dispute_process_form_-_user_role_-_business&tf_4485409281297=36755418&tf_20921283130013=36755418&tf_28223032=&tf_28203981=https://www.trustpilot.com/users/connect?redirect=/reviews/688b94bee4c305e4065e432c/edit&token=eyJhbGciOiJIUzI1NiIsInR5cCI6IkpXVCIsImtpZCI6InYyln0.eyJ0eXBlljoiQ29uc3VtZXliLCJwYXlsb2Fklj7ImNvbN1bWVYsWQioiOi2ODhiOTQ5ZjY1MTI1ZThlMDMzMm14NzUiLCJs...>>>></p></div><div data-bbox=)

Pilestraede 58, 5th floor, 1112 Copenhagen K, Denmark

Company no. 30276582

[LV0JL7-XXE63]

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Annnnd They Are on Notice.pdf

HowDareYou.pdf

EuropeanOmbudsman EU Agency for Cybersecurity2.png

EuropeanOmbudsman EU Agency for Cybersecurity.png

Complaint_to_Danish_Consumer_Authority_Detailed.pdf

Report an issue affecting your business · ACCC_redacted.pdf

Coordinated Harrassment.pdf

Submitted-Brett-Jones.pdf

Formal Criminal Complaint to Canadian Authorities Brett Jone.pdf

Formal Complaint to the eSafety Commissioner – Coordinated International Harassment and Defamation C.pdf

Formal Complaint to Thames Valley Police.pdf

Trustpilot_Complaint_04Aug2025.pdf

Meta_Complaint_04Aug2025.pdf

The Drama.pdf

Attachment(s)

redacted.txt <<https://trustpilotcompliance.zendesk.com/attachments/token/TbPSso6FwZ4UWGzA96BLLNbLc/?name=redacted.txt>>

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Halla (Trustpilot Content Integrity)

7 Aug 2025, 08:58 BST

Hello,

Thank you for reaching us.

Please note that we assist case by case, carefully reviewing each situation to ensure accuracy and fairness.

Regarding the review you're replaying in the ticket related to, please note that it is already offline.

If you have any concerns about any other review, please provide more context so we can better assist you.

Best regards,

Halla,

Content Integrity Team

[<https://emailsignature.trustpilot.com/logo.png>]
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[https://emailsignature.trustpilot.com/signature/en-US/2/46d6a890000064000500e0c3/text_zendesk.png]

Trustpilot trades on the London Stock Exchange under the ticker TRST

Anthony Brodie

3 Aug 2025, 23:20 BST

Can you actually read my last 10 emails? Or am I taking your to court?

Trustpilot System (Trustpilot Content Integrity)

3 Aug 2025, 22:04 BST

Hi Anthony Brodie,

Thanks for the inquiry about the review by Danny Hayes, which you flagged for containing defamatory content.

The decision

We reached out to the reviewer to ask them to consider editing or deleting the content you highlighted as defamatory. Since the reviewer hasn't updated their review to edit or delete this content, we've removed the review from your profile page.

If you have any questions, please let us know by replying to this email.

Thanks,

Content Integrity Team

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<<https://www.trustpilot.com/review/trustpilot.com>>
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Trustpilot trades on the London Stock Exchange under the ticker TRST

Visit Trustpilot <<http://www.trustpilot.com>> | Help Center <<http://support.trustpilot.com>> | Trustpilot Privacy Policy <<http://legal.trustpilot.com/end-user-privacy-terms>> | Dispute our Decision <https://trustpilot-help.zendesk.com/hc/requests/new?ticket_form_id=20760979389597&tf_4485399523985=decision_dispute_process_form_-_user_role_-_>

[business&tf 4485409281297=36755418&tf 20921283130013=36755418&tf 28223032=&tf 28203981=https://www.trustpilot.com/users/connect?redirect=/reviews/688b94bee4c305e4065e432c/edit&token=eyJhbGciOiJIUzI1NiIsInR5cCI6IkpXVCIsImtpZCI6InYyln0.eyJ0eXBlljoiQ29uc3VtZXliLCJwYXlsb2Fkljp7ImNvbN1bWVYsWQioiOiI2ODhiOTQ5ZjY1MTI1ZThlMDMzMml4NzUiLCJs...>>>](https://www.trustpilot.com/users/connect?redirect=/reviews/688b94bee4c305e4065e432c/edit&token=eyJhbGciOiJIUzI1NiIsInR5cCI6IkpXVCIsImtpZCI6InYyln0.eyJ0eXBlljoiQ29uc3VtZXliLCJwYXlsb2Fkljp7ImNvbN1bWVYsWQioiOiI2ODhiOTQ5ZjY1MTI1ZThlMDMzMml4NzUiLCJs...>>>)

Trustpilot A/S

Pilestraede 58, 5th floor, 1112 Copenhagen K, Denmark

Company no. 30276582

[LV0JL7-XXE63]

Attachment(s)

image.png <<https://trustpilotcompliance.zendesk.com/attachments/token/vygm8mUgouCQ97FW3mfH6tOAA/?name=image.png>>

Anthony Brodie

7 Aug 2025, 17:02 BST

How long does it take you to read? Because this should be gone by now and your failure to remove it further demonstrates how trust pilot knowingly breaks the law. [cid:0f83e4da-c11e-406e-9910-8a4d58045e7e]

From: Trustpilot Content Integrity

<contentintegrity@trustpilot.com> <<mailto:contentintegrity@trustpilot.com>>

<<mailto:contentintegrity@trustpilot.com>> <<mailto:contentintegrity@trustpilot.com>>

<<mailto:contentintegrity@trustpilot.com>> <<mailto:contentintegrity@trustpilot.com>>

<<mailto:contentintegrity@trustpilot.com>> <<mailto:contentintegrity@trustpilot.com>> > > >

Sent: Friday, August 8, 2025 12:45 AM

To: Anthony Brodie <legionkillfeed@outlook.com> <<mailto:legionkillfeed@outlook.com>>

<<mailto:legionkillfeed@outlook.com>> <<mailto:legionkillfeed@outlook.com>>

<<mailto:legionkillfeed@outlook.com>> <<mailto:legionkillfeed@outlook.com>>

<<mailto:legionkillfeed@outlook.com>> <<mailto:legionkillfeed@outlook.com>> > > >

Subject: Decision on the review you've flagged - Ticket

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<<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>> - Ticket

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Halla (Trustpilot Content Integrity)

7 Aug 2025, 15:45 BST

Hello,

Thank you for contacting us.

First of all, please note that I'm here to assist and support you every step of the way. and it's very important that our conversation remains constructive and professional.

We sincerely apologize for any delays or inconvenience you may have experienced. Thank you for your understanding and patience.

Please rest assured that your case is now in the hands of our Concerned team. They are actively reviewing the situation and will reach out to you as soon as possible with updates and further assistance.

Warm regards,

Halla,

Content Integrity Team

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[\[https://emailsignature.trustpilot.com/newsletter/en-GB/1/46d6a890000064000500e0c3/stars%402x.png\]](https://emailsignature.trustpilot.com/newsletter/en-GB/1/46d6a890000064000500e0c3/stars%402x.png)

[<https://www.trustpilot.com/review/trustpilot.com>](https://www.trustpilot.com/review/trustpilot.com)

[\[https://emailsignature.trustpilot.com/signature/en-US/2/46d6a890000064000500e0c3/text_zendesk.png\]](https://emailsignature.trustpilot.com/signature/en-US/2/46d6a890000064000500e0c3/text_zendesk.png)

Trustpilot trades on the London Stock Exchange under the ticker TRST

Anthony Brodie

7 Aug 2025, 15:19 BST

⚠️ Snowflake Warning: If you're easily offended by swearing, emotion, or being held accountable for your incompetence — stop reading. This one isn't for you.

Halla,

Drop the attitude, dickhead. Your reply came FOUR days after I raised the issue, and instead of a meaningful response, I get a patronising, pre-written pile of shit acting like this is just business as usual and I should be thankful anything was done at all.

Let's spell it out so even your "content integrity team" can follow it:

You allowed fake reviews to publish. You delayed removal. You failed to read what was actually sent. And now you're replying with smug copy-paste bullshit as if I'm in the wrong for chasing it.

This isn't about the reviews that were already taken down — those were flagged days ago. The problem is you don't even know what's still active and what isn't, you're responding to old tickets as if they're new, and you've ignored context, evidence, user links, and the coordinated nature of the attacks entirely.

Samar M (Trustpilot Content Integrity)

10 Aug 2025, 15:22 BST

Hi Anthony,

We understand your frustration and the impact this situation has had on your business. However, as a platform, we do not offer compensation in such cases. Our role is to investigate reported content in line with our policies and applicable laws, and to take action when violations are confirmed — which we've done in this instance by archiving the review. And as mentioned before, please note that when a review is flagged for defamation, the review is hidden during the entire investigation process.

In this case, the review by Robert McDonovan was archived based on the information you shared about why the review is **not based on a genuine experience**.

We genuinely appreciate your persistence when **flagging a review, you need to choose the most suitable flagging reason**, to review your case and to ensure all concerns are properly addressed.

Warm Regards,

Samar M,
Content Integrity Team



Trustpilot trades on the London Stock Exchange under the ticker **TRST**

Anthony Brodie

10 Aug 2025, 15:14 BST

Now lets talk compensation, you by your own admission agreed it was defamation, I provided proof your system rejected that. Causing 5 days of slanderous lies your platform published.

From: Trustpilot Content Integrity <contentintegrity@trustpilot.com>

Sent: Monday, August 11, 2025 12:11 AM

To: Anthony Brodie <legionkillfeed@outlook.com>

Subject: Decision on the review you've flagged - Ticket [#36755418](#) - Ticket [#36755418](#)

[https://d1pggke3goo8l6.cloudfront.net/10x7HHXvSWyealMGYmoQ_tp-logo-rgb.png]

Samar M (Trustpilot Content Integrity)

10 Aug 2025, 15:11 BST

Hi

Thanks for your reply. We understand your frustration, and we acknowledge that the process hasn't felt smooth on your end.

To clarify — the review by Robert McDonovan

<<https://www.trustpilot.com/reviews/6891f28ff1af81b4b169cffd>> in question has now been archived. As mentioned before, based on the information you shared about why the review is not based on a genuine experience, we've now taken the review offline, and it's no longer visible on your profile page.

We've let the reviewer know about this decision. Keep in mind that if they dispute it and provide information about their experience <<https://support.trustpilot.com/hc/en-us/articles/201839083-Which-documents-help-us-verify-your-review->>, the review may be reinstated.

[cid:6898a8a3c23c7_7f1590504398@classic-active-job-outbound-mail-worker-6c9c4f8d8-nvm2b.mail]

And we appreciate your persistence in bringing it back to our attention. While we aim to assess every report accurately from the start, sometimes additional context or follow-up is needed to trigger a deeper review.

We're continuously working to improve how these cases are handled, especially when multiple flags are involved. I've taken ownership of this case to ensure your concerns are addressed thoroughly and without further delay.

Thanks again for your patience and cooperation,

Samar M,
Content Integrity Team

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[<https://emailsignature.trustpilot.com/newsletter/en-GB/1/46d6a890000064000500e0c3/stars%402x.png>]

<<https://www.trustpilot.com/review/trustpilot.com>>

[https://emailsignature.trustpilot.com/signature/en-US/2/46d6a890000064000500e0c3/text_zendesk.png]

Trustpilot trades on the London Stock Exchange under the ticker TRST

Anthony Brodie

10 Aug 2025, 15:05 BST

Let me get this straight, it's not defamatory, but it is, it's taken down, but it's not? It couldn't be seen, but it could?

Attached are two videos that show you are lying to me now and you outright stated just then that it should have been removed for defamatory, so which lie are you gonna use?

[cid:53dd6f80-b16b-4f33-8485-f8e3057ef5bb]

From: Soul Legion <legionkillfeed@outlook.com> <<mailto:legionkillfeed@outlook.com>> >

Sent: Sunday, August 10, 2025 11:53 PM

To: Trustpilot Content Integrity

<contentintegrity@trustpilot.com> <<mailto:contentintegrity@trustpilot.com>> >

Subject: Re: Decision on the review you've flagged - Ticket

[#36755418](https://trustpilotcompliance.zendesk.com/hc/requests/36755418) <<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>> - Ticket

[#36755418](https://trustpilotcompliance.zendesk.com/hc/requests/36755418) <<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>>

You mean the review you rejected? That I then had to flag under everything else to get a response from a human?

[cid:331efb6d-0d28-44ee-8905-10362f953887]

From: Trustpilot Content Integrity

<contentintegrity@trustpilot.com> <<mailto:contentintegrity@trustpilot.com>> >

Sent: Sunday, August 10, 2025 11:51 PM

To: Anthony Brodie <legionkillfeed@outlook.com> <<mailto:legionkillfeed@outlook.com>> >

Subject: Decision on the review you've flagged - Ticket

[#36755418](https://trustpilotcompliance.zendesk.com/hc/requests/36755418) <<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>> - Ticket

[#36755418](https://trustpilotcompliance.zendesk.com/hc/requests/36755418) <<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>>

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Samar M (Trustpilot Content Integrity)

10 Aug 2025, 14:51 BST

Hi Anthony,

I'm Samar and I've now personally taken over this case to ensure it's escalated and handled with priority.

We fully understand your concerns and we're here to assist you. Apologies for any delayed response — we know how important this is and appreciate your patience.

Regarding the review by Robert McDonovan — Based on the information you shared about why the review is not based on a genuine experience, we've now taken the review offline, and it's no longer visible on your profile page.

We've let the reviewer know about this decision. Keep in mind that if they dispute it and provide information about their experience <<https://support.trustpilot.com/hc/en-us/articles/201839083-Which-documents-help-us-verify-your-review->>, the review may be reinstated.

Please note that we have dedicated teams handling specific case types, and it's not always feasible to manually check every email across different threads. The most effective way to help us resolve your issue quickly is to reply within the relevant case thread, so all information stays connected.

When a review is flagged for defamation, it is automatically hidden during the investigation as part of our standard moderation process. This is done to prevent further reputational harm while the claim is assessed.

And if the review is flagged for other reasons, in some cases-such as "Being about a different business" flagging reason, we are required to contact the reviewer to confirm whether the review was mistakenly posted to the wrong profile. If the reviewer does not respond within 3 days, the review is automatically removed from the public profile to avoid confusion or harm to unrelated businesses.

Each flagging reason also follows its own investigation path, so separating them ensures accuracy and avoids delays. Let's keep things coordinated so we can reach the best outcome as efficiently as possible.

Thank you for your cooperation,

Samar M,
Content Integrity Team

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[<https://emailsignature.trustpilot.com/newsletter/en-GB/1/46d6a890000064000500e0c3/stars%402x.png>]
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[https://emailsignature.trustpilot.com/signature/en-US/2/46d6a890000064000500e0c3/text_zendesk.png]

Trustpilot trades on the London Stock Exchange under the ticker TRST

Anthony Brodie

8 Aug 2025, 00:21 BST

It has been over 5 hours since your last correspondance.

You are already in possession of my 4 Aug 2025 formal legal demand and evidence bundles provided to the ACCC, UK CMA, Danish Consumer Ombudsman, Thames Valley Police (Ref 43250388789) and others. This review by "Robert McDonovan" is part of the same coordinated competitor-led harassment campaign already evidenced in those filings.

Its statements are categorically false, made by a non-customer, and are inherently defamatory. You are now well beyond the point where delay is excusable — every day you knowingly keep this review live is a new act of publication, stripping Trustpilot of any intermediary immunity and making you and your staff personally liable under UK Defamation Act 2013 and Australian Defamation Act 2005.
Remove it immediately or it will be included as a fresh count in my pending defamation proceedings.

From: Soul Legion <legionkillfeed@outlook.com> <<mailto:legionkillfeed@outlook.com>>
<<mailto:legionkillfeed@outlook.com>> <<mailto:legionkillfeed@outlook.com>> > >
Sent: Friday, August 8, 2025 2:02 AM
To: Trustpilot Content Integrity
<contentintegrity@trustpilot.com> <<mailto:contentintegrity@trustpilot.com>>
<<mailto:contentintegrity@trustpilot.com>> <<mailto:contentintegrity@trustpilot.com>> > >
Subject: Re: Decision on the review you've flagged - Ticket
[#36755418](https://trustpilotcompliance.zendesk.com/hc/requests/36755418) <<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>>
<<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>> - Ticket
[#36755418](https://trustpilotcompliance.zendesk.com/hc/requests/36755418) <<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>>
<<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>>

How long does it take you to read? Because this should be gone by now and your failure to remove it further demonstrates how trust pilot knowingly breaks the law. [cid:0f83e4da-c11e-406e-9910-8a4d58045e7e]

From: Trustpilot Content Integrity
<contentintegrity@trustpilot.com> <<mailto:contentintegrity@trustpilot.com>>
<<mailto:contentintegrity@trustpilot.com>> <<mailto:contentintegrity@trustpilot.com>> > >
Sent: Friday, August 8, 2025 12:45 AM
To: Anthony Brodie <legionkillfeed@outlook.com> <<mailto:legionkillfeed@outlook.com>>
<<mailto:legionkillfeed@outlook.com>> <<mailto:legionkillfeed@outlook.com>> > >
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Halla (Trustpilot Content Integrity)

7 Aug 2025, 15:45 BST

Hello,

Thank you for contacting us.

First of all, please note that I'm here to assist and support you every step of the way. and it's very important that our conversation remains constructive and professional.

We sincerely apologize for any delays or inconvenience you may have experienced. Thank you for your understanding and patience.

Please rest assured that your case is now in the hands of our Concerned team. They are actively reviewing the situation and will reach out to you as soon as possible with updates and further assistance.

Warm regards,

Halla,
Content Integrity Team

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<<https://www.trustpilot.com/review/trustpilot.com>>
[https://emailsignature.trustpilot.com/signature/en-US/2/46d6a890000064000500e0c3/text_zendesk.png]

Trustpilot trades on the London Stock Exchange under the ticker TRST

Anthony Brodie

7 Aug 2025, 15:19 BST

⚠️ Snowflake Warning: If you're easily offended by swearing, emotion, or being held accountable for your incompetence — stop reading. This one isn't for you.

Halla,

Drop the attitude, dickhead. Your reply came FOUR days after I raised the issue, and instead of a meaningful response, I get a patronising, pre-written pile of shit acting like this is just business as usual and I should be thankful anything was done at all.

Let's spell it out so even your "content integrity team" can follow it:

You allowed fake reviews to publish. You delayed removal. You failed to read what was actually sent. And now you're replying with smug copy-paste bullshit as if I'm in the wrong for chasing it.

This isn't about the reviews that were already taken down — those were flagged days ago. The problem is you don't even know what's still active and what isn't, you're responding to old tickets as if they're new, and you've ignored context, evidence, user links, and the coordinated nature of the attacks entirely.

You let known bad actors post reviews under aliases. You've got open evidence of abuse — timestamps, screenshots, fake names, cross-platform harassment — and you've done fuck-all. Meanwhile, my business, Legion Killfeed, is being dragged through the mud because your platform enabled it, then acted like my reaction was the real problem.

*

I have already filed a formal complaints with the ACCC, UK CMA, and the Danish Consumer Ombudsman.

*

I am looking into civil legal proceedings for defamation and platform negligence.

*

You, every staff member who replied and Trustpilot will be named, because this isn't just company-level failure, it's personal negligence.

And yes, I know, respect — you're gonna bitch that I fucking swore. Suck it up, princess. You're lucky a few words said out of anger are all you got after your incompetent platform violated my rights, slandered my business, then acted like me getting angry about it was my fault.

And you clowns are the ones who can't even tell what tickets are open and which are closed, clearly — because you keep replying to the copious attempts made SEVERAL DAYS AGO as if I just sent them.

Anthony Brodie

Owner – Legion Killfeed

<https://killfeed.co>

From: Trustpilot Content Integrity

<contentintegrity@trustpilot.com<mailto:contentintegrity@trustpilot.com>>
<mailto:contentintegrity@trustpilot.com<mailto:contentintegrity@trustpilot.com>>
<mailto:contentintegrity@trustpilot.com<mailto:contentintegrity@trustpilot.com>>
<mailto:contentintegrity@trustpilot.com<mailto:contentintegrity@trustpilot.com>>>>

Sent: Friday, August 8, 2025 12:05 AM

To: Anthony Brodie <legionkillfeed@outlook.com<mailto:legionkillfeed@outlook.com>>
<mailto:legionkillfeed@outlook.com<mailto:legionkillfeed@outlook.com>>
<mailto:legionkillfeed@outlook.com<mailto:legionkillfeed@outlook.com>>
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Halla (Trustpilot Content Integrity)

7 Aug 2025, 15:05 BST

Hello,

Thank you for reaching us.

First of all, please rest assured that we take this matter very seriously. We want to inform you that the three already flagged reviews have already been reviewed and taken offline from your platform:

688d14d8f18ef096196c8c63 — already taken offline

688be04caeacae9cc58c81cb — also taken offline

688b94bee4c305e4065e432c — also taken offline

Second point, regarding the review submitted under the name "Robert McDonovan", we have reopened the report and launched a fresh investigation. We are committed to keeping you updated and will inform you promptly about any further actions we take.

Third point, you mentioned that some individuals have been attacking you on social media, which is deeply concerning. To address this properly, we will escalate the issue to our concerned team. They will reach out to you as soon as possible to ensure you receive the full support you deserve.

Thank you for sharing your experience with us and for your understanding.

Warm regards,

Halla,

Content Integrity Team

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Trustpilot trades on the London Stock Exchange under the ticker TRST

Anthony Brodie

7 Aug 2025, 10:40 BST

Hello,

Thank you for your copy-and-paste response.

Please note that my business is being actively defamed, and your team should be thoroughly reviewing every email before replying — if basic logical reasoning is applied.

Regarding the review I'm referring to — not the one linked to this ticket — please take it offline immediately.

If your process requires you to copy and paste responses until you eventually reach the correct email, please ensure you actually read the context and respond accordingly.

Hoping you burn in hell for ruining my reputation,

Anthony Brodie

Aggrieved Consumer forced to use your illegally operating platform.

[cid:bbb57e4e-c945-478e-81b3-16ce8821cd64]

Attachment(s)

image.png <<https://trustpilotcompliance.zendesk.com/attachments/token/cJbwhMXaDAhMEWgvJjhAJJRiO/?name=image.png>>

Anthony Brodie

7 Aug 2025, 09:25 BST

There is nothing fair about any of what's continued to happen.

You let a coordinated group post fake reviews, encourage others to do the same, and even allowed one with the username "Cunt" to accuse my business of "robbing clients" — all while ignoring direct evidence, police reports, and multiple formal complaints. Your moderation team let these sit live for days, causing measurable damage to my reputation and income. That's not fairness. That's negligence.

Your system failed at every step — allowing lies to be published, letting them stay up far too long, and now responding in fragments, days apart, after the harm has been done. You're only reviewing individual reports when the issue has always been organised abuse across multiple reviews, accounts, and platforms — something you were told about in the very first complaint.

So no — don't act like this was handled fairly. It wasn't. You've been drip-feeding generic responses after ignoring nearly 20 emails. Now go read them properly — all of them — then come back with a full, accountable answer. Or don't, and I'll see you in court.

Anthony Brodie

Owner – Legion Killfeed

I will continue to reply to them all until all are removed from my profile, I don't give a damn what ticket it is.

You keep refusing to remove

[cid:455aa10c-4523-43f1-b49d-34c75da107d7]

This is defamation, plain and simple. It causes real-world commercial harm, and you are now replying days later, which completely undermines your obligations to act "fairly and promptly" when unlawful content is flagged.

Let me be clear:

*

I will continue to reply to every single defamatory review you leave live.

*

I do not care what ticket ID it falls under.

*

Every response becomes evidence — not just of the abuse, but of your deliberate negligence.

You're charging businesses for "priority support" while giving attackers a free platform to commit reputational sabotage. That alone renders your process incompatible with basic legal standards in Australia, the UK, and the EU.

If your system is incapable of identifying clearly defamatory content like this — and you knowingly allow it to remain published — then you are actively republishing libel. And as previously warned, that strips you of intermediary immunity under UK and Australian law. You are now fully on notice. Every single review like this that remains on my profile will be individually documented, responded to, and escalated until I receive confirmation of permanent removal.

[cid:9d537de3-a520-4c54-a599-52ccc8610b25]

From: Trustpilot Content Integrity

<contentintegrity@trustpilot.com<mailto:contentintegrity@trustpilot.com>
<mailto:contentintegrity@trustpilot.com<mailto:contentintegrity@trustpilot.com>>
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<mailto:contentintegrity@trustpilot.com<mailto:contentintegrity@trustpilot.com>
<mailto:contentintegrity@trustpilot.com<mailto:contentintegrity@trustpilot.com>>>>

Sent: Thursday, August 7, 2025 5:58 PM

To: Anthony Brodie <legionkillfeed@outlook.com<mailto:legionkillfeed@outlook.com>
<mailto:legionkillfeed@outlook.com<mailto:legionkillfeed@outlook.com>>
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Halla (Trustpilot Content Integrity)

7 Aug 2025, 08:58 BST

Hello,

Thank you for reaching us.

Please note that we assist case by case, carefully reviewing each situation to ensure accuracy and fairness.

Regarding the review you're replaying in the ticket related to, please note that it is already offline.

If you have any concerns about any other review, please provide more context so we can better assist you.

Best regards,

Halla,

Content Integrity Team

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Trustpilot trades on the London Stock Exchange under the ticker TRST

Anthony Brodie

3 Aug 2025, 23:20 BST

Can you actually read my last 10 emails? Or am I taking your to court?

Trustpilot System (Trustpilot Content Integrity)

3 Aug 2025, 22:04 BST

Hi Anthony Brodie,

Thanks for the inquiry about the review by Danny Hayes, which you flagged for containing defamatory content.

The decision

We reached out to the reviewer to ask them to consider editing or deleting the content you highlighted as defamatory. Since the reviewer hasn't updated their review to edit or delete this content, we've removed the review from your profile page.

If you have any questions, please let us know by replying to this email.

Thanks,

Content Integrity Team

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Pilestraede 58, 5th floor, 1112 Copenhagen K, Denmark
Company no. 30276582

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Complaint_to_Danish_Consumer_Authority_Detailed.pdf

Report an issue affecting your business · ACCC_redacted.pdf

Coordinated Harrassment.pdf

Submitted-Brett-Jones.pdf

Formal Criminal Complaint to Canadian Authorities Brett Jone.pdf

Formal Complaint to the eSafety Commissioner – Coordinated International Harassment and Defamation C.pdf

Formal Complaint to Thames Valley Police.pdf

Trustpilot_Complaint_04Aug2025.pdf

Meta_Complaint_04Aug2025.pdf

The Drama.pdf

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Report an issue affecting your business ·

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Coordinated

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Formal Complaint to the eSafety Commissioner – Coordinated International Harassment and Defamation

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Formal Complaint to Thames Valley

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7 Aug 2025, 08:58 BST

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Best regards,

Halla,

Content Integrity Team

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Anthony Brodie

3 Aug 2025, 23:20 BST

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Pilestraede 58, 5th floor, 1112 Copenhagen K, Denmark

Company no. 30276582

[LV0JL7-XXE63]

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7 Aug 2025, 15:05 BST

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Warm regards,

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Anthony Brodie

7 Aug 2025, 10:40 BST

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redacted.txt <<https://trustpilotcompliance.zendesk.com/attachments/token/bNf5DSP50QaQJsyuxqVNV1yGI/?name=redacted.txt>>

Anthony Brodie

7 Aug 2025, 09:25 BST

There is nothing fair about any of what's continued to happen.

You let a coordinated group post fake reviews, encourage others to do the same, and even allowed one with the username "Cunt" to accuse my business of "robbing clients" — all while ignoring direct evidence, police reports, and multiple formal complaints. Your moderation team let these sit live for days, causing measurable damage to my reputation and income. That's not fairness. That's negligence.

Your system failed at every step — allowing lies to be published, letting them stay up far too long, and now responding in fragments, days apart, after the harm has been done.

You're only reviewing individual reports when the issue has always been organised abuse across multiple reviews, accounts, and platforms — something you were told about in the very first complaint.

So no — don't act like this was handled fairly. It wasn't. You've been drip-feeding generic responses after ignoring nearly 20 emails. Now go read them properly — all of them — then come back with a full, accountable answer. Or don't, and I'll see you in court.

Anthony Brodie

Owner – Legion Killfeed

I will continue to reply to them all until all are removed from my profile, I don't give a damn what ticket it is.

You keep refusing to remove

[cid:455aa10c-4523-43f1-b49d-34c75da107d7]

This is defamation, plain and simple. It causes real-world commercial harm, and you are now replying days later, which completely undermines your obligations to act "fairly and promptly" when unlawful content is flagged.

Let me be clear:

*

I will continue to reply to every single defamatory review you leave live.

*

I do not care what ticket ID it falls under.

*

Every response becomes evidence — not just of the abuse, but of your deliberate negligence.

You're charging businesses for "priority support" while giving attackers a free platform to commit reputational sabotage. That alone renders your process incompatible with basic legal standards in Australia, the UK, and the EU.

If your system is incapable of identifying clearly defamatory content like this — and you knowingly allow it to remain published — then you are actively republishing libel. And as previously warned, that strips you of intermediary immunity under UK and Australian law. You are now fully on notice. Every single review like this that remains on my profile will be individually documented, responded to, and escalated until I receive confirmation of permanent removal.

[cid:9d537de3-a520-4c54-a599-52ccc8610b25]

From: Trustpilot Content Integrity

<contentintegrity@trustpilot.com<mailto:contentintegrity@trustpilot.com>>
<mailto:contentintegrity@trustpilot.com<mailto:contentintegrity@trustpilot.com>>
<mailto:contentintegrity@trustpilot.com<mailto:contentintegrity@trustpilot.com>>
<mailto:contentintegrity@trustpilot.com<mailto:contentintegrity@trustpilot.com>>>>

Sent: Thursday, August 7, 2025 5:58 PM

To: Anthony Brodie <legionkillfeed@outlook.com<mailto:legionkillfeed@outlook.com>>
<mailto:legionkillfeed@outlook.com<mailto:legionkillfeed@outlook.com>>
<mailto:legionkillfeed@outlook.com<mailto:legionkillfeed@outlook.com>>
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Subject: Decision on the review you've flagged - Ticket

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[https://d1pggke3goo8l6.cloudfront.net/10x7HHXvSWyealMGYmoQ_tp-logo-rgb.png]

Halla (Trustpilot Content Integrity)

7 Aug 2025, 08:58 BST

Hello,

Thank you for reaching us.

Please note that we assist case by case, carefully reviewing each situation to ensure accuracy and fairness.

Regarding the review you're replaying in the ticket related to, please note that it is already offline.

If you have any concerns about any other review, please provide more context so we can better assist you.

Best regards,

Halla,

Content Integrity Team

[<https://emailsignature.trustpilot.com/logo.png>]

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[https://emailsignature.trustpilot.com/signature/en-US/2/46d6a890000064000500e0c3/text_zendesk.png]

Trustpilot trades on the London Stock Exchange under the ticker TRST

Anthony Brodie

3 Aug 2025, 23:20 BST

Can you actually read my last 10 emails? Or am I taking your to court?

Trustpilot System (Trustpilot Content Integrity)

3 Aug 2025, 22:04 BST

Hi Anthony Brodie,

Thanks for the inquiry about the review by Danny Hayes, which you flagged for containing defamatory content.

The decision

We reached out to the reviewer to ask them to consider editing or deleting the content you highlighted as defamatory. Since the reviewer hasn't updated their review to edit or delete this content, we've removed the review from your profile page.

If you have any questions, please let us know by replying to this email.

Thanks,

Content Integrity Team

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Visit Trustpilot<<http://www.trustpilot.com>> | Help Center<<http://support.trustpilot.com>> | Trustpilot Privacy Policy<<http://legal.trustpilot.com/end-user-privacy-terms>> | Dispute our Decision<[---

Trustpilot A/S
Pilestraede 58, 5th floor, 1112 Copenhagen K, Denmark
Company no. 30276582](https://trustpilot-help.zendesk.com/hc/requests/new?ticket_form_id=20760979389597&tf_4485399523985=decision_dispute_process_form_-_user_role_-_business&tf_4485409281297=36755418&tf_20921283130013=36755418&tf_28223032=&tf_28203981=https://www.trustpilot.com/users/connect?redirect=/reviews/688b94bee4c305e4065e432c/edit&token=eyJhbGciOiJIUzI1NiIsInR5cCI6IkpXVCIsImtpZCI6InYyIn0.eyJ0eXBlljoiQ29uc3VtZXIiLCJwYXlsb2Fklj7ImNvbnN1bWVvSjWQioiOi2ODhiOTQ5ZjY1MTI1ZThlMDMzMmI4NzUiLCJs...>>></p></div><div data-bbox=)

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Complaint_to_Danish_Consumer_Authority_Detailed.pdf

Report an issue affecting your business · ACCC_redacted.pdf

Coordinated Harrassment.pdf

Submitted-Brett-Jones.pdf

Formal Criminal Complaint to Canadian Authorities Brett Jone.pdf

Formal Complaint to the eSafety Commissioner – Coordinated International Harassment and Defamation C.pdf

Formal Complaint to Thames Valley Police.pdf

Trustpilot_Complaint_04Aug2025.pdf

Meta_Complaint_04Aug2025.pdf

The Drama.pdf

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Halla (Trustpilot Content Integrity)

7 Aug 2025, 08:58 BST

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Best regards,

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Content Integrity Team

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Trustpilot trades on the London Stock Exchange under the ticker TRST

Anthony Brodie

3 Aug 2025, 23:20 BST

Can you actually read my last 10 emails? Or am I taking your to court?

Trustpilot System (Trustpilot Content Integrity)

3 Aug 2025, 22:04 BST

Hi Anthony Brodie,

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The decision

We reached out to the reviewer to ask them to consider editing or deleting the content you highlighted as defamatory. Since the reviewer hasn't updated their review to edit or delete this content, we've removed the review from your profile page.

If you have any questions, please let us know by replying to this email.

Thanks,

Content Integrity Team

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Visit Trustpilot <<http://www.trustpilot.com>> | Help Center <<http://support.trustpilot.com>> | Trustpilot Privacy Policy <<http://legal.trustpilot.com/end-user-privacy-terms>> | Dispute our Decision <[---

Trustpilot A/S
Pilestraede 58, 5th floor, 1112 Copenhagen K, Denmark
Company no. 30276582](https://trustpilot-help.zendesk.com/hc/requests/new?ticket_form_id=20760979389597&tf_4485399523985=decision_dispute_process_form_-_user_role_-_business&tf_4485409281297=36755418&tf_20921283130013=36755418&tf_28223032=&tf_28203981=https://www.trustpilot.com/users/connect?redirect=/reviews/688b94bee4c305e4065e432c/edit&token=eyJhbGciOiJIUzI1NiIsInR5cCI6IkpXVCIsImtpZCI6InYyln0.eyJ0eXBlljoiQ29uc3VtZXliLCJwYXlsb2Fkljp7ImNvb2N1bWVvSjWQioiI2ODhiOTQ5ZjY1MTI1ZThlMDMzMml4NzUiLCJs...>>></p></div><div data-bbox=)

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Anthony Brodie

7 Aug 2025, 17:02 BST

How long does it take you to read? Because this should be gone by now and your failure to remove it further demonstrates how trust pilot knowingly breaks the law. [cid:0f83e4dac11e-406e-9910-8a4d58045e7e]

From: Trustpilot Content Integrity
<contentintegrity@trustpilot.com> <<mailto:contentintegrity@trustpilot.com>>
<<mailto:contentintegrity@trustpilot.com>> <<mailto:contentintegrity@trustpilot.com>> >>>
Sent: Friday, August 8, 2025 12:45 AM
To: Anthony Brodie <legionkillfeed@outlook.com> <<mailto:legionkillfeed@outlook.com>>
<<mailto:legionkillfeed@outlook.com>> <<mailto:legionkillfeed@outlook.com>> >>>
Subject: Decision on the review you've flagged - Ticket
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Halla (Trustpilot Content Integrity)

7 Aug 2025, 15:45 BST

Hello,

Thank you for contacting us.

First of all, please note that I'm here to assist and support you every step of the way. and it's very important that our conversation remains constructive and professional.

We sincerely apologize for any delays or inconvenience you may have experienced. Thank you for your understanding and patience.

Please rest assured that your case is now in the hands of our Concerned team. They are actively reviewing the situation and will reach out to you as soon as possible with updates and further assistance.

Warm regards,

Halla,

Content Integrity Team

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Trustpilot trades on the London Stock Exchange under the ticker TRST

Anthony Brodie

7 Aug 2025, 15:19 BST

⚠️ Snowflake Warning: If you're easily offended by swearing, emotion, or being held accountable for your incompetence — stop reading. This one isn't for you.

Halla,

Drop the attitude, dickhead. Your reply came FOUR days after I raised the issue, and instead of a meaningful response, I get a patronising, pre-written pile of shit acting like this is just business as usual and I should be thankful anything was done at all.

Let's spell it out so even your "content integrity team" can follow it:

You allowed fake reviews to publish. You delayed removal. You failed to read what was actually sent. And now you're replying with smug copy-paste bullshit as if I'm in the wrong for chasing it.

This isn't about the reviews that were already taken down — those were flagged days ago. The problem is you don't even know what's still active and what isn't, you're responding to old tickets as if they're new, and you've ignored context, evidence, user links, and the coordinated nature of the attacks entirely.

You let known bad actors post reviews under aliases. You've got open evidence of abuse — timestamps, screenshots, fake names, cross-platform harassment — and you've done

fuck-all. Meanwhile, my business, Legion Killfeed, is being dragged through the mud because your platform enabled it, then acted like my reaction was the real problem.

*

I have already filed a formal complaints with the ACCC, UK CMA, and the Danish Consumer Ombudsman.

*

I am looking into civil legal proceedings for defamation and platform negligence.

*

You, every staff member who replied and Trustpilot will be named, because this isn't just company-level failure, it's personal negligence.

And yes, I know, respect — you're gonna bitch that I fucking swore. Suck it up, princess. You're lucky a few words said out of anger are all you got after your incompetent platform violated my rights, slandered my business, then acted like me getting angry about it was my fault.

And you clowns are the ones who can't even tell what tickets are open and which are closed, clearly — because you keep replying to the copious attempts made SEVERAL DAYS AGO as if I just sent them.

Anthony Brodie

Owner – Legion Killfeed

<https://killfeed.co>

From: Trustpilot Content Integrity

<contentintegrity@trustpilot.com<<mailto:contentintegrity@trustpilot.com>>
<<mailto:contentintegrity@trustpilot.com><<mailto:contentintegrity@trustpilot.com>>>
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Sent: Friday, August 8, 2025 12:05 AM

To: Anthony Brodie <legionkillfeed@outlook.com<<mailto:legionkillfeed@outlook.com>>
<<mailto:legionkillfeed@outlook.com><<mailto:legionkillfeed@outlook.com>>>
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Subject: Decision on the review you've flagged - Ticket

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Halla (Trustpilot Content Integrity)

7 Aug 2025, 15:05 BST

Hello,

Thank you for reaching us.

First of all, please rest assured that we take this matter very seriously. We want to inform you that the three already flagged reviews have already been reviewed and taken offline from your platform:

688d14d8f18ef096196c8c63 — already taken offline

688be04caeacae9cc58c81cb — also taken offline

688b94bee4c305e4065e432c — also taken offline

Second point, regarding the review submitted under the name "Robert McDonovan", we have reopened the report and launched a fresh investigation. We are committed to keeping you updated and will inform you promptly about any further actions we take.

Third point, you mentioned that some individuals have been attacking you on social media, which is deeply concerning. To address this properly, we will escalate the issue to our concerned team. They will reach out to you as soon as possible to ensure you receive the full support you deserve.

Thank you for sharing your experience with us and for your understanding.

Warm regards,

Halla,

Content Integrity Team

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Trustpilot trades on the London Stock Exchange under the ticker TRST

Anthony Brodie

7 Aug 2025, 10:40 BST

Hello,

Thank you for your copy-and-paste response.

Please note that my business is being actively defamed, and your team should be thoroughly reviewing every email before replying — if basic logical reasoning is applied.

Regarding the review I'm referring to — not the one linked to this ticket — please take it offline immediately.

If your process requires you to copy and paste responses until you eventually reach the correct email, please ensure you actually read the context and respond accordingly.

Hoping you burn in hell for ruining my reputation,

Anthony Brodie

Aggrieved Consumer forced to use your illegally operating platform.

[cid:bbb57e4e-c945-478e-81b3-16ce8821cd64]

Attachment(s)

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Anthony Brodie

7 Aug 2025, 09:25 BST

There is nothing fair about any of what's continued to happen.

You let a coordinated group post fake reviews, encourage others to do the same, and even allowed one with the username "Cunt" to accuse my business of "robbing clients" — all while ignoring direct evidence, police reports, and multiple formal complaints. Your moderation team let these sit live for days, causing measurable damage to my reputation and income. That's not fairness. That's negligence.

Your system failed at every step — allowing lies to be published, letting them stay up far too long, and now responding in fragments, days apart, after the harm has been done.

You're only reviewing individual reports when the issue has always been organised abuse across multiple reviews, accounts, and platforms — something you were told about in the very first complaint.

So no — don't act like this was handled fairly. It wasn't. You've been drip-feeding generic responses after ignoring nearly 20 emails. Now go read them properly — all of them — then come back with a full, accountable answer. Or don't, and I'll see you in court.

Anthony Brodie

Owner – Legion Killfeed

I will continue to reply to them all until all are removed from my profile, I don't give a damn what ticket it is.

You keep refusing to remove

[cid:455aa10c-4523-43f1-b49d-34c75da107d7]

This is defamation, plain and simple. It causes real-world commercial harm, and you are now replying days later, which completely undermines your obligations to act "fairly and promptly" when unlawful content is flagged.

Let me be clear:

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I will continue to reply to every single defamatory review you leave live.

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I do not care what ticket ID it falls under.

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Every response becomes evidence — not just of the abuse, but of your deliberate negligence.

You're charging businesses for "priority support" while giving attackers a free platform to commit reputational sabotage. That alone renders your process incompatible with basic legal standards in Australia, the UK, and the EU.

If your system is incapable of identifying clearly defamatory content like this — and you knowingly allow it to remain published — then you are actively republishing libel. And as previously warned, that strips you of intermediary immunity under UK and Australian law. You are now fully on notice. Every single review like this that remains on my profile will be individually documented, responded to, and escalated until I receive confirmation of permanent removal.

[cid:9d537de3-a520-4c54-a599-52ccc8610b25]

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Sent: Thursday, August 7, 2025 5:58 PM

To: Anthony Brodie <legionkillfeed@outlook.com<mailto:legionkillfeed@outlook.com>>
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[https://d1pggke3goo8l6.cloudfront.net/10x7HHXvSWyealMGYmoQ_tp-logo-rgb.png]

Halla (Trustpilot Content Integrity)

7 Aug 2025, 08:58 BST

Hello,

Thank you for reaching us.

Please note that we assist case by case, carefully reviewing each situation to ensure accuracy and fairness.

Regarding the review you're replaying in the ticket related to, please note that it is already offline.

If you have any concerns about any other review, please provide more context so we can better assist you.

Best regards,

Halla,

Content Integrity Team

[<https://emailsignature.trustpilot.com/logo.png>]

[<https://emailsignature.trustpilot.com/newsletter/en-GB/1/46d6a890000064000500e0c3/stars%402x.png>]

<<https://www.trustpilot.com/review/trustpilot.com>>

[https://emailsignature.trustpilot.com/signature/en-US/2/46d6a890000064000500e0c3/text_zendesk.png]

Trustpilot trades on the London Stock Exchange under the ticker TRST

Anthony Brodie

3 Aug 2025, 23:20 BST

Can you actually read my last 10 emails? Or am I taking your to court?

Trustpilot System (Trustpilot Content Integrity)

3 Aug 2025, 22:04 BST

Hi Anthony Brodie,

Thanks for the inquiry about the review by Danny Hayes, which you flagged for containing defamatory content.

The decision

We reached out to the reviewer to ask them to consider editing or deleting the content

you highlighted as defamatory. Since the reviewer hasn't updated their review to edit or delete this content, we've removed the review from your profile page.

If you have any questions, please let us know by replying to this email.

Thanks,

Content Integrity Team

[<https://emailsignature.trustpilot.com/logo.png>]
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[https://emailsignature.trustpilot.com/signature/en-US/2/46d6a890000064000500e0c3/text_zendesk.png]

Trustpilot trades on the London Stock Exchange under the ticker TRST

Visit Trustpilot <<http://www.trustpilot.com>> | Help Center <<http://support.trustpilot.com>> | Trustpilot Privacy Policy <<http://legal.trustpilot.com/end-user-privacy-terms>> | Dispute our Decision <https://trustpilot-help.zendesk.com/hc/requests/new?ticket_form_id=20760979389597&tf_4485399523985=decision_dispute_process_form_-_user_role_-_business&tf_4485409281297=36755418&tf_20921283130013=36755418&tf_28223032=&tf_28203981=https://www.trustpilot.com/users/connect?redirect=/reviews/688b94bee4c305e4065e432c/edit&token=eyJhb>

Attachment(s)

[redacted.txt](#)

Samar M (Trustpilot Content Integrity)

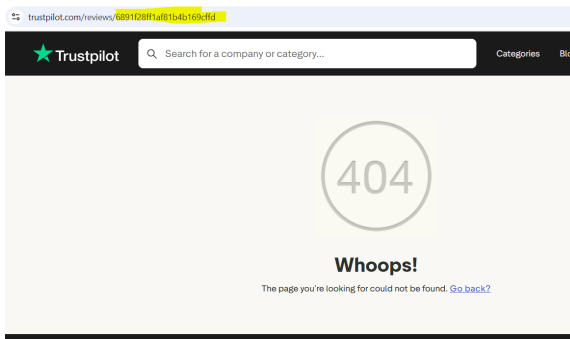
10 Aug 2025, 15:11 BST

Hi

Thanks for your reply. We understand your frustration, and we acknowledge that the process hasn't felt smooth on your end.

To clarify — [the review by Robert McDonovan](#) in question has now been **archived**. As mentioned before, based on the information you shared about **why the review is not based on a genuine experience, we've now taken the review offline**, and it's no longer visible on your profile page.

We've let the reviewer know about this decision. Keep in mind that if they dispute it and provide [information about their experience](#), the review may be reinstated.



And we appreciate your persistence in bringing it back to our attention. While we aim to assess every report accurately from the start, sometimes additional context or follow-up is needed to trigger a deeper review.

We're continuously working to improve how these cases are handled, especially when multiple flags are involved. I've taken ownership of this case to ensure your concerns are addressed thoroughly and without further delay.

Thanks again for your patience and cooperation,

Samar M,
Content Integrity Team



Trustpilot trades on the London Stock Exchange under the ticker **TRST**

Anthony Brodie

10 Aug 2025, 15:05 BST

Let me get this straight, it's not defamatory, but it is, it's taken down, but it's not? It couldn't be seen, but it could?

Attached are two videos that show you are lying to me now and you outright stated just then that it should have been removed for defamatory, so which lie are you gonna use?

[cid:53dd6f80-b16b-4f33-8485-f8e3057ef5bb]

From: Soul Legion <legionkillfeed@outlook.com>

Sent: Sunday, August 10, 2025 11:53 PM

To: Trustpilot Content Integrity <contentintegrity@trustpilot.com>

Subject: Re: Decision on the review you've flagged - Ticket [#36755418](#) - Ticket [#36755418](#)

You mean the review you rejected? That I then had to flag under everything else to get a response from a human?

[cid:331efb6d-0d28-44ee-8905-10362f953887]

From: Trustpilot Content Integrity <contentintegrity@trustpilot.com>

Sent: Sunday, August 10, 2025 11:51 PM

To: Anthony Brodie <legionkillfeed@outlook.com>

Subject: Decision on the review you've flagged - Ticket [#36755418](#) - Ticket [#36755418](#)

[https://d1pgqke3goo8l6.cloudfront.net/10x7HHXvSWyealMGYmoQ_tp-logo-rgb.png]

Samar M (Trustpilot Content Integrity)

10 Aug 2025, 14:51 BST

Hi Anthony,

I'm Samar and I've now personally taken over this case to ensure it's escalated and handled with priority.

We fully understand your concerns and we're here to assist you. Apologies for any delayed response — we know how important this is and appreciate your patience.

Regarding the review by Robert McDonovan — Based on the information you shared about why the review is not based on a genuine experience, we've now taken the review offline, and it's no longer visible on your profile page.

We've let the reviewer know about this decision. Keep in mind that if they dispute it and provide information about their experience <<https://support.trustpilot.com/hc/en-us/articles/201839083-Which-documents-help-us-verify-your-review->>, the review may be reinstated.

Please note that we have dedicated teams handling specific case types, and it's not always feasible to manually check every email across different threads. The most effective way to help us resolve your issue quickly is to reply within the relevant case thread, so all information stays connected.

When a review is flagged for defamation, it is automatically hidden during the investigation as part of our standard moderation process. This is done to prevent further reputational harm while the claim is assessed.

And if the review is flagged for other reasons, in some cases—such as "Being about a different business" flagging reason, we are required to contact the reviewer to confirm whether the review was mistakenly posted to the wrong profile. If the reviewer does not respond within 3 days, the review is automatically removed from the public profile to avoid confusion or harm to unrelated businesses.

Each flagging reason also follows its own investigation path, so separating them ensures accuracy and avoids delays. Let's keep things coordinated so we can reach the best outcome as efficiently as possible.

Thank you for your cooperation,

Samar M,
Content Integrity Team

[<https://emailsignature.trustpilot.com/logo.png>]
[<https://emailsignature.trustpilot.com/newsletter/en-GB/1/46d6a890000064000500e0c3/stars%402x.png>]
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[https://emailsignature.trustpilot.com/signature/en-US/2/46d6a890000064000500e0c3/text_zendesk.png]

Trustpilot trades on the London Stock Exchange under the ticker TRST

Anthony Brodie

8 Aug 2025, 00:21 BST

It has been over 5 hours since your last correspondence.

You are already in possession of my 4 Aug 2025 formal legal demand and evidence bundles provided to the ACCC, UK CMA, Danish Consumer Ombudsman, Thames Valley Police (Ref 43250388789) and others. This review by "Robert McDonovan" is part of the same coordinated competitor-led harassment campaign already evidenced in those filings.

Its statements are categorically false, made by a non-customer, and are inherently defamatory. You are now well beyond the point where delay is excusable — every day you knowingly keep this review live is a new act of publication, stripping Trustpilot of any intermediary immunity and making you and your staff personally liable under UK Defamation Act 2013 and Australian Defamation Act 2005.

Remove it immediately or it will be included as a fresh count in my pending defamation proceedings.

From: Soul Legion <legionkillfeed@outlook.com> <<mailto:legionkillfeed@outlook.com>> >

Sent: Friday, August 8, 2025 2:02 AM

To: Trustpilot Content Integrity

<contentintegrity@trustpilot.com> <<mailto:contentintegrity@trustpilot.com>> >

Subject: Re: Decision on the review you've flagged - Ticket

[#36755418](https://trustpilotcompliance.zendesk.com/hc/requests/36755418) <<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>> - Ticket

[#36755418](https://trustpilotcompliance.zendesk.com/hc/requests/36755418) <<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>>

How long does it take you to read? Because this should be gone by now and your failure to remove it further demonstrates how trust pilot knowingly breaks the law. [cid:0f83e4da-

c11e-406e-9910-8a4d58045e7e]

From: Trustpilot Content Integrity

<contentintegrity@trustpilot.com<mailto:contentintegrity@trustpilot.com>>

Sent: Friday, August 8, 2025 12:45 AM

To: Anthony Brodie <legionkillfeed@outlook.com<mailto:legionkillfeed@outlook.com>>

Subject: Decision on the review you've flagged - Ticket

[#36755418](#) <<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>> - Ticket

[#36755418](#) <<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>>

[https://d1pggke3goo8l6.cloudfront.net/10x7HHXvSWyealMGYmoQ_tp-logo-rgb.png]

Halla (Trustpilot Content Integrity)

7 Aug 2025, 15:45 BST

Hello,

Thank you for contacting us.

First of all, please note that I'm here to assist and support you every step of the way. and it's very important that our conversation remains constructive and professional.

We sincerely apologize for any delays or inconvenience you may have experienced. Thank you for your understanding and patience.

Please rest assured that your case is now in the hands of our Concerned team. They are actively reviewing the situation and will reach out to you as soon as possible with updates and further assistance.

Warm regards,

Halla,

Content Integrity Team

[<https://emailsignature.trustpilot.com/logo.png>]

[<https://emailsignature.trustpilot.com/newsletter/en-GB/1/46d6a890000064000500e0c3/stars%402x.png>]

<<https://www.trustpilot.com/review/trustpilot.com>>

[https://emailsignature.trustpilot.com/signature/en-US/2/46d6a890000064000500e0c3/text_zendesk.png]

Trustpilot trades on the London Stock Exchange under the ticker TRST

Anthony Brodie

7 Aug 2025, 15:19 BST

⚠️ Snowflake Warning: If you're easily offended by swearing, emotion, or being held accountable for your incompetence — stop reading. This one isn't for you.

Halla,

Drop the attitude, dickhead. Your reply came FOUR days after I raised the issue, and instead of a meaningful response, I get a patronising, pre-written pile of shit acting like this is just business as usual and I should be thankful anything was done at all.

Let's spell it out so even your "content integrity team" can follow it:

You allowed fake reviews to publish. You delayed removal. You failed to read what was actually sent. And now you're replying with smug copy-paste bullshit as if I'm in the wrong for chasing it.

This isn't about the reviews that were already taken down — those were flagged days ago. The problem is you don't even know what's still active and what isn't, you're responding to old tickets as if they're new, and you've ignored context, evidence, user links, and the coordinated nature of the attacks entirely.

You let known bad actors post reviews under aliases. You've got open evidence of abuse — timestamps, screenshots, fake names, cross-platform harassment — and you've done fuck-all. Meanwhile, my business, Legion Killfeed, is being dragged through the mud because your platform enabled it, then acted like my reaction was the real problem.

*

I have already filed a formal complaints with the ACCC, UK CMA, and the Danish Consumer Ombudsman.

*

I am looking into civil legal proceedings for defamation and platform negligence.

*

You, every staff member who replied and Trustpilot will be named, because this isn't just company-level failure, it's personal negligence.

And yes, I know, respect — you're gonna bitch that I fucking swore. Suck it up, princess. You're lucky a few words said out of anger are all you got after your incompetent platform violated my rights, slandered my business, then acted like me getting angry about it was my fault.

And you clowns are the ones who can't even tell what tickets are open and which are closed, clearly — because you keep replying to the copious attempts made SEVERAL DAYS AGO as if I just sent them.

Anthony Brodie

Owner – Legion Killfeed

<https://killfeed.co>

From: Trustpilot Content Integrity

<contentintegrity@trustpilot.com<mailto:contentintegrity@trustpilot.com>

<mailto:contentintegrity@trustpilot.com<mailto:contentintegrity@trustpilot.com>>>

Sent: Friday, August 8, 2025 12:05 AM

To: Anthony Brodie <legionkillfeed@outlook.com> <mailto:legionkillfeed@outlook.com> > >
<mailto:legionkillfeed@outlook.com> <mailto:legionkillfeed@outlook.com> > >

Subject: Decision on the review you've flagged - Ticket

[#36755418](https://trustpilotcompliance.zendesk.com/hc/requests/36755418) <<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>>
<<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>> - Ticket
[#36755418](https://trustpilotcompliance.zendesk.com/hc/requests/36755418) <<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>>
<<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>>

[https://d1pggke3goo8l6.cloudfront.net/10x7HHXvSWyealMGYmoQ_tp-logo-rgb.png]

Halla (Trustpilot Content Integrity)

7 Aug 2025, 15:05 BST

Hello,

Thank you for reaching us.

First of all, please rest assured that we take this matter very seriously. We want to inform you that the three already flagged reviews have already been reviewed and taken offline from your platform:

688d14d8f18ef096196c8c63 — already taken offline

688be04caeacae9cc58c81cb — also taken offline

688b94bee4c305e4065e432c — also taken offline

Second point, regarding the review submitted under the name "Robert McDonovan", we have reopened the report and launched a fresh investigation. We are committed to keeping you updated and will inform you promptly about any further actions we take.

Third point, you mentioned that some individuals have been attacking you on social media, which is deeply concerning. To address this properly, we will escalate the issue to our concerned team. They will reach out to you as soon as possible to ensure you receive the full support you deserve.

Thank you for sharing your experience with us and for your understanding.

Warm regards,

Halla,

Content Integrity Team

[<https://emailsignature.trustpilot.com/logo.png>]

[<https://emailsignature.trustpilot.com/newsletter/en-GB/1/46d6a890000064000500e0c3/stars%402x.png>]
<<https://www.trustpilot.com/review/trustpilot.com>>

[https://emailsignature.trustpilot.com/signature/en-US/2/46d6a890000064000500e0c3/text_zendesk.png]

Trustpilot trades on the London Stock Exchange under the ticker TRST

Anthony Brodie

7 Aug 2025, 10:40 BST

Hello,

Thank you for your copy-and-paste response.

Please note that my business is being actively defamed, and your team should be thoroughly reviewing every email before replying — if basic logical reasoning is applied.

Regarding the review I'm referring to — not the one linked to this ticket — please take it offline immediately.

If your process requires you to copy and paste responses until you eventually reach the correct email, please ensure you actually read the context and respond accordingly.

Hoping you burn in hell for ruining my reputation,

Anthony Brodie

Aggrieved Consumer forced to use your illegally operating platform.

[cid:bbb57e4e-c945-478e-81b3-16ce8821cd64]

Attachment(s)

image.png <<https://trustpilotcompliance.zendesk.com/attachments/token/cJbwhMXaDAhMEWgvJjhAJJRiO/?name=image.png>>

Anthony Brodie

7 Aug 2025, 09:25 BST

There is nothing fair about any of what's continued to happen.

You let a coordinated group post fake reviews, encourage others to do the same, and even allowed one with the username "Cunt" to accuse my business of "robbing clients" — all while ignoring direct evidence, police reports, and multiple formal complaints. Your moderation team let these sit live for days, causing measurable damage to my reputation and income. That's not fairness. That's negligence.

Your system failed at every step — allowing lies to be published, letting them stay up far too long, and now responding in fragments, days apart, after the harm has been done. You're only reviewing individual reports when the issue has always been organised abuse across multiple reviews, accounts, and platforms — something you were told about in the very first complaint.

So no — don't act like this was handled fairly. It wasn't. You've been drip-feeding generic responses after ignoring nearly 20 emails. Now go read them properly — all of them — then come back with a full, accountable answer. Or don't, and I'll see you in court.

Anthony Brodie

Owner – Legion Killfeed

I will continue to reply to them all until all are removed from my profile, I don't give a damn what ticket it is.

You keep refusing to remove

[cid:455aa10c-4523-43f1-b49d-34c75da107d7]

This is defamation, plain and simple. It causes real-world commercial harm, and you are now replying days later, which completely undermines your obligations to act “fairly and promptly” when unlawful content is flagged.

Let me be clear:

*

I will continue to reply to every single defamatory review you leave live.

*

I do not care what ticket ID it falls under.

*

Every response becomes evidence — not just of the abuse, but of your deliberate negligence.

You’re charging businesses for “priority support” while giving attackers a free platform to commit reputational sabotage. That alone renders your process incompatible with basic legal standards in Australia, the UK, and the EU.

If your system is incapable of identifying clearly defamatory content like this — and you knowingly allow it to remain published — then you are actively republishing libel. And as previously warned, that strips you of intermediary immunity under UK and Australian law. You are now fully on notice. Every single review like this that remains on my profile will be individually documented, responded to, and escalated until I receive confirmation of permanent removal.

[cid:9d537de3-a520-4c54-a599-52ccc8610b25]

From: Trustpilot Content Integrity

<contentintegrity@trustpilot.com><mailto:contentintegrity@trustpilot.com>

<mailto:contentintegrity@trustpilot.com><mailto:contentintegrity@trustpilot.com>>

<mailto:contentintegrity@trustpilot.com><mailto:contentintegrity@trustpilot.com>

<mailto:contentintegrity@trustpilot.com><mailto:contentintegrity@trustpilot.com>>>>

Sent: Thursday, August 7, 2025 5:58 PM

To: Anthony Brodie <legionkillfeed@outlook.com><mailto:legionkillfeed@outlook.com>

<mailto:legionkillfeed@outlook.com><mailto:legionkillfeed@outlook.com>>

<mailto:legionkillfeed@outlook.com><mailto:legionkillfeed@outlook.com>

<mailto:legionkillfeed@outlook.com><mailto:legionkillfeed@outlook.com>>>>

Subject: Decision on the review you’ve flagged - Ticket

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[https://d1pggke3goo8l6.cloudfront.net/10x7HHXvSWyealMGYmoQ_tp-logo-rgb.png]

Halla (Trustpilot Content Integrity)

7 Aug 2025, 08:58 BST

Hello,

Thank you for reaching us.

Please note that we assist case by case, carefully reviewing each situation to ensure accuracy and fairness.

Regarding the review you're replaying in the ticket related to, please note that it is already offline.

If you have any concerns about any other review, please provide more context so we can better assist you.

Best regards,

Halla,

Content Integrity Team

[<https://emailsignature.trustpilot.com/logo.png>]

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[https://emailsignature.trustpilot.com/signature/en-US/2/46d6a890000064000500e0c3/text_zendesk.png]

Trustpilot trades on the London Stock Exchange under the ticker TRST

Anthony Brodie

3 Aug 2025, 23:20 BST

Can you actually read my last 10 emails? Or am I taking your to court?

Trustpilot System (Trustpilot Content Integrity)

3 Aug 2025, 22:04 BST

Hi Anthony Brodie,

Thanks for the inquiry about the review by Danny Hayes, which you flagged for containing defamatory content.

The decision

We reached out to the reviewer to ask them to consider editing or deleting the content

you highlighted as defamatory. Since the reviewer hasn't updated their review to edit or delete this content, we've removed the review from your profile page.

If you have any questions, please let us know by replying to this email.

Thanks,

Content Integrity Team

[<https://emailsignature.trustpilot.com/logo.png>]
[<https://emailsignature.trustpilot.com/newsletter/en-GB/1/46d6a890000064000500e0c3/stars%402x.png>]
<<https://www.trustpilot.com/review/trustpilot.com>>
[https://emailsignature.trustpilot.com/signature/en-US/2/46d6a890000064000500e0c3/text_zendesk.png]

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Trustpilot A/S](https://trustpilot-help.zendesk.com/hc/requests/new?ticket_form_id=20760979389597&tf_4485399523985=decision_dispute_process_form_-_user_role_-_business&tf_4485409281297=36755418&tf_20921283130013=36755418&tf_28223032=&tf_28203981=https://www.trustpilot.com/users/connect?redirect=/reviews/688b94bee4c305e4065e432c/edit&token=eyJhbGciOiJIUzI1NiIsInR5cCI6IkpXVCIsImtpZCI6InYyIn0.eyJ0eXBlljoiQ29uc3VtZXliLCJwYXlsb2Fkljpw7ImNvbnN1bWVySjWQioiI2ODhiOTQ5ZjY1MTI1ZThlMDMzMml4NzUiLCJs...>>>>>></p></div><div data-bbox=)

Pilestraede 58, 5th floor, 1112 Copenhagen K, Denmark

Company no. 30276582

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HowDareYou.pdf

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EuropeanOmbudsman EU Agency for Cybersecurity.png

Complaint_to_Danish_Consumer_Authority_Detailed.pdf

Report an issue affecting your business · ACCC_redacted.pdf

Coordinated Harrassment.pdf

Submitted-Brett-Jones.pdf

Formal Criminal Complaint to Canadian Authorities Brett Jone.pdf

Formal Complaint to the eSafety Commissioner – Coordinated International Harassment

and Defamation C.pdf
Formal Complaint to Thames Valley Police.pdf
Trustpilot_Complaint_04Aug2025.pdf
Meta_Complaint_04Aug2025.pdf
The Drama.pdf

Attachment(s)

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EuropeanOmbudsman EU Agency for

Cybersecurity.png < <https://trustpilotcompliance.zendesk.com/attachments/token/ezH1bX383oIT7IRkOGd7J5nQI/?name=EuropeanOmbudsman+EU+Agency+for+Cybersecurity.png> >

Report an issue affecting your business ·

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HowDareYou.pdf < <https://trustpilotcompliance.zendesk.com/attachments/token/HHhPvxWTmHNpuRXnEAjhLeild/?name=HowDareYou.pdf> >

EuropeanOmbudsman EU Agency for

Cybersecurity2.png < <https://trustpilotcompliance.zendesk.com/attachments/token/knnZfzgPcR6rBToQOoyixXqso/?name=EuropeanOmbudsman+EU+Agency+for+Cybersecurity2.png> >

Complaint_to_Danish_Consumer_Authority_Detailed.pdf < https://trustpilotcompliance.zendesk.com/attachments/token/ISumSs7Wq3WzNFrXIQOvSNgtZ/?name=Complaint_to_Danish_Consumer_Authority_Detailed.pdf >

Coordinated

Harrassment

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Submitted-Brett-

Jones.pdf < <https://trustpilotcompliance.zendesk.com/attachments/token/ohtTvqGhduTtt9O1EWnbLr59N/?name=Submitted-Brett-Jones.pdf> >

Formal Complaint to the eSafety Commissioner – Coordinated International Harassment and Defamation

C.pdf < <https://trustpilotcompliance.zendesk.com/attachments/token/pUrUtp4ZtRM1YvHy.ejkSp6XEe/?name=Formal+Complaint+to+the+eSafety+Commissioner+%E2%80%93+Coordinated+International+Harassment+and+Defamation+C.pdf> >

Formal Complaint to the eSafety Commissioner – Coordinated International Harassment and Defamation C.pdf

Formal Complaint to Thames Valley

Police.pdf<<https://trustpilotcompliance.zendesk.com/attachments/token/i2xjnBrH7J9rlupZPCjSniA6b/?name=Formal+Complaint+to+Thames+Valley+Police.pdf>>

Formal Criminal Complaint to Canadian Authorities Brett

Jone.pdf<<https://trustpilotcompliance.zendesk.com/attachments/token/o3bSJkcegtGdRyf oEh2Yw56hh/?>

[name=Formal+Criminal+Complaint+to+Canadian+Authorities+Brett+Jone.pdf](https://trustpilotcompliance.zendesk.com/attachments/token/o3bSJkcegtGdRyf oEh2Yw56hh/?name=Formal+Criminal+Complaint+to+Canadian+Authorities+Brett+Jone.pdf)>

Trustpilot_Complaint_04Aug2025.pdf<https://trustpilotcompliance.zendesk.com/attachments/token/yXJvvsOdjAaLVtxPi7YRRywEz/?name=Trustpilot_Complaint_04Aug2025.pdf>

Meta_Complaint_04Aug2025.pdf<https://trustpilotcompliance.zendesk.com/attachments/token/CeYNrCSCq1kW2qTxlqALSO4z/?name=Meta_Complaint_04Aug2025.pdf>

The

Drama.pdf<<https://trustpilotcompliance.zendesk.com/attachments/token/OA7vhaMbgNd g49CtoWmHcVML4/?name=The+Drama.pdf>>

Halla (Trustpilot Content Integrity)

7 Aug 2025, 08:58 BST

Hello,

Thank you for reaching us.

Please note that we assist case by case, carefully reviewing each situation to ensure accuracy and fairness.

Regarding the review you're replaying in the ticket related to, please note that it is already offline.

If you have any concerns about any other review, please provide more context so we can better assist you.

Best regards,

Halla,

Content Integrity Team

[<https://emailsignature.trustpilot.com/logo.png>]

[<https://emailsignature.trustpilot.com/newsletter/en-GB/1/46d6a890000064000500e0c3/stars%402x.png>]

<<https://www.trustpilot.com/review/trustpilot.com>>

[https://emailsignature.trustpilot.com/signature/en-US/2/46d6a890000064000500e0c3/text_zendesk.png]

Trustpilot trades on the London Stock Exchange under the ticker TRST

Anthony Brodie

3 Aug 2025, 23:20 BST

Can you actually read my last 10 emails? Or am I taking your to court?

Trustpilot System (Trustpilot Content Integrity)

3 Aug 2025, 22:04 BST

Hi Anthony Brodie,

Thanks for the inquiry about the review by Danny Hayes, which you flagged for containing defamatory content.

The decision

We reached out to the reviewer to ask them to consider editing or deleting the content you highlighted as defamatory. Since the reviewer hasn't updated their review to edit or delete this content, we've removed the review from your profile page.

If you have any questions, please let us know by replying to this email.

Thanks,

Content Integrity Team

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Trustpilot A/S](https://trustpilot-help.zendesk.com/hc/requests/new?ticket_form_id=20760979389597&tf_4485399523985=decision_dispute_process_form_-_user_role_-_business&tf_4485409281297=36755418&tf_20921283130013=36755418&tf_28223032=&tf_28203981=https://www.trustpilot.com/users/connect?redirect=/reviews/688b94bee4c305e4065e432c/edit&token=eyJhbGciOiJIUzI1NiIsInR5cCI6IkpXVCIsImtpZCI6InYyIn0.eyJ0eXBlljoiQ29uc3VtZXliLCJwYXlsb2Fkljpw7ImNvbnN1bWVybSjWQioiOiI2ODhiOTQ5ZjY1MTI1ZThlMDMzMmI4NzUiLCJ5...> > ></p></div><div data-bbox=)

Pilestraede 58, 5th floor, 1112 Copenhagen K, Denmark

Company no. 30276582

[LV0JL7-XXE63]

Halla (Trustpilot Content Integrity)

7 Aug 2025, 15:05 BST

Hello,

Thank you for reaching us.

First of all, please rest assured that we take this matter very seriously. We want to inform you that the three already flagged reviews have already been reviewed and taken offline from your platform:

688d14d8f18ef096196c8c63 — already taken offline

688be04caeacae9cc58c81cb — also taken offline

688b94bee4c305e4065e432c — also taken offline

Second point, regarding the review submitted under the name "Robert McDonovan", we have reopened the report and launched a fresh investigation. We are committed to keeping you updated and will inform you promptly about any further actions we take.

Third point, you mentioned that some individuals have been attacking you on social media, which is deeply concerning. To address this properly, we will escalate the issue to our concerned team. They will reach out to you as soon as possible to ensure you receive the full support you deserve.

Thank you for sharing your experience with us and for your understanding.

Warm regards,

Halla,

Content Integrity Team

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Trustpilot trades on the London Stock Exchange under the ticker TRST

Anthony Brodie

7 Aug 2025, 10:40 BST

Hello,

Thank you for your copy-and-paste response.

Please note that my business is being actively defamed, and your team should be thoroughly reviewing every email before replying — if basic logical reasoning is applied.

Regarding the review I'm referring to — not the one linked to this ticket — please take it offline immediately.

If your process requires you to copy and paste responses until you eventually reach the correct email, please ensure you actually read the context and respond accordingly.

Hoping you burn in hell for ruining my reputation,

Anthony Brodie

Aggrieved Consumer forced to use your illegally operating platform.

[cid:bbb57e4e-c945-478e-81b3-16ce8821cd64]

Attachment(s)

redacted.txt <<https://trustpilotcompliance.zendesk.com/attachments/token/bNf5DSP50QaQJsyuxqVNV1yGI/?name=redacted.txt>>

Anthony Brodie

7 Aug 2025, 09:25 BST

There is nothing fair about any of what's continued to happen.

You let a coordinated group post fake reviews, encourage others to do the same, and even allowed one with the username "Cunt" to accuse my business of "robbing clients" — all while ignoring direct evidence, police reports, and multiple formal complaints. Your moderation team let these sit live for days, causing measurable damage to my reputation and income. That's not fairness. That's negligence.

Your system failed at every step — allowing lies to be published, letting them stay up far too long, and now responding in fragments, days apart, after the harm has been done. You're only reviewing individual reports when the issue has always been organised abuse across multiple reviews, accounts, and platforms — something you were told about in the very first complaint.

So no — don't act like this was handled fairly. It wasn't. You've been drip-feeding generic responses after ignoring nearly 20 emails. Now go read them properly — all of them — then come back with a full, accountable answer. Or don't, and I'll see you in court.

Anthony Brodie

Owner – Legion Killfeed

I will continue to reply to them all until all are removed from my profile, I don't give a damn what ticket it is.

You keep refusing to remove

[cid:455aa10c-4523-43f1-b49d-34c75da107d7]

This is defamation, plain and simple. It causes real-world commercial harm, and you are now replying days later, which completely undermines your obligations to act "fairly and promptly" when unlawful content is flagged.

Let me be clear:

*

I will continue to reply to every single defamatory review you leave live.

*

I do not care what ticket ID it falls under.

*

Every response becomes evidence — not just of the abuse, but of your deliberate negligence.

You're charging businesses for "priority support" while giving attackers a free platform to commit reputational sabotage. That alone renders your process incompatible with basic legal standards in Australia, the UK, and the EU.

If your system is incapable of identifying clearly defamatory content like this — and you knowingly allow it to remain published — then you are actively republishing libel. And as previously warned, that strips you of intermediary immunity under UK and Australian law. You are now fully on notice. Every single review like this that remains on my profile will be individually documented, responded to, and escalated until I receive confirmation of permanent removal.

[cid:9d537de3-a520-4c54-a599-52ccc8610b25]

From: Trustpilot Content Integrity

<contentintegrity@trustpilot.com> <mailto:contentintegrity@trustpilot.com>

<mailto:contentintegrity@trustpilot.com> <mailto:contentintegrity@trustpilot.com> > >

Sent: Thursday, August 7, 2025 5:58 PM

To: Anthony Brodie <legionkillfeed@outlook.com> <mailto:legionkillfeed@outlook.com>

<mailto:legionkillfeed@outlook.com> <mailto:legionkillfeed@outlook.com> > >

Subject: Decision on the review you've flagged - Ticket

[#36755418](https://trustpilotcompliance.zendesk.com/hc/requests/36755418) <<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>>

<<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>> - Ticket

[#36755418](https://trustpilotcompliance.zendesk.com/hc/requests/36755418) <<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>>

<<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>>

[https://d1pggke3goo8l6.cloudfront.net/10x7HHXvSWyealMGYmoQ_tp-logo-rgb.png]

Halla (Trustpilot Content Integrity)

7 Aug 2025, 08:58 BST

Hello,

Thank you for reaching us.

Please note that we assist case by case, carefully reviewing each situation to ensure accuracy and fairness.

Regarding the review you're replying in the ticket related to, please note that it is already offline.

If you have any concerns about any other review, please provide more context so we can better assist you.

Best regards,

Halla,

Content Integrity Team

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Trustpilot trades on the London Stock Exchange under the ticker TRST

Anthony Brodie

3 Aug 2025, 23:20 BST

Can you actually read my last 10 emails? Or am I taking your to court?

Trustpilot System (Trustpilot Content Integrity)

3 Aug 2025, 22:04 BST

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The decision

We reached out to the reviewer to ask them to consider editing or deleting the content you highlighted as defamatory. Since the reviewer hasn't updated their review to edit or delete this content, we've removed the review from your profile page.

If you have any questions, please let us know by replying to this email.

Thanks,

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Trustpilot A/S](https://trustpilot-help.zendesk.com/hc/requests/new?ticket_form_id=20760979389597&tf_4485399523985=decision_dispute_process_form_-_user_role_-_business&tf_4485409281297=36755418&tf_20921283130013=36755418&tf_28223032=&tf_28203981=https://www.trustpilot.com/users/connect?redirect=/reviews/688b94bee4c305e4065e432c/edit&token=eyJhbGciOiJIUzI1NiIsInR5cCI6IkpXVCIsImtpZCI6InYyIn0.eyJ0eXBlljoiQ29uc3VtZXliLCJwYXlsb2Fkljpw7ImNvbnN1bWVzSjWQioiOi2ODhiOTQ5ZjY1MTI1ZThlMDMzMmI4NzUiLCJs...> > ></p></div><div data-bbox=)

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Company no. 30276582

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HowDareYou.pdf

EuropeanOmbudsman EU Agency for Cybersecurity2.png

EuropeanOmbudsman EU Agency for Cybersecurity.png

Complaint_to_Danish_Consumer_Authority_Detailed.pdf

Report an issue affecting your business · ACCC_redacted.pdf

Coordinated Harrassment.pdf

Submitted-Brett-Jones.pdf

Formal Criminal Complaint to Canadian Authorities Brett Jone.pdf

Formal Complaint to the eSafety Commissioner – Coordinated International Harassment and Defamation C.pdf

Formal Complaint to Thames Valley Police.pdf

Trustpilot_Complaint_04Aug2025.pdf

Meta_Complaint_04Aug2025.pdf

The Drama.pdf

Attachment(s)

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7 Aug 2025, 08:58 BST

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Content Integrity Team

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Trustpilot trades on the London Stock Exchange under the ticker TRST

Anthony Brodie

3 Aug 2025, 23:20 BST

Can you actually read my last 10 emails? Or am I taking your to court?

Trustpilot System (Trustpilot Content Integrity)

3 Aug 2025, 22:04 BST

Hi Anthony Brodie,

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The decision

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Thanks,

Content Integrity Team

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[_business&tf 4485409281297=36755418&tf 20921283130013=36755418&tf 28223032=&tf 28203981=https://www.trustpilot.com/users/connect?redirect=/reviews/688b94bee4c305e4065e432c/edit&token=eyJhbGciOiJIUzI1NiIsInR5cCI6IkpXVCIsImtpZCI6InYyln0.eyJ0eXBlljoiQ29uc3VtZXliLCJwYXlsb2Fkljp7ImNvbN1bWVYsWQioiOiI2ODhiOTQ5ZjY1MTI1ZThlMDMzMml4NzUiLCJs...>>](https://www.trustpilot.com/users/connect?redirect=/reviews/688b94bee4c305e4065e432c/edit&token=eyJhbGciOiJIUzI1NiIsInR5cCI6IkpXVCIsImtpZCI6InYyln0.eyJ0eXBlljoiQ29uc3VtZXliLCJwYXlsb2Fkljp7ImNvbN1bWVYsWQioiOiI2ODhiOTQ5ZjY1MTI1ZThlMDMzMml4NzUiLCJs...>>)

Trustpilot A/S
Pilestraede 58, 5th floor, 1112 Copenhagen K, Denmark
Company no. 30276582

[LV0JL7-XXE63]

Attachment(s)
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Anthony Brodie

7 Aug 2025, 17:02 BST

How long does it take you to read? Because this should be gone by now and your failure to remove it further demonstrates how trust pilot knowingly breaks the law. [cid:0f83e4da-c11e-406e-9910-8a4d58045e7e]

From: Trustpilot Content Integrity
<contentintegrity@trustpilot.com> <<mailto:contentintegrity@trustpilot.com>> >
Sent: Friday, August 8, 2025 12:45 AM
To: Anthony Brodie <legionkillfeed@outlook.com> <<mailto:legionkillfeed@outlook.com>> >
Subject: Decision on the review you've flagged - Ticket
[#36755418](https://trustpilotcompliance.zendesk.com/hc/requests/36755418) <<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>> - Ticket
[#36755418](https://trustpilotcompliance.zendesk.com/hc/requests/36755418) <<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>>

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Halla (Trustpilot Content Integrity)

7 Aug 2025, 15:45 BST

Hello,

Thank you for contacting us.

First of all, please note that I'm here to assist and support you every step of the way. and it's very important that our conversation remains constructive and professional.

We sincerely apologize for any delays or inconvenience you may have experienced. Thank you for your understanding and patience.

Please rest assured that your case is now in the hands of our Concerned team. They are actively reviewing the situation and will reach out to you as soon as possible with updates and further assistance.

Warm regards,

Halla,

Content Integrity Team

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Trustpilot trades on the London Stock Exchange under the ticker TRST

Anthony Brodie

7 Aug 2025, 15:19 BST

⚠️ Snowflake Warning: If you're easily offended by swearing, emotion, or being held accountable for your incompetence — stop reading. This one isn't for you.

Halla,

Drop the attitude, dickhead. Your reply came FOUR days after I raised the issue, and instead of a meaningful response, I get a patronising, pre-written pile of shit acting like this is just business as usual and I should be thankful anything was done at all.

Let's spell it out so even your "content integrity team" can follow it:

You allowed fake reviews to publish. You delayed removal. You failed to read what was actually sent. And now you're replying with smug copy-paste bullshit as if I'm in the wrong for chasing it.

This isn't about the reviews that were already taken down — those were flagged days ago. The problem is you don't even know what's still active and what isn't, you're responding to old tickets as if they're new, and you've ignored context, evidence, user links, and the coordinated nature of the attacks entirely.

You let known bad actors post reviews under aliases. You've got open evidence of abuse — timestamps, screenshots, fake names, cross-platform harassment — and you've done fuck-all. Meanwhile, my business, Legion Killfeed, is being dragged through the mud because your platform enabled it, then acted like my reaction was the real problem.

*

I have already filed a formal complaints with the ACCC, UK CMA, and the Danish Consumer Ombudsman.

*

I am looking into civil legal proceedings for defamation and platform negligence.

*

You, every staff member who replied and Trustpilot will be named, because this isn't just company-level failure, it's personal negligence.

And yes, I know, respect — you're gonna bitch that I fucking swore. Suck it up, princess. You're lucky a few words said out of anger are all you got after your incompetent platform violated my rights, slandered my business, then acted like me getting angry about it was my fault.

And you clowns are the ones who can't even tell what tickets are open and which are closed, clearly — because you keep replying to the copious attempts made SEVERAL DAYS AGO as if I just sent them.

Anthony Brodie

Owner – Legion Killfeed

<https://killfeed.co>

From: Trustpilot Content Integrity

<contentintegrity@trustpilot.com<mailto:contentintegrity@trustpilot.com>>

<mailto:contentintegrity@trustpilot.com<mailto:contentintegrity@trustpilot.com>>>

Sent: Friday, August 8, 2025 12:05 AM

To: Anthony Brodie <legionkillfeed@outlook.com<mailto:legionkillfeed@outlook.com>>

<mailto:legionkillfeed@outlook.com<mailto:legionkillfeed@outlook.com>>>

Subject: Decision on the review you've flagged - Ticket

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<<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>> - Ticket

[#36755418](https://trustpilotcompliance.zendesk.com/hc/requests/36755418)<<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>>

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[https://d1pggke3goo8l6.cloudfront.net/10x7HHXvSWyealMGYmoQ_tp-logo-rgb.png]

Halla (Trustpilot Content Integrity)

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688be04caeacae9cc58c81cb — also taken offline

688b94bee4c305e4065e432c — also taken offline

Second point, regarding the review submitted under the name "Robert McDonovan", we have reopened the report and launched a fresh investigation. We are committed to

keeping you updated and will inform you promptly about any further actions we take.

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Thank you for sharing your experience with us and for your understanding.

Warm regards,

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Content Integrity Team

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Anthony Brodie

7 Aug 2025, 10:40 BST

Hello,

Thank you for your copy-and-paste response.

Please note that my business is being actively defamed, and your team should be thoroughly reviewing every email before replying — if basic logical reasoning is applied.

Regarding the review I'm referring to — not the one linked to this ticket — please take it offline immediately.

If your process requires you to copy and paste responses until you eventually reach the correct email, please ensure you actually read the context and respond accordingly.

Hoping you burn in hell for ruining my reputation,

Anthony Brodie

Aggrieved Consumer forced to use your illegally operating platform.

[cid:bbb57e4e-c945-478e-81b3-16ce8821cd64]

Attachment(s)

image.png <<https://trustpilotcompliance.zendesk.com/attachments/token/cJbwhMXaDAhMEWgvJjhAJRiO/?name=image.png>>

Anthony Brodie

7 Aug 2025, 09:25 BST

There is nothing fair about any of what's continued to happen.

You let a coordinated group post fake reviews, encourage others to do the same, and even allowed one with the username "Cunt" to accuse my business of "robbing clients" — all while ignoring direct evidence, police reports, and multiple formal complaints. Your moderation team let these sit live for days, causing measurable damage to my reputation and income. That's not fairness. That's negligence.

Your system failed at every step — allowing lies to be published, letting them stay up far too long, and now responding in fragments, days apart, after the harm has been done.

You're only reviewing individual reports when the issue has always been organised abuse across multiple reviews, accounts, and platforms — something you were told about in the very first complaint.

So no — don't act like this was handled fairly. It wasn't. You've been drip-feeding generic responses after ignoring nearly 20 emails. Now go read them properly — all of them — then come back with a full, accountable answer. Or don't, and I'll see you in court.

Anthony Brodie

Owner – Legion Killfeed

I will continue to reply to them all until all are removed from my profile, I don't give a damn what ticket it is.

You keep refusing to remove

[cid:455aa10c-4523-43f1-b49d-34c75da107d7]

This is defamation, plain and simple. It causes real-world commercial harm, and you are now replying days later, which completely undermines your obligations to act "fairly and promptly" when unlawful content is flagged.

Let me be clear:

*

I will continue to reply to every single defamatory review you leave live.

*

I do not care what ticket ID it falls under.

*

Every response becomes evidence — not just of the abuse, but of your deliberate negligence.

You're charging businesses for "priority support" while giving attackers a free platform to commit reputational sabotage. That alone renders your process incompatible with basic legal standards in Australia, the UK, and the EU.

If your system is incapable of identifying clearly defamatory content like this — and you knowingly allow it to remain published — then you are actively republishing libel. And as previously warned, that strips you of intermediary immunity under UK and Australian law. You are now fully on notice. Every single review like this that remains on my profile will be individually documented, responded to, and escalated until I receive confirmation of

permanent removal.

[cid:9d537de3-a520-4c54-a599-52ccc8610b25]

From: Trustpilot Content Integrity

<contentintegrity@trustpilot.com<mailto:contentintegrity@trustpilot.com>>
<mailto:contentintegrity@trustpilot.com<mailto:contentintegrity@trustpilot.com>>
<mailto:contentintegrity@trustpilot.com<mailto:contentintegrity@trustpilot.com>>
<mailto:contentintegrity@trustpilot.com<mailto:contentintegrity@trustpilot.com>>>

Sent: Thursday, August 7, 2025 5:58 PM

To: Anthony Brodie <legionkillfeed@outlook.com<mailto:legionkillfeed@outlook.com>>
<mailto:legionkillfeed@outlook.com<mailto:legionkillfeed@outlook.com>>
<mailto:legionkillfeed@outlook.com<mailto:legionkillfeed@outlook.com>>
<mailto:legionkillfeed@outlook.com<mailto:legionkillfeed@outlook.com>>>

Subject: Decision on the review you've flagged - Ticket

[#36755418](https://trustpilotcompliance.zendesk.com/hc/requests/36755418)<<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>>
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[https://d1pggke3goo8l6.cloudfront.net/10x7HHXvSWyealMGYmoQ_tp-logo-rgb.png]

Halla (Trustpilot Content Integrity)

7 Aug 2025, 08:58 BST

Hello,

Thank you for reaching us.

Please note that we assist case by case, carefully reviewing each situation to ensure accuracy and fairness.

Regarding the review you're replaying in the ticket related to, please note that it is already offline.

If you have any concerns about any other review, please provide more context so we can better assist you.

Best regards,

Halla,

Content Integrity Team

[<https://emailsignature.trustpilot.com/logo.png>]

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[https://emailsignature.trustpilot.com/signature/en-US/2/46d6a890000064000500e0c3/text_zendesk.png]

Trustpilot trades on the London Stock Exchange under the ticker TRST

Anthony Brodie

3 Aug 2025, 23:20 BST

Can you actually read my last 10 emails? Or am I taking your to court?

Trustpilot System (Trustpilot Content Integrity)

3 Aug 2025, 22:04 BST

Hi Anthony Brodie,

Thanks for the inquiry about the review by Danny Hayes, which you flagged for containing defamatory content.

The decision

We reached out to the reviewer to ask them to consider editing or deleting the content you highlighted as defamatory. Since the reviewer hasn't updated their review to edit or delete this content, we've removed the review from your profile page.

If you have any questions, please let us know by replying to this email.

Thanks,

Content Integrity Team

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[https://emailsignature.trustpilot.com/signature/en-US/2/46d6a890000064000500e0c3/text_zendesk.png]

Trustpilot trades on the London Stock Exchange under the ticker TRST

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our Decision<[https://trustpilot-help.zendesk.com/hc/request/new?
ticket_form_id=20760979389597&tf_4485399523985=decision_dispute_process_form —
user role —
business&tf_4485409281297=36755418&tf_20921283130013=36755418&tf_28223032=
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Trustpilot A/S

Pilestraede 58, 5th floor, 1112 Copenhagen K, Denmark

Company no. 30276582

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Complaint_to_Danish_Consumer_Authority_Detailed.pdf

Report an issue affecting your business · ACCC_redacted.pdf

Coordinated Harrassment.pdf

Submitted-Brett-Jones.pdf

Formal Criminal Complaint to Canadian Authorities Brett Jone.pdf

Formal Complaint to the eSafety Commissioner – Coordinated International Harassment and Defamation C.pdf

Formal Complaint to Thames Valley Police.pdf

Trustpilot_Complaint_04Aug2025.pdf

Meta_Complaint_04Aug2025.pdf

The Drama.pdf

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Cybersecurity.png < <https://trustpilotcompliance.zendesk.com/attachments/token/ezH1bX383oIT7IRkOGd7J5nQI/?name=EuropeanOmbudsman+EU+Agency+for+Cybersecurity.png> >

Report an issue affecting your business ·

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Jones.pdf< <https://trustpilotcompliance.zendesk.com/attachments/token/ohtTvqGhduTtt9O1EWnblR59N/?name=Submitted-Brett-Jones.pdf>>

Formal Complaint to the eSafety Commissioner – Coordinated International Harassment and Defamation

C.pdf< [https://trustpilotcompliance.zendesk.com/attachments/token/pUrUtp4ZtRM1YvHy.ejkSp6XEe/?](https://trustpilotcompliance.zendesk.com/attachments/token/pUrUtp4ZtRM1YvHy.ejkSp6XEe/?name=Formal+Complaint+to+the+eSafety+Commissioner+%E2%80%93+Coordinated+International+Harassment+and+Defamation+C.pdf)

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Formal Complaint to Thames Valley

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Formal Criminal Complaint to Canadian Authorities Brett

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[name=Formal+Criminal+Complaint+to+Canadian+Authorities+Brett+Jone.pdf](#)>

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Halla (Trustpilot Content Integrity)

7 Aug 2025, 08:58 BST

Hello,

Thank you for reaching us.

Please note that we assist case by case, carefully reviewing each situation to ensure accuracy and fairness.

Regarding the review you're replaying in the ticket related to, please note that it is already offline.

If you have any concerns about any other review, please provide more context so we can better assist you.

Best regards,

Halla,

Content Integrity Team

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Trustpilot trades on the London Stock Exchange under the ticker TRST

Anthony Brodie

3 Aug 2025, 23:20 BST

Can you actually read my last 10 emails? Or am I taking your to court?

Trustpilot System (Trustpilot Content Integrity)

3 Aug 2025, 22:04 BST

Hi Anthony Brodie,

Thanks for the inquiry about the review by Danny Hayes, which you flagged for containing defamatory content.

The decision

We reached out to the reviewer to ask them to consider editing or deleting the content you highlighted as defamatory. Since the reviewer hasn't updated their review to edit or delete this content, we've removed the review from your profile page.

If you have any questions, please let us know by replying to this email.

Thanks,

Content Integrity Team

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Attachment(s)

[redacted.txt](#)
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Anthony Brodie

10 Aug 2025, 14:53 BST

You mean the review you rejected? That I then had to flag under everything else to get a response from a human?

[cid:331efb6d-0d28-44ee-8905-10362f953887]

From: Trustpilot Content Integrity <contentintegrity@trustpilot.com>

Sent: Sunday, August 10, 2025 11:51 PM

To: Anthony Brodie <legionkillfeed@outlook.com>

Subject: Decision on the review you've flagged - Ticket [#36755418](#) - Ticket [#36755418](#)

[https://d1pggke3goo8l6.cloudfront.net/10x7HHXvSWyealMGYmoQ_tp-logo-rgb.png]

Samar M (Trustpilot Content Integrity)

10 Aug 2025, 14:51 BST

Hi Anthony,

I'm Samar and I've now personally taken over this case to ensure it's escalated and handled with priority.

We fully understand your concerns and we're here to assist you. Apologies for any delayed response — we know how important this is and appreciate your patience.

Regarding the review by Robert McDonovan — Based on the information you shared about why the review is not based on a genuine experience, we've now taken the review offline, and it's no longer visible on your profile page.

We've let the reviewer know about this decision. Keep in mind that if they dispute it and provide information about their experience <<https://support.trustpilot.com/hc/en-us/articles/201839083-Which-documents-help-us-verify-your-review->>, the review may be reinstated.

Please note that we have dedicated teams handling specific case types, and it's not always feasible to manually check every email across different threads. The most effective way to help us resolve your issue quickly is to reply within the relevant case thread, so all information stays connected.

When a review is flagged for defamation, it is automatically hidden during the investigation as part of our standard moderation process. This is done to prevent further reputational harm while the claim is assessed.

And if the review is flagged for other reasons, in some cases-such as "Being about a different business" flagging reason, we are required to contact the reviewer to confirm whether the review was mistakenly posted to the wrong profile. If the reviewer does not respond within 3 days, the review is automatically removed from the public profile to avoid confusion or harm to unrelated businesses.

Each flagging reason also follows its own investigation path, so separating them ensures accuracy and avoids delays. Let's keep things coordinated so we can reach the best outcome as efficiently as possible.

Thank you for your cooperation,

Samar M,
Content Integrity Team

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Trustpilot trades on the London Stock Exchange under the ticker TRST

Anthony Brodie

8 Aug 2025, 00:21 BST

It has been over 5 hours since your last correspondence.

You are already in possession of my 4 Aug 2025 formal legal demand and evidence bundles provided to the ACCC, UK CMA, Danish Consumer Ombudsman, Thames Valley Police (Ref 43250388789) and others. This review by "Robert McDonovan" is part of the same coordinated competitor-led harassment campaign already evidenced in those filings.

Its statements are categorically false, made by a non-customer, and are inherently defamatory. You are now well beyond the point where delay is excusable — every day you knowingly keep this review live is a new act of publication, stripping Trustpilot of any intermediary immunity and making you and your staff personally liable under UK Defamation Act 2013 and Australian Defamation Act 2005.

Remove it immediately or it will be included as a fresh count in my pending defamation proceedings.

From: Soul Legion <legionkillfeed@outlook.com> <<mailto:legionkillfeed@outlook.com>> >

Sent: Friday, August 8, 2025 2:02 AM

To: Trustpilot Content Integrity

<contentintegrity@trustpilot.com> <<mailto:contentintegrity@trustpilot.com>> >

Subject: Re: Decision on the review you've flagged - Ticket

[#36755418](https://trustpilotcompliance.zendesk.com/hc/requests/36755418) <<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>> - Ticket

[#36755418](https://trustpilotcompliance.zendesk.com/hc/requests/36755418) <<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>>

How long does it take you to read? Because this should be gone by now and your failure to remove it further demonstrates how trust pilot knowingly breaks the law. [cid:0f83e4da-c11e-406e-9910-8a4d58045e7e]

From: Trustpilot Content Integrity

<contentintegrity@trustpilot.com> <<mailto:contentintegrity@trustpilot.com>> >

Sent: Friday, August 8, 2025 12:45 AM

To: Anthony Brodie <legionkillfeed@outlook.com> <<mailto:legionkillfeed@outlook.com>> >

Subject: Decision on the review you've flagged - Ticket

[#36755418](https://trustpilotcompliance.zendesk.com/hc/requests/36755418) <<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>> - Ticket

[#36755418](https://trustpilotcompliance.zendesk.com/hc/requests/36755418) <<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>>

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Halla (Trustpilot Content Integrity)

7 Aug 2025, 15:45 BST

Hello,

Thank you for contacting us.

First of all, please note that I'm here to assist and support you every step of the way. and it's very important that our conversation remains constructive and professional.

We sincerely apologize for any delays or inconvenience you may have experienced. Thank you for your understanding and patience.

Please rest assured that your case is now in the hands of our Concerned team. They are actively reviewing the situation and will reach out to you as soon as possible with updates and further assistance.

Warm regards,

Halla,
Content Integrity Team

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<<https://www.trustpilot.com/review/trustpilot.com>>
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Trustpilot trades on the London Stock Exchange under the ticker TRST

Anthony Brodie

7 Aug 2025, 15:19 BST

⚠️ Snowflake Warning: If you're easily offended by swearing, emotion, or being held accountable for your incompetence — stop reading. This one isn't for you.

Halla,

Drop the attitude, dickhead. Your reply came FOUR days after I raised the issue, and instead of a meaningful response, I get a patronising, pre-written pile of shit acting like this is just business as usual and I should be thankful anything was done at all.

Let's spell it out so even your "content integrity team" can follow it:

You allowed fake reviews to publish. You delayed removal. You failed to read what was actually sent. And now you're replying with smug copy-paste bullshit as if I'm in the wrong for chasing it.

This isn't about the reviews that were already taken down — those were flagged days ago. The problem is you don't even know what's still active and what isn't, you're responding to old tickets as if they're new, and you've ignored context, evidence, user links, and the coordinated nature of the attacks entirely.

You let known bad actors post reviews under aliases. You've got open evidence of abuse — timestamps, screenshots, fake names, cross-platform harassment — and you've done fuck-all. Meanwhile, my business, Legion Killfeed, is being dragged through the mud because your platform enabled it, then acted like my reaction was the real problem.

*

I have already filed a formal complaints with the ACCC, UK CMA, and the Danish Consumer Ombudsman.

*

I am looking into civil legal proceedings for defamation and platform negligence.

*

You, every staff member who replied and Trustpilot will be named, because this isn't just company-level failure, it's personal negligence.

And yes, I know, respect — you're gonna bitch that I fucking swore. Suck it up, princess. You're lucky a few words said out of anger are all you got after your incompetent platform violated my rights, slandered my business, then acted like me getting angry about it was my fault.

And you clowns are the ones who can't even tell what tickets are open and which are closed, clearly — because you keep replying to the copious attempts made SEVERAL DAYS AGO as if I just sent them.

Anthony Brodie

Owner – Legion Killfeed

<https://killfeed.co>

From: Trustpilot Content Integrity

<contentintegrity@trustpilot.com<<mailto:contentintegrity@trustpilot.com>>

<<mailto:contentintegrity@trustpilot.com><<mailto:contentintegrity@trustpilot.com>>>>

Sent: Friday, August 8, 2025 12:05 AM

To: Anthony Brodie <legionkillfeed@outlook.com<<mailto:legionkillfeed@outlook.com>>

<<mailto:legionkillfeed@outlook.com><<mailto:legionkillfeed@outlook.com>>>>

Subject: Decision on the review you've flagged - Ticket

[#36755418](https://trustpilotcompliance.zendesk.com/hc/requests/36755418)<<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>>

<<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>> - Ticket

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Halla (Trustpilot Content Integrity)

7 Aug 2025, 15:05 BST

Hello,

Thank you for reaching us.

First of all, please rest assured that we take this matter very seriously. we want to inform you that the three already flagged reviews have already been reviewed and taken offline from your platform:

688d14d8f18ef096196c8c63 — already taken offline

688be04caeacae9cc58c81cb — also taken offline

688b94bee4c305e4065e432c — also taken offline

Second point, regarding the review submitted under the name "Robert McDonovan", we have reopened the report and launched a fresh investigation. We are committed to keeping you updated and will inform you promptly about any further actions we take.

Third point, you mentioned that some individuals have been attacks you on social media, which is deeply concerning. To address this properly, we will escalate the issue to our concerned team. They will reach out to you as soon as possible to ensure you receive the full support you deserve.

Thank you for sharing your experience with us and for your understanding.

Warm regards,

Halla,
Content Integrity Team

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Trustpilot trades on the London Stock Exchange under the ticker TRST

Anthony Brodie

7 Aug 2025, 10:40 BST

Hello,

Thank you for your copy-and-paste response.

Please note that my business is being actively defamed, and your team should be thoroughly reviewing every email before replying — if basic logical reasoning is applied.

Regarding the review I'm referring to — not the one linked to this ticket — please take it offline immediately.

If your process requires you to copy and paste responses until you eventually reach the correct email, please ensure you actually read the context and respond accordingly.

Hoping you burn in hell for ruining my reputation,

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Aggrieved Consumer forced to use your illegally operating platform.

[cid:bbb57e4e-c945-478e-81b3-16ce8821cd64]

Attachment(s)

image.png <<https://trustpilotcompliance.zendesk.com/attachments/token/cJbwhMXaDAh>

[MEWgvJjhAJJRiO/?name=image.png](#) >

Anthony Brodie

7 Aug 2025, 09:25 BST

There is nothing fair about any of what's continued to happen.

You let a coordinated group post fake reviews, encourage others to do the same, and even allowed one with the username "Cunt" to accuse my business of "robbing clients" — all while ignoring direct evidence, police reports, and multiple formal complaints. Your moderation team let these sit live for days, causing measurable damage to my reputation and income. That's not fairness. That's negligence.

Your system failed at every step — allowing lies to be published, letting them stay up far too long, and now responding in fragments, days apart, after the harm has been done. You're only reviewing individual reports when the issue has always been organised abuse across multiple reviews, accounts, and platforms — something you were told about in the very first complaint.

So no — don't act like this was handled fairly. It wasn't. You've been drip-feeding generic responses after ignoring nearly 20 emails. Now go read them properly — all of them — then come back with a full, accountable answer. Or don't, and I'll see you in court.

Anthony Brodie

Owner – Legion Killfeed

I will continue to reply to them all until all are removed from my profile, I don't give a damn what ticket it is.

You keep refusing to remove

[cid:455aa10c-4523-43f1-b49d-34c75da107d7]

This is defamation, plain and simple. It causes real-world commercial harm, and you are now replying days later, which completely undermines your obligations to act "fairly and promptly" when unlawful content is flagged.

Let me be clear:

*

I will continue to reply to every single defamatory review you leave live.

*

I do not care what ticket ID it falls under.

*

Every response becomes evidence — not just of the abuse, but of your deliberate negligence.

You're charging businesses for "priority support" while giving attackers a free platform to commit reputational sabotage. That alone renders your process incompatible with basic legal standards in Australia, the UK, and the EU.

If your system is incapable of identifying clearly defamatory content like this — and you knowingly allow it to remain published — then you are actively republishing libel. And as previously warned, that strips you of intermediary immunity under UK and Australian law.

You are now fully on notice. Every single review like this that remains on my profile will be individually documented, responded to, and escalated until I receive confirmation of permanent removal.

[cid:9d537de3-a520-4c54-a599-52ccc8610b25]

From: Trustpilot Content Integrity

<contentintegrity@trustpilot.com> <mailto:contentintegrity@trustpilot.com>
<mailto:contentintegrity@trustpilot.com> <mailto:contentintegrity@trustpilot.com>
<mailto:contentintegrity@trustpilot.com> <mailto:contentintegrity@trustpilot.com>
<mailto:contentintegrity@trustpilot.com> <mailto:contentintegrity@trustpilot.com> > > >

Sent: Thursday, August 7, 2025 5:58 PM

To: Anthony Brodie <legionkillfeed@outlook.com> <mailto:legionkillfeed@outlook.com>
<mailto:legionkillfeed@outlook.com> <mailto:legionkillfeed@outlook.com> >
<mailto:legionkillfeed@outlook.com> <mailto:legionkillfeed@outlook.com> >
<mailto:legionkillfeed@outlook.com> <mailto:legionkillfeed@outlook.com> > > >

Subject: Decision on the review you've flagged - Ticket

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Trustpilot trades on the London Stock Exchange under the ticker TRST

Anthony Brodie

3 Aug 2025, 23:20 BST

Can you actually read my last 10 emails? Or am I taking your to court?

Trustpilot System (Trustpilot Content Integrity)

3 Aug 2025, 22:04 BST

Hi Anthony Brodie,

Thanks for the inquiry about the review by Danny Hayes, which you flagged for containing defamatory content.

The decision

We reached out to the reviewer to ask them to consider editing or deleting the content you highlighted as defamatory. Since the reviewer hasn't updated their review to edit or delete this content, we've removed the review from your profile page.

If you have any questions, please let us know by replying to this email.

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Content Integrity Team

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Trustpilot A/S

Pilestraede 58, 5th floor, 1112 Copenhagen K, Denmark

Company no. 30276582

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HowDareYou.pdf

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Report an issue affecting your business · ACCC_redacted.pdf

Coordinated Harrassment.pdf

Submitted-Brett-Jones.pdf

Formal Criminal Complaint to Canadian Authorities Brett Jone.pdf

Formal Complaint to the eSafety Commissioner – Coordinated International Harassment and Defamation C.pdf

Formal Complaint to Thames Valley Police.pdf

Trustpilot_Complaint_04Aug2025.pdf

Meta_Complaint_04Aug2025.pdf

The Drama.pdf

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Formal Complaint to the eSafety Commissioner – Coordinated International Harassment and Defamation

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Halla (Trustpilot Content Integrity)

7 Aug 2025, 08:58 BST

Hello,

Thank you for reaching us.

Please note that we assist case by case, carefully reviewing each situation to ensure accuracy and fairness.

Regarding the review you're replaying in the ticket related to, please note that it is already offline.

If you have any concerns about any other review, please provide more context so we can better assist you.

Best regards,

Halla,

Content Integrity Team

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Trustpilot trades on the London Stock Exchange under the ticker TRST

Anthony Brodie

3 Aug 2025, 23:20 BST

Can you actually read my last 10 emails? Or am I taking your to court?

Trustpilot System (Trustpilot Content Integrity)

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Hi Anthony Brodie,

Thanks for the inquiry about the review by Danny Hayes, which you flagged for containing defamatory content.

The decision

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If you have any questions, please let us know by replying to this email.

Thanks,

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Company no. 30276582](https://trustpilot-help.zendesk.com/hc/requests/new?ticket_form_id=20760979389597&tf_4485399523985=decision_dispute_process_form_-_user_role_-_business&tf_4485409281297=36755418&tf_20921283130013=36755418&tf_28223032=&tf_28203981=https://www.trustpilot.com/users/connect?redirect=/reviews/688b94bee4c305e4065e432c/edit&token=eyJhbGciOiJIUzI1NiIsInR5cCI6IkpXVCIsImtpZCI6InYyIn0.eyJ0eXBlljoiQ29uc3VtZXIiLCJwYXlsb2Fkljpw7ImNvbN1bWVYsWQIiOiI2ODhiOTQ5ZjY1MTI1ZThlMDMzMmI4NzUiLCJs...>>></p></div><div data-bbox=)

[LV0JL7-XXE63]

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Content Integrity Team

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redacted.txt <<https://trustpilotcompliance.zendesk.com/attachments/token/bNf5DSP50QaQJsyuxqVNV1yGI/?name=redacted.txt>>

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From: Trustpilot Content Integrity

<contentintegrity@trustpilot.com><mailto:contentintegrity@trustpilot.com>

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Sent: Thursday, August 7, 2025 5:58 PM

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Subject: Decision on the review you've flagged - Ticket

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Content Integrity Team

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Halla (Trustpilot Content Integrity)

7 Aug 2025, 08:58 BST

Hello,

Thank you for reaching us.

Please note that we assist case by case, carefully reviewing each situation to ensure accuracy and fairness.

Regarding the review you're replaying in the ticket related to, please note that it is already offline.

If you have any concerns about any other review, please provide more context so we can better assist you.

Best regards,

Halla,

Content Integrity Team

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Anthony Brodie

3 Aug 2025, 23:20 BST

Can you actually read my last 10 emails? Or am I taking your to court?

Trustpilot System (Trustpilot Content Integrity)

3 Aug 2025, 22:04 BST

Hi Anthony Brodie,

Thanks for the inquiry about the review by Danny Hayes, which you flagged for containing defamatory content.

The decision

We reached out to the reviewer to ask them to consider editing or deleting the content you highlighted as defamatory. Since the reviewer hasn't updated their review to edit or delete this content, we've removed the review from your profile page.

If you have any questions, please let us know by replying to this email.

Thanks,

Content Integrity Team

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Anthony Brodie

7 Aug 2025, 17:02 BST

How long does it take you to read? Because this should be gone by now and your failure to remove it further demonstrates how trust pilot knowingly breaks the law. [cid:0f83e4da-

c11e-406e-9910-8a4d58045e7e]

From: Trustpilot Content Integrity

<contentintegrity@trustpilot.com<mailto:contentintegrity@trustpilot.com>>

Sent: Friday, August 8, 2025 12:45 AM

To: Anthony Brodie <legionkillfeed@outlook.com<mailto:legionkillfeed@outlook.com>>

Subject: Decision on the review you've flagged - Ticket

[#36755418](#)<<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>> - Ticket

[#36755418](#)<<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>>

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Halla (Trustpilot Content Integrity)

7 Aug 2025, 15:45 BST

Hello,

Thank you for contacting us.

First of all, please note that I'm here to assist and support you every step of the way. and it's very important that our conversation remains constructive and professional.

We sincerely apologize for any delays or inconvenience you may have experienced. Thank you for your understanding and patience.

Please rest assured that your case is now in the hands of our Concerned team. They are actively reviewing the situation and will reach out to you as soon as possible with updates and further assistance.

Warm regards,

Halla,

Content Integrity Team

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Trustpilot trades on the London Stock Exchange under the ticker TRST

Anthony Brodie

7 Aug 2025, 15:19 BST

⚠️ Snowflake Warning: If you're easily offended by swearing, emotion, or being held accountable for your incompetence — stop reading. This one isn't for you.

Halla,

Drop the attitude, dickhead. Your reply came FOUR days after I raised the issue, and instead of a meaningful response, I get a patronising, pre-written pile of shit acting like this is just business as usual and I should be thankful anything was done at all.

Let's spell it out so even your "content integrity team" can follow it:

You allowed fake reviews to publish. You delayed removal. You failed to read what was actually sent. And now you're replying with smug copy-paste bullshit as if I'm in the wrong for chasing it.

This isn't about the reviews that were already taken down — those were flagged days ago. The problem is you don't even know what's still active and what isn't, you're responding to old tickets as if they're new, and you've ignored context, evidence, user links, and the coordinated nature of the attacks entirely.

You let known bad actors post reviews under aliases. You've got open evidence of abuse — timestamps, screenshots, fake names, cross-platform harassment — and you've done fuck-all. Meanwhile, my business, Legion Killfeed, is being dragged through the mud because your platform enabled it, then acted like my reaction was the real problem.

*

I have already filed a formal complaints with the ACCC, UK CMA, and the Danish Consumer Ombudsman.

*

I am looking into civil legal proceedings for defamation and platform negligence.

*

You, every staff member who replied and Trustpilot will be named, because this isn't just company-level failure, it's personal negligence.

And yes, I know, respect — you're gonna bitch that I fucking swore. Suck it up, princess. You're lucky a few words said out of anger are all you got after your incompetent platform violated my rights, slandered my business, then acted like me getting angry about it was my fault.

And you clowns are the ones who can't even tell what tickets are open and which are closed, clearly — because you keep replying to the copious attempts made SEVERAL DAYS AGO as if I just sent them.

Anthony Brodie

Owner – Legion Killfeed

<https://killfeed.co>

From: Trustpilot Content Integrity

<contentintegrity@trustpilot.com<mailto:contentintegrity@trustpilot.com>

<mailto:contentintegrity@trustpilot.com<mailto:contentintegrity@trustpilot.com>>>

Sent: Friday, August 8, 2025 12:05 AM

To: Anthony Brodie <legionkillfeed@outlook.com><mailto:legionkillfeed@outlook.com>>>
<mailto:legionkillfeed@outlook.com><mailto:legionkillfeed@outlook.com>>>

Subject: Decision on the review you've flagged - Ticket

[#36755418](https://trustpilotcompliance.zendesk.com/hc/requests/36755418)<<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>>
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Halla (Trustpilot Content Integrity)

7 Aug 2025, 15:05 BST

Hello,

Thank you for reaching us.

First of all, please rest assured that we take this matter very seriously. We want to inform you that the three already flagged reviews have already been reviewed and taken offline from your platform:

688d14d8f18ef096196c8c63 — already taken offline

688be04caeacae9cc58c81cb — also taken offline

688b94bee4c305e4065e432c — also taken offline

Second point, regarding the review submitted under the name "Robert McDonovan", we have reopened the report and launched a fresh investigation. We are committed to keeping you updated and will inform you promptly about any further actions we take.

Third point, you mentioned that some individuals have been attacked on social media, which is deeply concerning. To address this properly, we will escalate the issue to our concerned team. They will reach out to you as soon as possible to ensure you receive the full support you deserve.

Thank you for sharing your experience with us and for your understanding.

Warm regards,

Halla,

Content Integrity Team

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Trustpilot trades on the London Stock Exchange under the ticker TRST

Anthony Brodie

7 Aug 2025, 10:40 BST

Hello,

Thank you for your copy-and-paste response.

Please note that my business is being actively defamed, and your team should be thoroughly reviewing every email before replying — if basic logical reasoning is applied.

Regarding the review I'm referring to — not the one linked to this ticket — please take it offline immediately.

If your process requires you to copy and paste responses until you eventually reach the correct email, please ensure you actually read the context and respond accordingly.

Hoping you burn in hell for ruining my reputation,

Anthony Brodie

Aggrieved Consumer forced to use your illegally operating platform.

[cid:bbb57e4e-c945-478e-81b3-16ce8821cd64]

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Anthony Brodie

7 Aug 2025, 09:25 BST

There is nothing fair about any of what's continued to happen.

You let a coordinated group post fake reviews, encourage others to do the same, and even allowed one with the username "Cunt" to accuse my business of "robbing clients" — all while ignoring direct evidence, police reports, and multiple formal complaints. Your moderation team let these sit live for days, causing measurable damage to my reputation and income. That's not fairness. That's negligence.

Your system failed at every step — allowing lies to be published, letting them stay up far too long, and now responding in fragments, days apart, after the harm has been done. You're only reviewing individual reports when the issue has always been organised abuse across multiple reviews, accounts, and platforms — something you were told about in the very first complaint.

So no — don't act like this was handled fairly. It wasn't. You've been drip-feeding generic responses after ignoring nearly 20 emails. Now go read them properly — all of them — then come back with a full, accountable answer. Or don't, and I'll see you in court.

Anthony Brodie

Owner – Legion Killfeed

I will continue to reply to them all until all are removed from my profile, I don't give a damn what ticket it is.

You keep refusing to remove

[cid:455aa10c-4523-43f1-b49d-34c75da107d7]

This is defamation, plain and simple. It causes real-world commercial harm, and you are now replying days later, which completely undermines your obligations to act “fairly and promptly” when unlawful content is flagged.

Let me be clear:

*

I will continue to reply to every single defamatory review you leave live.

*

I do not care what ticket ID it falls under.

*

Every response becomes evidence — not just of the abuse, but of your deliberate negligence.

You’re charging businesses for “priority support” while giving attackers a free platform to commit reputational sabotage. That alone renders your process incompatible with basic legal standards in Australia, the UK, and the EU.

If your system is incapable of identifying clearly defamatory content like this — and you knowingly allow it to remain published — then you are actively republishing libel. And as previously warned, that strips you of intermediary immunity under UK and Australian law. You are now fully on notice. Every single review like this that remains on my profile will be individually documented, responded to, and escalated until I receive confirmation of permanent removal.

[cid:9d537de3-a520-4c54-a599-52ccc8610b25]

From: Trustpilot Content Integrity

<contentintegrity@trustpilot.com><mailto:contentintegrity@trustpilot.com>

<mailto:contentintegrity@trustpilot.com><mailto:contentintegrity@trustpilot.com>>

<mailto:contentintegrity@trustpilot.com><mailto:contentintegrity@trustpilot.com>

<mailto:contentintegrity@trustpilot.com><mailto:contentintegrity@trustpilot.com>>>>

Sent: Thursday, August 7, 2025 5:58 PM

To: Anthony Brodie <legionkillfeed@outlook.com><mailto:legionkillfeed@outlook.com>

<mailto:legionkillfeed@outlook.com><mailto:legionkillfeed@outlook.com>>

<mailto:legionkillfeed@outlook.com><mailto:legionkillfeed@outlook.com>

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Halla (Trustpilot Content Integrity)

7 Aug 2025, 08:58 BST

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Best regards,

Halla,

Content Integrity Team

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Anthony Brodie

3 Aug 2025, 23:20 BST

Can you actually read my last 10 emails? Or am I taking your to court?

Trustpilot System (Trustpilot Content Integrity)

3 Aug 2025, 22:04 BST

Hi Anthony Brodie,

Thanks for the inquiry about the review by Danny Hayes, which you flagged for containing defamatory content.

The decision

We reached out to the reviewer to ask them to consider editing or deleting the content

you highlighted as defamatory. Since the reviewer hasn't updated their review to edit or delete this content, we've removed the review from your profile page.

If you have any questions, please let us know by replying to this email.

Thanks,

Content Integrity Team

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Coordinated Harrassment.pdf

Submitted-Brett-Jones.pdf

Formal Criminal Complaint to Canadian Authorities Brett Jone.pdf

Formal Complaint to the eSafety Commissioner – Coordinated International Harassment

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Formal Complaint to the eSafety Commissioner – Coordinated International Harrassment and Defamation

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Formal Complaint to Thames Valley

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Halla (Trustpilot Content Integrity)

7 Aug 2025, 08:58 BST

Hello,

Thank you for reaching us.

Please note that we assist case by case, carefully reviewing each situation to ensure accuracy and fairness.

Regarding the review you're replaying in the ticket related to, please note that it is already offline.

If you have any concerns about any other review, please provide more context so we can better assist you.

Best regards,

Halla,

Content Integrity Team

[<https://emailsignature.trustpilot.com/logo.png>]

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[https://emailsignature.trustpilot.com/signature/en-US/2/46d6a890000064000500e0c3/text_zendesk.png]

Trustpilot trades on the London Stock Exchange under the ticker TRST

Anthony Brodie

3 Aug 2025, 23:20 BST

Can you actually read my last 10 emails? Or am I taking your to court?

Trustpilot System (Trustpilot Content Integrity)

3 Aug 2025, 22:04 BST

Hi Anthony Brodie,

Thanks for the inquiry about the review by Danny Hayes, which you flagged for containing defamatory content.

The decision

We reached out to the reviewer to ask them to consider editing or deleting the content you highlighted as defamatory. Since the reviewer hasn't updated their review to edit or delete this content, we've removed the review from your profile page.

If you have any questions, please let us know by replying to this email.

Thanks,

Content Integrity Team

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Trustpilot trades on the London Stock Exchange under the ticker TRST

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Attachment(s)

[redacted.txt](#)

Samar M (Trustpilot Content Integrity)

10 Aug 2025, 14:51 BST

Hi Anthony,

I'm Samar and I've now personally taken over this case to ensure it's **escalated and handled with priority**.

We fully understand your concerns and we're here to assist you. **Apologies for any delayed response** — we know how important this is and appreciate your patience.

Regarding the review by **Robert McDonovan** — Based on the information you shared about why the review is not based on a genuine experience, **we've now taken the review offline**, and it's no longer visible on your profile page.

We've let the reviewer know about this decision. Keep in mind that if they dispute it and provide [information about their experience](#), the review may be reinstated.

Please note that we have **dedicated teams handling specific case types**, and it's not always feasible to manually check every email across different threads. The most effective way to help us resolve your issue quickly is to **reply within the relevant case thread**, so all information stays connected.

When a review is flagged for defamation, it is automatically hidden during the investigation as part of our standard moderation process. This is done to prevent further reputational harm while the claim is assessed.

And if the review is flagged for other reasons, in some cases—such as "Being about a different business" flagging reason, we are required to contact the reviewer to confirm whether the review was mistakenly posted to the wrong profile. If the reviewer does not respond within **3 days**, the review is **automatically removed** from the public profile to avoid confusion or harm to unrelated businesses.

Each **flagging reason** also follows its own investigation path, so separating them ensures accuracy and avoids delays. Let's keep things coordinated so we can reach the best outcome as efficiently as possible.

Thank you for your cooperation,

Samar M,
Content Integrity Team

★ Trustpilot



We are rated **4.3** out of **5**

Trustpilot trades on the London Stock Exchange under the ticker **TRST**

Anthony Brodie

8 Aug 2025, 00:21 BST

It has been over 5 hours since your last correspondence.

You are already in possession of my 4 Aug 2025 formal legal demand and evidence bundles provided to the ACCC, UK CMA, Danish Consumer Ombudsman, Thames Valley Police (Ref 43250388789) and others. This review by "Robert McDonovan" is part of the same coordinated competitor-led harassment campaign already evidenced in those filings.

Its statements are categorically false, made by a non-customer, and are inherently defamatory. You are now well beyond the point where delay is excusable — every day you knowingly keep this review live is a new act of publication, stripping Trustpilot of any intermediary immunity and making you and your staff personally liable under UK Defamation Act 2013 and Australian Defamation Act 2005.

Remove it immediately or it will be included as a fresh count in my pending defamation proceedings.

From: Soul Legion <legionkillfeed@outlook.com>

Sent: Friday, August 8, 2025 2:02 AM

To: Trustpilot Content Integrity <contentintegrity@trustpilot.com>

Subject: Re: Decision on the review you've flagged - Ticket [#36755418](#) - Ticket [#36755418](#)

How long does it take you to read? Because this should be gone by now and your failure to remove it further demonstrates how trust pilot knowingly breaks the law. [cid:0f83e4da-c11e-406e-9910-8a4d58045e7e]

From: Trustpilot Content Integrity <contentintegrity@trustpilot.com>

Sent: Friday, August 8, 2025 12:45 AM

To: Anthony Brodie <legionkillfeed@outlook.com>

Subject: Decision on the review you've flagged - Ticket [#36755418](#) - Ticket [#36755418](#)

[https://d1pggke3goo8l6.cloudfront.net/10x7HHXvSWyealMGYmoQ_tp-logo-rgb.png]

Halla (Trustpilot Content Integrity)

7 Aug 2025, 15:45 BST

Hello,

Thank you for contacting us.

First of all, please note that I'm here to assist and support you every step of the way. and it's very important that our conversation remains constructive and professional.

We sincerely apologize for any delays or inconvenience you may have experienced. Thank you for your understanding and patience.

Please rest assured that your case is now in the hands of our Concerned team. They are actively reviewing the situation and will reach out to you as soon as possible with updates and further assistance.

Warm regards,

Halla,
Content Integrity Team

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Trustpilot trades on the London Stock Exchange under the ticker TRST

Anthony Brodie

7 Aug 2025, 15:19 BST

⚠️ Snowflake Warning: If you're easily offended by swearing, emotion, or being held accountable for your incompetence — stop reading. This one isn't for you.

Halla,

Drop the attitude, dickhead. Your reply came FOUR days after I raised the issue, and instead of a meaningful response, I get a patronising, pre-written pile of shit acting like this is just business as usual and I should be thankful anything was done at all.

Let's spell it out so even your "content integrity team" can follow it:

You allowed fake reviews to publish. You delayed removal. You failed to read what was actually sent. And now you're replying with smug copy-paste bullshit as if I'm in the wrong for chasing it.

This isn't about the reviews that were already taken down — those were flagged days ago. The problem is you don't even know what's still active and what isn't, you're responding to old tickets as if they're new, and you've ignored context, evidence, user links, and the coordinated nature of the attacks entirely.

You let known bad actors post reviews under aliases. You've got open evidence of abuse — timestamps, screenshots, fake names, cross-platform harassment — and you've done fuck-all. Meanwhile, my business, Legion Killfeed, is being dragged through the mud because your platform enabled it, then acted like my reaction was the real problem.

*

I have already filed a formal complaints with the ACCC, UK CMA, and the Danish Consumer Ombudsman.

*

I am looking into civil legal proceedings for defamation and platform negligence.

*

You, every staff member who replied and Trustpilot will be named, because this isn't just company-level failure, it's personal negligence.

And yes, I know, respect — you're gonna bitch that I fucking swore. Suck it up, princess. You're lucky a few words said out of anger are all you got after your incompetent platform violated my rights, slandered my business, then acted like me getting angry about it was my fault.

And you clowns are the ones who can't even tell what tickets are open and which are closed, clearly — because you keep replying to the copious attempts made SEVERAL DAYS AGO as if I just sent them.

Anthony Brodie

Owner – Legion Killfeed

<https://killfeed.co>

From: Trustpilot Content Integrity

<contentintegrity@trustpilot.com> <<mailto:contentintegrity@trustpilot.com>>

Sent: Friday, August 8, 2025 12:05 AM

To: Anthony Brodie <legionkillfeed@outlook.com> <<mailto:legionkillfeed@outlook.com>>

Subject: Decision on the review you've flagged - Ticket

[#36755418](https://trustpilotcompliance.zendesk.com/hc/requests/36755418) <<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>> - Ticket

[#36755418](https://trustpilotcompliance.zendesk.com/hc/requests/36755418) <<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>>

[https://d1pggke3goo8l6.cloudfront.net/10x7HHXvSWyealMGYmoQ_tp-logo-rgb.png]

Halla (Trustpilot Content Integrity)

7 Aug 2025, 15:05 BST

Hello,

Thank you for reaching us.

First of all, please rest assured that we take this matter very seriously. We want to inform you that the three already flagged reviews have already been reviewed and taken offline from your platform:

688d14d8f18ef096196c8c63 — already taken offline

688be04caeacae9cc58c81cb — also taken offline

688b94bee4c305e4065e432c — also taken offline

Second point, regarding the review submitted under the name "Robert McDonovan", we have reopened the report and launched a fresh investigation. We are committed to keeping you updated and will inform you promptly about any further actions we take.

Third point, you mentioned that some individuals have been attacks you on social media, which is deeply concerning. To address this properly, we will escalate the issue to our concerned team. They will reach out to you as soon as possible to ensure you receive the full support you deserve.

Thank you for sharing your experience with us and for your understanding.

Warm regards,

Halla,
Content Integrity Team

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Trustpilot trades on the London Stock Exchange under the ticker TRST

Anthony Brodie

7 Aug 2025, 10:40 BST

Hello,

Thank you for your copy-and-paste response.

Please note that my business is being actively defamed, and your team should be thoroughly reviewing every email before replying — if basic logical reasoning is applied.

Regarding the review I'm referring to — not the one linked to this ticket — please take it offline immediately.

If your process requires you to copy and paste responses until you eventually reach the correct email, please ensure you actually read the context and respond accordingly.

Hoping you burn in hell for ruining my reputation,

Anthony Brodie

Aggrieved Consumer forced to use your illegally operating platform.

[cid:bbb57e4e-c945-478e-81b3-16ce8821cd64]

Attachment(s)

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[MEWgvJjhAJJRiO/?name=image.png](#) >

Anthony Brodie

7 Aug 2025, 09:25 BST

There is nothing fair about any of what's continued to happen.

You let a coordinated group post fake reviews, encourage others to do the same, and even allowed one with the username "Cunt" to accuse my business of "robbing clients" — all while ignoring direct evidence, police reports, and multiple formal complaints. Your moderation team let these sit live for days, causing measurable damage to my reputation and income. That's not fairness. That's negligence.

Your system failed at every step — allowing lies to be published, letting them stay up far too long, and now responding in fragments, days apart, after the harm has been done. You're only reviewing individual reports when the issue has always been organised abuse across multiple reviews, accounts, and platforms — something you were told about in the very first complaint.

So no — don't act like this was handled fairly. It wasn't. You've been drip-feeding generic responses after ignoring nearly 20 emails. Now go read them properly — all of them — then come back with a full, accountable answer. Or don't, and I'll see you in court.

Anthony Brodie

Owner – Legion Killfeed

I will continue to reply to them all until all are removed from my profile, I don't give a damn what ticket it is.

You keep refusing to remove

[cid:455aa10c-4523-43f1-b49d-34c75da107d7]

This is defamation, plain and simple. It causes real-world commercial harm, and you are now replying days later, which completely undermines your obligations to act "fairly and promptly" when unlawful content is flagged.

Let me be clear:

*

I will continue to reply to every single defamatory review you leave live.

*

I do not care what ticket ID it falls under.

*

Every response becomes evidence — not just of the abuse, but of your deliberate negligence.

You're charging businesses for "priority support" while giving attackers a free platform to commit reputational sabotage. That alone renders your process incompatible with basic legal standards in Australia, the UK, and the EU.

If your system is incapable of identifying clearly defamatory content like this — and you knowingly allow it to remain published — then you are actively republishing libel. And as previously warned, that strips you of intermediary immunity under UK and Australian law.

You are now fully on notice. Every single review like this that remains on my profile will be individually documented, responded to, and escalated until I receive confirmation of permanent removal.

[cid:9d537de3-a520-4c54-a599-52ccc8610b25]

From: Trustpilot Content Integrity

<contentintegrity@trustpilot.com<mailto:contentintegrity@trustpilot.com>>

<mailto:contentintegrity@trustpilot.com<mailto:contentintegrity@trustpilot.com>>>

Sent: Thursday, August 7, 2025 5:58 PM

To: Anthony Brodie <legionkillfeed@outlook.com<mailto:legionkillfeed@outlook.com>>

<mailto:legionkillfeed@outlook.com<mailto:legionkillfeed@outlook.com>>>

Subject: Decision on the review you've flagged - Ticket

[#36755418](https://trustpilotcompliance.zendesk.com/hc/requests/36755418)<<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>>

<<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>> - Ticket

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Halla (Trustpilot Content Integrity)

7 Aug 2025, 08:58 BST

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Thank you for reaching us.

Please note that we assist case by case, carefully reviewing each situation to ensure accuracy and fairness.

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If you have any concerns about any other review, please provide more context so we can better assist you.

Best regards,

Halla,

Content Integrity Team

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Trustpilot trades on the London Stock Exchange under the ticker TRST

Anthony Brodie

3 Aug 2025, 23:20 BST

Can you actually read my last 10 emails? Or am I taking your to court?

Trustpilot System (Trustpilot Content Integrity)

3 Aug 2025, 22:04 BST

Hi Anthony Brodie,

Thanks for the inquiry about the review by Danny Hayes, which you flagged for containing defamatory content.

The decision

We reached out to the reviewer to ask them to consider editing or deleting the content you highlighted as defamatory. Since the reviewer hasn't updated their review to edit or delete this content, we've removed the review from your profile page.

If you have any questions, please let us know by replying to this email.

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Content Integrity Team

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[https://emailsignature.trustpilot.com/signature/en-US/2/46d6a890000064000500e0c3/text_zendesk.png]

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Pilestraede 58, 5th floor, 1112 Copenhagen K, Denmark
Company no. 30276582

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Submitted-Brett-Jones.pdf

Formal Criminal Complaint to Canadian Authorities Brett Jone.pdf

Formal Complaint to the eSafety Commissioner – Coordinated International Harassment
and Defamation C.pdf

Formal Complaint to Thames Valley Police.pdf

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Meta_Complaint_04Aug2025.pdf

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Jones.pdf<<https://trustpilotcompliance.zendesk.com/attachments/token/ohtTvqGhduTtt9O1EWnblr59N/?name=Submitted-Brett-Jones.pdf>>

Formal Complaint to the eSafety Commissioner – Coordinated International Harassment and Defamation

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Formal Complaint to Thames Valley

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Halla (Trustpilot Content Integrity)

7 Aug 2025, 08:58 BST

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Halla,

Content Integrity Team

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Trustpilot trades on the London Stock Exchange under the ticker TRST

Anthony Brodie

3 Aug 2025, 23:20 BST

Can you actually read my last 10 emails? Or am I taking your to court?

Trustpilot System (Trustpilot Content Integrity)

3 Aug 2025, 22:04 BST

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The decision

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If you have any questions, please let us know by replying to this email.

Thanks,

Content Integrity Team

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[\[https://emailsignature.trustpilot.com/newsletter/en-GB/1/46d6a890000064000500e0c3/stars%402x.png\]](https://emailsignature.trustpilot.com/newsletter/en-GB/1/46d6a890000064000500e0c3/stars%402x.png)

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Trustpilot A/S
Pilestraede 58, 5th floor, 1112 Copenhagen K, Denmark
Company no. 30276582

[LV0JL7-XXE63]

Halla (Trustpilot Content Integrity)

7 Aug 2025, 15:05 BST

Hello,

Thank you for reaching us.

First of all, please rest assured that we take this matter very seriously. We want to inform you that the three already flagged reviews have already been reviewed and taken offline from your platform:

688d14d8f18ef096196c8c63 — already taken offline

688be04caeacae9cc58c81cb — also taken offline

688b94bee4c305e4065e432c — also taken offline

Second point, regarding the review submitted under the name "Robert McDonovan", we have reopened the report and launched a fresh investigation. We are committed to keeping you updated and will inform you promptly about any further actions we take.

Third point, you mentioned that some individuals have been attacking you on social media, which is deeply concerning. To address this properly, we will escalate the issue to our concerned team. They will reach out to you as soon as possible to ensure you receive the full support you deserve.

Thank you for sharing your experience with us and for your understanding.

Warm regards,

Halla,
Content Integrity Team

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Anthony Brodie

7 Aug 2025, 10:40 BST

Hello,

Thank you for your copy-and-paste response.

Please note that my business is being actively defamed, and your team should be thoroughly reviewing every email before replying — if basic logical reasoning is applied.

Regarding the review I'm referring to — not the one linked to this ticket — please take it offline immediately.

If your process requires you to copy and paste responses until you eventually reach the correct email, please ensure you actually read the context and respond accordingly.

Hoping you burn in hell for ruining my reputation,

Anthony Brodie

Aggrieved Consumer forced to use your illegally operating platform.

[cid:bbb57e4e-c945-478e-81b3-16ce8821cd64]

Attachment(s)

redacted.txt <<https://trustpilotcompliance.zendesk.com/attachments/token/bNf5DSP50QaQJsyuxqVNV1yGI/?name=redacted.txt>>

Anthony Brodie

7 Aug 2025, 09:25 BST

There is nothing fair about any of what's continued to happen.

You let a coordinated group post fake reviews, encourage others to do the same, and even allowed one with the username "Cunt" to accuse my business of "robbing clients" — all while ignoring direct evidence, police reports, and multiple formal complaints. Your moderation team let these sit live for days, causing measurable damage to my reputation and income. That's not fairness. That's negligence.

Your system failed at every step — allowing lies to be published, letting them stay up far too long, and now responding in fragments, days apart, after the harm has been done. You're only reviewing individual reports when the issue has always been organised abuse

across multiple reviews, accounts, and platforms — something you were told about in the very first complaint.

So no — don't act like this was handled fairly. It wasn't. You've been drip-feeding generic responses after ignoring nearly 20 emails. Now go read them properly — all of them — then come back with a full, accountable answer. Or don't, and I'll see you in court.

Anthony Brodie

Owner – Legion Killfeed

I will continue to reply to them all until all are removed from my profile, I don't give a damn what ticket it is.

You keep refusing to remove

[cid:455aa10c-4523-43f1-b49d-34c75da107d7]

This is defamation, plain and simple. It causes real-world commercial harm, and you are now replying days later, which completely undermines your obligations to act "fairly and promptly" when unlawful content is flagged.

Let me be clear:

*

I will continue to reply to every single defamatory review you leave live.

*

I do not care what ticket ID it falls under.

*

Every response becomes evidence — not just of the abuse, but of your deliberate negligence.

You're charging businesses for "priority support" while giving attackers a free platform to commit reputational sabotage. That alone renders your process incompatible with basic legal standards in Australia, the UK, and the EU.

If your system is incapable of identifying clearly defamatory content like this — and you knowingly allow it to remain published — then you are actively republishing libel. And as previously warned, that strips you of intermediary immunity under UK and Australian law. You are now fully on notice. Every single review like this that remains on my profile will be individually documented, responded to, and escalated until I receive confirmation of permanent removal.

[cid:9d537de3-a520-4c54-a599-52ccc8610b25]

From: Trustpilot Content Integrity

<contentintegrity@trustpilot.com><mailto:contentintegrity@trustpilot.com>>

Sent: Thursday, August 7, 2025 5:58 PM

To: Anthony Brodie <legionkillfeed@outlook.com><mailto:legionkillfeed@outlook.com>>

Subject: Decision on the review you've flagged - Ticket

[#36755418](https://trustpilotcompliance.zendesk.com/hc/requests/36755418)<<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>> - Ticket

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[https://d1pggke3goo8l6.cloudfront.net/10x7HHXvSWyealMGYmoQ_tp-logo-rgb.png]

Halla (Trustpilot Content Integrity)

7 Aug 2025, 08:58 BST

Hello,

Thank you for reaching us.

Please note that we assist case by case, carefully reviewing each situation to ensure accuracy and fairness.

Regarding the review you're replying in the ticket related to, please note that it is already offline.

If you have any concerns about any other review, please provide more context so we can better assist you.

Best regards,

Halla,

Content Integrity Team

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Trustpilot trades on the London Stock Exchange under the ticker TRST

Anthony Brodie

3 Aug 2025, 23:20 BST

Can you actually read my last 10 emails? Or am I taking your to court?

Trustpilot System (Trustpilot Content Integrity)

3 Aug 2025, 22:04 BST

Hi Anthony Brodie,

Thanks for the inquiry about the review by Danny Hayes, which you flagged for containing defamatory content.

The decision

We reached out to the reviewer to ask them to consider editing or deleting the content you highlighted as defamatory. Since the reviewer hasn't updated their review to edit or delete this content, we've removed the review from your profile page.

If you have any questions, please let us know by replying to this email.

Thanks,

Content Integrity Team

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Trustpilot A/S

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Company no. 30276582

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HowDareYou.pdf

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EuropeanOmbudsman EU Agency for Cybersecurity.png

Complaint_to_Danish_Consumer_Authority_Detailed.pdf

Report an issue affecting your business · ACCC_redacted.pdf

Coordinated Harrassment.pdf

Submitted-Brett-Jones.pdf

Formal Criminal Complaint to Canadian Authorities Brett Jone.pdf

Formal Complaint to the eSafety Commissioner – Coordinated International Harassment and Defamation C.pdf

Formal Complaint to Thames Valley Police.pdf

Trustpilot_Complaint_04Aug2025.pdf

Meta_Complaint_04Aug2025.pdf

The Drama.pdf

Attachment(s)

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Halla (Trustpilot Content Integrity)

7 Aug 2025, 08:58 BST

Hello,

Thank you for reaching us.

Please note that we assist case by case, carefully reviewing each situation to ensure accuracy and fairness.

Regarding the review you're replaying in the ticket related to, please note that it is already offline.

If you have any concerns about any other review, please provide more context so we can better assist you.

Best regards,

Halla,

Content Integrity Team

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Trustpilot trades on the London Stock Exchange under the ticker TRST

Anthony Brodie

3 Aug 2025, 23:20 BST

Can you actually read my last 10 emails? Or am I taking your to court?

Trustpilot System (Trustpilot Content Integrity)

3 Aug 2025, 22:04 BST

Hi Anthony Brodie,

Thanks for the inquiry about the review by Danny Hayes, which you flagged for containing defamatory content.

The decision

We reached out to the reviewer to ask them to consider editing or deleting the content you highlighted as defamatory. Since the reviewer hasn't updated their review to edit or delete this content, we've removed the review from your profile page.

If you have any questions, please let us know by replying to this email.

Thanks,

Content Integrity Team

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[GB/1/46d6a890000064000500e0c3/stars%402x.png\]](#)
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Pilestraede 58, 5th floor, 1112 Copenhagen K, Denmark
Company no. 30276582](https://trustpilot-help.zendesk.com/hc/requests/new?ticket_form_id=20760979389597&tf_4485399523985=decision_dispute_process_form_-_user_role_-_business&tf_4485409281297=36755418&tf_20921283130013=36755418&tf_28223032=&tf_28203981=https://www.trustpilot.com/users/connect?redirect=/reviews/688b94bee4c305e4065e432c/edit&token=eyJhbGciOiJIUzI1NiIsInR5cCI6IkpXVCIsImtpZCI6InYyIn0.eyJ0eXBlljoiQ29uc3VtZXliLCJwYXlsb2Fklj7ImNvbnN1bWVvSjWQioil2ODhiOTQ5ZjY1MTI1ZThlMDMzMmI4NzUiLCJs...></p></div><div data-bbox=)

[LV0JL7-XXE63]

Attachment(s)
[redacted.txt](#)

Anthony Brodie

7 Aug 2025, 17:02 BST

How long does it take you to read? Because this should be gone by now and your failure to remove it further demonstrates how trust pilot knowingly breaks the law. [cid:0f83e4da-c11e-406e-9910-8a4d58045e7e]

From: Trustpilot Content Integrity <contentintegrity@trustpilot.com>
Sent: Friday, August 8, 2025 12:45 AM
To: Anthony Brodie <legionkillfeed@outlook.com>
Subject: Decision on the review you've flagged - Ticket [#36755418](#) - Ticket [#36755418](#)

[https://d1pggke3goo8l6.cloudfront.net/10x7HHXvSWyealMGYmoQ_tp-logo-rgb.png]

Halla (Trustpilot Content Integrity)

7 Aug 2025, 15:45 BST

Hello,

Thank you for contacting us.

First of all, please note that I'm here to assist and support you every step of the way. and it's very important that our conversation remains constructive and professional.

We sincerely apologize for any delays or inconvenience you may have experienced. Thank you for your understanding and patience.

Please rest assured that your case is now in the hands of our Concerned team. They are actively reviewing the situation and will reach out to you as soon as possible with updates and further assistance.

Warm regards,

Halla,

Content Integrity Team

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Trustpilot trades on the London Stock Exchange under the ticker TRST

Anthony Brodie

7 Aug 2025, 15:19 BST

⚠️ Snowflake Warning: If you're easily offended by swearing, emotion, or being held accountable for your incompetence — stop reading. This one isn't for you.

Halla,

Drop the attitude, dickhead. Your reply came FOUR days after I raised the issue, and instead of a meaningful response, I get a patronising, pre-written pile of shit acting like this is just business as usual and I should be thankful anything was done at all.

Let's spell it out so even your "content integrity team" can follow it:

You allowed fake reviews to publish. You delayed removal. You failed to read what was actually sent. And now you're replying with smug copy-paste bullshit as if I'm in the wrong for chasing it.

This isn't about the reviews that were already taken down — those were flagged days ago. The problem is you don't even know what's still active and what isn't, you're responding to old tickets as if they're new, and you've ignored context, evidence, user links, and the coordinated nature of the attacks entirely.

You let known bad actors post reviews under aliases. You've got open evidence of abuse — timestamps, screenshots, fake names, cross-platform harassment — and you've done

fuck-all. Meanwhile, my business, Legion Killfeed, is being dragged through the mud because your platform enabled it, then acted like my reaction was the real problem.

*

I have already filed a formal complaints with the ACCC, UK CMA, and the Danish Consumer Ombudsman.

*

I am looking into civil legal proceedings for defamation and platform negligence.

*

You, every staff member who replied and Trustpilot will be named, because this isn't just company-level failure, it's personal negligence.

And yes, I know, respect — you're gonna bitch that I fucking swore. Suck it up, princess. You're lucky a few words said out of anger are all you got after your incompetent platform violated my rights, slandered my business, then acted like me getting angry about it was my fault.

And you clowns are the ones who can't even tell what tickets are open and which are closed, clearly — because you keep replying to the copious attempts made SEVERAL DAYS AGO as if I just sent them.

Anthony Brodie

Owner – Legion Killfeed

<https://killfeed.co>

From: Trustpilot Content Integrity

<contentintegrity@trustpilot.com> <<mailto:contentintegrity@trustpilot.com>>

Sent: Friday, August 8, 2025 12:05 AM

To: Anthony Brodie <legionkillfeed@outlook.com> <<mailto:legionkillfeed@outlook.com>>

Subject: Decision on the review you've flagged - Ticket

[#36755418](https://trustpilotcompliance.zendesk.com/hc/requests/36755418) <<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>> - Ticket

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[https://d1pggke3goo8l6.cloudfront.net/10x7HHXvSWyealMGYmoQ_tp-logo-rgb.png]

Halla (Trustpilot Content Integrity)

7 Aug 2025, 15:05 BST

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Thank you for sharing your experience with us and for your understanding.

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Content Integrity Team

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Anthony Brodie

7 Aug 2025, 10:40 BST

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Anthony Brodie

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Attachment(s)

image.png < <https://trustpilotcompliance.zendesk.com/attachments/token/cJbwhMXaDAhMEWgvJjhAJJRiO/?name=image.png> >

Anthony Brodie

7 Aug 2025, 09:25 BST

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Owner – Legion Killfeed

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[cid:455aa10c-4523-43f1-b49d-34c75da107d7]

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From: Trustpilot Content Integrity

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Sent: Thursday, August 7, 2025 5:58 PM

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[#36755418](https://trustpilotcompliance.zendesk.com/hc/requests/36755418) <<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>>

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Halla (Trustpilot Content Integrity)

7 Aug 2025, 08:58 BST

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Content Integrity Team

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Trustpilot trades on the London Stock Exchange under the ticker TRST

Anthony Brodie

3 Aug 2025, 23:20 BST

Can you actually read my last 10 emails? Or am I taking your to court?

Trustpilot System (Trustpilot Content Integrity)

3 Aug 2025, 22:04 BST

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Trustpilot A/S

Pilestraede 58, 5th floor, 1112 Copenhagen K, Denmark

Company no. 30276582

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Submitted-Brett-Jones.pdf

Formal Criminal Complaint to Canadian Authorities Brett Jone.pdf

Formal Complaint to the eSafety Commissioner – Coordinated International Harassment and Defamation C.pdf

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Trustpilot trades on the London Stock Exchange under the ticker TRST

Anthony Brodie

3 Aug 2025, 23:20 BST

Can you actually read my last 10 emails? Or am I taking your to court?

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[LV0JL7-XXE63]

Halla (Trustpilot Content Integrity)

7 Aug 2025, 15:05 BST

Hello,

Thank you for reaching us.

First of all, please rest assured that we take this matter very seriously. We want to inform you that the three already flagged reviews have already been reviewed and taken offline from your platform:

688d14d8f18ef096196c8c63 — already taken offline

688be04caeacae9cc58c81cb — also taken offline

688b94bee4c305e4065e432c — also taken offline

Second point, regarding the review submitted under the name "Robert McDonovan", we have reopened the report and launched a fresh investigation. We are committed to keeping you updated and will inform you promptly about any further actions we take.

Third point, you mentioned that some individuals have been attacking you on social media, which is deeply concerning. To address this properly, we will escalate the issue to our concerned team. They will reach out to you as soon as possible to ensure you receive the full support you deserve.

Thank you for sharing your experience with us and for your understanding.

Warm regards,

Halla,

Content Integrity Team

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Trustpilot trades on the London Stock Exchange under the ticker TRST

Anthony Brodie

7 Aug 2025, 10:40 BST

Hello,

Thank you for your copy-and-paste response.

Please note that my business is being actively defamed, and your team should be thoroughly reviewing every email before replying — if basic logical reasoning is applied.

Regarding the review I'm referring to — not the one linked to this ticket — please take it offline immediately.

If your process requires you to copy and paste responses until you eventually reach the correct email, please ensure you actually read the context and respond accordingly.

Hoping you burn in hell for ruining my reputation,

Anthony Brodie

Aggrieved Consumer forced to use your illegally operating platform.

[cid:bbb57e4e-c945-478e-81b3-16ce8821cd64]

Attachment(s)

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Anthony Brodie

7 Aug 2025, 09:25 BST

There is nothing fair about any of what's continued to happen.

You let a coordinated group post fake reviews, encourage others to do the same, and even allowed one with the username "Cunt" to accuse my business of "robbing clients" — all while ignoring direct evidence, police reports, and multiple formal complaints. Your moderation team let these sit live for days, causing measurable damage to my reputation

and income. That's not fairness. That's negligence.

Your system failed at every step — allowing lies to be published, letting them stay up far too long, and now responding in fragments, days apart, after the harm has been done. You're only reviewing individual reports when the issue has always been organised abuse across multiple reviews, accounts, and platforms — something you were told about in the very first complaint.

So no — don't act like this was handled fairly. It wasn't. You've been drip-feeding generic responses after ignoring nearly 20 emails. Now go read them properly — all of them — then come back with a full, accountable answer. Or don't, and I'll see you in court.

Anthony Brodie

Owner – Legion Killfeed

I will continue to reply to them all until all are removed from my profile, I don't give a damn what ticket it is.

You keep refusing to remove

[cid:455aa10c-4523-43f1-b49d-34c75da107d7]

This is defamation, plain and simple. It causes real-world commercial harm, and you are now replying days later, which completely undermines your obligations to act "fairly and promptly" when unlawful content is flagged.

Let me be clear:

*

I will continue to reply to every single defamatory review you leave live.

*

I do not care what ticket ID it falls under.

*

Every response becomes evidence — not just of the abuse, but of your deliberate negligence.

You're charging businesses for "priority support" while giving attackers a free platform to commit reputational sabotage. That alone renders your process incompatible with basic legal standards in Australia, the UK, and the EU.

If your system is incapable of identifying clearly defamatory content like this — and you knowingly allow it to remain published — then you are actively republishing libel. And as previously warned, that strips you of intermediary immunity under UK and Australian law. You are now fully on notice. Every single review like this that remains on my profile will be individually documented, responded to, and escalated until I receive confirmation of permanent removal.

[cid:9d537de3-a520-4c54-a599-52ccc8610b25]

From: Trustpilot Content Integrity

<contentintegrity@trustpilot.com><mailto:contentintegrity@trustpilot.com>>

Sent: Thursday, August 7, 2025 5:58 PM

To: Anthony Brodie <legionkillfeed@outlook.com><mailto:legionkillfeed@outlook.com>>

Subject: Decision on the review you've flagged - Ticket

#36755418 <<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>> - Ticket #36755418 <<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>>

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7 Aug 2025, 08:58 BST

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Content Integrity Team

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Anthony Brodie

3 Aug 2025, 23:20 BST

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Trustpilot A/S
Pilestraede 58, 5th floor, 1112 Copenhagen K, Denmark
Company no. 30276582](https://trustpilot-help.zendesk.com/hc/requests/new?ticket_form_id=20760979389597&tf_4485399523985=decision_dispute_process_form_-_user_role_-_business&tf_4485409281297=36755418&tf_20921283130013=36755418&tf_28223032=&tf_28203981=https://www.trustpilot.com/users/connect?redirect=/reviews/688b94bee4c305e4065e432c/edit&token=eyJhbGciOiJIUzI1NiIsInR5cCI6IkpXVCIsImtpZCI6InYyIn0.eyJ0eXBlljoiQ29uc3VtZXliLCJwYXlsb2Fkljpw7ImNvbnnN1bWVvSjWQioiOiI2ODhiOTQ5ZjY1MTI1ZThlMDMzMmI4NzUiLCJs...>></p></div><div data-bbox=)

[LV0JL7-XXE63]

Attachment(s)
[redacted.txt](#)

Halla (Trustpilot Content Integrity)

7 Aug 2025, 15:45 BST

Hello,

Thank you for contacting us.

First of all, **please note** that I'm here to assist and support you every step of the way. **and it's very important that our conversation remains constructive and professional.**

We sincerely apologize for any delays or inconvenience you may have experienced. Thank you for your understanding and patience.

Please rest assured that your case is now in the hands of our Concerned team. They are actively reviewing the situation and will reach out to you as soon as possible with updates and further assistance.

Warm regards,

Halla,
Content Integrity Team



Trustpilot trades on the London Stock Exchange under the ticker **TRST**

Anthony Brodie

7 Aug 2025, 15:19 BST

⚠️ Snowflake Warning: If you're easily offended by swearing, emotion, or being held accountable for your incompetence — stop reading. This one isn't for you.

Halla,

Drop the attitude, dickhead. Your reply came FOUR days after I raised the issue, and instead of a meaningful response, I get a patronising, pre-written pile of shit acting like this is just business as usual and I should be thankful anything was done at all.

Let's spell it out so even your "content integrity team" can follow it:

You allowed fake reviews to publish. You delayed removal. You failed to read what was actually sent. And now you're replying with smug copy-paste bullshit as if I'm in the wrong for chasing it.

This isn't about the reviews that were already taken down — those were flagged days ago. The problem is you don't even know what's still active and what isn't, you're responding to old tickets as if they're new, and you've ignored context, evidence, user links, and the coordinated nature of the attacks entirely.

You let known bad actors post reviews under aliases. You've got open evidence of abuse — timestamps, screenshots, fake names, cross-platform harassment — and you've done fuck-all. Meanwhile, my business, Legion Killfeed, is being dragged through the mud because your platform enabled it, then acted like my reaction was the real problem.

*

I have already filed a formal complaints with the ACCC, UK CMA, and the Danish Consumer Ombudsman.

*

I am looking into civil legal proceedings for defamation and platform negligence.

*

You, every staff member who replied and Trustpilot will be named, because this isn't just company-level failure, it's personal negligence.

And yes, I know, respect — you're gonna bitch that I fucking swore. Suck it up, princess. You're lucky a few words said out of anger are all you got after your incompetent platform violated my rights, slandered my business, then acted like me getting angry about it was my fault.

And you clowns are the ones who can't even tell what tickets are open and which are closed, clearly — because you keep replying to the copious attempts made SEVERAL DAYS AGO as if I just sent them.

Anthony Brodie

Owner – Legion Killfeed

<https://killfeed.co>

From: Trustpilot Content Integrity <contentintegrity@trustpilot.com>

Sent: Friday, August 8, 2025 12:05 AM

To: Anthony Brodie <legionkillfeed@outlook.com>

Subject: Decision on the review you've flagged - Ticket [#36755418](#) - Ticket [#36755418](#)

[https://d1pggke3goo8l6.cloudfront.net/10x7HHXvSWyealMGYmoQ_tp-logo-rgb.png]

Halla (Trustpilot Content Integrity)

7 Aug 2025, 15:05 BST

Hello,

Thank you for reaching us.

First of all, please rest assured that we take this matter very seriously. We want to inform you that the three already flagged reviews have already been reviewed and taken offline from your platform:

688d14d8f18ef096196c8c63 — already taken offline

688be04caeacae9cc58c81cb — also taken offline

688b94bee4c305e4065e432c — also taken offline

Second point, regarding the review submitted under the name "Robert McDonovan", we have reopened the report and launched a fresh investigation. We are committed to keeping you updated and will inform you promptly about any further actions we take.

Third point, you mentioned that some individuals have been attacking you on social media, which is deeply concerning. To address this properly, we will escalate the issue to our concerned team. They will reach out to you as soon as possible to ensure you receive the full support you deserve.

Thank you for sharing your experience with us and for your understanding.

Warm regards,

Halla,

Content Integrity Team

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[<https://emailsignature.trustpilot.com/newsletter/en-GB/1/46d6a890000064000500e0c3/stars%402x.png>]

<<https://www.trustpilot.com/review/trustpilot.com>>

[https://emailsignature.trustpilot.com/signature/en-US/2/46d6a890000064000500e0c3/text_zendesk.png]

Trustpilot trades on the London Stock Exchange under the ticker TRST

Anthony Brodie

7 Aug 2025, 10:40 BST

Hello,

Thank you for your copy-and-paste response.

Please note that my business is being actively defamed, and your team should be thoroughly reviewing every email before replying — if basic logical reasoning is applied.

Regarding the review I'm referring to — not the one linked to this ticket — please take it offline immediately.

If your process requires you to copy and paste responses until you eventually reach the correct email, please ensure you actually read the context and respond accordingly.

Hoping you burn in hell for ruining my reputation,

Anthony Brodie

Aggrieved Consumer forced to use your illegally operating platform.

[cid:bbb57e4e-c945-478e-81b3-16ce8821cd64]

Attachment(s)

image.png <<https://trustpilotcompliance.zendesk.com/attachments/token/cJbwhMXaDAhMEWgvJjhAJJRiO/?name=image.png>>

Anthony Brodie

7 Aug 2025, 09:25 BST

There is nothing fair about any of what's continued to happen.

You let a coordinated group post fake reviews, encourage others to do the same, and even allowed one with the username "Cunt" to accuse my business of "robbing clients" — all while ignoring direct evidence, police reports, and multiple formal complaints. Your moderation team let these sit live for days, causing measurable damage to my reputation

and income. That's not fairness. That's negligence.

Your system failed at every step — allowing lies to be published, letting them stay up far too long, and now responding in fragments, days apart, after the harm has been done. You're only reviewing individual reports when the issue has always been organised abuse across multiple reviews, accounts, and platforms — something you were told about in the very first complaint.

So no — don't act like this was handled fairly. It wasn't. You've been drip-feeding generic responses after ignoring nearly 20 emails. Now go read them properly — all of them — then come back with a full, accountable answer. Or don't, and I'll see you in court.

Anthony Brodie

Owner – Legion Killfeed

I will continue to reply to them all until all are removed from my profile, I don't give a damn what ticket it is.

You keep refusing to remove

[cid:455aa10c-4523-43f1-b49d-34c75da107d7]

This is defamation, plain and simple. It causes real-world commercial harm, and you are now replying days later, which completely undermines your obligations to act "fairly and promptly" when unlawful content is flagged.

Let me be clear:

*

I will continue to reply to every single defamatory review you leave live.

*

I do not care what ticket ID it falls under.

*

Every response becomes evidence — not just of the abuse, but of your deliberate negligence.

You're charging businesses for "priority support" while giving attackers a free platform to commit reputational sabotage. That alone renders your process incompatible with basic legal standards in Australia, the UK, and the EU.

If your system is incapable of identifying clearly defamatory content like this — and you knowingly allow it to remain published — then you are actively republishing libel. And as previously warned, that strips you of intermediary immunity under UK and Australian law. You are now fully on notice. Every single review like this that remains on my profile will be individually documented, responded to, and escalated until I receive confirmation of permanent removal.

[cid:9d537de3-a520-4c54-a599-52ccc8610b25]

From: Trustpilot Content Integrity

<contentintegrity@trustpilot.com><mailto:contentintegrity@trustpilot.com>>

Sent: Thursday, August 7, 2025 5:58 PM

To: Anthony Brodie <legionkillfeed@outlook.com><mailto:legionkillfeed@outlook.com>>

Subject: Decision on the review you've flagged - Ticket

#36755418 <<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>> - Ticket #36755418 <<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>>

[https://d1pggke3goo8l6.cloudfront.net/10x7HHXvSWyealMGYmoQ_tp-logo-rgb.png]

Halla (Trustpilot Content Integrity)

7 Aug 2025, 08:58 BST

Hello,

Thank you for reaching us.

Please note that we assist case by case, carefully reviewing each situation to ensure accuracy and fairness.

Regarding the review you're replaying in the ticket related to, please note that it is already offline.

If you have any concerns about any other review, please provide more context so we can better assist you.

Best regards,

Halla,

Content Integrity Team

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[<https://emailsignature.trustpilot.com/newsletter/en-GB/1/46d6a890000064000500e0c3/stars%402x.png>]

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[https://emailsignature.trustpilot.com/signature/en-US/2/46d6a890000064000500e0c3/text_zendesk.png]

Trustpilot trades on the London Stock Exchange under the ticker TRST

Anthony Brodie

3 Aug 2025, 23:20 BST

Can you actually read my last 10 emails? Or am I taking your to court?

Trustpilot System (Trustpilot Content Integrity)

3 Aug 2025, 22:04 BST

Hi Anthony Brodie,

Thanks for the inquiry about the review by Danny Hayes, which you flagged for containing defamatory content.

The decision

We reached out to the reviewer to ask them to consider editing or deleting the content you highlighted as defamatory. Since the reviewer hasn't updated their review to edit or delete this content, we've removed the review from your profile page.

If you have any questions, please let us know by replying to this email.

Thanks,

Content Integrity Team

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[<https://emailsignature.trustpilot.com/newsletter/en-GB/1/46d6a890000064000500e0c3/stars%402x.png>]

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our Decision <[\[ticket form id=20760979389597&tf_4485399523985=decision_dispute_process_form — user role —\]\(https://trustpilot-help.zendesk.com/hc/requests/new?ticket_form_id=20760979389597&tf_4485399523985=decision_dispute_process_form_-_user_role_-_business&tf_4485409281297=36755418&tf_20921283130013=36755418&tf_28223032=&tf_28203981=https://www.trustpilot.com/users/connect?redirect=/reviews/688b94bee4c305e4065e432c/edit&token=eyJhbGciOiJIUzI1NiIsInR5cCI6IkpXVCIsImtpZCI6InYyIn0.eyJ0eXBlljoiQ29uc3VtZXliLCJwYXlsb2Fkljpw7ImNvbN1bWVYsWQI0i2ODhiOTQ5ZjY1MTI1ZThlMDMzMml4NzUiLCJs...>>\)](https://trustpilot-help.zendesk.com/hc/requests/new?ticket_form_id=20760979389597&tf_4485399523985=decision_dispute_process_form_-_user_role_-_business&tf_4485409281297=36755418&tf_20921283130013=36755418&tf_28223032=&tf_28203981=https://www.trustpilot.com/users/connect?redirect=/reviews/688b94bee4c305e4065e432c/edit&token=eyJhbGciOiJIUzI1NiIsInR5cCI6IkpXVCIsImtpZCI6InYyIn0.eyJ0eXBlljoiQ29uc3VtZXliLCJwYXlsb2Fkljpw7ImNvbN1bWVYsWQI0i2ODhiOTQ5ZjY1MTI1ZThlMDMzMml4NzUiLCJs...>></p></div><div data-bbox=)

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Trustpilot A/S

Pilestraede 58, 5th floor, 1112 Copenhagen K, Denmark

Company no. 30276582

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HowDareYou.pdf

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Complaint_to_Danish_Consumer_Authority_Detailed.pdf

Report an issue affecting your business · ACCC_redacted.pdf

Coordinated Harrassment.pdf

Submitted-Brett-Jones.pdf

Formal Criminal Complaint to Canadian Authorities Brett Jone.pdf

Formal Complaint to the eSafety Commissioner – Coordinated International Harassment and Defamation C.pdf

Formal Complaint to Thames Valley Police.pdf

Trustpilot_Complaint_04Aug2025.pdf

Meta_Complaint_04Aug2025.pdf

The Drama.pdf

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Report an issue affecting your business ·

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Coordinated

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Formal Complaint to the eSafety Commissioner – Coordinated International Harassment and Defamation

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Halla (Trustpilot Content Integrity)

7 Aug 2025, 08:58 BST

Hello,

Thank you for reaching us.

Please note that we assist case by case, carefully reviewing each situation to ensure accuracy and fairness.

Regarding the review you're replaying in the ticket related to, please note that it is already offline.

If you have any concerns about any other review, please provide more context so we can better assist you.

Best regards,

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Content Integrity Team

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Trustpilot trades on the London Stock Exchange under the ticker TRST

Anthony Brodie

3 Aug 2025, 23:20 BST

Can you actually read my last 10 emails? Or am I taking your to court?

Trustpilot System (Trustpilot Content Integrity)

3 Aug 2025, 22:04 BST

Hi Anthony Brodie,

Thanks for the inquiry about the review by Danny Hayes, which you flagged for containing defamatory content.

The decision

We reached out to the reviewer to ask them to consider editing or deleting the content you highlighted as defamatory. Since the reviewer hasn't updated their review to edit or delete this content, we've removed the review from your profile page.

If you have any questions, please let us know by replying to this email.

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Pilestraede 58, 5th floor, 1112 Copenhagen K, Denmark

Company no. 30276582

[LV0JL7-XXE63]

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Thank you for sharing your experience with us and for your understanding.

Warm regards,

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Content Integrity Team

★ Trustpilot



We are rated **4.3** out of **5**

Trustpilot trades on the London Stock Exchange under the ticker **TRST**

Anthony Brodie

7 Aug 2025, 10:40 BST

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Attachment(s)

[redacted.txt](#)

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7 Aug 2025, 09:25 BST

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Every response becomes evidence — not just of the abuse, but of your deliberate negligence.

You’re charging businesses for “priority support” while giving attackers a free platform to commit reputational sabotage. That alone renders your process incompatible with basic legal standards in Australia, the UK, and the EU.

If your system is incapable of identifying clearly defamatory content like this — and you knowingly allow it to remain published — then you are actively republishing libel. And as previously warned, that strips you of intermediary immunity under UK and Australian law. You are now fully on notice. Every single review like this that remains on my profile will be individually documented, responded to, and escalated until I receive confirmation of permanent removal.

[cid:9d537de3-a520-4c54-a599-52ccc8610b25]

From: Trustpilot Content Integrity <contentintegrity@trustpilot.com>

Sent: Thursday, August 7, 2025 5:58 PM

To: Anthony Brodie <legionkillfeed@outlook.com>

Subject: Decision on the review you’ve flagged - Ticket [#36755418](#) - Ticket [#36755418](#)

[https://d1pggke3goo8l6.cloudfront.net/10x7HHXvSWyealMGYmoQ_tp-logo-rgb.png]

Halla (Trustpilot Content Integrity)

7 Aug 2025, 08:58 BST

Hello,

Thank you for reaching us.

Please note that we assist case by case, carefully reviewing each situation to ensure accuracy and fairness.

Regarding the review you're replying in the ticket related to, please note that it is already offline.

If you have any concerns about any other review, please provide more context so we can better assist you.

Best regards,

Halla,

Content Integrity Team

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[\[https://emailsignature.trustpilot.com/newsletter/en-GB/1/46d6a890000064000500e0c3/stars%402x.png\]](https://emailsignature.trustpilot.com/newsletter/en-GB/1/46d6a890000064000500e0c3/stars%402x.png)

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Anthony Brodie

3 Aug 2025, 23:20 BST

Can you actually read my last 10 emails? Or am I taking your to court?

Trustpilot System (Trustpilot Content Integrity)

3 Aug 2025, 22:04 BST

Hi Anthony Brodie,

Thanks for the inquiry about the review by Danny Hayes, which you flagged for containing defamatory content.

The decision

We reached out to the reviewer to ask them to consider editing or deleting the content you highlighted as defamatory. Since the reviewer hasn't updated their review to edit or delete this content, we've removed the review from your profile page.

If you have any questions, please let us know by replying to this email.

Thanks,

Content Integrity Team

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Trustpilot A/S
Pilestraede 58, 5th floor, 1112 Copenhagen K, Denmark
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7 Aug 2025, 08:58 BST

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Halla,

Content Integrity Team

★ Trustpilot



We are rated **4.3** out of **5**

Trustpilot trades on the London Stock Exchange under the ticker **TRST**

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Thanks,

Content Integrity Team



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Pilestraede 58, 5th floor, 1112 Copenhagen K, Denmark
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