

From: Soul Legion <Brodiess@REDACTED.email>
To: Trustpilot Content Integrity <contentintegrity@trustpilot.com>, "legal@trustpilot.com" <legal@trustpilot.com>
Subject: Re: Decision on the review you've flagged - Ticket #36755418 - Ticket #36755418
Date: Mon, 18 Aug 2025 05:51:23 +1000

Subject: FINAL NOTICE - ABN non-disclosure, written admission of no ABN, ongoing publication after notice, and Calderbank offer

Marking: Without prejudice save as to costs

Time now (Sydney): 05:14 AEST, Mon 18 Aug 2025

First on notice: 02 Aug 2025 18:25 AEST acknowledged by your Accounting queue

1) Your written admission of no ABN

On Sat 16 Aug 2025 03:04 AEST your team stated:

“Trustpilot does not currently operate under an Australian Business Number (ABN). Our services are provided by our Danish parent company, Trustpilot A/S.”

This is your formal position on record.

2) ABN disclosure request ignored

- 06 Aug 2025 10:28 AEST: Formal request under **ABN Act 1999 (Cth) s 8** for your ABN and your Australian agent for service.
- Request was acknowledged but never fulfilled despite repeated demands.

3) Legal obligations and consequences now engaged

- **PAYG withholding:** Australian payers must withhold **47 percent** from payments to you and remit to the ATO. *Taxation Administration Act 1953 (Cth) Sch 1 s 12-190.*
- **Invalid tax invoices:** Invoices without a supplier ABN are not valid for input tax credit claims. *A New Tax System (Goods and Services Tax) Act 1999 (Cth) s 29-70.*
- **Foreign company registration:** If carrying on business in Australia you must register with ASIC, obtain an ARBN, and appoint a local agent for service. *Corporations Act 2001 (Cth) Pt 5B.2 including s 601CD.* Non-compliance attracts penalties.
- **Misleading conduct:** Representing Australian operations while refusing entity or ABN disclosure is capable of misleading or deceptive conduct. *Australian Consumer Law s 18* and may also engage *s 29.*

4) NSW jurisdiction, platform duties, and clause unenforceability

- **Publisher liability:** After written notice you are a publisher in NSW. Continued publication and republication are pleaded, including aggravated damages.
- **Digital intermediary steps:** NSW 2024 reforms require reasonable access-prevention steps within 7 days of complaint. You were on notice from 06 Aug 2025. Any reinstatement after that defeats reliance on intermediary protections.

- **Jurisdiction clause:** Any clause purporting to force proceedings in England and Wales is unenforceable where publication and harm occur in NSW. Reliance will be placed on **ACL s 23** and **Competition and Consumer Act 2010 (Cth) s 5**.
 - **Filing forum:** Proceedings will be commenced in New South Wales if you do not comply with the deadlines below.
-

5) Moderation contradictions requiring audit and hold

- **“Z Doneskies” (9 Aug):** Flagged “Not based on a genuine experience” with a 3-day documentation window while also treating it as “honest opinion.” Confirm documentation outcome and final status. Remove permanently if none and undertake non-republication.
 - **“Robert McDonovan” (5 Aug):** Recorded as filtered and online for 3 working days. Keep offline absent primary proof. Produce authenticity materials and preserve logs.
 - **“Danny Hayes” (31 Jul):** Blurred then removed when not edited in 3 days. Non-republication only.
 - **“Karl Messer” (5 Nov 2024):** Your letter contains an internal date error that post-dates today. Provide corrected chronology and all reinstatement logs.
 - **“WARZONE” (31 Jul):** You say taken offline on 6 Aug for obscenity. Our record shows visibility during 2–12 Aug while Legal asked teams not to act. Provide all decision logs and timestamps.
-

6) Suppression of genuine positive reviews and transparency breach

- 12 Aug: **“iitzpuzzl3d”** reports review did not appear.
- 15 Aug: **Jim Watkinson** received “didn’t make it online / taken offline” citing automated detection.
- Additional verified customer reported suppression on 15 Aug.

Your **Transparency** page does not disclose counts or reasons for suppressed positive reviews, skewing TrustScore and distributions. This is capable of misleading Australian consumers and businesses.

Provide by 12:00 AEST today:

1. CSV for the last 12 months of all suppressed positive reviews including reviewer ID or hash, submission timestamp, country, text snippet, suppression trigger or rule, human override notes, notification email IDs, and current status.
 2. Written policy basis for each suppression and an explanation for why these counts are not surfaced on the Transparency page.
 3. A commitment to amend the Transparency page to surface suppressed positive review counts and reasons, or a written admission that the published TrustScore and distributions are incomplete.
-

7) Data disclosure and preservation

- **Provide within 48 hours:** names, emails, account creation dates, IPs with timestamps and device identifiers or hashes, full moderation histories for all disputed and suppressed reviews.

- **Legal basis:** processing is necessary for our legitimate interests in investigating fraud, tortious interference, and criminal offences including criminal defamation. *GDPR Art 6(1)(f)*.
 - **Litigation hold:** preserve raw and derived logs, model outputs, ruleset versions, reviewer metadata, IP or device or geo signals, moderation tickets and hand-offs, backend event timestamps, and policy or config changes since 1 Nov 2024.
-

8) Harm particulars

Revenue and churn show serious harm. **August 2025 revenue fell approximately 49.4 percent month over month** concurrent with the 2–12 Aug removal and reinstatement cluster and your contradictory decisions. These figures will be relied upon.

9) Failure timeline

Date	Failure
06 Aug	Ignored ABN and Australian agent request
10–12 Aug	Contradictory content decisions while on legal notice
16 Aug	Admitted no ABN. Still no Australian agent disclosed
18 Aug	As at 05:14 AEST, no ABN and no agent. Publication after notice persists

10) Immediate demands

Deadline: by 05:14 AEST Tue 19 Aug 2025

A) ABN or ARBN and Australian agent

Provide your Australian ABN. If operating as a foreign company, provide your ARBN and full details of your Australian local agent for service. If your position remains that you have neither, confirm that in writing so counterparties can apply **no-ABN withholding at 47 percent** and referrals can proceed to **ASIC, ATO, and ACCC** without delay.

B) Remove publication after notice and preserve evidence

Remove the identified defamatory reviews and confirm a litigation hold over moderation records, internal tickets, decision notes, user IDs, IP data, timestamps, and all related metadata.

C) Named legal case owner

Provide the full name, title, direct email, and direct phone of your responsible Legal contact. Role-based or unsigned replies will be treated as non-compliant.

11) Commonwealth escalation path

If you miss the 24 hour removal deadline, a referral will be lodged through the national **ReportCyber** portal for assessment of Commonwealth offences, including **use of a carriage service to menace, harass or cause offence** under *Criminal Code Act 1995 (Cth) s 474.17*. All materials will be preserved for any lawful demand.

12) Calderbank timetable and incorporated terms

The **Calderbank offer** served remains open on these deadlines:

- **Substantive engagement:** Wed 27 Aug 2025 17:00 AEST

- **Final acceptance:** Wed 03 Sep 2025 17:00 AEST

Non-compliance will be relied on for **indemnity costs** in the Supreme Court of NSW.

Minimum terms required under the offer include:

- **Non-publication commitments:** immediate and permanent removal of all identified defamatory reviews and abusive profiles, with non-republication undertakings covering trivially edited repeats and any automated reinstatement.
- **Profile correction and algorithm audit:** removal of the AI Top Mentions label and any module implying AI use or wrongdoing; independent verification of the Top Mentions mechanism; written correction acknowledging the label was algorithmic and erroneous; undertaking not to reapply absent verifiable facts.
- **Preservation and production:** litigation hold and production of all moderation decision logs and metadata for any reinstatement after removal, including rule versions, triggers, timestamps, and human overrides.
- **Restoration or disclosure of positives:** restore legitimate positive reviews that were held, filtered, or shown as online but not visible, or provide review-specific reasons with an appeal path.
- **Harassment takedown actions:** cease and desist notices to identified third party hosts and communities coordinating attacks, as particularised in the evidence bundle.
- **Payment: AUD 1,007,000** covering general and aggravated damages, special damages from Nov 2024, and costs. **Indemnity costs** will be sought if a judgment not more favourable is obtained.

13) Consequences of inaction

- **No ABN confirmed:** counterparties will be notified that **47 percent no-ABN withholding** applies and referrals will be made to **ASIC, ATO, and ACCC**.
- **Unanswered demands:** treated as refusal and relied on in pleadings. **Urgent interlocutory relief** will be sought.
- **Publication after notice:** ongoing publication and reinstatement after notice remain pleaded and will be relied on for **aggravated damages** and **costs consequences**.

No rights waived.

Anthony Brodie

Legion Killfeed

ABN 28 387 377 607

Attachments

1. CALDERBANK OFFER - SENT.pdf
-

From: Trustpilot Content Integrity <contentintegrity@trustpilot.com>

Sent: Saturday, August 16, 2025 3:04 AM

To: Anthony Brodie <Brodies@REDACTED.email>

Subject: Decision on the review you've flagged - Ticket #36755418 - Ticket #36755418



Asmaa A (Trustpilot Content Integrity)

15 Aug 2025, 18:04 BST

Dear Anthony,

Thank you for your message. Please be assured that we are not ignoring your concerns — we are here to help and are committed to addressing your inquiries appropriately and professionally.

Below is the information you requested:

1- Trustpilot's Proper Address for Service:

Trustpilot A/S,
Pilestraede 58, 5th floor,
1112 Copenhagen K,
Denmark
CVR no.: 30276582

For all addresses of our offices, kindly check this link <https://www.trustpilot.com/contact>.

2. Trustpilot's Australian Business Number (ABN)

Trustpilot does **not currently operate under an Australian Business Number (ABN)**. Our services are provided by our Danish parent company, **Trustpilot A/S**.

3. Data Controller Contact

For any data protection matters under applicable privacy laws, including the GDPR or equivalent frameworks, our designated contact is our **Data Protection Officer (DPO)**: Email: privacy@trustpilot.com.

If you have any privacy-related inquiry, please inform us so we can direct you to the concerned team.

4. Commitment to Transparency

We understand the frustration you've experienced in seeking support and we regret any delay in reaching a resolution.

We take legal and platform-related matters seriously and aim to provide accurate information in line with applicable regulations and our internal policies.

If you have any further questions, we will respond accordingly and in full cooperation.

Kind regards,

Asmaa A,

Content Integrity Team



We are rated **4.4** out of **5**

Trustpilot trades on the London Stock Exchange under the ticker **TRST**

Anthony Brodie

10 Aug 2025, 19:29 BST

Samar M, I'd like a response, specifically,

*

What is the proper address for trust pilot's services?

*

What is Trust Pilot's Australian Business Number

*

Who is the data controller contact?

*

How many 0's are you gonna write on that cheque?

And Samar M, I would like to remind you, you said this:

[cid:7c640dfd-9c1d-40da-aefa-1ef7b3406830]

So now ignoring me when I request information that by law, Trust pilot has to provide, after the 2 weeks of emailing I've had to go through just to reach a human who doesn't just copy and paste replies,

So where is the personal priority support?

From: Soul Legion <Brodiess@REDACTED.email>

Sent: Monday, August 11, 2025 12:31 AM

To: Trustpilot Content Integrity <contentintegrity@trustpilot.com>

Subject: Re: Decision on the review you've flagged - Ticket [#36755418](#) - Ticket [#36755418](#)

You have now removed the defamatory review, but removal does not cure the loss already caused. You were repeatedly put on notice and continued to publish. Liability is preserved. I will now file proceedings without further notice for defamation under the Defamation Act 2005 (NSW) with aggravated damages, and for breaches of the Australian Consumer Law including misleading or deceptive conduct and unfair contract terms.

Preserve all documents immediately, including all logs, audit trails, moderation notes, internal messages, reviewer metadata, access records, and correspondence. Confirm your proper address for service, Trust Pilot's Australian Business Number and your data controller contact today, 11 August 2025. Any further interference, republication, or deletion of evidence will be relied on in support of injunctive relief and costs on an indemnity basis.

Govern yourselves accordingly.

From: Trustpilot Content Integrity <contentintegrity@trustpilot.com>

Sent: Monday, August 11, 2025 12:22 AM

To: Anthony Brodie <Brodies@REDACTED.email>

Subject: Decision on the review you've flagged - Ticket [#36755418](#) - Ticket [#36755418](#)

[https://d1pggke3goo8l6.cloudfront.net/10x7HHXvSWyealMGYmoQ_tp-logo-rgb.png]

Samar M (Trustpilot Content Integrity)

10 Aug 2025, 15:22 BST

Hi Anthony,

We understand your frustration and the impact this situation has had on your business.

However, as a platform, we do not offer compensation in such cases. Our role is to investigate reported content in line with our policies and applicable laws, and to take action when violations are confirmed — which we've done in this instance by archiving the review. And as mentioned before, please note that when a review is flagged for defamation, the review is hidden during the entire investigation process.

In this case, the review by Robert McDonovan was archived based on the information you shared about why the review is not based on a genuine experience.

We genuinely appreciate your persistence when flagging a review, you need to choose the most suitable flagging reason, to review your case and to ensure all concerns are properly addressed.

Warm Regards,

Samar M,

Content Integrity Team

[<https://emailsignature.trustpilot.com/logo.png>]

[<https://emailsignature.trustpilot.com/newsletter/en-GB/1/46d6a890000064000500e0c3/stars%402x.png>]

<<https://www.trustpilot.com/review/trustpilot.com>>

[<https://emailsignature.trustpilot.com/signature/en-US/2/46d6a890000064000500e0c3/textZendesk.png>]

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Anthony Brodie

10 Aug 2025, 15:14 BST

Now lets talk compensation, you by your own admission agreed it was defamation, I provided proof your system rejected that. Causing 5 days of slanderous lies your platform published.

From: Trustpilot Content Integrity <contentintegrity@trustpilot.com<mailto:contentintegrity@trustpilot.com>>

Sent: Monday, August 11, 2025 12:11 AM

To: Anthony Brodie <Brodiess@REDACTED.email<mailto:Brodiess@REDACTED.email>>

Subject: Decision on the review you've flagged - Ticket

[#36755418](https://trustpilotcompliance.zendesk.com/hc/requests/36755418)<<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>> - Ticket

[#36755418](https://trustpilotcompliance.zendesk.com/hc/requests/36755418)<<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>>

[https://d1pggke3goo8l6.cloudfront.net/10x7HHXvSWyealMGYmoQ_tp-logo-rgb.png]

Samar M (Trustpilot Content Integrity)

10 Aug 2025, 15:11 BST

Hi

Thanks for your reply. We understand your frustration, and we acknowledge that the process hasn't felt smooth on your end.

To clarify — the review by Robert McDonovan <<https://www.trustpilot.com/reviews/6891f28ff1af81b4b169cffd>> in question has now been archived. As mentioned before, based on the information you shared about why the review is not based on a genuine experience, we've now taken the review offline, and it's no longer visible on your profile page.

We've let the reviewer know about this decision. Keep in mind that if they dispute it and provide information about their experience<[https://support.trustpilot.com/hc/en-us/articles/201839083-Which-documents-help-us-verify-your-review->](https://support.trustpilot.com/hc/en-us/articles/201839083-Which-documents-help-us-verify-your-review-), the review may be reinstated.

[cid:6898a8a3c23c7_7f1590504398@classic-active-job-outbound-mail-worker-6c9c4f8d8-nvm2b.mail<mailto:6898a8a3c23c7_7f1590504398@classic-active-job-outbound-mail-worker-6c9c4f8d8-nvm2b.mail>]

And we appreciate your persistence in bringing it back to our attention. While we aim to assess every report accurately from the start, sometimes additional context or follow-up is needed to trigger a deeper review.

We're continuously working to improve how these cases are handled, especially when multiple flags are involved. I've taken ownership of this case to ensure your concerns are addressed thoroughly and without further delay.

Thanks again for your patience and cooperation,

Samar M,

Content Integrity Team

[<https://emailsignature.trustpilot.com/logo.png>]

[<https://emailsignature.trustpilot.com/newsletter/en-GB/1/46d6a890000064000500e0c3/stars%402x.png>]

<<https://www.trustpilot.com/review/trustpilot.com>>

[https://emailsignature.trustpilot.com/signature/en-US/2/46d6a890000064000500e0c3/text_zendesk.png]

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Anthony Brodie

10 Aug 2025, 15:05 BST

Let me get this straight, it's not defamatory, but it is, it's taken down, but it's not? It couldn't be seen, but it could?

Attached are two videos that show you are lying to me now and you outright stated just then that it should have been removed for defamatory, so which lie are you gonna use?

[cid:53dd6f80-b16b-4f33-8485-f8e3057ef5bb]

From: Soul Legion <Brodiess@REDACTED.email<mailto:Brodiess@REDACTED.email>>>
<mailto:legionkillfeed@outlook.com<mailto:Brodiess@REDACTED.email>>>
Sent: Sunday, August 10, 2025 11:53 PM
To: Trustpilot Content Integrity <contentintegrity@trustpilot.com<mailto:contentintegrity@trustpilot.com>>>
<mailto:contentintegrity@trustpilot.com<mailto:contentintegrity@trustpilot.com>>>
Subject: Re: Decision on the review you've flagged - Ticket
[#36755418<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>](https://trustpilotcompliance.zendesk.com/hc/requests/36755418)
[<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>](https://trustpilotcompliance.zendesk.com/hc/requests/36755418) - Ticket
[#36755418<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>](https://trustpilotcompliance.zendesk.com/hc/requests/36755418)
[<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>](https://trustpilotcompliance.zendesk.com/hc/requests/36755418)

You mean the review you rejected? That I then had to flag under everything else to get a response from a human?

[cid:331efb6d-0d28-44ee-8905-10362f953887]

From: Trustpilot Content Integrity <contentintegrity@trustpilot.com<mailto:contentintegrity@trustpilot.com>>>
<mailto:contentintegrity@trustpilot.com<mailto:contentintegrity@trustpilot.com>>>
Sent: Sunday, August 10, 2025 11:51 PM
To: Anthony Brodie <Brodiess@REDACTED.email<mailto:Brodiess@REDACTED.email>>>
<mailto:legionkillfeed@outlook.com<mailto:Brodiess@REDACTED.email>>>
Subject: Decision on the review you've flagged - Ticket
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Samar M (Trustpilot Content Integrity)

10 Aug 2025, 14:51 BST

Hi Anthony,

I'm Samar and I've now personally taken over this case to ensure it's escalated and handled with priority.

We fully understand your concerns and we're here to assist you. Apologies for any delayed response — we know how important this is and appreciate your patience.

Regarding the review by Robert McDonovan — Based on the information you shared about why the review is not based on a genuine experience, we've now taken the review offline, and it's no longer visible on your profile page.

We've let the reviewer know about this decision. Keep in mind that if they dispute it and provide information about their experience<<https://support.trustpilot.com/hc/en-us/articles/201839083-Which-documents-help-us-verify-your-review->>, the review may be reinstated.

Please note that we have dedicated teams handling specific case types, and it's not always feasible to manually check every email across different threads. The most effective way to help us resolve your issue quickly is to reply within the relevant case thread, so all information stays connected.

When a review is flagged for defamation, it is automatically hidden during the investigation as part of our standard moderation process. This is done to prevent further reputational harm while the claim is assessed.

And if the review is flagged for other reasons, in some cases-such as "Being about a different business" flagging reason, we are required to contact the reviewer to confirm whether the review was mistakenly posted to the wrong profile. If the reviewer does not respond within 3 days, the review is automatically removed from the public profile to avoid confusion or harm to unrelated businesses.

Each flagging reason also follows its own investigation path, so separating them ensures accuracy and avoids delays. Let's keep things coordinated so we can reach the best outcome as efficiently as possible.

Thank you for your cooperation,

Samar M,
Content Integrity Team

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[\[https://emailsignature.trustpilot.com/newsletter/en-GB/1/46d6a890000064000500e0c3/stars%402x.png\]](https://emailsignature.trustpilot.com/newsletter/en-GB/1/46d6a890000064000500e0c3/stars%402x.png)

<<https://www.trustpilot.com/review/trustpilot.com>>

[\[https://emailsignature.trustpilot.com/signature/en-US/2/46d6a890000064000500e0c3/text_zendesk.png\]](https://emailsignature.trustpilot.com/signature/en-US/2/46d6a890000064000500e0c3/text_zendesk.png)

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Anthony Brodie

8 Aug 2025, 00:21 BST

It has been over 5 hours since your last correspondence.

You are already in possession of my 4 Aug 2025 formal legal demand and evidence bundles provided to the ACCC, UK CMA, Danish Consumer Ombudsman, Thames Valley Police (Ref 43250388789) and others. This review by "Robert McDonovan" is part of the same coordinated competitor-led harassment campaign already evidenced in those filings. Its statements are categorically false, made by a non-customer, and are inherently defamatory. You are now well beyond the point where delay is excusable — every day you knowingly keep this review live is a new act of publication, stripping Trustpilot of any intermediary immunity and making you and your staff personally liable under UK Defamation Act 2013 and Australian Defamation Act 2005.

Remove it immediately or it will be included as a fresh count in my pending defamation proceedings.

From: Soul Legion <[Brodies@REDACTED.email](mailto:legionkillfeed@outlook.com)<mailto:[Brodies@REDACTED.email](mailto:legionkillfeed@outlook.com)>>>

<mailto:legionkillfeed@outlook.com<mailto:[Brodies@REDACTED.email](mailto:legionkillfeed@outlook.com)>>>

<mailto:[Brodies@REDACTED.email](mailto:legionkillfeed@outlook.com)<mailto:[Brodies@REDACTED.email](mailto:legionkillfeed@outlook.com)>>>

<mailto:legionkillfeed@outlook.com<mailto:[Brodies@REDACTED.email](mailto:legionkillfeed@outlook.com)>>>>>>

Sent: Friday, August 8, 2025 2:02 AM

To: Trustpilot Content Integrity <contentintegrity@trustpilot.com<mailto:contentintegrity@trustpilot.com>>

<mailto:contentintegrity@trustpilot.com<mailto:contentintegrity@trustpilot.com>>

<mailto:contentintegrity@trustpilot.com<mailto:contentintegrity@trustpilot.com>

<mailto:contentintegrity@trustpilot.com<mailto:contentintegrity@trustpilot.com>>>>

Subject: Re: Decision on the review you've flagged - Ticket

[#36755418](#)<<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>>

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<<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>> - Ticket

[#36755418](#)<<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>>

<<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>>

<<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>>

How long does it take you to read? Because this should be gone by now and your failure to remove it further demonstrates how trust pilot knowingly breaks the law. [cid:0f83e4da-c11e-406e-9910-8a4d58045e7e]

From: Trustpilot Content Integrity <contentintegrity@trustpilot.com<mailto:contentintegrity@trustpilot.com>

<mailto:contentintegrity@trustpilot.com<mailto:contentintegrity@trustpilot.com>>

<mailto:contentintegrity@trustpilot.com<mailto:contentintegrity@trustpilot.com>

<mailto:contentintegrity@trustpilot.com<mailto:contentintegrity@trustpilot.com>>>>

Sent: Friday, August 8, 2025 12:45 AM

To: Anthony Brodie <Brodie@REDACTED.email<mailto:Brodie@REDACTED.email>

<mailto:legionkillfeed@outlook.com<mailto:Brodie@REDACTED.email>>

<mailto:Brodie@REDACTED.email<mailto:Brodie@REDACTED.email>

<mailto:legionkillfeed@outlook.com<mailto:Brodie@REDACTED.email>>>>

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Halla (Trustpilot Content Integrity)

7 Aug 2025, 15:45 BST

Hello,

Thank you for contacting us.

First of all, please note that I'm here to assist and support you every step of the way. and it's very important that our conversation remains constructive and professional.

We sincerely apologize for any delays or inconvenience you may have experienced. Thank you for your understanding and patience.

Please rest assured that your case is now in the hands of our Concerned team. They are actively reviewing the situation and will reach out to you as soon as possible with updates and further assistance.

Warm regards,

Halla,

Content Integrity Team

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[\[https://emailsignature.trustpilot.com/newsletter/en-GB/1/46d6a890000064000500e0c3/stars%402x.png\]](https://emailsignature.trustpilot.com/newsletter/en-GB/1/46d6a890000064000500e0c3/stars%402x.png)

[<https://www.trustpilot.com/review/trustpilot.com>](https://www.trustpilot.com/review/trustpilot.com)

[\[https://emailsignature.trustpilot.com/signature/en-US/2/46d6a890000064000500e0c3/text_Zendesk.png\]](https://emailsignature.trustpilot.com/signature/en-US/2/46d6a890000064000500e0c3/textZendesk.png)

Trustpilot trades on the London Stock Exchange under the ticker TRST

Anthony Brodie

7 Aug 2025, 15:19 BST

⚠️ Snowflake Warning: If you're easily offended by swearing, emotion, or being held accountable for your incompetence — stop reading. This one isn't for you.

Halla,

Drop the attitude, dickhead. Your reply came FOUR days after I raised the issue, and instead of a meaningful response, I get a patronising, pre-written pile of shit acting like this is just business as usual and I should be thankful anything was done at all.

Let's spell it out so even your "content integrity team" can follow it:

You allowed fake reviews to publish. You delayed removal. You failed to read what was actually sent. And now you're replying with smug copy-paste bullshit as if I'm in the wrong for chasing it.

This isn't about the reviews that were already taken down — those were flagged days ago. The problem is you don't even know what's still active and what isn't, you're responding to old tickets as if they're new, and you've ignored context, evidence, user links, and the coordinated nature of the attacks entirely.

You let known bad actors post reviews under aliases. You've got open evidence of abuse — timestamps, screenshots, fake names, cross-platform harassment — and you've done fuck-all. Meanwhile, my business, Legion Killfeed, is being dragged through the mud because your platform enabled it, then acted like my reaction was the real problem.

*

I have already filed a formal complaints with the ACCC, UK CMA, and the Danish Consumer Ombudsman.

*

I am looking into civil legal proceedings for defamation and platform negligence.

*

You, every staff member who replied and Trustpilot will be named, because this isn't just company-level failure, it's personal negligence.

And yes, I know, respect — you're gonna bitch that I fucking swore. Suck it up, princess. You're lucky a few words said out of anger are all you got after your incompetent platform violated my rights, slandered my business, then acted like me getting angry about it was my fault.

And you clowns are the ones who can't even tell what tickets are open and which are closed, clearly — because you keep replying to the copious attempts made SEVERAL DAYS AGO as if I just sent them.

Anthony Brodie
Owner – Legion Killfeed
<https://killfeed.co>

From: Trustpilot Content Integrity <contentintegrity@trustpilot.com<mailto:contentintegrity@trustpilot.com>>
<mailto:contentintegrity@trustpilot.com<mailto:contentintegrity@trustpilot.com>>
<mailto:contentintegrity@trustpilot.com<mailto:contentintegrity@trustpilot.com>>
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<mailto:contentintegrity@trustpilot.com<mailto:contentintegrity@trustpilot.com>>>>>

Sent: Friday, August 8, 2025 12:05 AM

To: Anthony Brodie <Brodie@REDACTED.email<mailto:Brodie@REDACTED.email>>
<mailto:legionkillfeed@outlook.com<mailto:Brodie@REDACTED.email>>
<mailto:Brodie@REDACTED.email<mailto:Brodie@REDACTED.email>
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Subject: Decision on the review you've flagged - Ticket

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Halla (Trustpilot Content Integrity)

7 Aug 2025, 15:05 BST

Hello,

Thank you for reaching us.

First of all, please rest assured that we take this matter very seriously. we want to inform you that the three already flagged reviews have already been reviewed and taken offline from your platform:

688d14d8f18ef096196c8c63 — already taken offline

688be04caeacae9cc58c81cb — also taken offline

688b94bee4c305e4065e432c — also taken offline

Second point, regarding the review submitted under the name "Robert McDonovan", we have reopened the report and launched a fresh investigation. We are committed to keeping you updated and will inform you promptly about any further actions we take.

Third point, you mentioned that some individuals have been attacks you on social media, which is deeply concerning. To address this properly, we will escalate the issue to our concerned team. They will reach out to you as soon as possible to ensure you receive the full support you deserve.

Thank you for sharing your experience with us and for your understanding.

Warm regards,

Halla,

Content Integrity Team

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Trustpilot trades on the London Stock Exchange under the ticker TRST

Anthony Brodie

7 Aug 2025, 10:40 BST

Hello,

Thank you for your copy-and-paste response.

Please note that my business is being actively defamed, and your team should be thoroughly reviewing every email before replying — if basic logical reasoning is applied.

Regarding the review I'm referring to — not the one linked to this ticket — please take it offline immediately.

If your process requires you to copy and paste responses until you eventually reach the correct email, please ensure you actually read the context and respond accordingly.

Hoping you burn in hell for ruining my reputation,

Anthony Brodie

Aggrieved Consumer forced to use your illegally operating platform.

[cid:bbb57e4e-c945-478e-81b3-16ce8821cd64]

Attachment(s)

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Anthony Brodie

7 Aug 2025, 09:25 BST

There is nothing fair about any of what's continued to happen.

You let a coordinated group post fake reviews, encourage others to do the same, and even allowed one with the username "Cunt" to accuse my business of "robbing clients" — all while ignoring direct evidence, police reports, and multiple formal complaints. Your moderation team let these sit live for days, causing measurable damage to my reputation and income. That's not fairness. That's negligence.

Your system failed at every step — allowing lies to be published, letting them stay up far too long, and now responding in fragments, days apart, after the harm has been done. You're only reviewing individual reports when the issue has always been organised abuse across multiple reviews, accounts, and platforms — something you were told about in the very first complaint.

So no — don't act like this was handled fairly. It wasn't. You've been drip-feeding generic responses after ignoring nearly 20 emails. Now go read them properly — all of them — then come back with a full, accountable answer. Or don't, and I'll see you in court.

Anthony Brodie

Owner – Legion Killfeed

I will continue to reply to them all until all are removed from my profile, I don't give a damn what ticket it is.

You keep refusing to remove

[cid:455aa10c-4523-43f1-b49d-34c75da107d7]

This is defamation, plain and simple. It causes real-world commercial harm, and you are now replying days later, which completely undermines your obligations to act "fairly and promptly" when unlawful content is flagged.

Let me be clear:

*

I will continue to reply to every single defamatory review you leave live.

*

I do not care what ticket ID it falls under.

*

Every response becomes evidence — not just of the abuse, but of your deliberate negligence.

You're charging businesses for "priority support" while giving attackers a free platform to commit reputational sabotage.

That alone renders your process incompatible with basic legal standards in Australia, the UK, and the EU.

If your system is incapable of identifying clearly defamatory content like this — and you knowingly allow it to remain published — then you are actively republishing libel. And as previously warned, that strips you of intermediary immunity under UK and Australian law.

You are now fully on notice. Every single review like this that remains on my profile will be individually documented, responded to, and escalated until I receive confirmation of permanent removal.

[cid:9d537de3-a520-4c54-a599-52ccc8610b25]

From: Trustpilot Content Integrity <contentintegrity@trustpilot.com><mailto:contentintegrity@trustpilot.com>

<mailto:contentintegrity@trustpilot.com><mailto:contentintegrity@trustpilot.com>>

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<mailto:contentintegrity@trustpilot.com<mailto:contentintegrity@trustpilot.com>>>>>>

Sent: Thursday, August 7, 2025 5:58 PM

To: Anthony Brodie <Brodies@REDACTED.email<mailto:Brodies@REDACTED.email>
<mailto:legionkillfeed@outlook.com<mailto:Brodies@REDACTED.email>>
<mailto:Brodies@REDACTED.email<mailto:Brodies@REDACTED.email>
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Subject: Decision on the review you've flagged - Ticket

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Halla (Trustpilot Content Integrity)

7 Aug 2025, 08:58 BST

Hello,

Thank you for reaching us.

Please note that we assist case by case, carefully reviewing each situation to ensure accuracy and fairness.

Regarding the review you're replaying in the ticket related to, please note that it is already offline.

If you have any concerns about any other review, please provide more context so we can better assist you.

Best regards,

Halla,

Content Integrity Team

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Trustpilot trades on the London Stock Exchange under the ticker TRST

Anthony Brodie

3 Aug 2025, 23:20 BST

Can you actually read my last 10 emails? Or am I taking your to court?

Trustpilot System (Trustpilot Content Integrity)

3 Aug 2025, 22:04 BST

Hi Anthony Brodie,

Thanks for the inquiry about the review by Danny Hayes, which you flagged for containing defamatory content.

The decision

We reached out to the reviewer to ask them to consider editing or deleting the content you highlighted as defamatory.

Since the reviewer hasn't updated their review to edit or delete this content, we've removed the review from your profile page.

If you have any questions, please let us know by replying to this email.

Thanks,

Content Integrity Team

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[help.zendesk.com/hc/requests/new?](https://trustpilot-help.zendesk.com/hc/requests/new?)

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Trustpilot A/S

Pilestraede 58, 5th floor, 1112 Copenhagen K, Denmark

Company no. 30276582

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Coordinated Harrassment.pdf

Submitted-Brett-Jones.pdf

Formal Criminal Complaint to Canadian Authorities Brett Jone.pdf

Formal Complaint to the eSafety Commissioner – Coordinated International Harassment and Defamation C.pdf

Formal Complaint to Thames Valley Police.pdf

Trustpilot_Complaint_04Aug2025.pdf

Meta_Complaint_04Aug2025.pdf

The Drama.pdf

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Formal Complaint to the eSafety Commissioner – Coordinated International Harassment and Defamation

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Formal Complaint to Thames Valley

Police.pdf<<https://trustpilotcompliance.zendesk.com/attachments/token/i2xjnBrH7J9rlupZPCjSniA6b/?name=Formal+Complaint+to+Thames+Valley+Police.pdf>>

Formal Criminal Complaint to Canadian Authorities Brett

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7 Aug 2025, 08:58 BST

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Anthony Brodie

3 Aug 2025, 23:20 BST

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3 Aug 2025, 22:04 BST

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Content Integrity Team

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Trustpilot A/S

Pilestraede 58, 5th floor, 1112 Copenhagen K, Denmark

Company no. 30276582

[LV0JL7-XXE63]

Halla (Trustpilot Content Integrity)

7 Aug 2025, 15:05 BST

Hello,

Thank you for reaching us.

First of all, please rest assured that we take this matter very seriously. We want to inform you that the three already flagged reviews have already been reviewed and taken offline from your platform:

688d14d8f18ef096196c8c63 — already taken offline

688be04caeacae9cc58c81cb — also taken offline

688b94bee4c305e4065e432c — also taken offline

Second point, regarding the review submitted under the name "Robert McDonovan", we have reopened the report and launched a fresh investigation. We are committed to keeping you updated and will inform you promptly about any further actions we take.

Third point, you mentioned that some individuals have been attacked on social media, which is deeply concerning. To address this properly, we will escalate the issue to our concerned team. They will reach out to you as soon as possible to ensure you receive the full support you deserve.

Thank you for sharing your experience with us and for your understanding.

Warm regards,

Halla,

Content Integrity Team

[\[https://emailsignature.trustpilot.com/logo.png\]](https://emailsignature.trustpilot.com/logo.png)

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[<https://www.trustpilot.com/review/trustpilot.com>](https://www.trustpilot.com/review/trustpilot.com)

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Trustpilot trades on the London Stock Exchange under the ticker TRST

Anthony Brodie

7 Aug 2025, 10:40 BST

Hello,

Thank you for your copy-and-paste response.

Please note that my business is being actively defamed, and your team should be thoroughly reviewing every email before replying — if basic logical reasoning is applied.

Regarding the review I'm referring to — not the one linked to this ticket — please take it offline immediately.

If your process requires you to copy and paste responses until you eventually reach the correct email, please ensure you actually read the context and respond accordingly.

Hoping you burn in hell for ruining my reputation,

Anthony Brodie

Aggrieved Consumer forced to use your illegally operating platform.

[cid:bbb57e4e-c945-478e-81b3-16ce8821cd64]

Attachment(s)

redacted.txt<<https://trustpilotcompliance.zendesk.com/attachments/token/bNf5DSP50QaQJsyuxqVNV1yGI/?name=redacted.txt>>

Anthony Brodie

7 Aug 2025, 09:25 BST

There is nothing fair about any of what's continued to happen.

You let a coordinated group post fake reviews, encourage others to do the same, and even allowed one with the username "Cunt" to accuse my business of "robbing clients" — all while ignoring direct evidence, police reports, and multiple formal complaints. Your moderation team let these sit live for days, causing measurable damage to my reputation and income. That's not fairness. That's negligence.

Your system failed at every step — allowing lies to be published, letting them stay up far too long, and now responding in fragments, days apart, after the harm has been done. You're only reviewing individual reports when the issue has always been organised abuse across multiple reviews, accounts, and platforms — something you were told about in the very first complaint.

So no — don't act like this was handled fairly. It wasn't. You've been drip-feeding generic responses after ignoring nearly 20 emails. Now go read them properly — all of them — then come back with a full, accountable answer. Or don't, and I'll see you in court.

Anthony Brodie

Owner – Legion Killfeed

I will continue to reply to them all until all are removed from my profile, I don't give a damn what ticket it is.

You keep refusing to remove

[cid:455aa10c-4523-43f1-b49d-34c75da107d7]

This is defamation, plain and simple. It causes real-world commercial harm, and you are now replying days later, which completely undermines your obligations to act "fairly and promptly" when unlawful content is flagged.

Let me be clear:

*

I will continue to reply to every single defamatory review you leave live.

*

I do not care what ticket ID it falls under.

*

Every response becomes evidence — not just of the abuse, but of your deliberate negligence.

You're charging businesses for "priority support" while giving attackers a free platform to commit reputational sabotage. That alone renders your process incompatible with basic legal standards in Australia, the UK, and the EU.

If your system is incapable of identifying clearly defamatory content like this — and you knowingly allow it to remain published — then you are actively republishing libel. And as previously warned, that strips you of intermediary immunity under UK and Australian law.

You are now fully on notice. Every single review like this that remains on my profile will be individually documented, responded to, and escalated until I receive confirmation of permanent removal.

[cid:9d537de3-a520-4c54-a599-52ccc8610b25]

From: Trustpilot Content Integrity <contentintegrity@trustpilot.com><mailto:contentintegrity@trustpilot.com>>
<mailto:contentintegrity@trustpilot.com><mailto:contentintegrity@trustpilot.com>>

<mailto:contentintegrity@trustpilot.com><mailto:contentintegrity@trustpilot.com>
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<mailto:contentintegrity@trustpilot.com><mailto:contentintegrity@trustpilot.com>>>>>

Sent: Thursday, August 7, 2025 5:58 PM

To: Anthony Brodie <Brodies@REDACTED.email><mailto:Brodies@REDACTED.email>
<mailto:legionkillfeed@outlook.com><mailto:Brodies@REDACTED.email>>>
<mailto:Brodies@REDACTED.email><mailto:Brodies@REDACTED.email>
<mailto:legionkillfeed@outlook.com><mailto:Brodies@REDACTED.email>>>
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<mailto:Brodies@REDACTED.email><mailto:Brodies@REDACTED.email>
<mailto:legionkillfeed@outlook.com><mailto:legionkillfeed@outlook.com>>>>>

Subject: Decision on the review you've flagged - Ticket

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Halla (Trustpilot Content Integrity)

7 Aug 2025, 08:58 BST

Hello,

Thank you for reaching us.

Please note that we assist case by case, carefully reviewing each situation to ensure accuracy and fairness.

Regarding the review you're replying in the ticket related to, please note that it is already offline.

If you have any concerns about any other review, please provide more context so we can better assist you.

Best regards,

Halla,

Content Integrity Team

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Trustpilot trades on the London Stock Exchange under the ticker TRST

Anthony Brodie

3 Aug 2025, 23:20 BST

Can you actually read my last 10 emails? Or am I taking your to court?

Trustpilot System (Trustpilot Content Integrity)

3 Aug 2025, 22:04 BST

Hi Anthony Brodie,

Thanks for the inquiry about the review by Danny Hayes, which you flagged for containing defamatory content.

The decision

We reached out to the reviewer to ask them to consider editing or deleting the content you highlighted as defamatory.

Since the reviewer hasn't updated their review to edit or delete this content, we've removed the review from your profile page.

If you have any questions, please let us know by replying to this email.

Thanks,

Content Integrity Team

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[\[https://emailsignature.trustpilot.com/newsletter/en-GB/1/46d6a890000064000500e0c3/stars%402x.png\]](https://emailsignature.trustpilot.com/newsletter/en-GB/1/46d6a890000064000500e0c3/stars%402x.png)

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Trustpilot A/S

Pilestraede 58, 5th floor, 1112 Copenhagen K, Denmark

Company no. 30276582

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EuropeanOmbudsman EU Agency for Cybersecurity2.png

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Complaint_to_Danish_Consumer_Authority_Detailed.pdf

Report an issue affecting your business · ACCC_redacted.pdf

Coordinated Harrassment.pdf

Submitted-Brett-Jones.pdf

Formal Criminal Complaint to Canadian Authorities Brett Jone.pdf

Formal Complaint to the eSafety Commissioner – Coordinated International Harassment and Defamation C.pdf

Formal Complaint to Thames Valley Police.pdf

Trustpilot_Complaint_04Aug2025.pdf

Meta_Complaint_04Aug2025.pdf

The Drama.pdf

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Halla (Trustpilot Content Integrity)

7 Aug 2025, 08:58 BST

Hello,

Thank you for reaching us.

Please note that we assist case by case, carefully reviewing each situation to ensure accuracy and fairness.

Regarding the review you're replaying in the ticket related to, please note that it is already offline.

If you have any concerns about any other review, please provide more context so we can better assist you.

Best regards,

Halla,

Content Integrity Team

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Trustpilot trades on the London Stock Exchange under the ticker TRST

Anthony Brodie

3 Aug 2025, 23:20 BST

Can you actually read my last 10 emails? Or am I taking your to court?

Trustpilot System (Trustpilot Content Integrity)

3 Aug 2025, 22:04 BST

Hi Anthony Brodie,

Thanks for the inquiry about the review by Danny Hayes, which you flagged for containing defamatory content.

The decision

We reached out to the reviewer to ask them to consider editing or deleting the content you highlighted as defamatory.

Since the reviewer hasn't updated their review to edit or delete this content, we've removed the review from your profile page.

If you have any questions, please let us know by replying to this email.

Thanks,

Content Integrity Team

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[tpilot.com/users/connect?](https://trustpilot-help.zendesk.com/hc/requests/new?ticket_form_id=20760979389597&tf_4485399523985=decision_dispute_process_form__user_role__business&tf_4485409281297=36755418&tf_20921283130013=36755418&tf_28223032=&tf_28203981=https://www.trus)

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Trustpilot A/S

Pilestraede 58, 5th floor, 1112 Copenhagen K, Denmark

Company no. 30276582

[LV0JL7-XXE63]

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Anthony Brodie

7 Aug 2025, 17:02 BST

How long does it take you to read? Because this should be gone by now and your failure to remove it further demonstrates how trust pilot knowingly breaks the law. [cid:0f83e4da-c11e-406e-9910-8a4d58045e7e]

From: Trustpilot Content Integrity <contentintegrity@trustpilot.com<<mailto:contentintegrity@trustpilot.com>>

<<mailto:contentintegrity@trustpilot.com><<mailto:contentintegrity@trustpilot.com>>>

<<mailto:contentintegrity@trustpilot.com><<mailto:contentintegrity@trustpilot.com>>

<<mailto:contentintegrity@trustpilot.com><<mailto:contentintegrity@trustpilot.com>>>>>

Sent: Friday, August 8, 2025 12:45 AM

To: Anthony Brodie <Brodie@REDACTED.email<<mailto:Brodie@REDACTED.email>>

<<mailto:legionkillfeed@outlook.com><<mailto:Brodie@REDACTED.email>>>

<<mailto:Brodie@REDACTED.email><<mailto:Brodie@REDACTED.email>>

<<mailto:legionkillfeed@outlook.com><<mailto:Brodie@REDACTED.email>>>>>

Subject: Decision on the review you've flagged - Ticket

[#36755418](https://trustpilotcompliance.zendesk.com/hc/requests/36755418)<<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>>

<<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>>

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Halla (Trustpilot Content Integrity)

7 Aug 2025, 15:45 BST

Hello,

Thank you for contacting us.

First of all, please note that I'm here to assist and support you every step of the way. and it's very important that our conversation remains constructive and professional.

We sincerely apologize for any delays or inconvenience you may have experienced. Thank you for your understanding and patience.

Please rest assured that your case is now in the hands of our Concerned team. They are actively reviewing the situation and will reach out to you as soon as possible with updates and further assistance.

Warm regards,

Halla,

Content Integrity Team

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Trustpilot trades on the London Stock Exchange under the ticker TRST

Anthony Brodie

7 Aug 2025, 15:19 BST

⚠️ Snowflake Warning: If you're easily offended by swearing, emotion, or being held accountable for your incompetence — stop reading. This one isn't for you.

Halla,

Drop the attitude, dickhead. Your reply came FOUR days after I raised the issue, and instead of a meaningful response, I get a patronising, pre-written pile of shit acting like this is just business as usual and I should be thankful anything was done at all.

Let's spell it out so even your "content integrity team" can follow it:

You allowed fake reviews to publish. You delayed removal. You failed to read what was actually sent. And now you're replying with smug copy-paste bullshit as if I'm in the wrong for chasing it.

This isn't about the reviews that were already taken down — those were flagged days ago. The problem is you don't even know what's still active and what isn't, you're responding to old tickets as if they're new, and you've ignored context, evidence, user links, and the coordinated nature of the attacks entirely.

You let known bad actors post reviews under aliases. You've got open evidence of abuse — timestamps, screenshots,

fake names, cross-platform harassment — and you've done fuck-all. Meanwhile, my business, Legion Killfeed, is being dragged through the mud because your platform enabled it, then acted like my reaction was the real problem.

*

I have already filed a formal complaints with the ACCC, UK CMA, and the Danish Consumer Ombudsman.

*

I am looking into civil legal proceedings for defamation and platform negligence.

*

You, every staff member who replied and Trustpilot will be named, because this isn't just company-level failure, it's personal negligence.

And yes, I know, respect — you're gonna bitch that I fucking swore. Suck it up, princess. You're lucky a few words said out of anger are all you got after your incompetent platform violated my rights, slandered my business, then acted like me getting angry about it was my fault.

And you clowns are the ones who can't even tell what tickets are open and which are closed, clearly — because you keep replying to the copious attempts made SEVERAL DAYS AGO as if I just sent them.

Anthony Brodie

Owner — Legion Killfeed

<https://killfeed.co>

From: Trustpilot Content Integrity <contentintegrity@trustpilot.com><mailto:contentintegrity@trustpilot.com>
<mailto:contentintegrity@trustpilot.com><mailto:contentinteg

Attachment(s)

[image.png](#)

Anthony Brodie

10 Aug 2025, 15:31 BST

You have now removed the defamatory review, but removal does not cure the loss already caused. You were repeatedly put on notice and continued to publish. Liability is preserved. I will now file proceedings without further notice for defamation under the Defamation Act 2005 (NSW) with aggravated damages, and for breaches of the Australian Consumer Law including misleading or deceptive conduct and unfair contract terms.

Preserve all documents immediately, including all logs, audit trails, moderation notes, internal messages, reviewer metadata, access records, and correspondence. Confirm your proper address for service, Trust Pilot's Australian Business Number and your data controller contact today, 11 August 2025. Any further interference, republication, or deletion of evidence will be relied on in support of injunctive relief and costs on an indemnity basis.

Govern yourselves accordingly.

From: Trustpilot Content Integrity <contentintegrity@trustpilot.com>

Sent: Monday, August 11, 2025 12:22 AM

To: Anthony Brodie <Brodie@REDACTED.email>

Subject: Decision on the review you've flagged - Ticket [#36755418](#) - Ticket [#36755418](#)

[https://d1pggke3goo8lf.cloudfront.net/10x7HHXvSWyealMGYmoQ_tp-logo-rgb.png]

Samar M (Trustpilot Content Integrity)

10 Aug 2025, 15:22 BST

Hi Anthony,

We understand your frustration and the impact this situation has had on your business.

However, as a platform, we do not offer compensation in such cases. Our role is to investigate reported content in line with our policies and applicable laws, and to take action when violations are confirmed — which we've done in this instance by archiving the review. And as mentioned before, please note that when a review is flagged for defamation, the review is hidden during the entire investigation process.

In this case, the review by Robert McDonovan was archived based on the information you shared about why the review is not based on a genuine experience.

We genuinely appreciate your persistence when flagging a review, you need to choose the most suitable flagging reason, to review your case and to ensure all concerns are properly addressed.

Warm Regards,

Samar M,
Content Integrity Team

[\[https://emailsignature.trustpilot.com/logo.png\]](https://emailsignature.trustpilot.com/logo.png)

[\[https://emailsignature.trustpilot.com/newsletter/en-GB/1/46d6a890000064000500e0c3/stars%402x.png\]](https://emailsignature.trustpilot.com/newsletter/en-GB/1/46d6a890000064000500e0c3/stars%402x.png)

[<https://www.trustpilot.com/review/trustpilot.com>](https://www.trustpilot.com/review/trustpilot.com)

[\[https://emailsignature.trustpilot.com/signature/en-US/2/46d6a890000064000500e0c3/textZendesk.png\]](https://emailsignature.trustpilot.com/signature/en-US/2/46d6a890000064000500e0c3/textZendesk.png)

Trustpilot trades on the London Stock Exchange under the ticker TRST

Anthony Brodie

10 Aug 2025, 15:14 BST

Now lets talk compensation, you by your own admission agreed it was defamation, I provided proof your system rejected that. Causing 5 days of slanderous lies your platform published.

From: Trustpilot Content Integrity <contentintegrity@trustpilot.com><mailto:contentintegrity@trustpilot.com>>

Sent: Monday, August 11, 2025 12:11 AM

To: Anthony Brodie <Brodie@REDACTED.email><mailto:Brodie@REDACTED.email>>

Subject: Decision on the review you've flagged - Ticket

[#36755418](https://trustpilotcompliance.zendesk.com/hc/requests/36755418)<<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>> - Ticket

[#36755418](https://trustpilotcompliance.zendesk.com/hc/requests/36755418)<<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>>

[\[https://d1pggke3goo8l6.cloudfront.net/10x7HHXvSWyealMGYmoQ_tp-logo-rgb.png\]](https://d1pggke3goo8l6.cloudfront.net/10x7HHXvSWyealMGYmoQ_tp-logo-rgb.png)

Samar M (Trustpilot Content Integrity)

10 Aug 2025, 15:11 BST

Hi

Thanks for your reply. We understand your frustration, and we acknowledge that the process hasn't felt smooth on your end.

To clarify — the review by Robert McDonovan <<https://www.trustpilot.com/reviews/6891f28ff1af81b4b169cfd>> in question has now been archived. As mentioned before, based on the information you shared about why the review is not based on a genuine experience, we've now taken the review offline, and it's no longer visible on your profile page.

We've let the reviewer know about this decision. Keep in mind that if they dispute it and provide information about their experience<<https://support.trustpilot.com/hc/en-us/articles/201839083-Which-documents-help-us-verify-your-review->>, the review may be reinstated.

[cid:6898a8a3c23c7_7f1590504398@classic-active-job-outbound-mail-worker-6c9c4f8d8-nvm2b.mail<mailto:6898a8a3c23c7_7f1590504398@classic-active-job-outbound-mail-worker-6c9c4f8d8-nvm2b.mail>]

And we appreciate your persistence in bringing it back to our attention. While we aim to assess every report accurately from the start, sometimes additional context or follow-up is needed to trigger a deeper review.

We're continuously working to improve how these cases are handled, especially when multiple flags are involved. I've taken ownership of this case to ensure your concerns are addressed thoroughly and without further delay.

Thanks again for your patience and cooperation,

Samar M,
Content Integrity Team

[<https://emailsignature.trustpilot.com/logo.png>]

[<https://emailsignature.trustpilot.com/newsletter/en-GB/1/46d6a890000064000500e0c3/stars%402x.png>]

<<https://www.trustpilot.com/review/trustpilot.com>>

[https://emailsignature.trustpilot.com/signature/en-US/2/46d6a890000064000500e0c3/text_zendesk.png]

Trustpilot trades on the London Stock Exchange under the ticker TRST

Anthony Brodie

10 Aug 2025, 15:05 BST

Let me get this straight, it's not defamatory, but it is, it's taken down, but it's not? It couldn't be seen, but it could?

Attached are two videos that show you are lying to me now and you outright stated just then that it should have been removed for defamatory, so which lie are you gonna use?

[cid:53dd6f80-b16b-4f33-8485-f8e3057ef5bb]

From: Soul Legion <Brodiess@REDACTED.email<mailto:Brodiess@REDACTED.email>

<mailto:legionkillfeed@outlook.com<mailto:Brodiess@REDACTED.email>>>

Sent: Sunday, August 10, 2025 11:53 PM

To: Trustpilot Content Integrity <contentintegrity@trustpilot.com<mailto:contentintegrity@trustpilot.com>

<mailto:contentintegrity@trustpilot.com<mailto:contentintegrity@trustpilot.com>>>

Subject: Re: Decision on the review you've flagged - Ticket

[#36755418](https://trustpilotcompliance.zendesk.com/hc/requests/36755418)<<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>>

<<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>> - Ticket

[#36755418](https://trustpilotcompliance.zendesk.com/hc/requests/36755418)<<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>>
<<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>>

You mean the review you rejected? That I then had to flag under everything else to get a response from a human?

[cid:331efb6d-0d28-44ee-8905-10362f953887]

From: Trustpilot Content Integrity <contentintegrity@trustpilot.com<<mailto:contentintegrity@trustpilot.com>>

<<mailto:contentintegrity@trustpilot.com><<mailto:contentintegrity@trustpilot.com>>>>

Sent: Sunday, August 10, 2025 11:51 PM

To: Anthony Brodie <Brodie@REDACTED.email<<mailto:Brodie@REDACTED.email>>

<<mailto:legionkillfeed@outlook.com><<mailto:Brodie@REDACTED.email>>>>

Subject: Decision on the review you've flagged - Ticket

[#36755418](https://trustpilotcompliance.zendesk.com/hc/requests/36755418)<<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>>

<<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>> - Ticket

[#36755418](https://trustpilotcompliance.zendesk.com/hc/requests/36755418)<<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>>

<<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>>

[https://d1pggke3goo8l6.cloudfront.net/10x7HHXvSWyealMGYmoQ_tp-logo-rgb.png]

Samar M (Trustpilot Content Integrity)

10 Aug 2025, 14:51 BST

Hi Anthony,

I'm Samar and I've now personally taken over this case to ensure it's escalated and handled with priority.

We fully understand your concerns and we're here to assist you. Apologies for any delayed response — we know how important this is and appreciate your patience.

Regarding the review by Robert McDonovan — Based on the information you shared about why the review is not based on a genuine experience, we've now taken the review offline, and it's no longer visible on your profile page.

We've let the reviewer know about this decision. Keep in mind that if they dispute it and provide information about their experience<<https://support.trustpilot.com/hc/en-us/articles/201839083-Which-documents-help-us-verify-your-review->>, the review may be reinstated.

Please note that we have dedicated teams handling specific case types, and it's not always feasible to manually check every email across different threads. The most effective way to help us resolve your issue quickly is to reply within the relevant case thread, so all information stays connected.

When a review is flagged for defamation, it is automatically hidden during the investigation as part of our standard moderation process. This is done to prevent further reputational harm while the claim is assessed.

And if the review is flagged for other reasons, in some cases-such as "Being about a different business" flagging reason, we are required to contact the reviewer to confirm whether the review was mistakenly posted to the wrong profile. If the reviewer does not respond within 3 days, the review is automatically removed from the public profile to avoid confusion or harm to unrelated businesses.

Each flagging reason also follows its own investigation path, so separating them ensures accuracy and avoids delays. Let's keep things coordinated so we can reach the best outcome as efficiently as possible.

Thank you for your cooperation,

Samar M,
Content Integrity Team

[<https://emailsignature.trustpilot.com/logo.png>]
[<https://emailsignature.trustpilot.com/newsletter/en-GB/1/46d6a890000064000500e0c3/stars%402x.png>]
<<https://www.trustpilot.com/review/trustpilot.com>>
[https://emailsignature.trustpilot.com/signature/en-US/2/46d6a890000064000500e0c3/text_zendesk.png]

Trustpilot trades on the London Stock Exchange under the ticker TRST

Anthony Brodie

8 Aug 2025, 00:21 BST

It has been over 5 hours since your last correspondence.

You are already in possession of my 4 Aug 2025 formal legal demand and evidence bundles provided to the ACCC, UK CMA, Danish Consumer Ombudsman, Thames Valley Police (Ref 43250388789) and others. This review by "Robert McDonovan" is part of the same coordinated competitor-led harassment campaign already evidenced in those filings. Its statements are categorically false, made by a non-customer, and are inherently defamatory. You are now well beyond the point where delay is excusable — every day you knowingly keep this review live is a new act of publication, stripping Trustpilot of any intermediary immunity and making you and your staff personally liable under UK Defamation Act 2013 and Australian Defamation Act 2005.

Remove it immediately or it will be included as a fresh count in my pending defamation proceedings.

From: Soul Legion <Brodie@REDACTED.email<mailto:Brodie@REDACTED.email>>

<mailto:legionkillfeed@outlook.com<mailto:Brodie@REDACTED.email>>

<mailto:Brodie@REDACTED.email<mailto:Brodie@REDACTED.email>

<mailto:legionkillfeed@outlook.com<mailto:Brodie@REDACTED.email>>>>

Sent: Friday, August 8, 2025 2:02 AM

To: Trustpilot Content Integrity <contentintegrity@trustpilot.com<mailto:contentintegrity@trustpilot.com>

<mailto:contentintegrity@trustpilot.com<mailto:contentintegrity@trustpilot.com>>

<mailto:contentintegrity@trustpilot.com<mailto:contentintegrity@trustpilot.com>

<mailto:contentintegrity@trustpilot.com<mailto:contentintegrity@trustpilot.com>>>>

Subject: Re: Decision on the review you've flagged - Ticket

[#36755418](#)<<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>>

<<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>>

<<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>> - Ticket

[#36755418](#)<<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>>

<<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>>

<<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>>

How long does it take you to read? Because this should be gone by now and your failure to remove it further demonstrates how trust pilot knowingly breaks the law. [cid:0f83e4da-c11e-406e-9910-8a4d58045e7e]

From: Trustpilot Content Integrity <contentintegrity@trustpilot.com<mailto:contentintegrity@trustpilot.com>>
<mailto:contentintegrity@trustpilot.com<mailto:contentintegrity@trustpilot.com>>
<mailto:contentintegrity@trustpilot.com<mailto:contentintegrity@trustpilot.com>>
<mailto:contentintegrity@trustpilot.com<mailto:contentintegrity@trustpilot.com>>>>

Sent: Friday, August 8, 2025 12:45 AM

To: Anthony Brodie <Brodie@REDACTED.email<mailto:Brodie@REDACTED.email>>
<mailto:legionkillfeed@outlook.com<mailto:Brodie@REDACTED.email>>
<mailto:Brodie@REDACTED.email<mailto:Brodie@REDACTED.email>>
<mailto:legionkillfeed@outlook.com<mailto:Brodie@REDACTED.email>>>>

Subject: Decision on the review you've flagged - Ticket

[#36755418](#)<<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>>
<<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>>
<<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>> - Ticket
[#36755418](#)<<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>>
<<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>>
<<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>>

[https://d1pggke3goo8l6.cloudfront.net/10x7HHXvSWyealMGYmoQ_tp-logo-rgb.png]

Halla (Trustpilot Content Integrity)

7 Aug 2025, 15:45 BST

Hello,

Thank you for contacting us.

First of all, please note that I'm here to assist and support you every step of the way. and it's very important that our conversation remains constructive and professional.

We sincerely apologize for any delays or inconvenience you may have experienced. Thank you for your understanding and patience.

Please rest assured that your case is now in the hands of our Concerned team. They are actively reviewing the situation and will reach out to you as soon as possible with updates and further assistance.

Warm regards,

Halla,

Content Integrity Team

[<https://emails.signature.trustpilot.com/logo.png>]
[<https://emails.signature.trustpilot.com/newsletter/en-GB/1/46d6a890000064000500e0c3/stars%402x.png>]
<<https://www.trustpilot.com/review/trustpilot.com>>
[https://emails.signature.trustpilot.com/signature/en-US/2/46d6a890000064000500e0c3/text_zendesk.png]

Trustpilot trades on the London Stock Exchange under the ticker TRST

Anthony Brodie

7 Aug 2025, 15:19 BST

⚠️ Snowflake Warning: If you're easily offended by swearing, emotion, or being held accountable for your incompetence — stop reading. This one isn't for you.

Halla,

Drop the attitude, dickhead. Your reply came FOUR days after I raised the issue, and instead of a meaningful response, I get a patronising, pre-written pile of shit acting like this is just business as usual and I should be thankful anything was done at all.

Let's spell it out so even your "content integrity team" can follow it:

You allowed fake reviews to publish. You delayed removal. You failed to read what was actually sent. And now you're replying with smug copy-paste bullshit as if I'm in the wrong for chasing it.

This isn't about the reviews that were already taken down — those were flagged days ago. The problem is you don't even know what's still active and what isn't, you're responding to old tickets as if they're new, and you've ignored context, evidence, user links, and the coordinated nature of the attacks entirely.

You let known bad actors post reviews under aliases. You've got open evidence of abuse — timestamps, screenshots, fake names, cross-platform harassment — and you've done fuck-all. Meanwhile, my business, Legion Killfeed, is being dragged through the mud because your platform enabled it, then acted like my reaction was the real problem.

*

I have already filed a formal complaints with the ACCC, UK CMA, and the Danish Consumer Ombudsman.

*

I am looking into civil legal proceedings for defamation and platform negligence.

*

You, every staff member who replied and Trustpilot will be named, because this isn't just company-level failure, it's personal negligence.

And yes, I know, respect — you're gonna bitch that I fucking swore. Suck it up, princess. You're lucky a few words said out of anger are all you got after your incompetent platform violated my rights, slandered my business, then acted like me getting angry about it was my fault.

And you clowns are the ones who can't even tell what tickets are open and which are closed, clearly — because you keep replying to the copious attempts made SEVERAL DAYS AGO as if I just sent them.

Anthony Brodie

Owner – Legion Killfeed

<https://killfeed.co>

From: Trustpilot Content Integrity <contentintegrity@trustpilot.com><mailto:contentintegrity@trustpilot.com>

<mailto:contentintegrity@trustpilot.com><mailto:contentintegrity@trustpilot.com>>

<mailto:contentintegrity@trustpilot.com><mailto:contentintegrity@trustpilot.com>

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<mailto:contentintegrity@trustpilot.com><mailto:contentintegrity@trustpilot.com>

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<mailto:contentintegrity@trustpilot.com><mailto:contentintegrity@trustpilot.com>

<mailto:contentintegrity@trustpilot.com><mailto:contentintegrity@trustpilot.com>>>>>

Sent: Friday, August 8, 2025 12:05 AM

To: Anthony Brodie <Brodie@REDACTED.email><mailto:Brodie@REDACTED.email>

<mailto:legionkillfeed@outlook.com><mailto:Brodie@REDACTED.email>>

<mailto:Brodiess@REDACTED.email><mailto:Brodiess@REDACTED.email>
<mailto:legionkillfeed@outlook.com><mailto:Brodiess@REDACTED.email>>>
<mailto:Brodiess@REDACTED.email><mailto:Brodiess@REDACTED.email>
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<mailto:Brodiess@REDACTED.email><mailto:Brodiess@REDACTED.email>
<mailto:legionkillfeed@outlook.com><mailto:legionkillfeed@outlook.com>>>>>

Subject: Decision on the review you've flagged - Ticket

#36755418<<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>>
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#36755418<<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>>
<<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>>
<<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>>
<<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>>

[https://d1pggke3goo8l6.cloudfront.net/10x7HHXvSWyealMGYmoQ_tp-logo-rgb.png]

Halla (Trustpilot Content Integrity)

7 Aug 2025, 15:05 BST

Hello,

Thank you for reaching us.

First of all, please rest assured that we take this matter very seriously. We want to inform you that the three already flagged reviews have already been reviewed and taken offline from your platform:

688d14d8f18ef096196c8c63 — already taken offline

688be04caeacae9cc58c81cb — also taken offline

688b94bee4c305e4065e432c — also taken offline

Second point, regarding the review submitted under the name "Robert McDonovan", we have reopened the report and launched a fresh investigation. We are committed to keeping you updated and will inform you promptly about any further actions we take.

Third point, you mentioned that some individuals have been attacks you on social media, which is deeply concerning. To address this properly, we will escalate the issue to our concerned team. They will reach out to you as soon as possible to ensure you receive the full support you deserve.

Thank you for sharing your experience with us and for your understanding.

Warm regards,

Halla,

Content Integrity Team

[<https://emailsignature.trustpilot.com/logo.png>]

[<https://emailsignature.trustpilot.com/newsletter/en-GB/1/46d6a890000064000500e0c3/stars%402x.png>]

<<https://www.trustpilot.com/review/trustpilot.com>>

[https://emailsignature.trustpilot.com/signature/en-US/2/46d6a890000064000500e0c3/text_zendesk.png]

Trustpilot trades on the London Stock Exchange under the ticker TRST

Anthony Brodie

7 Aug 2025, 10:40 BST

Hello,

Thank you for your copy-and-paste response.

Please note that my business is being actively defamed, and your team should be thoroughly reviewing every email before replying — if basic logical reasoning is applied.

Regarding the review I'm referring to — not the one linked to this ticket — please take it offline immediately.

If your process requires you to copy and paste responses until you eventually reach the correct email, please ensure you actually read the context and respond accordingly.

Hoping you burn in hell for ruining my reputation,

Anthony Brodie

Aggrieved Consumer forced to use your illegally operating platform.

[cid:bbb57e4e-c945-478e-81b3-16ce8821cd64]

Attachment(s)

image.png<<https://trustpilotcompliance.zendesk.com/attachments/token/cJbwhMXaDAhMEWgvJjhAJJRiO/?name=image.png>>

Anthony Brodie

7 Aug 2025, 09:25 BST

There is nothing fair about any of what's continued to happen.

You let a coordinated group post fake reviews, encourage others to do the same, and even allowed one with the username "Cunt" to accuse my business of "robbing clients" — all while ignoring direct evidence, police reports, and multiple formal complaints. Your moderation team let these sit live for days, causing measurable damage to my reputation and income. That's not fairness. That's negligence.

Your system failed at every step — allowing lies to be published, letting them stay up far too long, and now responding in fragments, days apart, after the harm has been done. You're only reviewing individual reports when the issue has always been organised abuse across multiple reviews, accounts, and platforms — something you were told about in the very first complaint.

So no — don't act like this was handled fairly. It wasn't. You've been drip-feeding generic responses after ignoring nearly 20 emails. Now go read them properly — all of them — then come back with a full, accountable answer. Or don't, and I'll see you in court.

Anthony Brodie

Owner – Legion Killfeed

I will continue to reply to them all until all are removed from my profile, I don't give a damn what ticket it is.

You keep refusing to remove

[cid:455aa10c-4523-43f1-b49d-34c75da107d7]

This is defamation, plain and simple. It causes real-world commercial harm, and you are now replying days later, which completely undermines your obligations to act “fairly and promptly” when unlawful content is flagged.

Let me be clear:

*

I will continue to reply to every single defamatory review you leave live.

*

I do not care what ticket ID it falls under.

*

Every response becomes evidence — not just of the abuse, but of your deliberate negligence.

You’re charging businesses for “priority support” while giving attackers a free platform to commit reputational sabotage.

That alone renders your process incompatible with basic legal standards in Australia, the UK, and the EU.

If your system is incapable of identifying clearly defamatory content like this — and you knowingly allow it to remain published — then you are actively republishing libel. And as previously warned, that strips you of intermediary immunity under UK and Australian law.

You are now fully on notice. Every single review like this that remains on my profile will be individually documented, responded to, and escalated until I receive confirmation of permanent removal.

[cid:9d537de3-a520-4c54-a599-52ccc8610b25]

From: Trustpilot Content Integrity <contentintegrity@trustpilot.com><mailto:contentintegrity@trustpilot.com>

<mailto:contentintegrity@trustpilot.com><mailto:contentintegrity@trustpilot.com>>

<mailto:contentintegrity@trustpilot.com><mailto:contentintegrity@trustpilot.com>

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<mailto:contentintegrity@trustpilot.com><mailto:contentintegrity@trustpilot.com>>

<mailto:contentintegrity@trustpilot.com><mailto:contentintegrity@trustpilot.com>

<mailto:contentintegrity@trustpilot.com><mailto:contentintegrity@trustpilot.com>>>>>>

Sent: Thursday, August 7, 2025 5:58 PM

To: Anthony Brodie <Brodie@REDACTED.email><mailto:Brodie@REDACTED.email>

<mailto:legionkillfeed@outlook.com><mailto:Brodie@REDACTED.email>>

<mailto:Brodie@REDACTED.email><mailto:Brodie@REDACTED.email>

<mailto:legionkillfeed@outlook.com><mailto:Brodie@REDACTED.email>>>

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<mailto:legionkillfeed@outlook.com><mailto:legionkillfeed@outlook.com>>

<mailto:Brodie@REDACTED.email><mailto:Brodie@REDACTED.email>

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Subject: Decision on the review you've flagged - Ticket

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Halla (Trustpilot Content Integrity)

7 Aug 2025, 08:58 BST

Hello,

Thank you for reaching us.

Please note that we assist case by case, carefully reviewing each situation to ensure accuracy and fairness.

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If you have any concerns about any other review, please provide more context so we can better assist you.

Best regards,

Halla,

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Trustpilot trades on the London Stock Exchange under the ticker TRST

Anthony Brodie

3 Aug 2025, 23:20 BST

Can you actually read my last 10 emails? Or am I taking your to court?

Trustpilot System (Trustpilot Content Integrity)

3 Aug 2025, 22:04 BST

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If you have any questions, please let us know by replying to this email.

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Formal Criminal Complaint to Canadian Authorities Brett Jone.pdf

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Trustpilot trades on the London Stock Exchange under the ticker TRST

Anthony Brodie

3 Aug 2025, 23:20 BST

Can you actually read my last 10 emails? Or am I taking your to court?

Trustpilot System (Trustpilot Content Integrity)

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Thanks,

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Trustpilot A/S

Pilestraede 58, 5th floor, 1112 Copenhagen K, Denmark

Company no. 30276582

[LV0JL7-XXE63]

Halla (Trustpilot Content Integrity)

7 Aug 2025, 15:05 BST

Hello,

Thank you for reaching us.

First of all, please rest assured that we take this matter very seriously. we want to inform you that the three already flagged reviews have already been reviewed and taken offline from your platform:

688d14d8f18ef096196c8c63 — already taken offline

688be04caeacae9cc58c81cb — also taken offline

688b94bee4c305e4065e432c — also taken offline

Second point, regarding the review submitted under the name "Robert McDonovan", we have reopened the report and launched a fresh investigation. We are committed to keeping you updated and will inform you promptly about any further actions we take.

Third point, you mentioned that some individuals have been attacks you on social media, which is deeply concerning. To address this properly, we will escalate the issue to our concerned team. They will reach out to you as soon as possible to ensure you receive the full support you deserve.

Thank you for sharing your experience with us and for your understanding.

Warm regards,

Halla,
Content Integrity Team

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[\[https://emailsignature.trustpilot.com/newsletter/en-GB/1/46d6a890000064000500e0c3/stars%402x.png\]](https://emailsignature.trustpilot.com/newsletter/en-GB/1/46d6a890000064000500e0c3/stars%402x.png)
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Trustpilot trades on the London Stock Exchange under the ticker TRST

Anthony Brodie

7 Aug 2025, 10:40 BST

Hello,

Thank you for your copy-and-paste response.

Please note that my business is being actively defamed, and your team should be thoroughly reviewing every email before replying — if basic logical reasoning is applied.

Regarding the review I'm referring to — not the one linked to this ticket — please take it offline immediately.

If your process requires you to copy and paste responses until you eventually reach the correct email, please ensure you actually read the context and respond accordingly.

Hoping you burn in hell for ruining my reputation,

Anthony Brodie

Aggrieved Consumer forced to use your illegally operating platform.

[cid:bbb57e4e-c945-478e-81b3-16ce8821cd64]

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Anthony Brodie

7 Aug 2025, 09:25 BST

There is nothing fair about any of what's continued to happen.

You let a coordinated group post fake reviews, encourage others to do the same, and even allowed one with the username "Cunt" to accuse my business of "robbing clients" — all while ignoring direct evidence, police reports, and multiple formal complaints. Your moderation team let these sit live for days, causing measurable damage to my reputation and income. That's not fairness. That's negligence.

Your system failed at every step — allowing lies to be published, letting them stay up far too long, and now responding in fragments, days apart, after the harm has been done. You're only reviewing individual reports when the issue has always been organised abuse across multiple reviews, accounts, and platforms — something you were told about in the very first complaint.

So no — don't act like this was handled fairly. It wasn't. You've been drip-feeding generic responses after ignoring nearly 20 emails. Now go read them properly — all of them — then come back with a full, accountable answer. Or don't, and I'll see you in court.

Anthony Brodie
Owner – Legion Killfeed

I will continue to reply to them all until all are removed from my profile, I don't give a damn what ticket it is.

You keep refusing to remove

[cid:455aa10c-4523-43f1-b49d-34c75da107d7]

This is defamation, plain and simple. It causes real-world commercial harm, and you are now replying days later, which completely undermines your obligations to act “fairly and promptly” when unlawful content is flagged.

Let me be clear:

*

I will continue to reply to every single defamatory review you leave live.

*

I do not care what ticket ID it falls under.

*

Every response becomes evidence — not just of the abuse, but of your deliberate negligence.

You're charging businesses for “priority support” while giving attackers a free platform to commit reputational sabotage.

That alone renders your process incompatible with basic legal standards in Australia, the UK, and the EU.

If your system is incapable of identifying clearly defamatory content like this — and you knowingly allow it to remain published — then you are actively republishing libel. And as previously warned, that strips you of intermediary immunity under UK and Australian law.

You are now fully on notice. Every single review like this that remains on my profile will be individually documented, responded to, and escalated until I receive confirmation of permanent removal.

[cid:9d537de3-a520-4c54-a599-52ccc8610b25]

From: Trustpilot Content Integrity <contentintegrity@trustpilot.com<mailto:contentintegrity@trustpilot.com>>

<mailto:contentintegrity@trustpilot.com<mailto:contentintegrity@trustpilot.com>>

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Sent: Thursday, August 7, 2025 5:58 PM

To: Anthony Brodie <Brodie@REDACTED.email<mailto:Brodie@REDACTED.email>

<mailto:legionkillfeed@outlook.com<mailto:Brodie@REDACTED.email>>

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Subject: Decision on the review you've flagged - Ticket

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7 Aug 2025, 08:58 BST

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redacted.txt<<https://trustpilotcompliance.zendesk.com/attachments/token/RIImZroOzIWkIL8nMvDsOVCNQ/?name=redacted.txt>>

redacted.txt<<https://trustpilotcompliance.zendesk.com/attachments/token/qANI6OwggbsTWvKcDyFngkWHU/?name=redacted.txt>>

redacted.txt<<https://trustpilotcompliance.zendesk.com/attachments/token/ZPMM5Mt4qanjQrgrKxT3EHRpw/?name=redacted.txt>>

redacted.txt<<https://trustpilotcompliance.zendesk.com/attachments/token/stSSdXNorBhQPupqFFmSR7qmD/?name=redacted.txt>>

Halla (Trustpilot Content Integrity)

7 Aug 2025, 08:58 BST

Hello,

Thank you for reaching us.

Please note that we assist case by case, carefully reviewing each situation to ensure accuracy and fairness. Regarding the review you're replaying in the ticket related to, please note that it is already offline.

If you have any concerns about any other review, please provide more context so we can better assist you.

Best regards,

Halla,

Content Integrity Team

[\[https://emailsignature.trustpilot.com/logo.png\]](https://emailsignature.trustpilot.com/logo.png)

[\[https://emailsignature.trustpilot.com/newsletter/en-GB/1/46d6a890000064000500e0c3/stars%402x.png\]](https://emailsignature.trustpilot.com/newsletter/en-GB/1/46d6a890000064000500e0c3/stars%402x.png)

[<https://www.trustpilot.com/review/trustpilot.com>](https://www.trustpilot.com/review/trustpilot.com)

[\[https://emails.signature.trustpilot.com/signature/en-US/2/46d6a890000064000500e0c3/text_zendesk.png\]](https://emails.signature.trustpilot.com/signature/en-US/2/46d6a890000064000500e0c3/text_zendesk.png)

Trustpilot trades on the London Stock Exchange under the ticker TRST

Anthony Brodie

3 Aug 2025, 23:20 BST

Can you actually read my last 10 emails? Or am I taking your to court?

Trustpilot System (Trustpilot Content Integrity)

3 Aug 2025, 22:04 BST

Hi Anthony Brodie,

Thanks for the inquiry about the review by Danny Hayes, which you flagged for containing defamatory content.

The decision

We reached out to the reviewer to ask them to consider editing or deleting the content you highlighted as defamatory.

Since the reviewer hasn't updated their review to edit or delete this content, we've removed the review from your profile page.

If you have any questions, please let us know by replying to this email.

Thanks,

Content Integrity Team

[\[https://emails.signature.trustpilot.com/logo.png\]](https://emails.signature.trustpilot.com/logo.png)

[\[https://emails.signature.trustpilot.com/newsletter/en-GB/1/46d6a890000064000500e0c3/stars%402x.png\]](https://emails.signature.trustpilot.com/newsletter/en-GB/1/46d6a890000064000500e0c3/stars%402x.png)

[<https://www.trustpilot.com/review/trustpilot.com>](https://www.trustpilot.com/review/trustpilot.com)

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Trustpilot trades on the London Stock Exchange under the ticker TRST

Visit Trustpilot[<http://www.trustpilot.com>](http://www.trustpilot.com) | Help Center[<http://support.trustpilot.com>](http://support.trustpilot.com) | Trustpilot Privacy

Policy[<http://legal.trustpilot.com/end-user-privacy-terms>](http://legal.trustpilot.com/end-user-privacy-terms) | Dispute our Decision<https://trustpilot->

[help.zendesk.com/hc/requests/new?](https://trustpilot-help.zendesk.com/hc/requests/new?ticket_form_id=20760979389597&tf_4485399523985=decision_dispute_process_form__user_role__business&tf_4485409281297=36755418&tf_20921283130013=36755418&tf_28223032=&tf_28203981=https://www.trus)

[ticket_form_id=20760979389597&tf_4485399523985=decision_dispute_process_form__user_role__](https://www.trustpilot.com/users/connect?redirect=/reviews/688b94bee4c305e4065e432c/edit&token=eyJhbGciOiJIUzI1NiIsInR5cCI6IkpXVCIsImtpZCI6InYyLn0.eyJ0eXBlljoiQ29uc3VtZXIiLCJwYXlsb2Fkljpw7ImNvbnN1bWV5SWQ5ZjY1MTI1ZThlMDMzMmMl4NzUjLCJs...>)

[_business&tf_4485409281297=36755418&tf_20921283130013=36755418&tf_28223032=&tf_28203981=https://www.trus](https://www.trustpilot.com/users/connect?redirect=/reviews/688b94bee4c305e4065e432c/edit&token=eyJhbGciOiJIUzI1NiIsInR5cCI6IkpXVCIsImtpZCI6InYyLn0.eyJ0eXBlljoiQ29uc3VtZXIiLCJwYXlsb2Fkljpw7ImNvbnN1bWV5SWQ5ZjY1MTI1ZThlMDMzMmMl4NzUjLCJs...>)

[tpilot.com/users/connect?](https://www.trustpilot.com/users/connect?redirect=/reviews/688b94bee4c305e4065e432c/edit&token=eyJhbGciOiJIUzI1NiIsInR5cCI6IkpXVCIsImtpZCI6InYyLn0.eyJ0eXBlljoiQ29uc3VtZXIiLCJwYXlsb2Fkljpw7ImNvbnN1bWV5SWQ5ZjY1MTI1ZThlMDMzMmMl4NzUjLCJs...>)

[redirect=/reviews/688b94bee4c305e4065e432c/edit&token=eyJhbGciOiJIUzI1NiIsInR5cCI6IkpXVCIsImtpZCI6InYyLn0.eyJ0eXBlljoiQ29uc3VtZXIiLCJwYXlsb2Fkljpw7ImNvbnN1bWV5SWQ5ZjY1MTI1ZThlMDMzMmMl4NzUjLCJs...>](https://www.trustpilot.com/users/connect?redirect=/reviews/688b94bee4c305e4065e432c/edit&token=eyJhbGciOiJIUzI1NiIsInR5cCI6IkpXVCIsImtpZCI6InYyLn0.eyJ0eXBlljoiQ29uc3VtZXIiLCJwYXlsb2Fkljpw7ImNvbnN1bWV5SWQ5ZjY1MTI1ZThlMDMzMmMl4NzUjLCJs...>)

>>>

Trustpilot A/S

Pilestraede 58, 5th floor, 1112 Copenhagen K, Denmark

Company no. 30276582

[LV0JL7-XXE63]

Attachment(s)

image.png<<https://trustpilotcompliance.zendesk.com/attachments/token/vygm8mUgouCQ97FW3mfH6tOAA/?name=image.png>>

Anthony Brodie

7 Aug 2025, 17:02 BST

How long does it take you to read? Because this should be gone by now and your failure to remove it further demonstrates how trust pilot knowingly breaks the law. [cid:0f83e4da-c11e-406e-9910-8a4d58045e7e]

From: Trustpilot Content Integrity <contentintegrity@trustpilot.com><mailto:contentintegrity@trustpilot.com>

<mailto:contentintegrity@trustpilot.com><mailto:contentintegrity@trustpilot.com>>

<mailto:contentintegrity@trustpilot.com><mailto:contentintegrity@trustpilot.com>

<mailto:contentintegrity@trustpilot.com><mailto:contentintegrity@trustpilot.com>>>>

Sent: Friday, August 8, 2025 12:45 AM

To: Anthony Brodie <Brodie@REDACTED.email><mailto:Brodie@REDACTED.email>

<mailto:legionkillfeed@outlook.com><mailto:Brodie@REDACTED.email>>

<mailto:Brodie@REDACTED.email><mailto:Brodie@REDACTED.email>

<mailto:legionkillfeed@outlook.com><mailto:Brodie@REDACTED.email>>>>

Subject: Decision on the review you've flagged - Ticket

[#36755418](https://trustpilotcompliance.zendesk.com/hc/requests/36755418)<<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>>

<<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>>

<<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>> - Ticket

[#36755418](https://trustpilotcompliance.zendesk.com/hc/requests/36755418)<<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>>

<<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>>

<<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>>

[https://d1pggke3goo8l6.cloudfront.net/10x7HHXvSWyealMGYmoQ_tp-logo-rgb.png]

Halla (Trustpilot Content Integrity)

7 Aug 2025, 15:45 BST

Hello,

Thank you for contacting us.

First of all, please note that I'm here to assist and support you every step of the way. and it's very important that our conversation remains constructive and professional.

We sincerely apologize for any delays or inconvenience you may have experienced. Thank you for your understanding and patience.

Please rest assured that your case is now in the hands of our Concerned team. They are actively reviewing the situation and will reach out to you as soon as possible with updates and further assistance.

Warm regards,

Halla,
Content Integrity Team

[\[https://emailsignature.trustpilot.com/logo.png\]](https://emailsignature.trustpilot.com/logo.png)

[\[https://emailsignature.trustpilot.com/newsletter/en-GB/1/46d6a890000064000500e0c3/stars%402x.png\]](https://emailsignature.trustpilot.com/newsletter/en-GB/1/46d6a890000064000500e0c3/stars%402x.png)

[<https://www.trustpilot.com/review/trustpilot.com>](https://www.trustpilot.com/review/trustpilot.com)

[\[https://emailsignature.trustpilot.com/signature/en-US/2/46d6a890000064000500e0c3/text_zendesk.png\]](https://emailsignature.trustpilot.com/signature/en-US/2/46d6a890000064000500e0c3/text_zendesk.png)

Trustpilot trades on the London Stock Exchange under the ticker TRST

Anthony Brodie

7 Aug 2025, 15:19 BST

⚠️ Snowflake Warning: If you're easily offended by swearing, emotion, or being held accountable for your incompetence — stop reading. This one isn't for you.

Halla,

Drop the attitude, dickhead. Your reply came FOUR days after I raised the issue, and instead of a meaningful response, I get a patronising, pre-written pile of shit acting like this is just business as usual and I should be thankful anything was done at all.

Let's spell it out so even your "content integrity team" can follow it:

You allowed fake reviews to publish. You delayed removal. You failed to read what was actually sent. And now you're replying with smug copy-paste bullshit as if I'm in the wrong for chasing it.

This isn't about the reviews that were already taken down — those were flagged days ago. The problem is you don't even know what's still active and what isn't, you're responding to old tickets as if they're new, and you've ignored context, evidence, user links, and the coordinated nature of the attacks entirely.

You let known bad actors post reviews under aliases. You've got open evidence of abuse — timestamps, screenshots, fake names, cross-platform harassment — and you've done fuck-all. Meanwhile, my business, Legion Killfeed, is being dragged through the mud because your platform enabled it, then acted like my reaction was the real problem.

*

I have already filed a formal complaints with the ACCC, UK CMA, and the Danish Consumer Ombudsman.

*

I am looking into civil legal proceedings for defamation and platform negligence.

*

You, every staff member who replied and Trustpilot will be named, because this isn't just company-level failure, it's personal negligence.

And yes, I know, respect — you're gonna bitch that I fucking swore. Suck it up, princess. You're lucky a few words said out of anger are all you got after your incompetent platform violated my rights, slandered my business, then acted like me getting angry about it was my fault.

And you clowns are the ones who can't even tell what tickets are open and which are closed, clearly — because you keep replying to the copious attempts made SEVERAL DAYS AGO as if I just sent them.

Anthony Brodie

Owner – Legion Killfeed

<https://killfeed.co>

From: Trustpilot Content Integrity <contentintegrity@trustpilot.com<mailto:contentintegrity@trustpilot.com>>
<mailto:contentintegrity@trustpilot.com<mailto:contentintegrity@trustpilot.com>>
<mailto:contentintegrity@trustpilot.com<mailto:contentintegrity@trustpilot.com>>
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<mailto:contentintegrity@trustpilot.com<mailto:contentintegrity@trustpilot.com>>
<mailto:contentintegrity@trustpilot.com<mailto:contentintegrity@trustpilot.com>>>>>

Sent: Friday, August 8, 2025 12:05 AM

To: Anthony Brodie <Brodie@REDACTED.email<mailto:Brodie@REDACTED.email>>
<mailto:legionkillfeed@outlook.com<mailto:Brodie@REDACTED.email>>
<mailto:Brodie@REDACTED.email<mailto:Brodie@REDACTED.email>>
<mailto:legionkillfeed@outlook.com<mailto:Brodie@REDACTED.email>>>
<mailto:Brodie@REDACTED.email<mailto:legi

Samar M (Trustpilot Content Integrity)

10 Aug 2025, 15:22 BST

Hi Anthony,

We understand your frustration and the impact this situation has had on your business.

However, as a platform, we do not offer compensation in such cases. Our role is to investigate reported content in line with our policies and applicable laws, and to take action when violations are confirmed — which we've done in this instance by archiving the review. And as mentioned before, please note that when a review is flagged for defamation, the review is hidden during the entire investigation process.

In this case, the review by Robert McDonovan was archived based on the information you shared about why the review is **not based on a genuine experience**.

We genuinely appreciate your persistence when **flagging a review, you need to choose the most suitable flagging reason**, to review your case and to ensure all concerns are properly addressed.

Warm Regards,

Samar M,

Content Integrity Team

★ Trustpilot



We are rated **4.4** out of **5**

Trustpilot trades on the London Stock Exchange under the ticker **TRST**

Anthony Brodie

10 Aug 2025, 15:14 BST

Now lets talk compensation, you by your own admission agreed it was defamation, I provided proof your system rejected that. Causing 5 days of slanderous lies your platform published.

From: Trustpilot Content Integrity <contentintegrity@trustpilot.com>

Sent: Monday, August 11, 2025 12:11 AM

To: Anthony Brodie <Brodie@REDACTED.email>

Subject: Decision on the review you've flagged - Ticket [#36755418](#) - Ticket [#36755418](#)

[https://d1pggke3goo8l6.cloudfront.net/10x7HHXvSWyealMGYmoQ_tp-logo-rgb.png]

Samar M (Trustpilot Content Integrity)

10 Aug 2025, 15:11 BST

Hi

Thanks for your reply. We understand your frustration, and we acknowledge that the process hasn't felt smooth on your end.

To clarify — the review by Robert McDonovan <<https://www.trustpilot.com/reviews/6891f28ff1af81b4b169cffd>> in question has now been archived. As mentioned before, based on the information you shared about why the review is not based on a genuine experience, we've now taken the review offline, and it's no longer visible on your profile page.

We've let the reviewer know about this decision. Keep in mind that if they dispute it and provide information about their experience<<https://support.trustpilot.com/hc/en-us/articles/201839083-Which-documents-help-us-verify-your-review->>, the review may be reinstated.

[cid:6898a8a3c23c7_7f1590504398@classic-active-job-outbound-mail-worker-6c9c4f8d8-nvm2b.mail]

And we appreciate your persistence in bringing it back to our attention. While we aim to assess every report accurately from the start, sometimes additional context or follow-up is needed to trigger a deeper review.

We're continuously working to improve how these cases are handled, especially when multiple flags are involved. I've taken ownership of this case to ensure your concerns are addressed thoroughly and without further delay.

Thanks again for your patience and cooperation,

Samar M,

Content Integrity Team

[<https://emailsignature.trustpilot.com/logo.png>]

[<https://emailsignature.trustpilot.com/newsletter/en-GB/1/46d6a890000064000500e0c3/stars%402x.png>]

<<https://www.trustpilot.com/review/trustpilot.com>>

[<https://emailsignature.trustpilot.com/signature/en-US/2/46d6a890000064000500e0c3/textZendesk.png>]

Trustpilot trades on the London Stock Exchange under the ticker TRST

Anthony Brodie

10 Aug 2025, 15:05 BST

Let me get this straight, it's not defamatory, but it is, it's taken down, but it's not? It couldn't be seen, but it could?

Attached are two videos that show you are lying to me now and you outright stated just then that it should have been removed for defamatory, so which lie are you gonna use?

[cid:53dd6f80-b16b-4f33-8485-f8e3057ef5bb]

From: Soul Legion <Brodiess@REDACTED.email<mailto:Brodiess@REDACTED.email>>

Sent: Sunday, August 10, 2025 11:53 PM

To: Trustpilot Content Integrity <contentintegrity@trustpilot.com<mailto:contentintegrity@trustpilot.com>>

Subject: Re: Decision on the review you've flagged - Ticket

[#36755418](#)<<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>> - Ticket

[#36755418](#)<<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>>

You mean the review you rejected? That I then had to flag under everything else to get a response from a human?

[cid:331efb6d-0d28-44ee-8905-10362f953887]

From: Trustpilot Content Integrity <contentintegrity@trustpilot.com<mailto:contentintegrity@trustpilot.com>>

Sent: Sunday, August 10, 2025 11:51 PM

To: Anthony Brodie <Brodiess@REDACTED.email<mailto:Brodiess@REDACTED.email>>

Subject: Decision on the review you've flagged - Ticket

[#36755418](#)<<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>> - Ticket

[#36755418](#)<<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>>

[https://d1pggke3goo8l6.cloudfront.net/10x7HHXvSWyealMGYmoQ_tp-logo-rgb.png]

Samar M (Trustpilot Content Integrity)

10 Aug 2025, 14:51 BST

Hi Anthony,

I'm Samar and I've now personally taken over this case to ensure it's escalated and handled with priority.

We fully understand your concerns and we're here to assist you. Apologies for any delayed response — we know how important this is and appreciate your patience.

Regarding the review by Robert McDonovan — Based on the information you shared about why the review is not based on a genuine experience, we've now taken the review offline, and it's no longer visible on your profile page.

We've let the reviewer know about this decision. Keep in mind that if they dispute it and provide information about their experience<<https://support.trustpilot.com/hc/en-us/articles/201839083-Which-documents-help-us-verify-your-review->>, the review may be reinstated.

Please note that we have dedicated teams handling specific case types, and it's not always feasible to manually check every email across different threads. The most effective way to help us resolve your issue quickly is to reply within the relevant case thread, so all information stays connected.

When a review is flagged for defamation, it is automatically hidden during the investigation as part of our standard moderation process. This is done to prevent further reputational harm while the claim is assessed.

And if the review is flagged for other reasons, in some cases-such as "Being about a different business" flagging reason, we are required to contact the reviewer to confirm whether the review was mistakenly posted to the wrong profile. If the reviewer does not respond within 3 days, the review is automatically removed from the public profile to avoid confusion or harm to unrelated businesses.

Each flagging reason also follows its own investigation path, so separating them ensures accuracy and avoids delays. Let's keep things coordinated so we can reach the best outcome as efficiently as possible.

Thank you for your cooperation,

Samar M,
Content Integrity Team

[\[https://emailsignature.trustpilot.com/logo.png\]](https://emailsignature.trustpilot.com/logo.png)

[\[https://emailsignature.trustpilot.com/newsletter/en-GB/1/46d6a890000064000500e0c3/stars%402x.png\]](https://emailsignature.trustpilot.com/newsletter/en-GB/1/46d6a890000064000500e0c3/stars%402x.png)

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Trustpilot trades on the London Stock Exchange under the ticker TRST

Anthony Brodie

8 Aug 2025, 00:21 BST

It has been over 5 hours since your last correspondence.

You are already in possession of my 4 Aug 2025 formal legal demand and evidence bundles provided to the ACCC, UK CMA, Danish Consumer Ombudsman, Thames Valley Police (Ref 43250388789) and others. This review by "Robert McDonovan" is part of the same coordinated competitor-led harassment campaign already evidenced in those filings. Its statements are categorically false, made by a non-customer, and are inherently defamatory. You are now well beyond the point where delay is excusable — every day you knowingly keep this review live is a new act of publication, stripping Trustpilot of any intermediary immunity and making you and your staff personally liable under UK Defamation Act 2013 and Australian Defamation Act 2005.

Remove it immediately or it will be included as a fresh count in my pending defamation proceedings.

From: Soul Legion <Brodie@REDACTED.email><<mailto:Brodie@REDACTED.email>>

<<mailto:legionkillfeed@outlook.com>><<mailto:Brodie@REDACTED.email>>>>

Sent: Friday, August 8, 2025 2:02 AM

To: Trustpilot Content Integrity <contentintegrity@trustpilot.com><<mailto:contentintegrity@trustpilot.com>>

<<mailto:contentintegrity@trustpilot.com>><<mailto:contentintegrity@trustpilot.com>>>>

Subject: Re: Decision on the review you've flagged - Ticket

[#36755418](https://trustpilotcompliance.zendesk.com/hc/requests/36755418)<<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>>

<<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>> - Ticket

[#36755418](https://trustpilotcompliance.zendesk.com/hc/requests/36755418)<<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>>

<<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>>

How long does it take you to read? Because this should be gone by now and your failure to remove it further demonstrates how trust pilot knowingly breaks the law. [cid:0f83e4da-c11e-406e-9910-8a4d58045e7e]

From: Trustpilot Content Integrity <contentintegrity@trustpilot.com<mailto:contentintegrity@trustpilot.com>>>
<mailto:contentintegrity@trustpilot.com<mailto:contentintegrity@trustpilot.com>>>

Sent: Friday, August 8, 2025 12:45 AM

To: Anthony Brodie <Brodie@REDACTED.email<mailto:Brodie@REDACTED.email>>>
<mailto:legionkillfeed@outlook.com<mailto:Brodie@REDACTED.email>>>

Subject: Decision on the review you've flagged - Ticket

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<<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>> - Ticket
[#36755418](https://trustpilotcompliance.zendesk.com/hc/requests/36755418)<<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>>
<<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>>

[https://d1pggke3goo8l6.cloudfront.net/10x7HHXvSWyealMGYmoQ_tp-logo-rgb.png]

Halla (Trustpilot Content Integrity)

7 Aug 2025, 15:45 BST

Hello,

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We sincerely apologize for any delays or inconvenience you may have experienced. Thank you for your understanding and patience.

Please rest assured that your case is now in the hands of our Concerned team. They are actively reviewing the situation and will reach out to you as soon as possible with updates and further assistance.

Warm regards,

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Content Integrity Team

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Trustpilot trades on the London Stock Exchange under the ticker TRST

Anthony Brodie

7 Aug 2025, 15:19 BST

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Halla,

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Let's spell it out so even your "content integrity team" can follow it:

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This isn't about the reviews that were already taken down — those were flagged days ago. The problem is you don't even know what's still active and what isn't, you're responding to old tickets as if they're new, and you've ignored context, evidence, user links, and the coordinated nature of the attacks entirely.

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I am looking into civil legal proceedings for defamation and platform negligence.

*

You, every staff member who replied and Trustpilot will be named, because this isn't just company-level failure, it's personal negligence.

And yes, I know, respect — you're gonna bitch that I fucking swore. Suck it up, princess. You're lucky a few words said out of anger are all you got after your incompetent platform violated my rights, slandered my business, then acted like me getting angry about it was my fault.

And you clowns are the ones who can't even tell what tickets are open and which are closed, clearly — because you keep replying to the copious attempts made SEVERAL DAYS AGO as if I just sent them.

Anthony Brodie

Owner – Legion Killfeed

<https://killfeed.co>

From: Trustpilot Content Integrity <contentintegrity@trustpilot.com<mailto:contentintegrity@trustpilot.com>>

<mailto:contentintegrity@trustpilot.com<mailto:contentintegrity@trustpilot.com>>

<mailto:contentintegrity@trustpilot.com<mailto:contentintegrity@trustpilot.com>>

<mailto:contentintegrity@trustpilot.com<mailto:contentintegrity@trustpilot.com>>>>

Sent: Friday, August 8, 2025 12:05 AM

To: Anthony Brodie <Brodie@REDACTED.email<mailto:Brodie@REDACTED.email>>

<mailto:legionkillfeed@outlook.com<mailto:Brodie@REDACTED.email>>

<mailto:Brodie@REDACTED.email<mailto:Brodie@REDACTED.email>>

<mailto:legionkillfeed@outlook.com<mailto:Brodie@REDACTED.email>>>>

Subject: Decision on the review you've flagged - Ticket

[#36755418](https://trustpilotcompliance.zendesk.com/hc/requests/36755418)<<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>>

<<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>>

<<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>> - Ticket

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[\[https://d1pggke3goo8l6.cloudfront.net/10x7HHXvSWyealMGYmoQ_tp-logo-rgb.png\]](https://d1pggke3goo8l6.cloudfront.net/10x7HHXvSWyealMGYmoQ_tp-logo-rgb.png)

Halla (Trustpilot Content Integrity)

7 Aug 2025, 15:05 BST

Hello,

Thank you for reaching us.

First of all, please rest assured that we take this matter very seriously. We want to inform you that the three already flagged reviews have already been reviewed and taken offline from your platform:

688d14d8f18ef096196c8c63 — already taken offline

688be04caeacae9cc58c81cb — also taken offline

688b94bee4c305e4065e432c — also taken offline

Second point, regarding the review submitted under the name "Robert McDonovan", we have reopened the report and launched a fresh investigation. We are committed to keeping you updated and will inform you promptly about any further actions we take.

Third point, you mentioned that some individuals have been attacked on social media, which is deeply concerning. To address this properly, we will escalate the issue to our concerned team. They will reach out to you as soon as possible to ensure you receive the full support you deserve.

Thank you for sharing your experience with us and for your understanding.

Warm regards,

Halla,

Content Integrity Team

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[<https://www.trustpilot.com/review/trustpilot.com>](https://www.trustpilot.com/review/trustpilot.com)

[\[https://emailsignature.trustpilot.com/signature/en-US/2/46d6a890000064000500e0c3/text_zendesk.png\]](https://emailsignature.trustpilot.com/signature/en-US/2/46d6a890000064000500e0c3/text_zendesk.png)

Trustpilot trades on the London Stock Exchange under the ticker TRST

Anthony Brodie

7 Aug 2025, 10:40 BST

Hello,

Thank you for your copy-and-paste response.

Please note that my business is being actively defamed, and your team should be thoroughly reviewing every email before replying — if basic logical reasoning is applied.

Regarding the review I'm referring to — not the one linked to this ticket — please take it offline immediately.

If your process requires you to copy and paste responses until you eventually reach the correct email, please ensure you actually read the context and respond accordingly.

Hoping you burn in hell for ruining my reputation,

Anthony Brodie

Aggrieved Consumer forced to use your illegally operating platform.

[cid:bbb57e4e-c945-478e-81b3-16ce8821cd64]

Attachment(s)

image.png<<https://trustpilotcompliance.zendesk.com/attachments/token/cJbwhMXaDAhMEWgyJjhAJJRiO/?name=image.png>>

Anthony Brodie

7 Aug 2025, 09:25 BST

There is nothing fair about any of what's continued to happen.

You let a coordinated group post fake reviews, encourage others to do the same, and even allowed one with the username "Cunt" to accuse my business of "robbing clients" — all while ignoring direct evidence, police reports, and multiple formal complaints. Your moderation team let these sit live for days, causing measurable damage to my reputation and income. That's not fairness. That's negligence.

Your system failed at every step — allowing lies to be published, letting them stay up far too long, and now responding in fragments, days apart, after the harm has been done. You're only reviewing individual reports when the issue has always been organised abuse across multiple reviews, accounts, and platforms — something you were told about in the very first complaint.

So no — don't act like this was handled fairly. It wasn't. You've been drip-feeding generic responses after ignoring nearly 20 emails. Now go read them properly — all of them — then come back with a full, accountable answer. Or don't, and I'll see you in court.

Anthony Brodie

Owner – Legion Killfeed

I will continue to reply to them all until all are removed from my profile, I don't give a damn what ticket it is.

You keep refusing to remove

[cid:455aa10c-4523-43f1-b49d-34c75da107d7]

This is defamation, plain and simple. It causes real-world commercial harm, and you are now replying days later, which completely undermines your obligations to act "fairly and promptly" when unlawful content is flagged.

Let me be clear:

*

I will continue to reply to every single defamatory review you leave live.

*

I do not care what ticket ID it falls under.

*

Every response becomes evidence — not just of the abuse, but of your deliberate negligence.

You're charging businesses for "priority support" while giving attackers a free platform to commit reputational sabotage.

That alone renders your process incompatible with basic legal standards in Australia, the UK, and the EU.

If your system is incapable of identifying clearly defamatory content like this — and you knowingly allow it to remain published — then you are actively republishing libel. And as previously warned, that strips you of intermediary immunity

under UK and Australian law.

You are now fully on notice. Every single review like this that remains on my profile will be individually documented, responded to, and escalated until I receive confirmation of permanent removal.

[cid:9d537de3-a520-4c54-a599-52ccc8610b25]

From: Trustpilot Content Integrity <contentintegrity@trustpilot.com<mailto:contentintegrity@trustpilot.com>

<mailto:contentintegrity@trustpilot.com><mailto:contentintegrity@trustpilot.com>>

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<mailto:contentintegrity@trustpilot.com><mailto:contentintegrity@trustpilot.com>

<mailto:contentintegrity@trustpilot.com><mailto:contentintegrity@trustpilot.com>>>>

Sent: Thursday, August 7, 2025 5:58 PM

To: Anthony Brodie <Brodie@REDACTED.email<mailto:Brodie@REDACTED.email>

<mailto:legionkillfeed@outlook.com><mailto:Brodie@REDACTED.email>>

<mailto:Brodie@REDACTED.email><mailto:Brodie@REDACTED.email>

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<mailto:legionkillfeed@outlook.com><mailto:legionkillfeed@outlook.com>>>>

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Halla (Trustpilot Content Integrity)

7 Aug 2025, 08:58 BST

Hello,

Thank you for reaching us.

Please note that we assist case by case, carefully reviewing each situation to ensure accuracy and fairness.

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If you have any concerns about any other review, please provide more context so we can better assist you.

Best regards,

Halla,
Content Integrity Team

[<https://emailsignature.trustpilot.com/logo.png>]
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<<https://www.trustpilot.com/review/trustpilot.com>>
[https://emailsignature.trustpilot.com/signature/en-US/2/46d6a890000064000500e0c3/text_zendesk.png]

Trustpilot trades on the London Stock Exchange under the ticker TRST

Anthony Brodie

3 Aug 2025, 23:20 BST

Can you actually read my last 10 emails? Or am I taking your to court?

Trustpilot System (Trustpilot Content Integrity)

3 Aug 2025, 22:04 BST

Hi Anthony Brodie,

Thanks for the inquiry about the review by Danny Hayes, which you flagged for containing defamatory content.

The decision

We reached out to the reviewer to ask them to consider editing or deleting the content you highlighted as defamatory. Since the reviewer hasn't updated their review to edit or delete this content, we've removed the review from your profile page.

If you have any questions, please let us know by replying to this email.

Thanks,

Content Integrity Team

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Trustpilot A/S

Pilestraede 58, 5th floor, 1112 Copenhagen K, Denmark

Company no. 30276582

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HowDareYou.pdf

EuropeanOmbudsman EU Agency for Cybersecurity2.png

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Complaint_to_Danish_Consumer_Authority_Detailed.pdf

Report an issue affecting your business · ACCC_redacted.pdf

Coordinated Harrassment.pdf

Submitted-Brett-Jones.pdf

Formal Criminal Complaint to Canadian Authorities Brett Jone.pdf

Formal Complaint to the eSafety Commissioner – Coordinated International Harassment and Defamation C.pdf

Formal Complaint to Thames Valley Police.pdf

Trustpilot_Complaint_04Aug2025.pdf

Meta_Complaint_04Aug2025.pdf

The Drama.pdf

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Cybersecurity.png<<https://trustpilotcompliance.zendesk.com/attachments/token/ezH1bX383oIT7IRkOGd7J5nQI/?name=EuropeanOmbudsman+EU+Agency+for+Cybersecurity.png>>

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Coordinated

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Submitted-Brett-Jones.pdf<<https://trustpilotcompliance.zendesk.com/attachments/token/ohtTvqGhduTtt9O1EWnbLr59N/?name=Submitted-Brett-Jones.pdf>>

Formal Complaint to the eSafety Commissioner – Coordinated International Harassment and Defamation

C.pdf<<https://trustpilotcompliance.zendesk.com/attachments/token/pUrUtp4ZtRM1YvHyejkSp6XEe/?name=Formal+Complaint+to+the+eSafety+Commissioner+%E2%80%93+Coordinated+International+Harassment+and+Defamation+C.pdf>>

Formal Complaint to Thames Valley

Police.pdf<<https://trustpilotcompliance.zendesk.com/attachments/token/i2xjnBrH7J9rlupZPCjSniA6b/?name=Formal+Complaint+to+Thames+Valley+Police.pdf>>

Formal Criminal Complaint to Canadian Authorities Brett

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The Drama.pdf<<https://trustpilotcompliance.zendesk.com/attachments/token/OA7vhaMbgNdg49CtoWmHcVML4/?name=The+Drama.pdf>>

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7 Aug 2025, 08:58 BST

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Trustpilot trades on the London Stock Exchange under the ticker TRST

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The decision

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Thanks,

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[ticket_form_id=20760979389597&tf_4485399523985=decision_dispute_process_form__user_role__](https://trustpilot-help.zendesk.com/hc/requests/new?ticket_form_id=20760979389597&tf_4485399523985=decision_dispute_process_form__user_role__business&tf_4485409281297=36755418&tf_20921283130013=36755418&tf_28223032=&tf_28203981=https://www.trus)

[_business&tf_4485409281297=36755418&tf_20921283130013=36755418&tf_28223032=&tf_28203981=https://www.trus](https://trustpilot-help.zendesk.com/hc/requests/new?ticket_form_id=20760979389597&tf_4485399523985=decision_dispute_process_form__user_role__business&tf_4485409281297=36755418&tf_20921283130013=36755418&tf_28223032=&tf_28203981=https://www.trus)

[tpilot.com/users/connect?](https://trustpilot-help.zendesk.com/hc/requests/new?ticket_form_id=20760979389597&tf_4485399523985=decision_dispute_process_form__user_role__business&tf_4485409281297=36755418&tf_20921283130013=36755418&tf_28223032=&tf_28203981=https://www.trus)

[redirect=/reviews/688b94bee4c305e4065e432c/edit&token=eyJhbGciOiJIUzI1NiIsInR5cCI6IkpXVCIsImtpZCI6InYyIn0.eyJ0eXBIIjojQ29uc3VtZXIiLCJwYXIsb2Fkljp7ImNvbN1bWVYySWQ5ZjY1MTI1ZThlMDMzMm14NzUiLCJs...](https://trustpilot-help.zendesk.com/hc/requests/new?ticket_form_id=20760979389597&tf_4485399523985=decision_dispute_process_form__user_role__business&tf_4485409281297=36755418&tf_20921283130013=36755418&tf_28223032=&tf_28203981=https://www.trus)

Trustpilot A/S

Pilestraede 58, 5th floor, 1112 Copenhagen K, Denmark

Company no. 30276582

[LV0JL7-XXE63]

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Attachment(s)

redacted.txt<<https://trustpilotcompliance.zendesk.com/attachments/token/bNf5DSP50QaQJsyuxqVNV1yGI/?name=redacted.txt>>

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Let me be clear:

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I will continue to reply to every single defamatory review you leave live.

*

I do not care what ticket ID it falls under.

*

Every response becomes evidence — not just of the abuse, but of your deliberate negligence.

You're charging businesses for "priority support" while giving attackers a free platform to commit reputational sabotage.

That alone renders your process incompatible with basic legal standards in Australia, the UK, and the EU.

If your system is incapable of identifying clearly defamatory content like this — and you knowingly allow it to remain published — then you are actively republishing libel. And as previously warned, that strips you of intermediary immunity under UK and Australian law.

You are now fully on notice. Every single review like this that remains on my profile will be individually documented, responded to, and escalated until I receive confirmation of permanent removal.

[cid:9d537de3-a520-4c54-a599-52ccc8610b25]

From: Trustpilot Content Integrity <contentintegrity@trustpilot.com><mailto:contentintegrity@trustpilot.com>

<mailto:contentintegrity@trustpilot.com><mailto:contentintegrity@trustpilot.com>>

<mailto:contentintegrity@trustpilot.com><mailto:contentintegrity@trustpilot.com>

<mailto:contentintegrity@trustpilot.com><mailto:contentintegrity@trustpilot.com>>>>

Sent: Thursday, August 7, 2025 5:58 PM

To: Anthony Brodie <Brodie@REDACTED.email><mailto:Brodie@REDACTED.email>

<mailto:legionkillfeed@outlook.com><mailto:Brodie@REDACTED.email>>

<mailto:Brodie@REDACTED.email><mailto:Brodie@REDACTED.email>

<mailto:legionkillfeed@outlook.com><mailto:Brodiess@REDACTED.email>>>>

Subject: Decision on the review you've flagged - Ticket

#36755418<<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>>

<<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>>

<<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>> - Ticket

#36755418<<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>>

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[https://d1pggke3goo8l6.cloudfront.net/10x7HHXvSWyealMGYmoQ_tp-logo-rgb.png]

Halla (Trustpilot Content Integrity)

7 Aug 2025, 08:58 BST

Hello,

Thank you for reaching us.

Please note that we assist case by case, carefully reviewing each situation to ensure accuracy and fairness.

Regarding the review you're replaying in the ticket related to, please note that it is already offline.

If you have any concerns about any other review, please provide more context so we can better assist you.

Best regards,

Halla,

Content Integrity Team

[<https://emailsignature.trustpilot.com/logo.png>]

[<https://emailsignature.trustpilot.com/newsletter/en-GB/1/46d6a890000064000500e0c3/stars%402x.png>]

<<https://www.trustpilot.com/review/trustpilot.com>>

[https://emailsignature.trustpilot.com/signature/en-US/2/46d6a890000064000500e0c3/text_zendesk.png]

Trustpilot trades on the London Stock Exchange under the ticker TRST

Anthony Brodie

3 Aug 2025, 23:20 BST

Can you actually read my last 10 emails? Or am I taking your to court?

Trustpilot System (Trustpilot Content Integrity)

3 Aug 2025, 22:04 BST

Hi Anthony Brodie,

Thanks for the inquiry about the review by Danny Hayes, which you flagged for containing defamatory content.

The decision

We reached out to the reviewer to ask them to consider editing or deleting the content you highlighted as defamatory.

Since the reviewer hasn't updated their review to edit or delete this content, we've removed the review from your profile page.

If you have any questions, please let us know by replying to this email.

Thanks,

Content Integrity Team

[<https://emailsignature.trustpilot.com/logo.png>]

[<https://emailsignature.trustpilot.com/newsletter/en-GB/1/46d6a890000064000500e0c3/stars%402x.png>]

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Visit Trustpilot<<http://www.trustpilot.com>> | Help Center<<http://support.trustpilot.com>> | Trustpilot Privacy

Policy<<http://legal.trustpilot.com/end-user-privacy-terms>> | Dispute our Decision<<https://trustpilot->

[help.zendesk.com/hc/requests/new?](https://trustpilot-help.zendesk.com/hc/requests/new?ticket_form_id=20760979389597&tf_4485399523985=decision_dispute_process_form___user_role___business&tf_4485409281297=36755418&tf_20921283130013=36755418&tf_28223032=&tf_28203981=https://www.trus)

[\[\\[redirect=/reviews/688b94bee4c305e4065e432c/edit&token=eyJhbGciOiJIUzI1NiIsInR5cCI6IkpXVCIsImtpZCI6InYyLn0.eyJ0eXBlljoiQ29uc3VtZXIiLCJwYXlsb2FkIjp7ImNvbnN1bWV5SWQ5OTQ5ZjY1MTI1ZThlMDMzMmMl4NzUjLCJs...>\\]\\(https://www.trustpilot.com/users/connect?redirect=/reviews/688b94bee4c305e4065e432c/edit&token=eyJhbGciOiJIUzI1NiIsInR5cCI6IkpXVCIsImtpZCI6InYyLn0.eyJ0eXBlljoiQ29uc3VtZXIiLCJwYXlsb2FkIjp7ImNvbnN1bWV5SWQ5OTQ5ZjY1MTI1ZThlMDMzMmMl4NzUjLCJs...>_business&tf_4485409281297=36755418&tf_20921283130013=36755418&tf_28223032=&tf_28203981=https://www.trus\\)\]\(https://www.trustpilot.com/users/connect?redirect=/reviews/688b94bee4c305e4065e432c/edit&token=eyJhbGciOiJIUzI1NiIsInR5cCI6IkpXVCIsImtpZCI6InYyLn0.eyJ0eXBlljoiQ29uc3VtZXIiLCJwYXlsb2FkIjp7ImNvbnN1bWV5SWQ5OTQ5ZjY1MTI1ZThlMDMzMmMl4NzUjLCJs...>tpilot.com/users/connect?</p></div><div data-bbox=\)](https://www.trustpilot.com/users/connect?redirect=/reviews/688b94bee4c305e4065e432c/edit&token=eyJhbGciOiJIUzI1NiIsInR5cCI6IkpXVCIsImtpZCI6InYyLn0.eyJ0eXBlljoiQ29uc3VtZXIiLCJwYXlsb2FkIjp7ImNvbnN1bWV5SWQ5OTQ5ZjY1MTI1ZThlMDMzMmMl4NzUjLCJs...>_business&tf_4485409281297=36755418&tf_20921283130013=36755418&tf_28223032=&tf_28203981=https://www.trus</p></div><div data-bbox=)

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Trustpilot A/S

Pilestraede 58, 5th floor, 1112 Copenhagen K, Denmark

Company no. 30276582

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HowDareYou.pdf

EuropeanOmbudsman EU Agency for Cybersecurity2.png

EuropeanOmbudsman EU Agency for Cybersecurity.png

Complaint_to_Danish_Consumer_Authority_Detailed.pdf

Report an issue affecting your business · ACCC_redacted.pdf

Coordinated Harrassment.pdf

Submitted-Brett-Jones.pdf

Formal Criminal Complaint to Canadian Authorities Brett Jone.pdf

Formal Complaint to the eSafety Commissioner – Coordinated International Harassment and Defamation C.pdf

Formal Complaint to Thames Valley Police.pdf

Trustpilot_Complaint_04Aug2025.pdf

Meta_Complaint_04Aug2025.pdf

The Drama.pdf

Attachment(s)

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Halla (Trustpilot Content Integrity)

7 Aug 2025, 08:58 BST

Hello,

Thank you for reaching us.

Please note that we assist case by case, carefully reviewing each situation to ensure accuracy and fairness.

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If you have any concerns about any other review, please provide more context so we can better assist you.

Best regards,

Halla,
Content Integrity Team

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Trustpilot trades on the London Stock Exchange under the ticker TRST

Anthony Brodie

3 Aug 2025, 23:20 BST

Can you actually read my last 10 emails? Or am I taking your to court?

Trustpilot System (Trustpilot Content Integrity)

3 Aug 2025, 22:04 BST

Hi Anthony Brodie,

Thanks for the inquiry about the review by Danny Hayes, which you flagged for containing defamatory content.

The decision

We reached out to the reviewer to ask them to consider editing or deleting the content you highlighted as defamatory. Since the reviewer hasn't updated their review to edit or delete this content, we've removed the review from your profile page.

If you have any questions, please let us know by replying to this email.

Thanks,

Content Integrity Team

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Trustpilot trades on the London Stock Exchange under the ticker TRST

Visit Trustpilot<<http://www.trustpilot.com>> | Help Center<<http://support.trustpilot.com>> | Trustpilot Privacy Policy<<http://legal.trustpilot.com/end-user-privacy-terms>> | Dispute our Decision<[>>](https://trustpilot-help.zendesk.com/hc/requests/new?ticket_form_id=20760979389597&tf_4485399523985=decision_dispute_process_form__user_role__business&tf_4485409281297=36755418&tf_20921283130013=36755418&tf_28223032=&tf_28203981=https://www.trustpilot.com/users/connect?redirect=/reviews/688b94bee4c305e4065e432c/edit&token=eyJhbGciOiJIUzI1NiIsInR5cCI6IkpXVCIsImtpZCI6InYyIn0.eyJ0eXBlljoiQ29uc3VtZXIiLCJwYXIsb2FkIjp7ImNvb2N1bWV5SWQ5ZjY1MTI1ZThlMDMzMmMl4NzUjLCJs...>></p></div><div data-bbox=)

Trustpilot A/S

Pilestraede 58, 5th floor, 1112 Copenhagen K, Denmark

Company no. 30276582

[LV0JL7-XXE63]

Attachment(s)

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Anthony Brodie

7 Aug 2025, 17:02 BST

How long does it take you to read? Because this should be gone by now and your failure to remove it further demonstrates how trust pilot knowingly breaks the law. [cid:0f83e4da-c11e-406e-9910-8a4d58045e7e]

From: Trustpilot Content Integrity <contentintegrity@trustpilot.com><<mailto:contentintegrity@trustpilot.com>>

<<mailto:contentintegrity@trustpilot.com>><<mailto:contentintegrity@trustpilot.com>>>>

Sent: Friday, August 8, 2025 12:45 AM

To: Anthony Brodie <Brodie@REDACTED.email><<mailto:Brodie@REDACTED.email>>

<legionkillfeed@outlook.com><<mailto:Brodie@REDACTED.email>>>>

Subject: Decision on the review you've flagged - Ticket

[#36755418](https://trustpilotcompliance.zendesk.com/hc/requests/36755418)<<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>>

<<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>> - Ticket

[#36755418](https://trustpilotcompliance.zendesk.com/hc/requests/36755418)<<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>>

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[https://d1pggke3goo8l6.cloudfront.net/10x7HHXvSWyealMGYmoQ_tp-logo-rgb.png]

Halla (Trustpilot Content Integrity)

7 Aug 2025, 15:45 BST

Hello,

Thank you for contacting us.

First of all, please note that I'm here to assist and support you every step of the way. and it's very important that our conversation remains constructive and professional.

We sincerely apologize for any delays or inconvenience you may have experienced. Thank you for your understanding and patience.

Please rest assured that your case is now in the hands of our Concerned team. They are actively reviewing the situation and will reach out to you as soon as possible with updates and further assistance.

Warm regards,

Halla,
Content Integrity Team

[\[https://emailsignature.trustpilot.com/logo.png\]](https://emailsignature.trustpilot.com/logo.png)
[\[https://emailsignature.trustpilot.com/newsletter/en-GB/1/46d6a890000064000500e0c3/stars%402x.png\]](https://emailsignature.trustpilot.com/newsletter/en-GB/1/46d6a890000064000500e0c3/stars%402x.png)
<<https://www.trustpilot.com/review/trustpilot.com>>
[\[https://emailsignature.trustpilot.com/signature/en-US/2/46d6a890000064000500e0c3/text_zendesk.png\]](https://emailsignature.trustpilot.com/signature/en-US/2/46d6a890000064000500e0c3/text_zendesk.png)

Trustpilot trades on the London Stock Exchange under the ticker TRST

Anthony Brodie

7 Aug 2025, 15:19 BST

⚠️ Snowflake Warning: If you're easily offended by swearing, emotion, or being held accountable for your incompetence — stop reading. This one isn't for you.

Halla,

Drop the attitude, dickhead. Your reply came FOUR days after I raised the issue, and instead of a meaningful response, I get a patronising, pre-written pile of shit acting like this is just business as usual and I should be thankful anything was done at all.

Let's spell it out so even your "content integrity team" can follow it:

You allowed fake reviews to publish. You delayed removal. You failed to read what was actually sent. And now you're replying with smug copy-paste bullshit as if I'm in the wrong for chasing it.

This isn't about the reviews that were already taken down — those were flagged days ago. The problem is you don't even know what's still active and what isn't, you're responding to old tickets as if they're new, and you've ignored context, evidence, user links, and the coordinated nature of the attacks entirely.

You let known bad actors post reviews under aliases. You've got open evidence of abuse — timestamps, screenshots, fake names, cross-platform harassment — and you've done fuck-all. Meanwhile, my business, Legion Killfeed, is being dragged through the mud because your platform enabled it, then acted like my reaction was the real problem.

*

I have already filed a formal complaints with the ACCC, UK CMA, and the Danish Consumer Ombudsman.

*

I am looking into civil legal proceedings for defamation and platform negligence.

*

You, every staff member who replied and Trustpilot will be named, because this isn't just company-level failure, it's personal negligence.

And yes, I know, respect — you're gonna bitch that I fucking swore. Suck it up, princess. You're lucky a few words said out of anger are all you got after your incompetent platform violated my rights, slandered my business, then acted like me getting angry about it was my fault.

And you clowns are the ones who can't even tell what tickets are open and which are closed, clearly — because you keep replying to the copious attempts made SEVERAL DAYS AGO as if I just sent them.

Anthony Brodie

Owner – Legion Killfeed

<https://killfeed.co>

From: Trustpilot Content Integrity <contentintegrity@trustpilot.com<mailto:contentintegrity@trustpilot.com>>
<mailto:contentintegrity@trustpilot.com<mailto:contentintegrity@trustpilot.com>>
<mailto:contentintegrity@trustpilot.com<mailto:contentintegrity@trustpilot.com>
<mailto:contentintegrity@trustpilot.com<mailto:contentintegrity@trustpilot.com>>>>

Sent: Friday, August 8, 2025 12:05 AM

To: Anthony Brodie <Brodie@REDACTED.email<mailto:Brodie@REDACTED.email>>
<mailto:legionkillfeed@outlook.com<mailto:Brodie@REDACTED.email>>
<mailto:Brodie@REDACTED.email<mailto:Brodie@REDACTED.email>
<mailto:legionkillfeed@outlook.com<mailto:Brodie@REDACTED.email>>>>

Subject: Decision on the review you've flagged - Ticket

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[https://d1pggke3goo8l6.cloudfront.net/10x7HHXvSWyealMGYmoQ_tp-logo-rgb.png]

Halla (Trustpilot Content Integrity)

7 Aug 2025, 15:05 BST

Hello,

Thank you for reaching us.

First of all, please rest assured that we take this matter very seriously. We want to inform you that the three already flagged reviews have already been reviewed and taken offline from your platform:

688d14d8f18ef096196c8c63 — already taken offline

688be04caeacae9cc58c81cb — also taken offline

688b94bee4c305e4065e432c — also taken offline

Second point, regarding the review submitted under the name "Robert McDonovan", we have reopened the report and launched a fresh investigation. We are committed to keeping you updated and will inform you promptly about any further actions we take.

Third point, you mentioned that some individuals have been attacking you on social media, which is deeply concerning. To address this properly, we will escalate the issue to our concerned team. They will reach out to you as soon as possible to ensure you receive the full support you deserve.

Thank you for sharing your experience with us and for your understanding.

Warm regards,

Halla,

Content Integrity Team

[\[https://emailsignature.trustpilot.com/logo.png\]](https://emailsignature.trustpilot.com/logo.png)

[\[https://emailsignature.trustpilot.com/newsletter/en-GB/1/46d6a890000064000500e0c3/stars%402x.png\]](https://emailsignature.trustpilot.com/newsletter/en-GB/1/46d6a890000064000500e0c3/stars%402x.png)

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Trustpilot trades on the London Stock Exchange under the ticker TRST

Anthony Brodie

7 Aug 2025, 10:40 BST

Hello,

Thank you for your copy-and-paste response.

Please note that my business is being actively defamed, and your team should be thoroughly reviewing every email before replying — if basic logical reasoning is applied.

Regarding the review I'm referring to — not the one linked to this ticket — please take it offline immediately.

If your process requires you to copy and paste responses until you eventually reach the correct email, please ensure you actually read the context and respond accordingly.

Hoping you burn in hell for ruining my reputation,

Anthony Brodie

Aggrieved Consumer forced to use your illegally operating platform.

[cid:bbb57e4e-c945-478e-81b3-16ce8821cd64]

Attachment(s)

image.png<<https://trustpilotcompliance.zendesk.com/attachments/token/cJbwhMXaDAhMEWgyJjhAJJRiO/?name=image.png>>

Anthony Brodie

7 Aug 2025, 09:25 BST

There is nothing fair about any of what's continued to happen.

You let a coordinated group post fake reviews, encourage others to do the same, and even allowed one with the username "Cunt" to accuse my business of "robbing clients" — all while ignoring direct evidence, police reports, and multiple formal complaints. Your moderation team let these sit live for days, causing measurable damage to my reputation and income. That's not fairness. That's negligence.

Your system failed at every step — allowing lies to be published, letting them stay up far too long, and now responding in fragments, days apart, after the harm has been done. You're only reviewing individual reports when the issue has always been organised abuse across multiple reviews, accounts, and platforms — something you were told about in the very first complaint.

So no — don't act like this was handled fairly. It wasn't. You've been drip-feeding generic responses after ignoring nearly 20 emails. Now go read them properly — all of them — then come back with a full, accountable answer. Or don't, and I'll see you in court.

Anthony Brodie

Owner – Legion Killfeed

I will continue to reply to them all until all are removed from my profile, I don't give a damn what ticket it is.

You keep refusing to remove

[cid:455aa10c-4523-43f1-b49d-34c75da107d7]

This is defamation, plain and simple. It causes real-world commercial harm, and you are now replying days later, which completely undermines your obligations to act "fairly and promptly" when unlawful content is flagged.

Let me be clear:

*

I will continue to reply to every single defamatory review you leave live.

*

I do not care what ticket ID it falls under.

*

Every response becomes evidence — not just of the abuse, but of your deliberate negligence.

You're charging businesses for "priority support" while giving attackers a free platform to commit reputational sabotage.

That alone renders your process incompatible with basic legal standards in Australia, the UK, and the EU.

If your system is incapable of identifying clearly defamatory content like this — and you knowingly allow it to remain published — then you are actively republishing libel. And as previously warned, that strips you of intermediary immunity under UK and Australian law.

You are now fully on notice. Every single review like this that remains on my profile will be individually documented, responded to, and escalated until I receive confirmation of permanent removal.

[cid:9d537de3-a520-4c54-a599-52ccc8610b25]

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Sent: Thursday, August 7, 2025 5:58 PM

To: Anthony Brodie <Brodie@REDACTED.email<mailto:Brodie@REDACTED.email>

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[#36755418](https://trustpilotcompliance.zendesk.com/hc/requests/36755418)<<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>>

<<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>>

<<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>>

<<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>> - Ticket

[#36755418](https://trustpilotcompliance.zendesk.com/hc/requests/36755418)<<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>>

<<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>>

[<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>](https://trustpilotcompliance.zendesk.com/hc/requests/36755418)

[<https://trustpilotcompliance.zendesk.com/hc/requests/36755418>](https://trustpilotcompliance.zendesk.com/hc/requests/36755418)

[\[https://d1pggke3goo8l6.cloudfront.net/10x7HHXvSWyealMGYmoQ_tp-logo-rgb.png\]](https://d1pggke3goo8l6.cloudfront.net/10x7HHXvSWyealMGYmoQ_tp-logo-rgb.png)

Halla (Trustpilot Content Integrity)

7 Aug 2025, 08:58 BST

Hello,

Thank you for reaching us.

Please note that we assist case by case, carefully reviewing each situation to ensure accuracy and fairness.

Regarding the review you're replying in the ticket related to, please note that it is already offline.

If you have any concerns about any other review, please provide more context so we can better assist you.

Best regards,

Halla,

Content Integrity Team

[\[https://emailsignature.trustpilot.com/logo.png\]](https://emailsignature.trustpilot.com/logo.png)

[\[https://emailsignature.trustpilot.com/newsletter/en-GB/1/46d6a890000064000500e0c3/stars%402x.png\]](https://emailsignature.trustpilot.com/newsletter/en-GB/1/46d6a890000064000500e0c3/stars%402x.png)

[<https://www.trustpilot.com/review/trustpilot.com>](https://www.trustpilot.com/review/trustpilot.com)

[\[https://emailsignature.trustpilot.com/signature/en-US/2/46d6a890000064000500e0c3/text_zendesk.png\]](https://emailsignature.trustpilot.com/signature/en-US/2/46d6a890000064000500e0c3/text_zendesk.png)

Trustpilot trades on the London Stock Exchange under the ticker TRST

Anthony Brodie

3 Aug 2025, 23:20 BST

Can you actually read my last 10 emails? Or am I taking your to court?

Trustpilot System (Trustpilot Content Integrity)

3 Aug 2025, 22:04 BST

Hi Anthony Brodie,

Thanks for the inquiry about the review by Danny Hayes, which you flagged for containing defamatory content.

The decision

We reached out to the reviewer to ask them to consider editing or deleting the content you highlighted as defamatory.

Since the reviewer hasn't updated their review to edit or delete this content, we've removed the review from your profile page.

If you have any questions, please let us know by replying to this email.

Thanks,

Content Integrity Team

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</connect?redirect=/reviews/688b94bee4c305e4065e432c/edit&token=eyJhbGciOiJIUzI1NiIsInR5cCI6IkpXZWQifQ%3D%3D>

redacted.txt

Content Integrity Team



We are rated **4.4** out of 5

Anthony Brodie

10 Aug 2025, 15:05 BST

Let me get this straight, it's not defamatory, but it is, it's taken down, but it's not? It couldn't be seen, but it could?

Attached are two videos that show you are lying to me now and you outright stated just then that it should have been removed for defamatory, so which lie are you gonna use?

[cid:53dd6f80-b16b-4f33-8485-f8e3057ef5bb]

From: Soul Legion <Brodies@REDACTED.email>

Sent: Sunday, August 10, 2025 11:53 PM

To: Trustpilot Content Integrity <contentintegrity@trustpilot.com>

Subject: Re: Decision on the review youâ€™ve flagged - Ticket [#36755418](#) - Ticket [#36755418](#)

You mean the review you rejected? That I then had to flag under everything else to get a response from a human?

[cid:331efb6d-0d28-44ee-8905-10362f953887]

From: Trustpilot Content Integrity <contentintegrity@trustpilot.com>

Sent: Sunday, August 10, 2025 11:51 PM

To: Anthony Brodie <Brodies@REDACTED.email>

Subject: Decision on the review youâ€™ve flagged - Ticket [#36755418](#) - Ticket [#36755418](#)

[https://d1pggke3goo8l6.cloudfront.net/10x7HHXvSWyealMGYmoQ_tp-logo-rgb.png]

Samar M (Trustpilot Content Integrity)

10 Aug 2025, 14:51 BST

Hi Anthony,

I'm Samar and I've now personally taken over this case to ensure itâ€™s escalated and handled with priority.

We fully understand your concerns and we're here to assist you. Apologies for any delayed response â€” we know how important this is and appreciate your patience.

Regarding the review by Robert McDonovan â€” Based on the information you shared about why the review is not based on a genuine experience, we've now taken the review offline, and itâ€™s no longer visible on your profile page.

Weâ€™ve let the reviewer know about this decision. Keep in mind that if they dispute it and provide information about their experience<<https://support.trustpilot.com/hc/en-us/articles/201839083-Which-documents-help-us-verify-your-review->>, the review may be reinstated.

Please note that we have dedicated teams handling specific case types, and it's not always feasible to manually check every email across different threads. The most effective way to help us resolve your issue quickly is to reply within the relevant case thread, so all information stays connected.

When a review is flagged for defamation, it is automatically hidden during the investigation as part of our standard moderation process. This is done to prevent further reputational harm while the claim is assessed.

And if the review is flagged for other reasons, in some cases-such as "Being about a different business" flagging reason, we are required to contact the reviewer to confirm whether the review was mistakenly posted to the wrong profile. If the reviewer does not respond within 3 days, the review is automatically removed from the public profile to avoid confusion or harm to unrelated businesses.

Each flagging reason also follows its own investigation path, so separating them ensures accuracy and avoids delays. Let's keep things coordinated so we can reach the best outcome as efficiently as possible.

Thank you for your cooperation,

Samar M,
Content Integrity Team

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[\[https://emailsignature.trustpilot.com/newsletter/en-GB/1/46d6a890000064000500e0c3/stars%402x.png\]](https://emailsignature.trustpilot.com/newsletter/en-GB/1/46d6a890000064000500e0c3/stars%402x.png)

[<https://www.trustpilot.com/review/trustpilot.com>](https://www.trustpilot.com/review/trustpilot.com)

[\[https://emailsignature.trustpilot.com/signature/en-US/2/46d6a890000064000500e0c3/text_zendesk.png\]](https://emailsignature.trustpilot.com/signature/en-US/2/46d6a890000064000500e0c3/text_zendesk.png)

Trustpilot trades on the London Stock Exchange under the ticker TRST

Anthony Brodie

8 Aug 2025, 00:21 BST

It has been over 5 hours since your last correspondence.

Email Headers (Raw)

X-Mozilla-Status	0001
X-Mozilla-Status2	00000000
From	Soul Legion <Brodies@REDACTED.email>
To	Trustpilot Content Integrity <contentintegrity@trustpilot.com>, "legal@trustpilot.com" <legal@trustpilot.com>
CC	Adrian Blair - Trustpilot <adrian.blair@trustpilot.com>
BCC	"withholding@ato.gov.au" <withholding@ato.gov.au>
Subject	Re: Decision on the review you've flagged - Ticket #36755418 - Ticket #36755418
Thread-Topic	Decision on the review you've flagged - Ticket #36755418 - Ticket #36755418
Thread-Index	AQHcB3EYRfEkG6MCqEenLRpbv75gtrRW68PYgABN9OSAAABg6oAACvAegAAUxFeAAHqAsoAEGKTXgAAAWYmAAAHj4YAAA2/PgAAAHYmAAALf4AAAB1pgABC81yAB8XAv4ADS0SK
X-MS-Exchange-MessageSentRepresentingType	1
Date	Mon, 18 Aug 2025 05:51:23 +1000
Message-ID	<SL2P216MB20296A68BE9A473605E7A227DA36A@SL2P216MB2029.KORP216.PROD.OUTLOOK.COM>
References	<LV0JL7XXE63@zendesk.com> <PU4P216MB20271757CC74E83063BD5C50DA2CA@PU4P216MB2027.KORP216.PROD.OUTLOOK.COM> <SL2P216MB202932A571EC079709E788D1DA2CA@SL2P216MB2029.KORP216.PROD.OUTLOOK.COM> <SL2P216MB20297EDB9456693260D53F7ADA2CA@SL2P216MB2029.KORP216.PROD.OUTLOOK.COM> <SL2P216MB2029C45B2D5B87FE00F853ADDA2CA@SL2P216MB2029.KORP216.PROD.OUTLOOK.COM> <SL2P216MB202995ACAA0F1F8297013388DA29A@SL2P216MB2029.KORP216.PROD.OUTLOOK.COM> <SL2P216MB20294FC75621CD637515A4F6DA29A@SL2P216MB2029.KORP216.PROD.OUTLOOK.COM> <SL2P216MB20290B4E24152D098937357BDA29A@SL2P216MB2029.KORP216.PROD.OUTLOOK.COM> <SL2P216MB202945A3FC4F7ACA69B184C3DA29A@SL2P216MB2029.KORP216.PROD.OUTLOOK.COM> <SL2P216MB2029623A71751685F1A29943DA29A@SL2P216MB2029.KORP216.PROD.OUTLOOK.COM> <LV0JL7XXE63_689f688647e55_88157813206a_sprut@zendesk.com>
In-Reply-To	<LV0JL7XXE63_689f688647e55_88157813206a_sprut@zendesk.com>
Content-Language	en-AU
X-MS-Has-Attach	yes
X-MS-Exchange-Organization-SCL	-1
X-MS-TNEF-Correlator	
X-MS-Exchange-Organization-RecordReviewCfmType	0
msip_labels	
Content-Type	multipart/mixed; boundary="_011_SL2P216MB20296A68BE9A473605E7A227DA36ASL2P216MB2029KORP_"
MIME-Version	1.0