

From: Support <support@trustpilot.com>
To: "Brodies@REDACTED.email" <Brodies@REDACTED.email>
Subject: Update on your request #00211219 [thread::W0RYoB1aeg6M0P6D0che5GA::]
Date: Tue, 02 Sep 2025 09:13:50 +0000

Hello There!

Thank you for reaching out to Trustpilot. I hope you are well.

We always strive to respond as quickly as possible, but due to some recent internal adjustments to our systems, in particular, our CRM platform. Our response time has been a bit longer than usual. We truly appreciate your patience and understanding.

You previously contacted us regarding some queries on the search function on Trustpilot.

Do let me know if you still have questions on this

Regards

Nathan K.
Senior Business Support Agent



See our reviews



Find your answers

----- Original Message -----

From: Support [support@trustpilot.com]
Sent: 08/07/2025 08:03
To: support@trustpilot-help.zendesk.com
Subject: We've received your request #00211219 thread::W0RYoB1aeg6M0P6D0che5GA::

Hey,

We've received your request: #00211219.

Need to add more info to your request? Just reply to this email to update it.

Have a great day!
Trustpilot Support

Kind Regards

Email Headers (Raw)

X-Mozilla-Status	0001
X-Mozilla-Status2	00000000
Received	from PU4P216MB1855.KORP216.PROD.OUTLOOK.COM (2603:1096:301:109::15) by PU4P216MB2027.KORP216.PROD.OUTLOOK.COM with HTTPS; Tue, 2 Sep 2025 09:13:52 +0000
Received	from CWLP123CA0132.GBRP123.PROD.OUTLOOK.COM (2603:10a6:401:87::24) by PU4P216MB1855.KORP216.PROD.OUTLOOK.COM (2603:1096:301:109::15) with Microsoft SMTP Server (version=TLS1_2, cipher=TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384) id 15.20.9094.16; Tue, 2 Sep 2025 09:13:51 +0000
Received	from AM2PEPF0001C70D.eurprd05.prod.outlook.com (2603:10a6:401:87:cafe::e4) by CWLP123CA0132.outlook.office365.com (2603:10a6:401:87::24) with Microsoft SMTP Server (version=TLS1_3, cipher=TLS_AES_256_GCM_SHA384) id 15.20.9094.16 via Frontend Transport; Tue, 2 Sep 2025 09:13:51 +0000
Authentication-Results	spf=pass (sender IP is 13.49.132.177) smtp.mailfrom=po71d2i6lbbmxw.2-bu0peaw.swe54.bnc.salesforce.com; dkim=pass (signature was verified) header.d=trustpilot.com;dmARC=pass action=none header.from=trustpilot.com;compauth=pass reason=100
Received-SPF	Pass (protection.outlook.com: domain of po71d2i6lbbmxw.2-bu0peaw.swe54.bnc.salesforce.com designates 13.49.132.177 as permitted sender) receiver=protection.outlook.com; client-ip=13.49.132.177; helo=smtP-0206bbb9d86721619.core1.sfdc-cehfhS.mta.salesforce.com; pr=E
Received	from smtP-0206bbb9d86721619.core1.sfdc-cehfhS.mta.salesforce.com (13.49.132.177) by AM2PEPF0001C70D.mail.protection.outlook.com (10.167.16.201) with Microsoft SMTP Server (version=TLS1_3, cipher=TLS_AES_256_GCM_SHA384) id 15.20.9094.14 via Frontend Transport; Tue, 2 Sep 2025 09:13:50 +0000
X-IncomingTopHeaderMarker	OriginalChecksum:DBF07A3ACFAFA909DB0321ED75CECFE27273ED37DF73E94EC826FEFE1602F56C;UpperCasedChecksum:8935F13E6CB54CBF9CA32EC2020161F383F667F23ECC237F115CF1F2528220C8;SizeAsReceived:2228;Count:25
Return-Path	support=trustpilot.com_0-28kstwiojum9z@po71d2i6lbbmxw.2-bu0peaw.swe54.bnc.salesforce.com
DKIM-Signature	v=1; a=rsa-sha256; c=relaxed/simple; d=trustpilot.com; s=salesforce2; t=1756804430; bh=3QmHaGblVbAP5YwDCGwXFbrfjsZTMDfHxFdRBp/IPZU=; h=Date:From:To:Subject:MIME-Version:Content-Type; b=HB6jgFZXHxAnVcWZAftYUSFkq4pdLJViqPbDMvV1sBV3LnSjxDuU4T0T+SjU/Sa2K oK4JuTVZ6urv MJbNoVjGA8uyFeYcGUfjWaO9lclH1OszxclaK6bjChhCi0jXyHK7zt 0lPASM1RlcJmjZahFTj8HVokN9lvjdDLRbhJUiIw=
Received	from [127.0.0.1] ([127.0.0.1:38752] helo=eaas-12.eaas.emailinfra.svc.cluster.local) by mx1.core1.sfdc-cehfhS.mta.salesforce.com (envelope-from <support=trustpilot.com_0-28kstwiojum9z@po71d2i6lbbmxw.2-bu0peaw.swe54.bnc.salesforce.com>) (ecelerity 4.7.0.20111 r(msys-ecelerity:tags/4.7.0-ga^0)) with ESMTP id DA/21-00676-E45B6B86; Tue, 02 Sep 2025 09:13:50 +0000
Received	from 127.0.0.1 (localhost. [127.0.0.1]) by eaas-12 (EaaS) id <uEWkw00000000000000000000000000000000T1YEZ1001a7sCIUGRI2kBi8-51zBpw@sfdc.net> for <"Brodies@REDACTED.email" <Brodies@REDACTED.email>> Tue, 2 Sep 2025 09:13:50 GMT (GMT)
Date	Tue, 02 Sep 2025 09:13:50 +0000
From	Support <support@trustpilot.com>
Sender	noreply@salesforce.com
To	"Brodies@REDACTED.email" <Brodies@REDACTED.email>
Message-ID	<uEWkw00T1YEZ1001a7sCIUGRI2kBi8-51zBpw@sfdc.net>
In-Reply-To	<C5kFf00SZZJM900-_By_QidSAORocAJeK7o3Q@sfdc.net>
References	<C5kFf00SZZJM900-_By_QidSAORocAJeK7o3Q@sfdc.net>
Subject	Update on your request #00211219 [thread::W0RYoB1aeg6M0P6D0che5GA::]
Content-Type	multipart/alternative; boundary="-----_Part_15880_1975563512.1756804430428"
X-SFDC-LK	00D20000000BU0P
X-SFDC-User	005Sh0000004IjV
X-Sender	postmaster@salesforce.com
X-mail_abuse_inquiries	http://www.salesforce.com/company/abuse.jsp
X-SFDC-TLS-NoRelay	1
X-SFDC-CORRELATION-ID	000111m512zecq6b
X-SFDC-Binding	1WrIRBV94myi25uB
X-SFDC-App	coreapp
X-SFDC-EmailCategory	quickActionEmail
X-SFDC-EntityId	500Sh00000QE5XH
X-SFDC-Interface	internal
X-IncomingHeaderCount	25
X-MS-Exchange-Organization-ExpirationStartTime	02 Sep 2025 09:13:50.7201 (UTC)
X-MS-Exchange-Organization-ExpirationStartTimeReason	OriginalSubmit
X-MS-Exchange-Organization-ExpirationInterval	1:00:00:00.0000000
X-MS-Exchange-Organization-ExpirationIntervalReason	OriginalSubmit
X-MS-Exchange-Organization-Network-Message-Id	7a3c9dad-16e7-40e2-bec4-08ddea010809

X-EOPAttributedMessage	0
X-EOPTenantAttributedMessage	84df9e7f-e9f6-40af-b435-aaaaaaaaaaaa:0
X-MS-Exchange-Organization-MessageDirectionality	Incoming
X-MS-PublicTrafficType	Email
X-MS-TrafficTypeDiagnostic	AM2PEPF0001C70D:EE_ PU4P216MB1855:EE_ PU4P216MB2027:EE_
X-MS-Exchange-Organization-AuthSource	AM2PEPF0001C70D.eurprd05.prod.outlook.com
X-MS-Exchange-Organization-AuthAs	Anonymous
X-MS-UserLastLogonTime	9/2/2025 8:38:40 AM
X-MS-Office365-Filtering-Correlation-Id	7a3c9dad-16e7-40e2-bec4-08ddea010809
X-MS-Exchange-EOPDirect	true
X-Sender-IP	13.49.132.177
X-SID-PRA	SUPPORT@TRUSTPILOT.COM
X-SID-Result	PASS
X-MS-Exchange-Organization-SCL	1
X-Microsoft-Antispam	BCL:0;ARA:1444111002 9400799033 47200799021 58200799018 29080799003 1680799057 26130799006 9800799015 10300799035 21080799006 461199028 9000799050 1380799030 1370799030 1360799030 1602099012 13082799006 440099028 4302099013 3412199025 1122599019 26104999006 22062799003;
X-MS-Exchange-CrossTenant-OriginalArrivalTime	02 Sep 2025 09:13:50.6427 (UTC)
X-MS-Exchange-CrossTenant-Network-Message-Id	7a3c9dad-16e7-40e2-bec4-08ddea010809
X-MS-Exchange-CrossTenant-Id	84df9e7f-e9f6-40af-b435-aaaaaaaaaaaa
X-MS-Exchange-CrossTenant-AuthSource	AM2PEPF0001C70D.eurprd05.prod.outlook.com
X-MS-Exchange-CrossTenant-AuthAs	Anonymous
X-MS-Exchange-CrossTenant-FromEntityHeader	Internet
X-MS-Exchange-CrossTenant-RMS-PersistedConsumerOrg	00000000-0000-0000-0000-000000000000
X-MS-Exchange-Transport-CrossTenantHeadersStamped	PU4P216MB1855
X-MS-Exchange-Transport-EndToEndLatency	00:00:02.2385247
X-MS-Exchange-Processed-By-BccFoldering	15.20.9094.015
Keywords	Trustpilot
X-Microsoft-Antispam-Mailbox-Delivery	ucf:0;jmr:0;ex:0;auth:1;dest:I;ENG:-(5062000311)(920221119095)(90000117)(920221120095)(90011020)(91015020)(91040095)(9050020)(9060121)(9081003)(9100341)(944500132)(4810010)(4910033)(9930004)(9545005)(10172021)(9320005)(120001);
X-Message-Delivery	Vj0xLjE7dXM9MDtsPTA7YT0wO0Q9MTiHRD0xO1NDTD0tMQ==
X-Microsoft-Antispam-Message-Info	sp2a2TuS06WvnQTNhRPvTZkgmbz/XiJLwmA4bO44e8cPz9b+cQJxun872rgKLXICjCs94E+0w4OACrVs35i5Y5GUamURmjYIUkJ0J33b8/WmnePff1Os5gYev27/xhhfLT/48qGaznh6xjl8xgXq6pdpE9CnMitYKMrp+63XD9kg50mU lqapTIOinECd4qm4sf51V6ukjY+6KPDtYdSwqSUouP5ECtHOMd6x1ED1cJg9vaneowpFdG8bnlVQR0CEXoZ69qM3YRGf+jXKaCZ8whkdIV+0WGGt0D62FZVx2+a/hoaT+uc8fUSukPq37fLiBkfkpofqAu//V05P/ePEoA2HEsS2M4nu45Uj1jrfUhiJGrrNKrkjDZ9xCECAw7oCdRGjC5ZYQ9AeR+s09AngZREHfB1rmjMeJ2PCCtC+SRfvDENloITBBjZIR4TsBHwlpf2yx011ZW3u0gXjxmuXTs/vscaA/aRKWq6Y/b4FytyJgRlC0M8igbMSLX61xaVmYdX9qPiNcf3CvZNOYO1o/CCtigzZTUJG/dL8syrz6OhmYmBvHI+0lca82ZJ6JYXIJ+oEJlFAhdY3c7Sb10FSmQPsJ4buK+uMIVYFRfJCvxja+pDU2lJBnNFYNXs1dzdPrrt+nNEAp5Xn1hC+zqUM2TYFM2/bN9U2TLCMSSNcxnJ6oN5dDHvIZ0e/EBzzppeEgqfITOC+uFFU7B7Ka3aNA3kKIsGvMM8NextLw6cpCNuwLe5zytFlzXcU22S3Mebw+onVt6pzzY3xvScD6bBCMJC5c3w5Z8Oc/B/4ztkgZEGBTPY+qTZiCWNNNSWG7bZqw+3r2ThTc353W5n1OaTSzIGF4J62PpFxp1+A3GA7IRG/fkRY++re+topgVeAuONsJWpwmzeuPDZOKNG896m2SIW4UJ843X11+B6DFVobT3+VSo2A2bXKrFDEsE9sAq 1Z1csVRcVml5x2QumcyJd3px/TCRAa1G0+z1ZOzvfPbgkoTuEhHgJcERUJxjH56ElltXtFspamva8qOlB4Jh5PssFrb21Xc85QOWa4/Ephd0VtYRej7w1fdWxFupRfx33EsceYpotVIMMth4hJto7AQzxjliidUFotFhoffgK2NYKjXfihnmxxz3oWXY91jOHTNzx0h+PowGySA9csK+muHWWo74B/RNxcJppRhigZ158HVe14/7i5PaXNZTKPg+kDK+KHMq/yghxrX53z+Mnu4YGmQpWF3bhAZcdYJAC4upJB6KSagpBtci/4SDF7A12bK6ynKEvLx/oW96x/2Z/KV41PDamncKPeK NzY073IHQp1m3sYh8X/m6eAIYPunXwmZtVZM5e6hqn9RxsYwIQDLLB+ZzC3VWZ/NDFFdkxmi8W+ xvBffm2Xo/qaFkl7X4D//SARmUsUFUxle9VCSbdt7eruY0xPTLRz4nHEX6qHJkr2CzIVMsKZ+3/Lw/jjOkRvParF6WFEISoZiWC/vLIHUvZ4ydidrNZ2+HWhDdNR5Uv3ZY+/zKPHtC+w2rFKWEoOGQn0Gunn3y7uJmJ+DzvEOIHFWT4vOp9tHU8a7PcToEyDAehOU6naw7d+26h4V1GfIXaEWbvNMq1U9EEZUOnkU9q7BkPHf5n8PCdBAklU5tIXAAIt9tMhEZJL3/GWE3jdF0NKY8iURs4f//I/Z3XbU3X33KDW5CfN6/eYrLgsJAOXe39zVirHzNGhsuS60MJl6ug+U1LtaWwtQnxlQtw2RkKqNi2fEoky+cw8OZOTYISBckTUjdNBnfcK2ZCYv7dWUnB6nhKooTVUGOhnc7BUC6zl+L4T2+sw2s/cDUds9aOQJ4O7omDJM6imT1gAmL5B6E3ab7rmUeNeFPXeI4D9gas1kRF9Buwd7vRjm222uV6sSJ1DbKIRqCAmG5ztuYtpnyuIMjX4hkAO3xTA7hcR0u5NsSWByGeiJtYxXEQ57WeR89Knoc9BQvuoQGureUVWdVK5rHbCsu6VAJLawza58NOQt55BHw5NA7DU+K+qLvXSQ6ZD0mTYyy8/gmI5nA0ZmUGqz4LMjj277dtEqDEmwGznwtvltO9SsA66o5jF96aOPUS9dtuWv+iaq926b2fOWUwam25bG3lwbUIFXm+AUmwSibpgRFHbMBAIX77bjmyHKEy/NiQIU9bbzO48ntDe898mCDnqn5okH+0hPA6Y7YbGbnRmk+o+36qNAW2S9XFKAdGty6b8X63j
MIME-Version	1.0