

From: Accounts Receivable <accounting@trustpilotaccounting.zendesk.com>
To: Soul Legion <Brodies@REDACTED.email>
Subject: Your request is now received - Ticket #484088
Date: Tue, 02 Sep 2025 00:40:50 +0000

##- Please type your reply above this line -##

Dear Soul Legion

Thanks for contacting Trustpilot Accounting

Your request (#484088) regarding: Re: Decision on the review you've flagged - Ticket #36723684 - Ticket #37617523 - has now been received and is being reviewed by our accounting team.

You will receive a response to your request as soon as possible. Should you need to update or write additional comments regarding your request, please reply to this e-mail without changing the subject.

Best regards
Trustpilot Accounting

This email is a service from Trustpilot. Delivered by [Zendesk](#)

Email Headers (Raw)

X-Mozilla-Status	0001
X-Mozilla-Status2	00000000
Received	from PUYP216MB3080.KORP216.PROD.OUTLOOK.COM (2603:1096:301:151::11) by SL2P216MB2029.KORP216.PROD.OUTLOOK.COM with HTTPS; Tue, 2 Sep 2025 00:40:54 +0000
Received	from DU7P250CA0013.EURP250.PROD.OUTLOOK.COM (2603:10a6:10:54f::27) by PUYP216MB3080.KORP216.PROD.OUTLOOK.COM (2603:1096:301:151::11) with Microsoft SMTP Server (version=TLS1_2, cipher=TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384) id 15.20.9094.16; Tue, 2 Sep 2025 00:40:53 +0000
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Authentication-Results	spf=pass (sender IP is 188.172.138.38) smtp.mailfrom=trustpilotaccounting.zendesk.com; dkim=pass (signature was verified) header.d=zendesk.com; dmarc=pass action=none header.from=trustpilotaccounting.zendesk.com; compauth=pass reason=100
Received-SPF	Pass (protection.outlook.com: domain of trustpilotaccounting.zendesk.com designates 188.172.138.38 as permitted sender) receiver=protection.outlook.com; client-ip=188.172.138.38; helo=mta-out8.pod28.euc1.zdsys.com; pr=C
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Received	from zendesk.com (unknown [127.0.0.6]) by mta-out15.pod28.euc1.zdsys.com (Zendesk) with ESMTP id 1fe43e32-71b4-43bf-b08b-8c40a6264d6a for <Brodies@REDACTED.email>; Tue, 02 Sep 2025 00:40:50 +0000 (UTC)
Date	Tue, 02 Sep 2025 00:40:50 +0000
From	Accounts Receivable <accounting@trustpilotaccounting.zendesk.com>
Reply-To	Accounts Receivable <accounting+id655EX7-MMYG2@trustpilotaccounting.zendesk.com>
To	Soul Legion <Brodies@REDACTED.email>
Message-ID	<655EX7MMYG2_68b63d124eb26_9015b0860244_sprut@zendesk.com>
In-Reply-To	<SL2P216MB202910490491C00FB87DF9EBDA07A@SL2P216MB2029.KORP216.PROD.OUTLOOK.COM>
References	<655EX7MMYG2@zendesk.com> <LVD3DWE111Y_68b5654eb5ac_7515b037222f_sprut@zendesk.com> <LVD3DWE111Y_68b5650cdd0b3_5615b01673bd_sprut@zendesk.com> <LVD3DWE111Y@zendesk.com> <SL2P216MB202910490491C00FB87DF9EBDA07A@SL2P216MB2029.KORP216.PROD.OUTLOOK.COM>
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Content-Type	multipart/alternative; boundary="====_mimepart_68b63d1260a5f_9015b08603b1"; charset="utf-8"
Content-Transfer-Encoding	7bit
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X-Zendesk-From-Account-Id	f017b96
X-Zendesk-Email-Id	01K43XX2D5H6WM5GPAQEYMA85P
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X-IncomingHeaderCount	19
Return-Path	accounting@trustpilotaccounting.zendesk.com
X-MS-Exchange-Organization-ExpirationStartTime	02 Sep 2025 00:40:50.8517 (UTC)
X-MS-Exchange-Organization-ExpirationStartTimeReason	OriginalSubmit
X-MS-Exchange-Organization-ExpirationInterval	1:00:00:00.0000000
X-MS-Exchange-Organization-ExpirationIntervalReason	OriginalSubmit
X-MS-Exchange-Organization-Network-Message-Id	9f659005-fb2b-440e-8d9b-08dde9b95dce
X-EOPAttributedMessage	0
X-EOPTenantAttributedMessage	84df9e7f-e9f6-40af-b435-aaaaaaaaaaaa:0
X-MS-Exchange-Organization-MessageDirectionality	Incoming
X-MS-PublicTrafficType	Email

X-MS-TrafficTypeDiagnostic	DU6PEPF0000A7E1:EE_IPUYP216MB3080:EE_JSL2P216MB2029:EE_
X-MS-Exchange-Organization-AuthSource	DU6PEPF0000A7E1.eurprd02.prod.outlook.com
X-MS-Exchange-Organization-AuthAs	Anonymous
X-MS-UserLastLogonTime	9/2/2025 12:40:23 AM
X-MS-Office365-Filtering-Correlation-Id	9f659005-fb2b-440e-8d9b-08dde9b95dce
X-MS-Exchange-EOPDirect	true
X-Sender-IP	188.172.138.38
X-SID-PRA	ACCOUNTING@TRUSTPILOTACCOUNTING.ZENDESK.COM
X-SID-Result	PASS
X-MS-Exchange-Organization-SCL	1
X-Microsoft-Antispam	BCL:0;ARA:1444111002 461199028 9400799033 1380799030 1360799030 1370799030 1602099012 4302099013 3412199025 440099028;
X-MS-Exchange-CrossTenant-OriginalArrivalTime	02 Sep 2025 00:40:50.7644 (UTC)
X-MS-Exchange-CrossTenant-Network-Message-Id	9f659005-fb2b-440e-8d9b-08dde9b95dce
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X-MS-Exchange-CrossTenant-AuthSource	DU6PEPF0000A7E1.eurprd02.prod.outlook.com
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X-MS-Exchange-CrossTenant-FromEntityHeader	Internet
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X-MS-Exchange-Transport-CrossTenantHeadersStamped	PUYP216MB3080
X-MS-Exchange-Transport-EndToEndLatency	00:00:04.0688551
X-MS-Exchange-Processed-By-BccFoldering	15.20.9094.006
Keywords	Trustpilot
X-Microsoft-Antispam-Mailbox-Delivery	ucf:0;jmr:0;ex:0;auth:1;dest:I;OFR:SpamFilterPass;ENG:(5062000311)(920221119095)(90000117)(920221120095)(90012020)(91020020)(91040095)(9050020)(9100341)(1010050)(944500132)(2008001181)(4810010)(4910033)(9920006)(9510006)(10105021)(9320005)(9230038)(120001);
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