

From: Trustpilot Privacy <privacy@trustpilot.com>
To: Anthony Brodie <Brodies@REDACTED.email>
Subject: We've received your inquiry - Ticket #38355991
Date: Thu, 09 Oct 2025 03:09:41 +0000



Trustpilot

Hi Anthony Brodie,

Thanks for reaching out to Trustpilot's [Content Integrity Team](#). We've received your inquiry entitled 'Untitled ticket 38355991', and we're here to help.

We wanted to let you know that we're experiencing high volumes of inquiries, resulting in longer response times than we'd hoped for. We aim to reply to you within 10 working days.

In the meantime, you can check our [Help Center](#) for useful information. If you need to send us updates or extra information, please reply to this email without changing the subject line.

Thanks again for contacting us.

Trustpilot Content Integrity Team

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Trustpilot A/S
Pilestraede 58, 5th floor, 1112 Copenhagen K, Denmark
Company no. 30276582

Email Headers (Raw)

X-Mozilla-Status	0001
X-Mozilla-Status2	00000000
Received	from SE2P216MB1850.KORP216.PROD.OUTLOOK.COM (2603:1096:101:fc::14) by SL2P216MB2029.KORP216.PROD.OUTLOOK.COM with HTTPS; Thu, 9 Oct 2025 03:09:46 +0000
Received	from PR3P195CA0003.EURP195.PROD.OUTLOOK.COM (2603:10a6:102:b6::8) by SE2P216MB1850.KORP216.PROD.OUTLOOK.COM (2603:1096:101:fc::14) with Microsoft SMTP Server (version=TLS1_2, cipher=TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384) id 15.20.9203.10; Thu, 9 Oct 2025 03:09:45 +0000
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Authentication-Results	spf=pass (sender IP is 188.172.137.50) smtp.mailfrom=trustpilot.com; dkim=timeout (key query timeout) header.d=trustpilot.com;dmarc=pass action=none header.from=trustpilot.com;compauth=pass reason=100
Received-SPF	Pass (protection.outlook.com: domain of trustpilot.com designates 188.172.137.50 as permitted sender) receiver=protection.outlook.com; client-ip=188.172.137.50; helo=mta-out5.pod29.euw1.zdsys.com; pr=C
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X-IncomingTopHeaderMarker	OriginalChecksum:EC233CF1A965F5F8B2EF7081B347039750FE165817E1E4B4F84E16AFEDC7F94A;UpperCasedChecksum:3672955C4744673D36A2C67527414A16E145C54E95D2E2731FCE045955FF775A;SizeAsReceived:1988;Count:19
Received	from zendesk.com (unknown [127.0.0.6]) by mta-out15.pod29.euw1.zdsys.com (Zendesk) with ESMTP id cb9ae340-8c98-4ca0-9094-54d95f90bc7a for <Brodies@REDACTED.email>; Thu, 09 Oct 2025 03:09:41 +0000 (UTC)
Date	Thu, 09 Oct 2025 03:09:41 +0000
From	Trustpilot Privacy <privacy@trustpilot.com>
Reply-To	Trustpilot Privacy <privacy@trustpilot.com>
To	Anthony Brodie <Brodies@REDACTED.email>
Message-ID	<LVKK5LZ95JR_68e727756af20_4b7c375025e5ee_sprut@zendesk.com>
In-Reply-To	<68e7276f8cb45_2230170892048c4@email-sidekiq-euc-bg-blue-fbb75845d-cp77t.mail>
References	<LVKK5LZ95JR@zendesk.com> <SL2P216MB202916445DAF57FB9EA232DADAEAA@SL2P216MB2029.KORP216.PROD.OUTLOOK.COM> <SL2P216MB2029DA7618533B3DBFD05433DAE7A@SL2P216MB2029.KORP216.PROD.OUTLOOK.COM> <9GZ714V4YKE@zendesk.com> <68e7276f8cb45_2230170892048c4@email-sidekiq-euc-bg-blue-fbb75845d-cp77t.mail>
Subject	We've received your inquiry - Ticket #38355991
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Content-Transfer-Encoding	7bit
X-Delivery-Context	event-id-30899014910877
Auto-Submitted	auto-generated
X-Auto-Response-Suppress	All
X-Mailer	Zendesk Mailer
X-Zendesk-From-Account-Id	a559393
X-Zendesk-Email-Id	01K73F4852BNYSE1S7PTG51SJ3
DKIM-Signature	v=1; a=rsa-sha256; c=relaxed/relaxed; d=trustpilot.com; q=dns/txt; s=zendesk2; t=1759979381; bh=WPIAuan76a6PE+w4S2HXHlIoISXmwUAActkCJ3RjuL+4=; h=date:from:reply-to:to:message-id:in-reply-to:references:subject:mime-version:content-type:content-transfer-encoding; b=TnR2tBi4XXXjkILZbuGAgOFSzDpFyEtq0FafF0ThBd/1tfcbn8NTZy8nQEyHCa2eqil0wSwiaKf88ZVEMgUN3I9tPXaLyvDE1ixECQLrE10qVsL/1Fcvo0kcmJkP2Nki8xK7Lp8CyZaw39dlbqMkvL4FQXCoy0Oq2KibzwJyyQDhjoRnG4Yfi1X5gXDDftm0h5gWh0W2pFDjpX30YRumSuSY/LcW4otJt/zXQT8igqQCooza0mGonFmqz/VVd3ilHjk5vW7LTfgbyhseMnUbZ+EJs0FUJzudu1hbKYJOXxx8VV8hDRhU369LHDr7B7GHNdW83eGFuVH/blruFQ==
X-IncomingHeaderCount	19
Return-Path	privacy@trustpilot.com
X-MS-Exchange-Organization-ExpirationStartTime	09 Oct 2025 03:09:41.9666 (UTC)
X-MS-Exchange-Organization-ExpirationStartTimeReason	OriginalSubmit
X-MS-Exchange-Organization-ExpirationInterval	1:00:00:00.0000000
X-MS-Exchange-Organization-ExpirationIntervalReason	OriginalSubmit
X-MS-Exchange-Organization-Network-Message-Id	81edab77-3a88-42a9-4943-08de06e14a73
X-EOPAttributedMessage	0
X-EOPTenantAttributedMessage	84df9e7f-e9f6-40af-b435-aaaaaaaaaaaa:0
X-MS-Exchange-Organization-MessageDirectionality	Incoming

X-MS-PublicTrafficType	Email
X-MS-TrafficTypeDiagnostic	AMS1EPF00000043:EE_]SE2P216MB1850:EE_]SL2P216MB2029:EE_
X-MS-Exchange-Organization-AuthSource	AMS1EPF00000043.eurprd04.prod.outlook.com
X-MS-Exchange-Organization-AuthAs	Anonymous
X-MS-UserLastLogonTime	10/9/2025 3:09:29 AM
X-MS-Office365-Filtering-Correlation-Id	81edab77-3a88-42a9-4943-08de06e14a73
X-MS-Exchange-EOPDirect	true
X-Sender-IP	188.172.137.50
X-SID-PRA	PRIVACY@TRUSTPILOT.COM
X-SID-Result	PASS
X-MS-Exchange-Organization-SCL	1
X-Microsoft-Antispam	BCL:0;ARA:1444111002 21080799006 84100799003 9400799040 461199028 9000799056 1680799066 10300799035 32080799003 1360799030 1370799030 1380799030 56899033 1602099012 24122799003 13082799006 3412199025 4302099013 440099028;
X-MS-Exchange-CrossTenant-OriginalArrivalTime	09 Oct 2025 03:09:41.8933 (UTC)
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X-MS-Exchange-CrossTenant-Id	84df9e7f-e9f6-40af-b435-aaaaaaaaaaaa
X-MS-Exchange-CrossTenant-AuthSource	AMS1EPF00000043.eurprd04.prod.outlook.com
X-MS-Exchange-CrossTenant-AuthAs	Anonymous
X-MS-Exchange-CrossTenant-FromEntityHeader	Internet
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X-MS-Exchange-Transport-CrossTenantHeadersStamped	SE2P216MB1850
X-MS-Exchange-Transport-EndToEndLatency	00:00:04.4397144
X-MS-Exchange-Processed-By-BccFoldering	15.20.9203.007
Keywords	Trustpilot
X-Microsoft-Antispam-Mailbox-Delivery	ucf:0;jmr:0;ex:0;auth:1;dest:I;OFR:SpamFilterPass;ENG:(5062000311)(920221119095)(90000117)(920221120095)(90011020)(91015020)(91040095)(9050020)(9060121)(9081003)(9100341)(1010050)(944500132)(2008001181)(4810010)(4910033)(9920006)(9510006)(10105021)(9320005)(9230038)(120001);
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