

From: Trustpilot Privacy <privacy@trustpilot.com>
To: Anthony Brodie <Brodies@REDACTED.email>
Subject: We've received your inquiry - Ticket #38355992
Date: Thu, 09 Oct 2025 03:09:42 +0000



Hi Anthony Brodie,

Thanks for reaching out to Trustpilot's [Content Integrity Team](#). We've received your inquiry entitled 'Untitled ticket 38355992', and we're here to help.

We wanted to let you know that we're experiencing high volumes of inquiries, resulting in longer response times than we'd hoped for. We aim to reply to you within 10 working days.

In the meantime, you can check our [Help Center](#) for useful information. If you need to send us updates or extra information, please reply to this email without changing the subject line.

Thanks again for contacting us.

Trustpilot Content Integrity Team

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Email Headers (Raw)

X-Mozilla-Status	0001
X-Mozilla-Status2	00000000
Received	from SE2P216MB1505.KORP216.PROD.OUTLOOK.COM (2603:1096:101:1e::7) by SL2P216MB2029.KORP216.PROD.OUTLOOK.COM with HTTPS; Thu, 9 Oct 2025 03:09:47 +0000
Received	from BYAPR05CA0030.namprd05.prod.outlook.com (2603:10b6:a03:c0::43) by SE2P216MB1505.KORP216.PROD.OUTLOOK.COM (2603:1096:101:1e::7) with Microsoft SMTP Server (version=TLS1_2, cipher=TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384) id 15.20.9203.10; Thu, 9 Oct 2025 03:09:46 +0000
Received	from CO1PEPF000044F1.namprd05.prod.outlook.com (2603:10b6:a03:c0:cafe::7a) by BYAPR05CA0030.outlook.office365.com (2603:10b6:a03:c0::43) with Microsoft SMTP Server (version=TLS1_3, cipher=TLS_AES_256_GCM_SHA384) id 15.20.9203.9 via Frontend Transport; Thu, 9 Oct 2025 03:09:44 +0000
Authentication-Results	spf=pass (sender IP is 188.172.137.54) smtp.mailfrom=trustpilot.com; dkim=pass (signature was verified) header.d=trustpilot.com;dmarc=pass action=none header.from=trustpilot.com;compauth=pass reason=100
Received-SPF	Pass (protection.outlook.com: domain of trustpilot.com designates 188.172.137.54 as permitted sender) receiver=protection.outlook.com; client-ip=188.172.137.54; helo=mta-out9.pod29.euw1.zdsys.com; pr=C
Received	from mta-out9.pod29.euw1.zdsys.com (188.172.137.54) by CO1PEPF000044F1.mail.protection.outlook.com (10.167.241.71) with Microsoft SMTP Server (version=TLS1_3, cipher=TLS_AES_256_GCM_SHA384) id 15.20.9203.9 via Frontend Transport; Thu, 9 Oct 2025 03:09:43 +0000
X-IncomingTopHeaderMarker	OriginalChecksum:1F2F80A04A141D2476B9DFE2D698F1E086E9F4667D97AED10EF55673E1C9DA98;UpperCasedChecksum:FE4F5BF67306CD15A2E8E18B9C1C6242AEA3060F74660E87B85F1C60B8CAB711;SizeAsReceived:1613;Count:18
Received	from zendesk.com (unknown [127.0.0.6]) by mta-out15.pod29.euw1.zdsys.com (Zendesk) with ESMTP id 110495c0-4f3e-4877-9e1c-39ced9b466f4 for <Brodies@REDACTED.email>; Thu, 09 Oct 2025 03:09:42 +0000 (UTC)
Date	Thu, 09 Oct 2025 03:09:42 +0000
From	Trustpilot Privacy <privacy@trustpilot.com>
Reply-To	Trustpilot Privacy <privacy@trustpilot.com>
To	Anthony Brodie <Brodies@REDACTED.email>
Message-ID	<VMWWP2GRL5R_68e727761e97c_78b1f11879cee4_sprut@zendesk.com>
In-Reply-To	<VMWWP2GRL5R@zendesk.com>
Subject	We've received your inquiry - Ticket #38355992
Content-Type	multipart/alternative; boundary="====_mimepart_68e727763628a_c215b05288a"; charset="utf-8"
Content-Transfer-Encoding	7bit
X-Delivery-Context	event-id-30898982743837
Auto-Submitted	auto-generated
X-Auto-Response-Suppress	All
X-Mailer	Zendesk Mailer
X-Zendesk-From-Account-Id	a559393
X-Zendesk-Email-Id	01K73F499CKGHBX049EQFDTD4V
DKIM-Signature	v=1; a=rsa-sha256; c=relaxed/relaxed; d=trustpilot.com; q=dns/txt; s=zendesk2; t=1759979382; bh=Dx2BLkG/42poMeWDo9WzGzdf//+T9xS5+5KmQjq4ipU=; h=date:from:reply-to:to:message-id:in-reply-to:subject:mime-version:content-type:content-transfer-encoding; b=ZRGZiTNSoaDo3RQFUeYZqFsNfJrtwb2D9OJORvlyTAoEsMV0QsjD+gzRhMCpZ44MuXL6kynjLNg3Pj4G2xpCfsqNcObBZ8qIbWB+EH+d2wUqTk3NmG+i63hjQqV2KOMtZNlqjxLzweiVPqidZmyx3y8/UknW0panaOQcQT4BDDJOEZtuswDNjqud6dqrnFv8A8J9w6wGzxpYVYXAUcvNi6iq9GPGQURcaKRgKcWXQB7gyYHortJXzy2QepPLyLS/9zkfIF2xsD2OLy6MoA6wFnO0lqytuMd61iR4ZqF0DoABYoeAYESITeo7rblCbpZnP o0lweY/9ACTfwcqbqbdVQgA==
X-IncomingHeaderCount	18
Return-Path	privacy@trustpilot.com
X-MS-Exchange-Organization-ExpirationStartTime	09 Oct 2025 03:09:43.8393 (UTC)
X-MS-Exchange-Organization-ExpirationStartTimeReason	OriginalSubmit
X-MS-Exchange-Organization-ExpirationInterval	1:00:00:00.0000000
X-MS-Exchange-Organization-ExpirationIntervalReason	OriginalSubmit
X-MS-Exchange-Organization-Network-Message-Id	d82f0d8f-8e37-4f19-0a27-08de06e14b91
X-EOPAttributedMessage	0
X-EOPTenantAttributedMessage	84df9e7f-e9f6-40af-b435-aaaaaaaaaaaa:0
X-MS-Exchange-Organization-MessageDirectionality	Incoming
X-MS-PublicTrafficType	Email
X-MS-TrafficTypeDiagnostic	CO1PEPF000044F1:EE_JSE2P216MB1505:EE_JSL2P216MB2029:EE_

X-MS-Exchange-Organization-AuthSource	CO1PEPF000044F1.namprd05.prod.outlook.com
X-MS-Exchange-Organization-AuthAs	Anonymous
X-MS-UserLastLogonTime	10/9/2025 3:09:29 AM
X-MS-Office365-Filtering-Correlation-Id	d82f0d8f-8e37-4f19-0a27-08de06e14b91
X-MS-Exchange-EOPDirect	true
X-Sender-IP	188.172.137.54
X-SID-PRA	PRIVACY@TRUSTPILOT.COM
X-SID-Result	PASS
X-MS-Exchange-Organization-SCL	1
X-Microsoft-Antispam	BCL:0;ARA:1444111002 84100799003 32080799003 21080799006 1680799066 9000799056 9400799040 10300799035 461199028 3412199025 440099028 4302099013 24122799003 13082799006 1602099012 1360799030 1370799030 1380799030 56899033;
X-MS-Exchange-CrossTenant-OriginalArrivalTime	09 Oct 2025 03:09:43.5291 (UTC)
X-MS-Exchange-CrossTenant-Network-Message-Id	d82f0d8f-8e37-4f19-0a27-08de06e14b91
X-MS-Exchange-CrossTenant-Id	84df9e7f-e9f6-40af-b435-aaaaaaaaaaaa
X-MS-Exchange-CrossTenant-AuthSource	CO1PEPF000044F1.namprd05.prod.outlook.com
X-MS-Exchange-CrossTenant-AuthAs	Anonymous
X-MS-Exchange-CrossTenant-FromEntityHeader	Internet
X-MS-Exchange-CrossTenant-RMS-PersistedConsumerOrg	00000000-0000-0000-0000-000000000000
X-MS-Exchange-Transport-CrossTenantHeadersStamped	SE2P216MB1505
X-MS-Exchange-Transport-EndToEndLatency	00:00:03.7096962
X-MS-Exchange-Processed-By-BccFoldering	15.20.9203.007
Keywords	Trustpilot
X-Microsoft-Antispam-Mailbox-Delivery	ucf:0;jmr:0;ex:0;auth:1;dest:I;ENG:(5062000311)(920221119095)(90000117)(920221120095)(90011020)(91015020)(91040095)(9050020)(9060121)(9081003)(9100341)(944500132)(2008001181)(4810010)(4910033)(9930004)(9545005)(10172021)(9320005)(120001);
X-Message-Delivery	Vj0xLJE7dXM9MDtsPTA7YT0wO0Q9MTtHRD0x0INDTD0tMQ==
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MIME-Version	1.0