

From: Trustpilot Content Integrity <contentintegrity@trustpilot.com>
To: Anthony Brodie <Brodies@REDACTED.email>
Subject: We've received your inquiry - Ticket #38357538
Date: Thu, 09 Oct 2025 10:47:43 +0000



Hi Anthony Brodie,

Thanks for reaching out to Trustpilot's [Content Integrity Team](#). We've received your inquiry entitled 'Untitled ticket 38357538', and we're here to help.

We wanted to let you know that we're experiencing high volumes of inquiries, resulting in longer response times than we'd hoped for. We aim to reply to you within 10 working days.

In the meantime, you can check our [Help Center](#) for useful information. If you need to send us updates or extra information, please reply to this email without changing the subject line.

Thanks again for contacting us.

Trustpilot Content Integrity Team

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Email Headers (Raw)

X-Mozilla-Status	0001
X-Mozilla-Status2	00000000
Received	from PUYP216MB2939.KORP216.PROD.OUTLOOK.COM (2603:1096:301:157::10) by PU4P216MB1568.KORP216.PROD.OUTLOOK.COM with HTTPS; Thu, 9 Oct 2025 10:47:48 +0000
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Received-SPF	Pass (protection.outlook.com: domain of trustpilot.com designates 188.172.137.58 as permitted sender) receiver=protection.outlook.com; client-ip=188.172.137.58; helo=mta-out13.pod29.euw1.zdsys.com; pr=C
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Date	Thu, 09 Oct 2025 10:47:43 +0000
From	Trustpilot Content Integrity <contentintegrity@trustpilot.com>
Reply-To	Trustpilot Content Integrity <contentintegrity@trustpilot.com>
To	Anthony Brodie <Brodiess@REDACTED.email>
Message-ID	<GV6PKG6N52L_68e792cf8c11c_273860609b51b3_sprut@zendesk.com>
In-Reply-To	<CAM938V0eKgrLJr46EJBS9V+C2rWvOC=3aEMArn2Z01HgCma+FA@mail.gmail.com>
References	<GV6PKG6N52L@zendesk.com> <SL2P216MB202916445DAF57FB9EA232DADAEAA@SL2P216MB2029.KORP216.PROD.OUTLOOK.COM> <SL2P216MB2029DA7618533B3DBFD05433DAE7A@SL2P216MB2029.KORP216.PROD.OUTLOOK.COM> <9GZ714V4YKE_68c18c625d64a_6a15b0597320_sprut@zendesk.com> <PeGXi00T2DDVT00gjV5r0w4SDi7-CHYLHRnew@sfdc.net> <9GZ714V4YKE@zendesk.com>> <CAM938V0eKgrLJr46EJBS9V+C2rWvOC=3aEMArn2Z01HgCma+FA@mail.gmail.com>
Subject	We've received your inquiry - Ticket #38357538
Content-Type	multipart/alternative; boundary="--=_mimepart_68e792cfb641e_9215b01093d"; charset="utf-8"
Content-Transfer-Encoding	7bit
X-Delivery-Context	event-id-30908395806365
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DKIM-Signature	v=1; a=rsa-sha256; c=relaxed/relaxed; d=trustpilot.com; q=dns/txt; s=zendesk2; t=1670006863; bh=s8eTjEkdqJqiXHolJg19tiuZNhyH52hy/racmpUcUEo=; h=date:from:reply-to:to:message-id:in-reply-to:references:subject:mime-version:content-type:content-transfer-encoding; b=Kn6+R6Ks7wzfnGsz4hexAkHUQuHSj7UrAb5nzZCKoe/fHKm0YYJk4p7yxJVAVupAziQncfSj4IncxpnSR0wefmDaXpYmENAlt47b+1xfKCdT24znT8O3zmNNyRg56O783yzGjU15f12s/xYoUYWTIYMQGq3jvZXd7+9qlQbxD8nNFGHJrU6lZJXMLckc+lwfvyDWw1QYRxj1yQHn2gAsgkGAQKWdYsyS7mGkp2thXS4XQxX26QoJ6D78+YcWv6hKwT4AfFthuE9LVV33f+PbA4UjxklKZ3zRlvqzfumtHYOGV8qcSV2tEzqlB6puNagPQMNMdMoytwa8HYGSaT4gBQ==
X-IncomingHeaderCount	19
Return-Path	contentintegrity@trustpilot.com
X-MS-Exchange-Organization-ExpirationStartTime	09 Oct 2025 10:47:43.9170 (UTC)
X-MS-Exchange-Organization-ExpirationStartTimeReason	OriginalSubmit
X-MS-Exchange-Organization-ExpirationInterval	1:00:00:00.0000000
X-MS-Exchange-Organization-ExpirationIntervalReason	OriginalSubmit
X-MS-Exchange-Organization-Network-Message-Id	63e814f2-fb38-47dd-1f6f-08de072146f8
X-EOPAttributedMessage	0
X-EOPTenantAttributedMessage	84df9e7f-e9f6-40af-b435-aaaaaaaaaaaa:0

X-MS-Exchange-Organization-MessageDirectionality	Incoming
X-MS-PublicTrafficType	Email
X-MS-TrafficTypeDiagnostic	DU6PEPF0000A7E2:EE_ PUYP216MB2939:EE_ PU4P216MB1568:EE_
X-MS-Exchange-Organization-AuthSource	DU6PEPF0000A7E2.eurprd02.prod.outlook.com
X-MS-Exchange-Organization-AuthAs	Anonymous
X-MS-UserLastLogonTime	10/9/2025 10:33:50 AM
X-MS-Office365-Filtering-Correlation-Id	63e814f2-fb38-47dd-1f6f-08de072146f8
X-MS-Exchange-EOPDirect	true
X-Sender-IP	188.172.137.58
X-SID-PRA	CONTENTINTEGRITY@TRUSTPILOT.COM
X-SID-Result	PASS
X-MS-Exchange-Organization-SCL	1
X-Microsoft-Antispam	BCL:3;ARA:1444111002 21080799006 84100799003 9400799040 461199028 1680799066 9000799056 10300799035 32080799003 1360799030 1380799030 1370799030 56899033 1602099012 24122799003 440099028 3412199025 4302099013 2423199048;
X-MS-Exchange-CrossTenant-OriginalArrivalTime	09 Oct 2025 10:47:43.8730 (UTC)
X-MS-Exchange-CrossTenant-Network-Message-Id	63e814f2-fb38-47dd-1f6f-08de072146f8
X-MS-Exchange-CrossTenant-Id	84df9e7f-e9f6-40af-b435-aaaaaaaaaaaa
X-MS-Exchange-CrossTenant-AuthSource	DU6PEPF0000A7E2.eurprd02.prod.outlook.com
X-MS-Exchange-CrossTenant-AuthAs	Anonymous
X-MS-Exchange-CrossTenant-FromEntityHeader	Internet
X-MS-Exchange-CrossTenant-RMS-PersistedConsumerOrg	00000000-0000-0000-0000-000000000000
X-MS-Exchange-Transport-CrossTenantHeadersStamped	PUYP216MB2939
X-MS-Exchange-Transport-EndToEndLatency	00:00:04.5480718
X-MS-Exchange-Processed-By-BccFoldering	15.20.9203.007
Keywords	Trustpilot
X-Microsoft-Antispam-Mailbox-Delivery	ucf:0;jmr:0;ex:0;auth:1;dest:1;OFR:SpamFilterPass;ENG:(5062000311)(920221119095)(90000117)(920221120095)(90011020)(91015020)(91040095)(9050020)(9060121)(9081003)(9100341)(1010050)(944500132)(4810010)(4910033)(9920006)(9510006)(10105021)(9320005)(9230038)(120001);
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