

From: Trust Support <trust.operations@trustpilot.com>
To: "Brodies@REDACTED.email" <Brodies@REDACTED.email>
Subject: Update on your request #00243681 [thread::LgKMZxRlf6i1Qz1SLyNWI2A::]
Date: Sun, 12 Oct 2025 12:46:56 +0000

Hello Anthony,

Thank you for reaching out to us, and let me assist you further.

Upon checking, the review you mentioned, posted by **Robert McDonovan**, has been taken offline and is no longer visible on the business profile page.

As for the other review, the user has deleted it themselves, so it is no longer visible on the platform.

Thank you for your understanding.

Kind regards,

Abhishek



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----- Original Message -----

From: Support [support@trustpilot.com]
Sent: 09/08/2025 20:32
To: Brodies@REDACTED.email
Subject: We've received your request #00243681 thread::LgKMZxRlf6i1Qz1SLyNWI2A::

Hey,

We've received your request: #00243681.

Need to add more info to your request? Just reply to this email to update it.

Have a great day!
Trustpilot Support

Email Headers (Raw)

X-Mozilla-Status	0001
X-Mozilla-Status2	00000000
Received	from PS2P216MB1268.KORP216.PROD.OUTLOOK.COM (2603:1096:301:99::8) by PU4P216MB1568.KORP216.PROD.OUTLOOK.COM with HTTPS; Sun, 12 Oct 2025 12:47:00 +0000
Received	from BLAPR05CA0045.namprd05.prod.outlook.com (2603:10b6:208:335::25) by PS2P216MB1268.KORP216.PROD.OUTLOOK.COM (2603:1096:301:99::8) with Microsoft SMTP Server (version=TLS1_2, cipher=TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384) id 15.20.9203.12; Sun, 12 Oct 2025 12:46:59 +0000
Received	from BN2PEPF000044AB.namprd04.prod.outlook.com (2603:10b6:208:335:cafe::5b) by BLAPR05CA0045.outlook.office365.com (2603:10b6:208:335::25) with Microsoft SMTP Server (version=TLS1_3, cipher=TLS_AES_256_GCM_SHA384) id 15.20.9228.9 via Frontend Transport; Sun, 12 Oct 2025 12:46:58 +0000
Authentication-Results	spf=pass (sender IP is 16.170.118.144) smtp.mailfrom=j7so4p5ixtmqio.2-bu0peaw.swe54.bnc.salesforce.com; dkim=pass (signature was verified) header.d=trustpilot.com;dmARC=pass action=none header.from=trustpilot.com;compauth=pass reason=100
Received-SPF	Pass (protection.outlook.com: domain of j7so4p5ixtmqio.2-bu0peaw.swe54.bnc.salesforce.com designates 16.170.118.144 as permitted sender) receiver=protection.outlook.com; client-ip=16.170.118.144; helo=smtP-080ada33b37661bd1.core1.sfdc-cehfhS.mta.salesforce.com; pr=E
Received	from smtP-080ada33b37661bd1.core1.sfdc-cehfhS.mta.salesforce.com (16.170.118.144) by BN2PEPF000044AB.mail.protection.outlook.com (10.167.243.106) with Microsoft SMTP Server (version=TLS1_3, cipher=TLS_AES_256_GCM_SHA384) id 15.20.9228.7 via Frontend Transport; Sun, 12 Oct 2025 12:46:57 +0000
X-IncomingTopHeaderMarker	OriginalChecksum:414E40644B9389CF5E97AB278D2CF99A2EA9CD93682B7E3B3EB5DCDE8E210238;UpperCasedChecksum:1CAFC9201506D0BAC0B369A788C88C05FD6850A62700D9C157EE2D12FD7EE44A;SizeAsReceived:2228;Count:24
Return-Path	trust.operations=trustpilot.com__0-3ddwd5kgkt82t4@j7so4p5ixtmqio.2-bu0peaw.swe54.bnc.salesforce.com
DKIM-Signature	v=1; a=rsa-sha256; c=relaxed/simple; d=trustpilot.com; s=salesforce2; t=1760273216; bh=q sUFY9frG1Vye84h01y5Xil2SeRELv+ol5oUzjMorVI=; h=Date:From:To:Subject:MIME-Version:Content-Type; b=aY6iYsLy8Es+kiQi+kMUT4VIPCBvgghwPXLogWXhWqzIUCz/OCTfVK9ZhFSLe5gx6 xIJ1XvRGVSEh mXzOSdV8ipoSKYZNSaPHGnXJOMPM4LhhjG6GfY+WZJzsm+a8HjVZ7/ LpPGeZY/O1stR2ohXgmdUI19t/OLH98DAnPBwvD0=
Received	from [127.0.0.1] ([127.0.0.1:56964] helo=eaas-5.eaas.emailinfra.svc.cluster.local) by mx1.core1.sfdc-cehfhS.mta.salesforce.com (envelope-from <trust.operations=trustpilot.com__0-3ddwd5kgkt82t4@j7so4p5ixtmqio.2-bu0peaw.swe54.bnc.salesforce.com>) (ecelerity 4.7.0.20111 r(msys-ecelerity:tags/4.7.0-ga*0)) with ESMTP id 36/5D-00702-043ABE86; Sun, 12 Oct 2025 12:46:56 +0000
Received	from 127.0.0.1 (localhost. [127.0.0.1]) by eaas-5 (EaaS) id <H3Szx00000000000000000000000000000000T0QRML00BirH71zbRm2-tjwHOCclkw@sfdc.net> 00000000000000000000000000000000T40RI600EbfD8eycQLqLrPPo_zPO4Q@sfdc.net> for <"Brodies@REDACTED.email" <Brodies@REDACTED.email>> Sun, 12 Oct 2025 12:46:56 GMT (GMT)
Date	Sun, 12 Oct 2025 12:46:56 +0000
From	Trust Support <trust.operations@trustpilot.com>
To	"Brodies@REDACTED.email" <Brodies@REDACTED.email>
Message-ID	<H3Szx00T0QRML00BirH71zbRm2-tjwHOCclkw@sfdc.net>
In-Reply-To	<apn1900T0QRML00BirH71zbRm2-tjwHOCclkw@sfdc.net>
References	<apn1900T0QRML00BirH71zbRm2-tjwHOCclkw@sfdc.net>
Subject	Update on your request #00243681 [thread::LgKMZxRif6i1Qz1SLyNWI2A::]
Content-Type	multipart/alternative; boundary="-----_Part_6751_1190547941.1760273216655"
X-SFDC-LK	00D20000000BU0P
X-SFDC-User	005Sh0000016iH7
X-Sender	postmaster@salesforce.com
X-mail_abuse_inquiries	http://www.salesforce.com/company/abuse.jsp
X-SFDC-TLS-NoRelay	1
X-SFDC-CORRELATION-ID	0002uul0haneygsh
X-SFDC-Binding	1WrlRBV94myi25uB
X-SFDC-App	coreapp
X-SFDC-EmailCategory	quickActionEmail
X-SFDC-EntityId	500Sh00000Rn6BB
X-SFDC-Interface	internal
X-IncomingHeaderCount	24
X-MS-Exchange-Organization-ExpirationStartTime	12 Oct 2025 12:46:57.8713 (UTC)
X-MS-Exchange-Organization-ExpirationStartTimeReason	OriginalSubmit
X-MS-Exchange-Organization-ExpirationInterval	1:00:00:00.0000000
X-MS-Exchange-Organization-ExpirationIntervalReason	OriginalSubmit
X-MS-Exchange-Organization-Network-Message-Id	080bb0b8-68fb-412b-2a84-08de098d6e4c
X-EOPAttributedMessage	0

X-EOPTenantAttributedMessage	84df9e7f-e9f6-40af-b435-aaaaaaaaaaaa:0
X-MS-Exchange-Organization-MessageDirectionality	Incoming
X-MS-PublicTrafficType	Email
X-MS-TrafficTypeDiagnostic	BN2PEPF000044AB:EE__IPS2P216MB1268:EE__IPU4P216MB1568:EE__
X-MS-Exchange-Organization-AuthSource	BN2PEPF000044AB.namprd04.prod.outlook.com
X-MS-Exchange-Organization-AuthAs	Anonymous
X-MS-UserLastLogonTime	10/12/2025 11:42:18 AM
X-MS-Office365-Filtering-Correlation-Id	080bb0b8-68fb-412b-2a84-08de098d6e4c
X-MS-Exchange-EOPDirect	true
X-Sender-IP	16.170.118.144
X-SID-PRA	TRUST.OPERATIONS@TRUSTPILOT.COM
X-SID-Result	PASS
X-MS-Exchange-Organization-SCL	1
X-Microsoft-Antispam	BCL:0;ARA:1444111002 461199028 1680799066 9000799056 58200799018 9800799015 10300799035 70000799015 47200799021 21080799006 9400799040 56899033 1370799030 1380799030 1360799030 13082799006 440099028 3412199025 4141999021 1122599019 26104999006 22062799003;
X-MS-Exchange-CrossTenant-OriginalArrivalTime	12 Oct 2025 12:46:57.5146 (UTC)
X-MS-Exchange-CrossTenant-Network-Message-Id	080bb0b8-68fb-412b-2a84-08de098d6e4c
X-MS-Exchange-CrossTenant-Id	84df9e7f-e9f6-40af-b435-aaaaaaaaaaaa
X-MS-Exchange-CrossTenant-AuthSource	BN2PEPF000044AB.namprd04.prod.outlook.com
X-MS-Exchange-CrossTenant-AuthAs	Anonymous
X-MS-Exchange-CrossTenant-FromEntityHeader	Internet
X-MS-Exchange-CrossTenant-RMS-PersistedConsumerOrg	00000000-0000-0000-0000-000000000000
X-MS-Exchange-Transport-CrossTenantHeadersStamped	PS2P216MB1268
X-MS-Exchange-Transport-EndToEndLatency	00:00:03.3999427
X-MS-Exchange-Processed-By-BccFoldering	15.20.9203.007
Keywords	Trustpilot
X-Microsoft-Antispam-Mailbox-Delivery	ucf:0;jmr:0;ex:0;auth:1;dest:1;ENG:(5062000311)(920221119095)(90000117)(920221120095)(90013020)(91025020)(91040095)(9050020)(9060121)(9100341)(944500132)(4810010)(4910033)(9930004)(9545005)(10172021)(9320005)(120001);
X-Message-Delivery	Vj0xLjE7dXM9MDtsPTA7YT0wO0Q9MTtHRD0xO1NDTD0tMQ==
X-Microsoft-Antispam-Message-Info	P5AU1tccaCozD0ZD+WNMUefVLMw6dDP9N8iO+68pH6VO+AaXm1hv+xpBd2QiE2ALQLIWcoY2vnEy1PnIf90GZ0yQ3bm0/545HnxTd/teTqb4XR0q2Te8aRdpNNqMN8fqcrW3ff0S9mO+bpBgESU5u3GSSqlokOWJm+Vvk2BhArtemZB0V32+WTFFLbDfdJHon7ieMY/WH4rcIY8owYmu5XH12p09/LnkK13CUoMrMSEq65XD7WukK2zdnJGa9iLexZ4bhUS662xmnr7OSb3hcAZKB2laaSJw2swgprL88M9ifkZG5WYU4kM2jjp1A6PIUdoP00cniguyaWRBaMjleFt+d24Vi+Kk9NVA5rcZyhCPNMVBNldT7mz2bqE81s1jYYKgW5yQdMvzpTeG7rj7s9IWue+8RMgf0L5tYDJRqL7BsDMmzuWY0q9oWQMksts4tXh2ZP+T7c8vvgGKLE0MqFAz3YJjxMjDiQFNaWYgYBkEnDr4PxFNw6QpHssDwqgHhn61Wu9iGCzfczqQvZpgx1gK50xUiVWQ8CfloWIOJ/CHO2rZasdTl7xmtpm58jNxlEGw5esPjXza2MTZGKuuH48u5FD244rbBtY10IKDYphb/S5YxEWVBeatoNEKY0CiPXqV7Ii5WlnyZMfe/5mHacq/2QVc5n4h4TWe+TbjE+M1P0VOWObgutLP8Gh9+sOObc89/eM3CsJSgdU7ItQyG/oUI+MoUF9fUYgeUlJ92wKw6lorTCVNaM2t46CV2NCloaZV/CejTJQR4XEBbSNPeOoy4vKc3rgc0mbsQ4zHpde3ANP40+4oOHioZOorZAdlQEoXlwrFRzdcwbovgR66rgF1pajf2l3pCqPxDQWgkedLRNyu3v/8JO71SvlaB3qTggB4XnosrSrHEXGETrSBmZ70z7kFRUUXjwcgQuTuDcSveP9W2AnD2WBIXrL5npy7tfeqPj8K9ghZnqVfKz/bREmZOdiyvH+rynwUEbvEq8BMeLaHb4qnb2JuO6Xzktjggt3EMuUuW7Vx74c50SKBjsgzq66zcoCaqVT+GAJ5QRUuyMkav84pC8E5sy6V6BqNwtMT1MKiC+MVvrBJtl/8ranyNKgjl1huSPQFM522kdwOLH92YStvaE+JtZUIW8ruNuxda5T5hiECcPMvaR3hQlb3t7n5eNRMPKSSzQJ2w7cBLLYUfsdr3Q2nWYiL4hRAVcYwrdR67kN4kY4wUDy1uj5WYhcWBRrFgUfgyBa/umZDX3jffi0yFVa92aMfqWoWvoMjKUuMxfG95MxSJeFTqLv4V/f91u8KUqJ+WG/11VTpi4gGUuuDlocSU9gXXC+0lSnZl3/goDrZDocCgb9Ruip3q5chSjEg1VzK0fm/OK8eo3NWwD2tL4AGSmdrcKLwn5Atnus5MNPsaPQQtFhUoqMY/xUNP4YbYB6NNBdzAg3FObx37yL50h0jkk6fMlh5jjqpmvZF8otufsHnWR91eNT1G7D8sMyP8Z2sbCrPGSp3dMtSimzMbG7ggWf1t4Fp/ENFRyAslHHkB/Xs+j3Byl1Sq3+whn9NxF/QXHW0qE4coHiVUQRmLEtvalFMeGF/HsFCKNxXFtjTznyPkNaMwUWrSa7zuaRpijUlo7p+EuF0whdIXepeKFYZF7TZenHV2RFD/yCAnkch8xaAyx4EY7lZxRp+zuadfQPHcbZmo/5zYf72cX/x0tMmkDTHhdQfs0FWKK55i3fIyPwfceBxCGlzyvfgFEUGaj/iMZMEd/xmWJ4CXb/zk3/W1fHJK8R7jW90vTiIE+0aKxkfcsyzmJfMGcAPgKUZDeUXR5CE8fhaWLYC210xJLOlOF8T2qL1o2mRFYzovY4NOEm4umOeeBLM/4dJKrH/pMudyIAiDdY7jgdM2uuRe1eHGb2c1n8rWV7ZSPZfHnoQMn8i63HSwBoitnRO+LqlsT4X6axjpCCKqtoN6gunm6u4rYD19h6EjwUNIYXVRT2/8APR1PtJA2XH6o7Bwfc6byOS4cdugbHeX5EiLonmtG7W/t16udieZoQXaOkdMIJbgV9TZ/62gBeFDGv/Xqs3joigHyVDrRR9deFmu3GSFrbkBkCYMx8wPl2Q9sq3Q/PECtzB4XqNLaTF677GIPV5Al0JRcsQMdnOO1XvLrkTVIB3/L+BD04jCfDhfiQt1Lmg==
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