

How do you expect to have a family center on here when i can't even get a human to read and respond appropriately?

Soul11 seconds ago

Third appeal. Competitor-driven harassment originating on Discord, spreading across four platforms, including suicide encouragements. Your enforcement targeted the reporting victim. Immediate human review required.

Hello Trust and Safety,

This is my third appeal. Tickets 61451498 and 61451749 were closed without any substantive review. The first was closed as “Solved” after a routing message. The second returned a canned account-standing notice that ignored the record.

- Core facts that must be reviewed by a human
- The abuse is primarily from competitors and their associates. They used Discord as the launch point for a long-running campaign and then carried it to other platforms including Reddit. The objective has been to damage my business and divert customers. Names, handles, and user IDs are listed in my prior submission.
 - The same actors coordinated defamation off-platform to amplify the Discord abuse and steer buyers away from my product. This is competitor activity, not organic criticism.
 - Suicide encouragements and extreme abuse were directed at me. Discord did not act on those messages, yet you applied enforcement against me for a defensive reply to a harasser who re-contacted me from a new account to evade blocks.
 - The strike now sits on my account until 2027. I was the reporting party. The harasser initiated contact after a prior block. My reply put them on notice to cease and referenced ongoing legal processes. That is not harassment.

- What you need to review
- Full DM thread history including deleted messages
 - Block and re-contact logs that show the new account used to evade prior blocks
 - Linkage across the listed accounts associated with competitor operations and brigading

- Requested actions
- Reverse the harassment/bullying strike and remove the account-standing flag
 - Apply enforcement to the initiating account that block-evaded to restart contact and to any linked competitor accounts coordinating the campaign
 - Note my account for ongoing targeted harassment to prevent reporter-retaliation in future reports
 - Confirm in writing that a human reviewed the full DM context, block logs, and account linkages

- Evidence locations
- Ticket 61451498 with attachments: <https://support.discord.com/hc/en-us/requests/61451498>
 - Ticket 61451749: <https://support.discord.com/hc/en-us/requests/61451749>
 - Consolidated chronology and exhibits showing cross-platform spread and business impact:
<https://they-wish-i.died.space/trustpilot/>
Password: Leg!On_TrU5t

- Business harm
- This campaign has diverted customers and damaged my reputation in a niche market. It is competitor-driven, began on Discord, and spread across four platforms. Your current enforcement rewards the aggressors, penalizes the reporting victim, and leaves a false flag on my account through 2027.

- Legal and regulatory references for your consideration
- Australia | Criminal Code Act 1995 (Cth) s 474.17: using a carriage service to menace, harass or cause offense. Suicide-baiting and persistent harassment via online services are squarely within scope.
 - Australia | Online Safety Act 2021 (Cth): Adult cyber-abuse scheme requires action against material that is intended to cause serious harm to an Australian adult.
 - Basic Online Safety Expectations (BOSE) determination requires providers to have effective complaint handling and to take reasonable steps to minimize unlawful/seriously harmful material.
 - Australia | Competition and Consumer Act 2010 (Cth) (Australian Consumer Law, Sch

Requester	Soul
Created	Today, 11:00 PM
Last activity	Today, 11:00 PM

Id	#61465755
Status	open
Type of question?	Family Center & Support for Parents/Guardians

What type of question do you have?	—
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Please confirm that you are requesting deletion of your Discord Support (Zendesk) account. If you are requesting assistance with deleting your Discord app account, please select a different option from the menu above.	No
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Discord Voice for Xbox	—
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What type of issue are you experiencing?	—
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Phone Verification	—
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Phone Number	—
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Email Verification	—
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Do you need help with a promotion or a quest?	—
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Which promotion do you need help with?	—
--	---

Is this an inbound or outbound promotion?	—
---	---

Nitro Code/Link	—
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Promotion Code/Link	—
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Which quest do you need help with?	—
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Please attach a screenshot of any errors you are receiving.	No
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What type of issue are you experiencing?	—
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Servers/Communities

2): I will be filing with the ACCC regarding competitor-led interference and misleading conduct arising from failure to address known abuse that harms a lawful business (including the effect of an inaccurate “account standing” signal).

EU – Digital Services Act (Regulation (EU) 2022/2065) for your EU users:

- Art. 14 notice-and-action obligations when users report illegal content,
- Art. 16 internal complaint-handling with human review,
- Art. 20 measures against repeat offenders (e.g., suspending users who frequently post illegal content).

- UK – Online Safety Act 2023: duties of care for user-to-user services to mitigate illegal content and protect users, including content encouraging self-harm.

Escalation

Do not close this with routing advice. I already re-filed in the correct category and received a canned response. If you refuse to acknowledge the facts and apply policy correctly after a human review, I will file a formal report with the Australian Competition and Consumer Commission (ACCC) and notify parallel consumer and online-safety agencies internationally under the above frameworks. I would prefer Discord resolve this correctly without regulator involvement.

Please confirm the strike has been removed and that enforcement has been applied to the correct accounts.

Regards,

Soul

 2025.10.17 - [Discord] 61451498.pdf
600 KB · **Download**

 the_second_appeal_post-2.pdf
1 MB · **Download**

 OzzieJailYo.png
300 KB · **Download**

 20240913-1608 - Ozzie Housos Calls Soul woman Basher.png
100 KB · **Download**

 discord_laziness_during_harassment.png
70 KB · **Download**

 kami-claims-vulnerability.png
600 KB · **Download**

 Reddit - What's Souls Issue - 20250919.pdf
1 MB · **Download**

 theAbuse.jpg
900 KB · **Download**

 SkynetsHarassment.webp
200 KB · **Download**

 edward-anthony-griggs-jr-telling-soul-to-hang-himself.jpg
200 KB · **Download**

 anotherLieDisprovedi.png
1 MB · **Download**

 MainHarasser.jpg
500 KB · **Download**

 crix-said-i-raped-my-kids.jpg
40 KB · **Download**

 crix-continue to chase the pedophile.jpg
20 KB · **Download**

 kami-killfeed-leave-come-back.jpg
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 kamikaze-nah-bitches-post-pictures-another-man-children.jpg
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 crix-pedophile-accusation.jpg
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 kami-crix-personal-attacks-1.jpg
200 KB · **Download**

 kami-crix-personal-attacks-4.jpg
70 KB · **Download**

 kamikaze-whatever-youre-gonna-demand-im-tell-fuck-yourself.jpg
200 KB · **Download**

 kami-crix-personal-attacks-3.jpg
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 crix-baseless-pedophile-accusations.jpg
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 kami-crix-personal-attacks-2.jpg
100 KB · **Download**

 soul-gives-kami-chance-before-asking-about-pedo-dad.jpg
200 KB · **Download**

 kami-crix-pedo-talk.jpg
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Are you the Server Owner, an Administrator, a Moderator, or a member of this Server?

Platform

Server Related Requests

Server Name

Server ID (i.e., 123456789987654321)

Current Server Owner's Discord Username

Current Server Owner's User ID

Your Discord Username

Your User ID

Server Member Count

Server Invite Link

Is your server Partnered, Verified?

Note: We are only able to process ownership transfers if the new owner submits the request themselves. If you're requesting on behalf of someone else, please have them reach out to our support team directly to submit the transfer request. You can learn more about this here: <https://dis.gd/server-ownership-transfer>

Is your server monetized?

Username Inquiries

If you're reporting a user for impersonation that violates Discord's Terms of Service (<https://discord.com/terms>) or Community Guidelines (<https://discord.com/guidelines>), please follow the instructions provided in [dis.gd/howtoreport](https://support.discord.com/hc/articles/441033).

For reports related to Trademark Infringement, please see our Copyright & IP Policy (<https://support.discord.com/hc/articles/441033>)

Family Center & Support for Parents/Guardians

I have a question about Orbs

Where are you experiencing the issue/error?

✔ Your request was successfully submitted.

×

No

No

I have a question about Discord Family Center

- 

crix-got-screen-recorded.jpg

200 KB · **Download**
- 

kamikaze-youre-gonna-demand-im-tell-fuck-yourself-already.jpg

200 KB · **Download**
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crix-says-soul-touch-his-kids.jpg

300 KB · **Download**
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kami-calls me a pedo15-oct-2023.jpg

100 KB · **Download**
- 

soul-asked kami about his convicted pedophile father.jpg

300 KB · **Download**
- 

called me a paedo.jpg

400 KB · **Download**
- 

LIVE_RECORDING_PEDOPHILE_COMMENTS-20240612_0011.mp4

7 MB · **Download**



Add to conversation

If you're experiencing your issue on Playstation®, you'll need to directly contact Playstation® Support at <https://www.playstation.com/support>.

Discord Voice for Playstation®

Please provide detailed information about your issue to help our support team assist you effectively.

 **Your request was successfully submitted.**

 **Your request was successfully submitted.**

×



English (US) ▾

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