

How do you expect to have a family center on here when i can't even get a human to read and respond appropriately?

Ticket details



 Soul
3 days ago

Third appeal. Competitor-driven harassment originating on Discord, spreading across four platforms, including suicide encouragements. Your enforcement targeted the reporting victim. Immediate human review required.

Hello Trust and Safety,

This is my third appeal. Tickets 61451498 and 61451749 were closed without any substantive review. The first was closed as "Solved" after a routing message. The second returned a canned account-standing notice that ignored the record.

Core facts that must be reviewed by a human

- The abuse is primarily from competitors and their associates. They used Discord as the launch point for a long-running campaign and then carried it to other platforms including Reddit. The objective has been to damage my business and divert customers. Names, handles, and user IDs are listed in my prior submission.
- The same actors coordinated defamation off-platform to amplify the Discord abuse and steer buyers away from my product. This is competitor activity, not organic criticism.
- Suicide encouragements and extreme abuse were directed at me. Discord did not act on those messages, yet you applied enforcement against me for a defensive reply to a harasser who re-contacted me from a new account to evade blocks.
- The strike now sits on my account until 2027. I was the reporting party. The harasser initiated contact after a prior block. My reply put them on notice to cease and referenced ongoing legal processes. That is not harassment.

What you need to review

- Full DM thread history including deleted messages

- Block and re-contact logs that show the new account used to evade prior blocks
- Linkage across the listed accounts associated with competitor operations and brigading

Requested actions

- Reverse the harassment/bullying strike and remove the account-standing flag
- Apply enforcement to the initiating account that block-evaded to restart contact and to any linked competitor accounts coordinating the campaign
- Note my account for ongoing targeted harassment to prevent reporter-retaliation in future reports
- Confirm in writing that a human reviewed the full DM context, block logs, and account linkages

Evidence locations

- Ticket 61451498 with attachments: <https://support.discord.com/hc/en-us/requests/61451498>
- Ticket 61451749: <https://support.discord.com/hc/en-us/requests/61451749>

- Consolidated chronology and exhibits showing cross-platform spread and business impact: <https://they-wish-i.died.space/trustpilot/>

Password: Leg!On_TrU5t

Business harm

This campaign has diverted customers and damaged my reputation in a niche market. It is competitor-driven, began on Discord, and spread across four platforms. Your current enforcement rewards the aggressors, penalizes the reporting victim, and leaves a false flag on my account through 2027.

Legal and regulatory references for your consideration

- Australia | Criminal Code Act 1995 (Cth) s 474.17: using a carriage service to menace, harass or cause offense. Suicide-baiting and persistent harassment via online services are squarely within scope.
- Australia | Online Safety Act 2021 (Cth): Adult cyber-abuse scheme requires action against material that is intended to cause serious harm to an Australian adult.
- Basic Online Safety Expectations (BOSE) determination requires providers to have effective complaint handling and to take reasonable steps to minimize unlawful/seriously harmful material.
- Australia | Competition and Consumer Act 2010 (Cth) (Australian Consumer Law, Sch 2): I will be filing with the ACCC regarding competitor-led interference and misleading conduct arising from failure to address known abuse that harms a lawful business (including the effect of an inaccurate "account standing" signal).

EU – Digital Services Act (Regulation (EU) 2022/2065) for your EU users:

- Art. 14 notice-and-action obligations when users report illegal content,
- Art. 16 internal complaint-handling with human review,
- Art. 20 measures against repeat offenders (e.g., suspending users who frequently post illegal content).
- UK – Online Safety Act 2023: duties of care for user-to-user services to mitigate illegal content and protect users, including content encouraging self-harm.

Escalation

Do not close this with routing advice. I already re-filed in the correct category and received a

canned response. If you refuse to acknowledge the facts and apply policy correctly after a human review, I will file a formal report with the Australian Competition and Consumer Commission (ACCC) and notify parallel consumer and online-safety agencies internationally under the above frameworks. I would prefer Discord resolve this correctly without regulator involvement.

Please confirm the strike has been removed and that enforcement has been applied to the correct accounts.

Regards,

Soul

-  2025.10.17 - [Discord] 61451498.pdf
600 KB · **Download**
-  the_second_appeal_post-2.pdf
1 MB · **Download**
-  OzzieJailYo.png
300 KB · **Download**
-  20240913-1608 - Ozzie Housos Calls Soul woman Basher.png
100 KB · **Download**
-  discord_laziness_during_harassment.png
70 KB · **Download**
-  kami-claims-vulnerability.png
600 KB · **Download**
-  Reddit - What's Souls Issue - 20250919.pdf
1 MB · **Download**
-  theAbuse.jpg
900 KB · **Download**
-  SkynetsHarassment.webp
200 KB · **Download**
-  edward-anthony-griggs-jr-telling-soul-to-hang-himself.jpg
200 KB · **Download**
-  anotherLieDisprovedi.png
1 MB · **Download**
-  MainHarasser.jpg
500 KB · **Download**
-  crix-said-i-raped-my-kids.jpg
40 KB · **Download**
-  crix-continue to chase the pedophile.jpg
20 KB · **Download**
-  kami-killfeed-leave-come-back.jpg
100 KB · **Download**

-  kamikaze-nah-bitches-post-pictures-another-man-children.jpg
200 KB · **Download**
-  crix-pedophile-accusation.jpg
200 KB · **Download**
-  kami-crix-personal-attacks-1.jpg
200 KB · **Download**
-  kami-crix-personal-attacks-4.jpg
70 KB · **Download**
-  kamikaze-whatever-youre-gonna-demand-im-tell-fuck-yourself.jpg
200 KB · **Download**
-  kami-crix-personal-attacks-3.jpg
200 KB · **Download**
-  crix-baseless-pedophile-accusations.jpg
200 KB · **Download**
-  kami-crix-personal-attacks-2.jpg
100 KB · **Download**
-  soul-gives-kami-chance-before-asking-about-pedo-dad.jpg
200 KB · **Download**
-  kami-crix-pedo-talk.jpg
200 KB · **Download**
-  crix-got-screen-recorded.jpg
200 KB · **Download**
-  kamikaze-youre-gonna-demand-im-tell-fuck-yourself-already.jpg
200 KB · **Download**
-  crix-says-soul-touch-his-kids.jpg
300 KB · **Download**
-  kami-calls me a pedo15-oct-2023.jpg
100 KB · **Download**
-  soul-asked kami about his convicted pedophile father.jpg
300 KB · **Download**
-  called me a paedo.jpg
400 KB · **Download**
-  LIVE_RECORDING_PEDOPHILE_COMMENTS-20240612_0011.mp4
7 MB · **Download**



Add to conversation



English (US) ▾

Social



Product

Download

Nitro

Status

App Directory

Resources

College

Support

Safety

Blog

Feedback

StreamKit

Creators

Community

Developers

Gaming

Quests

Official 3rd Party Merch

Company

About

Jobs

Brand

Newsroom

Policies

Terms

Privacy

Cookie Settings

Guidelines

Acknowledgements

Licenses

Company Information

Discord