

Discord > Requests

Non-DSA Appeal Request: 1435929663460347925

Ticket details



Clyde

12 days ago

Hello,

Discord has removed content posted by your account for violating our Terms of Service or Community Guidelines.

You should've received a system DM or email with more information. If you have any questions about your account or to see the remaining duration of the limitation, please refer to the account standing page under your account settings. Please keep in mind that future violations may result in further limitations, including the permanent deactivation of your account.

Sincerely,
Discord Trust & Safety



Soul

10 days ago

Subject: Formal complaint about retaliatory enforcement on a reporter and ignored appeals

To: Trust & Safety, Discord

From: Soul

Date: 9 November 2025

Hello Trust & Safety,

I am filing a formal complaint about retaliatory moderation applied to my account after I reported a coordinated harassment campaign. Prior appeals were closed without a human review of the record.

Case overview

I reported sustained, competitor-driven harassment that includes suicide encouragement and block-evasion re-contact. Instead of acting on the initiators, Discord enforced against me, the reporting party, despite already having the context and evidence.

History of enforcement actions

* 9 Jan 2024 – Strike **#1**: occurred during a period where opponents posted images of my children.

* 16 Sep 2025 – Strike **#2**: applied after I replied once to a contact who had evaded a prior block.

* 4 Nov 2025 – Strike **#3**: applied for a single reply linking evidence refuting Joel Walker's pedophile claim, even though Discord had the Facebook evidence for more than four days before taking action.

Your interface shows these limitations active through 7 Nov 2027.

Open support tickets with no meaningful response

* **#61465755** – open for 22 days (last updated ~9 hours ago), no substantive response.

* **#61771050** – open for 2 days (last updated ~9 hours ago), no substantive response.

What requires a human review

* Full DM history with the initiating user, including deleted messages.

* Block history and re-contact logs that show evasion via new accounts.

* Linkages between the initiating account and competitor-aligned accounts coordinating this campaign.

* Server and channel context where the abuse was launched and organized.

Why the current action is wrong

I am the original reporter and the target.

The strike schedule to 2027 mislabels the victim and rewards the aggressors.

The record includes suicide-encouragement and extreme abuse directed at me that was not actioned, while my single defensive reply was.

Accounts and IDs for your review

Joel Walker: 560888717313835030

Make DayZ Great Again Coding Guild ID: 1085256579227594782

Project Jackelope Guild ID: 969774984899747900

Evidence already provided

Ticket 61451498: <https://support.discord.com/hc/en-us/requests/61451498>

Ticket 61451749: <https://support.discord.com/hc/en-us/requests/61451749>

Consolidated chronology and exhibits (password provided in prior ticket): <https://they-wish-i.died.space/trustpilot/>

Requested actions

Reverse the harassment/bullying strike and remove the account-standing flag.

Apply enforcement to the initiating account that evaded a block and to the linked accounts coordinating the abuse, including those involved in suicide-encouragement.

Add a safety annotation to my account to prevent reporter-retaliation on future reports.

Confirm in writing that a human reviewer checked the complete DM context, the block-evasion logs, and the account linkages, and that relevant logs are preserved.

Policy and regulatory context

My reports implicate Australian law and policy: Criminal Code Act 1995 s 474.17, the Online Safety Act 2021, and the Basic Online Safety Expectations. For EU users, the Digital Services Act requires a complaint-handling process with human review. The UK Online Safety Act sets duties of care related to illegal and self-harm content. Discord's Community Guidelines prohibit harassment, self-harm encouragement, and block evasion.

Escalation

If this is closed without a proper human review and correction, I will file with the eSafety Commissioner and the ACCC, and notify parallel online-safety regulators. I prefer Discord resolves this correctly without regulator involvement.

Please confirm in writing that: the strike has been removed, enforcement has been applied to the initiating and linked accounts, and relevant logs have been preserved.

Regards,
Soul

 **Soul**
5 days ago

Cool, same responsiveness as every other ticket. Isn't advertising support that doesn't exist false advertising?

 **year-to-date-harassment.mp4**
1000 KB · **Download**

 **noTrustNoSafety.png**
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 **2025-11-3_fucking-discord.png**
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