

From: Trust Support <trust.operations@trustpilot.com>
To: "Brodies@REDACTED.email" <Brodies@REDACTED.email>
Subject: [thread::HUNjgfNQfSqIVgYTI2NNAGA::]
Date: Thu, 04 Dec 2025 09:44:53 +0000

Case number: 00697534

Hi Anthony,

Thanks for getting in touch.

As an Escalation Specialist in Trustpilot's Content Integrity Team, I've now concluded the assessment of your appeal that you raised on 2025-12-03 for **Hate speech or discrimination**.

Outcome of the appeal

The decision to keep the review online has been confirmed as it aligns with our guidelines.

The review is not hate speech or discrimination. It expresses the reviewer's opinion about the service , but it does not target anyone based on race, gender, religion, disability, or any other protected characteristic.

This completes the investigation of your case. While I appreciate that this may not be the outcome you had hoped for, the decision is final and in line with our guidelines. The case is now closed.

Best regards,

Email Headers (Raw)

X-Mozilla-Status	0001
X-Mozilla-Status2	00000000
Received	from SEWP216MB2953.KORP216.PROD.OUTLOOK.COM (2603:1096:101:294::7) by PU4P216MB1568.KORP216.PROD.OUTLOOK.COM with HTTPS; Thu, 4 Dec 2025 09:44:57 +0000
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Authentication-Results	spf=pass (sender IP is 16.170.121.195) smtp.mailfrom=m3gtm2zm6upg.2-bu0peaw.swe54.bnc.salesforce.com; dkim=pass (signature was verified) header.d=trustpilot.com; dmarc=pass action=none header.from=trustpilot.com; compauth=pass reason=100
Received-SPF	Pass (protection.outlook.com: domain of m3gtm2zm6upg.2-bu0peaw.swe54.bnc.salesforce.com designates 16.170.121.195 as permitted sender) receiver=protection.outlook.com; client-ip=16.170.121.195; helo=smtpp-06061611da7621d0c.core1.sfdc-cehfhf.mta.salesforce.com; pr=E
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DKIM-Signature	v=1; a=rsa-sha256; c=relaxed/simple; d=trustpilot.com; s=Gr19sMEPUzYv6P5osCCVzI911JaYnlkBjltT; t=1764841493; bh=TBNVxTrjkEyxnk+ETIZNvdD+ifGj16yuGYbDx+XGlls=; h=Date:From:To:Subject:MIME-Version:Content-Type; b=IQ5UcGUO3vOd9AV0bXgDgOffaf8tg3kuU3ZHA+WGLhdIZBrrYG9jeir/q5iTWdsDu 3xDwlg2VquXEZdHndphyigMmhJsTKlCY20n9/2V/WjNyTajjms9lzGT0jDmgRwG6b8 BJQ6WL9dCMMVXBv7DIn6aa7WJsVzW5SyHdxtsv78=
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Date	Thu, 04 Dec 2025 09:44:53 +0000
From	Trust Support <trust.operations@trustpilot.com>
To	"Brodies@REDACTED.email" <Brodies@REDACTED.email>
Message-ID	<q9Pct00T6QOEQ00ufiQYW5NQzi4tYxfaXkRPw@sfdc.net>
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X-SFDC-User	005Sh000004gAaE
X-Sender	postmaster@salesforce.com
X-mail_abuse_inquiries	http://www.salesforce.com/company/abuse.jsp
X-SFDC-TLS-NoRelay	1
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X-SFDC-Binding	1WrIRBV94myi25uB
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X-SFDC-Interface	internal
X-IncomingHeaderCount	24
X-MS-Exchange-Organization-ExpirationStartTime	04 Dec 2025 09:44:54.2593 (UTC)
X-MS-Exchange-Organization-ExpirationStartTimeReason	OriginalSubmit
X-MS-Exchange-Organization-ExpirationInterval	1:00:00:00.0000000
X-MS-Exchange-Organization-ExpirationIntervalReason	OriginalSubmit
X-MS-Exchange-Organization-Network-Message-Id	1ddf73f7-6854-4bde-014b-08de3319c736
X-EOPAttributedMessage	0

X-EOPTenantAttributedMessage	84df9e7f-e9f6-40af-b435-aaaaaaaaaaaa:0
X-MS-Exchange-Organization-MessageDirectionality	Incoming
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X-MS-Exchange-Organization-AuthSource	DB3PEPF0000885F.eurprd02.prod.outlook.com
X-MS-Exchange-Organization-AuthAs	Anonymous
X-MS-UserLastLogonTime	12/4/2025 9:34:44 AM
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X-MS-Exchange-EOPDirect	true
X-Sender-IP	16.170.121.195
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X-SID-Result	PASS
X-MS-Exchange-Organization-SCL	1
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X-MS-Exchange-CrossTenant-OriginalArrivalTime	04 Dec 2025 09:44:54.1369 (UTC)
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X-MS-Exchange-Transport-EndToEndLatency	00:00:03.2824839
X-MS-Exchange-Processed-By-BccFoldering	15.20.9388.003
Keywords	Trustpilot
X-Microsoft-Antispam-Mailbox-Delivery	ucf:0;jmr:0;ex:0;auth:1;dest:I;ENG:(5062000311)(920221119095)(90000117)(920221120095)(90011020)(91015020)(91040095)(9050020)(9060121)(9081003)(9100341)(944500132)(4810010)(4910033)(9930004)(9545005)(10172021)(9320005)(120001);
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