

From: Trust Support <trust.operations@trustpilot.com>
To: "Brodies@REDACTED.email" <Brodies@REDACTED.email>
Subject: [thread::HUNjgfNQfSqIVgYTI2NNAGA::]
Date: Thu, 04 Dec 2025 11:21:28 +0000

Case number: 00697534

Hi Anthony,

Thanks for your message. After further review of all communication regarding this issue, I can see that we've already come to a decision in an appeal previously raised in case **00697534**

I understand your frustration and I'm sorry that this is not the outcome you had hoped for or expected.

As part of the appeal process, your case was thoroughly investigated using all of the evidence that was available to us, or that we obtained from you or another party.

If you believe the review is against any other guidelines, you can flag it for the relevant reason. You can also refer to our Help Center article: "[For which reasons can businesses flag service reviews?](#)" This article provides further guidance on how and when to report reviews based on concerns.

In alignment with Trustpilot's guidelines, we arrived at the decision as stated in our previous message within the case **00697534**, and we won't be taking further action on this matter. This case is now closed.

Best regards,

Email Headers (Raw)

[illegible]

X-MS-Exchange-Organization-ExpirationIntervalReason	OriginalSubmit
X-MS-Exchange-Organization-Network-Message-Id	e8af0bb4-8db7-4e03-957f-08de33274567
X-EOPAttributedMessage	0
X-EOPTenantAttributedMessage	84df9e7f-e9f6-40af-b435-aaaaaaaaaaaa:0
X-MS-Exchange-Organization-MessageDirectionality	Incoming
X-MS-PublicTrafficType	Email
X-MS-TrafficTypeDiagnostic	BN1PEPF00004684:EE_JPU4P216MB1916:EE_JPU4P216MB1568:EE_
X-MS-Exchange-Organization-AuthSource	BN1PEPF00004684.namprd03.prod.outlook.com
X-MS-Exchange-Organization-AuthAs	Anonymous
X-MS-UserLastLogonTime	12/4/2025 11:20:11 AM
X-MS-Office365-Filtering-Correlation-Id	e8af0bb4-8db7-4e03-957f-08de33274567
X-MS-Exchange-EOPDirect	true
X-Sender-IP	16.170.8.196
X-SID-PRA	TRUST.OPERATIONS@TRUSTPILOT.COM
X-SID-Result	PASS
X-MS-Exchange-Organization-SCL	1
X-Microsoft-Antispam	BCL:4;ARA:1444111002 28070799003 58200799018 47200799021 9800799015 10300799035 70000799015 461199028 1680799066 9400799040 9000799056 440099028 3412199025 4302099013 1122599019 30041999003 26104999006 1380799030 1370799030 1360799030 1602099012;
X-MS-Exchange-CrossTenant-OriginalArrivalTime	04 Dec 2025 11:21:29.0688 (UTC)
X-MS-Exchange-CrossTenant-Network-Message-Id	e8af0bb4-8db7-4e03-957f-08de33274567
X-MS-Exchange-CrossTenant-Id	84df9e7f-e9f6-40af-b435-aaaaaaaaaaaa
X-MS-Exchange-CrossTenant-AuthSource	BN1PEPF00004684.namprd03.prod.outlook.com
X-MS-Exchange-CrossTenant-AuthAs	Anonymous
X-MS-Exchange-CrossTenant-FromEntityHeader	Internet
X-MS-Exchange-CrossTenant-RMS-PersistedConsumerOrg	00000000-0000-0000-0000-000000000000
X-MS-Exchange-Transport-CrossTenantHeadersStamped	PU4P216MB1916
X-MS-Exchange-Transport-EndToEndLatency	00:00:03.4076560
X-MS-Exchange-Processed-By-BccFoldering	15.20.9388.003
Keywords	Trustpilot
X-Microsoft-Antispam-Mailbox-Delivery	ucf:0;jmr:0;ex:0;auth:1;dest:1;OFR:SpamFilterPass;ENG:(5062000311)(920221119095)(90000117)(920221120095)(90011020)(91015020)(91040095)(9050020)(9060121)(9081003)(9100341)(1010050)(944500132)(4810010)(4910033)(9920006)(9510006)(10105021)(9320005)(9230038)(120001);
X-Message-Delivery	Vj0xLjE7dXM9MDtsPTA7YT0wO0Q9MTiHRD0xO1NDTD0tMQ==
X-Microsoft-Antispam-Message-Info	PHdt896G1Ayy0dbyXnXHL7Grle3LW6ROJNWSHtIqYqWpP0oxAq0wvYNULDt6iVcDLcOPaG4P1BQVfvtNvKb1zr/z00bNv90Ud3kxR0a+TNBuaqMTMitgKq5ackqXb/+dQxMKJS8oc8xB+w8003ZPYMGwG56qvjhx0lWkNgl6unrwHBrnsaMgtZ+OWy7BIPDfZK/m08OTYSRqu0N0vkm1VfFyY93cNbB0xbCA+zGzuWDHV5epAY8691d5fW5j6qvA3cKcizdi1ebVgtBoljMSastHcq6ApyYEi/zPp4kRi2OV1G8WLiA5jKFQaJt30495cul8O6lyki1NgBBA02VWusuSSBUsdqFjro6TPp1rlzKL9/zeznwHQ/BojBBUX4E0AoAEd9bfgGtexlzw7aT88n/TAVKhEs28Ba9lk/SbqK5nJ+52vR9lum1msAiqlKl3WbKAwAoYdSBG4IbXM7wq/ZUTQdVeADzwbb8vxuVJrRYdUlvHsLv8lwhMQ3tRq7VFSUZirdl8XDvZvFzbqn6kvdjHpsXeyyOIMOKBASOPQoiDirsjRowcvOkWxDA5Ng2tFkgloMbseCHoltfrmtraRmOc1QqPSr7UPzghWdGk2CU7yIMUnDmEAVs04sboB4Nycv9gO/iLKB2CkQ+8xUJVH/+zoTCnAOSBYheslXKEoGQEQfl+9RlohUqxx1F08qK0C7RGHk50P4fiNp3mdvvXmv2tuH1qdbjCPJwmUOfiP2Ut29X35kuTp9jWEfs57Sexw6xs2OqVqGWPpy0+99Cnftj4Fpv9f16qY1Vi4Q78Ar3iFK7kAOcwNIC+nqcaNdzZcWNY+9BFtlRBWlb7q7h5dxBJ2rvZA/Zv9O7dGllw22rpz9cCMKqySel6Djsldu7lUfnhAn3cCliq3Pzhe5xTkphIH4gL5qKOWF8MsVfdDdevLp1wCJv35ibzYOWrsKnUwNcVFVezyRGZXHFcy+ZLPWT9rWkts6mCx Bd/ZkgNhE91x5sEQvvpDze6CmddN6fPN7DKU/rsy015LVIJsygAUCaF2r4MCxyHKAww4Q93J1Hi2XwTcy+eiNr5QLcBPXdrM1RRj+SgtgHXyO/OTOY1qS3Fwxj5x0MDQATJ6NChkpJ4YKrsW0gvzBGnuz4A0VfUYNB4MvFrj+zUGtprN/75JENEFweehuqLHpfk/6CS9Zv0e1AhakiOwwU+9PFOwnNDm0T5PwiqBeDERVn47lncvcd0EblabSWfsNj15iGPqRtGvXiGfBSF3FT5V3G3zaU7lFrMP5gax/iAxxwXhk7JF1pqy4x5kk3mLr6HY7AbKjwvEaCsQ1HeYOiYScIKNOPsqn+++MivVcprhNx4v6ET/nc3fyD4yKklSodm0Xlwczmq1p3GzG95w5yR0zZUB+gr7TGcMlxiSDa3yDKM3yhjcJOKKOHRKEmWQsV3SPAqWKT/XGEgqzklR+vAnRknqxhw9NgaaGBek0H1j893O98kC2+kXM/H5nR4Pe9K7fVf7gPXFQ6oHzSIBcbyWIKtRFNQYZqVvse89lhp9svQdqRTBdrde6r7q7efjKY8VfHqOyVy48V8lBjq87nVhQsZsNi9UyuzupWyciX1GjprUomPb3Qjb8qT9zrTLd0oo28cKSZrtciPv04dcF03d58NhE1R7kQosPuDSzCzSoVshve71caa3IZTRch84KTb0alaAIQ+R8s5SwHbPFCIzbBAZMCedqqcQKdHQo4j5CpqJ9FRA3nweD1pp8xVcMuGAsTtipNkCRZ0b9V9KzaZcgDR4mOhS3KGV8QR+odJ3UKSSxTLpuKwVtV9fJlIL+QNcOQQAaQe7jcsHjW4/P1U9EhvaqJvh/UpW2o4PWcyWa973gk0zJQ0q4qEQTJU0MIhoMMNBlnRSnD/sqzbTwj5IKwlMibLKuddvLLRVAkhP8Gc8WH5

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