

From: Do not reply <donotreply@trustpilot.com>
To: "Brodies@REDACTED.email" <Brodies@REDACTED.email>
Subject: Update on your request #00697534 [thread::HUNjgfNQfSqIVgYTI2NNAGA::]
Date: Thu, 04 Dec 2025 22:59:52 +1100

Hi,

Thank you for getting back to us. We would like to inform you that we have completed the assessment of your appeal.

After carefully reassessing the content, we found that the review is not defamatory. It reflects the reviewer's personal experience and opinion without making any unverified allegations of illegal or harmful conduct. As this falls within acceptable freedom of expression and does not violate our [Guidelines](#), the review will remain online.

We have concluded the investigation and we won't be responding further as we consider this case as closed.

Thank you for your understanding.

Kind Regards,

Megha



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----- Original Message -----

From: Soul Legion [Brodies@REDACTED.email]
Sent: 04/12/2025 12:36
To: trust.operations@trustpilot.com
Subject: Re: [thread::HUNjgfNQfSqIVgYTI2NNAGA::]

I don't give a flying fuck about your external fucking evidence because this is the only communication that has taken place with this person, nothing about that implies I have a mental disability and you refusing to remove a post implying I need to seek professional help is unlawful. Now fucking remove it cunt.



From: Trust Support <trust.operations@trustpilot.com>
Sent: Thursday, 4 December 2025 10:21 PM
To: Brodies@REDACTED.email <Brodies@REDACTED.email>
Subject: [thread::HUNjgfNQfSqIVgYTI2NNAGA::]

Case number: 00697534

Hi Anthony,

Thanks for your message. After further review of all communication regarding this issue, I can see that we've already come to a decision in an appeal previously raised in case **00697534**

I understand your frustration and I'm sorry that this is not the outcome you had hoped for or expected.

As part of the appeal process, your case was thoroughly investigated using all of the evidence that was available to us, or that we obtained from you or another party.

If you believe the review is against any other guidelines, you can flag it for the relevant reason. You can also refer to our Help Center article: ["For](#)

[which reasons can businesses flag service reviews?](#)" This article provides further guidance on how and when to report reviews based on concerns.

In alignment with Trustpilot's guidelines, we arrived at the decision as stated in our previous message within the case **00697534**, and we won't be taking further action on this matter. This case is now closed.

Best regards,

Email Headers (Raw)

[illegible]

[illegible]