

From: Trust Support <trust.operations@trustpilot.com>
To: "Brodies@REDACTED.email" <Brodies@REDACTED.email>
Subject: Update on the review you flagged - Case #00708120
Date: Fri, 05 Dec 2025 08:51:49 +0000

Hi Anthony,

We're following up about the [review](#) by Consumer, which you flagged for: Personal information.

Our decision

We've carefully checked the review against our guidelines, specifically looking for:

- Harmful or illegal content
- Personal information
- Advertising or promotional content

We didn't find any content in the review that goes against our guidelines for these reasons. That's why the review will remain online.

Tell your side of the story

We encourage you to [respond to the review](#) if you haven't already. Your reply appears right next to the review, offering a complete picture of the experience from both your side and the reviewer's. Replying can help build trust and credibility with potential customers.

If you have any questions or think we've made a mistake, please reply to this email.

Thanks,

Please note that depending on the situation, we may use automated detection technology, a team of experts, or a combination of both to assess content on the Trustpilot platform.

Email Headers (Raw)

X-Mozilla-Status	0001
X-Mozilla-Status2	00000000
Received	from SE1P216MB2146.KORP216.PROD.OUTLOOK.COM (2603:1096:101:15c::7) by PU4P216MB1568.KORP216.PROD.OUTLOOK.COM with HTTPS; Fri, 5 Dec 2025 08:51:53 +0000
Received	from DU2PR04CA0162.eurprd04.prod.outlook.com (2603:10a6:10:2b0::17) by SE1P216MB2146.KORP216.PROD.OUTLOOK.COM (2603:1096:101:15c::7) with Microsoft SMTP Server (version=TLS1_2, cipher=TLS_ECDHE_RSA_WITH_AES_256_GCM_SHA384) id 15.20.9388.12; Fri, 5 Dec 2025 08:51:52 +0000
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Authentication-Results	spf=pass (sender IP is 13.48.109.165) smtp.mailfrom=apg10te9m36c6p.2-bu0peaw.swe54.bnc.salesforce.com; dkim=pass (signature was verified) header.d=trustpilot.com;dmarc=pass action=none header.from=trustpilot.com;compauth=pass reason=100
Received-SPF	Pass (protection.outlook.com: domain of apg10te9m36c6p.2-bu0peaw.swe54.bnc.salesforce.com designates 13.48.109.165 as permitted sender) receiver=protection.outlook.com; client-ip=13.48.109.165; helo=smtip-0dfb1893931929fda.core1.sfdc-cehfhs.mta.salesforce.com; pr=E
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DKIM-Signature	v=1; a=rsa-sha256; c=relaxed/simple; d=trustpilot.com; s=Gr19sMEPUzYv6P5osCCVzl911JaiYnlkBjItT; t=1764924709; bh=Zsw3c8XDyknHP3fCxCYcniAGR/yil6+QCuu5SfAlplA=; h=Date:From:To:Subject:MIME-Version:Content-Type; b=b52MTyuDhfD8iiYkdEXc885nteLmOgb78DBWlt+Qu+4hsYHHBUxBxLDJZSQk6dAETij cr2YTic8cR7A+q7b2gso+2C7ET8GAkpzxEtK4L3BeIo1Otjg8OLfhQmhdKdGHH4FrL X/GVH/RpzQrRKJIffJxO4YTr3ojFZM8uxitRutawM=
Received	from [127.0.0.1] ([127.0.0.1:39232]) helo=eas-17.eas.emailinfra.svc.cluster.local) by mx1.core1.sfdc-cehfhs.mta.salesforce.com (envelope-from <trust.operations@trustpilot.com__0-1bi2w1rx993pzo@apg10te9m36c6p.2-bu0peaw.swe54.bnc.salesforce.com>) (ecelerity 4 .7.0.20111 r(msys-ecelerity:tags/4.7.0-ga^0)) with ESMTP id 07/7C-00996-52D92396; Fri, 05 Dec 2025 08:51:49 +0000
Received	from 127.0.0.1 (localhost. [127.0.0.1]) by eas-17 (EaaS) id <K6wbN0000000000000000000000000000T6SGMC00vEBajPuORVS4Ju4H20bJrA@sfdc.net> for <"Brodiess@REDACTED.email"><Brodiess@REDACTED.email>> Fri, 5 Dec 2025 08:51:49 GMT (GMT)
Date	Fri, 05 Dec 2025 08:51:49 +0000
From	Trust Support <trust.operations@trustpilot.com>
To	"Brodiess@REDACTED.email" <Brodiess@REDACTED.email>
Message-ID	<K6wbN00T6SGMC00vEBajPuORVS4Ju4H20bJrA@sfdc.net>
Subject	Update on the review you flagged - Case #00708120
Content-Type	multipart/mixed; boundary="====_Part_12011_1551207859.1764924709634"
X-SFDC-LK	00D20000000BU0P
X-SFDC-User	005Sh000005CpdN
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X-SFDC-TLS-NoRelay	1
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X-SFDC-Binding	1WrIRBV94myi25uB
X-SFDC-App	coreapp
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X-SFDC-Interface	internal
X-IncomingHeaderCount	23
X-MS-Exchange-Organization-ExpirationStartTime	05 Dec 2025 08:51:50.0918 (UTC)
X-MS-Exchange-Organization-ExpirationStartTimeReason	OriginalSubmit
X-MS-Exchange-Organization-ExpirationInterval	1:00:00:00.0000000
X-MS-Exchange-Organization-ExpirationIntervalReason	OriginalSubmit
X-MS-Exchange-Organization-Network-Message-Id	3d3fda6a-18d9-41bd-5afc-08de33db87b6
X-EOPAttributedMessage	0
X-EOPTenantAttributedMessage	84df9e7f-e9f6-40af-b435-aaaaaaaaaaaa:0

X-MS-Exchange-Organization-MessageDirectionality	Incoming
X-MS-PublicTrafficType	Email
X-MS-TrafficTypeDiagnostic	DB5PEPF00014B95:EE_SE1P216MB2146:EE_PU4P216MB1568:EE_
X-MS-Exchange-Organization-AuthSource	DB5PEPF00014B95.eurprd02.prod.outlook.com
X-MS-Exchange-Organization-AuthAs	Anonymous
X-MS-UserLastLogonTime	12/5/2025 8:36:01 AM
X-MS-Office365-Filtering-Correlation-Id	3d3fda6a-18d9-41bd-5afc-08de33db87b6
X-MS-Exchange-EOPDirect	true
X-Sender-IP	13.48.109.165
X-SID-PRA	TRUST.OPERATIONS@TRUSTPILOT.COM
X-SID-Result	PASS
X-MS-Exchange-Organization-SCL	1
X-Microsoft-Antispam	BCL:4;ARA:1444111002 461199028 9400799040 58200799018 47200799021 9800799015 70000799015 28070799003 56899033 1380799030 1360799030 1370799030 440099028 3412199025 1122599019 22062799003 26104999006 30041999003;
X-MS-Exchange-CrossTenant-OriginalArrivalTime	05 Dec 2025 08:51:49.9634 (UTC)
X-MS-Exchange-CrossTenant-Network-Message-Id	3d3fda6a-18d9-41bd-5afc-08de33db87b6
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X-MS-Exchange-CrossTenant-AuthSource	DB5PEPF00014B95.eurprd02.prod.outlook.com
X-MS-Exchange-CrossTenant-AuthAs	Anonymous
X-MS-Exchange-CrossTenant-FromEntityHeader	Internet
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X-MS-Exchange-Transport-EndToEndLatency	00:00:03.5603219
X-MS-Exchange-Processed-By-BccFoldering	15.20.9388.009
Keywords	Trustpilot
X-Microsoft-Antispam-Mailbox-Delivery	ucf:0;jmr:0;ex:0;auth:1;dest:l;ENG:(5062000311)(920221119095)(90000117)(920221120095)(90011020)(91015020)(91040095)(9050020)(9060121)(9081003)(9100341)(944500132)(4810010)(4910033)(9930004)(9545005)(10172021)(9320005)(120001);
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