

From: Soul Legion <Brodiess@REDACTED.email>
To: Trust Support <trust.operations@trustpilot.com>, Trustpilot Legal <legal@trustpilot.com>, Press - Trust Pilot <press@trustpilot.com>
Subject: Re: Decision on the review you've flagged - Case #00709529
Date: Fri, 05 Dec 2025 21:47:49 +1100

Subject: Re: Defamation assessment for review by "Kamy" – direct competitor and documented harassment

Hi,

Thank you for your email about the review by "Kamy" which you say has been run through your "AI-powered defamation tool" and found not to be defamatory.

You are skipping over the most important fact in this entire situation:

"Kamy" is not a customer. "Kamy" is a direct competitor who has been engaged in a three year harassment and defamation campaign against me and my business.

You already have this context. I have repeatedly provided you with evidence that:

- "Kamy" is the operator of a competing killfeed bot in the same niche market as Legion Killfeed.
- He has targeted me personally and professionally across multiple platforms for several years.
- Trustpilot already holds part of my evidence on this, and I have told you that my harassment dossier is now over 1,700 indexed items.

Against that backdrop, you have reinstated a review that says:

"My experience with Legion Killfeed was honestly really bad. The bot owner was extremely difficult to deal with, communications were unpleasant, and problems were met with hostility instead of help. If you're looking for a bot with decent support for your server I'd recommend looking elsewhere."

Taken at face value, that might look like a harsh but ordinary customer review. In reality:

- "Kamy" has never been a legitimate customer of Legion Killfeed.
- He is a commercial rival, not an end user.
- His "experience" is not a normal consumer transaction. It is part of an ongoing campaign to steer business away from my service and towards his own.

Your "AI-powered defamation tool" is not magic. It cannot know that the author is a direct competitor unless you factor in the information I have repeatedly supplied. It cannot understand the extent of the serious harm test when you refuse to look at the real world context and confine yourself to a text snippet in isolation.

You say that "while you may consider the content to be negative, this is different from being defamatory." In a vacuum that might be true. In the real situation you are actually dealing with, you now have:

- A named direct competitor,
- Making statements of fact about my supposed hostility, lack of support and difficulty to work with,
- On the very platform potential customers will check when deciding whether to use my bot or his,
- After years of documented harassment and false allegations that you have already been told about.

That is not just “negative feedback”. It is a classic example of reputational and commercial harm caused by a competitor pretending to be a neutral consumer.

You also already know from my previous correspondence that:

- Legion Killfeed is a very small Australian business.
- I have already documented significant revenue impact tied to hostile and false reviews on Trustpilot.
- You have been formally put on notice that you sit in the middle of a multi platform defamation and harassment matter that has been building for years.

All of that goes directly to whether there is “serious harm to someone’s reputation or serious financial loss to a business”. The harm here is not hypothetical. It is exactly the kind of harm a competitor wants to create when they pose as a customer and tell people to “look elsewhere”.

Your email invites me to “tell my side of the story” in a reply. I have already done that publicly on the review. A public reply does not fix the underlying problem that you are knowingly hosting what is, in substance, a competitor’s fake review that you know is part of a larger harassment pattern.

My position is very simple:

- A direct competitor cannot leave a legitimate “customer experience” review of my service.
- You are already on notice of who “Kamy” is and of the broader history.
- By reinstating this review you are choosing to assist an ongoing harassment and defamation campaign and to give it the weight and reach of your platform.

I am asking you to:

1. Remove the “Kamy” review in full on the basis that it is not a genuine consumer review and is part of a documented competitor harassment campaign.
2. Confirm whether your “AI-powered defamation tool” is being used as a substitute for actually considering the concrete evidence you already hold about this reviewer’s identity and history.

If you refuse to remove it, then I require you to confirm in writing that:

- you understand that “Kamy” is a direct competitor, not a customer,
- you are aware of the long running harassment and false allegations he has been involved in, and
- you are nonetheless choosing to continue publishing his review as if it were a legitimate consumer account of my service.

That confirmation will be added to the existing evidence file and kept for any future regulatory complaint or legal proceedings where Trustpilot's role in amplifying this conduct is examined.

Regards,

Anthony Brodie (Soul)
Owner and developer, Legion Killfeed

From: Trust Support <trust.operations@trustpilot.com>
Sent: Friday, 5 December 2025 9:36 PM
To: Brodies@REDACTED.email <Brodies@REDACTED.email>
Subject: Decision on the review you've flagged - Case #00709529

Hi Anthony Brodie,

Thanks for your inquiry about the [review](#) by Kamy, which you flagged for containing defamatory content.

The assessment

When a review is flagged for this reason, we run it through our AI-powered defamation tool. This tool considers whether the content you've identified, in the context of the whole review, is likely to cause serious harm to someone's reputation or serious financial loss to a business.

Keep in mind that while you may consider the content to be negative, this is different from being defamatory.

The decision

In this case, we've assessed the review and determined that the content you've identified is not defamatory. Therefore, we've reinstated the review and won't be taking any further action.

Tell your side of the story

You can always [reply to this review](#) to address feedback and share your side of the story. Replies appear alongside the review, giving readers the full picture from both perspectives. This builds credibility, shows empathy, and can turn critics into loyal customers.

If you have any questions, please let us know by replying to this email.

Thanks,

Email Headers (Raw)

X-Mozilla-Status	0001
X-Mozilla-Status2	00000000
From	Soul Legion <Brodies@REDACTED.email>
To	Trust Support <trust.operations@trustpilot.com>, Trustpilot Legal <legal@trustpilot.com>, Press - Trust Pilot <press@trustpilot.com>
Subject	Re: Decision on the review you've flagged - Case #00709529
Thread-Topic	Decision on the review you've flagged - Case #00709529
Thread-Index	AQHcZdMBQN8vi+yNr0WM+lcJLu/D1LUS2nZW
X-MS-Exchange-MessageSentRepresentingType	1
Date	Fri, 05 Dec 2025 21:47:49 +1100
Message-ID	<PU4P216MB1568EE0CD705C98DDD51F5ECDAA7A@PU4P216MB1568.KORP216.PROD.OUTLOOK.COM>
References	<JFFBq0000000000000000000000000000000000T6SLGI0oXpcWXtkQ6qpjJfeQ3tlBg@sfdc.net>
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X-MS-Exchange-Organization-RecordReviewCfmType	0
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