

From: Trust Support <trust.operations@trustpilot.com>
To: "Brodies@REDACTED.email" <Brodies@REDACTED.email>
Subject: Update on the review you flagged - Case #00710485
Date: Fri, 05 Dec 2025 14:30:54 +0000

Hi Anthony,

We're following up about the [review](#) by Kamy, which you flagged for: Advertising or promotional.

Our decision

We've carefully checked the review against our guidelines, specifically looking for:

- Harmful or illegal content
- Personal information
- Advertising or promotional content

We didn't find any content in the review that goes against our guidelines for these reasons. That's why the review will remain online.

Tell your side of the story

We encourage you to [respond to the review](#) if you haven't already. Your reply appears right next to the review, offering a complete picture of the experience from both your side and the reviewer's. Replying can help build trust and credibility with potential customers.

If you have any questions or think we've made a mistake, please reply to this email.

Thanks,

Please note that depending on the situation, we may use automated detection technology, a team of experts, or a combination of both to assess content on the Trustpilot platform.

Email Headers (Raw)

X-Mozilla-Status	0001
X-Mozilla-Status2	00000000
Received	from PUUP216MB3156.KORP216.PROD.OUTLOOK.COM (2603:1096:301:16c::6) by PU4P216MB1568.KORP216.PROD.OUTLOOK.COM with HTTPS; Fri, 5 Dec 2025 14:30:58 +0000
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Received	from CY4PEPF0000EE3D.namprd03.prod.outlook.com (2603:10b6:510:33c:cafe::13) by PH7P221CA0046.outlook.office365.com (2603:10b6:510:33c::33) with Microsoft SMTP Server (version=TLS1_3, cipher=TLS_AES_256_GCM_SHA384) id 15.20.9388.12 via Frontend Transport; Fri, 5 Dec 2025 14:30:56 +0000
Authentication-Results	spf=pass (sender IP is 13.49.185.134) smtp.mailfrom=uk11l6ioaey0.2-bu0peaw.swe54.bnc.salesforce.com; dkim=pass (signature was verified) header.d=trustpilot.com;dmARC=pass action=none header.from=trustpilot.com;compauth=pass reason=100
Received-SPF	Pass (protection.outlook.com: domain of uk11l6ioaey0.2-bu0peaw.swe54.bnc.salesforce.com designates 13.49.185.134 as permitted sender) receiver=protection.outlook.com; client-ip=13.49.185.134; helo=smtP-03174a9ac700ce5b8.core1.sfdc-cehfhS.mta.salesforce.com; pr=E
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Return-Path	trust.operations=trustpilot.com__1xuvlyte9divhlro@uk11l6ioaey0.2-bu0peaw.swe54.bnc.salesforce.com
DKIM-Signature	v=1; a=rsa-sha256; c=relaxed/simple; d=trustpilot.com; s=Gr19sMEPUzYv6P5osCCVzI911JaIYnlkBjltT; t=1764945054; bh=QGSNeMPBEEdzP9Qqn5k5i4ekukXwjbLRSH2DmaHDiuU=; h=Date:From:To:Subject:MIME-Version:Content-Type; b=Svsa0hromYhaE870/7905SOR7UY8VvhF+ND98POzZV0b1I8FGxWppAPQo5aMvA+9n 9SNa8DwHYO4z3BNgYZxa4xuUIDvahl+s1Bkf+BKvkYThay1KuZUz0LaXvpUGNT8Gwo J8nPAbg0Si7wys5KMOCIONVLYNTAsCNxYyjeSKl0=
Received	from [127.0.0.1] ([127.0.0.1:40990] helo=eaas-27.eaas.emailinfra.svc.cluster.local) by mx1.core1.sfdc-cehfhS.mta.salesforce.com (envelope-from <trust.operations=trustpilot.com__1xuvlyte9divhlro@uk11l6ioaey0.2-bu0peaw.swe54.bnc.salesforce.com>) (ecelerity 4.7.0.20111 r(msys-ecelerity:tags/4.7.0-ga*0)) with ESMTP id 12/A4-00780-E9CE2396; Fri, 05 Dec 2025 14:30:54 +0000
Received	from 127.0.0.1 (localhost. [127.0.0.1]) by eaas-27 (EaaS) id <tOv7r0000000000000000000000000000T6SWBH00jaLy2PFZSoWi2hVonLUxsg@sfdc.net> for <"Brodies@REDACTED.email" <Brodies@REDACTED.email">> Fri, 5 Dec 2025 14:30:54 GMT (GMT)
Date	Fri, 05 Dec 2025 14:30:54 +0000
From	Trust Support <trust.operations@trustpilot.com>
To	"Brodies@REDACTED.email" <Brodies@REDACTED.email>
Message-ID	<tOv7r00T6SWBH00jaLy2PFZSoWi2hVonLUxsg@sfdc.net>
Subject	Update on the review you flagged - Case #00710485
Content-Type	multipart/mixed; boundary="-----_Part_13784_1830814399.1764945054266"
X-SFDC-LK	00D20000000BU0P
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X-SFDC-Binding	1WrlRBV94myi25uB
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X-SFDC-EntityId	500Sh00000Z5AZ4
X-SFDC-Interface	internal
X-IncomingHeaderCount	23
X-MS-Exchange-Organization-ExpirationStartTime	05 Dec 2025 14:30:55.8598 (UTC)
X-MS-Exchange-Organization-ExpirationStartTimeReason	OriginalSubmit
X-MS-Exchange-Organization-ExpirationInterval	1:00:00:00.0000000
X-MS-Exchange-Organization-ExpirationIntervalReason	OriginalSubmit
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X-EOPAttributedMessage	0
X-EOPTenantAttributedMessage	84df9e7f-e9f6-40af-b435-aaaaaaaaaaaa:0
X-MS-Exchange-Organization-MessageDirectionality	Incoming

X-MS-PublicTrafficType	Email
X-MS-TrafficTypeDiagnostic	CY4PEPF0000EE3D:EE_ PUUP216MB3156:EE_ PU4P216MB1568:EE_
X-MS-Exchange-Organization-AuthSource	CY4PEPF0000EE3D.namprd03.prod.outlook.com
X-MS-Exchange-Organization-AuthAs	Anonymous
X-MS-UserLastLogonTime	12/5/2025 2:15:51 PM
X-MS-Office365-Filtering-Correlation-Id	b65969a0-679b-44f0-2db5-08de340ae6bc
X-MS-Exchange-EOPDirect	true
X-Sender-IP	13.49.185.134
X-SID-PRA	TRUST.OPERATIONS@TRUSTPILOT.COM
X-SID-Result	PASS
X-MS-Exchange-Organization-SCL	1
X-Microsoft-Antispam	BCL:4;ARA:1444111002 58200799018 70000799015 461199028 9800799015 9400799040 47200799021 28070799003 3412199025 440099028 1122599019 26104999006 30041999003 22062799003 1370799030 1380799030 1360799030 56899033;
X-MS-Exchange-CrossTenant-OriginalArrivalTime	05 Dec 2025 14:30:55.4069 (UTC)
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X-MS-Exchange-Transport-EndToEndLatency	00:00:03.0160223
X-MS-Exchange-Processed-By-BccFoldering	15.20.9388.009
Keywords	Trustpilot
X-Microsoft-Antispam-Mailbox-Delivery	ucf:0;jmr:0;ex:0;auth:1;dest:I;ENG:(5062000311)(920221119095)(90000117)(920221120095)(90011020)(91015020)(91040095)(9050020)(9060121)(9081003)(9100341)(944500132)(4810010)(4910033)(9930004)(9545005)(10172021)(9320005)(120001);
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