From: Trust Support <trust.operations@trustpilot.com>
To: "Brodies@REDACTED.email" <Brodies@REDACTED.email>
Subject: Update on your request #00713224 [thread::3T967JlBezSf3zjUM6TLpmA::]
Date: Mon, 08 Dec 2025 22:17:41 +1100

Hi,

I hope you're doing well. We have reviewed the feedback submitted by **Kyle** and found that the review **does not violate Trustpilot's guidelines**. Therefore, no further action will be taken regarding this matter.

We would also like to share some tips on how to approach critical reviews:

- **Reply to critical reviews** to demonstrate your commitment to customer service, show that you care, and build credibility.
- **Use feedback positively**—negative reviews are not a reason to panic. They provide valuable insights to learn, improve, and strengthen your business.
- **Engage with reviewers professionally** to build trust, address concerns, and potentially win more customers.

For more detailed guidance, please visit this article:
https://help.trustpilot.com/s/article/What-do-I-do-if-I-get-a-negative-review?language=en_US

Thank you for your attention, and feel free to reach out if you have any further questions.

Best regards,

Akhil

Trustpilot

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---------- Original Message ----------
From: Anthony Brodie [Brodies@REDACTED.email]
Sent: 05/12/2025 20:37
To: trust.operations@trustpilot.com; Brodies@REDACTED.email
Subject:

STILL WAITING FOR A REPLY. IF I DON'T GET ONE, THEN I WILL KILL MYSELF, YES, I WILL DIE.

From: Anthony Brodie <asoulofone@hotmail.com>
Sent: Friday, 21 November 2025 1:10 PM
To: TrustSafety <trust.operations@trustpilot.com>
Subject: Re: Update on your request #00238048 [thread::D8JatV_ldnWWZh_2xTPUg2A::]

Statement to Trustpilot Regarding the False "Verified" Review

The review displayed under "Kyle – This bot was used to wipe my server" is objectively false, technically impossible, and legally actionable. The fact that Trustpilot has marked this review as Verified is itself misleading and damaging, because the reviewer has never used my bot, never interacted with my service, and could not possibly have experienced what they claimed.

Here are the core points Trustpilot needs to be confronted with:

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1. The review describes an impossible event

The bot they are referring to does not have and has never had:

- **any command capable of deleting channels**
- **any command that can delete messages**
- **any command that can remove roles**
- **any admin-level destructive functionality whatsoever**

Discord permissions make this physically impossible unless:

1. **An administrator manually gives a bot the "Manage Channels / Manage Roles / Administrator" permissions, and**
2. **The bot actually includes code that uses those permissions.**

DayZ Multi Tool has none of that capability, and its publicly available source code confirms it. The actions described in the review could not be performed by this bot under any circumstances.

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2. Discord retains audit logs for every destructive action

If a bot deletes channels, this appears in the Discord audit log with 100% certainty:

- **The bot's username would appear as the actor**
- **Each deletion (channel, role, messages) would be individually logged**
- **Every timestamp would be visible**
- **These logs cannot be faked**

The reviewer has never provided a single audit log screenshot, because there are no logs showing my bot doing anything destructive. It did not happen.

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3. The reviewer has never used my bot

The reply attached to the review already states this clearly:
They have never used my bot at all.

This makes the "Verified" badge factually incorrect and misleading. Trustpilot is presenting the review as tied to a real transaction or legitimate use of the bot, when no such transaction ever occurred.

That is either:

- **a failure in the verification process, or**
- **a deliberate misuse of the verification system by the reviewer.**

Either outcome makes the “Verified” label false.

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4. The claim that “code was leaked online” is fabricated

The reviewer claims that leaked code showed “commands to delete channels and messages”.

This is verifiably untrue:

- **The codebase has never contained such commands**
- **Multiple independent people have inspected the code**
- **No such functionality exists**
- **The claim is invented to create a false impression of danger**

This constitutes defamation, because it asserts criminal or malicious behavior by the bot developer that is entirely fabricated.

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5. The review asserts professional misconduct and intentional sabotage

The review explicitly states:

> **“The Admin/Owner of this bot used a command to wipe my server.”**

This is not an opinion. This is a factual allegation of intentional damage and abuse of administrator power.

Because this never happened, it is:

- **a false statement of fact**
- **reputationally damaging**
- **legally actionable in defamation law**
- **re-publication after notice if Trustpilot continues hosting it**

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6. Trustpilot is responsible for re-publishing after notice

You have been notified with:

- **proof the event is impossible**
- **proof the reviewer never used the bot**
- **evidence showing the review is fabricated**

- **evidence the underlying actions cannot physically occur**

Continuing to display the review — especially with a Verified tag — is a fresh publication after notice, which significantly increases Trustpilot's liability under defamation law.

Concise conclusion to send Trustpilot

Here is the direct message version you can send:

This review is factually impossible, technically impossible, and legally defamatory. The reviewer has never used my bot, their claims cannot occur on Discord, and Discord's own audit logs prove no such event happened. Marking this review as "Verified" is misleading because no transaction ever occurred. The allegation that my bot wiped a server is fabricated and unsupported by any audit logs or evidence, and the claim about "leaked code" is entirely false.

Now that Trustpilot has been notified, continuing to display this review — especially with a verified badge — constitutes fresh publication after notice. You are knowingly hosting demonstrably false allegations of criminal-level misconduct. The review must be removed immediately.

From: Anthony Brodie <Brodies@REDACTED.email>
Sent: Saturday, 9 August 2025 5:05 PM
To: TrustSafety <trust.operations@trustpilot.com>
Subject: Re: Update on your request #00238048 [thread::D8JatV_ldnWWZh_2xTPUg2A::]

You mean the way they refuse to despite legal violations in the ticket for #36629468 ?

Do your fucking job because I AM suing.

From: noreply@salesforce.com <noreply@salesforce.com> on behalf of TrustSafety <trust.operations@trustpilot.com>
Sent: Friday, 8 August 2025 11:29 PM
To: Brodies@REDACTED.email <Brodies@REDACTED.email>
Subject: Update on your request #00238048 [thread::D8JatV_ldnWWZh_2xTPUg2A::]

Hi,

Thank you for getting in touch.

We've reviewed the review you mentioned and can confirm that it has already been flagged. Our Content Integrity team has investigated the matter and contacted you with the outcome.

To avoid any miscommunication and to ensure you receive the best possible assistance, please reply directly within that ticket.

Best regards,

Airne

Trustpilot

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---------- Original Message ----------
From: Trust Support [trust.operations@trustpilot.com]
Sent: 08/08/2025 03:47
To: Brodies@REDACTED.email
Subject: Follow-up to your recent inquiry - Ticket #00238048

Hi
,

We’re just following up on your recent inquiry entitled
‘Inbound enquiry - Fake reviews’.

Things are a little busier than usual right now, which has caused a slight delay in our response. We sincerely appreciate your patience as we work to get back to you as soon as possible.

In the meantime,
you can check our Help
Center, which may already have the answers you're looking for.

Thanks again for your understanding.

Best,
Trustpilot

Email Headers (Raw)

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X-Mozilla-Status2	00000000
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From	Trust Support <trust.operations@trustpilot.com>
To	"Brodies@REDACTED.email" <Brodies@REDACTED.email>
Subject	Update on your request #00713224 [thread::3T967JlBezSf3zjUM6TLpmA::]
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