

**From:** Do not reply <donotreply@trustpilot.com>  
**To:** "Brodies@REDACTED.email" <Brodies@REDACTED.email>  
**Subject:** Acknowledgement: Your appeal has been received - Case#00725903  
**Date:** Mon, 08 Dec 2025 16:03:40 +0000

**Case number:** 00725903

Hi Anthony,

We just wanted to let you know we've received your appeal that you submitted on 2025-12-08 16:03:38.

**What happens next?**

Our team members, who handle our appeal process, will review your appeal and respond as soon as possible with an outcome or an update on next steps.

**What can I expect from the review of my appeal?**

- We'll check the decision that was already made
- We'll review all the information we've already got, and reach out if we need more information — from you or another party
- Taking the above into consideration, we'll provide you with a summary of the appeal and the final outcome

Kind regards,

### Email Headers (Raw)

[illegible]

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| X-MS-PublicTrafficType                             | Email                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |
| X-MS-TrafficTypeDiagnostic                         | AM3PEPF0000A799:EE_ PUUP216MB3514:EE_ PU4P216MB1568:EE_                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
| X-MS-Exchange-Organization-AuthSource              | AM3PEPF0000A799.eurprd04.prod.outlook.com                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
| X-MS-Exchange-Organization-AuthAs                  | Anonymous                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
| X-MS-UserLastLogonTime                             | 12/8/2025 3:50:15 PM                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
| X-MS-Office365-Filtering-Correlation-Id            | 4db24e84-933c-466d-312b-08de36735adf                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
| X-MS-Exchange-EOPDirect                            | true                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
| X-Sender-IP                                        | 13.51.74.114                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
| X-SID-PRA                                          | DONOTREPLY@TRUSTPILOT.COM                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
| X-SID-Result                                       | PASS                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
| X-MS-Exchange-Organization-SCL                     | 1                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
| X-Microsoft-Antispam                               | BCL:0;ARA:1444111002 28070799003 9800799015 47200799021 58200799018 461199028 3412199025 440099028 30041999003 26104999006 1122599019 1360799030 1380799030 1370799030;                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
| X-MS-Exchange-CrossTenant-OriginalArrivalTime      | 08 Dec 2025 16:03:40.6100 (UTC)                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
| X-MS-Exchange-CrossTenant-Network-Message-Id       | 4db24e84-933c-466d-312b-08de36735adf                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
| X-MS-Exchange-CrossTenant-Id                       | 84df9e7f-e9f6-40af-b435-aaaaaaaaaaaa                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
| X-MS-Exchange-CrossTenant-AuthSource               | AM3PEPF0000A799.eurprd04.prod.outlook.com                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
| X-MS-Exchange-CrossTenant-AuthAs                   | Anonymous                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     |
| X-MS-Exchange-CrossTenant-FromEntityHeader         | Internet                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
| X-MS-Exchange-CrossTenant-RMS-PersistedConsumerOrg | 00000000-0000-0000-0000-000000000000                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                          |
| X-MS-Exchange-Transport-CrossTenantHeadersStamped  | PUUP216MB3514                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |
| X-MS-Exchange-Transport-EndToEndLatency            | 00:00:03.1211840                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| X-MS-Exchange-Processed-By-BccFoldering            | 15.20.9388.012                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| Keywords                                           | Trustpilot                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    |
| X-Microsoft-Antispam-Mailbox-Delivery              | wl:1;pcwl:1;ucf:1;jmr:0;ex:0;auth:1;dest:C;OFR:CustomRules;ENG:(5062000311)(920221119095)(90000117)(920221120095)(90012020)(91020020)(91040095)(9050020)(9065024)(9100341)(944500132)(4810010)(4910033)(9575002)(10195002)(9439006)(9310011)(9220031)(120001);                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
| X-Message-Delivery                                 | Vj0xLjE7dXM9MDtsPTA7YT0wOQ09MTtHRD0xO1NDTD0tMQ==                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              |
| X-Microsoft-Antispam-Message-Info                  | /mJGmgUQNZV3YYkGiXj45eiZMofBL64a+L1GH28wJwyLOhNx2Cc1n0FCb5WfC6iZj7dKeiUzzpVIPgEtnWwdzRUapxQqKIAt4j6ZclV8+zgqELAL67qgwulfUdlL6LIPAOC5IjT3p/Y8sbw85HSKgv2lX7IDSRGC/plGMKW/zXkFKke9FIUWC3OQma0AY86W0t8nRsYlj8yJBLN2O/PmYU8Az1nG6i4JFimTB9nCs8pcmgd+4fh5gB4dlbhGYZWpP487+k3IM6URnDLAqhLiezN3l9dqWC/OJh6luVmCYWgYzKlbWwOTGdQHqMXUbSiZqZdpsPdak9z/asYS2JM4nJqiZ04flNpFp6ziFfRgHI4LVJEZcGdrmmA5BhdOY/BveO6t4+D6x8j6epqMLWdPRwAYcxURz3Hw0petQVW6KEtkZ8zRTmFDMUAf/oNuEFFetCSbL3q8K17/VTqyHP5KKAoMz13mHNS6JOPpiQEUUp+gza0zRjXTLTF8EcYN+2l6+Pic9hP6hxUlzO7lPXPY9ih9Zq/DN0eTQgx6dqs6WxoUjFywwqc+pzKLnSRINSunyZawZFPpydjhbWTCYtnuz05kNslFuRL5f+GjN3Z5Wgq60Qt+al2s6VpgE8h0albgogyHdMfu44QgHjRpHtGp0t/zaFaQZmJYkBAF1ByxcBkRVR7faJlI3w8cor85UX39sLVjwf2HnhcaTNZH0gKr3ThlDKJjZMER87awL9Md6M1crXGnwVVrAXYTwUlzWucyOj17LgnZdieZso0tGlb6otB1dYY5D5lxfxooMPYbtb756v5RyJMpS1y8XPq3npFDWap9GOCVc6xsfm/xBj+IOsPIPGK/HBJN6ztd720O94qe9rUmtsxIl2fS7h3hQucOCZcchP1EakfP7AkoMXGOCr20uRX7kjSuUk5+JxxtGE314ESEXsq3WWWzQDpbVAR2xgMxG9MUlNln84HrRTZjVDBlwfCtyV1obmcTYT1kkhdiibhXmUbtzdM8JuUOQ/1ucyqAahJ48dK7oWvrP8qF8KkpmfUJOj6xbGq3YVWwMieZaoSnKUtoMOWwOvxdGUJWBcGJ6iieSKNc/dEtYjB0DaKj6T5Kkgs8a87pi6JFPCHEiMizA8O/Gti0PbxiWDeT30ANhd5DutqTACVL4RYNGRyZH1DHLA44hUmZ0F99d3HxAdJFMc0B41U1K4D9AIAPLKFlbkU000niEohcPvUwnitiNXJgM2Jjwwr7Q6PAvb5d09G5kooj87dfQSONn4qlopinlUZe2UCI+lcYPvYUackooOQcU9zAo3vpH+UTBMX4UAGOOjmoNc/DF+pN5gkcodeA6qJxslYs9+nrjV4l8+Qt4buZzsOv8p93dy4A+wGZyy0x32ulZTPSyxSIliHESA2bwR50sK2Ucml17wfpkzebSqNWgoZgxl/7TSxPoxv8A83XmpXYgew4yeJlDdl8dBEIgw2q+WOfxZ0Pe2/Q9H1DkHnCtpK9VIAjHsHNFOYeynaXmYD2Xfy0evxED+kxBeUc+cQT6OZEIUIqMpsSkqNp7jtnTLgOsMTRUcJwKzXi5d8XPUc9v2nNZFgYjLckqE5j+anyy01pahK1yGidVyTVGHOsHflkJTjG8BHwWEMCMJQ3KaBkJc/g4h+kl6e3rtkqldZzwgFQhMVolIGeTnTcmZEpXS8bnzsZ2alX8dB3yRlkcMQTeHOHn3+rg0ysgQnEg7YaCp8V1l+G/fciuiJPnWjFfdszhkAxtkpZY93B3/zetmAcOJZGhwGueiLidOAZhz2oaglfAAadrQn+rMcaic6ZxFNd569gbOKI2YvCJ5my6pBu2LCnA/xXcR9NZaX7es99dT05QckE9kecFOhk4/ubRZF0DRJkOmvqz3K0XbRojz2/IK8VGt7Lmh+zME0W4biXjLBopXxUN2d4t/5699vaw+q2JaY8c8c98lmCYLB38RumOO+I0Z4LBAKWktMe5jMjFNRB5rx4uWuyZ9yDf/w== |
| MIME-Version                                       | 1.0                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |