

From: Anthony Brodie <Brodies@REDACTED.email>
To: Trustpilot Content Integrity <contentintegrity@trustpilot.com>
Subject: Re: [Trustpilot Content Integrity Team] - Subject: Formal Defamation Notice – False “Kyle” Review on DayZ Multi Tool - Ticket #36629468 - SUICIDE IDEATION FROM HARASSMENT SO I DIE OR YOU RE...
Date: Tue, 09 Dec 2025 03:46:00 +1100

Subject: Further complaint – false “Verified” review for DayZ Multi Tool (Kyle) and your legal obligations after notice

Hi Trustpilot,

You have been on notice since at least 25 August 2024 that the “Verified” review titled “This bot was used to wipe my server” by Kyle is objectively false, technically impossible and malicious. This email is not “new information”; it is a formal record that you already know the facts and are choosing to continue publishing the review.

1. You have locked my ability to flag while leaving the review online

Your own case history for this review shows a long sequence of flags and investigations, including:

“Not based on a genuine experience”

“Being about a different business”

“Advertising or promotional content”

“Terrorism”

“Personal information”

Each time you wrote some version of: “Investigation complete: the review doesn’t breach our guidelines.”

The latest state is “Investigation complete – There’s a different issue” and the interface no longer allows me to flag the review at all, even though the reviewer can still edit it. In other words, my access to your “complaints mechanism” is effectively switched off while you keep the review live.

2. The review describes something that cannot happen with this bot

The review claims that:

“This bot was used to wipe my server and all its channels, messages and roles. The Admin/Owner of this bot used a command to do this.”

That is simply not possible:

No destructive commands – The DayZ Multi Tool bot has never contained any commands to delete channels, messages or roles. The source code has been inspected repeatedly and no such functionality exists.

No relevant Discord permissions – Discord’s public App Directory page for this bot clearly shows the bot’s data access: it can see members and roles; it does not request “Manage Channels”, “Manage Roles”, “Administrator” or any permission required to delete channels or messages.

Audit log proof – Discord’s audit log records every channel/role deletion with 100% certainty and identifies the actor. The audit logs from the relevant period show only normal moderation actions (kicks/bans and role changes) and no mass deletions by the bot. If the alleged wipe had happened, there would be screenshots of those logs. None exist, because the event never occurred.

The allegation that “bot code was leaked online and code was found to delete all channels, messages” is also fabricated. No such code has ever existed in this project and nobody has produced any screenshot of it, despite repeated requests.

You have had all of this explained to you in detail, with screenshots, in previous complaints and in the PDFs already provided.

3. Evidence that this was a retaliatory fake review

The Discord material you hold (and which I have sent you multiple times) shows:

The reviewer, under the name cactus, joining the DayZ Multi Tool Discord only to drag in external drama and attack other users, then being told to stop and respect the server rules.

Subsequent messages from the same person boasting that they have “left my reviews on all your websites”, specifically naming Trustpilot and “all the discord bot websites”, after that moderation action.

They admitted the review spree themselves. They were not reporting a genuine experience with the bot. They were retaliating because they did not like being moderated. That is the very definition of a non-genuine review.

Despite that, your case log for this review shows a long list of reinstatements and “does not breach our guidelines” outcomes, and you have now blocked further flagging.

4. Your guidelines do not override Australian law

Your latest boilerplate responses talk only about whether the review breaches Trustpilot's guidelines for:

harmful or illegal content

personal information

advertising or promotional content

That may be convenient internally, but it is legally irrelevant. I am in New South Wales, Australia.

The standard that matters here is Australian law, not whatever an internal policy or an automated tool is willing to let slide.

In particular, you need to consider:

Defamation Act 2005 (NSW) – including the new section 31A on digital intermediaries and the traditional section 32 defence of innocent dissemination. Once you receive a written complaint that clearly identifies the plaintiff, the matter and why it is defamatory, you only keep your digital-intermediary defence if you take “reasonable access prevention steps” within 7 days.

NSW Legislation

If you choose to leave the material up after being given clear, technical proof that it is false and cannot have occurred, you are no longer an innocent conduit. You are a primary publisher with knowledge. Every day you continue to host it and every time you refuse removal after a complaint is treated as a fresh publication.

I have already given you written complaints that:

Identify me and my business;

Identify the specific review and where it appears;

Explain in detail why the matter is defamatory and technically impossible.

That is exactly the type of complaint contemplated by section 31A(3) of the Defamation Act.

NSW Legislation

Once that happens, you do not get to hide behind “our guidelines were applied” while doing nothing meaningful to prevent access. The law is not “we ran it past an AI and it said okay”.

5. You have a documented pattern of ignoring notice

There are 494 emails between me and Trustpilot. Approximately 380 of those were exchanged between 30 July and 1 September 2025, during the last coordinated review-bombing campaign in which:

You were shown screenshots of a competitor publicly organising fake reviews on Facebook;

You repeatedly reinstated obviously non-genuine reviews;

Only weeks later, and after multiple escalations, you quietly removed a batch of them with no meaningful explanation.

On top of that, I have already raised issues about the way you mis-stated your own ABN status in earlier correspondence and then changed your position when I pointed out the relevant Australian requirements, while now refusing to engage on that point at all.

This pattern matters because it shows you are fully aware of Australian legal standards, fully aware of the risk, and choosing to proceed anyway.

6. What I am asking for on this specific review

For the review by Kyle ("This bot was used to wipe my server") I am asking for concrete, specific actions:

Immediate and permanent removal of the review, with confirmation that it will not be reinstated. Removal of the "Verified" badge and an internal review of how that badge was granted in the first place, given that there was no genuine customer transaction.

Restoration of my ability to use your complaints mechanism for this and any future reviews, instead of permanently locking the flagging while leaving the review online.

Preservation (no deletion or alteration) of:

All versions and edits of the review;

All documentation or "evidence" provided by the reviewer;

All decision logs, timestamps for every publication/removal/reinstatement, and internal notes on this review and on my complaints.

Escalation of this matter to a senior human decision-maker or your legal team, not another automated guideline tick-box.

To be completely clear:

You have had full technical and contextual evidence since August 2024 that this review is false, impossible and retaliatory;

You have chosen to continue publishing it, mark it as "Verified", and block my ability to flag it further;

Under Australian defamation law, every day you do that after notice increases your exposure, not mine.

Please treat this email as part of the same written complaint history for the purposes of the Defamation Act 2005 (NSW) and any later proceedings. I will be putting your handling of this review, alongside the Legion Killfeed reviews and your wider pattern of conduct, before:

The eSafety Commissioner – <https://www.esafety.gov.au>

The ACCC – <https://www.accc.gov.au>

and, if necessary, the Supreme Court of New South Wales.

Regards,

Anthony Brodie

Developer – DayZ Multi Tool / Legion Killfeed

Brodies@REDACTED.email

From: Trustpilot Content Integrity <contentintegrity@trustpilot.com>

Sent: Saturday, 6 December 2025 7:48 AM

To: Anthony Brodie <Brodies@REDACTED.email>

Subject: [Trustpilot Content Integrity Team] - Subject: Formal Defamation Notice – False "Kyle" Review on DayZ Multi Tool - Ticket #36629468 - SUICIDE IDEATION FROM HARASSMENT SO I DIE OR YOU RE...



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Company no. 30276582

Email Headers (Raw)

X-Mozilla-Status	0001
X-Mozilla-Status2	00000000
From	Anthony Brodie <Brodies@REDACTED.email>
To	Trustpilot Content Integrity <contentintegrity@trustpilot.com>
Subject	Re: [Trustpilot Content Integrity Team] - Subject: Formal Defamation Notice – False “Kyle” Review on DayZ Multi Tool - Ticket #36629468 - SUICIDE IDEATION FROM HARASSMENT SO I DIE OR YOU RE...
Thread-Topic	[Trustpilot Content Integrity Team] - Subject: Formal Defamation Notice – False “Kyle” Review on DayZ Multi Tool - Ticket #36629468 - SUICIDE IDEATION FROM HARASSMENT SO I DIE OR YOU RE...
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Date	Tue, 09 Dec 2025 03:46:00 +1100
Message-ID	<SYBPR01MB53386C44B66A1584921920D2A0A2A@SYBPR01MB5338.ausprd01.prod.outlook.com>
References	<920NP7GD230@zendesk.com> <MEYP282MB3301392175F6ED9C26F51777A02CA@MEYP282MB3301.AUSP282.PROD.OUTLOOK.COM> <MEYP282MB330127575FA6671617317594A02DA@MEYP282MB3301.AUSP282.PROD.OUTLOOK.COM> <SYZP282MB3312D3672D8DFA734BE44EFBA026A@SYZP282MB3312.AUSP282.PROD.OUTLOOK.COM> <MEYP282MB3301F4647FF9E0FBE5FF824BA027A@MEYP282MB3301.AUSP282.PROD.OUTLOOK.COM> <9GRG3ZP0ZGJ_6894966665bf4_931590130394_sprut@zendesk.com> <9GRG3ZP0ZGJ_688c89f52974c_5315a07642e3_sprut@zendesk.com> <9GRG3ZP0ZGJ_688a2e7eba804_aa15a01296980_sprut@zendesk.com> <9GRG3ZP0ZGJ@zendesk.com> <SYBPR01MB53388EBEF6F90DAB1D09AB6A0A7A@SYBPR01MB5338.ausprd01.prod.outlook.com> <920NP7GD230_69334505bd55c_dc32bdeda7f2f4_sprut@zendesk.com>
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X-MS-Exchange-Organization-SCL	-1
X-MS-TNEF-Correlator	
X-MS-Exchange-Organization-RecordReviewCfmType	0
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